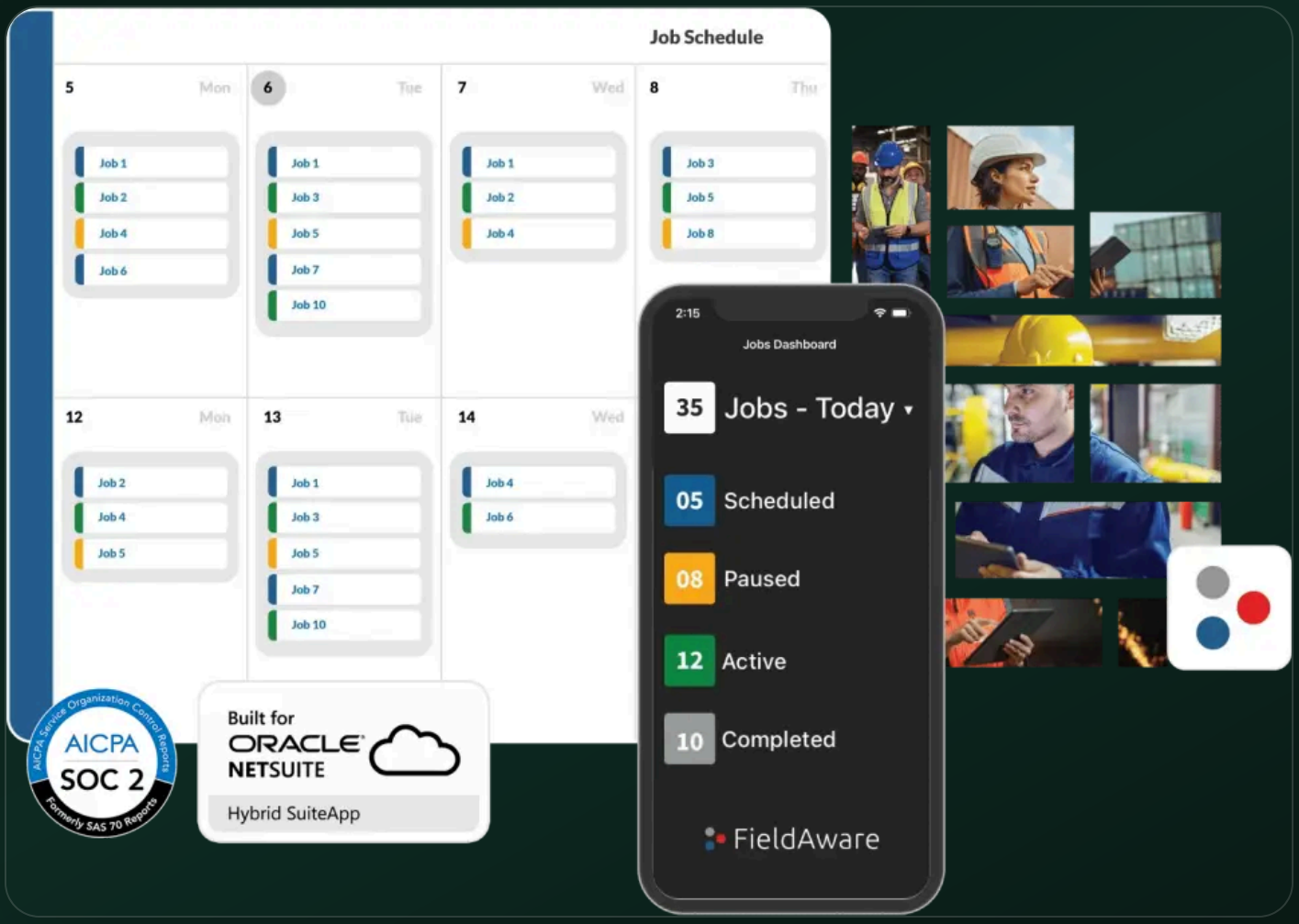
ToolGPA

NOVEMBER 2026

FieldAware

The Insider's Guide

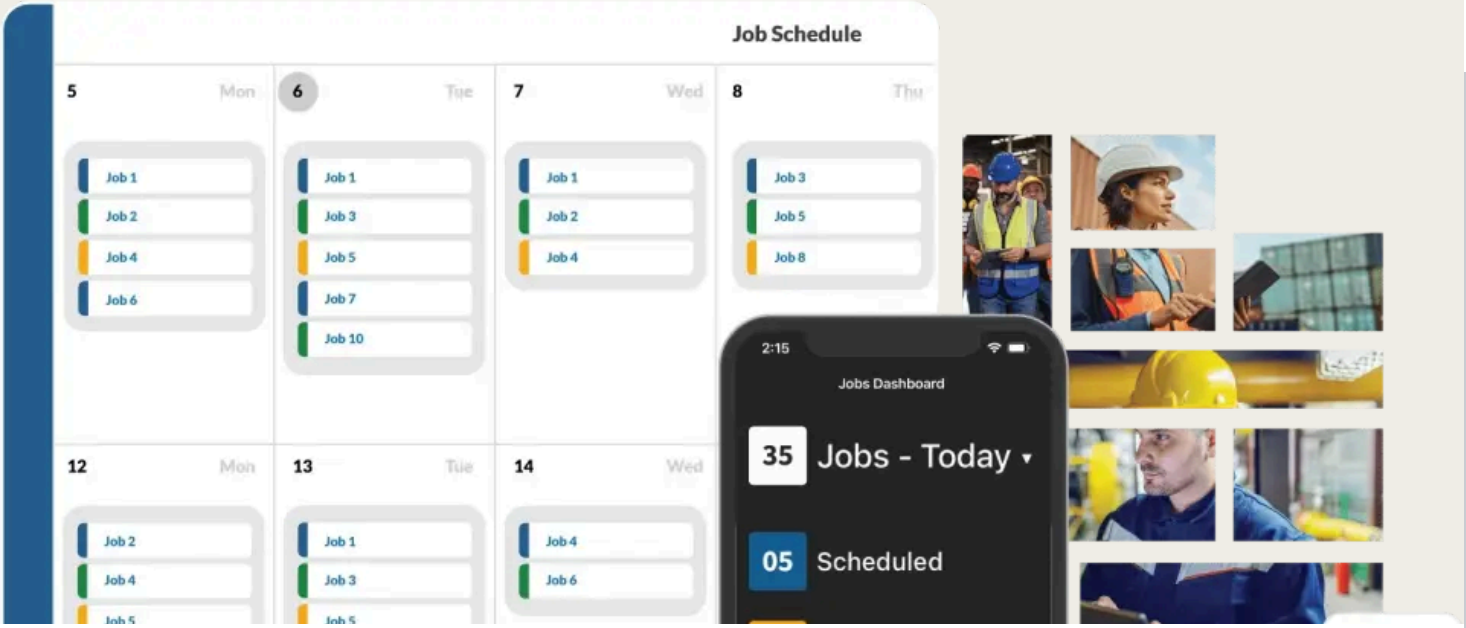
Field service software from GPS Insight, with a NetSuite edition



Every plan, grade, refund rule and rival among field service apps, read from FieldAware's own pages.

Made by GPS Insight · checked Nov 12, 2026 · toolgpa.com

1.8
GPA



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Who made this guide, what else is on the site, and how to cite it

ToolGPA put this guide together from FieldAware's own pages, its app-store listings and our grades. Every fact in it is on FieldAware's page too, where it is kept up to date. Checked Nov 12, 2026.

Welcome

What it is, who it suits, its grades and the ten things to know first

1.8

GPA, above 3 of the 55 other field service apps we grade

FieldAware is field service management software that covers work orders, scheduling and dispatch, quoting and invoicing, and a mobile app for technicians. It is described on its own site as a product of GPS Insight, and a separate edition is built for NetSuite customers. The site publishes no prices and directs buyers to a demo request.

To get you started, here are **7 things to know about FieldAware**, taken from its own pages and our grades.

> **The site shows no prices, no trial and no single trade, and the pages we read leave the offline mode and API details unexplained.**
>
> From our report card of FieldAware

1 **Best for work orders and dispatch for NetSuite users**

FieldAware handles work orders, scheduling and dispatch, with a customer portal and a NetSuite edition.

2 **It runs on 3 platforms**

Web, iOS and Android.

3 Work order management

Jobs, custom checklists and customer information go to technicians' Android or iOS devices, and quotes, work orders and invoices are handled in one place.

4 Scheduling and dispatch

Dispatchers see job status, vehicle status and location on a dashboard, with route and schedule optimization listed in the platform tour.

5 Customer portal

Completion documents and signatures are collected digitally, and reports, videos and pictures can be shared in a customer portal.

