ToolGPA

NOVEMBER 2026

Decisions

The Insider's Guide

Rules engine and process orchestration platform for enterprises



Every plan, grade, refund rule and rival among automation tools, read from Decisions's own pages.

Made by Decisions · checked Nov 13, 2026 · toolgpa.com

1.8
GPA



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Who made this guide, what else is on the site, and how to cite it

ToolGPA put this guide together from Decisions's own pages, its app-store listings and our grades. Every fact in it is on Decisions's page too, where it is kept up to date. Checked Nov 13, 2026.

Welcome

What it is, who it suits, its grades and the ten things to know first

1.8

GPA, above 10 of the 134 other automation tools we grade

Decisions is a platform that combines a business rules engine, workflow automation and AI agent orchestration on one visual canvas. The vendor positions it as a layer that adds rules, approvals and governance around existing core systems. It is sold to organizations in insurance, financial services, healthcare, education, manufacturing and the public sector, with no published prices.

> **The pricing page offers a demo and no figures, and it is not aimed at small teams.**
>
> From our report card of Decisions

To get you started, here are **7 things to know about Decisions**, taken from its own pages and our grades.

1 **Best for a rules engine for insurers and banks**

Decisions is a rules engine and process platform for large enterprises, with workflow and AI agent orchestration.

2 **It runs on Web**

Web.

3 **Enterprise rules engine**

Design, test and automate business rules on a visual canvas; the vendor says rules drive every workflow step.

4 **Process automation**

Workflow orchestration across systems, covering long-running processes, approvals and exceptions.

5 **Agentic orchestration**

Visual tools to design actions for first-party and third-party AI agents, with a rules engine to govern their decisions.

6 **A 1.8 GPA, above 10 of 134**

That is against the other automation tools we grade, on value, the free plan, features, ease of use and platforms.

7 **Keep it**

To replace Decisions you would be making connections to other products, each kept working as those products change. That is not a weekend's work, with an AI app builder or without one.

Decisions at a glance

PRICING Paid	FREE PLAN No
FREE TRIAL None stated	RUNS ON Web
MADE BY Decisions	CATEGORY Automation
OUR GRADE 1.8 GPA, weak	

The report card

Best for a rules engine for insurers and banks

Decisions is a rules engine and process platform for large enterprises, with workflow and AI agent orchestration. The pricing page offers a demo and no

figures, and it is not aimed at small teams.

TOOLGPA REPORT CARD

Decisions

Graded Nov 13, 2026

SUBJECT	GRADE	COMMENT
Value for money	C	No price is published; the pricing page only offers a demo.
Free plan and trial	F	No free plan and no trial is listed anywhere on record.
Features	B	Rules engine, process automation, agent orchestration and process intelligence. The listing shows no gap in the core work, though deployment options were not confirmed.
Ease of use	C	No store rating on record. Business and IT staff design rules and flows together, which takes setup.
Platforms and integrations	C	Web only on record, and the listing names no integrations.

Grade point average Weak, out of 4.0 **1.8**

An A is worth 4 points, a B 3, a C 2, a D 1 and an F nothing. The GPA is the average of the five.

Who Decisions is for

- ✓ Fits if you are an insurer or bank that changes rating and approval rules often
- ✓ Works for enterprise IT teams that want governance around AI agents and legacy systems

Who it is not for

- ✗ Skip it if you want to see a price first, since only a demo is offered
- ✗ Not for you if you are a small team, because it is built for complex enterprise operations
- ✗ Watch out: no free plan or trial is listed, and which deployment options exist was not confirmed

Good to know

Good for

- ✓ Insurers and banks that need to update rules and rating logic often
- ✓ IT teams adding governance around AI agents and legacy systems
- ✓ Enterprises where business and IT staff share one visual design tool

Worth knowing

- ⓘ No prices are published; the pricing page only offers a demo.
- ⓘ It is aimed at complex enterprise operations rather than small teams.
- ⓘ Platform detail pages on the vendor's site were thin, so supported deployment options were not confirmed.

What it costs

Every plan, the free plan, ways to pay less and how prices have moved

Decisions's current pricing could not be confirmed from its own site.

> **No price is published; the pricing page only offers a demo.**
>
> From our grade for value for money

We could not confirm Decisions's current prices from its own site, so this guide lists no plans. decisions.com has them.

What it does

Its main features, where it runs, what it works with and who makes it

1

Place it runs: Web

Rules engine and process orchestration platform for enterprises. Here is what it does, as its own site describes it, and what it covers: public API, AI features, workflow automation, AI agents, no-code.

"

Rules engine, process automation, agent orchestration and process intelligence.

From our grade for features

Enterprise rules engine

Design, test and automate business rules on a visual canvas; the vendor says rules drive every workflow step.

Process automation

Workflow orchestration across systems, covering long-running processes, approvals and exceptions.

