ToolGPA

NOVEMBER 2026

BlueFolder

The Insider's Guide

Work order and dispatch software for equipment service companies



Every plan, grade, refund rule and rival among field service apps, read from BlueFolder's own pages.

Made by BlueFolder Software, Inc. · checked Nov 13, 2026 · toolgpa.com

1.6
GPA



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Who made this guide, what else is on the site, and how to cite it

ToolGPA put this guide together from BlueFolder's own pages, its app-store listings and our grades. Every fact in it is on BlueFolder's page too, where it is kept up to date. Checked Nov 13, 2026.

Welcome

What it is, who it suits, its grades and the ten things to know first

1.6

GPA, above 0 of the 87 other field service apps we grade

BlueFolder is field service software for mid-sized companies that service equipment, such as fire and security systems, HVAC, restaurant and medical equipment. It tracks work orders, dispatch, equipment, contracts and invoicing, and has a mobile view for technicians. Plans are billed per user each month, with no long-term contract.

To get you started, here are **8 things to know about BlueFolder**, taken from its own pages and our grades.

> "
>
> **Technicians use a browser on a tablet or phone and the office sets up work orders.**
>
> From our grade for ease of use

1 **Best for work orders and dispatch for equipment service companies**

BlueFolder is work order and dispatch software at $62.50 per user a month, with a two-user minimum.

2 **Paid plans start at $62.50 a month for each person**

As its pricing page puts it: $62.50 per user / month, billed monthly.

3 It runs on Web

Web.

4 Work order tracking

Unlimited work orders on every plan, assigned and scheduled, with labor, materials and expenses tracked per job and orders created by email.

5 Equipment and contract management

Pro Plus and Enterprise track customer equipment and service contracts, with recurring jobs for scheduled maintenance.

6 Mobile field work

Technicians update work orders, attach photos and capture customer signatures from a tablet or mobile device.

7 A 1.6 GPA, above 0 of 87

That is against the other field service apps we grade, on value, the free plan, features, ease of use and platforms.

8 Keep it

To replace BlueFolder you would be making connections to other products, each kept working as those products change. That is not a weekend's work, with an AI app builder or without one.

BlueFolder at a glance

PRICING Paid, from $62.50 per user / month, billed monthly	FREE PLAN No
FREE TRIAL None stated	RUNS ON Web
MADE BY BlueFolder Software, Inc., since 2005	CATEGORY Field Service Software
OUR GRADE 1.6 GPA, weak	

The report card

Best for work orders and dispatch for equipment service companies

BlueFolder is work order and dispatch software at $62.50 per user a month, with a two-user minimum. The customer portal, equipment tracking, contracts and job costing need Pro Plus at $92 and three users, and there is a demo, not a trial.

TOOLGPA REPORT CARD — **BlueFolder** — Graded Nov 13, 2026

SUBJECT	GRADE	COMMENT
Value for money	D	Pro is $62.50 per user with a 2-user minimum, so $125 a month; the useful parts sit on Pro Plus at $92 with 3 users, $276. The category middle is $50.
Free plan and trial	F	No free plan and no trial; the vendor offers only a demo.
Features	C	Work orders, scheduling and invoicing are on every plan, but equipment, contracts, portal and job costing need Pro Plus.
Ease of use	C	No store rating on record. Technicians use a browser on a tablet or phone and the office sets up work orders.
Platforms and integrations	B	Web with browser-based mobile use, plus QuickBooks Online and Desktop, Xero and BlueFolder Pay.

Grade point average — Weak, out of 4.0 — **1.6**

An A is worth 4 points, a B 3, a C 2, a D 1 and an F nothing. The GPA is the average of the five.

