ToolGPA

NOVEMBER 2026

Enso Connect

The Insider's Guide

AI guest messaging, check-in and upsells for rentals and hotels

Every plan, grade, refund rule and rival among vacation rental tools, read from Enso Connect's own pages.

Made by Enso Connect · checked Nov 13, 2026 · toolgpa.com

1.8
GPA



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Who made this guide, what else is on the site, and how to cite it

ToolGPA put this guide together from Enso Connect's own pages, its app-store listings and our grades. Every fact in it is on Enso Connect's page too, where it is kept up to date. Checked Nov 13, 2026.

Welcome

What it is, who it suits, its grades and the ten things to know first

1.8

GPA, above 3 of the 53 other vacation rental tools we grade

Enso Connect is a guest experience platform for vacation rentals and hotels. It connects to a property management system and answers guest messages with an AI agent, collects check-in and verification through a Boarding Pass, and sells upsells such as early check-in and damage waivers. Pricing is per unit per month with a 5 unit minimum.

To get you started, here are **8 things to know about Enso Connect**, taken from its own pages and our grades.

> "
>
> **No store rating on record, and it must connect to your property system first.**
>
> From our grade for ease of use

1 **Best for AI guest messaging over your PMS**

Enso Connect adds AI guest messaging, online check-in and upsells on top of a property system you already own.

2 **Paid plans start at $16 a month**

As its pricing page puts it: $16 per unit / month, billed yearly ($20 billed monthly), 5 unit minimum.

3 **It runs on Web**

Web.

4 **EnsoAI agent**

Answers guest messages on every channel on all plans, with a knowledge base, messaging style, policies and escalations.

5 **Boarding Pass**

A guest portal for contactless check-in and check-out, guest verification and digital guidebooks.

6 **Upsells and protection**

Automated upsells, fees and damage waivers, plus HOA compliance and property protection tools listed in the plan comparison.

7 **A 1.8 GPA, above 3 of 53**

That is against the other vacation rental tools we grade, on value, the free plan, features, ease of use and platforms.

8 **Keep it**

To replace Enso Connect you would be making one mailbox that several people work at once. That is not a weekend's work, with an AI app builder or without one.

Enso Connect at a glance

PRICING
Paid, from $16 per unit / month, billed yearly ($20 billed monthly), 5 unit minimum

FREE PLAN
No

FREE TRIAL
None stated

RUNS ON
Web

MADE BY
Enso Connect

CATEGORY
Vacation Rental Software

OUR GRADE
1.8 GPA, weak

The report card

Best for AI guest messaging over your PMS

Enso Connect adds AI guest messaging, online check-in and upsells on top of a property system you already own. It starts at $16 a unit with a 5-unit minimum, so the floor is $80 a month, and smart locks and local reporting cost extra.

TOOLGPA REPORT CARD

Enso Connect

Graded Nov 13, 2026

SUBJECT	GRADE	COMMENT
Value for money	C	$16 a unit a month billed yearly, but the 5-unit minimum makes the floor $80, inside the category's dearer end but under its $330 dearest-tenth line. Pro is $24 and Max $28.
Free plan and trial	F	No free plan and no trial on record, so every use is paid from day one.
Features	C	AI agent, boarding pass, upsells, inbox, CRM and tasks. It layers over a property system rather than replacing one, and smart locks and local reporting are Core add-ons.
Ease of use	C	No store rating on record, and it must connect to your property system first.
Platforms and integrations	B	Web only, with Airbnb, Booking.com, Avantio, Autohost, August and Akiles.
Grade point average		Weak, out of 4.0 **1.8**

An A is worth 4 points, a B 3, a C 2, a D 1 and an F nothing. The GPA is the average of the five.

