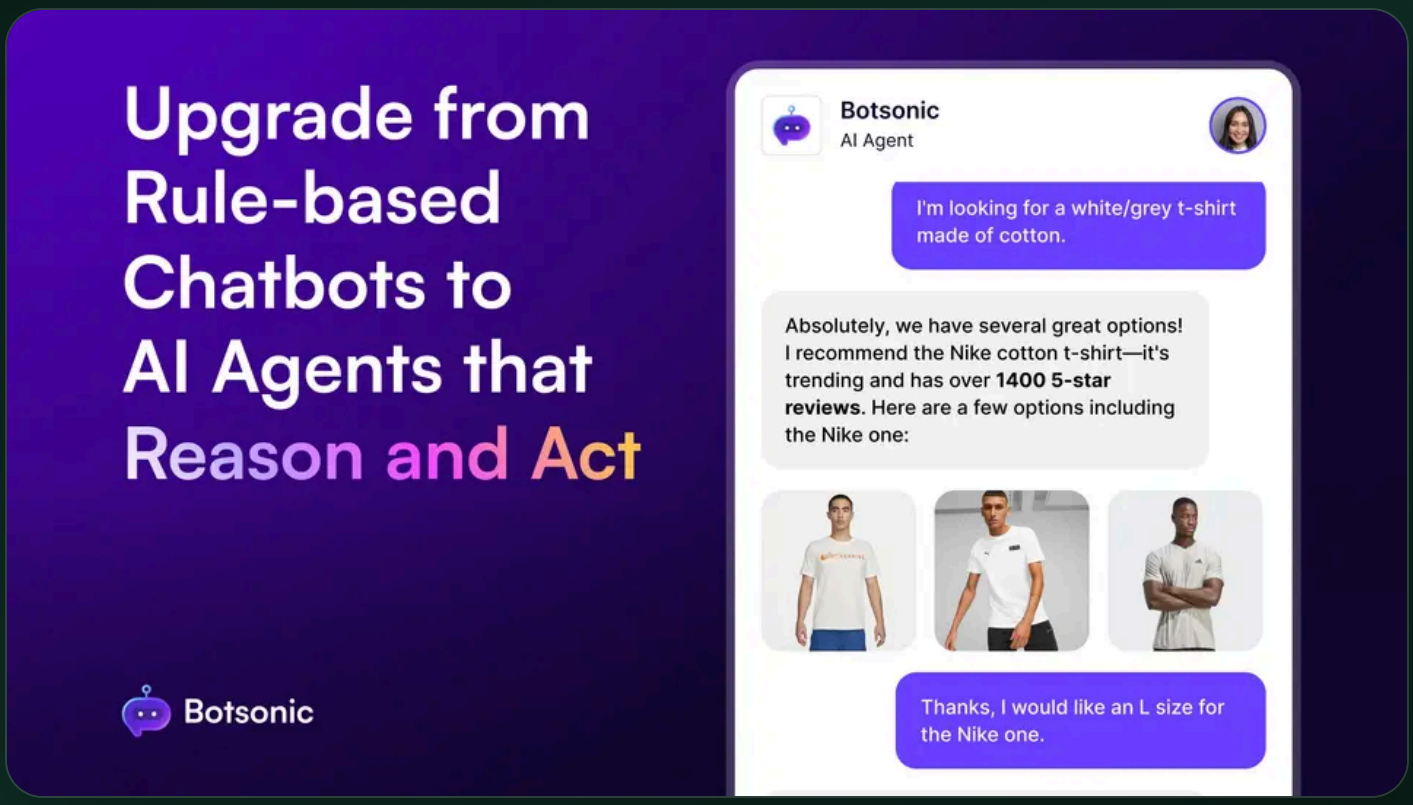
ToolGPA

NOVEMBER 2026

Botsonic

The Insider's Guide

No-code AI chatbot builder trained on your own content



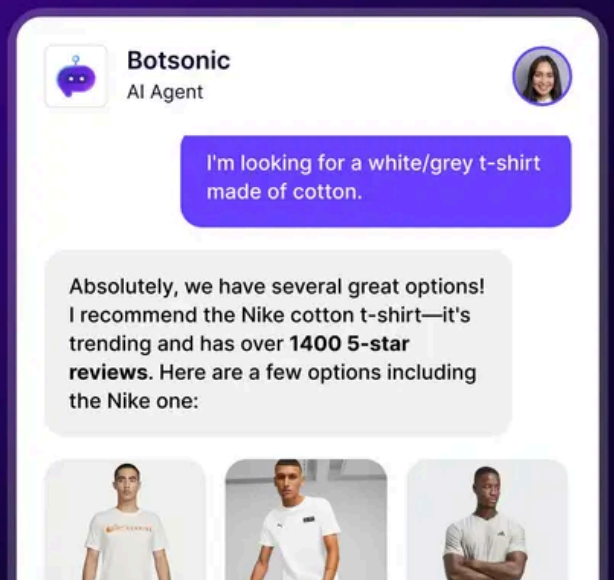
Every plan, grade, refund rule and rival among help desk and live chat tools, read from Botsonic's own pages.

Made by Writesonic, Inc. · checked Nov 13, 2026 · toolgpa.com

2.2

GPA

Upgrade from Rule-based Chatbots to AI Agents that Reason and Act



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Who made this guide, what else is on the site, and how to cite it

ToolGPA put this guide together from Botsonic's own pages, its app-store listings and our grades. Every fact in it is on Botsonic's page too, where it is kept up to date. Checked Nov 13, 2026.

Welcome

What it is, who it suits, its grades and the ten things to know first

2.2

GPA, above 39 of the 92 other help desk and live chat tools we grade

Botsonic, made by Writesonic, builds AI chatbots and agents for a website that answer questions from uploaded files and site pages. Plans differ by monthly message allowance, number of chatbots and team members, and agentic actions that connect to other systems.

To get you started, here are **9 things to know about Botsonic**, taken from its own pages and our grades.

> "
>
> **You feed it content and connect channels.**
>
> From our grade for ease of use

1 **Best for a no-code chatbot trained on your content**

Botsonic builds a chatbot from your own content, starting at $16 a month billed annually.

2 **Paid plans start at $16 a month**

As its pricing page puts it: $16 per month, billed annually ($19 billed monthly).

3 **You can try it first**

7-day free trial

4 **It runs on Web**

Web.

5 **Content-trained chatbots**

Chatbots learn from uploaded files and site sitemaps, with limits of 5,000 URLs on Starter and no sitemap limit on Advanced.

