ToolGPA

NOVEMBER 2026

IntelePeer

The Insider's Guide

AI voice and chat agents on carrier voice, sold through sales

Every plan, grade, refund rule and rival among business phone systems, read from IntelePeer's own pages.

Made by IntelePeer Cloud Communications LLC · checked Nov 13, 2026 · toolgpa.com

1.4
GPA



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Who made this guide, what else is on the site, and how to cite it

ToolGPA put this guide together from IntelePeer's own pages, its app-store listings and our grades. Every fact in it is on IntelePeer's page too, where it is kept up to date. Checked Nov 13, 2026.

Welcome

What it is, who it suits, its grades and the ten things to know first

1.4

GPA, above 2 of the 77 other business phone systems we grade

IntelePeer sells AI virtual agents that answer calls, texts and web chats, plus interaction analytics, for healthcare providers and other enterprises. It is not a per-seat office phone system, and it publishes no prices. Its pricing page now redirects to Aqurio, a healthcare-focused site that appears to be its new brand.

To get you started, here are **7 things to know about IntelePeer**, taken from its own pages and our grades.

> **It isn't a phone system, and its pricing page now redirects to a healthcare-focused site called Aqurio.**
>
> From our report card of IntelePeer

1 **Best for AI receptionists and virtual agents for phone calls**

IntelePeer sells AI voice and chat agents, an AI receptionist and analytics on carrier voice, all through sales.

2 **It runs on Web**

Web.

3 **SmartAgent virtual agents**

AI agents that answer calls, SMS and web chat around the clock for scheduling, intake, billing questions and after-hours routing.

4 **AI receptionist**

Answers and routes inbound calls automatically, as described on the vendor's product menu.

5 **Appointment scheduling**

Automates booking, reminders and confirmations, with outbound SMS to patients or customers.

6 **A 1.4 GPA, above 2 of 77**

That is against the other business phone systems we grade, on value, the free plan, features, ease of use and platforms.

7 **Keep it**

To replace IntelePeer you would be making an AI agent, with the models and the safeguards behind it. That is not a weekend's work, with an AI app builder or without one.

IntelePeer at a glance

PRICING Paid	FREE PLAN No
FREE TRIAL None stated	RUNS ON Web
MADE BY IntelePeer Cloud Communications LLC	CATEGORY Business Phone Systems
OUR GRADE 1.4 GPA, weak	

The report card

Best for AI receptionists and virtual agents for phone calls

IntelePeer sells AI voice and chat agents, an AI receptionist and analytics on carrier voice, all through sales. It isn't a phone system, and its pricing page now redirects to a healthcare-focused site called Aqurio.

TOOLGPA REPORT CARD	IntelePeer	Graded Nov 13, 2026
SUBJECT	GRADE	COMMENT
Value for money	C	No prices published; every plan is quoted through sales.
Free plan and trial	F	No free plan and no free trial is offered on the pages we read.
Features	D	Virtual agents, an AI receptionist, appointment scheduling and analytics. It covers one narrow job and has no desk phones or extensions.
Ease of use	C	No store rating on record. Agents and flows are set up with sales and managed services.
Platforms and integrations	C	Web only, with no integrations on record.
Grade point average		Weak, out of 4.0 **1.4**

An A is worth 4 points, a B 3, a C 2, a D 1 and an F nothing. The GPA is the average of the five.

Who IntelePeer is for

- ✓ Fits if you want an AI to answer and book calls
- ✓ Works for larger call volumes bought through a sales team

Who it is not for

- ✕ Skip it if you want a posted price, as everything is quoted
- ✕ Not for you if you want a phone system with extensions
- ✕ Watch out: the pricing page redirects to Aqurio, so brand and product names may be changing
- ✕ Too light on proof here, with no integrations listed

Good to know

Good for

- ✓ Healthcare groups that want AI to handle inbound scheduling and patient calls
- ✓ Enterprises automating call volume with outbound reminders and collections outreach

Worth knowing

- ⓘ No prices are published; every plan is quoted through sales, so the pricing here is unverified.
- ⓘ It is an AI automation and analytics platform, not a phone system with desk phones, extensions and a seat-based plan.
- ⓘ The pricing page redirects to Aqurio, a healthcare-focused site, so the brand and product names may be changing.

What it costs

Every plan, the free plan, ways to pay less and how prices have moved

IntelePeer's current pricing could not be confirmed from its own site.

> **No prices published; every plan is quoted through sales.**
>
> From our grade for value for money

We could not confirm IntelePeer's current prices from its own site, so this guide lists no plans. intelepeer.ai has them.

What it does

Its main features, where it runs, what it works with and who makes it

1

Place it runs: Web

AI voice and chat agents on carrier voice, sold through sales. Here is what it does, as its own site describes it, and what it covers: AI features, transcription, workflow automation, AI agents.

"

Virtual agents, an AI receptionist, appointment scheduling and analytics.

From our grade for features

SmartAgent virtual agents

AI agents that answer calls, SMS and web chat around the clock for scheduling, intake, billing questions and after-hours routing.

