ToolGPA

NOVEMBER 2026

FieldEZ

The Insider's Guide

Field service, IT service desk and equipment sales on one record



Every plan, grade, refund rule and rival among field service apps, read from FieldEZ's own pages.

Made by FieldEZ · checked Nov 13, 2026 · toolgpa.com

2.0
GPA



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Who made this guide, what else is on the site, and how to cite it

ToolGPA put this guide together from FieldEZ's own pages, its app-store listings and our grades. Every fact in it is on FieldEZ's page too, where it is kept up to date. Checked Nov 13, 2026.

Welcome

What it is, who it suits, its grades and the ten things to know first

2.0

GPA, above 31 of the 87 other field service apps we grade

FieldEZ is an operations platform for enterprises that install, service and support equipment. It combines field service management, ITIL-aligned IT service management and equipment sales on a single asset record, with an offline-capable technician app and AI features. Pillars are licensed individually and the vendor publishes no prices.

To get you started, here are **7 things to know about FieldEZ**, taken from its own pages and our grades.

> **Pricing is by sales quote with separate implementation charges, and it is aimed at enterprise and mid-market equipment operations.**
>
> From our report card of FieldEZ

1 **Best for equipment service with field and IT desks together**

FieldEZ puts field service, an IT service desk and equipment sales on one record, with an offline technician app.

2 **It runs on Web**

Web.

3 **Field service management**

Dispatch matched to skills, location and availability, multi-visit installations, SLA tracking, parts and service history per asset.

4 **IT service management**

ITIL-aligned incidents, problems and change with self-service, kept on the same record as the field work.

5 **Sales, contracts and renewals**

Leads, configure-price-quote, orders, price books, service contracts, warranties and renewal tracking tied to the equipment.

6 **A 2.0 GPA, above 31 of 87**

That is against the other field service apps we grade, on value, the free plan, features, ease of use and platforms.

7 **Keep it**

To replace FieldEZ you would be making connections to other products, each kept working as those products change. That is not a weekend's work, with an AI app builder or without one.

FieldEZ at a glance

PRICING Paid	FREE PLAN No
FREE TRIAL None stated	RUNS ON Web
MADE BY FieldEZ	CATEGORY Field Service Software
OUR GRADE 2.0 GPA, fair	

The report card

Best for equipment service with field and IT desks together

FieldEZ puts field service, an IT service desk and equipment sales on one record, with an offline technician app. Pricing is by sales quote with separate implementation charges, and it is aimed at enterprise and mid-market equipment operations.

TOOLGPA REPORT CARD

FieldEZ

Graded Nov 13, 2026

SUBJECT	GRADE	COMMENT
Value for money	C	No prices are published; pillars are licensed individually, and implementation is charged separately.
Free plan and trial	F	No free plan and no trial on the listing.
Features	B	Dispatch, SLAs, parts, ITSM, contracts, renewals and an offline technician app cover the job. AI tiers are extra.
Ease of use	C	No store rating on record. A platform of this size has a lot to configure.
Platforms and integrations	B	Web with an offline technician app. No integrations are named.

Grade point average — Fair, out of 4.0 **2.0**

An A is worth 4 points, a B 3, a C 2, a D 1 and an F nothing. The GPA is the average of the five.

Who FieldEZ is for

- ✓ Fits if you service equipment and want field work, IT tickets and contracts together
- ✓ Works for enterprise and mid-market operations

Who it is not for

- ✗ Not for you if you run a small trade business
- ✗ Watch out: no price is published
- ✗ Watch out: implementation services are charged separately
- ✗ Skip it if you want to try it first, since no trial is listed

Good to know

Good for

- ✓ Manufacturers, telecom and IT services firms servicing installed equipment at scale
- ✓ Companies that want field service and an IT service desk on one asset record

Worth knowing

- ⓘ No prices are published; platform pillars are licensed individually and sized to the estate and team.
- ⓘ One-time implementation services are charged separately, according to the vendor's FAQ.
- ⓘ Aimed at enterprise and mid-market equipment operations, not small trade businesses.
- ⓘ The AI layer comes in three tiers, IQ Essentials, Pro and Ultimate, each sold through sales.

What it costs

Every plan, the free plan, ways to pay less and how prices have moved

FieldEZ's current pricing could not be confirmed from its own site.

> **No prices are published; pillars are licensed individually, and implementation is charged separately.**
>
> From our grade for value for money

We could not confirm FieldEZ's current prices from its own site, so this guide lists no plans. fieldez.com has them.

What it does

Its main features, where it runs, what it works with and who makes it

1

Place it runs: Web

Field service, IT service desk and equipment sales on one record. Here is what it does, as its own site describes it, and what it covers: works offline, public API, AI features, workflow automation, help desk, job scheduling.