6 **Agentic actions and workflows**

Agents can run actions on connected systems; the number of actions and workflows rises with the plan.

7 **Channels**

Starter lists WhatsApp, Facebook Messenger, Telegram, WordPress and Zapier, with Slack, Google Chat, Calendly and Notion from Professional.

8 **A 2.2 GPA, above 39 of 92**

That is against the other help desk and live chat tools we grade, on value, the free plan, features, ease of use and platforms.

9 **Keep it**

To replace Botsonic you would be making an AI agent, with the models and the safeguards behind it. That is not a weekend's work, with an AI app builder or without one.

Botsonic at a glance

PRICING Free trial, from $16 per month, billed annually ($19 billed monthly)	FREE PLAN No
FREE TRIAL 7-day free trial	RUNS ON Web
MADE BY Writesonic, Inc.	CATEGORY Help Desks & Live Chat
OUR GRADE 2.2 GPA, fair	

The report card

Best for a no-code chatbot trained on your content

Botsonic builds a chatbot from your own content, starting at $16 a month billed annually. Starter has 1 seat, 1 chatbot and 1,000 messages, and workflows and the API start at $249.

TOOLGPA REPORT CARD	Botsonic	Graded Nov 13, 2026
SUBJECT	GRADE	COMMENT
Value for money	B	$16 a month billed yearly for Starter, inside the category's cheaper quarter of $19. Advanced is $249.
Free plan and trial	D	A 7-day trial, with no word on whether a card is needed. No free plan.
Features	C	Content-trained chatbots, actions, channels, lead capture and handoffs. Workflows, API access and auto-sync start at Advanced.
Ease of use	C	No store rating on record. You feed it content and connect channels.
Platforms and integrations	B	Web only, with WhatsApp, Messenger, Telegram, Zapier, WordPress and Slack.
Grade point average		Fair, out of 4.0 **2.2**

An A is worth 4 points, a B 3, a C 2, a D 1 and an F nothing. The GPA is the average of the five.

