ToolGPA

NOVEMBER 2026

BuildOps

The Insider's Guide

Service and project management software for commercial contractors



Every plan, grade, refund rule and rival among field service apps, read from BuildOps's own pages.

Made by BuildOps · checked Nov 12, 2026 · toolgpa.com

2.0
GPA



Contents

01 Welcome
What it is, who it suits, its grades and the ten things to know first

02 What it costs
Every plan, the free plan, ways to pay less and how prices have moved

03 What it does
Its main features, where it runs, what it works with and who makes it

04 Where it stands
Its grades against its category, and whether to keep it or make your own

05 The alternatives
The tools it is most often weighed against, side by side

06 Quick answers
The questions people ask about it, each answered in a line or two

07 About ToolGPA
Who made this guide, what else is on the site, and how to cite it

ToolGPA put this guide together from BuildOps's own pages, its app-store listings and our grades. Every fact in it is on BuildOps's page too, where it is kept up to date. Checked Nov 12, 2026.

Welcome

What it is, who it suits, its grades and the ten things to know first

2.0

GPA, above 21 of the 55 other field service apps we grade

BuildOps is a platform for commercial contractors in HVAC and mechanical, electrical, plumbing, fire and life safety, and refrigeration. It combines service management, project management, financials and sales tools, with an AI layer called OpsAI that drafts quotes, flags stalled jobs and handles billing and collections tasks.

To get you started, here are **7 things to know about BuildOps**, taken from its own pages and our grades.

1 **Best for commercial HVAC, plumbing and electrical contractors**

BuildOps is service and project management for commercial contractors, with an AI layer that drafts quotes and chases billing.

2 **It runs on Web**

Web.

3 **Service management**

Dispatch by skill, certification and distance, preventive maintenance scheduling, asset history and work order closeout.

4 **Project management**

A separate suite for running jobs from bid to closeout alongside service work.

5 **Purchasing and inventory**

Tracks parts used and creates purchase orders from the job, tying material cost to the work.

6 **A 2.0 GPA, above 21 of 55**

That is against the other field service apps we grade, on value, the free plan, features, ease of use and platforms.

7 **Keep it**

To replace BuildOps you would be making an AI agent, with the models and the safeguards behind it. That is not a weekend's work, with an AI app builder or without one.

BuildOps at a glance

PRICING Paid	FREE PLAN No
FREE TRIAL None stated	RUNS ON Web
MADE BY BuildOps	CATEGORY Field Service Software
OUR GRADE 2.0 GPA, fair	

The report card

Best for commercial HVAC, plumbing and electrical contractors

BuildOps is service and project management for commercial contractors, with an AI layer that drafts quotes and chases billing. Pricing is a custom proposal, there's no trial, and the site says getting going takes 8 to 12 weeks, so it is a big commitment for a small shop.

TOOLGPA REPORT CARD	**BuildOps**	Graded Nov 12, 2026

SUBJECT	GRADE	COMMENT
Value for money	C	No price is published, so there is nothing to set against the category's $35 to $99 spread and it sits in the ordinary band. Pricing is built around crew size, trades and modules.
Free plan and trial	F	No free plan and no trial. The pricing page asks for a custom proposal.
Features	B	Service management, project management, purchasing and inventory, financials, accounting sync with QuickBooks, Sage and NetSuite, and OpsAI agents. The listing shows no gap in the commercial contractor job.
Ease of use	C	No store rating on record. The vendor says most businesses are up and running in 8 to 12 weeks, with data mapping and training in that time.
Platforms and integrations	B	Web, with eight named integrations including QuickBooks, Sage, NetSuite and ServiceChannel. The pages don't say which phones the mobile app runs on.
Grade point average		Fair, out of 4.0 **2.0**

An A is worth 4 points, a B 3, a C 2, a D 1 and an F nothing. The GPA is the average of the five.