> **Dispatch, SLAs, parts, ITSM, contracts, renewals and an offline technician app cover the job.**
>
> From our grade for features

Field service management

Dispatch matched to skills, location and availability, multi-visit installations, SLA tracking, parts and service history per asset.

IT service management

ITIL-aligned incidents, problems and change with self-service, kept on the same record as the field work.

Sales, contracts and renewals

Leads, configure-price-quote, orders, price books, service contracts, warranties and renewal tracking tied to the equipment.

Offline technician app

The mobile app lets technicians run jobs, complete checklists and capture proof of service without coverage, then syncs.

AI features

Work summaries, SLA-breach prediction, technician assignment, parts recommendations and ticket triage are described on its AI page.

Where it runs

Web

What it works with

Its own pages name no integrations.

FieldEZ is made by FieldEZ.

PART 04 · STANDING

Where it stands

Its grades against its category, and whether to keep it or make your own

31/87

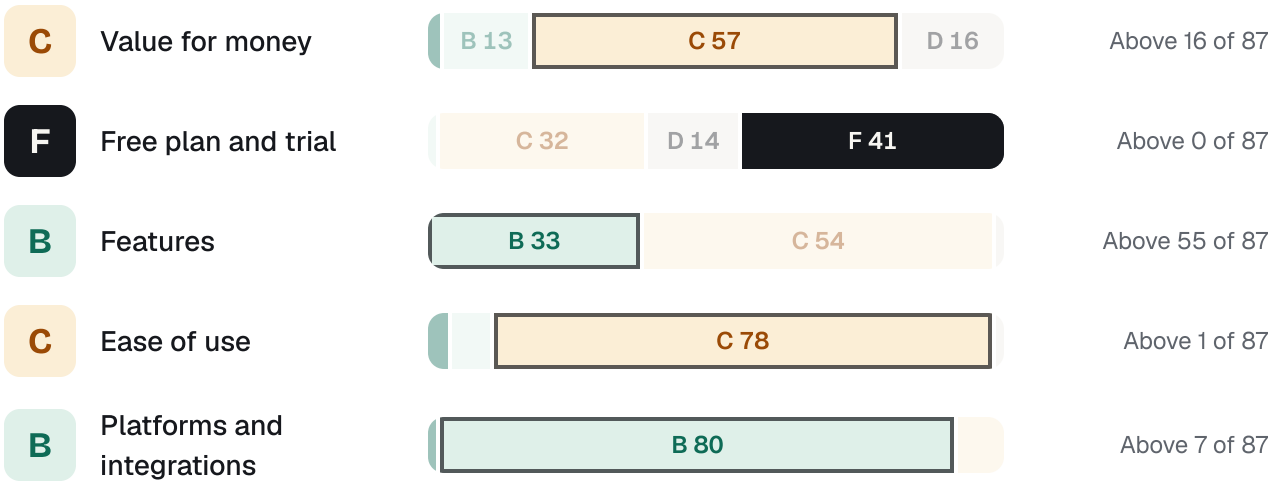
Other field service apps it is graded above

FieldEZ's GPA of 2.0 is higher than 31 of the 87 other field service apps we grade, and level with 23.

It stands best on features (B, above 55 of 87) and worst on free plan and trial (F, above 0).

Each grade against the category

Every bar is all 88 field service apps we grade, cut by the letter each got. FieldEZ's own letter is outlined.



Keep it, or make your own?

Whether this is something you could build for yourself with an AI app builder, and what you would give up.

Keep it

To replace FieldEZ you would be making connections to other products, each kept working as those products change. That is not a weekend's work, with an AI app builder or without one.

What you could make

- Job scheduling and help desk: an app builder makes these well.

What you could not

- Connections to other products, each kept working as those products change.
- AI features, unless you pay a model provider for each request yourself.
- The depth: we grade its features B, which means it covers the whole job.

What this rests on. FieldEZ's listing: what it does, where it runs, what it plugs into and what it costs. It is a judgement about the kind of software this is. We have not built a replacement for it, and making your own means looking after it too. How we decide, and every tool's verdict.

The alternatives

The tools it is most often weighed against, side by side



Zinier, ServicePower and Skedulo

The 3 tools FieldEZ is most often weighed against, with where each one differs from it.

2.0 GPA

Zinier

Paid

AI-based field service platform for large enterprise operations.

- FieldEZ also covers help desk.
- Zinier also covers AI agents, no-code and reports.

FieldEZ and Zinier compared in full

2.0 GPA

ServicePower

Paid

Field service software for employed and contracted technicians.

- FieldEZ also covers help desk.
- ServicePower also covers reports.

FieldEZ and ServicePower compared in full

1.8
GPA

Skedulo

Paid

Scheduling and mobile platform for field visits and shift work.

- FieldEZ also covers help desk.
- Skedulo also covers auto-scheduling, AI agents and shift scheduling.

