ToolGPA

NOVEMBER 2026

InterFAX

The Insider's Guide

Cloud fax by subscription or prepaid credit, with REST and SOAP APIs

Every plan, grade, refund rule and rival among online fax services, read from InterFAX's own pages.

Made by Upland Software, Inc. · checked Nov 12, 2026 · toolgpa.com

2.4
GPA



Contents

01 Welcome
What it is, who it suits, its grades and the ten things to know first

02 What it costs
Every plan, the free plan, ways to pay less and how prices have moved

03 What it does
Its main features, where it runs, what it works with and who makes it

04 Where it stands
Its grades against its category, and whether to keep it or make your own

05 The alternatives
The tools it is most often weighed against, side by side

06 Quick answers
The questions people ask about it, each answered in a line or two

07 About ToolGPA
Who made this guide, what else is on the site, and how to cite it

ToolGPA put this guide together from InterFAX's own pages, its app-store listings and our grades. Every fact in it is on InterFAX's page too, where it is kept up to date. Checked Nov 12, 2026.

Welcome

What it is, who it suits, its grades and the ten things to know first

2.4

GPA, above 14 of the 24 other online fax services we grade

InterFAX is a cloud fax service now sold by Upland Software. It offers monthly subscriptions that include a local number, prepaid page packages with no monthly commitment, and custom plans for high volumes. Faxes can be sent from email, Outlook, Gmail, Salesforce, Epic and OncoEMR, or through REST, SOAP and SMTP APIs.

To get you started, here are **9 things to know about InterFAX**, taken from its own pages and our grades.

> "
>
> **The pitch is built around developers and IT teams wiring fax into other software.**
>
> From our grade for ease of use

1 **Best for fax with an API and compliance papers**

InterFAX is an Upland fax service with REST, SOAP and email APIs, plus connectors for Epic and Salesforce and SOC 2 and HIPAA statements.

2 **Paid plans start at $9.95 a month**

As its pricing page puts it: $9.95 per month for 100 inbound and 100 outbound pages, billed monthly.

3 **You can try it first**

Free trial on monthly plans; the product page offers 30 days of free credits

4 **It runs on Web**

Web.

5 **REST, SOAP and SMTP APIs**

Developers can add faxing to an application with REST, SOAP or SMTP APIs and GitHub libraries for Java, .NET, PHP, Ruby and more.

6 **Email and desktop integrations**

Send faxes from Gmail, Outlook or any email client over SMTP, and fax from inside Salesforce.

7 **Healthcare integrations**

Connectors are listed for Epic 2017 and later and for OncoEMR, with HIPAA and PHIPA alignment stated for inbound and outbound faxes.

8 **A 2.4 GPA, above 14 of 24**

That is against the other online fax services we grade, on value, the free plan, features, ease of use and platforms.

9 **Keep it**

To replace InterFAX you would be making fax numbers connected to the phone network. That is not a weekend's work, with an AI app builder or without one.

InterFAX at a glance

PRICING
Free trial, from $9.95 per month for 100 inbound and 100 outbound pages, billed monthly

FREE PLAN
No

FREE TRIAL
Free trial on monthly plans; the product page offers 30 days of free credits

RUNS ON
Web

MADE BY
Upland Software, Inc.

CATEGORY
Online Fax

OUR GRADE
2.4 GPA, fair

The report card

Best for fax with an API and compliance papers

InterFAX is an Upland fax service with REST, SOAP and email APIs, plus connectors for Epic and Salesforce and SOC 2 and HIPAA statements. Plans start at $9.95 a month for 100 pages in and 100 out, with $0.09 for each extra page, and toll-free numbers and larger packages need a sales quote.

TOOLGPA REPORT CARD — **InterFAX** — Graded Nov 12, 2026

SUBJECT	GRADE	COMMENT
Value for money	C	$9.95 a month for 100 inbound and 100 outbound pages, matching the category's $9.95 middle. Extra pages are $0.09 each, and long pages are billed in six-second steps.
Free plan and trial	C	A free trial on monthly plans, which the product page describes as 30 days of free credits. The listing doesn't say if a card is needed.
Features	B	REST, SOAP and SMTP APIs, Gmail and Outlook sending, Salesforce and healthcare connectors, and SOC 2, ISO 27001 and HIPAA statements. The listing shows no gap in the fax job itself.
Ease of use	C	No store rating on record. The pitch is built around developers and IT teams wiring fax into other software.
Platforms and integrations	B	Web admin, with REST, SOAP and SMTP APIs, code libraries on GitHub, and Epic, OncoEMR and Salesforce connectors. No phone or desktop app is listed.

