ToolGPA

NOVEMBER 2026

Empower EMR

The Insider's Guide

Web-based EMR with built-in billing for PT practices



Every plan, grade, refund rule and rival among therapy and clinic software, read from Empower EMR's own pages.

Made by MerlinWave, Inc. · checked Nov 13, 2026 · toolgpa.com

1.6
GPA





Proven all-in-one PT software for modern practices

We help Owners, Physical Therapists, Billers, and Front Desks profitably provide the best possible patient care & experience.



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Who made this guide, what else is on the site, and how to cite it

ToolGPA put this guide together from Empower EMR's own pages, its app-store listings and our grades. Every fact in it is on Empower EMR's page too, where it is kept up to date. Checked Nov 13, 2026.

Welcome

What it is, who it suits, its grades and the ten things to know first

1.6

GPA, above 1 of the 60 other therapy and clinic software we grade

Empower EMR is a web-based EMR and practice management system for outpatient physical therapy practices. It combines scheduling, documentation, insurance billing, a patient portal, reporting and marketing tools, with an AI suite called EmpowerAI. Plans are shown without prices and are arranged through a demo.

To get you started, here are **7 things to know about Empower EMR**, taken from its own pages and our grades.

> **The plans page shows two plans and no prices, and the unlimited AI scribe is only in the dearer one.**
>
> From our report card of Empower EMR

1 **Best for a web EMR with billing for independent PT clinics**

Empower EMR is a web EMR with built-in billing and AI note tools for physical therapy practices.

2 **It runs on Web**

Web.

3 **EmpowerAI suite**

A built-in set of AI tools for the clinic workflow. The higher plan adds an unlimited AI documentation scribe with real-time compliance guidance.

4 **Built-in billing**

Insurance claim billing with an unlimited clearinghouse, claim scrubbing, automated ERA posting, patient statements by email or text, and cash invoicing.

5 **Scheduling**

A scheduler with an automated patient wait-list, email and text reminders, and virtual or kiosk check-in.

6 **A 1.6 GPA, above 1 of 60**

That is against the other therapy and clinic software we grade, on value, the free plan, features, ease of use and platforms.

7 **Keep it**

To replace Empower EMR you would be making insurance claims sent to payers through a clearinghouse. That is not a weekend's work, with an AI app builder or without one.

Empower EMR at a glance

PRICING Paid	FREE PLAN No
FREE TRIAL None stated	RUNS ON Web
MADE BY MerlinWave, Inc.	CATEGORY Therapy & Clinic Software
OUR GRADE 1.6 GPA, weak	

The report card

Best for a web EMR with billing for independent PT clinics

Empower EMR is a web EMR with built-in billing and AI note tools for physical therapy practices. The plans page shows two plans and no prices, and the unlimited AI scribe is only in the dearer one.

TOOLGPA REPORT CARD	Empower EMR	Graded Nov 13, 2026
SUBJECT	GRADE	COMMENT
Value for money	C	The plans page lists AI Premium and AI Premium Plus with no prices; both point to a demo, so cost can't be set against the category.
Free plan and trial	F	No free plan and no trial on record, only a demo through the sales team.
Features	C	Billing, scheduling, patient portal, authorizations and plans of care, plus an AI suite. The unlimited AI scribe is only in AI Premium Plus, and the system is for physical therapy only.
Ease of use	C	No store rating on record, and onboarding is included but the practice still has to set up its own workflow.
Platforms and integrations	C	Web only on the listing, with no desktop or phone app named.
Grade point average		Weak, out of 4.0 **1.6**

An A is worth 4 points, a B 3, a C 2, a D 1 and an F nothing. The GPA is the average of the five.