Who BuildOps is for

- ✓ Fits if you run a commercial HVAC, electrical, plumbing or fire company with projects and service calls
- ✓ Works for firms that already keep their books in NetSuite, Sage or Viewpoint

Who it is not for

- ✕ Not for you if you serve homes, because the pricing page says it is built for commercial contractors
- ✕ Skip it if you want a price or a trial first, as both are replaced by a custom proposal
- ✕ Tight if you can't spare 8 to 12 weeks for data mapping and training
- ✕ Watch out: add-on modules and the OpsAI agents are priced on top, and the mobile app's platforms are not stated

Good to know

Good for

- ✓ Commercial HVAC, electrical, plumbing and fire protection contractors
- ✓ Companies that run both service and project work
- ✓ Firms with an ERP such as NetSuite or Viewpoint

Worth knowing

- ⓘ No prices are published: pricing is a custom proposal built around crew size, trades and modules.
- ⓘ The site says most businesses are up and running within 8 to 12 weeks, with data mapping and training in that period.
- ⓘ Built for commercial contractors rather than residential service companies, per the pricing page.
- ⓘ The site lists a mobile app, but the pages read do not say which platforms it runs on.

What it costs

Every plan, the free plan, ways to pay less and how prices have moved

BuildOps's current pricing could not be confirmed from its own site.

> **Pricing is built around crew size, trades and modules.**
>
> From our grade for value for money

We could not confirm BuildOps's current prices from its own site, so this guide lists no plans. buildops.com has them.

What it does

Its main features, where it runs, what it works with and who makes it

1

Place it runs: Web

Service and project management software for commercial contractors. Here is what it does, as its own site describes it, and what it covers: AI features, AI agents, reports, inventory, job scheduling, quotes and estimates.

> **The listing shows no gap in the commercial contractor job.**

From our grade for features

Service management

Dispatch by skill, certification and distance, preventive maintenance scheduling, asset history and work order closeout.

Project management

A separate suite for running jobs from bid to closeout alongside service work.

Purchasing and inventory

Tracks parts used and creates purchase orders from the job, tying material cost to the work.

OpsAI agents

Revenue, Service, Billing and Collections agents hand work along from quote to cash; Dispatch and AP agents are marked coming soon.

ERP and accounting sync

Two-way sync with QuickBooks, Sage, NetSuite, Viewpoint Spectrum and Viewpoint Vista.

Add-on modules

The site lists Fleet+, Payments+ and CRM+ as add-on modules.

Where it runs

Web

What it works with

QuickBooks · Sage · NetSuite · Viewpoint Spectrum · Viewpoint Vista · ServiceChannel · Avalara · Bluon

BuildOps is made by BuildOps.

PART 04 · STANDING

Where it stands

Its grades against its category, and whether to keep it or make your own

21/55

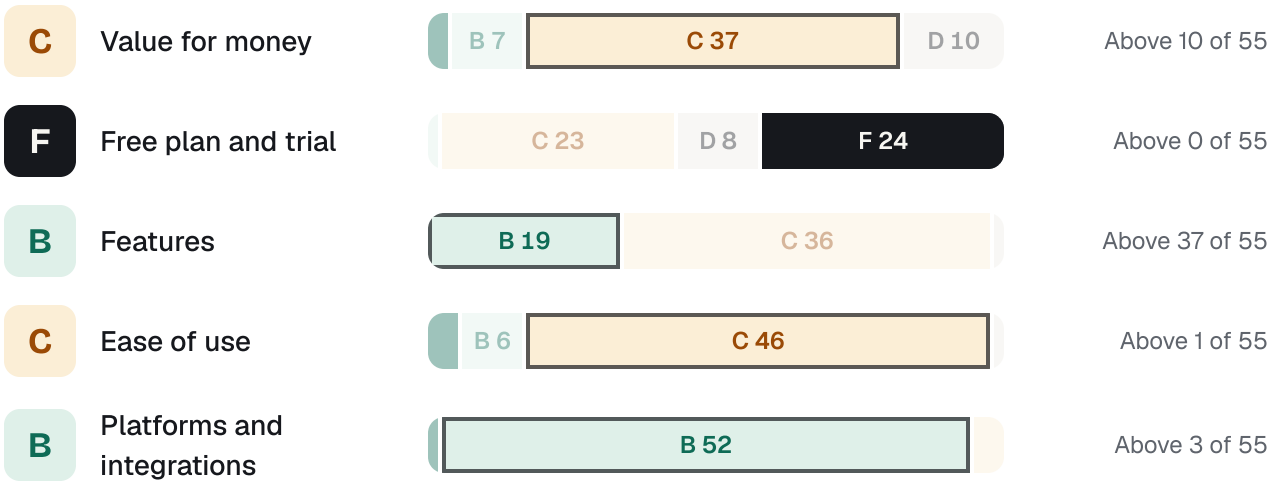
Other field service apps it is graded above

