ToolGPA

NOVEMBER 2026

Datto RMM

The Insider's Guide

Cloud RMM for MSPs and IT departments, with Microsoft 365 tools

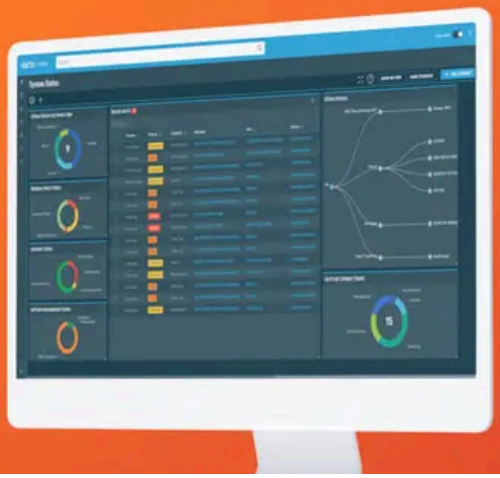


Every plan, grade, refund rule and rival among remote desktop apps, read from Datto RMM's own pages.

Made by Datto · checked Nov 13, 2026 · toolgpa.com

2.0
GPA

datto
A Kaseya COMPANY



Datto RMM
RMM Software for MSPs and SMBs Around the Globe

LEARN MORE

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Who made this guide, what else is on the site, and how to cite it

ToolGPA put this guide together from Datto RMM's own pages, its app-store listings and our grades. Every fact in it is on Datto RMM's page too, where it is kept up to date. Checked Nov 13, 2026.

Welcome

What it is, who it suits, its grades and the ten things to know first

2.0

GPA, above 13 of the 85 other remote desktop apps we grade

Datto RMM is a cloud-based remote monitoring and management platform sold to managed service providers and IT departments. It covers endpoint and network monitoring, patching, scripted automation, browser-based remote control and Microsoft 365 user management. Datto describes itself as a Kaseya company, and pricing is available on request.

To get you started, here are **8 things to know about Datto RMM**, taken from its own pages and our grades.

> "
>
> **Web Remote doesn't cover Linux, and Datto describes itself as a Kaseya company.**
>
> From our report card of Datto RMM

1 **Best for cloud device management for IT providers**

There is no published price: you ask for one, and the trial is on request with terms not stated.

2 **You can try it first**

Trial offered on request through a form; terms are not stated.

3 It runs on 4 platforms

Web, Windows, macOS and Linux.

4 Monitoring and alerting

Watches availability, performance, services and processes on endpoints and network devices, and can raise tickets, fire webhooks or run responses.

5 Patch management

Automates Windows patching through policies, handles macOS and Linux updates with reusable components, and updates supported third-party apps.

6 Policy-based automation

More than 500 pre-built components install apps, run scripts and monitor conditions, deployed as quick or scheduled jobs.

7 A 2.0 GPA, above 13 of 85

That is against the other remote desktop apps we grade, on value, the free plan, features, ease of use and platforms.

8 Keep it

To replace Datto RMM you would be making a fast, secure link to another computer through any network. That is not a weekend's work, with an AI app builder or without one.

Datto RMM at a glance

PRICING
Free trial

FREE PLAN
No

FREE TRIAL
Trial offered on request through a form; terms are not stated.

RUNS ON
Web, macOS, Windows, Linux

MADE BY
Datto

CATEGORY
Remote Desktop

OUR GRADE
2.0 GPA, fair

The report card

Best for cloud device management for IT providers

Datto RMM monitors, patches and automates devices for MSPs and IT teams, with Microsoft 365 and Intune tools built in. There is no published price: you ask for one, and the trial is on request with terms not stated. Web Remote doesn't cover Linux, and Datto describes itself as a Kaseya company.

TOOLGPA REPORT CARD — **Datto RMM** — Graded Nov 13, 2026

SUBJECT	GRADE	COMMENT
Value for money	C	No price is published: the pricing page asks you to request pricing and says partners set their own, so there is nothing to grade and it sits at the ordinary C.
Free plan and trial	D	A trial is offered on request through a form, with its length and card rules unstated. No free plan.
Features	C	Monitoring, patching, policy automation, remote access, Microsoft 365 and Intune management and network discovery. The listing shows gaps: Web Remote is for Windows and macOS, and ransomware detection needs its own licence.
Ease of use	C	No store rating on record. You deploy agents and set up policies before it is useful.
Platforms and integrations	B	Web console with agents for Windows, Mac and Linux, and Microsoft 365, Intune and IT Glue integrations. No phone app is listed.

