ToolGPA

NOVEMBER 2026

Elium

The Insider's Guide

Governed company knowledge base for people and AI agents



Every plan, grade, refund rule and rival among docs and wiki tools, read from Elium's own pages.

Made by Elium · checked Nov 13, 2026 · toolgpa.com

2.0
GPA

elium

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Who made this guide, what else is on the site, and how to cite it

ToolGPA put this guide together from Elium's own pages, its app-store listings and our grades. Every fact in it is on Elium's page too, where it is kept up to date. Checked Nov 13, 2026.

Welcome

What it is, who it suits, its grades and the ten things to know first

2.0

GPA, above 6 of the 86 other docs and wiki tools we grade

Elium is a knowledge management platform where each piece of content has an owner, is flagged when it goes stale, and is served to staff and to AI assistants from one source. It is aimed at operations, customer service and IT support teams. Plans are priced per user with a 10-user minimum, and the vendor is based in Belgium with EU-only hosting.

To get you started, here are **9 things to know about Elium**, taken from its own pages and our grades.

1 **Best for larger teams running a governed knowledge base**

Elium is a company knowledge base with content owners, expiry reminders and AI answers that cite sources.

2 **Paid plans start at about $16.76 a month for each person**

As its pricing page puts it: €15 per user / month, billed yearly (€18 billed monthly), 10-user minimum.

3 **You can try it first**

Free trial that starts with a short call with the Elium team; no credit card required

4 **It runs on Web**

Web, with a browser extension too.

5 **Content ownership and review**

Each article has an owner, and stale content or gaps are flagged and routed to that owner to verify. Expiry reminders are on every plan.

6 **AI answers with sources**

Staff can ask questions and get AI answers that cite the source article. Unlimited AI search and answers are included, with no usage credits.

7 **MCP and AI agent connections**

The Corporate plan connects ChatGPT, Claude or custom agents over the Model Context Protocol, keeping permissions and citations.

8 **A 2.0 GPA, above 6 of 86**

That is against the other docs and wiki tools we grade, on value, the free plan, features, ease of use and platforms.

9 **Keep it**

To replace Elium you would be making a search engine with an AI model behind it. That is not a weekend's work, with an AI app builder or without one.

Elium at a glance

PRICING
Free trial, from €15 per user / month, billed yearly (€18 billed monthly), 10-user minimum

FREE PLAN
No

FREE TRIAL
Free trial that starts with a short call with the Elium team; no credit card required

RUNS ON
Web, Browser extension

MADE BY
Elium, since 2008

CATEGORY
Docs & Wikis

OUR GRADE
2.0 GPA, fair

The report card

Best for larger teams running a governed knowledge base

Elium is a company knowledge base with content owners, expiry reminders and AI answers that cite sources. Every plan has a 10-user minimum, there's no free plan, and the trial begins with a call to its team.

TOOLGPA REPORT CARD

Elium

Graded Nov 13, 2026

SUBJECT	GRADE	COMMENT
Value for money	D	€15 a user a month billed yearly, with a 10-user minimum, so at least €150 a month. That's well past the $82.50 dearer quarter for docs tools.
Free plan and trial	C	A free trial that needs no card, though it starts with a short call. No free plan.
Features	C	Content ownership, AI answers, templates, decision trees and reporting. But approval workflows, SSO, audit trail and MCP connections need Corporate at €20.
Ease of use	C	No store rating on record. You set up spaces, owners and connectors to Microsoft 365 and others.
Platforms and integrations	B	Web app plus a browser extension, with Microsoft 365, SharePoint, Google Drive, Teams, Zendesk and Slack links.

Grade point average — Fair, out of 4.0 **2.0**

An A is worth 4 points, a B 3, a C 2, a D 1 and an F nothing. The GPA is the average of the five.

