ToolGPA

NOVEMBER 2026

Khoros

The Insider's Guide

Enterprise community and social media platform with AI tools



Every plan, grade, refund rule and rival among course and community platforms, read from Khoros's own pages.

Made by Khoros, LLC · checked Nov 12, 2026 · toolgpa.com

1.6
GPA



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Who made this guide, what else is on the site, and how to cite it

ToolGPA put this guide together from Khoros's own pages, its app-store listings and our grades. Every fact in it is on Khoros's page too, where it is kept up to date. Checked Nov 12, 2026.

Welcome

What it is, who it suits, its grades and the ten things to know first

1.6

GPA, above 0 of the 41 other course and community platforms we grade

Khoros sells two products to large brands: Aurora AI, an online community platform used for customer self-service, and Iris AI, a social media publishing and listening product. The company says it serves 300+ enterprise communities. It publishes no prices and works through sales.

To get you started, here are **7 things to know about Khoros**, taken from its own pages and our grades.

> **Every plan goes through sales, no price is published, and there is no self-serve sign-up, so a small team can't try it or price it.**
>
> From our report card of Khoros

1 **Best for enterprise communities and social media**

Khoros is an enterprise community and social media platform with AI tools.

2 **It runs on Web**

Web.

3 Aurora AI community platform

A branded community where customers ask and answer questions, with AI-assisted self-service aimed at deflecting support tickets.

4 Automated moderation

Lists automated moderation, gamification and lifecycle management for community members.

5 Community analytics

Surfaces trends, sentiment and signals from community activity.

6 A 1.6 GPA, above 0 of 41

That is against the other course and community platforms we grade, on value, the free plan, features, ease of use and platforms.

7 Keep it

To replace Khoros you would be making a search engine with an AI model behind it. That is not a weekend's work, with an AI app builder or without one.

Khoros at a glance

PRICING Paid	FREE PLAN No
FREE TRIAL None stated	RUNS ON Web
MADE BY Khoros, LLC	CATEGORY Courses & Communities
OUR GRADE 1.6 GPA, weak	

The report card

Best for enterprise communities and social media

Khoros is an enterprise community and social media platform with AI tools. Every plan goes through sales, no price is published, and there is no self-serve sign-up, so a small team can't try it or price it.

TOOLGPA REPORT CARD	Khoros	Graded Nov 12, 2026
SUBJECT	GRADE	COMMENT
Value for money	C	No price is published and every plan is sold through sales, so the cost is unverified and graded in the middle.
Free plan and trial	F	No free plan or self-serve trial was found on the site.
Features	C	An AI community platform, automated moderation, analytics, AI social management and listening. It covers the job, but is aimed at enterprise customers.
Ease of use	C	No store rating on record. An enterprise rollout with a sales process and a setup project.
Platforms and integrations	C	Web only, and the pages read name no integrations.
Grade point average		Weak, out of 4.0 **1.6**

An A is worth 4 points, a B 3, a C 2, a D 1 and an F nothing. The GPA is the average of the five.

Who Khoros is for

- ✓ Fits if you run a large brand community and buy through a sales team
- ✓ Works for companies that want community and social listening from one vendor

Who it is not for

- ✕ Skip it if you want a price before you talk to anyone, because none is published
- ✕ Not for you if you want self-serve sign-up or a free try, as none was found
- ✕ Not for you if you are a small team, as it is aimed at enterprises
- ✕ Watch out: the old khoros.com address now redirects to khoros.ai

Good to know

Good for

- ✓ Large brands running a customer support community
- ✓ Teams that want community and social tooling from one vendor

Worth knowing

- ⓘ No prices are published; every plan is sold through sales, so cost could not be verified.
- ⓘ Aimed at enterprise customers; no self-serve sign-up or free plan was found on the site.
- ⓘ The old khoros.com address now redirects to khoros.ai.

What it costs

Every plan, the free plan, ways to pay less and how prices have moved

Khoros's current pricing could not be confirmed from its own site.

> **No price is published and every plan is sold through sales, so the cost is unverified and graded in the middle.**
>
> From our grade for value for money

We could not confirm Khoros's current prices from its own site, so this guide lists no plans. khoros.com has them.