Who Empower EMR is for

- ✓ Fits if you run an independent outpatient PT practice and want billing in the EMR
- ✓ Works for owners who want month-to-month terms with no long contract

Who it is not for

- ✗ Skip it if you want to see prices first, because none are published
- ✗ Not for you if you practice mental health or other therapy types, as it is built for PT
- ✗ Watch out: the unlimited AI scribe is part of AI Premium Plus, not AI Premium
- ✗ Watch out: everything goes through a demo, with no trial listed

Good to know

Good for

- ✓ Independent outpatient PT practices that want billing in the EMR
- ✓ Owners who prefer month-to-month terms over a long contract
- ✓ Clinics that want AI notes without a separate scribe product

Worth knowing

- ⓘ The plans page lists two plans, AI Premium and AI Premium Plus, with no prices; every plan points to a demo.
- ⓘ Built for physical therapy; the vendor does not position it for mental health or other therapy types.
- ⓘ The unlimited AI documentation scribe is part of AI Premium Plus, not AI Premium.
- ⓘ The vendor says there is no long-term contract and that onboarding is included on all plans.

What it costs

Every plan, the free plan, ways to pay less and how prices have moved

Empower EMR's current pricing could not be confirmed from its own site.

> **The plans page lists AI Premium and AI Premium Plus with no prices; both point to a demo, so cost can't be set against the category.**
>
> From our grade for value for money

We could not confirm Empower EMR’s current prices from its own site, so this guide lists no plans. empoweremr.com has them.

What it does

Its main features, where it runs, what it works with and who makes it

1

Place it runs: Web

Web-based EMR with built-in billing for PT practices. Here is what it does, as its own site describes it, and what it covers: AI features, reports, clinical notes, insurance billing, appointment booking.

> **Billing, scheduling, patient portal, authorizations and plans of care, plus an AI suite.**
>
> From our grade for features

EmpowerAI suite

A built-in set of AI tools for the clinic workflow. The higher plan adds an unlimited AI documentation scribe with real-time compliance guidance.

Built-in billing

Insurance claim billing with an unlimited clearinghouse, claim scrubbing, automated ERA posting, patient statements by email or text, and cash invoicing.

Scheduling

A scheduler with an automated patient wait-list, email and text reminders, and virtual or kiosk check-in.

Patient portal

Patients can register and book themselves, and the plan lists secure patient conversations and patient e-signature.

Authorizations and plan of care

Tracking for insurance authorizations and approvals and for plans of care, plus outcome measures and inbound and outbound e-fax.

Analytics and marketing

A KPI dashboard, financial reports and AI analytics, with automated marketing to reactivate former patients.

Where it runs

Web

What it works with

Its own pages name no integrations.

Empower EMR is made by MerlinWave, Inc.

PART 04 · STANDING

Where it stands

Its grades against its category, and whether to keep it or make your own

1/60

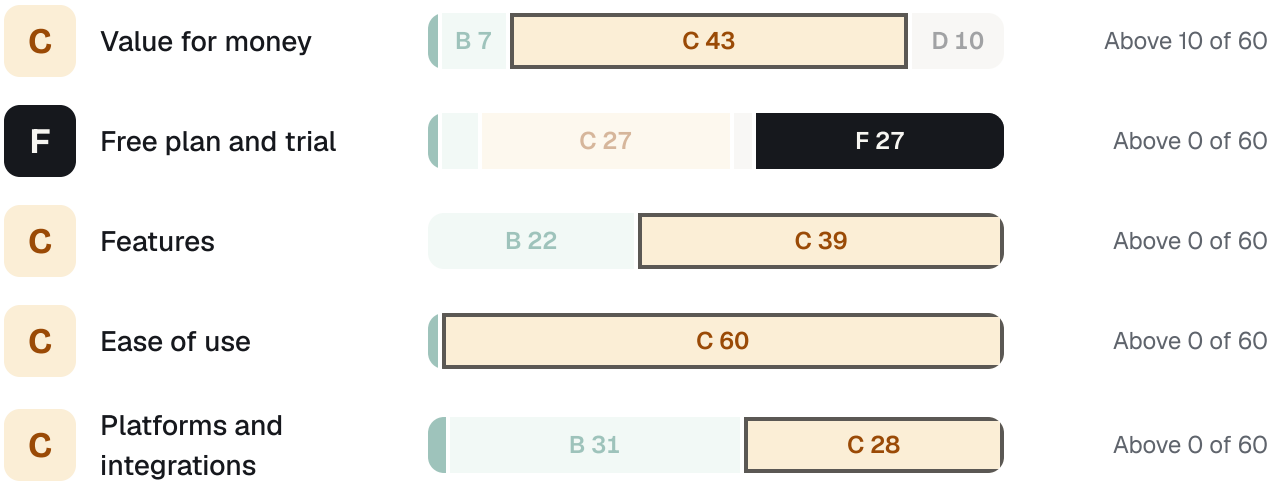
Other therapy and clinic software it is graded above

