ToolGPA

NOVEMBER 2026

EtherFax

The Insider's Guide

Cloud fax network and AI document workflows for organizations



Every plan, grade, refund rule and rival among online fax services, read from EtherFax's own pages.

Made by ETHERFAX, LLC · checked Nov 13, 2026 · toolgpa.com

2.0
GPA



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Who made this guide, what else is on the site, and how to cite it

ToolGPA put this guide together from EtherFax's own pages, its app-store listings and our grades. Every fact in it is on EtherFax's page too, where it is kept up to date. Checked Nov 13, 2026.

Welcome

What it is, who it suits, its grades and the ten things to know first

2.0

GPA, above 5 of the 24 other online fax services we grade

EtherFax is a cloud fax service aimed at healthcare, government and commercial organizations. It offers a secure exchange network between endpoints, a fax application called Engage, a document-routing product called Flow, and a REST API. Pricing is not published.

To get you started, here are **7 things to know about EtherFax**, taken from its own pages and our grades.

> **No price is published and there is no self-serve plan, so you cannot tell what it costs or try it without talking to sales.**
>
> From our report card of EtherFax

1 **Best for cloud faxing for hospitals and government**

EtherFax is a cloud fax network for healthcare and government, with a web client, a document-routing product and a REST API.

2 **It runs on Web**

Web.

3 Engage fax application

A web-based client for sending, receiving and tracking faxes, with shared workspaces so incoming faxes go to teams rather than individuals.

4 Flow document routing

Flow acts as a digital mailroom that uses AI to open, sort and route incoming documents into a system of record.

5 Secure Exchange Network

Faxes sent between endpoints on the EtherFax network travel over its own cloud network instead of phone lines.

6 A 2.0 GPA, above 5 of 24

That is against the other online fax services we grade, on value, the free plan, features, ease of use and platforms.

7 Keep it

To replace EtherFax you would be making fax numbers connected to the phone network. That is not a weekend's work, with an AI app builder or without one.

EtherFax at a glance

PRICING Paid	FREE PLAN No
FREE TRIAL None stated	RUNS ON Web
MADE BY ETHERFAX, LLC	CATEGORY Online Fax
OUR GRADE 2.0 GPA, fair	

The report card

Best for cloud faxing for hospitals and government

EtherFax is a cloud fax network for healthcare and government, with a web client, a document-routing product and a REST API. No price is published and there is no self-serve plan, so you cannot tell what it costs or try it without talking to sales.

TOOLGPA REPORT CARD — **EtherFax** — Graded Nov 13, 2026

SUBJECT	GRADE	COMMENT
Value for money	C	No price is published, so it sits in the middle of online fax tools, which start at $6.99 a month for the cheaper quarter.
Free plan and trial	F	Nothing free is listed: no free plan and no trial, only a contact-the-company route.
Features	B	Engage for sending and tracking, Flow for AI routing, a REST API and printer firmware integrations cover the job. The listing names no gap in it.
Ease of use	C	No store rating is on record and it is sold to organizations, so setup means talking to the company and connecting your records system.
Platforms and integrations	B	Web only, but with Epic, OnBase, Teams, Slack, Microsoft 365, Google Workspace, Canon and Ricoh integrations, plus an API.
Grade point average		Fair, out of 4.0 **2.0**

An A is worth 4 points, a B 3, a C 2, a D 1 and an F nothing. The GPA is the average of the five.

Who EtherFax is for

- ✓ Fits if you are a hospital or clinic swapping faxes with Epic or OnBase
- ✓ Works for agencies that need a FedRAMP-listed fax service

Who it is not for

- ✗ Not for you if you want a price before you talk to anyone, because none is published
- ✗ Skip it if you are one person who wants to sign up and send a fax today
- ✗ Watch out: email faxing is described for Microsoft 365 and Google Workspace users only
- ✗ Watch out: it is pitched at organizations and workflows, so a small office may find it more than it needs

Good to know

Good for

- ✓ Hospitals and clinics that exchange documents with Epic or OnBase
- ✓ Government agencies needing a FedRAMP-certified fax service
- ✓ Organizations moving fax off copper phone lines

Worth knowing

- ⓘ No prices are published; the site directs visitors to contact the company.
- ⓘ Aimed at organizations, with no self-serve plan for individuals.
- ⓘ Email faxing is described for Microsoft 365 and Google Workspace users.