Grade point average Fair, out of 4.0 **2.4**

An A is worth 4 points, a B 3, a C 2, a D 1 and an F nothing. The GPA is the average of the five.

Who InterFAX is for

- ✓ Fits if you want to add fax to your own software through an API
- ✓ Works for healthcare and finance teams that need compliance statements

Who it is not for

- ✗ Skip it if you want a yearly rate, as prices are shown monthly only
- ✗ Tight if you want toll-free numbers or several lines, which need a custom quote
- ✗ Watch out: PCI DSS compliant outbound faxing costs an extra per-fax fee that isn't published
- ✗ Skip it if you fax twice a year from a home office, as the pitch is built for developers and IT teams

Good to know

Good for

- ✓ Organizations that want a fax API alongside a plain subscription
- ✓ Healthcare and finance teams that need compliance statements and EMR integrations
- ✓ Occasional senders who prefer prepaid pages to a monthly plan

Worth knowing

- ⓘ Subscription prices are shown monthly only; no annual rates are listed.
- ⓘ Pages longer than one minute are charged in six-second increments at one-tenth of the per-page cost.
- ⓘ Toll-free numbers, multiple lines and larger prepaid packages need a custom quote from sales.
- ⓘ PCI DSS compliant outbound faxing costs an additional fee per fax; the fee is not published.

PART 02 · PRICING

What it costs

Every plan, the free plan, ways to pay less and how prices have moved

$9.95

A month to start

InterFAX is a paid product with a free trial, starting at $9.95 per month for 100 inbound and 100 outbound pages, billed monthly.

> **The listing doesn't say if a card is needed.**
>
> From our grade for free plan and trial

FAX + 200

$9.95

per month for 100 inbound and 100 outbound pages, billed monthly

Local fax number included, no setup fee or contract; $0.09 per additional page.

FAX + 500

$22.95

per month for 250 inbound and 250 outbound pages, billed monthly

Local number included, no contract; $0.09 per additional page.

FAX + 1000

$42.95

per month for 500 inbound and 500 outbound pages, billed monthly

Local number included, no contract; $0.08 per additional page.

CUSTOM

Custom

Built with sales: toll-free numbers, multiple lines, extra security options and data sovereignty at high volume.

PRE-PAID BASIC

$10

one-time purchase of 91 pages at $0.11 per page

No monthly commitment or minimum. A $50 Level 1 package gives 500 pages at $0.10; larger packages come from sales.

Trying it first

Free trial on monthly plans; the product page offers 30 days of free credits

Read from uplandsoftware.com on Nov 12, 2026.

Ways to pay less

OTHER SAVINGS

Free developer program with free faxing to one number

InterFAX says its free Developer program includes API access, free faxing to one number and expert support.

Stated on uplandsoftware.com

What it does

Its main features, where it runs, what it works with and who makes it

1

Place it runs: Web

Cloud fax by subscription or prepaid credit, with REST and SOAP APIs. Here is what it does, as its own site describes it, and what it covers: public API, workflow automation, online fax.

> "
>
> **The listing shows no gap in the fax job itself.**
>
> From our grade for features

REST, SOAP and SMTP APIs

Developers can add faxing to an application with REST, SOAP or SMTP APIs and GitHub libraries for Java, .NET, PHP, Ruby and more.

Email and desktop integrations

Send faxes from Gmail, Outlook or any email client over SMTP, and fax from inside Salesforce.

Healthcare integrations

Connectors are listed for Epic 2017 and later and for OncoEMR, with HIPAA and PHIPA alignment stated for inbound and outbound faxes.

Compliance options

The vendor lists SOC 2 audited, ISO 27001 accredited and HIPAA compliant, plus PCI DSS compliant outbound faxing for a small extra fee per fax.

Web admin and worldwide servers

A web admin screen monitors usage, and servers in several regions are offered for data sovereignty.

Where it runs

Web

What it works with

Salesforce
Gmail
Microsoft Outlook
Epic
OncoEMR

InterFAX is made by Upland Software, Inc.