Agentic orchestration

Visual tools to design actions for first-party and third-party AI agents, with a rules engine to govern their decisions.

Process intelligence

Visibility into operations and into what AI-driven steps did, for accountability.

Industry use cases

Published examples for insurance rating and quoting, subrogation prediction, financial services, higher education and healthcare.

Integrations

A dedicated integrations area for connecting the platform to existing enterprise systems.

Where it runs

Web

What it works with

Its own pages name no integrations.

Decisions is made by Decisions.

PART 04 · STANDING

Where it stands

Its grades against its category, and whether to keep it or make your own

10/134

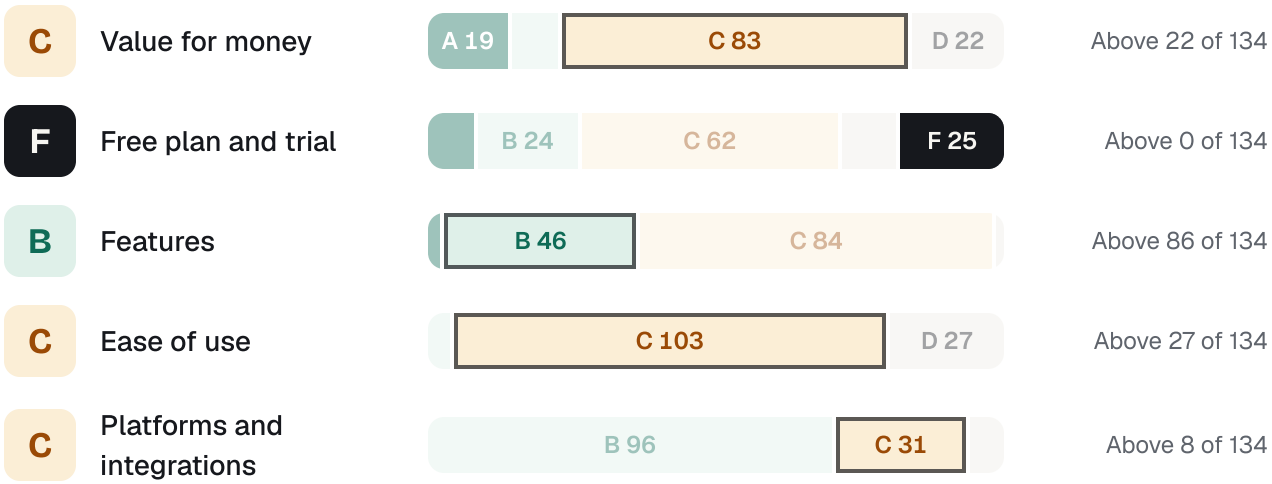
Other automation tools it is graded above

Decisions's GPA of 1.8 is higher than 10 of the 134 other automation tools we grade, and level with 15.

It stands best on features (B, above 86 of 134) and worst on free plan and trial (F, above 0).

Each grade against the category

Every bar is all 135 automation tools we grade, cut by the letter each got. Decisions's own letter is outlined.



Keep it, or make your own?

Whether this is something you could build for yourself with an AI app builder, and what you would give up.

Keep it

To replace Decisions you would be making connections to other products, each kept working as those products change. That is not a weekend's work, with an AI app builder or without one.

That makes this kind of software worth paying for, not this one in particular: 109 of the 134 other automation tools grade higher.

What you could not

- ✕ Connections to other products, each kept working as those products change.
- ✕ A builder that other people can use without writing code.
- ✕ An AI agent, with the models and the safeguards behind it.
- ✕ The depth: we grade its features B, which means it covers the whole job.

What this rests on. Decisions's listing: what it does, where it runs, what it plugs into and what it costs. It is a judgement about the kind of software this is. We have not built a replacement for it, and making your own means looking after it too. How we decide, and every tool's verdict.

The alternatives

The tools it is most often weighed against, side by side



Camunda, Appian, Pega, Flowable and Nintex

The 5 tools Decisions is most often weighed against, with where each one differs from it.

Camunda

2.2 GPA

Free plan

BPMN process orchestration, self-hosted or as a cloud service.

- Camunda has a free plan. Decisions does not.
- Camunda is self-hostable, according to its own site.
- Decisions also covers no-code.

Decisions and Camunda compared in full

Appian

2.0 GPA

Free plan

Low-code process automation platform for large enterprises.

- Appian has a free plan. Decisions does not.
- Appian also covers app builder and case management.

Decisions and Appian compared in full



2.0
GPA

Pega

Free trial

Enterprise workflow, decisioning and AI agent platform.

- Pega also covers case management.

Decisions and Pega compared in full



2.0
GPA

Flowable

Paid

Case and process platform with governed AI agents, on open standards.

- Flowable is open source, according to its own site.
- Decisions also covers no-code.
- Flowable also covers diagrams and case management.