Who Botsonic is for

- ✓ Fits if you want a chatbot trained on your own site content
- ✓ Works for a one-person team on a small message volume

Who it is not for

- ✕ Tight if you get over 1,000 messages a month, as extra costs $25 per 2,000
- ✕ Tight if you are more than one person or have more than one chatbot, since Starter allows 1 of each
- ✕ Skip it if you need workflows, the API or auto-sync, because those need Advanced at $249
- ✕ Watch out: Salesforce, SharePoint, Freshdesk and Zoho are Enterprise only

Good to know

Good for

- ✓ Small sites that want an AI chatbot for a low monthly fee
- ✓ Teams that want to answer from their docs without writing code
- ✓ Businesses that need WhatsApp or Messenger chatbots

Worth knowing

- ⓘ Message allowances are 1,000, 3,000 and 12,000 a month; extra messages cost $25 per 2,000, up to $200 per 16,000.
- ⓘ Starter allows 1 team member and 1 chatbot, so growing teams move up quickly.
- ⓘ Workflows, API access and auto-sync start on the Advanced plan at $249 a month.
- ⓘ Salesforce, SharePoint, Freshdesk and Zoho integrations are listed only on Enterprise.

What it costs

Every plan, the free plan, ways to pay less and how prices have moved

$16
A month to start

Botsonic is a paid product with a free trial, starting at $16 per month, billed annually ($19 billed monthly).

STARTER

$16

per month, billed annually ($19 billed monthly)

1 team member, 1,000 messages a month, 1 chatbot, 3 agentic actions, GPT-4o mini and lead capture forms.

PROFESSIONAL

$41

per month, billed annually ($49 billed monthly)

2 team members, 3,000 messages a month, 2 chatbots, 5 agentic actions, access to GPT-4o and more integrations.

ADVANCED

$249

per month, billed annually ($299 billed monthly)

5 team members, 12,000 messages a month, 5 workflows, 10 agentic actions, API access and auto-sync from your site.

ENTERPRISE

Custom

Custom team members, messages and chatbots, plus Salesforce, SharePoint, Freshdesk and Zoho integrations.

Trying it first

7-day free trial

Read from botsonic.com on Nov 13, 2026.

Ways to pay less

ANNUAL DISCOUNT

Save up to 20% with annual billing

Starter is $16 a month billed annually against $19 billed monthly; Professional $41 against $49; Advanced $249 against $299.

Stated on botsonic.com

What it does

Its main features, where it runs, what it works with and who makes it

1

Place it runs: Web

No-code AI chatbot builder trained on your own content. Here is what it does, as its own site describes it, and what it covers: public API, AI features, AI agents, AI support agent, whatsApp messaging, chatbots.

"

Content-trained chatbots, actions, channels, lead capture and handoffs.

From our grade for features

Content-trained chatbots

Chatbots learn from uploaded files and site sitemaps, with limits of 5,000 URLs on Starter and no sitemap limit on Advanced.

Agentic actions and workflows

Agents can run actions on connected systems; the number of actions and workflows rises with the plan.

Channels

Starter lists WhatsApp, Facebook Messenger, Telegram, WordPress and Zapier, with Slack, Google Chat, Calendly and Notion from Professional.

Lead capture

Lead capture forms are included from Starter, and Professional adds automated email transcripts and a callback button.

Auto-sync and API

Advanced syncs content from your website and third-party platforms and adds API access.

Help desk handoffs

Enterprise lists Salesforce, Freshdesk and Zoho integrations and handoffs to human agents.

Where it runs

Web

What it works with

WhatsApp
Facebook Messenger
Telegram
Zapier
WordPress
Slack
Calendly
Notion

Botsonic is made by Writesonic, Inc.

Where it stands

Its grades against its category, and whether to keep it or make your own

39/92

Other help desk and live chat tools it is graded above

Botsonic's GPA of 2.2 is higher than 39 of the 92 other help desk and live chat tools we grade, and level with 14.