What it costs

Every plan, the free plan, ways to pay less and how prices have moved

EtherFax's current pricing could not be confirmed from its own site.

> **Nothing free is listed: no free plan and no trial, only a contact-the-company route.**

From our grade for free plan and trial

We could not confirm EtherFax's current prices from its own site, so this guide lists no plans. etherfax.net has them.

What it does

Its main features, where it runs, what it works with and who makes it

1

Place it runs: Web

Cloud fax network and AI document workflows for organizations. Here is what it does, as its own site describes it, and what it covers: public API, AI features, workflow automation, online fax.

> **Engage for sending and tracking, Flow for AI routing, a REST API and printer firmware integrations cover the job.**
>
> From our grade for features

Engage fax application

A web-based client for sending, receiving and tracking faxes, with shared workspaces so incoming faxes go to teams rather than individuals.

Flow document routing

Flow acts as a digital mailroom that uses AI to open, sort and route incoming documents into a system of record.

Secure Exchange Network

Faxes sent between endpoints on the EtherFax network travel over its own cloud network instead of phone lines.

Scanner and printer integrations

Cloud faxing is built into Xerox and Lexmark firmware and integrates with Canon and Ricoh devices.

REST API

A developer API lets third-party applications send and receive faxes through the network.

Compliance claims

The site says its commercial environment complies with HIPAA and SOC 2 and is HITRUST and PCI DSS certified, and that its government service meets FedRAMP High.

Where it runs

Web

What it works with

Epic
Hyland OnBase
Microsoft Teams
Slack
Microsoft 365
Google Workspace
Canon
Ricoh

EtherFax is made by ETHERFAX, LLC.

Where it stands

Its grades against its category, and whether to keep it or make your own

5/24

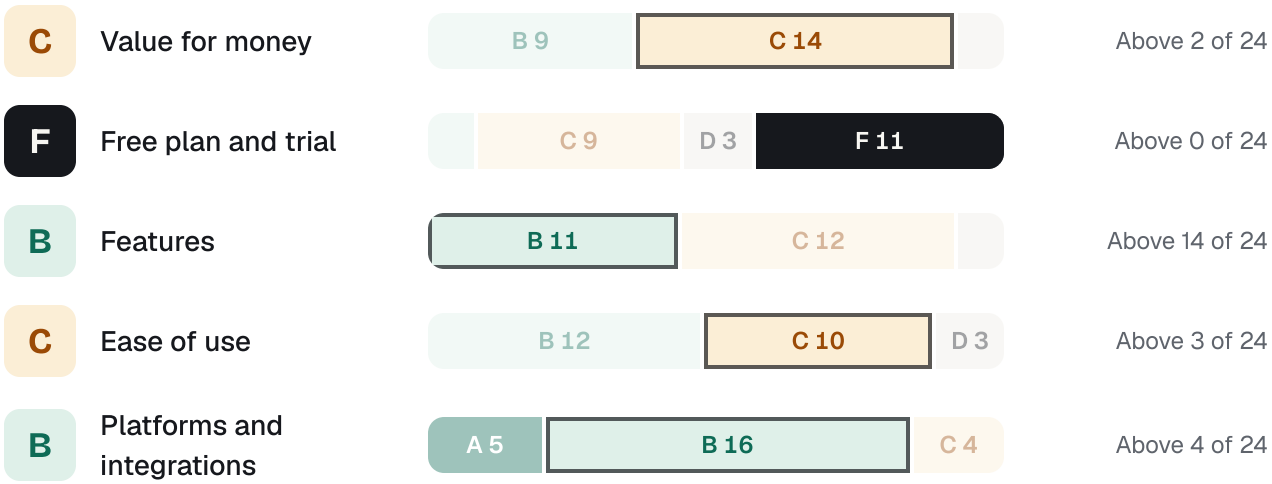
Other online fax services it is graded above

EtherFax's GPA of 2.0 is higher than 5 of the 24 other online fax services we grade, and level with 2.