PART 04 · STANDING

Where it stands

Its grades against its category, and whether to keep it or make your own

14/24

Other online fax services it is graded above

InterFAX's GPA of 2.4 is higher than 14 of the 24 other online fax services we grade, and level with 7.

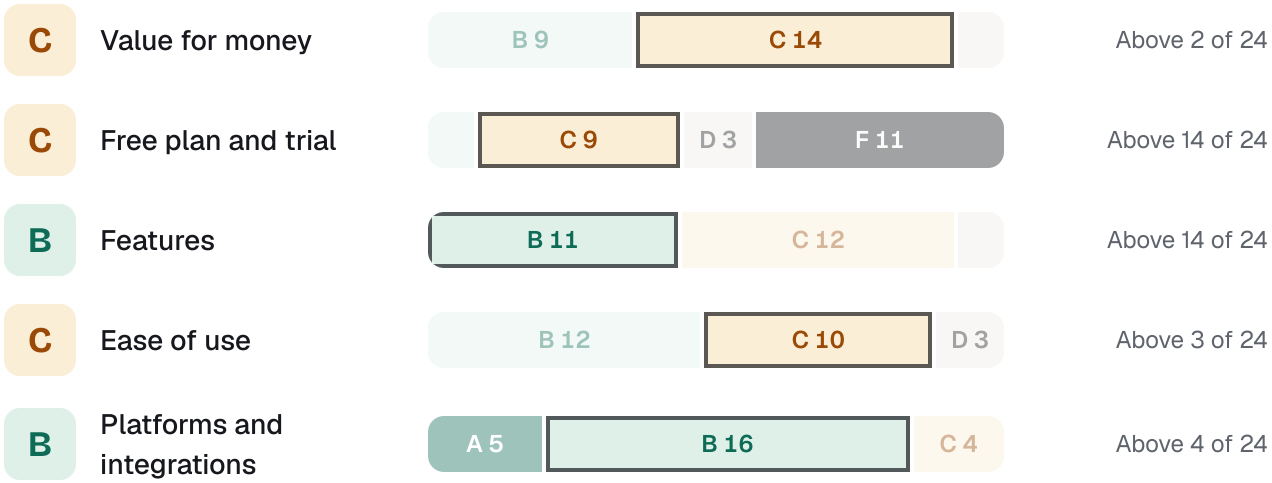
It stands best on features (B, above 14 of 24) and worst on value for money (C, above 2).

Its paid plans start at $9.95 a month, against a middle price of $8.33 for the category: 9 of the 16 others that charge start lower.

On features, ease of use and platforms it scores 2.7 out of 4. 2 tools score higher and cost less.

