ToolGPA

NOVEMBER 2026

BigChange

The Insider's Guide

Job management and fleet tracking for UK field service firms



Every plan, grade, refund rule and rival among field service apps, read from BigChange's own pages.

Made by BigChange · checked Nov 13, 2026 · toolgpa.com

2.0
GPA



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Who made this guide, what else is on the site, and how to cite it

ToolGPA put this guide together from BigChange's own pages, its app-store listings and our grades. Every fact in it is on BigChange's page too, where it is kept up to date. Checked Nov 13, 2026.

Welcome

What it is, who it suits, its grades and the ten things to know first

2.0

GPA, above 31 of the 87 other field service apps we grade

BigChange is a job management platform for field service businesses such as plumbing and heating, facilities management, drainage, fire and security, and equipment hire. It joins scheduling, quoting, invoicing, mobile worksheets and vehicle tracking in one system. It is headquartered in the UK, and its pricing page lists no prices.

To get you started, here are **7 things to know about BigChange**, taken from its own pages and our grades.

> **The pricing page shows no prices and offers a demo, and rugged tablets and fuel cards are sold alongside the software.**
>
> From our report card of BigChange

1 **Best for UK field firms that also track vehicles**

BigChange combines job scheduling, a CRM, quotes, invoicing and fleet tracking, written for UK businesses.

2 **It runs on Web**

Web.

3 **Job scheduling and CRM**

Schedule jobs for the workforce and keep a view of each customer, site and contract, with call handling and sales opportunities in one place.

4 **Quotes and invoicing**

Customers can accept quotes online, invoices are raised from jobs, and invoices push to Xero. Integrated payments are also listed.

5 **Fleet tracking and vehicle checks**

Live fleet tracking, electronic walk-around checks and driver behavior reports such as speeding and harsh braking.

6 **A 2.0 GPA, above 31 of 87**

That is against the other field service apps we grade, on value, the free plan, features, ease of use and platforms.

7 **Keep it**

The plain part of BigChange you could make: job scheduling, quotes and estimates, invoicing and reports. What surrounds it you could not. The 4 things listed below take a company, not a weekend.

BigChange at a glance

PRICING Paid	FREE PLAN No
FREE TRIAL None stated	RUNS ON Web
MADE BY BigChange, since 2013	CATEGORY Field Service Software
OUR GRADE 2.0 GPA, fair	

The report card

Best for UK field firms that also track vehicles

BigChange combines job scheduling, a CRM, quotes, invoicing and fleet tracking, written for UK businesses. The pricing page shows no prices and offers a demo, and rugged tablets and fuel cards are sold alongside the software.

TOOLGPA REPORT CARD — **BigChange** — Graded Nov 13, 2026

SUBJECT	GRADE	COMMENT
Value for money	C	The pricing page publishes no prices and offers a demo.
Free plan and trial	F	No free plan and no trial on the listing.
Features	B	Scheduling, CRM, quotes, invoicing, fleet tracking, worksheets and a customer portal cover the job.
Ease of use	C	No store rating on record. Engineers' worksheets and customer records need setting up.
Platforms and integrations	B	Web with a digital job app for engineers, plus Xero, Sage and Microsoft Word.
Grade point average		Fair, out of 4.0 **2.0**

An A is worth 4 points, a B 3, a C 2, a D 1 and an F nothing. The GPA is the average of the five.

Who BigChange is for

- ✓ Fits if you run a UK field service firm with vans to track
- ✓ Works for teams that want jobs, quotes and fleet in one system

Who it is not for

- ✗ Not for you if you are outside the UK, as the pages are written for UK businesses
- ✗ Watch out: no price is published, only a demo
- ✗ Watch out: hardware like tablets and fuel cards is sold on top
- ✗ Skip it if you want to try it first, since no trial is listed

Good to know

Good for

- ✓ UK service and maintenance firms that also run a vehicle fleet
- ✓ Contractors who want quoting, jobs and invoicing in one system

Worth knowing

- ⓘ The pricing page publishes no prices; it offers a demo instead.
- ⓘ The vendor is based in Leeds, UK, and its pages are written for UK businesses.
- ⓘ Hardware such as rugged tablets, smartphones and fuel cards is sold alongside the software.

What it costs

Every plan, the free plan, ways to pay less and how prices have moved

BigChange's current pricing could not be confirmed from its own site.

> **The pricing page publishes no prices and offers a demo.**
>
> From our grade for value for money

We could not confirm BigChange's current prices from its own site, so this guide lists no plans. bigchange.com has them.

What it does

Its main features, where it runs, what it works with and who makes it

1

Place it runs: Web

Job management and fleet tracking for UK field service firms. Here is what it does, as its own site describes it, and what it covers: public API, AI features, invoicing, reports, time clock, job scheduling, quotes and estimates.

> **Scheduling, CRM, quotes, invoicing, fleet tracking, worksheets and a customer portal cover the job.**
>
> From our grade for features

Job scheduling and CRM

Schedule jobs for the workforce and keep a view of each customer, site and contract, with call handling and sales opportunities in one place.