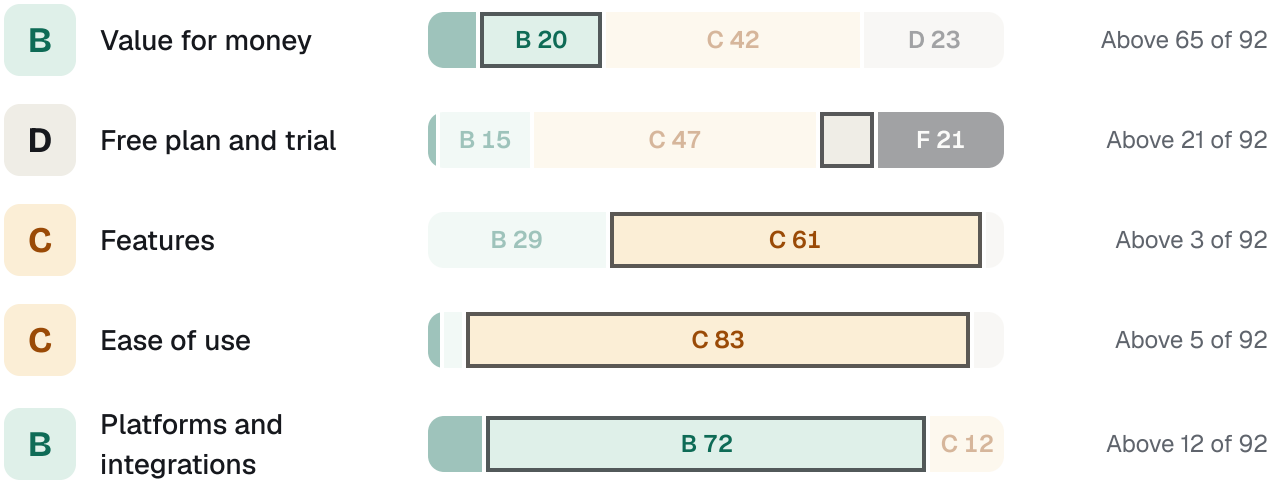
It stands best on value for money (B, above 65 of 92) and worst on free plan and trial (D, above 21).

Its paid plans start at $16 a month, against a middle price of $29 for the category: 13 of the 78 others that charge start lower.

On features, ease of use and platforms it scores 2.3 out of 4. 7 tools score higher and cost less.

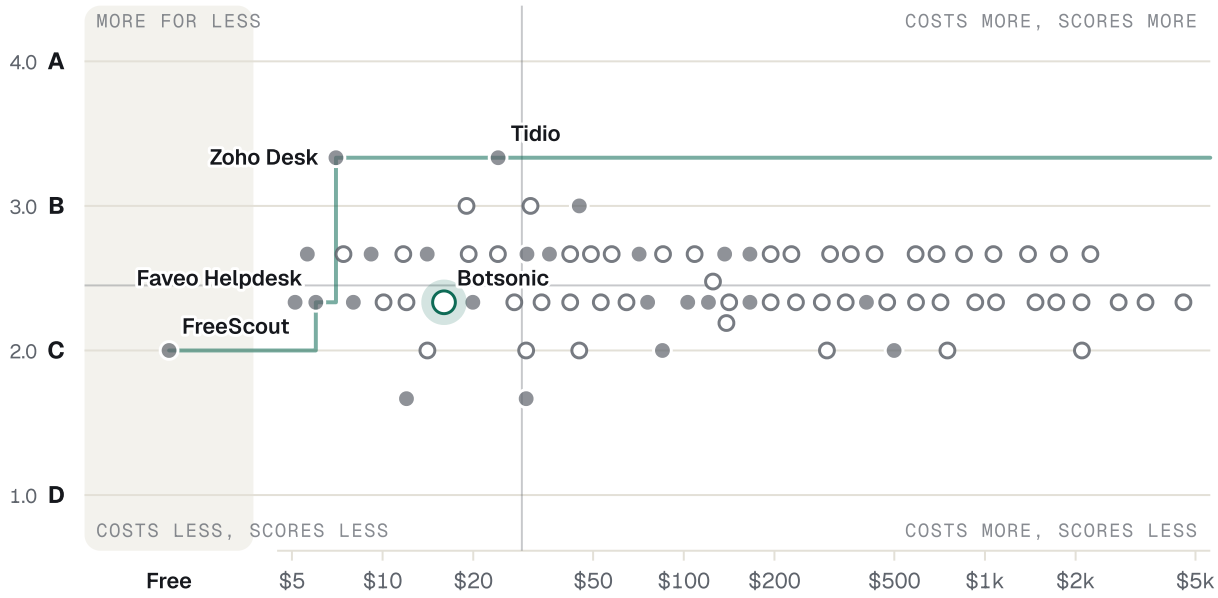
Each grade against the category

Every bar is all 93 help desk and live chat tools we grade, cut by the letter each got. Botsonic's own letter is outlined.



