ToolGPA

NOVEMBER 2026

CrashPlan

The Insider's Guide

Business backup for laptops, servers, Microsoft 365 and Google



Every plan, grade, refund rule and rival among file storage and sync services, read from CrashPlan's own pages.

Made by CrashPlan · checked Nov 13, 2026 · toolgpa.com

2.0
GPA



Contents

01 Welcome
What it is, who it suits, its grades and the ten things to know first

02 What it costs
Every plan, the free plan, ways to pay less and how prices have moved

03 What it does
Its main features, where it runs, what it works with and who makes it

04 Where it stands
Its grades against its category, and whether to keep it or make your own

05 The alternatives
The tools it is most often weighed against, side by side

06 Quick answers
The questions people ask about it, each answered in a line or two

07 About ToolGPA
Who made this guide, what else is on the site, and how to cite it

ToolGPA put this guide together from CrashPlan's own pages, its app-store listings and our grades. Every fact in it is on CrashPlan's page too, where it is kept up to date. Checked Nov 13, 2026.

Welcome

What it is, who it suits, its grades and the ten things to know first

2.0

GPA, above 13 of the 91 other file storage and sync services we grade

CrashPlan is a backup and recovery service aimed at organizations. It protects endpoints, servers, Microsoft 365, Entra ID and Google Workspace from one console. Teams under 250 people sign up at published rates; larger ones are quoted.

To get you started, here are **9 things to know about CrashPlan**, taken from its own pages and our grades.

> "
>
> **An admin deploys it to machines and sets policies.**
>
> From our grade for ease of use

1 **Best for company laptop and Microsoft 365 backup**

CrashPlan backs up laptops, servers, Microsoft 365 and Google Workspace for companies, from $2.50 a user a month for the cloud-suite plans.

2 **Paid plans start at $2.50 a month for each person**

As its pricing page puts it: $2.50 per user / month, billed annually (Microsoft 365 or Google Workspace backup).

3 **You can try it first**

14-day free trial, card required

4 **It runs on 4 platforms**

Web, macOS, Windows and Linux.

5 **Endpoint backup**

Backs up Windows, macOS and Linux laptops, with self-serve restore and device migration so users avoid an IT ticket.

6 **Server backup**

Protects Windows and Linux servers using deduplication, compression and incremental backups.

7 **Microsoft 365 and Entra ID**

Backs up Exchange, OneDrive, SharePoint and Entra ID, and can archive inactive data to reduce Microsoft storage.

8 **A 2.0 GPA, above 13 of 91**

That is against the other file storage and sync services we grade, on value, the free plan, features, ease of use and platforms.

9 **Keep it**

To replace CrashPlan you would be making files kept in step across devices without losing one. That is not a weekend's work, with an AI app builder or without one.

CrashPlan at a glance

PRICING
Free trial, from $2.50 per user / month, billed annually (Microsoft 365 or Google Workspace backup)

FREE PLAN
No

FREE TRIAL
14-day free trial, card required

RUNS ON
Web, macOS, Windows, Linux

MADE BY
CrashPlan

CATEGORY
File Storage & Sync

OUR GRADE
2.0 GPA, fair

The report card

Best for company laptop and Microsoft 365 backup

CrashPlan backs up laptops, servers, Microsoft 365 and Google Workspace for companies, from $2.50 a user a month for the cloud-suite plans. It has no home plan, the trial is 14 days and needs a card, and extra storage costs $90 a year per 250 GB.

TOOLGPA REPORT CARD

CrashPlan

Graded Nov 13, 2026

SUBJECT	GRADE	COMMENT
Value for money	C	Laptops are $7.33 per user a month billed yearly, near the category's $7 middle. The $2.50 Microsoft 365 and Google plans are cheaper, and servers are $15.75.
Free plan and trial	D	14-day free trial and a card is required. Nothing is free after it.
Features	C	Endpoint, server, Microsoft 365 and Google Workspace backup with unlimited laptop storage. The listing shows gaps: no home plan, pooled storage on the other plans, and enterprise features only above 250 employees.
Ease of use	C	An admin deploys it to machines and sets policies. No store rating is on record.
Platforms and integrations	B	Web console plus Mac, Windows and Linux agents, with Microsoft 365, Google Workspace, Entra ID, Azure, AWS, Wasabi and Backblaze. No phone apps.

Grade point average — Fair, out of 4.0 **2.0**

An A is worth 4 points, a B 3, a C 2, a D 1 and an F nothing. The GPA is the average of the five.

