ToolGPA

NOVEMBER 2026

Arrivy

The Insider's Guide

Scheduling, dispatch and customer tracking for field crews

Every plan, grade, refund rule and rival among field service apps, read from Arrivy's own pages.

Made by Arrivy Inc. · checked Nov 13, 2026 · toolgpa.com

2.2
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Who made this guide, what else is on the site, and how to cite it

ToolGPA put this guide together from Arrivy's own pages, its app-store listings and our grades. Every fact in it is on Arrivy's page too, where it is kept up to date. Checked Nov 13, 2026.

Welcome

What it is, who it suits, its grades and the ten things to know first

2.2

GPA, above 55 of the 87 other field service apps we grade

Arrivy is an operations platform sold as the Arrivy Operations Cloud, with field service management, dock scheduling, sales ops and service ops applications. The field service product covers scheduling and dispatch, crew and customer tracking, quotes, digital forms and reporting. The Premium plan is priced per user with a three-user minimum, and larger plans are sold through sales.

> "
>
> **No store rating on record, and dispatch and forms take setting up.**
>
> From our grade for ease of use

To get you started, here are **9 things to know about Arrivy**, taken from its own pages and our grades.

1 **Best for crew scheduling and customer tracking**

Arrivy handles scheduling, dispatch and live customer tracking for field crews, on iOS and Android as well as the web.

2 **Paid plans start at $50 a month for each person**

As its pricing page puts it: $50 per user / month, minimum 3 users (monthly toggle).

3 **You can try it first**

14-day free trial, no credit card required

4 **It runs on 3 platforms**

Web, iOS and Android.

5 Scheduling and dispatch

Jobs are scheduled and crews assigned with live visibility into task progress, with map views, groups by location and linked tasks for multi-step jobs.

6 Customer tracking and notifications

Customers see live crew tracking and automated updates, with SMS and email notifications and a white-label option on the customer experience.

7 Mobile crew app

Crews update tasks with notes, photos, voice annotations and digital forms, and open job addresses in Google Maps, Waze or Apple Maps.

8 A 2.2 GPA, above 55 of 87

That is against the other field service apps we grade, on value, the free plan, features, ease of use and platforms.

9 Keep it

The plain part of Arrivy you could make: job scheduling, quotes and estimates, forms, review collection and reports. What surrounds it you could not. The 4 things listed below take a company, not a weekend.

Arrivy at a glance

PRICING
Free trial, from $50 per user / month, minimum 3 users (monthly toggle)

FREE PLAN
No

FREE TRIAL
14-day free trial, no credit card required

RUNS ON
Web, iOS, Android

MADE BY
Arrivy Inc., since 2017

CATEGORY
Field Service Software

OUR GRADE
2.2 GPA, fair

The report card

Best for crew scheduling and customer tracking

Arrivy handles scheduling, dispatch and live customer tracking for field crews, on iOS and Android as well as the web. Premium is $50 a user with a 3-user minimum, only one advanced integration is included, and the API is on an unpriced Enterprise plan.

TOOLGPA REPORT CARD — **Arrivy** — Graded Nov 13, 2026

SUBJECT	GRADE	COMMENT
Value for money	C	$50 a user a month, billed monthly with 3 users minimum, the middle of what field service charges. The annual price is quoted.
Free plan and trial	C	14-day trial with no card needed. There is no free plan.
Features	C	Scheduling, dispatch, tracking, forms, quotes and reports. Premium has one advanced integration, and API and webhooks are Enterprise.
Ease of use	C	No store rating on record, and dispatch and forms take setting up.
Platforms and integrations	B	Web, iOS and Android with HubSpot, Salesforce, Samsara, Xero and more. No desktop app, and the API is Enterprise only.

Grade point average — Fair, out of 4.0 **2.2**

An A is worth 4 points, a B 3, a C 2, a D 1 and an F nothing. The GPA is the average of the five.