BuildOps's GPA of 2.0 is higher than 21 of the 55 other field service apps we grade, and level with 10.

It stands best on features (B, above 37 of 55) and worst on free plan and trial (F, above 0).

Each grade against the category

Every bar is all 56 field service apps we grade, cut by the letter each got. BuildOps's own letter is outlined.



Keep it, or make your own?

Whether this is something you could build for yourself with an AI app builder, and what you would give up.

Keep it

To replace BuildOps you would be making an AI agent, with the models and the safeguards behind it. That is not a weekend's work, with an AI app builder or without one.

What you could make

- Job scheduling, quotes and estimates, inventory and reports: an app builder makes these well.

What you could not

- An AI agent, with the models and the safeguards behind it.
- It plugs into other products, QuickBooks, Sage and NetSuite among them.
- The depth: we grade its features B, which means it covers the whole job.

What this rests on. BuildOps's listing: what it does, where it runs, what it plugs into and what it costs. It is a judgement about the kind of software this is. We have not built a replacement for it, and making your own means looking after it too. How we decide, and every tool's verdict.

The alternatives

The tools it is most often weighed against, side by side



ServiceTitan, ServiceTrade, FieldEdge and Zuper

The 4 tools BuildOps is most often weighed against, with where each one differs from it.

1.8 GPA

ServiceTitan

Paid

Field service platform for residential and commercial trades.

- Only ServiceTitan lists iOS and Android apps.
- BuildOps also covers AI agents and inventory.
- ServiceTitan also covers invoicing and call tracking.

BuildOps and ServiceTitan compared in full

1.8 GPA

ServiceTrade

Paid

Field service management for commercial service contractors.

- Only ServiceTrade lists iOS and Android apps.
- BuildOps also covers AI agents and reports.
- ServiceTrade also covers invoicing.

BuildOps and ServiceTrade compared in full



1.8
GPA

FieldEdge

Paid

Field service software for HVAC, plumbing and electrical contractors.

- BuildOps also covers AI agents and inventory.
- FieldEdge also covers time tracking, invoicing and business texting.

BuildOps and FieldEdge compared in full



1.8
GPA

Zuper

Paid

AI-assisted field service software for roofing and home services.

- Only Zuper lists iOS and Android apps.
- BuildOps also covers reports.
- Zuper also covers invoicing.

BuildOps and Zuper compared in full

PART 06 · QUESTIONS

Quick answers

The questions people ask about it, each answered in a line or two

10

Questions, each answered in a line or two

The short version of everything above, for when you only need the answer. Each one is told in full in its part of the guide.

Is BuildOps free?

No. BuildOps is a paid product.

What platforms does BuildOps work on?

BuildOps is available on Web.

Does BuildOps have an Android app?

No Android app was listed when its pages were read on Nov 12, 2026. BuildOps is listed for Web.

Does BuildOps have an iPhone app?

No iPhone app was listed when its pages were read on Nov 12, 2026. BuildOps is listed for Web.

Is BuildOps open source?

BuildOps is not described as open source on its own site, as read on Nov 12, 2026.

What does BuildOps integrate with?

BuildOps's listing names QuickBooks, Sage, NetSuite, Viewpoint Spectrum, Viewpoint Vista, ServiceChannel, Avalara and Bluon.