6 A 1.8 GPA, above 3 of 55

That is against the other field service apps we grade, on value, the free plan, features, ease of use and platforms.

7 Keep it

The plain part of FieldAware you could make: job scheduling, quotes and estimates, invoicing and reports. What surrounds it you could not. The 1 things listed below take a company, not a weekend.

FieldAware at a glance

PRICING Paid	FREE PLAN No
FREE TRIAL None stated	RUNS ON Web, iOS, Android
MADE BY GPS Insight	CATEGORY Field Service Software
OUR GRADE 1.8 GPA, weak	

The report card

Best for work orders and dispatch for NetSuite users

FieldAware handles work orders, scheduling and dispatch, with a customer portal and a NetSuite edition. The site shows no prices, no trial and no single trade, and the pages we read leave the offline mode and API details unexplained.

TOOLGPA REPORT CARD

FieldAware

Graded Nov 12, 2026

SUBJECT	GRADE	COMMENT
Value for money	C	No price is published, so there is nothing to set against the category's $35 to $99 spread and it sits in the ordinary band. The site directs buyers to request a demo.
Free plan and trial	F	No free plan and no trial; buyers are sent to request a demo.
Features	C	Work order management, scheduling and dispatch, a customer portal, alerts, reporting and a NetSuite edition. Offline use and the open API show in the site navigation, but their plan details were not read.
Ease of use	C	No store rating on record. Work orders, dispatch and a portal take setting up, and the site gives little on onboarding.
Platforms and integrations	B	Web, iPhone and Android, with a NetSuite edition. No desktop app.

Grade point average — Weak, out of 4.0 **1.8**

An A is worth 4 points, a B 3, a C 2, a D 1 and an F nothing. The GPA is the average of the five.

Who FieldAware is for

- ✓ Fits if your company already runs on NetSuite and wants field work tied to it
- ✓ Works for businesses across several trades that don't want a single-trade tool

Who it is not for

- ✗ Skip it if you want to see a price, because the site asks for a demo
- ✗ Not for you if you want a trial, since none is on record
- ✗ Watch out: the site markets to many industries rather than one trade, so there are no trade-specific tools to lean on
- ✗ Watch out: offline use and the API appear in the navigation, but we could not read what plans include them

Good to know

Good for

- ✓ Mid-size service companies in building, facility, industrial or commercial equipment work
- ✓ NetSuite customers who want a mobile field service layer
- ✓ Teams with technicians who need checklists and forms on a phone

Worth knowing

- ⓘ No prices are published; the site directs buyers to request a demo.
- ⓘ The site markets to businesses across several industries rather than to a single trade.
- ⓘ Offline use and the open API appear in the site navigation, but their plan details were not read.

What it costs

Every plan, the free plan, ways to pay less and how prices have moved

FieldAware's current pricing could not be confirmed from its own site.

> **The site directs buyers to request a demo.**
>
> From our grade for value for money

We could not confirm FieldAware's current prices from its own site, so this guide lists no plans. fieldaware.com has them.

What it does

Its main features, where it runs, what it works with and who makes it

3

Places it runs: Web, iOS and Android

Field service software from GPS Insight, with a NetSuite edition. Here is what it does, as its own site describes it, and what it covers: invoicing, reports, job scheduling, quotes and estimates.

> **Work order management, scheduling and dispatch, a customer portal, alerts, reporting and a NetSuite edition.**
>
> From our grade for features

Work order management

Jobs, custom checklists and customer information go to technicians' Android or iOS devices, and quotes, work orders and invoices are handled in one place.

Scheduling and dispatch

Dispatchers see job status, vehicle status and location on a dashboard, with route and schedule optimization listed in the platform tour.

Customer portal

Completion documents and signatures are collected digitally, and reports, videos and pictures can be shared in a customer portal.

FieldAware for NetSuite

An edition for NetSuite customers keeps jobs, customers, locations and assets in step with the ERP and shows parts inventory to technicians.

Alerts and reporting

Notifications cover completed documents, pending authorizations and repair requests, with reporting and insights in the office.

Where it runs

Web · iOS · Android

What it works with

NetSuite

FieldAware is made by GPS Insight.

