ToolGPA

NOVEMBER 2026

Bugzilla

The Insider's Guide

Free open source bug tracker you run on your own server



Every plan, grade, refund rule and rival among project management tools, read from Bugzilla's own pages.

Made by Zarro Boogs Corporation · checked Nov 12, 2026 · toolgpa.com

2.0
GPA



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Who made this guide, what else is on the site, and how to cite it

ToolGPA put this guide together from Bugzilla's own pages, its app-store listings and our grades. Every fact in it is on Bugzilla's page too, where it is kept up to date. Checked Nov 12, 2026.

Welcome

What it is, who it suits, its grades and the ten things to know first

2.0

GPA, above 6 of the 111 other project management tools we grade

Bugzilla is a long-running defect-tracking system, first released as open source in 1998 for the Mozilla project. It is a web application that you install on your own server and use to file, search, assign and report on bugs and change requests. It is licensed under the Mozilla Public License 2.0.

To get you started, here are **8 things to know about Bugzilla**, taken from its own pages and our grades.

> **You run it on your own server, there is no hosted edition, and the project says it won't become a project-management tool.**
>
> From our report card of Bugzilla

1 **Best for tracking software defects on your own server**

Bugzilla is a free open-source bug tracker with search, reports, custom fields and email notifications.

2 **It is free**

Bugzilla has no paid plan at all.

3 **It runs on Web**

Web.

4 **Advanced search**

A plain full-text search for new users, plus a query builder that supports time-based conditions and saved, shareable searches.

5 **Reports and charts**

Cross-tabulate bugs by any two fields and view the result as a table, line graph, bar graph or pie chart, or have reports emailed on a schedule.

6 **Custom fields and workflow**

Administrators can add custom fields, define their own workflow, and control who sees or edits bugs through groups.

7 **A 2.0 GPA, above 6 of 111**

That is against the other project management tools we grade, on value, the free plan, features, ease of use and platforms.

8 **Keep it**

Bugzilla is free, so making your own would save you nothing.

Bugzilla at a glance

PRICING Free	FREE PLAN It is free
FREE TRIAL None stated	RUNS ON Web
MADE BY Zarro Boogs Corporation, since 1998	CATEGORY Project Management
OUR GRADE 2.0 GPA, fair	

The report card

Best for tracking software defects on your own server

Bugzilla is a free open-source bug tracker with search, reports, custom fields and email notifications. You run it on your own server, there is no hosted

edition, and the project says it won't become a project-management tool.

TOOLGPA REPORT CARD	Bugzilla	Graded Nov 12, 2026
SUBJECT	GRADE	COMMENT
Value for money	C	Free under the Mozilla Public License 2.0, but only if you host it yourself, which needs a server.
Free plan and trial	B	Free to download with no caps, no trial and no account. You supply the server.
Features	C	Search, reports and charts, custom fields, email filing, time tracking. It does defect tracking fully, but that is a smaller job than project management.
Ease of use	D	Install from a source checkout on your own server, per the download page.
Platforms and integrations	C	Web only, with extensions and web services but no integrations list.
Grade point average		Fair, out of 4.0 **2.0**

An A is worth 4 points, a B 3, a C 2, a D 1 and an F nothing. The GPA is the average of the five.

Who Bugzilla is for

- ✓ Fits if your team can host its own server and wants a free bug tracker
- ✓ Works for teams that only track defects

Who it is not for

- ✕ Not for you if you want a hosted version, as none exists
- ✕ Too light for project planning: no boards, timelines or Gantt
- ✕ Tight if you need support: it is community-run by a small nonprofit
- ✕ Watch out: the download page recommends a source checkout over a packaged release

Good to know

Good for

- ✓ Software teams that want a free, self-run bug database
- ✓ Open source projects that already file bugs by product and component
- ✓ Administrators who want custom fields and workflow rules

Worth knowing

- ⓘ It must be installed on your own server; the project describes no hosted version.
- ⓘ It is built around tracking defects, and the project says it is not aiming to become a project management tool.
- ⓘ The download page recommends installing from a source code checkout rather than a packaged release.
- ⓘ Support is community-run: the project is managed by a small nonprofit and appeals for sponsors to hire a developer.

What it costs

Every plan, the free plan, ways to pay less and how prices have moved

Free

No paid plan at all

Bugzilla is free to use.

> **Free to download with no caps, no trial and no account.**
>
> From our grade for free plan and trial

OPEN SOURCE

$0

Free to download and run on your own server under the Mozilla Public License 2.0. There is no hosted edition.

Read from bugzilla.org on Nov 12, 2026.