Empower EMR's GPA of 1.6 is higher than 1 of the 60 other therapy and clinic software we grade, and level with 13.

It stands best on value for money (C, above 10 of 60) and worst on free plan and trial (F, above 0).

Each grade against the category

Every bar is all 61 therapy and clinic software we grade, cut by the letter each got. Empower EMR's own letter is outlined.



Keep it, or make your own?

Whether this is something you could build for yourself with an AI app builder, and what you would give up.

Keep it

To replace Empower EMR you would be making insurance claims sent to payers through a clearinghouse. That is not a weekend's work, with an AI app builder or without one.

That makes this kind of software worth paying for, not this one in particular: 46 of the 60 other therapy and clinic software grade higher.

What you could make

- Clinical notes, appointment booking and reports: an app builder makes these well.

What you could not

- Insurance claims sent to payers through a clearinghouse.
- AI features, unless you pay a model provider for each request yourself.

What this rests on. Empower EMR's listing: what it does, where it runs, what it plugs into and what it costs. It is a judgement about the kind of software this is. We have not built a replacement for it, and making your own means looking after it too. How we decide, and every tool's verdict.

The alternatives

The tools it is most often weighed against, side by side



WebPT, OptimisPT, Clinicient, Prompt Health and Net Health Therapy

The 5 tools Empower EMR is most often weighed against, with where each one differs from it.

1.6 GPA

WebPT

From $79/mo

Rehab therapy EMR, billing and front-office software.

Empower EMR and WebPT compared in full

1.8 GPA

OptimisPT

Paid

EMR with AI documentation for PT, OT and speech therapy clinics.

- Only OptimisPT lists iOS and Android apps.
- Empower EMR also covers appointment booking.

Empower EMR and OptimisPT compared in full

1.6 GPA

Clinicient

Paid

Insight EMR and billing for PT, OT and speech therapy.

Empower EMR and Clinicient compared in full



1.6
GPA

Prompt Health

Paid

AI-assisted EMR and billing for rehab therapy practices.

Empower EMR and Prompt Health compared in full



1.8
GPA

Net Health Therapy

Paid

Rehab therapy EMR suite for hospitals and long-term care.

- Empower EMR also covers appointment booking.

Empower EMR and Net Health Therapy compared in full

PART 06 · QUESTIONS

Quick answers

The questions people ask about it, each answered in a line or two

9

Questions, each answered in a line or two

The short version of everything above, for when you only need the answer. Each one is told in full in its part of the guide.

Is Empower EMR free?

No. Empower EMR is a paid product.

What platforms does Empower EMR work on?

Empower EMR is available on Web.

Does Empower EMR have an Android app?

No Android app was listed when its pages were read on Nov 13, 2026. Empower EMR is listed for Web.

Does Empower EMR have an iPhone app?

No iPhone app was listed when its pages were read on Nov 13, 2026. Empower EMR is listed for Web.

Is Empower EMR open source?

Empower EMR is not described as open source on its own site, as read on Nov 13, 2026.

Who makes Empower EMR?

Empower EMR is made by MerlinWave, Inc.

What are the alternatives to Empower EMR?