Who Elium is for

- ✓ Fits if you have 10 or more people who need one governed knowledge base
- ✓ Works for companies that tie their wiki to Microsoft 365 or Zendesk

Who it is not for

- ✗ Not for you if you have fewer than 10 users, as every plan has a 10-user minimum
- ✗ Skip it if you want a free plan, as there isn't one
- ✗ Watch out: the trial starts with a call to the Elium team
- ✗ Pricey if you need approvals or SSO, which need Corporate at €20 a user billed yearly
- ✗ Watch out: prices are in euros and Enterprise isn't priced

Good to know

Good for

- ✓ Operations, customer service and IT teams that need approved, current answers
- ✓ European organizations that want EU-only hosting
- ✓ Companies feeding company knowledge to AI assistants through MCP

Worth knowing

- ⓘ Every plan has a 10-user minimum, so very small teams cannot buy it.
- ⓘ There is no free plan, and the free trial starts with a call with the Elium team.
- ⓘ Approval workflows, SSO, audit trail, the browser extension and MCP connections need Corporate at €20 per user / month billed yearly.
- ⓘ Prices are shown in euros; Enterprise pricing is not published.

PART 02 · PRICING

What it costs

Every plan, the free plan, ways to pay less and how prices have moved

~$16.76

A month to start, for each person

Elium is a paid product with a free trial, starting at €15 per user / month, billed yearly (€18 billed monthly), 10-user minimum.

"

A free trial that needs no card, though it starts with a short call.

From our grade for free plan and trial

TEAM

€15

per user / month, billed yearly (€18 billed monthly)

Expiry reminders, AI editor and templates, decision trees, multilingual content, unlimited AI search with sources. 10-user minimum, 1 admin included.

CORPORATE

€20

per user / month, billed yearly (€24 billed monthly)

Adds MCP connections for AI agents, approval workflows, gap detection, dashboards, a browser extension, SSO and audit trail. 10-user minimum, 3 admins included.

ENTERPRISE

Custom

Custom AI assistants next to a CRM or help desk, dedicated team, private-cloud or on-premise hosting options, 99.5% uptime SLA and full API. Volume-based pricing.

Trying it first

Free trial that starts with a short call with the Elium team; no credit card required

Read from elium.com on Nov 13, 2026.

Ways to pay less

ANNUAL DISCOUNT

Save 17% with yearly billing

The pricing page shows Team at €15 per user a month billed yearly against €18 billed monthly, and Corporate at €20 against €24.

Stated on elium.com

PART 03 · FEATURES

What it does

Its main features, where it runs, what it works with and who makes it

2

Places it runs: Web and Browser extension

Governed company knowledge base for people and AI agents. Here is what it does, as its own site describes it, and what it covers: public API, AI features, AI search, wiki, templates.

"

Content ownership, AI answers, templates, decision trees and reporting.

From our grade for features

Content ownership and review

Each article has an owner, and stale content or gaps are flagged and routed to that owner to verify. Expiry reminders are on every plan.

AI answers with sources

Staff can ask questions and get AI answers that cite the source article. Unlimited AI search and answers are included, with no usage credits.

MCP and AI agent connections

The Corporate plan connects ChatGPT, Claude or custom agents over the Model Context Protocol, keeping permissions and citations.

Templates, AI editor and decision trees

Articles are written with an AI editor and reusable templates, and decision trees guide readers through multi-step procedures.

Governance and reporting

Approval workflows, duplicate and gap detection, and dashboards on content, search and AI answers come with Corporate. SSO and audit trail are on Corporate as well.

Connectors and import

The integrations page lists 65 integrations, including SharePoint, OneDrive and Google Drive imports, Teams and Zendesk, and Markdown import.

Where it runs

- Web
- Browser extension

What it works with

- Microsoft 365
- SharePoint
- OneDrive
- Google Drive
- Microsoft Teams
- Zendesk
- ServiceNow
- Slack

Elium is made by Elium, and has been around since 2008.

PART 04 · STANDING

Where it stands

Its grades against its category, and whether to keep it or make your own

6/86

Other docs and wiki tools it is graded above

Elium's GPA of 2.0 is higher than 6 of the 86 other docs and wiki tools we grade, and level with 10.