Who Arrivy is for

- ✓ Fits if you send crews to customers and want them to see arrival times
- ✓ Works for teams of three or more on a monthly plan

Who it is not for

- ✕ Tight if you are one or two people, as Premium needs at least 3 users
- ✕ Skip it if you want the API or webhooks without a sales call
- ✕ Watch out: Premium includes only one advanced integration
- ✕ Watch out: the annual price shows as contact us, and dock scheduling and sales ops are quoted separately

Good to know

Good for

- ✓ Moving, installation, delivery and construction crews that send customers arrival updates
- ✓ Teams that run scheduled visits and want customers to track the crew
- ✓ Warehouses that also need dock appointment scheduling

Worth knowing

- ⓘ Premium needs at least 3 users; the annual price shows as contact us, so only the monthly rate is public.
- ⓘ Custom integrations, API access and webhook support are listed on Enterprise, which has no published price.
- ⓘ Dock scheduling, sales ops and service ops plans are quoted through sales.
- ⓘ Premium includes only one advanced integration.

PART 02 · PRICING

What it costs

Every plan, the free plan, ways to pay less and how prices have moved

$50

A month to start, for each person

Arrivy is a paid product with a free trial, starting at $50 per user / month, minimum 3 users (monthly toggle).

PREMIUM

$50

per user / month, billed monthly

Field service plan with a 3-user minimum: digital forms, route planning, advanced reporting and one advanced integration. Annual price is quoted.

ENTERPRISE

Custom

Tailored plan adding custom integrations, API access, webhook support and dedicated product support; contact sales.

Trying it first

14-day free trial, no credit card required

Read from arrivy.com on Nov 13, 2026.

Ways to pay less

OTHER SAVINGS

20% off the first 3 months for new customers

New customers who attend a demo by Nov 15, 2026 and sign up by Nov 30, 2026 get 20% off monthly plans for 3 months; annual plans get 20% off year one and 50% off onboarding.

Stated on arrivy.com

PART 03 · FEATURES

What it does

Its main features, where it runs, what it works with and who makes it

3

Places it runs: Web, iOS and Android

Scheduling, dispatch and customer tracking for field crews. Here is what it does, as its own site describes it, and what it covers: public API, AI features, forms, reports, job scheduling, quotes and estimates, review collection.

"

Scheduling, dispatch, tracking, forms, quotes and reports.

From our grade for features

Scheduling and dispatch

Jobs are scheduled and crews assigned with live visibility into task progress, with map views, groups by location and linked tasks for multi-step jobs.

Customer tracking and notifications

Customers see live crew tracking and automated updates, with SMS and email notifications and a white-label option on the customer experience.

Mobile crew app

Crews update tasks with notes, photos, voice annotations and digital forms, and open job addresses in Google Maps, Waze or Apple Maps.

AI TalkThrough and SAL AI

A technician talks through a site and takes photos, and the SAL AI assistant turns it into a structured report with live captions and translation.

Quotes and reviews

Quotes and work orders sit alongside automatic review requests after completed jobs, including to social review channels.

Other operations products

Separate platforms cover dock scheduling for carrier arrivals, sales ops for routing field reps, and service ops for multi-step work.

Where it runs

Web · iOS · Android

What it works with

HubSpot · Salesforce · Samsara · CompanyCam · Xero · Square · Zoho · Pipedrive

Arrivy is made by Arrivy Inc., and has been around since 2017.

PART 04 · STANDING

Where it stands

Its grades against its category, and whether to keep it or make your own

55/87

Other field service apps it is graded above

Arrivy's GPA of 2.2 is higher than 55 of the 87 other field service apps we grade, and level with 12.