FieldEZ and Skedulo compared in full

PART 06 · QUESTIONS

Quick answers

The questions people ask about it, each answered in a line or two

11

Questions, each answered in a line or two

The short version of everything above, for when you only need the answer. Each one is told in full in its part of the guide.

Is FieldEZ free?

No. FieldEZ is a paid product.

What platforms does FieldEZ work on?

FieldEZ is available on Web.

Does FieldEZ have an Android app?

No Android app was listed when its pages were read on Nov 13, 2026. FieldEZ is listed for Web.

Does FieldEZ have an iPhone app?

No iPhone app was listed when its pages were read on Nov 13, 2026. FieldEZ is listed for Web.

Is FieldEZ open source?

FieldEZ is not described as open source on its own site, as read on Nov 13, 2026.

Does FieldEZ work offline?

Yes, according to its own site. What works without a connection differs by plan and platform, so check the vendor's page for the detail.

Does FieldEZ have an API?

Yes. FieldEZ offers a public API, according to its own site.

Who makes FieldEZ?

FieldEZ is made by a company of the same name.

What are the alternatives to FieldEZ?

The closest alternatives to FieldEZ in our directory are Zinier, ServicePower and Skedulo.

How does FieldEZ compare with other field service apps?

FieldEZ's GPA of 2.0 is higher than 31 of the 87 other field service apps we grade, and level with 23.

Could I make my own version of FieldEZ?

To replace FieldEZ you would be making connections to other products, each kept working as those products change.

Where this guide comes from

The prices, plans, platforms and features were read from FieldEZ's own pages on Nov 13, 2026, and the grades were given on Nov 13, 2026. Graded from this listing, whose facts were read from FieldEZ's own pages on 13 November 2026. Not based on using the product, and shorter than our full reviews.

Every tool we list gets five grades, A to F, each with its reason, and a GPA that averages them. How each is decided is at toolgpa.com/grades. This guide is ToolGPA's own work; it is not made, paid for or approved by FieldEZ. Prices change, so check fieldez.com before you buy.

fieldez.com/
fieldez.com/faq.html
fieldez.com/platform.html
fieldez.com/ai.html

About ToolGPA

Who made this guide, what else is on the site, and how to cite it

7,721

Tools graded, in 95 categories

ToolGPA grades software the way a school report grades a pupil: five subjects, a letter for each with the reason written beside it, and a GPA that averages them. Prices, plans and platforms are read from each maker's own pages and dated, so you always know how fresh a figure is.

Every grade, review and ranking on ToolGPA is our own judgement. No company can pay for a grade or change one. Every tool on the site has a guide like this one, free to download and pass on. It all lives at toolgpa.com.

7,721	95	739	579
tools graded	categories	price changes on record	apps priced in 12 countries

What else is on toolgpa.com

FieldEZ, kept up to date

Everything in this guide, with prices and grades as they are today

toolgpa.com/tools/fieldez

How grades are given

The rules behind every letter and every GPA

toolgpa.com/grades

Value charts

What each tool costs against what it scores, for every category

toolgpa.com/charts

Compare

Any two tools side by side, plan by plan

toolgpa.com/compare

Price changes

Every price rise and cut on record, each with its source

toolgpa.com/price-changes

Prices by country

What apps cost on the App Store in 12 countries

toolgpa.com/prices-by-country

Pay less

Every public discount: yearly billing, students, nonprofits

toolgpa.com/save

Keep or make

Which tools are worth paying for, and which you could build yourself

toolgpa.com/keep-or-make

Scan for the live page

Prices and grades as they are today

Quoting this guide?

Please name ToolGPA and link to the live page, so readers can check the figures for themselves:

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ToolGPA, "FieldEZ: The Insider's Guide",
checked Nov 13, 2026.
https://toolgpa.com/tools/fieldez
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Send them this guide: toolgpa.com/tools/fieldez/guide

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See our other guides

The best-graded field service apps after FieldEZ, each with an Insider's Guide of its own.

Field Service Software Insider's Guide

Every one of the 88 field service apps we grade, compared

ServiceM8 Insider's Guide

Job management for trades, priced by jobs a month, not users

3.4 GPA

Jobber Insider's Guide

Quotes, scheduling and payments for home service businesses

2.8 GPA

Contractor Foreman Insider's Guide

Construction management for contractors, priced by team size

2.6 GPA

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Choosing software? Every tool graded, every price dated.

Compare tools at toolgpa.com ›

Everything in this guide is ToolGPA's own summary of what FieldEZ's pages, its app-store listings and public reviews said on the dates shown. Grades are our judgement under the rules at toolgpa.com/grades. Every grade, review and ranking on ToolGPA is our own judgement. No company can pay for a grade or change one. FieldEZ is a trademark of its owner, and this guide is not made, paid for or approved by FieldEZ. Prices and plans change: check fieldez.com before you buy.