AI receptionist

Answers and routes inbound calls automatically, as described on the vendor's product menu.

Appointment scheduling

Automates booking, reminders and confirmations, with outbound SMS to patients or customers.

SmartAnalytics

Reports on both AI-handled and human-handled interactions, with transcriptions, summaries and outcome signals.

Managed solutions

The vendor's own team designs, deploys and supports the workflows rather than leaving setup to the customer.

Where it runs

Web

What it works with

Its own pages name no integrations.

IntelePeer is made by IntelePeer Cloud Communications LLC.

Where it stands

Its grades against its category, and whether to keep it or make your own

2/77

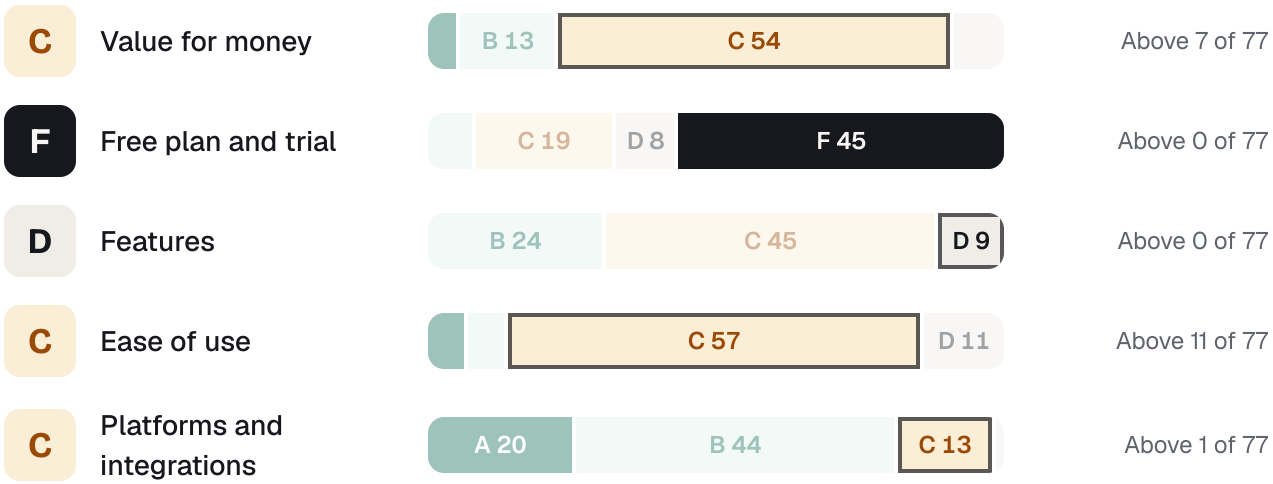
Other business phone systems it is graded above

IntelePeer's GPA of 1.4 is higher than 2 of the 77 other business phone systems we grade, and level with 4.

It stands best on ease of use (C, above 11 of 77) and worst on free plan and trial (F, above 0).

Each grade against the category

Every bar is all 78 business phone systems we grade, cut by the letter each got. IntelePeer's own letter is outlined.



Keep it, or make your own?

Whether this is something you could build for yourself with an AI app builder, and what you would give up.

Keep it

To replace IntelePeer you would be making an AI agent, with the models and the safeguards behind it. That is not a weekend's work, with an AI app builder or without one.

That makes this kind of software worth paying for, not this one in particular: 71 of the 77 other business phone systems grade higher.

What you could not

- ✕ An AI agent, with the models and the safeguards behind it.
- ✕ Connections to other products, each kept working as those products change.
- ✕ Speech turned into text you can trust.

What this rests on. IntelePeer's listing: what it does, where it runs, what it plugs into and what it costs. It is a judgement about the kind of software this is. We have not built a replacement for it, and making your own means looking after it too. How we decide, and every tool's verdict.

The alternatives

The tools it is most often weighed against, side by side



Bandwidth, Telnyx, Plivo and Vonage Business Communications

The 4 tools IntelePeer is most often weighed against, with where each one differs from it.

1.6 GPA

Bandwidth

Free trial

Voice, messaging and number APIs on its own carrier network.

- IntelePeer also covers transcription, workflow automation and AI agents.
- Bandwidth also covers business phone line and business texting.

IntelePeer and Bandwidth compared in full

1.6 GPA

Telnyx

From $1/mo

Pay-as-you-go phone numbers, voice, SMS and SIP APIs.

- IntelePeer also covers transcription, workflow automation and AI agents.
- Telnyx also covers AI support agent, business phone line, business texting, online fax and whatsApp messaging.

IntelePeer and Telnyx compared in full

1.8
GPA

Plivo

Free trial · from $1,000/mo

Voice, SMS and AI voice agent platform billed by usage.

- IntelePeer also covers transcription and workflow automation.
- Plivo also covers business texting and whatsApp messaging.

IntelePeer and Plivo compared in full

2.4
GPA

Vonage Business Communications

From $19.99/mo

Business phone lines with texting, video meetings and team chat.