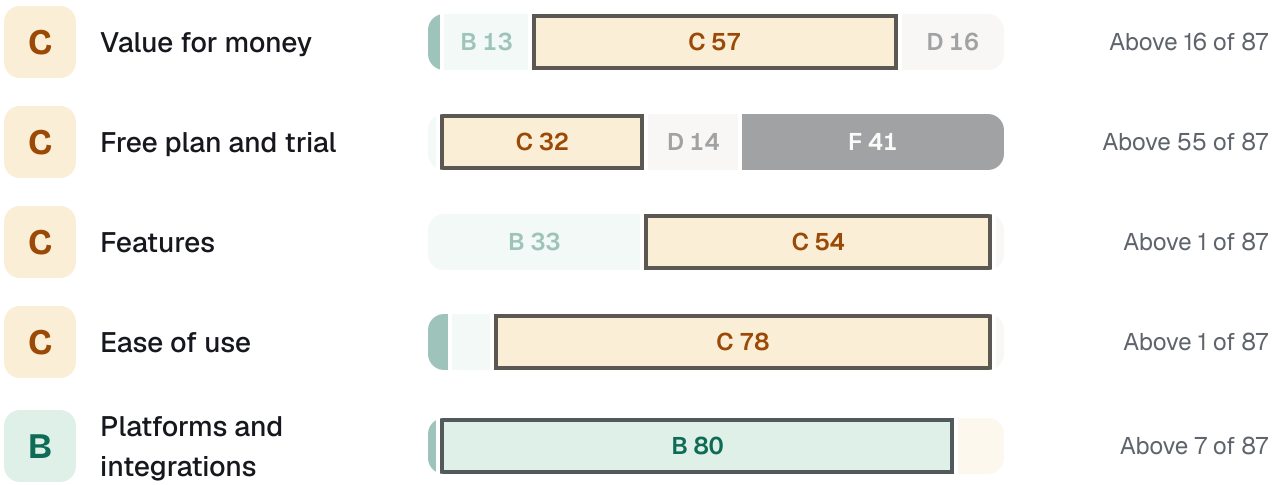
It stands best on platforms and integrations (B, above 7 of 87) and worst on features (C, above 1).

Its paid plans start at $50 a month for each person, against a middle price of $50 for the category: 25 of the 53 others that charge start lower.

On features, ease of use and platforms it scores 2.3 out of 4. 7 tools score higher and cost less.

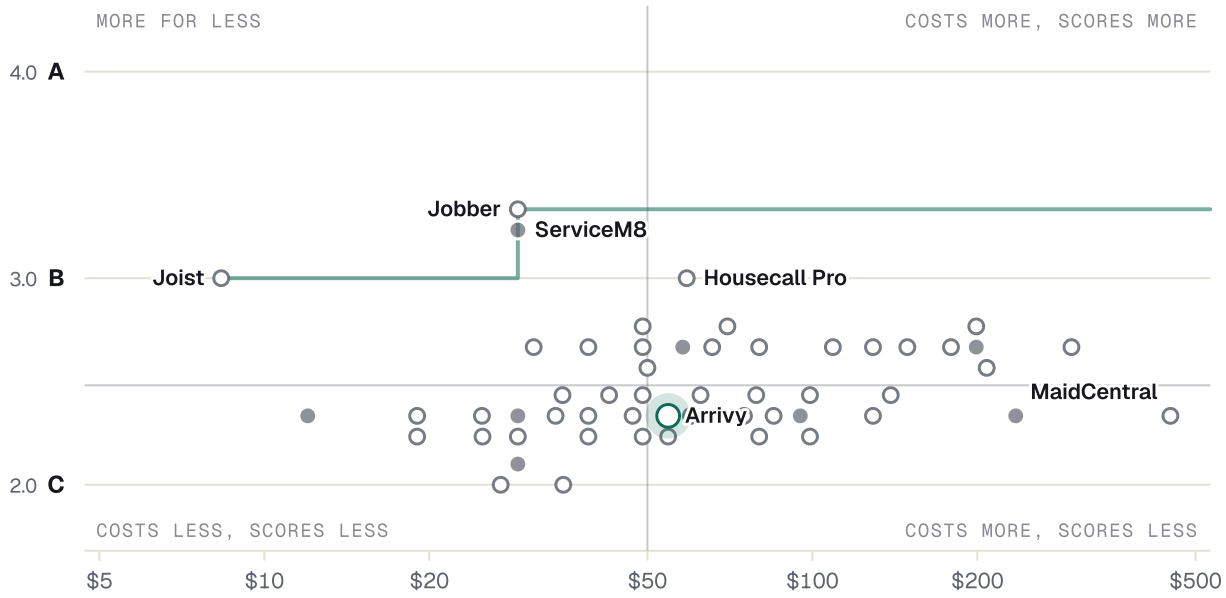
Each grade against the category

Every bar is all 88 field service apps we grade, cut by the letter each got. Arrivy's own letter is outlined.