Grade point average — Fair, out of 4.0 **2.0**

An A is worth 4 points, a B 3, a C 2, a D 1 and an F nothing. The GPA is the average of the five.

Who Datto RMM is for

- ✓ Fits if you run IT for several clients and want policy-based automation
- ✓ Works for a team on Microsoft 365 and Intune

Who it is not for

- ✗ Not for you if you want a published price: you have to request one
- ✗ Skip it if you manage many Linux machines and want browser remote control, which covers Windows and macOS
- ✗ Watch out: ransomware detection needs its own licence and runs on supported Windows devices
- ✗ Watch out: Kaseya also sells Datto RMM inside its Kaseya 365 Endpoint subscription, so the buying route can differ

Good to know

Good for

- ✓ MSPs that manage many client sites and Microsoft 365 tenants
- ✓ IT departments that want policy-driven patching and scripted fixes
- ✓ Teams that keep documentation in IT Glue

Worth knowing

- ⓘ No prices are published; the pricing page asks visitors to request pricing and says partners set their own pricing plans.
- ⓘ Web Remote is described for supported Windows and macOS devices, so Linux endpoints are managed without browser remote control.
- ⓘ Ransomware detection needs its own license and runs on supported Windows devices.
- ⓘ Datto describes itself as a Kaseya company, and Kaseya also sells Datto RMM inside its Kaseya 365 Endpoint subscription.

What it costs

Every plan, the free plan, ways to pay less and how prices have moved

Datto RMM's current pricing could not be confirmed from its own site.

> **A trial is offered on request through a form, with its length and card rules unstated.**
>
> From our grade for free plan and trial

We could not confirm Datto RMM's current prices from its own site, so this guide lists no plans. datto.com has them.

What it does

Its main features, where it runs, what it works with and who makes it

4

Places it runs: Web, macOS, Windows and Linux

Cloud RMM for MSPs and IT departments, with Microsoft 365 tools. Here is what it does, as its own site describes it, and what it covers: public API, AI features, workflow automation, reports, remote desktop.

> **The listing shows gaps: Web Remote is for Windows and macOS, and ransomware detection needs its own licence.**
>
> From our grade for features

Monitoring and alerting

Watches availability, performance, services and processes on endpoints and network devices, and can raise tickets, fire webhooks or run responses.

Patch management

Automates Windows patching through policies, handles macOS and Linux updates with reusable components, and updates supported third-party apps.

Policy-based automation

More than 500 pre-built components install apps, run scripts and monitor conditions, deployed as quick or scheduled jobs.

Web Remote

Browser-based remote control for supported Windows and macOS devices, with chat and PowerShell where supported.

Microsoft 365 and Intune

Manages Microsoft 365 users (password resets, sign-in blocks, onboarding) and supported Intune-enrolled devices from the same console.

Network discovery

Discovers devices across site subnets, draws topology maps and monitors network devices through SNMP and ping.

Where it runs

Web · macOS · Windows · Linux

What it works with

Microsoft 365 · Intune · IT Glue

Datto RMM is made by Datto.