It stands best on features (B, above 14 of 24) and worst on free plan and trial (F, above 0).

Each grade against the category

Every bar is all 25 online fax services we grade, cut by the letter each got. EtherFax's own letter is outlined.



Keep it, or make your own?

Whether this is something you could build for yourself with an AI app builder, and what you would give up.

Keep it

To replace EtherFax you would be making fax numbers connected to the phone network. That is not a weekend's work, with an AI app builder or without one.

That makes this kind of software worth paying for, not this one in particular: 17 of the 24 other online fax services grade higher.

What you could not

- ✕ Fax numbers connected to the phone network.
- ✕ Connections to other products, each kept working as those products change.
- ✕ AI features, unless you pay a model provider for each request yourself.
- ✕ What a company asks for before it lets staff use something: SOC 2 and HIPAA.
- ✕ The depth: we grade its features B, which means it covers the whole job.

What this rests on. EtherFax's listing: what it does, where it runs, what it plugs into and what it costs. It is a judgement about the kind of software this is. We have not built a replacement for it, and making your own means looking after it too. How we decide, and every tool's verdict.

The alternatives

The tools it is most often weighed against, side by side



SRFax, Sfax, InterFAX, FaxCore and Phaxio

The 5 tools EtherFax is most often weighed against, with where each one differs from it.

SRFax

2.0 GPA

From $10.70/mo

Email-to-fax service with HIPAA plans and a REST API.

- EtherFax also covers workflow automation.

EtherFax and SRFax compared in full

Sfax

2.2 GPA

Free trial

HIPAA cloud fax for healthcare offices, with print drivers and an API.

- Only Sfax lists Windows, macOS and iOS apps.
- EtherFax also covers workflow automation.

EtherFax and Sfax compared in full

InterFAX

2.4 GPA

Free trial · from $9.95/mo

Cloud fax by subscription or prepaid credit, with REST and SOAP APIs.

EtherFax and InterFAX compared in full

1.6
GPA

FaxCore

Paid

Fax server software run on-premise, in the cloud or hybrid.

- Only FaxCore lists a Windows app.

EtherFax and FaxCore compared in full

1.8
GPA

Phaxio

From $10

Pay-per-page fax API for developers, from 7 cents a page.

- EtherFax also covers workflow automation.

EtherFax and Phaxio compared in full

PART 06 · QUESTIONS

Quick answers

The questions people ask about it, each answered in a line or two

11

Questions, each answered in a line or two

The short version of everything above, for when you only need the answer. Each one is told in full in its part of the guide.

Is EtherFax free?

No. EtherFax is a paid product.

What platforms does EtherFax work on?

EtherFax is available on Web.

Does EtherFax have an Android app?

No Android app was listed when its pages were read on Nov 13, 2026. EtherFax is listed for Web.

Does EtherFax have an iPhone app?

No iPhone app was listed when its pages were read on Nov 13, 2026. EtherFax is listed for Web.

Is EtherFax open source?

EtherFax is not described as open source on its own site, as read on Nov 13, 2026.

Does EtherFax have an API?

Yes. EtherFax offers a public API, according to its own site.

What does EtherFax integrate with?

EtherFax's listing names Epic, Hyland OnBase, Microsoft Teams, Slack, Microsoft 365, Google Workspace, Canon and Ricoh.

Who makes EtherFax?

EtherFax is made by ETHERFAX, LLC.