Who BlueFolder is for

- ✓ Fits if you run an equipment service company with a small office and techs
- ✓ Works for teams that bill through QuickBooks or Xero

Who it is not for

- ✕ Pricey if you are one person, as Pro has a 2-user minimum and Pro Plus has 3
- ✕ Tight if you need equipment tracking or contracts, as those start on Pro Plus
- ✕ Skip it if you want to try it first, since the vendor offers a demo only
- ✕ Watch out: no app-store app is listed for technicians

Good to know

Good for

- ✓ Companies that service installed equipment under maintenance contracts
- ✓ Teams that want month-to-month billing without a long-term commitment

Worth knowing

- ⓘ Each plan has a user minimum: 2 on Pro, 3 on Pro Plus and 5 on Enterprise.
- ⓘ The customer portal, equipment tracking, contracts and job costing need Pro Plus or higher.
- ⓘ The vendor mentions volume discounts but publishes no figures, and offers a demo rather than a free trial.
- ⓘ The vendor describes mobile use from a tablet or phone but lists no separate app-store apps.

What it costs

Every plan, the free plan, ways to pay less and how prices have moved

$62.50

A month to start, for each person

BlueFolder is a paid product, starting at $62.50 per user / month, billed monthly.

> **No free plan and no trial; the vendor offers only a demo.**

From our grade for free plan and trial

PRO

$62.50

per user / month, billed monthly (2 users minimum)

Unlimited work orders, scheduling, invoicing, 5 recurring jobs, 5 custom reports and email support.

PRO PLUS

$92

per user / month, billed monthly (3 users minimum)

Adds job costing, customer portal, equipment tracking, contract management, 30 custom reports and phone support.

ENTERPRISE

$110

per user / month, billed monthly (5 users minimum)

Adds unlimited recurring jobs and custom fields, 30 document forms and technician assignment by proximity.

Read from bluefolder.com on Nov 13, 2026.

What it does

Its main features, where it runs, what it works with and who makes it

1

Place it runs: Web

Work order and dispatch software for equipment service companies. Here is what it does, as its own site describes it, and what it covers: public API, workflow automation, invoicing, reports, job scheduling, dashboards.

> **Work orders, scheduling and invoicing are on every plan, but equipment, contracts, portal and job costing need Pro Plus.**
>
> From our grade for features

Work order tracking

Unlimited work orders on every plan, assigned and scheduled, with labor, materials and expenses tracked per job and orders created by email.

Equipment and contract management

Pro Plus and Enterprise track customer equipment and service contracts, with recurring jobs for scheduled maintenance.

Mobile field work

Technicians update work orders, attach photos and capture customer signatures from a tablet or mobile device.

Invoicing and payments

Invoices export to QuickBooks Online or Desktop and Xero, and BlueFolder Pay takes card payments.

Reports and dashboards

Built-in reports on every plan; 5 custom reports on Pro, 30 on Pro Plus, and customizable dashboards from Pro Plus.

Where it runs

- Web

What it works with

- QuickBooks Online
- QuickBooks Desktop
- Xero
- BlueFolder Pay

BlueFolder is made by BlueFolder Software, Inc., and has been around since 2005.

Where it stands

Its grades against its category, and whether to keep it or make your own

0/87

Other field service apps it is graded above

BlueFolder's GPA of 1.6 is higher than 0 of the 87 other field service apps we grade, and level with 5.

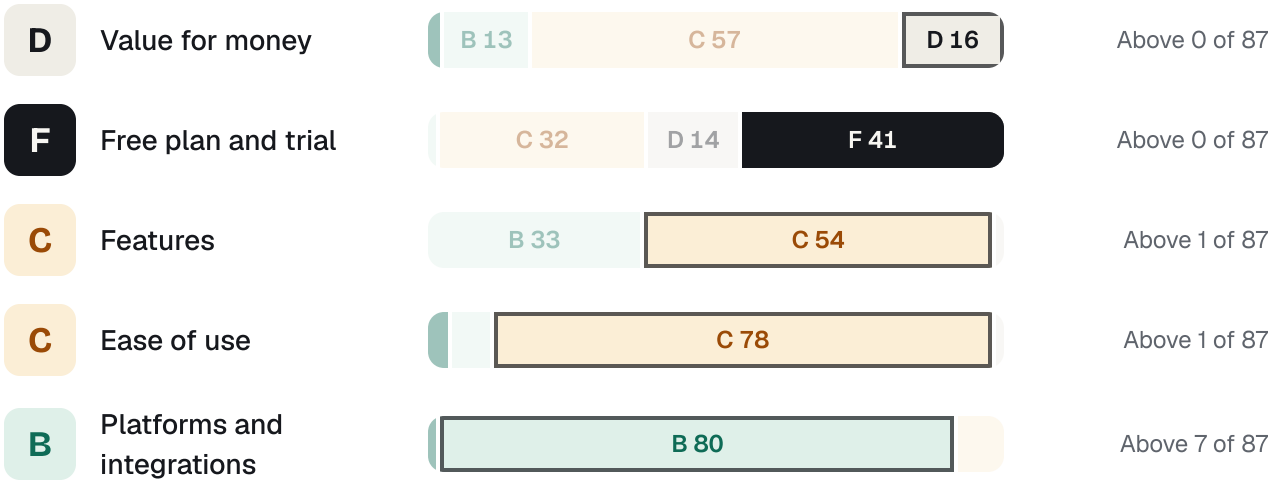
It stands best on platforms and integrations (B, above 7 of 87) and worst on free plan and trial (F, above 0).