Where it stands

Its grades against its category, and whether to keep it or make your own

13/85

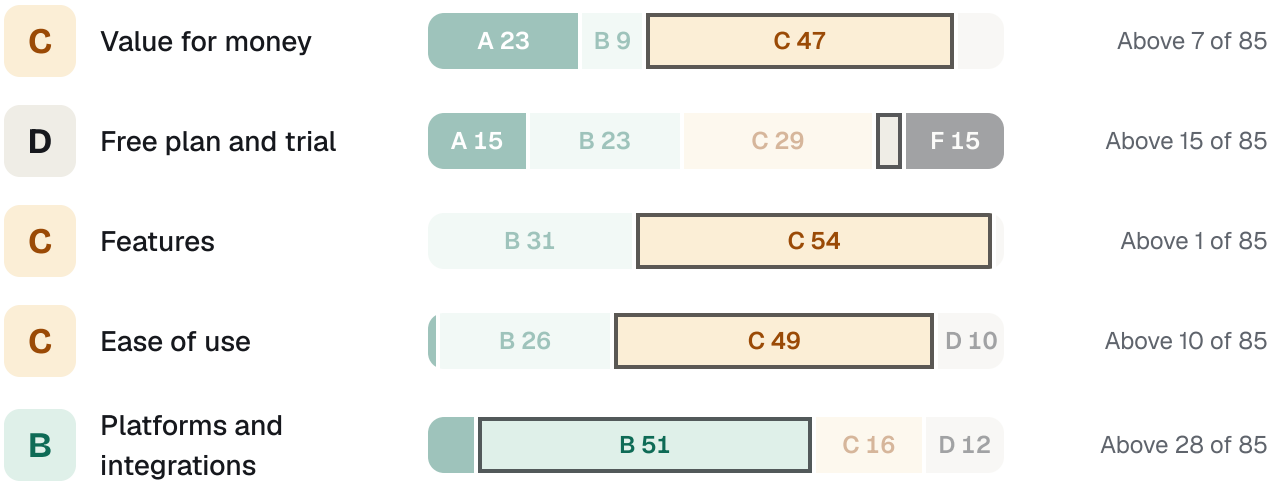
Other remote desktop apps it is graded above

Datto RMM's GPA of 2.0 is higher than 13 of the 85 other remote desktop apps we grade, and level with 7.

It stands best on platforms and integrations (B, above 28 of 85) and worst on free plan and trial (D, above 15).

Each grade against the category

Every bar is all 86 remote desktop apps we grade, cut by the letter each got. Datto RMM's own letter is outlined.



Keep it, or make your own?

Whether this is something you could build for yourself with an AI app builder, and what you would give up.

Keep it

To replace Datto RMM you would be making a fast, secure link to another computer through any network. That is not a weekend's work, with an AI app builder or without one.

That makes this kind of software worth paying for, not this one in particular: 65 of the 85 other remote desktop apps grade higher.

What you could make

- Reports: an app builder makes this well.

What you could not

- A fast, secure link to another computer through any network.
- Connections to other products, each kept working as those products change.
- Apps for macOS, Windows and Linux that stay in step with each other.
- AI features, unless you pay a model provider for each request yourself.

What this rests on. Datto RMM's listing: what it does, where it runs, what it plugs into and what it costs. It is a judgement about the kind of software this is. We have not built a replacement for it, and making your own means looking after it too. How we decide, and every tool's verdict.

The alternatives

The tools it is most often weighed against, side by side



Kaseya VSA, NinjaOne and Pulseway

The 3 tools Datto RMM is most often weighed against, with where each one differs from it.

2.0 GPA

Kaseya VSA

Paid

Endpoint monitoring, patching and remote support for MSPs and IT.

Datto RMM and Kaseya VSA compared in full

2.4 GPA

NinjaOne

Free trial · from $1.50/mo

Endpoint management platform with built-in remote access.

- Datto RMM also covers reports.

Datto RMM and NinjaOne compared in full

1.8 GPA

Pulseway

Paid

RMM with built-in remote control and a mobile app for IT teams.

- Pulseway also covers help desk.

Datto RMM and Pulseway compared in full

Quick answers

The questions people ask about it, each answered in a line or two

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Questions, each answered in a line or two

The short version of everything above, for when you only need the answer. Each one is told in full in its part of the guide.

Is Datto RMM free?

No, Datto RMM is a paid product, but you can try it first. Trial offered on request through a form; terms are not stated.

What platforms does Datto RMM work on?

Datto RMM is available on Web, Windows, macOS and Linux.

Does Datto RMM have an Android app?

No Android app was listed when its pages were read on Nov 13, 2026. Datto RMM is listed for Web, Windows, macOS and Linux.

Does Datto RMM have an iPhone app?

No iPhone app was listed when its pages were read on Nov 13, 2026. Datto RMM is listed for Web, Windows, macOS and Linux.

Is Datto RMM open source?

Datto RMM is not described as open source on its own site, as read on Nov 13, 2026.

Does Datto RMM have an API?

Yes. Datto RMM offers a public API, according to its own site.