Who Enso Connect is for

- ✓ Fits if you already run a property system and want AI guest replies on top
- ✓ Works for managers who sell upsells at check-in

Who it is not for

- ✗ Tight if you have fewer than 5 units, as the page sets a 5-unit minimum
- ✗ Watch out: the page says exact pricing depends on portfolio size, your PMS and AI usage
- ✗ Watch out: Pro and Max are shown for yearly billing only
- ✗ Skip it if you want one product, as it needs a property system underneath and caps connected systems
- ✗ Watch out: smart locks, thermostats and local authority reporting are add-ons on Core

Good to know

Good for

- ✓ Managers who already run a PMS and want AI to handle guest messages
- ✓ Operators who want to sell early check-in and damage waivers to guests
- ✓ Teams running both vacation rentals and hotel rooms

Worth knowing

- ⓘ There is a 5 unit minimum, and the page says exact pricing depends on portfolio size, PMS and AI usage.
- ⓘ Pro and Max prices are shown for yearly billing only; no monthly figure is displayed for them.
- ⓘ Smart locks and thermostats are an add-on on Core, and local authority reporting is an add-on there too.
- ⓘ It layers over a property management system rather than replacing one; plans cap the number of connected PMS systems.

What it costs

Every plan, the free plan, ways to pay less and how prices have moved

$16

A month to start

Enso Connect is a paid product, starting at $16 per unit / month, billed yearly ($20 billed monthly), 5 unit minimum.

> **No free plan and no trial on record, so every use is paid from day one.**

From our grade for free plan and trial

CORE

$16

per unit / month, billed yearly ($20 billed monthly)

1 brand and 1 PMS. EnsoAI answers guest messages; includes unified inbox, Boarding Pass, upsells, CRM and dashboard. Quarterly billing is $18.

PRO

$24

per unit / month, billed yearly

Everything in Core for up to 5 brands and 10 PMS connections, plus custom AI workflows, 2 smart devices per unit and local authority reporting.

MAX

$28

per unit / month, billed yearly

Unlimited brands and PMS connections, 3 devices per unit, AI-generated and orchestrated tasks, and dedicated AI training sessions.

CUSTOM QUOTE

Custom

Volume pricing starting at 10 units, with multi-brand setup and a dedicated onboarding team.

Read from ensoconnect.com on Nov 13, 2026.

Ways to pay less

ANNUAL DISCOUNT

20% off yearly billing, 10% off quarterly

The pricing page says quarterly billing saves 10% and yearly billing saves 20%.

Stated on ensoconnect.com

What it does

Its main features, where it runs, what it works with and who makes it

1

Place it runs: Web

AI guest messaging, check-in and upsells for rentals and hotels. Here is what it does, as its own site describes it, and what it covers: AI features, shared inbox, AI support agent, whatsApp messaging, chatbots.

"

AI agent, boarding pass, upsells, inbox, CRM and tasks.

From our grade for features

EnsoAI agent

Answers guest messages on every channel on all plans, with a knowledge base, messaging style, policies and escalations.

Boarding Pass

A guest portal for contactless check-in and check-out, guest verification and digital guidebooks.

Upsells and protection

Automated upsells, fees and damage waivers, plus HOA compliance and property protection tools listed in the plan comparison.

Unified inbox

One inbox for guest messages with sentiment detection, WhatsApp, a website chat widget, email and SMS lines.

Hospitality CRM and dashboard

Guest profiles and export on every plan, with campaigns listed only on higher tiers.

Tasks and operations

A task list and board and AI-generated tasks, available on the Max tier, with smart lock and thermostat integrations.

Where it runs

Web

What it works with

Airbnb · Booking.com · Avantio · Autohost · August · Akiles

Enso Connect is made by Enso Connect.

PART 04 · STANDING

Where it stands

Its grades against its category, and whether to keep it or make your own

3/53

Other vacation rental tools it is graded above

Enso Connect's GPA of 1.8 is higher than 3 of the 53 other vacation rental tools we grade, and level with 10.