Price against what you get

Each dot is one of 54 field service apps. Further left costs less; higher up scores better on features, ease of use and platforms. Arrivy is the marked dot.



What paid plans start at, a month (each step along is roughly double) ⍰

Keep it, or make your own?

Whether this is something you could build for yourself with an AI app builder, and what you would give up.

Keep it

The plain part of Arrivy you could make: job scheduling, quotes and estimates, forms, review collection and reports. What surrounds it you could not. The 4 things listed below take a company, not a weekend.

It costs $600 a year.

What you could make

- Job scheduling, quotes and estimates, forms, review collection and reports: an app builder makes these well.

What you could not

- A real app for iOS and Android. Something home-made would be a web page.
- It is priced for each person, which means accounts and billing for a team.
- It plugs into other products, HubSpot, Salesforce and Samsara among them, and has an API.
- AI features, unless you pay a model provider for each request yourself.

What this rests on. Arrivy's listing: what it does, where it runs, what it plugs into and what it costs. It is a judgement about the kind of software this is. We have not built a replacement for it, and making your own means looking after it too. How we decide, and every tool's verdict.

The alternatives

The tools it is most often weighed against, side by side



Skedulo, Synchroteam, BigChange, OptimoRoute and SmartMoving

The 5 tools Arrivy is most often weighed against, with where each one differs from it.

1.8 GPA

Skedulo

Paid

Scheduling and mobile platform for field visits and shift work.

- Only Arrivy lists iOS and Android apps.
- Arrivy also covers forms, reports, quotes and estimates and review collection.
- Skedulo also covers auto-scheduling, workflow automation, AI agents and shift scheduling.

Arrivy and Skedulo compared in full

2.2 GPA

Synchroteam

Free trial · from $39/mo

Per-user field service software with route optimization.

- Arrivy also covers forms, reports and review collection.
- Synchroteam also covers time tracking, invoicing and inventory.

Arrivy and Synchroteam compared in full



2.0
GPA

BigChange

Paid

Job management and fleet tracking for UK field service firms.

- Only Arrivy lists iOS and Android apps.
- Arrivy also covers forms and review collection.
- BigChange also covers invoicing and time clock.

Arrivy and BigChange compared in full



2.0
GPA

OptimoRoute

Free trial · from $35.10/mo

Route planning and driver tracking for delivery and field crews.

- Arrivy also covers forms, quotes and estimates and review collection.
- OptimoRoute also covers auto-scheduling and barcode scanning.

Arrivy and OptimoRoute compared in full



2.0
GPA

SmartMoving

Paid

Sales, dispatch and storage software for moving companies.

- Only Arrivy lists iOS and Android apps.
- Arrivy also covers forms and review collection.
- SmartMoving also covers sales pipeline, workflow automation, invoicing and inventory.

Arrivy and SmartMoving compared in full

Quick answers

The questions people ask about it, each answered in a line or two

14

Questions, each answered in a line or two

The short version of everything above, for when you only need the answer. Each one is told in full in its part of the guide.

Is Arrivy free?

No, Arrivy is a paid product, but you can try it first. 14-day free trial, no credit card required.

How much does Arrivy cost?

Arrivy lists 2 plans. Premium: $50 per user / month, billed monthly.

What platforms does Arrivy work on?

Arrivy is available on Web, iOS and Android.

Does Arrivy offer any discounts?

Arrivy publicly lists the following: 20% off the first 3 months for new customers.

Does Arrivy have a Windows app?

No Windows app was listed when its pages were read on Nov 13, 2026. Arrivy is listed for Web, iOS and Android.

Does Arrivy have a macOS app?

No macOS app was listed when its pages were read on Nov 13, 2026. Arrivy is listed for Web, iOS and Android.

Is Arrivy open source?

Arrivy is not described as open source on its own site, as read on Nov 13, 2026.

Does Arrivy have an API?

Yes. Arrivy offers a public API, according to its own site.

What does Arrivy integrate with?

Arrivy's listing names HubSpot, Salesforce, Samsara, CompanyCam, Xero, Square, Zoho and Pipedrive.

Who makes Arrivy?