Who CrashPlan is for

- ✓ Fits if you are IT at a company under 250 people who needs laptop backup
- ✓ Works for backing up Microsoft 365 or Google data for staff

Who it is not for

- ✗ Not for you if you want a plan for yourself, as no individual home plan is listed
- ✗ Skip it if you want a card-free try, because the 14-day trial needs a card
- ✗ Tight if your servers hold lots of data, since added storage is $90 a year per 250 GB
- ✗ Watch out: from 250 users pricing is quoted, and legal hold, SSO and audit logging sit on Enterprise

Good to know

Good for

- ✓ IT teams at companies under 250 people who need laptop backup
- ✓ Organizations that want Microsoft 365 or Google data backed up
- ✓ Larger firms needing legal hold and their own storage

Worth knowing

- ⓘ Built for organizations; the pricing page lists no plan for individual home users.
- ⓘ Published rates apply under 250 users; at 250 and above pricing is quoted.
- ⓘ Microsoft 365 and Google Workspace plans need a 50-user minimum at enterprise volume.
- ⓘ Server and SaaS plans pool storage, and added capacity is $90 per year per 250 GB.

PART 02 · PRICING

What it costs

Every plan, the free plan, ways to pay less and how prices have moved

$2.50

A month to start, for each person

CrashPlan is a paid product with a free trial, starting at $2.50 per user / month, billed annually (Microsoft 365 or Google Workspace backup).

MICROSOFT 365 (SMALL BUSINESS)

$2.50

per user / month, billed annually ($30)

Exchange Online, SharePoint and OneDrive backup with 50 GB pooled storage per user; extra storage is $90 per year per 250 GB.

GOOGLE WORKSPACE (SMALL BUSINESS)

$2.50

per user / month, billed annually ($30)

Gmail and Google Drive backup with 50 GB pooled storage per user; extra storage is $90 per year per 250 GB.

ENDPOINTS (SMALL BUSINESS)

$7.33

per user / month, billed annually ($88)

Windows, macOS and Linux laptops with unlimited cloud storage and versioning. $158 if paid every 2 years.

SERVERS (SMALL BUSINESS)

$15.75

per server / month, billed annually ($189)

Windows and Linux servers with 250 GB pooled storage per server; extra is $90 per year per 250 GB.

ENTERPRISE (250+ EMPLOYEES)

Custom

Volume pricing through sales, with your own storage, SSO, legal hold and audit logging.

Trying it first

14-day free trial, card required

Read from crashplan.com on Nov 13, 2026.

Ways to pay less

ANNUAL DISCOUNT

Two-year prepay on endpoints and servers

Endpoints are $158 and servers $284 when paid every 2 years, against $88 and $189 a year.

Stated on crashplan.com

PART 03 · FEATURES

What it does

Its main features, where it runs, what it works with and who makes it

4

Places it runs: Web, macOS, Windows and Linux

Business backup for laptops, servers, Microsoft 365 and Google. Here is what it does, as its own site describes it, and what it covers: file sync, reports.

Endpoint backup

Backs up Windows, macOS and Linux laptops, with self-serve restore and device migration so users avoid an IT ticket.

Server backup

Protects Windows and Linux servers using deduplication, compression and incremental backups.

Microsoft 365 and Entra ID

Backs up Exchange, OneDrive, SharePoint and Entra ID, and can archive inactive data to reduce Microsoft storage.

Google Workspace

Backs up Gmail and Google Drive with retention and versioning beyond Google's native window.

Retention not priced by copies

The vendor prices on source data protected, with unlimited retention and restores included in the base price.

Enterprise controls

Large accounts add SSO, role-based access, legal hold, immutable copies and a choice of storage such as Azure, AWS or Wasabi.

Where it runs

Web · macOS · Windows · Linux

What it works with

Microsoft 365 · Google Workspace · Microsoft Entra ID · Azure · AWS · Wasabi · Backblaze

CrashPlan is made by CrashPlan.

PART 04 · STANDING

Where it stands

Its grades against its category, and whether to keep it or make your own

13/91

Other file storage and sync services it is graded above

CrashPlan's GPA of 2.0 is higher than 13 of the 91 other file storage and sync services we grade, and level with 20.