Price against what you get

Each dot is one of 80 help desk and live chat tools. Further left costs less; higher up scores better on features, ease of use and platforms. Botsonic is the marked dot.



What paid plans start at, a month (each step along is roughly double)

Keep it, or make your own?

Whether this is something you could build for yourself with an AI app builder, and what you would give up.

Keep it

To replace Botsonic you would be making an AI agent, with the models and the safeguards behind it. That is not a weekend's work, with an AI app builder or without one.

It costs $192 a year.

What you could not

- ✕ An AI agent, with the models and the safeguards behind it.
- ✕ An AI model answering your customers from your own help articles.

- ✕ The WhatsApp Business API, which Meta opens only through approved partners.
- ✕ A chatbot builder hooked into the messaging apps.
- ✕ It plugs into other products, WhatsApp, Facebook Messenger and Telegram among them, and has an API.

What this rests on. Botsonic's listing: what it does, where it runs, what it plugs into and what it costs. It is a judgement about the kind of software this is. We have not built a replacement for it, and making your own means looking after it too. How we decide, and every tool's verdict.

The alternatives

The tools it is most often weighed against, side by side



Chatbase, Tars, CustomGPT, SiteGPT and Denser

The 5 tools Botsonic is most often weighed against, with where each one differs from it.

2.0 GPA

Chatbase

Free trial · from $32/mo

Build AI support agents trained on your content, priced by credits.

- Botsonic also covers AI agents, whatsApp messaging and chatbots.
- Chatbase also covers help desk.

Botsonic and Chatbase compared in full

1.8 GPA

Tars

Free plan · from $499/mo

AI agent builder for customer support and lead capture.

- Tars has a free plan. Botsonic does not, though it has a free trial.
- Tars also covers live chat.

Botsonic and Tars compared in full



1.8
GPA

CustomGPT

Free trial · from $89/mo

No-code AI agents trained on your own content, with a RAG API.

- Botsonic also covers AI agents and whatsApp messaging.
- CustomGPT also covers AI search.

Botsonic and CustomGPT compared in full



2.0
GPA

SiteGPT

Free trial · from $39/mo

AI chatbot trained on your site and docs, priced by messages.

- Only SiteGPT lists an iOS app.
- Botsonic also covers AI agents.

Botsonic and SiteGPT compared in full



2.0
GPA

Denser

Free plan · from $32/mo

AI chatbot with cited answers and a helpdesk for handoffs.

- Denser has a free plan. Botsonic does not, though it has a free trial.
- Botsonic also covers AI agents and whatsApp messaging.
- Denser also covers AI search and help desk.

Botsonic and Denser compared in full

PART 06 · QUESTIONS

Quick answers

The questions people ask about it, each answered in a line or two

14

Questions, each answered in a line or two

The short version of everything above, for when you only need the answer. Each one is told in full in its part of the guide.

Is Botsonic free?

No, Botsonic is a paid product, but you can try it first. 7-day free trial.

How much does Botsonic cost?

Botsonic lists 4 plans. Starter: $16 per month, billed annually ($19 billed monthly).

What platforms does Botsonic work on?

Botsonic is available on Web.

Does Botsonic offer any discounts?

Botsonic publicly lists the following: Save up to 20% with annual billing.

Does Botsonic have an Android app?

No Android app was listed when its pages were read on Nov 13, 2026. Botsonic is listed for Web.

Does Botsonic have an iPhone app?

No iPhone app was listed when its pages were read on Nov 13, 2026. Botsonic is listed for Web.

Is Botsonic open source?

Botsonic is not described as open source on its own site, as read on Nov 13, 2026.

Does Botsonic have an API?

Yes. Botsonic offers a public API, according to its own site.

What does Botsonic integrate with?

Botsonic's listing names WhatsApp, Facebook Messenger, Telegram, Zapier, WordPress, Slack, Calendly and Notion.