Decisions and Flowable compared in full



2.4
GPA

Nintex

Free trial

Workflow, process and document automation platform.

- Decisions also covers AI agents and no-code.
- Nintex also covers documents and forms.

Decisions and Nintex compared in full

PART 06 · QUESTIONS

Quick answers

The questions people ask about it, each answered in a line or two

10

Questions, each answered in a line or two

The short version of everything above, for when you only need the answer. Each one is told in full in its part of the guide.

Is Decisions free?

No. Decisions is a paid product.

What platforms does Decisions work on?

Decisions is available on Web.

Does Decisions have an Android app?

No Android app was listed when its pages were read on Nov 13, 2026. Decisions is listed for Web.

Does Decisions have an iPhone app?

No iPhone app was listed when its pages were read on Nov 13, 2026. Decisions is listed for Web.

Is Decisions open source?

Decisions is not described as open source on its own site, as read on Nov 13, 2026.

Does Decisions have an API?

Yes. Decisions offers a public API, according to its own site.

Who makes Decisions?

Decisions is made by a company of the same name.

What are the alternatives to Decisions?

The closest alternatives to Decisions in our directory are Camunda, Appian, Pega, Flowable and Nintex.

How does Decisions compare with other automation tools?

Decisions's GPA of 1.8 is higher than 10 of the 134 other automation tools we grade, and level with 15.

Could I make my own version of Decisions?

To replace Decisions you would be making connections to other products, each kept working as those products change.

Where this guide comes from

The prices, plans, platforms and features were read from Decisions's own pages on Nov 13, 2026, and the grades were given on Nov 13, 2026. Graded from this listing, whose facts were read from Decisions's own pages on 13 November 2026. Not based on using the product, and shorter than our full reviews.

Every tool we list gets five grades, A to F, each with its reason, and a GPA that averages them. How each is decided is at toolgpa.com/grades. This guide is ToolGPA's own work; it is not made, paid for or approved by Decisions. Prices change, so check decisions.com before you buy.

decisions.com/pricing
decisions.com/platform/rules-engine
decisions.com
decisions.com/about

About ToolGPA

Who made this guide, what else is on the site, and how to cite it

7,721

Tools graded, in 95 categories

ToolGPA grades software the way a school report grades a pupil: five subjects, a letter for each with the reason written beside it, and a GPA that averages them. Prices, plans and platforms are read from each maker's own pages and dated, so you always know how fresh a figure is.

Every grade, review and ranking on ToolGPA is our own judgement. No company can pay for a grade or change one. Every tool on the site has a guide like this one, free to download and pass on. It all lives at toolgpa.com.

7,721	95	739	579
tools graded	categories	price changes on record	apps priced in 12 countries

What else is on toolgpa.com

Decisions, kept up to date

Everything in this guide, with prices and grades as they are today

toolgpa.com/tools/decisions

How grades are given

The rules behind every letter and every GPA

toolgpa.com/grades

Value charts

What each tool costs against what it scores, for every category

toolgpa.com/charts

Compare

Any two tools side by side, plan by plan

toolgpa.com/compare

Price changes

Every price rise and cut on record, each with its source

toolgpa.com/price-changes

Prices by country

What apps cost on the App Store in 12 countries

toolgpa.com/prices-by-country

Pay less

Every public discount: yearly billing, students, nonprofits

toolgpa.com/save

Keep or make

Which tools are worth paying for, and which you could build yourself

toolgpa.com/keep-or-make

Scan for the live page

Prices and grades as they are today

Quoting this guide?

Please name ToolGPA and link to the live page, so readers can check the figures for themselves:

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ToolGPA, "Decisions: The Insider's Guide",
checked Nov 13, 2026.
https://toolgpa.com/tools/decisions
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Know someone choosing between automation tools?

Send them this guide:
toolgpa.com/tools/decisions/guide

ToolGPA elsewhere: youtube.com/@toolgpa

See our other guides

The best-graded automation tools after Decisions, each with an Insider's Guide of its own.

Automation Insider's Guide

Every one of the 135 automation tools we grade, compared

Knime Insider's Guide

Open-source visual workflows for data analysis and automation

3.2 GPA

IFTTT Insider's Guide

Simple trigger-and-action automations for apps and smart devices

3.0 GPA

Node-RED Insider's Guide

Open-source, flow-based programming tool for event-driven apps

3.0 GPA

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Choosing software? Every tool graded, every price dated.

Compare tools at toolgpa.com ›

Everything in this guide is ToolGPA's own summary of what Decisions's pages, its app-store listings and public reviews said on the dates shown. Grades are our judgement under the rules at toolgpa.com/grades. Every grade, review and ranking on ToolGPA is our own judgement. No company can pay for a grade or change one. Decisions is a trademark of its owner, and this guide is not made, paid for or approved by Decisions. Prices and plans change: check decisions.com before you buy.