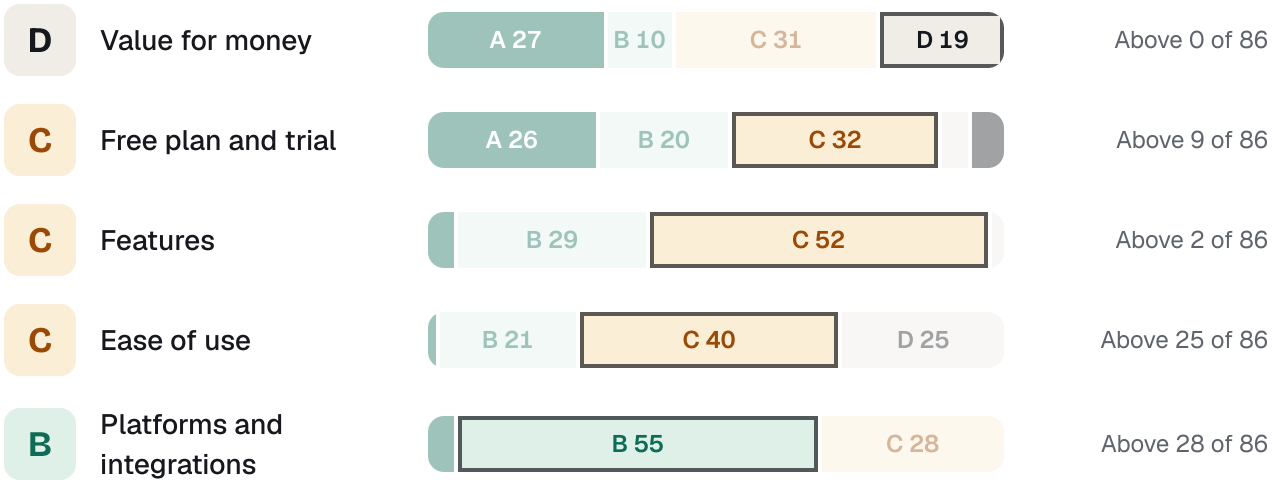
It stands best on platforms and integrations (B, above 28 of 86) and worst on value for money (D, above 0).

Its paid plans start at about $16.76 a month for each person, against a middle price of $18.50 for the category: 25 of the 57 others that charge start lower.

On features, ease of use and platforms it scores 2.3 out of 4. 20 tools score higher and cost less.

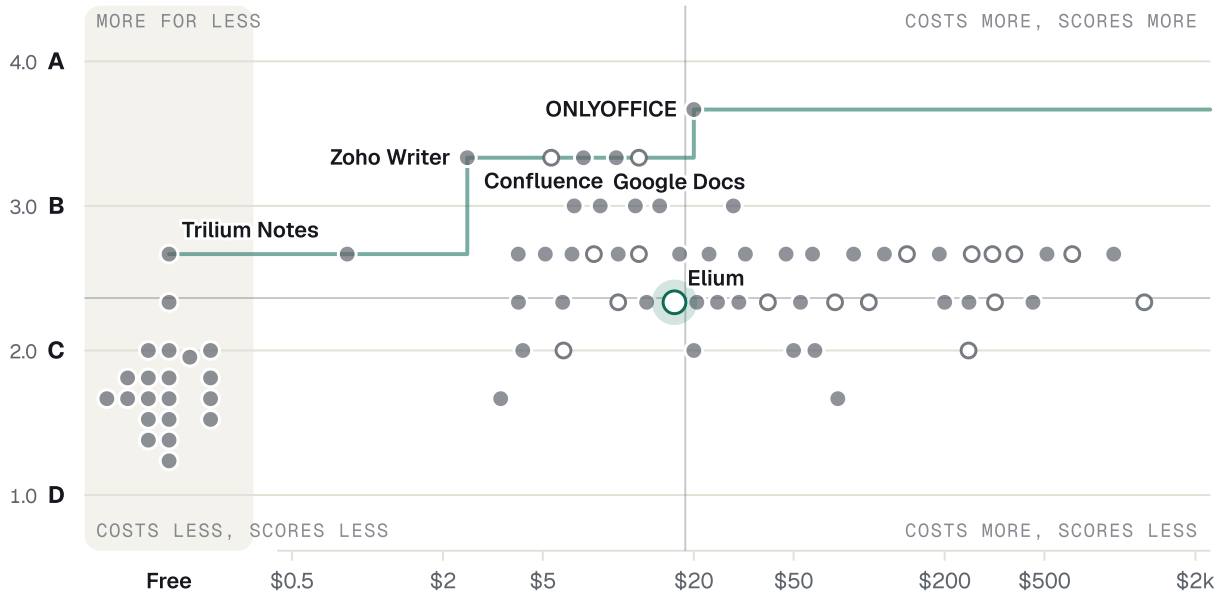
Each grade against the category

Every bar is all 87 docs and wiki tools we grade, cut by the letter each got. Elium's own letter is outlined.