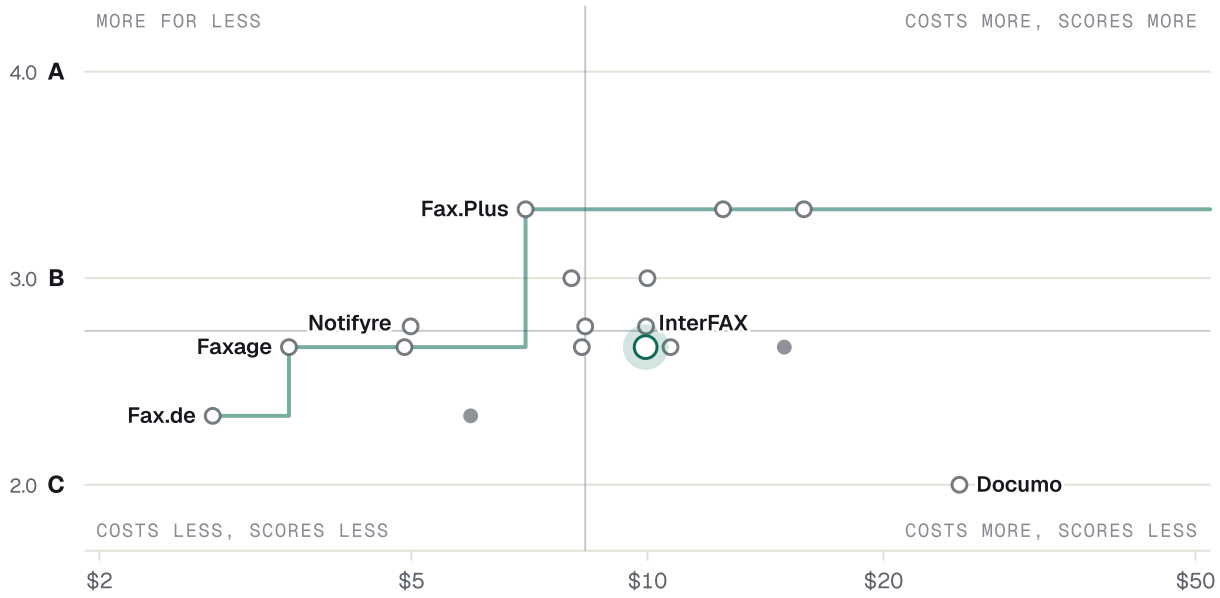
Each grade against the category

Every bar is all 25 online fax services we grade, cut by the letter each got. InterFAX's own letter is outlined.



Price against what you get

Each dot is one of 17 online fax services. Further left costs less; higher up scores better on features, ease of use and platforms. InterFAX is the marked dot.



What paid plans start at, a month (each step along is roughly double)

Keep it, or make your own?

Whether this is something you could build for yourself with an AI app builder, and what you would give up.

Keep it

To replace InterFAX you would be making fax numbers connected to the phone network. That is not a weekend's work, with an AI app builder or without one.

It costs $119.40 a year.

What you could not

- ✕ Fax numbers connected to the phone network.
- ✕ Connections to other products, each kept working as those products change.

- ✕ What a company asks for before it lets staff use something: SOC 2 and HIPAA.
- ✕ The depth: we grade its features B, which means it covers the whole job.

What this rests on. InterFAX's listing: what it does, where it runs, what it plugs into and what it costs. It is a judgement about the kind of software this is. We have not built a replacement for it, and making your own means looking after it too. How we decide, and every tool's verdict.

The alternatives

The tools it is most often weighed against, side by side



SRFax, eFax, Phaxio, Notifyre and Sfax

The 5 tools InterFAX is most often weighed against, with where each one differs from it.

SRFax

2.0 GPA

From $10.70/mo

Email-to-fax service with HIPAA plans and a REST API.

- InterFAX also covers workflow automation.

InterFAX and SRFax compared in full

eFax

2.8 GPA

Free trial · from $15.83/mo

Online fax by email, web and apps, with personal and business plans.

- Only eFax lists Windows, iOS and Android apps.
- InterFAX also covers workflow automation.

InterFAX and eFax compared in full

Phaxio

1.8 GPA

From $10

Pay-per-page fax API for developers, from 7 cents a page.

- InterFAX also covers workflow automation.

InterFAX and Phaxio compared in full

2.2
GPA

Notifyre

From $4.90/mo

Pay-per-page online fax and business texting, with a fax API.

- InterFAX also covers workflow automation.
- Notifyre also covers business texting.

InterFAX and Notifyre compared in full

2.2
GPA

Sfax

Free trial

HIPAA cloud fax for healthcare offices, with print drivers and an API.

- Only Sfax lists Windows, macOS and iOS apps.
- InterFAX also covers workflow automation.

InterFAX and Sfax compared in full

PART 06 · QUESTIONS

Quick answers

The questions people ask about it, each answered in a line or two

14

Questions, each answered in a line or two

The short version of everything above, for when you only need the answer. Each one is told in full in its part of the guide.

Is InterFAX free?

No, InterFAX is a paid product, but you can try it first. Free trial on monthly plans; the product page offers 30 days of free credits.

How much does InterFAX cost?

InterFAX lists 5 plans. Fax + 200: $9.95 per month for 100 inbound and 100 outbound pages, billed monthly.

What platforms does InterFAX work on?

InterFAX is available on Web.

Does InterFAX offer any discounts?

InterFAX publicly lists the following: Free developer program with free faxing to one number.

Does InterFAX have an Android app?

No Android app was listed when its pages were read on Nov 12, 2026. InterFAX is listed for Web.

Does InterFAX have an iPhone app?

No iPhone app was listed when its pages were read on Nov 12, 2026. InterFAX is listed for Web.

Is InterFAX open source?

InterFAX is not described as open source on its own site, as read on Nov 12, 2026.

Does InterFAX have an API?

Yes. InterFAX offers a public API, according to its own site.

What does InterFAX integrate with?

InterFAX's listing names Salesforce, Gmail, Microsoft Outlook, Epic and OncoEMR.

Who makes InterFAX?