Who makes BuildOps?

BuildOps is made by a company of the same name.

What are the alternatives to BuildOps?

The closest alternatives to BuildOps in our directory are ServiceTitan, ServiceTrade, FieldEdge and Zuper.

How does BuildOps compare with other field service apps?

BuildOps's GPA of 2.0 is higher than 21 of the 55 other field service apps we grade, and level with 10.

Could I make my own version of BuildOps?

To replace BuildOps you would be making an AI agent, with the models and the safeguards behind it.

Where this guide comes from

The prices, plans, platforms and features were read from BuildOps's own pages on Nov 12, 2026, and the grades were given on Nov 12, 2026. Graded from this listing, whose facts were read from BuildOps's own pages on 12 November 2026. Not based on using the product, and shorter than our full reviews.

Every tool we list gets five grades, A to F, each with its reason, and a GPA that averages them. How each is decided is at toolgpa.com/grades. This guide is ToolGPA's own work; it is not made, paid for or approved by BuildOps. Prices change, so check buildops.com before you buy.

buildops.com/pricing
buildops.com/platform/integrations
buildops.com/platform/opsai
buildops.com/
buildops.com/platform/service-management-suite

About ToolGPA

Who made this guide, what else is on the site, and how to cite it

5,038

Tools graded, in 95 categories

ToolGPA grades software the way a school report grades a pupil: five subjects, a letter for each with the reason written beside it, and a GPA that averages them. Prices, plans and platforms are read from each maker's own pages and dated, so you always know how fresh a figure is.

Every grade, review and ranking on ToolGPA is our own judgement. No company can pay for a grade or change one. Every tool on the site has a guide like this one, free to download and pass on. It all lives at toolgpa.com.

5,038	95	739	579
tools graded	categories	price changes on record	apps priced in 12 countries

What else is on toolgpa.com

BuildOps, kept up to date

Everything in this guide, with prices and grades as they are today

toolgpa.com/tools/buildops

How grades are given

The rules behind every letter and every GPA

toolgpa.com/grades

Value charts

What each tool costs against what it scores, for every category

toolgpa.com/charts

Compare

Any two tools side by side, plan by plan

toolgpa.com/compare

Price changes

Every price rise and cut on record, each with its source

toolgpa.com/price-changes

Prices by country

What apps cost on the App Store in 12 countries

toolgpa.com/prices-by-country

Pay less

Every public discount: yearly billing, students, nonprofits

toolgpa.com/save

Keep or make

Which tools are worth paying for, and which you could build yourself

toolgpa.com/keep-or-make

Scan for the live page

Prices and grades as they are today

Quoting this guide?

Please name ToolGPA and link to the live page, so readers can check the figures for themselves:

```
ToolGPA, "BuildOps: The Insider's Guide",
checked Nov 12, 2026.
https://toolgpa.com/tools/buildops
```

Know someone choosing between field service apps?

Send them this guide:
toolgpa.com/tools/buildops/guide

ToolGPA elsewhere: youtube.com/@toolgpa

See our other guides

The best-graded field service apps after BuildOps, each with an Insider's Guide of its own.

Field Service Software Insider's Guide

Every one of the 56 field service apps we grade, compared

ServiceM8 Insider's Guide

Job management for trades, priced by jobs a month, not users

3.4 GPA

Jobber Insider's Guide

Quotes, scheduling and payments for home service businesses

2.8 GPA

Contractor Foreman Insider's Guide

Construction management for contractors, priced by team size

2.6 GPA

ToolGPA

Choosing software? Every tool graded, every price dated.

Compare tools at toolgpa.com ›

Everything in this guide is ToolGPA's own summary of what BuildOps's pages, its app-store listings and public reviews said on the dates shown. Grades are our judgement under the rules at toolgpa.com/grades. Every grade, review and ranking on ToolGPA is our own judgement. No company can pay for a grade or change one. BuildOps is a trademark of its owner, and this guide is not made, paid for or approved by BuildOps. Prices and plans change: check buildops.com before you buy.