Who makes Botsonic?

Botsonic is made by Writesonic, Inc.

What are the alternatives to Botsonic?

The closest alternatives to Botsonic in our directory are Chatbase, Tars, CustomGPT, SiteGPT and Denser.

How does Botsonic compare with other help desk and live chat tools?

Botsonic's GPA of 2.2 is higher than 39 of the 92 other help desk and live chat tools we grade, and level with 14.

Is Botsonic good value for money?

ToolGPA grades Botsonic B for value for money. Its paid plans start at $16 a month, against a middle price of $29 for the category: 13 of the 78 others that charge start lower.

Could I make my own version of Botsonic?

To replace Botsonic you would be making an AI agent, with the models and the safeguards behind it.

Where this guide comes from

The prices, plans, platforms and features were read from Botsonic's own pages on Nov 13, 2026, and the grades were given on Nov 13, 2026. Graded from this listing, whose facts were read from Botsonic's own pages on 13 November 2026. Not based on using the product, and shorter than our full reviews.

Every tool we list gets five grades, A to F, each with its reason, and a GPA that averages them. How each is decided is at toolgpa.com/grades. This guide is ToolGPA's own work; it is not made, paid for or approved by Writesonic, Inc. Prices change, so check botsonic.com before you buy.

botsonic.com/pricing

About ToolGPA

Who made this guide, what else is on the site, and how to cite it

7,721

Tools graded, in 95 categories

ToolGPA grades software the way a school report grades a pupil: five subjects, a letter for each with the reason written beside it, and a GPA that averages them. Prices, plans and platforms are read from each maker's own pages and dated, so you always know how fresh a figure is.

Every grade, review and ranking on ToolGPA is our own judgement. No company can pay for a grade or change one. Every tool on the site has a guide like this one, free to download and pass on. It all lives at toolgpa.com.

7,721	95	739	579
tools graded	categories	price changes on record	apps priced in 12 countries

What else is on toolgpa.com

Botsonic, kept up to date

Everything in this guide, with prices and grades as they are today

toolgpa.com/tools/botsonic

How grades are given

The rules behind every letter and every GPA

toolgpa.com/grades

Value charts

What each tool costs against what it scores, for every category

toolgpa.com/charts

Compare

Any two tools side by side, plan by plan

toolgpa.com/compare

Price changes

Every price rise and cut on record, each with its source

toolgpa.com/price-changes

Prices by country

What apps cost on the App Store in 12 countries

toolgpa.com/prices-by-country

Pay less

Every public discount: yearly billing, students, nonprofits

toolgpa.com/save

Keep or make

Which tools are worth paying for, and which you could build yourself

toolgpa.com/keep-or-make

Scan for the live page

Prices and grades as they are today

Quoting this guide?

Please name ToolGPA and link to the live page, so readers can check the figures for themselves:

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ToolGPA, "Botsonic: The Insider's Guide",
checked Nov 13, 2026.
https://toolgpa.com/tools/botsonic
```

Know someone choosing between help desk and live chat tools?

Send them this guide:
toolgpa.com/tools/botsonic/guide

ToolGPA elsewhere: youtube.com/@toolgpa

See our other guides

The best-graded help desk and live chat tools after Botsonic, each with an Insider's Guide of its own.

Help Desks & Live Chat Insider's Guide

Every one of the 93 help desk and live chat tools we grade, compared

Zoho Desk Insider's Guide

Low-cost ticketing help desk with a free plan for three users

3.4 GPA

Tidio Insider's Guide

Live chat, ticketing and the Lyro AI agent priced by conversations

3.2 GPA

ProProfs Live Chat Insider's Guide

Live chat with an AI agent, free for a single operator

3.0 GPA

ToolGPA

Choosing software? Every tool graded, every price dated.

Compare tools at toolgpa.com ›

Everything in this guide is ToolGPA's own summary of what Botsonic's pages, its app-store listings and public reviews said on the dates shown. Grades are our judgement under the rules at toolgpa.com/grades. Every grade, review and ranking on ToolGPA is our own judgement. No company can pay for a grade or change one. Botsonic is a trademark of its owner, and this guide is not made, paid for or approved by Writesonic, Inc. Prices and plans change: check botsonic.com before you buy.