Arrivy is made by Arrivy Inc. It dates from 2017.

What are the alternatives to Arrivy?

The closest alternatives to Arrivy in our directory are Skedulo, Synchroteam, BigChange, OptimoRoute and SmartMoving.

How does Arrivy compare with other field service apps?

Arrivy's GPA of 2.2 is higher than 55 of the 87 other field service apps we grade, and level with 12.

Is Arrivy good value for money?

ToolGPA grades Arrivy C for value for money. Its paid plans start at $50 a month for each person, against a middle price of $50 for the category: 25 of the 53 others that charge start lower.

Could I make my own version of Arrivy?

The plain part of Arrivy you could make: job scheduling, quotes and estimates, forms, review collection and reports.

Where this guide comes from

The prices, plans, platforms and features were read from Arrivy's own pages on Nov 13, 2026, and the grades were given on Nov 13, 2026. Graded from this listing, whose facts were read from Arrivy's own pages on 13 November 2026. Not based on using the product, and shorter than our full reviews.

Every tool we list gets five grades, A to F, each with its reason, and a GPA that averages them. How each is decided is at toolgpa.com/grades. This guide is ToolGPA's own work; it is not made, paid for or approved by Arrivy Inc. Prices change, so check arrivy.com before you buy.

arrivy.com/pricing/
arrivy.com/about-us/
arrivy.com/

About ToolGPA

Who made this guide, what else is on the site, and how to cite it

7,721

Tools graded, in 95 categories

ToolGPA grades software the way a school report grades a pupil: five subjects, a letter for each with the reason written beside it, and a GPA that averages them. Prices, plans and platforms are read from each maker's own pages and dated, so you always know how fresh a figure is.

Every grade, review and ranking on ToolGPA is our own judgement. No company can pay for a grade or change one. Every tool on the site has a guide like this one, free to download and pass on. It all lives at toolgpa.com.

7,721	95	739	579
tools graded	categories	price changes on record	apps priced in 12 countries

What else is on toolgpa.com

Arrivy, kept up to date

Everything in this guide, with prices and grades as they are today

toolgpa.com/tools/arrivy

How grades are given

The rules behind every letter and every GPA

toolgpa.com/grades

Value charts

What each tool costs against what it scores, for every category

toolgpa.com/charts

Compare

Any two tools side by side, plan by plan

toolgpa.com/compare

Price changes

Every price rise and cut on record, each with its source

toolgpa.com/price-changes

Prices by country

What apps cost on the App Store in 12 countries

toolgpa.com/prices-by-country

Pay less

Every public discount: yearly billing, students, nonprofits

toolgpa.com/save

Keep or make

Which tools are worth paying for, and which you could build yourself

toolgpa.com/keep-or-make

Scan for the live page

Prices and grades as they are today

Quoting this guide?

Please name ToolGPA and link to the live page, so readers can check the figures for themselves:

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ToolGPA, "Arrivy: The Insider's Guide",
checked Nov 13, 2026.
https://toolgpa.com/tools/arrivy
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Know someone choosing between field service apps?

Send them this guide: toolgpa.com/tools/arrivy/guide

ToolGPA elsewhere: youtube.com/@toolgpa

See our other guides

The best-graded field service apps after Arrivy, each with an Insider's Guide of its own.

Field Service Software Insider's Guide

Every one of the 88 field service apps we grade, compared

ServiceM8 Insider's Guide

Job management for trades, priced by jobs a month, not users

3.4 GPA

Jobber Insider's Guide

Quotes, scheduling and payments for home service businesses

2.8 GPA

Contractor Foreman Insider's Guide

Construction management for contractors, priced by team size

2.6 GPA

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Choosing software? Every tool graded, every price dated.

Compare tools at toolgpa.com ›

Everything in this guide is ToolGPA's own summary of what Arrivy's pages, its app-store listings and public reviews said on the dates shown. Grades are our judgement under the rules at toolgpa.com/grades. Every grade, review and ranking on ToolGPA is our own judgement. No company can pay for a grade or change one. Arrivy is a trademark of its owner, and this guide is not made, paid for or approved by Arrivy Inc. Prices and plans change: check arrivy.com before you buy.