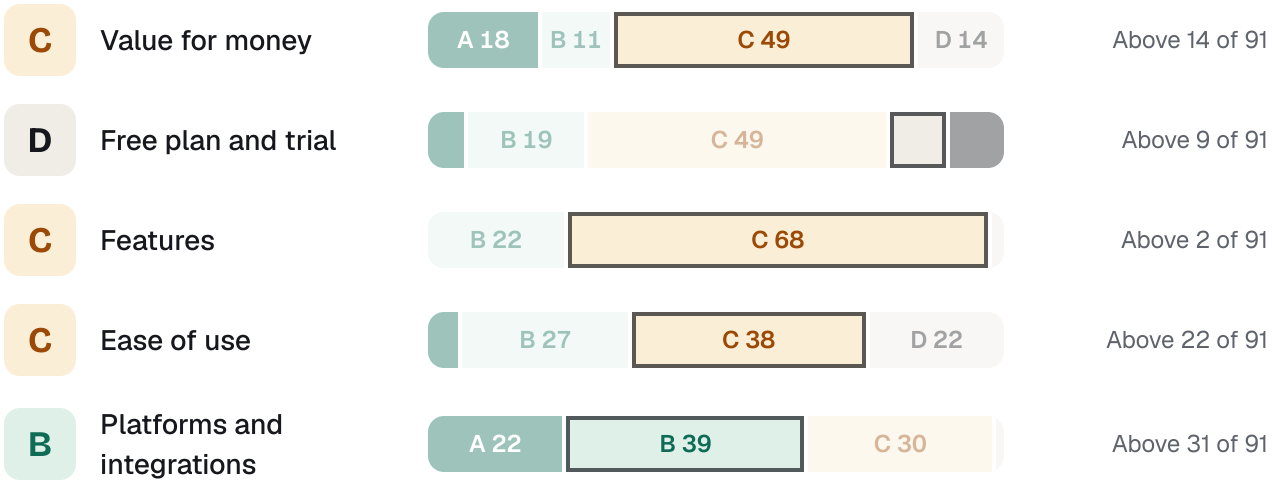
It stands best on platforms and integrations (B, above 31 of 91) and worst on free plan and trial (D, above 9).

Its paid plans start at $2.50 a month for each person, against a middle price of $6.64 for the category: 10 of the 60 others that charge start lower.

On features, ease of use and platforms it scores 2.3 out of 4. 8 tools score higher and cost less.

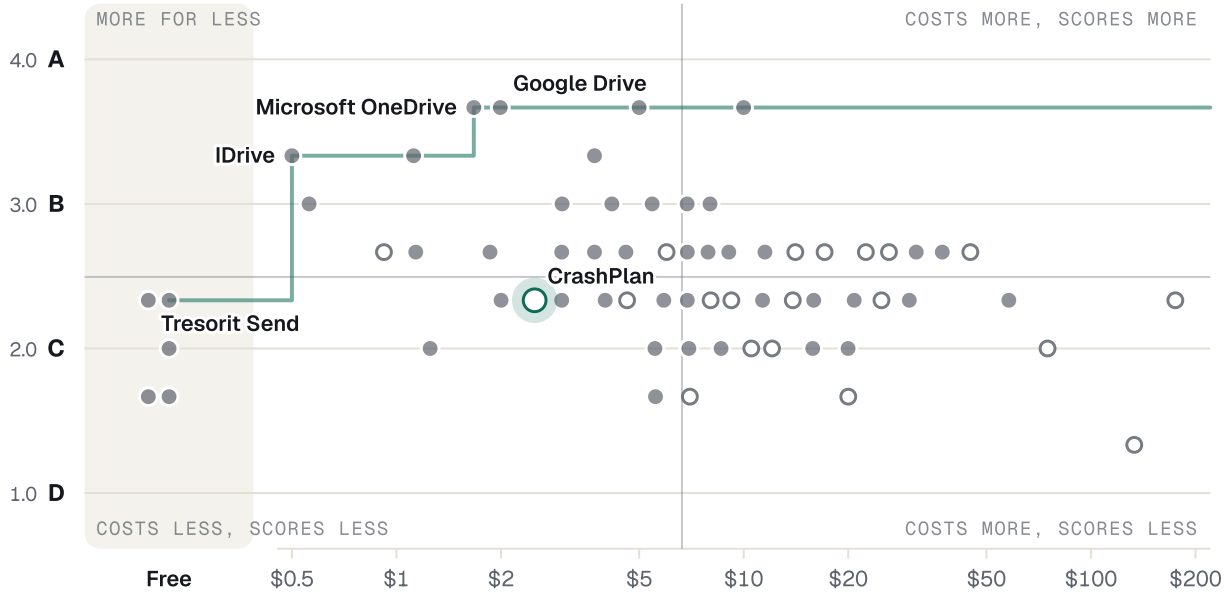
Each grade against the category

Every bar is all 92 file storage and sync services we grade, cut by the letter each got. CrashPlan's own letter is outlined.