What does Datto RMM integrate with?

Datto RMM's listing names Microsoft 365, Intune and IT Glue. A listing names up to eight integrations, so it may connect to more.

Who makes Datto RMM?

Datto RMM is made by Datto.

What are the alternatives to Datto RMM?

The closest alternatives to Datto RMM in our directory are Kaseya VSA, NinjaOne and Pulseway.

How does Datto RMM compare with other remote desktop apps?

Datto RMM's GPA of 2.0 is higher than 13 of the 85 other remote desktop apps we grade, and level with 7.

Could I make my own version of Datto RMM?

To replace Datto RMM you would be making a fast, secure link to another computer through any network.

Where this guide comes from

The prices, plans, platforms and features were read from Datto RMM's own pages on Nov 13, 2026, and the grades were given on Nov 13, 2026. Graded from this listing, whose facts were read from Datto RMM's own pages on 13 November 2026. Not based on using the product, and shorter than our full reviews.

Every tool we list gets five grades, A to F, each with its reason, and a GPA that averages them. How each is decided is at toolgpa.com/grades. This guide is ToolGPA's own work; it is not made, paid for or approved by Datto. Prices change, so check datto.com before you buy.

datto.com/products/rmm/
kaseya.com/products/rmm-software/
datto.com/pricing/

PART 07 · ABOUT

About ToolGPA

Who made this guide, what else is on the site, and how to cite it

7,721

Tools graded, in 95 categories

ToolGPA grades software the way a school report grades a pupil: five subjects, a letter for each with the reason written beside it, and a GPA that averages them. Prices, plans and platforms are read from each maker's own pages and dated, so you always know how fresh a figure is.

Every grade, review and ranking on ToolGPA is our own judgement. No company can pay for a grade or change one. Every tool on the site has a guide like this one, free to download and pass on. It all lives at **toolgpa.com**.

7,721	95	739	579
tools graded	categories	price changes on record	apps priced in 12 countries

What else is on toolgpa.com

Datto RMM, kept up to date

Everything in this guide, with prices and grades as they are today

toolgpa.com/tools/datto-rmm

How grades are given

The rules behind every letter and every GPA

toolgpa.com/grades

Value charts

What each tool costs against what it scores, for every category

toolgpa.com/charts

Compare

Any two tools side by side, plan by plan

toolgpa.com/compare

Price changes

Every price rise and cut on record, each with its source

toolgpa.com/price-changes

Prices by country

What apps cost on the App Store in 12 countries

toolgpa.com/prices-by-country

Pay less

Every public discount: yearly billing, students, nonprofits

toolgpa.com/save

Keep or make

Which tools are worth paying for, and which you could build yourself

toolgpa.com/keep-or-make

Scan for the live page

Prices and grades as they are today

Quoting this guide?

Please name ToolGPA and link to the live page, so readers can check the figures for themselves:

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ToolGPA, "Datto RMM: The Insider's Guide",
checked Nov 13, 2026.
https://toolgpa.com/tools/datto-rmm
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Know someone choosing between remote desktop apps?

Send them this guide:
toolgpa.com/tools/datto-rmm/guide

ToolGPA elsewhere: youtube.com/@toolgpa

See our other guides

The best-graded remote desktop apps after Datto RMM, each with an Insider's Guide of its own.

Remote Desktop Insider's Guide

Every one of the 86 remote desktop apps we grade, compared

Chrome Remote Desktop Insider's Guide

Google's free remote access to your own computers from a browser

3.2 GPA

DWService Insider's Guide

Free browser-based remote access to computers via an agent

3.2 GPA

HopToDesk Insider's Guide

Free open-source remote desktop with a paid device dashboard

3.2 GPA

ToolGPA

Choosing software? Every tool graded, every price dated.

Compare tools at toolgpa.com ›

Everything in this guide is ToolGPA's own summary of what Datto RMM's pages, its app-store listings and public reviews said on the dates shown. Grades are our judgement under the rules at toolgpa.com/grades. Every grade, review and ranking on ToolGPA is our own judgement. No company can pay for a grade or change one. Datto RMM is a trademark of its owner, and this guide is not made, paid for or approved by Datto. Prices and plans change: check datto.com before you buy.