Price against what you get

Each dot is one of 79 docs and wiki tools. Further left costs less; higher up scores better on features, ease of use and platforms. Elium is the marked dot.



What paid plans start at, a month (each step along is roughly double)

Keep it, or make your own?

Whether this is something you could build for yourself with an AI app builder, and what you would give up.

Keep it

To replace Elium you would be making a search engine with an AI model behind it. That is not a weekend's work, with an AI app builder or without one.

That makes this kind of software worth paying for, not this one in particular: 70 of the 86 other docs and wiki tools grade higher. It costs $201.10 a year.

What you could make

- Wiki and templates: an app builder makes these well.

What you could not

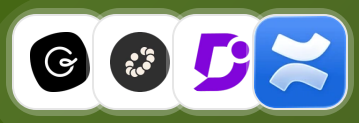
- A search engine with an AI model behind it.

- It is priced for each person, which means accounts and billing for a team.
- It plugs into other products, Microsoft 365, SharePoint and OneDrive among them, and has an API.
- What a company asks for before it lets staff use something: single sign-on and roles and permissions.

What this rests on. Elium's listing: what it does, where it runs, what it plugs into and what it costs. It is a judgement about the kind of software this is. We have not built a replacement for it, and making your own means looking after it too. How we decide, and every tool's verdict.

The alternatives

The tools it is most often weighed against, side by side



Guru, Slite, Document360 and Confluence

The 4 tools Elium is most often weighed against, with where each one differs from it.

2.0 GPA

Guru

Paid

Verified company knowledge base with AI search and agents.

- Guru also covers AI agents.

Elium and Guru compared in full

2.8 GPA

Slite

Free trial · from $10/mo

Team knowledge base with doc verification and AI answers.

- Only Slite lists macOS, Windows, iOS and Android apps.
- Elium also covers templates.
- Slite also covers AI agents and documents.

Elium and Slite compared in full



2.2
GPA

Document360

Free trial

Hosted knowledge base software for public and private docs.

- Document360 also covers Markdown.

Elium and Document360 compared in full



3.0
GPA

Confluence

Free plan · from $6.70/mo

Team wiki and docs workspace from Atlassian, tied to Jira.

- Confluence has a free plan. Elium does not, though it has a free trial.
- Only Elium lists a browser extension.
- Only Confluence lists iOS and Android apps.

Elium and Confluence compared in full

Quick answers

The questions people ask about it, each answered in a line or two

14

Questions, each answered in a line or two

The short version of everything above, for when you only need the answer. Each one is told in full in its part of the guide.

Is Elium free?

No, Elium is a paid product, but you can try it first. Free trial that starts with a short call with the Elium team; no credit card required.

How much does Elium cost?

Elium lists 3 plans. Team: €15 per user / month, billed yearly (€18 billed monthly).

What platforms does Elium work on?

Elium is available on Web. It also has a browser extension.

Does Elium offer any discounts?

Elium publicly lists the following: Save 17% with yearly billing.

Does Elium have an Android app?

No Android app was listed when its pages were read on Nov 13, 2026. Elium is listed for Web.

Does Elium have an iPhone app?

No iPhone app was listed when its pages were read on Nov 13, 2026. Elium is listed for Web.

Is Elium open source?

Elium is not described as open source on its own site, as read on Nov 13, 2026.

Does Elium have an API?

Yes. Elium offers a public API, according to its own site.

What does Elium integrate with?

Elium's listing names Microsoft 365, SharePoint, OneDrive, Google Drive, Microsoft Teams, Zendesk, ServiceNow and Slack.