Quotes and invoicing

Customers can accept quotes online, invoices are raised from jobs, and invoices push to Xero. Integrated payments are also listed.

Fleet tracking and vehicle checks

Live fleet tracking, electronic walk-around checks and driver behavior reports such as speeding and harsh braking.

Digital worksheets and proof of service

Engineers get jobs digitally with job histories, step-by-step worksheets, risk assessments, photos and signatures.

Customer portal and reminders

Customers can request jobs and download job cards, and receive ETAs, booking confirmations and service reminders.

AI office assistant

Turns emails and photos into draft jobs, customers and quotes for the office team to approve.

Where it runs

Web

What it works with

Xero

Sage

Microsoft Word

BigChange is made by BigChange, and has been around since 2013.

PART 04 · STANDING

Where it stands

Its grades against its category, and whether to keep it or make your own

31/87

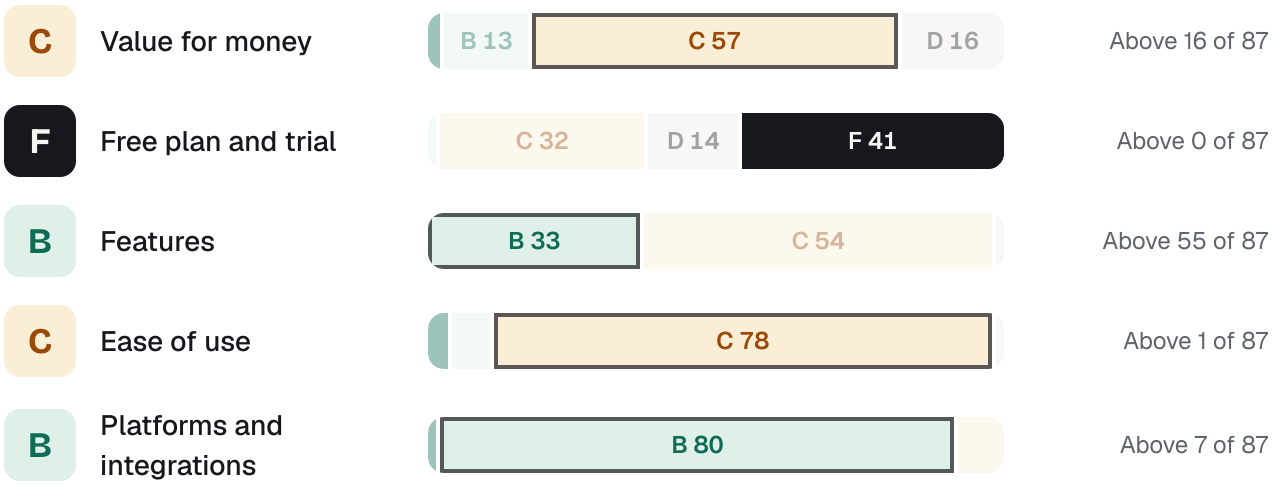
Other field service apps it is graded above

BigChange's GPA of 2.0 is higher than 31 of the 87 other field service apps we grade, and level with 23.

It stands best on features (B, above 55 of 87) and worst on free plan and trial (F, above 0).

Each grade against the category

Every bar is all 88 field service apps we grade, cut by the letter each got. BigChange's own letter is outlined.



Keep it, or make your own?

Whether this is something you could build for yourself with an AI app builder, and what you would give up.

Keep it

The plain part of BigChange you could make: job scheduling, quotes and estimates, invoicing and reports. What surrounds it you could not. The 4 things listed below take a company, not a weekend.

What you could make

- Job scheduling, quotes and estimates, invoicing and reports: an app builder makes these well.

What you could not

- Clocking in from a phone, checked against where and when.
- It plugs into other products, Xero, Sage and Microsoft Word among them, and has an API.
- AI features, unless you pay a model provider for each request yourself.
- The depth: we grade its features B, which means it covers the whole job.

What this rests on. BigChange's listing: what it does, where it runs, what it plugs into and what it costs. It is a judgement about the kind of software this is. We have not built a replacement for it, and making your own means looking after it too. How we decide, and every tool's verdict.

The alternatives

The tools it is most often weighed against, side by side



Commusoft, Joblogic, ServiceTitan and FieldEdge

The 4 tools BigChange is most often weighed against, with where each one differs from it.

Commusoft

1.8 GPA

Paid

Job management software for trades businesses with 6 or more staff.

- Only Commusoft lists iOS and Android apps.
- BigChange also covers reports and time clock.
- Commusoft also covers forms and inventory.

BigChange and Commusoft compared in full

Joblogic

2.4 GPA

Free trial · from £49/mo

Job management and compliance software for UK service contractors.

- Only Joblogic lists iOS and Android apps.
- BigChange also covers reports and time clock.
- Joblogic also covers workflow automation and inventory.

BigChange and Joblogic compared in full



1.8
GPA

ServiceTitan

Paid

Field service platform for residential and commercial trades.

- Only ServiceTitan lists iOS and Android apps.
- BigChange also covers time clock.
- ServiceTitan also covers call tracking.