- Only Vonage Business Communications lists macOS, Windows, iOS and Android apps.
- Only Vonage Business Communications lists a browser extension.
- IntelePeer also covers workflow automation and AI agents.

IntelePeer and Vonage Business Communications compared in full

PART 06 · QUESTIONS

Quick answers

The questions people ask about it, each answered in a line or two

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Questions, each answered in a line or two

The short version of everything above, for when you only need the answer. Each one is told in full in its part of the guide.

Is IntelePeer free?

No. IntelePeer is a paid product.

What platforms does IntelePeer work on?

IntelePeer is available on Web.

Does IntelePeer have an Android app?

No Android app was listed when its pages were read on Nov 13, 2026. IntelePeer is listed for Web.

Does IntelePeer have an iPhone app?

No iPhone app was listed when its pages were read on Nov 13, 2026. IntelePeer is listed for Web.

Is IntelePeer open source?

IntelePeer is not described as open source on its own site, as read on Nov 13, 2026.

Who makes IntelePeer?

IntelePeer is made by IntelePeer Cloud Communications LLC.

What are the alternatives to IntelePeer?

The closest alternatives to IntelePeer in our directory are Bandwidth, Telnyx, Plivo and Vonage Business Communications.

How does IntelePeer compare with other business phone systems?

IntelePeer's GPA of 1.4 is higher than 2 of the 77 other business phone systems we grade, and level with 4.

Could I make my own version of IntelePeer?

To replace IntelePeer you would be making an AI agent, with the models and the safeguards behind it.

Where this guide comes from

The prices, plans, platforms and features were read from IntelePeer's own pages on Nov 13, 2026, and the grades were given on Nov 13, 2026. Graded from this listing, whose facts were read from IntelePeer's own pages on 13 November 2026. Not based on using the product, and shorter than our full reviews.

Every tool we list gets five grades, A to F, each with its reason, and a GPA that averages them. How each is decided is at toolgpa.com/grades. This guide is ToolGPA's own work; it is not made, paid for or approved by IntelePeer Cloud Communications LLC. Prices change, so check intelepeer.ai before you buy.

intelepeer.ai/
aqurio.com/
aqurio.com/products/

About ToolGPA

Who made this guide, what else is on the site, and how to cite it

7,721

Tools graded, in 95 categories

ToolGPA grades software the way a school report grades a pupil: five subjects, a letter for each with the reason written beside it, and a GPA that averages them. Prices, plans and platforms are read from each maker's own pages and dated, so you always know how fresh a figure is.

Every grade, review and ranking on ToolGPA is our own judgement. No company can pay for a grade or change one. Every tool on the site has a guide like this one, free to download and pass on. It all lives at toolgpa.com.

7,721	95	739	579
tools graded	categories	price changes on record	apps priced in 12 countries

What else is on toolgpa.com

IntelePeer, kept up to date

Everything in this guide, with prices and grades as they are today

toolgpa.com/tools/intelepeer

How grades are given

The rules behind every letter and every GPA

toolgpa.com/grades

Value charts

What each tool costs against what it scores, for every category

toolgpa.com/charts

Compare

Any two tools side by side, plan by plan

toolgpa.com/compare

Price changes

Every price rise and cut on record, each with its source

toolgpa.com/price-changes

Prices by country

What apps cost on the App Store in 12 countries

toolgpa.com/prices-by-country

Pay less

Every public discount: yearly billing, students, nonprofits

toolgpa.com/save

Keep or make

Which tools are worth paying for, and which you could build yourself

toolgpa.com/keep-or-make

Scan for the live page

Prices and grades as they are today

Quoting this guide?

Please name ToolGPA and link to the live page, so readers can check the figures for themselves:

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ToolGPA, "IntelePeer: The Insider's Guide",
checked Nov 13, 2026.
https://toolgpa.com/tools/intelepeer
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Know someone choosing between business phone systems?

Send them this guide:
toolgpa.com/tools/intelepeer/guide

ToolGPA elsewhere: youtube.com/@toolgpa

See our other guides

The best-graded business phone systems after IntelePeer, each with an Insider's Guide of its own.

Business Phone Systems Insider's Guide

Every one of the 78 business phone systems we grade, compared

Zadarma Insider's Guide

Cloud PBX and virtual numbers in 110+ countries, free to start

3.2 GPA

Grasshopper Insider's Guide

Virtual business number on your own phone, priced per account

3.0 GPA

RingCentral Insider's Guide

Cloud phone system with texting, fax, video meetings and team chat

3.0 GPA

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Choosing software? Every tool graded, every price dated.

Compare tools at toolgpa.com ›

Everything in this guide is ToolGPA's own summary of what IntelePeer's pages, its app-store listings and public reviews said on the dates shown. Grades are our judgement under the rules at toolgpa.com/grades. Every grade, review and ranking on ToolGPA is our own judgement. No company can pay for a grade or change one. IntelePeer is a trademark of its owner, and this guide is not made, paid for or approved by IntelePeer Cloud Communications LLC. Prices and plans change: check intelepeer.ai before you buy.