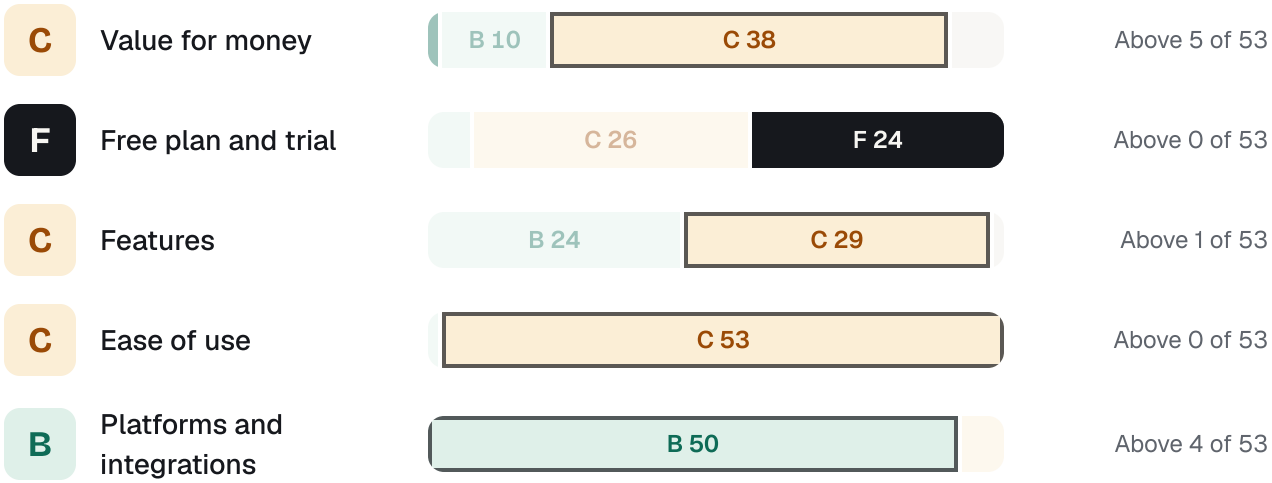
It stands best on platforms and integrations (B, above 4 of 53) and worst on free plan and trial (F, above 0).

Its paid plans start at $16 a month, against a middle price of $19.99 for the category: 14 of the 35 others that charge start lower.

On features, ease of use and platforms it scores 2.3 out of 4. 5 tools score higher and cost less.

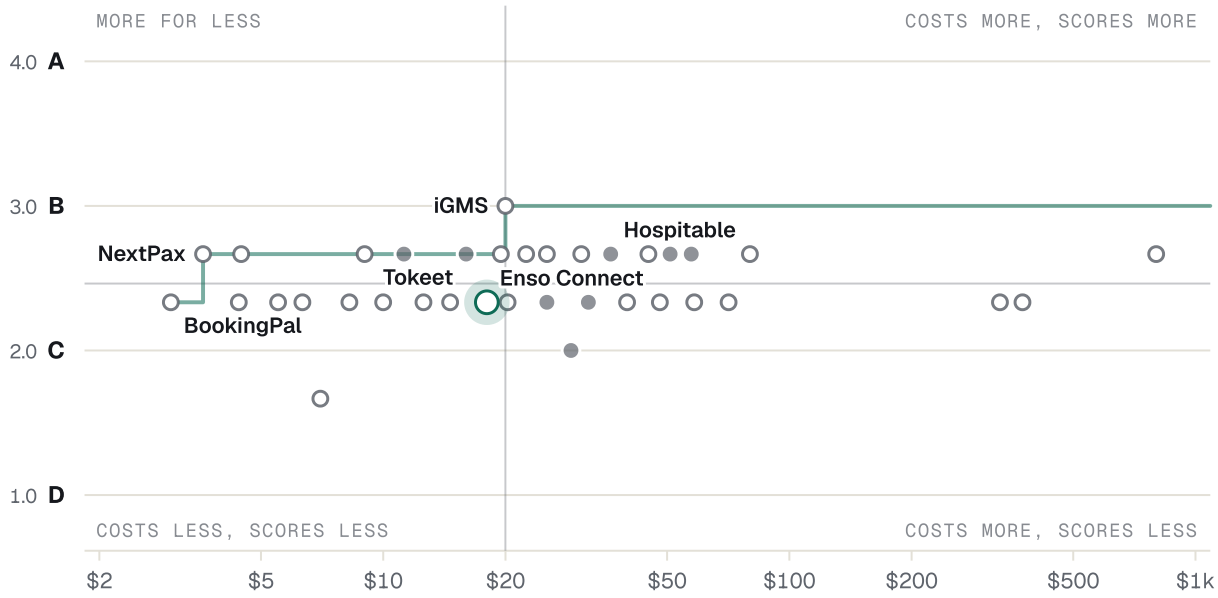
Each grade against the category

Every bar is all 54 vacation rental tools we grade, cut by the letter each got. Enso Connect's own letter is outlined.