Its paid plans start at $62.50 a month for each person, against a middle price of $50 for the category: 31 of the 53 others that charge start lower.

On features, ease of use and platforms it scores 2.3 out of 4. 10 tools score higher and cost less.

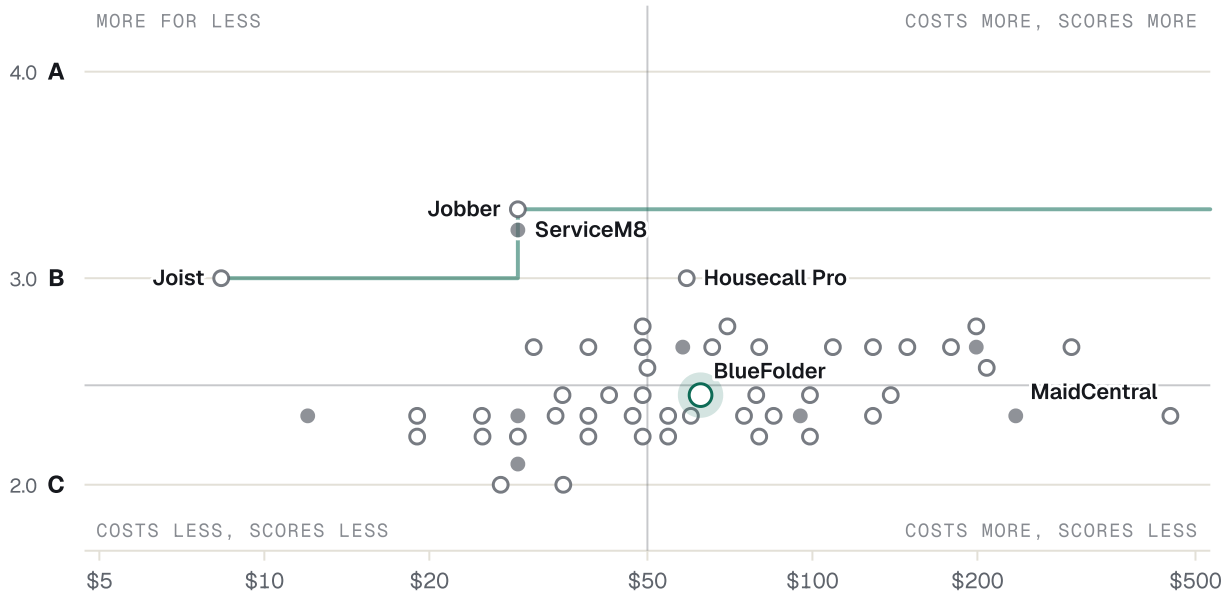
Each grade against the category

Every bar is all 88 field service apps we grade, cut by the letter each got. BlueFolder's own letter is outlined.



Price against what you get

Each dot is one of 54 field service apps. Further left costs less; higher up scores better on features, ease of use and platforms. BlueFolder is the marked dot.



What paid plans start at, a month (each step along is roughly double) ⍰

Keep it, or make your own?