Price against what you get

Each dot is one of 66 file storage and sync services. Further left costs less; higher up scores better on features, ease of use and platforms. CrashPlan is the marked dot.



What paid plans start at, a month (each step along is roughly double)

Keep it, or make your own?

Whether this is something you could build for yourself with an AI app builder, and what you would give up.

Keep it

To replace CrashPlan you would be making files kept in step across devices without losing one. That is not a weekend's work, with an AI app builder or without one.

That makes this kind of software worth paying for, not this one in particular: 58 of the 91 other file storage and sync services grade higher. It costs $30 a year.

What you could make

- Reports: an app builder makes this well.

What you could not

- Files kept in step across devices without losing one.

- Apps for macOS, Windows and Linux that stay in step with each other.
- It is priced for each person, which means accounts and billing for a team.
- It plugs into other products, Microsoft 365, Google Workspace and Microsoft Entra ID among them.
- What a company asks for before it lets staff use something: single sign-on and roles and permissions.

What this rests on. CrashPlan's listing: what it does, where it runs, what it plugs into and what it costs. It is a judgement about the kind of software this is. We have not built a replacement for it, and making your own means looking after it too. How we decide, and every tool's verdict.

The alternatives

The tools it is most often weighed against, side by side



Carbonite, IDrive, Jungle Disk, Zoolz and MSP360 Explorer

The 5 tools CrashPlan is most often weighed against, with where each one differs from it.

2.2 GPA

Carbonite

Free trial · from $71.99/yr

Automatic cloud backup for home computers and small businesses.

- Only CrashPlan lists a Linux app.
- Only Carbonite lists iOS and Android apps.
- CrashPlan also covers file sync and reports.

CrashPlan and Carbonite compared in full

3.2 GPA

IDrive

Free plan · from $0.25/mo

Cloud backup for many devices in one account, with a sync folder.

- IDrive has a free plan. CrashPlan does not, though it has a free trial.
- Only IDrive lists iOS and Android apps.
- CrashPlan also covers reports.

CrashPlan and IDrive compared in full

Jungle Disk

1.6 GPA

Paid

Endpoint backup and cloud network drive for small businesses.

- Only CrashPlan lists a web app.
- CrashPlan also covers reports.
- Jungle Disk also covers file sharing.

CrashPlan and Jungle Disk compared in full

Zoolz

2.0 GPA

Free trial · from $7.99/mo

Cloud backup for businesses, sold by storage tier.

- Only CrashPlan lists a Linux app.
- CrashPlan also covers file sync and reports.
- Zoolz also covers file sharing and file management.

CrashPlan and Zoolz compared in full

MSP360 Explorer

2.0 GPA

Free plan

File manager for browsing and moving data in cloud object storage.

- MSP360 Explorer has a free plan. CrashPlan does not, though it has a free trial.
- Only CrashPlan lists a web app.
- Only CrashPlan lists a Linux app.

CrashPlan and MSP360 Explorer compared in full

Quick answers

The questions people ask about it, each answered in a line or two

13

Questions, each answered in a line or two

The short version of everything above, for when you only need the answer. Each one is told in full in its part of the guide.

Is CrashPlan free?

No, CrashPlan is a paid product, but you can try it first. 14-day free trial, card required.

How much does CrashPlan cost?

CrashPlan lists 5 plans. Microsoft 365 (small business): $2.50 per user / month, billed annually ($30).

What platforms does CrashPlan work on?

CrashPlan is available on Web, macOS, Windows and Linux.

Does CrashPlan offer any discounts?

CrashPlan publicly lists the following: Two-year prepay on endpoints and servers.

Does CrashPlan have an Android app?

No Android app was listed when its pages were read on Nov 13, 2026. CrashPlan is listed for Web, macOS, Windows and Linux.

Does CrashPlan have an iPhone app?

No iPhone app was listed when its pages were read on Nov 13, 2026. CrashPlan is listed for Web, macOS, Windows and Linux.

Is CrashPlan open source?

CrashPlan is not described as open source on its own site, as read on Nov 13, 2026.

What does CrashPlan integrate with?