Who makes Elium?

Elium is made by a company of the same name. It dates from 2008.

What are the alternatives to Elium?

The closest alternatives to Elium in our directory are Guru, Slite, Document360 and Confluence.

How does Elium compare with other docs and wiki tools?

Elium's GPA of 2.0 is higher than 6 of the 86 other docs and wiki tools we grade, and level with 10.

Is Elium good value for money?

ToolGPA grades Elium D for value for money. Its paid plans start at about $16.76 a month for each person, against a middle price of $18.50 for the category: 25 of the 57 others that charge start lower.

Could I make my own version of Elium?

To replace Elium you would be making a search engine with an AI model behind it.

Where this guide comes from

The prices, plans, platforms and features were read from Elium's own pages on Nov 13, 2026, and the grades were given on Nov 13, 2026. Graded from this listing, whose facts were read from Elium's own pages on 13 November 2026. Not based on using the product, and shorter than our full reviews.

Every tool we list gets five grades, A to F, each with its reason, and a GPA that averages them. How each is decided is at toolgpa.com/grades. This guide is ToolGPA's own work; it is not made, paid for or approved by Elium. Prices change, so check elium.com before you buy.

elium.com/pricing
elium.com/integrations
elium.com
elium.com/about

About ToolGPA

Who made this guide, what else is on the site, and how to cite it

7,721

Tools graded, in 95 categories

ToolGPA grades software the way a school report grades a pupil: five subjects, a letter for each with the reason written beside it, and a GPA that averages them. Prices, plans and platforms are read from each maker's own pages and dated, so you always know how fresh a figure is.

Every grade, review and ranking on ToolGPA is our own judgement. No company can pay for a grade or change one. Every tool on the site has a guide like this one, free to download and pass on. It all lives at toolgpa.com.

7,721	95	739	579
tools graded	categories	price changes on record	apps priced in 12 countries

What else is on toolgpa.com

Elium, kept up to date

Everything in this guide, with prices and grades as they are today

toolgpa.com/tools/elium

How grades are given

The rules behind every letter and every GPA

toolgpa.com/grades

Value charts

What each tool costs against what it scores, for every category

toolgpa.com/charts

Compare

Any two tools side by side, plan by plan

toolgpa.com/compare

Price changes

Every price rise and cut on record, each with its source

toolgpa.com/price-changes

Prices by country

What apps cost on the App Store in 12 countries

toolgpa.com/prices-by-country

Pay less

Every public discount: yearly billing, students, nonprofits

toolgpa.com/save

Keep or make

Which tools are worth paying for, and which you could build yourself

toolgpa.com/keep-or-make

Scan for the live page

Prices and grades as they are today

Quoting this guide?

Please name ToolGPA and link to the live page, so readers can check the figures for themselves:

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ToolGPA, "Elium: The Insider's Guide", checked
Nov 13, 2026. https://toolgpa.com/tools/elium
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Know someone choosing between docs and wiki tools?

Send them this guide: toolgpa.com/tools/elium/guide

ToolGPA elsewhere: youtube.com/@toolgpa

See our other guides

The best-graded docs and wiki tools after Elium, each with an Insider's Guide of its own.

Docs & Wikis Insider's Guide

Every one of the 87 docs and wiki tools we grade, compared

Zoho Writer Insider's Guide

Free online word processor with AI and document automation

3.6 GPA

Google Docs Insider's Guide

Browser-based word processor, free with a Google Account

3.4 GPA

ONLYOFFICE Insider's Guide

Open-source office suite for documents, sheets, slides and PDFs

3.4 GPA

ToolGPA

Choosing software? Every tool graded, every price dated.

Compare tools at toolgpa.com ›

Everything in this guide is ToolGPA's own summary of what Elium's pages, its app-store listings and public reviews said on the dates shown. Grades are our judgement under the rules at toolgpa.com/grades. Every grade, review and ranking on ToolGPA is our own judgement. No company can pay for a grade or change one. Elium is a trademark of its owner, and this guide is not made, paid for or approved by Elium. Prices and plans change: check elium.com before you buy.