The closest alternatives to Empower EMR in our directory are WebPT, OptimisPT, Clinicient, Prompt Health and Net Health Therapy.

How does Empower EMR compare with other therapy and clinic software?

Empower EMR's GPA of 1.6 is higher than 1 of the 60 other therapy and clinic software we grade, and level with 13.

Could I make my own version of Empower EMR?

To replace Empower EMR you would be making insurance claims sent to payers through a clearinghouse.

Where this guide comes from

The prices, plans, platforms and features were read from Empower EMR's own pages on Nov 13, 2026, and the grades were given on Nov 13, 2026. Graded from this listing, whose facts were read from Empower EMR's own pages on 13 November 2026. Not based on using the product, and shorter than our full reviews.

Every tool we list gets five grades, A to F, each with its reason, and a GPA that averages them. How each is decided is at toolgpa.com/grades. This guide is ToolGPA's own work; it is not made, paid for or approved by MerlinWave, Inc. Prices change, so check empoweremr.com before you buy.

empoweremr.com

empoweremr.com/plans

PART 07 · ABOUT

About ToolGPA

Who made this guide, what else is on the site, and how to cite it

7,721

Tools graded, in 95 categories

ToolGPA grades software the way a school report grades a pupil: five subjects, a letter for each with the reason written beside it, and a GPA that averages them. Prices, plans and platforms are read from each maker's own pages and dated, so you always know how fresh a figure is.

Every grade, review and ranking on ToolGPA is our own judgement. No company can pay for a grade or change one. Every tool on the site has a guide like this one, free to download and pass on. It all lives at **toolgpa.com**.

7,721	95	739	579
tools graded	categories	price changes on record	apps priced in 12 countries

What else is on toolgpa.com

Empower EMR, kept up to date

Everything in this guide, with prices and grades as they are today

toolgpa.com/tools/empower-emr

How grades are given

The rules behind every letter and every GPA

toolgpa.com/grades

Value charts

What each tool costs against what it scores, for every category

toolgpa.com/charts

Compare

Any two tools side by side, plan by plan

toolgpa.com/compare

Price changes

Every price rise and cut on record, each with its source

toolgpa.com/price-changes

Prices by country

What apps cost on the App Store in 12 countries

toolgpa.com/prices-by-country

Pay less

Every public discount: yearly billing, students, nonprofits

toolgpa.com/save

Keep or make

Which tools are worth paying for, and which you could build yourself

toolgpa.com/keep-or-make

Scan for the live page

Prices and grades as they are today

Quoting this guide?

Please name ToolGPA and link to the live page, so readers can check the figures for themselves:

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ToolGPA, "Empower EMR: The Insider's Guide",
checked Nov 13, 2026.
https://toolgpa.com/tools/empower-emr
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Know someone choosing between therapy and clinic software?

Send them this guide: toolgpa.com/tools/empower-emr/guide

ToolGPA elsewhere: youtube.com/@toolgpa

See our other guides

The best-graded therapy and clinic software after Empower EMR, each with an Insider's Guide of its own.

Therapy & Clinic Software Insider's Guide

Every one of the 61 therapy and clinic software we grade, compared

Halaxy Insider's Guide

Free practice management software for health practitioners

3.0 GPA

SimplePractice Insider's Guide

Practice management and EHR for private-practice therapists

2.8 GPA

Upheal Insider's Guide

AI therapy notes, with an optional full practice EHR

2.8 GPA

ToolGPA

Choosing software? Every tool graded, every price dated.

Compare tools at toolgpa.com ›

Everything in this guide is ToolGPA's own summary of what Empower EMR's pages, its app-store listings and public reviews said on the dates shown. Grades are our judgement under the rules at toolgpa.com/grades. Every grade, review and ranking on ToolGPA is our own judgement. No company can pay for a grade or change one. Empower EMR is a trademark of its owner, and this guide is not made, paid for or approved by MerlinWave, Inc. Prices and plans change: check empoweremr.com before you buy.