Where it stands

Its grades against its category, and whether to keep it or make your own

3/55

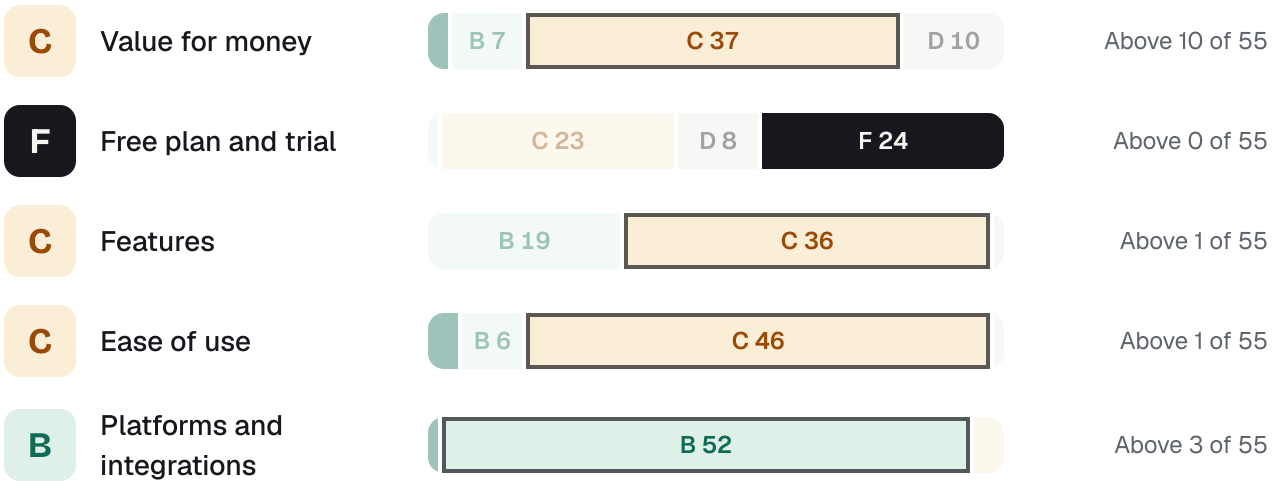
Other field service apps it is graded above

FieldAware's GPA of 1.8 is higher than 3 of the 55 other field service apps we grade, and level with 17.

It stands best on platforms and integrations (B, above 3 of 55) and worst on free plan and trial (F, above 0).

Each grade against the category

Every bar is all 56 field service apps we grade, cut by the letter each got. FieldAware's own letter is outlined.



Keep it, or make your own?

Whether this is something you could build for yourself with an AI app builder, and what you would give up.

Keep it

The plain part of FieldAware you could make: job scheduling, quotes and estimates, invoicing and reports. What surrounds it you could not. The 1 things listed below take a company, not a weekend.

That makes this kind of software worth paying for, not this one in particular: 35 of the 55 other field service apps grade higher.

What you could make

- Job scheduling, quotes and estimates, invoicing and reports: an app builder makes these well.

What you could not

- A real app for iOS and Android. Something home-made would be a web page.

What this rests on. FieldAware's listing: what it does, where it runs, what it plugs into and what it costs. It is a judgement about the kind of software this is. We have not built a replacement for it, and making your own means looking after it too. How we decide, and every tool's verdict.

The alternatives

The tools it is most often weighed against, side by side



Skedulo, ServiceTitan and FieldEdge

The 3 tools FieldAware is most often weighed against, with where each one differs from it.

1.8 GPA

Skedulo

Paid

Scheduling and mobile platform for field visits and shift work.

- Only FieldAware lists iOS and Android apps.
- FieldAware also covers invoicing, reports and quotes and estimates.
- Skedulo also covers auto-scheduling, workflow automation, AI agents and shift scheduling.

FieldAware and Skedulo compared in full

1.8 GPA

ServiceTitan

Paid

Field service platform for residential and commercial trades.

- ServiceTitan also covers call tracking.

FieldAware and ServiceTitan compared in full

FE

1.8
GPA

FieldEdge

Paid

Field service software for HVAC, plumbing and electrical contractors.

- Only FieldAware lists iOS and Android apps.
- FieldEdge also covers time tracking and business texting.

FieldAware and FieldEdge compared in full

Quick answers

The questions people ask about it, each answered in a line or two

10

Questions, each answered in a line or two

The short version of everything above, for when you only need the answer. Each one is told in full in its part of the guide.

Is FieldAware free?

No. FieldAware is a paid product.

What platforms does FieldAware work on?

FieldAware is available on Web, iOS and Android.

Does FieldAware have a Windows app?