What it does

Its main features, where it runs, what it works with and who makes it

1

Place it runs: Web

Free open source bug tracker you run on your own server. Here is what it does, as its own site describes it, and what it covers: open source, self-hostable, public API, issue tracking, reports.

"

Search, reports and charts, custom fields, email filing, time tracking.

From our grade for features

Advanced search

A plain full-text search for new users, plus a query builder that supports time-based conditions and saved, shareable searches.

Reports and charts

Cross-tabulate bugs by any two fields and view the result as a table, line graph, bar graph or pie chart, or have reports emailed on a schedule.

Custom fields and workflow

Administrators can add custom fields, define their own workflow, and control who sees or edits bugs through groups.

Email notifications and filing by email

Users choose which changes they are emailed about, and bugs can be filed or modified by email.

Time tracking and requests

Bugs can carry time estimates and actuals, and a request system lets users ask others for reviews or information.

Extensions and web services

An extension mechanism customizes installations, and XML-RPC and JSON-RPC interfaces let other programs work with the data.

Where it runs

Web

What it works with

Its own pages name no integrations.

Bugzilla is made by Zarro Boogs Corporation, and has been around since 1998.

PART 04 · STANDING

Where it stands

Its grades against its category, and whether to keep it or make your own

6/111

Other project management tools it is graded above

Bugzilla's GPA of 2.0 is higher than 6 of the 111 other project management tools we grade, and level with 15.

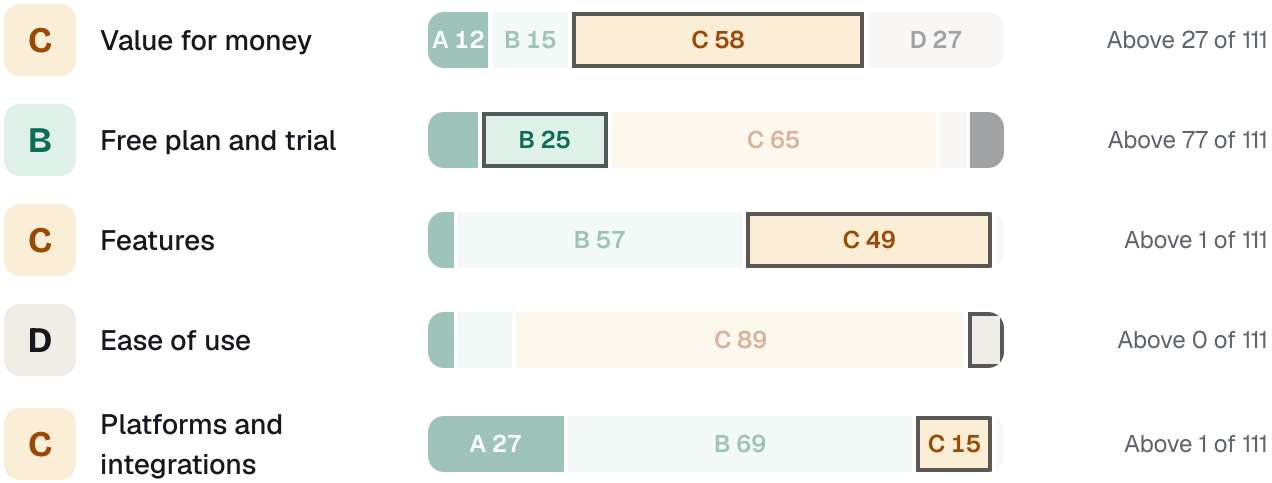
It stands best on free plan and trial (B, above 77 of 111) and worst on ease of use (D, above 0).

Bugzilla has no paid plan.

On features, ease of use and platforms it scores 1.7 out of 4. Nothing scores higher for less, though at least one tool matches that score at a lower price.