BigChange and ServiceTitan compared in full



1.8
GPA

FieldEdge

Paid

Field service software for HVAC, plumbing and electrical contractors.

- BigChange also covers time clock.
- FieldEdge also covers time tracking and business texting.

BigChange and FieldEdge compared in full

PART 06 · QUESTIONS

Quick answers

The questions people ask about it, each answered in a line or two

11

Questions, each answered in a line or two

The short version of everything above, for when you only need the answer. Each one is told in full in its part of the guide.

Is BigChange free?

No. BigChange is a paid product.

What platforms does BigChange work on?

BigChange is available on Web.

Does BigChange have an Android app?

No Android app was listed when its pages were read on Nov 13, 2026. BigChange is listed for Web.

Does BigChange have an iPhone app?

No iPhone app was listed when its pages were read on Nov 13, 2026. BigChange is listed for Web.

Is BigChange open source?

BigChange is not described as open source on its own site, as read on Nov 13, 2026.

Does BigChange have an API?

Yes. BigChange offers a public API, according to its own site.

What does BigChange integrate with?

BigChange's listing names Xero, Sage and Microsoft Word. A listing names up to eight integrations, so it may connect to more.

Who makes BigChange?

BigChange is made by a company of the same name. It dates from 2013.

What are the alternatives to BigChange?

The closest alternatives to BigChange in our directory are Commusoft, Joblogic, ServiceTitan and FieldEdge.

How does BigChange compare with other field service apps?

BigChange's GPA of 2.0 is higher than 31 of the 87 other field service apps we grade, and level with 23.

Could I make my own version of BigChange?

The plain part of BigChange you could make: job scheduling, quotes and estimates, invoicing and reports.

Where this guide comes from

The prices, plans, platforms and features were read from BigChange's own pages on Nov 13, 2026, and the grades were given on Nov 13, 2026. Graded from this listing, whose facts were read from BigChange's own pages on 13 November 2026. Not based on using the product, and shorter than our full reviews.

Every tool we list gets five grades, A to F, each with its reason, and a GPA that averages them. How each is decided is at toolgpa.com/grades. This guide is ToolGPA's own work; it is not made, paid for or approved by BigChange. Prices change, so check bigchange.com before you buy.

bigchange.com/pricing
bigchange.com/features
bigchange.com/features/integrations
bigchange.com/about-us

PART 07 · ABOUT

About ToolGPA

Who made this guide, what else is on the site, and how to cite it

7,721

Tools graded, in 95 categories

ToolGPA grades software the way a school report grades a pupil: five subjects, a letter for each with the reason written beside it, and a GPA that averages them. Prices, plans and platforms are read from each maker's own pages and dated, so you always know how fresh a figure is.

Every grade, review and ranking on ToolGPA is our own judgement. No company can pay for a grade or change one. Every tool on the site has a guide like this one, free to download and pass on. It all lives at toolgpa.com.

7,721	95	739	579
tools graded	categories	price changes on record	apps priced in 12 countries

What else is on toolgpa.com

BigChange, kept up to date

Everything in this guide, with prices and grades as they are today

toolgpa.com/tools/bigchange

How grades are given

The rules behind every letter and every GPA

toolgpa.com/grades

Value charts

What each tool costs against what it scores, for every category

toolgpa.com/charts

Compare

Any two tools side by side, plan by plan

toolgpa.com/compare

Price changes

Every price rise and cut on record, each with its source

toolgpa.com/price-changes

Prices by country

What apps cost on the App Store in 12 countries

toolgpa.com/prices-by-country

Pay less

Every public discount: yearly billing, students, nonprofits

toolgpa.com/save

Keep or make

Which tools are worth paying for, and which you could build yourself

toolgpa.com/keep-or-make

Scan for the live page

Prices and grades as they are today

Quoting this guide?

Please name ToolGPA and link to the live page, so readers can check the figures for themselves:

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ToolGPA, "BigChange: The Insider's Guide",
checked Nov 13, 2026.
https://toolgpa.com/tools/bigchange
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Know someone choosing between field service apps?

Send them this guide:
toolgpa.com/tools/bigchange/guide

ToolGPA elsewhere: youtube.com/@toolgpa

See our other guides

The best-graded field service apps after BigChange, each with an Insider's Guide of its own.

Field Service Software Insider's Guide

Every one of the 88 field service apps we grade, compared

ServiceM8 Insider's Guide

Job management for trades, priced by jobs a month, not users

3.4 GPA

Jobber Insider's Guide

Quotes, scheduling and payments for home service businesses

2.8 GPA

Contractor Foreman Insider's Guide

Construction management for contractors, priced by team size

2.6 GPA

ToolGPA

Choosing software? Every tool graded, every price dated.

Compare tools at toolgpa.com ›

Everything in this guide is ToolGPA's own summary of what BigChange's pages, its app-store listings and public reviews said on the dates shown. Grades are our judgement under the rules at toolgpa.com/grades. Every grade, review and ranking on ToolGPA is our own judgement. No company can pay for a grade or change one. BigChange is a trademark of its owner, and this guide is not made, paid for or approved by BigChange. Prices and plans change: check bigchange.com before you buy.