Whether this is something you could build for yourself with an AI app builder, and what you would give up.

Keep it

To replace BlueFolder you would be making connections to other products, each kept working as those products change. That is not a weekend's work, with an AI app builder or without one.

That makes this kind of software worth paying for, not this one in particular: 82 of the 87 other field service apps grade higher. It costs $750 a year.

What you could make

- Job scheduling, invoicing and reports: an app builder makes these well.

What you could not

- Connections to other products, each kept working as those products change.
- Connections that pull numbers from dozens of other services.
- It is priced for each person, which means accounts and billing for a team.

What this rests on. BlueFolder's listing: what it does, where it runs, what it plugs into and what it costs. It is a judgement about the kind of software this is. We have not built a replacement for it, and making your own means looking after it too. How we decide, and every tool's verdict.

The alternatives

The tools it is most often weighed against, side by side



RazorSync, FieldEdge, Synchroteam, ServiceTrade and mHelpDesk

The 5 tools BlueFolder is most often weighed against, with where each one differs from it.

2.0 GPA

RazorSync

Free trial · from $85/mo

Field service management with a flat monthly price per user band.

- Only RazorSync lists iOS and Android apps.
- BlueFolder also covers workflow automation and dashboards.
- RazorSync also covers time tracking, inventory and quotes and estimates.

BlueFolder and RazorSync compared in full

1.8 GPA

FieldEdge

Paid

Field service software for HVAC, plumbing and electrical contractors.

- BlueFolder also covers workflow automation and dashboards.
- FieldEdge also covers time tracking, business texting and quotes and estimates.

BlueFolder and FieldEdge compared in full

2.2 GPA

Synchroteam

Free trial · from $39/mo

Per-user field service software with route optimization.

- Only Synchroteam lists iOS and Android apps.
- BlueFolder also covers workflow automation, reports and dashboards.
- Synchroteam also covers time tracking, inventory and quotes and estimates.

BlueFolder and Synchroteam compared in full

1.8 GPA

ServiceTrade

Paid

Field service management for commercial service contractors.

- Only ServiceTrade lists iOS and Android apps.
- BlueFolder also covers workflow automation, reports and dashboards.
- ServiceTrade also covers inventory and quotes and estimates.

BlueFolder and ServiceTrade compared in full

2.0 GPA

mHelpDesk

Free trial

Field service management software with scheduling and invoicing.

- Only mHelpDesk lists iOS and Android apps.
- BlueFolder also covers reports and dashboards.
- mHelpDesk also covers quotes and estimates.

BlueFolder and mHelpDesk compared in full

PART 06 · QUESTIONS

Quick answers

The questions people ask about it, each answered in a line or two

13

Questions, each answered in a line or two

The short version of everything above, for when you only need the answer. Each one is told in full in its part of the guide.

Is BlueFolder free?

No. BlueFolder is a paid product, starting at $62.50 per user / month, billed monthly.

How much does BlueFolder cost?

BlueFolder lists 3 plans. Pro: $62.50 per user / month, billed monthly (2 users minimum).

What platforms does BlueFolder work on?

BlueFolder is available on Web.

Does BlueFolder have an Android app?

No Android app was listed when its pages were read on Nov 13, 2026. BlueFolder is listed for Web.

Does BlueFolder have an iPhone app?

No iPhone app was listed when its pages were read on Nov 13, 2026. BlueFolder is listed for Web.

Is BlueFolder open source?

BlueFolder is not described as open source on its own site, as read on Nov 13, 2026.

Does BlueFolder have an API?

Yes. BlueFolder offers a public API, according to its own site.

What does BlueFolder integrate with?

BlueFolder's listing names QuickBooks Online, QuickBooks Desktop, Xero and BlueFolder Pay.

Who makes BlueFolder?

BlueFolder is made by BlueFolder Software, Inc. It dates from 2005.

What are the alternatives to BlueFolder?

The closest alternatives to BlueFolder in our directory are RazorSync, FieldEdge, Synchroteam, ServiceTrade and mHelpDesk.

How does BlueFolder compare with other field service apps?