CrashPlan's listing names Microsoft 365, Google Workspace, Microsoft Entra ID, Azure, AWS, Wasabi and Backblaze.

Who makes CrashPlan?

CrashPlan is made by a company of the same name.

What are the alternatives to CrashPlan?

The closest alternatives to CrashPlan in our directory are Carbonite, IDrive, Jungle Disk, Zoolz and MSP360 Explorer.

How does CrashPlan compare with other file storage and sync services?

CrashPlan's GPA of 2.0 is higher than 13 of the 91 other file storage and sync services we grade, and level with 20.

Is CrashPlan good value for money?

ToolGPA grades CrashPlan C for value for money. Its paid plans start at $2.50 a month for each person, against a middle price of $6.64 for the category: 10 of the 60 others that charge start lower.

Could I make my own version of CrashPlan?

To replace CrashPlan you would be making files kept in step across devices without losing one.

Where this guide comes from

The prices, plans, platforms and features were read from CrashPlan's own pages on Nov 13, 2026, and the grades were given on Nov 13, 2026. Graded from this listing, whose facts were read from CrashPlan's own pages on 13 November 2026. Not based on using the product, and shorter than our full reviews.

Every tool we list gets five grades, A to F, each with its reason, and a GPA that averages them. How each is decided is at toolgpa.com/grades. This guide is ToolGPA's own work; it is not made, paid for or approved by CrashPlan. Prices change, so check crashplan.com before you buy.

crashplan.com/

crashplan.com/pricing/

PART 07 · ABOUT

About ToolGPA

Who made this guide, what else is on the site, and how to cite it

7,721

Tools graded, in 95 categories

ToolGPA grades software the way a school report grades a pupil: five subjects, a letter for each with the reason written beside it, and a GPA that averages them. Prices, plans and platforms are read from each maker's own pages and dated, so you always know how fresh a figure is.

Every grade, review and ranking on ToolGPA is our own judgement. No company can pay for a grade or change one. Every tool on the site has a guide like this one, free to download and pass on. It all lives at **toolgpa.com**.

7,721	95	739	579
tools graded	categories	price changes on record	apps priced in 12 countries

What else is on toolgpa.com

CrashPlan, kept up to date

Everything in this guide, with prices and grades as they are today

toolgpa.com/tools/crashplan

How grades are given

The rules behind every letter and every GPA

toolgpa.com/grades

Value charts

What each tool costs against what it scores, for every category

toolgpa.com/charts

Compare

Any two tools side by side, plan by plan

toolgpa.com/compare

Price changes

Every price rise and cut on record, each with its source

toolgpa.com/price-changes

Prices by country

What apps cost on the App Store in 12 countries

toolgpa.com/prices-by-country

Pay less

Every public discount: yearly billing, students, nonprofits

toolgpa.com/save

Keep or make

Which tools are worth paying for, and which you could build yourself

toolgpa.com/keep-or-make

Scan for the live page

Prices and grades as they are today

Quoting this guide?

Please name ToolGPA and link to the live page, so readers can check the figures for themselves:

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ToolGPA, "CrashPlan: The Insider's Guide",
checked Nov 13, 2026.
https://toolgpa.com/tools/crashplan
```

Know someone choosing between file storage and sync services?

Send them this guide:
toolgpa.com/tools/crashplan/guide

ToolGPA elsewhere: youtube.com/@toolgpa

See our other guides

The best-graded file storage and sync services after CrashPlan, each with an Insider's Guide of its own.

File Storage & Sync Insider's Guide

Every one of the 92 file storage and sync services we grade, compared

Google Drive Insider's Guide

Cloud storage tied to Google Docs, Gmail and Photos

3.6 GPA

Filen Insider's Guide

End-to-end encrypted cloud storage from Germany with open source apps

3.4 GPA

Microsoft OneDrive Insider's Guide

Microsoft's cloud storage, bundled with Microsoft 365 plans

3.4 GPA

ToolGPA

Choosing software? Every tool graded, every price dated.

Compare tools at toolgpa.com ›

Everything in this guide is ToolGPA's own summary of what CrashPlan's pages, its app-store listings and public reviews said on the dates shown. Grades are our judgement under the rules at toolgpa.com/grades. Every grade, review and ranking on ToolGPA is our own judgement. No company can pay for a grade or change one. CrashPlan is a trademark of its owner, and this guide is not made, paid for or approved by CrashPlan. Prices and plans change: check crashplan.com before you buy.