No Windows app was listed when its pages were read on Nov 12, 2026. FieldAware is listed for Web, iOS and Android.

Does FieldAware have a macOS app?

No macOS app was listed when its pages were read on Nov 12, 2026. FieldAware is listed for Web, iOS and Android.

Is FieldAware open source?

FieldAware is not described as open source on its own site, as read on Nov 12, 2026.

What does FieldAware integrate with?

FieldAware's listing names NetSuite. A listing names up to eight integrations, so it may connect to more.

Who makes FieldAware?

FieldAware is made by GPS Insight.

What are the alternatives to FieldAware?

The closest alternatives to FieldAware in our directory are Skedulo, ServiceTitan and FieldEdge.

How does FieldAware compare with other field service apps?

FieldAware's GPA of 1.8 is higher than 3 of the 55 other field service apps we grade, and level with 17.

Could I make my own version of FieldAware?

The plain part of FieldAware you could make: job scheduling, quotes and estimates, invoicing and reports.

Where this guide comes from

The prices, plans, platforms and features were read from FieldAware's own pages on Nov 12, 2026, and the grades were given on Nov 12, 2026. Graded from this listing, whose facts were read from FieldAware's own pages on 12 November 2026. Not based on using the product, and shorter than our full reviews.

Every tool we list gets five grades, A to F, each with its reason, and a GPA that averages them. How each is decided is at toolgpa.com/grades. This guide is ToolGPA's own work; it is not made, paid for or approved by GPS Insight. Prices change, so check fieldaware.com before you buy.

fieldaware.com/

fieldaware.com/about/

PART 07 · ABOUT

About ToolGPA

Who made this guide, what else is on the site, and how to cite it

5,038

Tools graded, in 95 categories

ToolGPA grades software the way a school report grades a pupil: five subjects, a letter for each with the reason written beside it, and a GPA that averages them. Prices, plans and platforms are read from each maker's own pages and dated, so you always know how fresh a figure is.

Every grade, review and ranking on ToolGPA is our own judgement. No company can pay for a grade or change one. Every tool on the site has a guide like this one, free to download and pass on. It all lives at **toolgpa.com**.

5,038
tools graded

95
categories

739
price changes on record

579
apps priced in 12 countries

What else is on toolgpa.com

FieldAware, kept up to date

Everything in this guide, with prices and grades as they are today

toolgpa.com/tools/fieldaware

How grades are given

The rules behind every letter and every GPA

toolgpa.com/grades

Value charts

What each tool costs against what it scores, for every category

toolgpa.com/charts

Compare

Any two tools side by side, plan by plan

toolgpa.com/compare

Price changes

Every price rise and cut on record, each with its source

toolgpa.com/price-changes

Prices by country

What apps cost on the App Store in 12 countries

toolgpa.com/prices-by-country

Pay less

Every public discount: yearly billing, students, nonprofits

toolgpa.com/save

Keep or make

Which tools are worth paying for, and which you could build yourself

toolgpa.com/keep-or-make

Scan for the live page

Prices and grades as they are today

Quoting this guide?

Please name ToolGPA and link to the live page, so readers can check the figures for themselves:

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ToolGPA, "FieldAware: The Insider's Guide",
checked Nov 12, 2026.
https://toolgpa.com/tools/fieldaware
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Know someone choosing between field service apps?

Send them this guide:
toolgpa.com/tools/fieldaware/guide

ToolGPA elsewhere: youtube.com/@toolgpa

See our other guides

The best-graded field service apps after FieldAware, each with an Insider's Guide of its own.

Field Service Software Insider's Guide

Every one of the 56 field service apps we grade, compared

ServiceM8 Insider's Guide

Job management for trades, priced by jobs a month, not users

3.4 GPA

Jobber Insider's Guide

Quotes, scheduling and payments for home service businesses

2.8 GPA

Contractor Foreman Insider's Guide

Construction management for contractors, priced by team size

2.6 GPA

ToolGPA

Choosing software? Every tool graded, every price dated.

Compare tools at toolgpa.com ›

Everything in this guide is ToolGPA's own summary of what FieldAware's pages, its app-store listings and public reviews said on the dates shown. Grades are our judgement under the rules at toolgpa.com/grades. Every grade, review and ranking on ToolGPA is our own judgement. No company can pay for a grade or change one. FieldAware is a trademark of its owner, and this guide is not made, paid for or approved by GPS Insight. Prices and plans change: check fieldaware.com before you buy.