What are the alternatives to EtherFax?

The closest alternatives to EtherFax in our directory are SRFax, Sfax, InterFAX, FaxCore and Phaxio.

How does EtherFax compare with other online fax services?

EtherFax's GPA of 2.0 is higher than 5 of the 24 other online fax services we grade, and level with 2.

Could I make my own version of EtherFax?

To replace EtherFax you would be making fax numbers connected to the phone network.

Where this guide comes from

The prices, plans, platforms and features were read from EtherFax's own pages on Nov 13, 2026, and the grades were given on Nov 13, 2026. Graded from this listing, whose facts were read from EtherFax's own pages on 13 November 2026. Not based on using the product, and shorter than our full reviews.

Every tool we list gets five grades, A to F, each with its reason, and a GPA that averages them. How each is decided is at toolgpa.com/grades. This guide is ToolGPA's own work; it is not made, paid for or approved by ETHERFAX, LLC. Prices change, so check etherfax.net before you buy.

etherfax.net
etherfax.net/engage/
etherfax.net/cloud-faxing/
etherfax.net/developer-apis/

About ToolGPA

Who made this guide, what else is on the site, and how to cite it

7,721

Tools graded, in 95 categories

ToolGPA grades software the way a school report grades a pupil: five subjects, a letter for each with the reason written beside it, and a GPA that averages them. Prices, plans and platforms are read from each maker's own pages and dated, so you always know how fresh a figure is.

Every grade, review and ranking on ToolGPA is our own judgement. No company can pay for a grade or change one. Every tool on the site has a guide like this one, free to download and pass on. It all lives at toolgpa.com.

7,721	95	739	579
tools graded	categories	price changes on record	apps priced in 12 countries

What else is on toolgpa.com

EtherFax, kept up to date

Everything in this guide, with prices and grades as they are today

toolgpa.com/tools/etherfax

How grades are given

The rules behind every letter and every GPA

toolgpa.com/grades

Value charts

What each tool costs against what it scores, for every category

toolgpa.com/charts

Compare

Any two tools side by side, plan by plan

toolgpa.com/compare

Price changes

Every price rise and cut on record, each with its source

toolgpa.com/price-changes

Prices by country

What apps cost on the App Store in 12 countries

toolgpa.com/prices-by-country

Pay less

Every public discount: yearly billing, students, nonprofits

toolgpa.com/save

Keep or make

Which tools are worth paying for, and which you could build yourself

toolgpa.com/keep-or-make

Scan for the live page

Prices and grades as they are today

Quoting this guide?

Please name ToolGPA and link to the live page, so readers can check the figures for themselves:

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ToolGPA, "EtherFax: The Insider's Guide",
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https://toolgpa.com/tools/etherfax
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Know someone choosing between online fax services?

Send them this guide:
toolgpa.com/tools/etherfax/guide

ToolGPA elsewhere: youtube.com/@toolgpa

See our other guides

The best-graded online fax services after EtherFax, each with an Insider's Guide of its own.

Online Fax Insider's Guide

Every one of the 25 online fax services we grade, compared

Fax.Plus Insider's Guide

Online fax by web, email, desktop and mobile apps, priced by pages

3.0 GPA

eFax Insider's Guide

Online fax by email, web and apps, with personal and business plans

2.8 GPA

iFax Insider's Guide

Online fax apps and fax API, with HIPAA plans and AI fax reading

2.6 GPA

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Choosing software? Every tool graded, every price dated.

Compare tools at toolgpa.com ›

Everything in this guide is ToolGPA's own summary of what EtherFax's pages, its app-store listings and public reviews said on the dates shown. Grades are our judgement under the rules at toolgpa.com/grades. Every grade, review and ranking on ToolGPA is our own judgement. No company can pay for a grade or change one. EtherFax is a trademark of its owner, and this guide is not made, paid for or approved by ETHERFAX, LLC. Prices and plans change: check etherfax.net before you buy.