Price against what you get

Each dot is one of 36 vacation rental tools. Further left costs less; higher up scores better on features, ease of use and platforms. Enso Connect is the marked dot.



What paid plans start at, a month (each step along is roughly double)

Keep it, or make your own?

Whether this is something you could build for yourself with an AI app builder, and what you would give up.

Keep it

To replace Enso Connect you would be making one mailbox that several people work at once. That is not a weekend's work, with an AI app builder or without one.

That makes this kind of software worth paying for, not this one in particular: 40 of the 53 other vacation rental tools grade higher. It costs $192 a year.

What you could not

- ✕ One mailbox that several people work at once.
- ✕ An AI model answering your customers from your own help articles.

- ✕ The WhatsApp Business API, which Meta opens only through approved partners.
- ✕ A chatbot builder hooked into the messaging apps.
- ✕ It plugs into other products, Airbnb, Booking.com and Avantio among them.
- ✕ AI features, unless you pay a model provider for each request yourself.
- ✕ Hooks into the device itself: widgets.

What this rests on. Enso Connect's listing: what it does, where it runs, what it plugs into and what it costs. It is a judgement about the kind of software this is. We have not built a replacement for it, and making your own means looking after it too. How we decide, and every tool's verdict.

The alternatives

The tools it is most often weighed against, side by side



Hospitable, Hostaway, Guesty and Hostbuddy

The 4 tools Enso Connect is most often weighed against, with where each one differs from it.

2.6 GPA

Hospitable

Free plan · from $25.52/mo

Guest messaging, channel sync and operations for short-term rentals.

- Hospitable has a free plan. Enso Connect does not.
- Only Hospitable lists iOS and Android apps.
- Enso Connect also covers AI support agent, whatsApp messaging and chatbots.

Enso Connect and Hospitable compared in full

2.0 GPA

Hostaway

Paid

Vacation rental PMS and channel manager for property managers.

- Only Hostaway lists iOS and Android apps.
- Enso Connect also covers AI support agent and chatbots.
- Hostaway also covers reports and channel manager.

Enso Connect and Hostaway compared in full



2.4
GPA

Guesty

Free trial · from $9/mo

Property management software for short-term rental hosts and managers.

- Only Guesty lists iOS and Android apps.
- Enso Connect also covers AI support agent, whatsApp messaging and chatbots.
- Guesty also covers tasks, reports and channel manager.

Enso Connect and Guesty compared in full



2.0
GPA

Hostbuddy

Free trial · from $7/mo

AI guest messaging for vacation rental hosts, connected to your PMS.

- Enso Connect also covers AI support agent and whatsApp messaging.
- Hostbuddy also covers chat assistant.

Enso Connect and Hostbuddy compared in full

PART 06 · QUESTIONS

Quick answers

The questions people ask about it, each answered in a line or two

13

Questions, each answered in a line or two

The short version of everything above, for when you only need the answer. Each one is told in full in its part of the guide.

Is Enso Connect free?

No. Enso Connect is a paid product, starting at $16 per unit / month, billed yearly ($20 billed monthly), 5 unit minimum.

How much does Enso Connect cost?

Enso Connect lists 4 plans. Core: $16 per unit / month, billed yearly ($20 billed monthly).

What platforms does Enso Connect work on?

Enso Connect is available on Web.

Does Enso Connect offer any discounts?

Enso Connect publicly lists the following: 20% off yearly billing, 10% off quarterly.

Does Enso Connect have an Android app?

No Android app was listed when its pages were read on Nov 13, 2026. Enso Connect is listed for Web.

Does Enso Connect have an iPhone app?

No iPhone app was listed when its pages were read on Nov 13, 2026. Enso Connect is listed for Web.

Is Enso Connect open source?

Enso Connect is not described as open source on its own site, as read on Nov 13, 2026.

What does Enso Connect integrate with?

Enso Connect's listing names Airbnb, Booking.com, Avantio, Autohost, August and Akiles.

Who makes Enso Connect?

Enso Connect is made by a company of the same name.

What are the alternatives to Enso Connect?