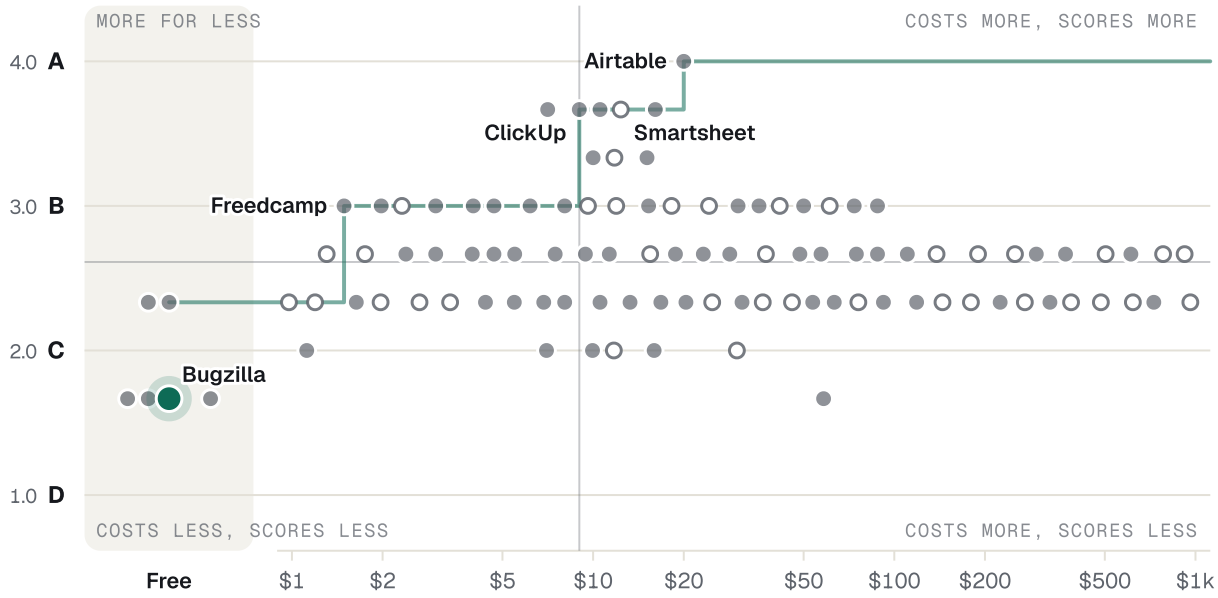
Each grade against the category

Every bar is all 112 project management tools we grade, cut by the letter each got. Bugzilla's own letter is outlined.



Price against what you get

Each dot is one of 104 project management tools. Further left costs less; higher up scores better on features, ease of use and platforms. Bugzilla is the marked dot.



What paid plans start at, a month (each step along is roughly double) ⍰

Keep it, or make your own?

Whether this is something you could build for yourself with an AI app builder, and what you would give up.

Keep it

Bugzilla is free, so making your own would save you nothing.

That makes this kind of software worth paying for, not this one in particular: 90 of the 111 other project management tools grade higher.

What you could make

- Issue tracking and reports: an app builder makes these well.

What you could not

- An API that other software can build on.

What this rests on. Bugzilla's listing: what it does, where it runs, what it plugs into and what it costs. It is a judgement about the kind of software this is. We have not built a replacement for it, and making your own means looking after it too. How we decide, and every tool's verdict.

The alternatives

The tools it is most often weighed against, side by side



MantisBT, Redmine, YouTrack, Trac and OpenProject

The 5 tools Bugzilla is most often weighed against, with where each one differs from it.

M 2.0 GPA

MantisBT

Free

Open source issue tracker for teams and clients.

- Bugzilla also covers reports.

Bugzilla and MantisBT compared in full

3.0 GPA

Redmine

Free

Free, self-hosted issue tracker and project management web app.

- Bugzilla also covers reports.
- Redmine also covers wiki, Gantt & timelines and time tracking.

Bugzilla and Redmine compared in full



3.2 GPA

YouTrack

Free plan · from $4.50/mo

Issue tracker and project management tool from JetBrains.

- Only YouTrack lists iOS and Android apps.
- Bugzilla is open source, according to its own site.
- Bugzilla also covers reports.

Bugzilla and YouTrack compared in full

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2.2 GPA

Trac

Free

Open source wiki and issue tracker for software projects.

- Trac also covers wiki.

Bugzilla and Trac compared in full



2.6 GPA

OpenProject

Free plan · from $7.25/mo

Open-source project management for classic and agile teams.

- Only OpenProject lists iOS and Android apps.
- Bugzilla also covers reports.
- OpenProject also covers wiki, kanban boards, Gantt & timelines and time tracking.

Bugzilla and OpenProject compared in full

PART 06 · QUESTIONS

Quick answers

The questions people ask about it, each answered in a line or two

12

Questions, each answered in a line or two

The short version of everything above, for when you only need the answer. Each one is told in full in its part of the guide.

Is Bugzilla free?

Yes. Bugzilla is free to use.

How much does Bugzilla cost?

Bugzilla lists one plan. Open source: $0.

What platforms does Bugzilla work on?

Bugzilla is available on Web.

Does Bugzilla have an Android app?

No Android app was listed when its pages were read on Nov 12, 2026. Bugzilla is listed for Web.

Does Bugzilla have an iPhone app?