BlueFolder's GPA of 1.6 is higher than 0 of the 87 other field service apps we grade, and level with 5.

Is BlueFolder good value for money?

ToolGPA grades BlueFolder D for value for money. Its paid plans start at $62.50 a month for each person, against a middle price of $50 for the category: 31 of the 53 others that charge start lower.

Could I make my own version of BlueFolder?

To replace BlueFolder you would be making connections to other products, each kept working as those products change.

Where this guide comes from

The prices, plans, platforms and features were read from BlueFolder's own pages on Nov 13, 2026, and the grades were given on Nov 13, 2026. Graded from this listing, whose facts were read from BlueFolder's own pages on 13 November 2026. Not based on using the product, and shorter than our full reviews.

Every tool we list gets five grades, A to F, each with its reason, and a GPA that averages them. How each is decided is at toolgpa.com/grades. This guide is ToolGPA's own work; it is not made, paid for or approved by BlueFolder Software, Inc. Prices change, so check bluefolder.com before you buy.

bluefolder.com/pricing/
bluefolder.com/features/integrations-and-api/
bluefolder.com/about-us/
bluefolder.com/features/mobile-work-order-mana…

PART 07 · ABOUT

About ToolGPA

Who made this guide, what else is on the site, and how to cite it

7,721

Tools graded, in 95 categories

ToolGPA grades software the way a school report grades a pupil: five subjects, a letter for each with the reason written beside it, and a GPA that averages them. Prices, plans and platforms are read from each maker's own pages and dated, so you always know how fresh a figure is.

Every grade, review and ranking on ToolGPA is our own judgement. No company can pay for a grade or change one. Every tool on the site has a guide like this one, free to download and pass on. It all lives at **toolgpa.com**.

7,721	95	739	579
tools graded	categories	price changes on record	apps priced in 12 countries

What else is on toolgpa.com

BlueFolder, kept up to date

Everything in this guide, with prices and grades as they are today

toolgpa.com/tools/bluefolder

How grades are given

The rules behind every letter and every GPA

toolgpa.com/grades

Value charts

What each tool costs against what it scores, for every category

toolgpa.com/charts

Compare

Any two tools side by side, plan by plan

toolgpa.com/compare

Price changes

Every price rise and cut on record, each with its source

toolgpa.com/price-changes

Prices by country

What apps cost on the App Store in 12 countries

toolgpa.com/prices-by-country

Pay less

Every public discount: yearly billing, students, nonprofits

toolgpa.com/save

Keep or make

Which tools are worth paying for, and which you could build yourself

toolgpa.com/keep-or-make

Scan for the live page

Prices and grades as they are today

Quoting this guide?

Please name ToolGPA and link to the live page, so readers can check the figures for themselves:

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ToolGPA, "BlueFolder: The Insider's Guide",
checked Nov 13, 2026.
https://toolgpa.com/tools/bluefolder
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Know someone choosing between field service apps?

Send them this guide:
toolgpa.com/tools/bluefolder/guide

ToolGPA elsewhere: youtube.com/@toolgpa

See our other guides

The best-graded field service apps after BlueFolder, each with an Insider's Guide of its own.

Field Service Software Insider's Guide

Every one of the 88 field service apps we grade, compared

ServiceM8 Insider's Guide

Job management for trades, priced by jobs a month, not users

3.4 GPA

Jobber Insider's Guide

Quotes, scheduling and payments for home service businesses

2.8 GPA

Contractor Foreman Insider's Guide

Construction management for contractors, priced by team size

2.6 GPA

ToolGPA

Choosing software? Every tool graded, every price dated.

Compare tools at toolgpa.com ›

Everything in this guide is ToolGPA's own summary of what BlueFolder's pages, its app-store listings and public reviews said on the dates shown. Grades are our judgement under the rules at toolgpa.com/grades. Every grade, review and ranking on ToolGPA is our own judgement. No company can pay for a grade or change one. BlueFolder is a trademark of its owner, and this guide is not made, paid for or approved by BlueFolder Software, Inc. Prices and plans change: check bluefolder.com before you buy.