The closest alternatives to Enso Connect in our directory are Hospitable, Hostaway, Guesty and Hostbuddy.

How does Enso Connect compare with other vacation rental tools?

Enso Connect's GPA of 1.8 is higher than 3 of the 53 other vacation rental tools we grade, and level with 10.

Is Enso Connect good value for money?

ToolGPA grades Enso Connect C for value for money. Its paid plans start at $16 a month, against a middle price of $19.99 for the category: 14 of the 35 others that charge start lower.

Could I make my own version of Enso Connect?

To replace Enso Connect you would be making one mailbox that several people work at once.

Where this guide comes from

The prices, plans, platforms and features were read from Enso Connect's own pages on Nov 13, 2026, and the grades were given on Nov 13, 2026. Graded from this listing, whose facts were read from Enso Connect's own pages on 13 November 2026. Not based on using the product, and shorter than our full reviews.

Every tool we list gets five grades, A to F, each with its reason, and a GPA that averages them. How each is decided is at toolgpa.com/grades. This guide is ToolGPA's own work; it is not made, paid for or approved by Enso Connect. Prices change, so check ensoconnect.com before you buy.

ensoconnect.com
ensoconnect.com/pricing
ensoconnect.com/integrations

PART 07 · ABOUT

About ToolGPA

Who made this guide, what else is on the site, and how to cite it

7,721

Tools graded, in 95 categories

ToolGPA grades software the way a school report grades a pupil: five subjects, a letter for each with the reason written beside it, and a GPA that averages them. Prices, plans and platforms are read from each maker's own pages and dated, so you always know how fresh a figure is.

Every grade, review and ranking on ToolGPA is our own judgement. No company can pay for a grade or change one. Every tool on the site has a guide like this one, free to download and pass on. It all lives at **toolgpa.com**.

7,721	95	739	579
tools graded	categories	price changes on record	apps priced in 12 countries

What else is on toolgpa.com

Enso Connect, kept up to date

Everything in this guide, with prices and grades as they are today

toolgpa.com/tools/enso-connect

How grades are given

The rules behind every letter and every GPA

toolgpa.com/grades

Value charts

What each tool costs against what it scores, for every category

toolgpa.com/charts

Compare

Any two tools side by side, plan by plan

toolgpa.com/compare

Price changes

Every price rise and cut on record, each with its source

toolgpa.com/price-changes

Prices by country

What apps cost on the App Store in 12 countries

toolgpa.com/prices-by-country

Pay less

Every public discount: yearly billing, students, nonprofits

toolgpa.com/save

Keep or make

Which tools are worth paying for, and which you could build yourself

toolgpa.com/keep-or-make

Scan for the live page

Prices and grades as they are today

Quoting this guide?

Please name ToolGPA and link to the live page, so readers can check the figures for themselves:

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ToolGPA, "Enso Connect: The Insider's Guide",
checked Nov 13, 2026.
https://toolgpa.com/tools/enso-connect
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Know someone choosing between vacation rental tools?

Send them this guide:
toolgpa.com/tools/enso-connect/guide

ToolGPA elsewhere: youtube.com/@toolgpa

See our other guides

The best-graded vacation rental tools after Enso Connect, each with an Insider's Guide of its own.

Vacation Rental Software Insider's Guide

Every one of the 54 vacation rental tools we grade, compared

CiiRUS Insider's Guide

Vacation rental PMS with trust accounting for professional managers

2.8 GPA

Hospitable Insider's Guide

Guest messaging, channel sync and operations for short-term rentals

2.6 GPA

Hostex Insider's Guide

Low-cost channel manager and PMS for short-term rentals

2.6 GPA

ToolGPA

Choosing software? Every tool graded, every price dated.

Compare tools at toolgpa.com ›

Everything in this guide is ToolGPA's own summary of what Enso Connect's pages, its app-store listings and public reviews said on the dates shown. Grades are our judgement under the rules at toolgpa.com/grades. Every grade, review and ranking on ToolGPA is our own judgement. No company can pay for a grade or change one. Enso Connect is a trademark of its owner, and this guide is not made, paid for or approved by Enso Connect. Prices and plans change: check ensoconnect.com before you buy.