No iPhone app was listed when its pages were read on Nov 12, 2026. Bugzilla is listed for Web.

Is Bugzilla open source?

Yes. Bugzilla is open source, according to its own site.

Does Bugzilla have an API?

Yes. Bugzilla offers a public API, according to its own site.

Who makes Bugzilla?

Bugzilla is made by Zarro Boogs Corporation. It dates from 1998.

What are the alternatives to Bugzilla?

The closest alternatives to Bugzilla in our directory are MantisBT, Redmine, YouTrack, Trac and OpenProject.

How does Bugzilla compare with other project management tools?

Bugzilla's GPA of 2.0 is higher than 6 of the 111 other project management tools we grade, and level with 15.

Is Bugzilla good value for money?

ToolGPA grades Bugzilla C for value for money. Bugzilla has no paid plan.

Could I make my own version of Bugzilla?

Bugzilla is free, so making your own would save you nothing. That makes this kind of software worth paying for, not this one in particular: 90 of the 111 other project management tools grade higher.

Where this guide comes from

The prices, plans, platforms and features were read from Bugzilla's own pages on Nov 12, 2026, and the grades were given on Nov 12, 2026. Graded from this listing, whose facts were read from Zarro Boogs Corporation's own pages on 12 November 2026. Not based on using the product, and shorter than our full reviews.

Every tool we list gets five grades, A to F, each with its reason, and a GPA that averages them. How each is decided is at toolgpa.com/grades. This guide is ToolGPA's own work; it is not made, paid for or approved by Zarro Boogs Corporation. Prices change, so check bugzilla.org before you buy.

bugzilla.org
bugzilla.org/about/
bugzilla.org/about/features.html
bugzilla.org/download/

PART 07 · ABOUT

About ToolGPA

Who made this guide, what else is on the site, and how to cite it

5,038

Tools graded, in 95 categories

ToolGPA grades software the way a school report grades a pupil: five subjects, a letter for each with the reason written beside it, and a GPA that averages them. Prices, plans and platforms are read from each maker's own pages and dated, so you always know how fresh a figure is.

Every grade, review and ranking on ToolGPA is our own judgement. No company can pay for a grade or change one. Every tool on the site has a guide like this one, free to download and pass on. It all lives at **toolgpa.com**.

5,038	95	739	579
tools graded	categories	price changes on record	apps priced in 12 countries

What else is on toolgpa.com

Bugzilla, kept up to date

Everything in this guide, with prices and grades as they are today

toolgpa.com/tools/bugzilla

How grades are given

The rules behind every letter and every GPA

toolgpa.com/grades

Value charts

What each tool costs against what it scores, for every category

toolgpa.com/charts

Compare

Any two tools side by side, plan by plan

toolgpa.com/compare

Price changes

Every price rise and cut on record, each with its source

toolgpa.com/price-changes

Prices by country

What apps cost on the App Store in 12 countries

toolgpa.com/prices-by-country

Pay less

Every public discount: yearly billing, students, nonprofits

toolgpa.com/save

Keep or make

Which tools are worth paying for, and which you could build yourself

toolgpa.com/keep-or-make

Scan for the live page

Prices and grades as they are today

Quoting this guide?

Please name ToolGPA and link to the live page, so readers can check the figures for themselves:

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ToolGPA, "Bugzilla: The Insider's Guide",
checked Nov 12, 2026.
https://toolgpa.com/tools/bugzilla
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Know someone choosing between project management tools?

Send them this guide: toolgpa.com/tools/bugzilla/guide

ToolGPA elsewhere: youtube.com/@toolgpa

See our other guides

The best-graded project management tools after Bugzilla, each with an Insider's Guide of its own.

Project Management Insider's Guide

Every one of the 112 project management tools we grade, compared

GitHub Issues Insider's Guide

Issue tracking and project planning built into GitHub

3.4 GPA

Freedcamp Insider's Guide

Project management suite with a free plan for unlimited users

3.2 GPA

Huly Insider's Guide

Open-source project management with chat, docs and video calls

3.2 GPA

ToolGPA

Choosing software? Every tool graded, every price dated.

Compare tools at toolgpa.com ›

Everything in this guide is ToolGPA's own summary of what Bugzilla's pages, its app-store listings and public reviews said on the dates shown. Grades are our judgement under the rules at toolgpa.com/grades. Every grade, review and ranking on ToolGPA is our own judgement. No company can pay for a grade or change one. Bugzilla is a trademark of its owner, and this guide is not made, paid for or approved by Zarro Boogs Corporation. Prices and plans change: check bugzilla.org before you buy.