InterFAX is made by Upland Software, Inc.

What are the alternatives to InterFAX?

The closest alternatives to InterFAX in our directory are SRFax, eFax, Phaxio, Notifyre and Sfax.

How does InterFAX compare with other online fax services?

InterFAX's GPA of 2.4 is higher than 14 of the 24 other online fax services we grade, and level with 7.

Is InterFAX good value for money?

ToolGPA grades InterFAX C for value for money. Its paid plans start at $9.95 a month, against a middle price of $8.33 for the category: 9 of the 16 others that charge start lower.

Could I make my own version of InterFAX?

To replace InterFAX you would be making fax numbers connected to the phone network.

Where this guide comes from

The prices, plans, platforms and features were read from InterFAX's own pages on Nov 12, 2026, and the grades were given on Nov 12, 2026. Graded from this listing, whose facts were read from InterFAX's own pages on 12 November 2026, though its pricing page would not load for us on this check. Not based on using the product, and shorter than our full reviews.

Every tool we list gets five grades, A to F, each with its reason, and a GPA that averages them. How each is decided is at toolgpa.com/grades. This guide is ToolGPA's own work; it is not made, paid for or approved by Upland Software, Inc. Prices change, so check uplandsoftware.com before you buy.

uplandsoftware.com/interfax/prices/pricing-overv…
uplandsoftware.com/interfax/why-interfax/integr…
uplandsoftware.com/interfax/
uplandsoftware.com/interfax/developers/

PART 07 · ABOUT

About ToolGPA

Who made this guide, what else is on the site, and how to cite it

7,721

Tools graded, in 95 categories

ToolGPA grades software the way a school report grades a pupil: five subjects, a letter for each with the reason written beside it, and a GPA that averages them. Prices, plans and platforms are read from each maker's own pages and dated, so you always know how fresh a figure is.

Every grade, review and ranking on ToolGPA is our own judgement. No company can pay for a grade or change one. Every tool on the site has a guide like this one, free to download and pass on. It all lives at toolgpa.com.

7,721	95	739	579
tools graded	categories	price changes on record	apps priced in 12 countries

What else is on toolgpa.com

InterFAX, kept up to date

Everything in this guide, with prices and grades as they are today

toolgpa.com/tools/interfax

How grades are given

The rules behind every letter and every GPA

toolgpa.com/grades

Value charts

What each tool costs against what it scores, for every category

toolgpa.com/charts

Compare

Any two tools side by side, plan by plan

toolgpa.com/compare

Price changes

Every price rise and cut on record, each with its source

toolgpa.com/price-changes

Prices by country

What apps cost on the App Store in 12 countries

toolgpa.com/prices-by-country

Pay less

Every public discount: yearly billing, students, nonprofits

toolgpa.com/save

Keep or make

Which tools are worth paying for, and which you could build yourself

toolgpa.com/keep-or-make

Scan for the live page

Prices and grades as they are today

Quoting this guide?

Please name ToolGPA and link to the live page, so readers can check the figures for themselves:

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ToolGPA, "InterFAX: The Insider's Guide",
checked Nov 12, 2026.
https://toolgpa.com/tools/interfax
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Know someone choosing between online fax services?

Send them this guide: toolgpa.com/tools/interfax/guide

ToolGPA elsewhere: youtube.com/@toolgpa

See our other guides

The best-graded online fax services after InterFAX, each with an Insider's Guide of its own.

Online Fax Insider's Guide

Every one of the 25 online fax services we grade, compared

Fax.Plus Insider's Guide

Online fax by web, email, desktop and mobile apps, priced by pages

3.0 GPA

eFax Insider's Guide

Online fax by email, web and apps, with personal and business plans

2.8 GPA

iFax Insider's Guide

Online fax apps and fax API, with HIPAA plans and AI fax reading

2.6 GPA

ToolGPA

Choosing software? Every tool graded, every price dated.

Compare tools at toolgpa.com ›

Everything in this guide is ToolGPA's own summary of what InterFAX's pages, its app-store listings and public reviews said on the dates shown. Grades are our judgement under the rules at toolgpa.com/grades. Every grade, review and ranking on ToolGPA is our own judgement. No company can pay for a grade or change one. InterFAX is a trademark of its owner, and this guide is not made, paid for or approved by Upland Software, Inc. Prices and plans change: check uplandsoftware.com before you buy.