What it does

Its main features, where it runs, what it works with and who makes it

1

Place it runs: Web

Enterprise community and social media platform with AI tools. Here is what it does, as its own site describes it, and what it covers: AI features, AI search, community.

> **An AI community platform, automated moderation, analytics, AI social management and listening.**
>
> From our grade for features

Aurora AI community platform

A branded community where customers ask and answer questions, with AI-assisted self-service aimed at deflecting support tickets.

Automated moderation

Lists automated moderation, gamification and lifecycle management for community members.

Community analytics

Surfaces trends, sentiment and signals from community activity.

Iris AI social management

Handles publishing, scheduling and engagement routing across social channels.

Social listening

Monitors social sources in 187 languages, according to the vendor.

Where it runs

Web

What it works with

Its own pages name no integrations.

Khoros is made by Khoros, LLC.

PART 04 · STANDING

Where it stands

Its grades against its category, and whether to keep it or make your own

0/41

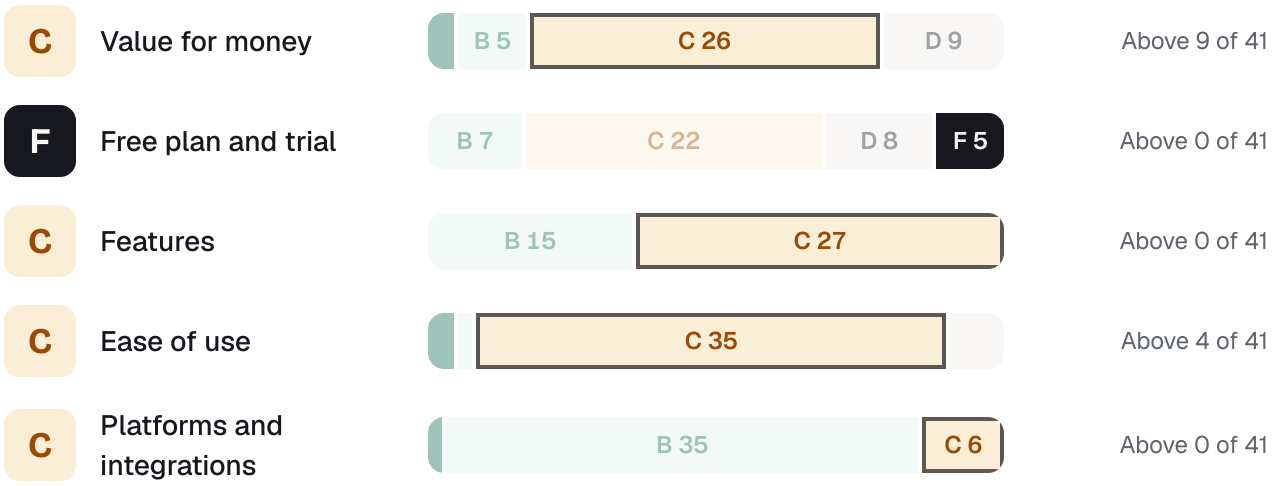
Other course and community platforms it is graded above

Khoros's GPA of 1.6 is higher than 0 of the 41 other course and community platforms we grade, and level with 3.

It stands best on value for money (C, above 9 of 41) and worst on free plan and trial (F, above 0).

Each grade against the category

Every bar is all 42 course and community platforms we grade, cut by the letter each got. Khoros's own letter is outlined.



Keep it, or make your own?

Whether this is something you could build for yourself with an AI app builder, and what you would give up.

Keep it

To replace Khoros you would be making a search engine with an AI model behind it. That is not a weekend's work, with an AI app builder or without one.

That makes this kind of software worth paying for, not this one in particular: 38 of the 41 other course and community platforms grade higher.

What you could not

- ✕ A search engine with an AI model behind it.
- ✕ A members' space with posts, chat and events that people keep coming back to.

What this rests on. Khoros's listing: what it does, where it runs, what it plugs into and what it costs. It is a judgement about the kind of software this is. We have not built a replacement for it, and making your own means looking after it too. How we decide, and every tool's verdict.

PART 05 · ALTERNATIVES

The alternatives

The tools it is most often weighed against, side by side



Bettermode, Discourse, Disciple Media, Circle and Mighty Networks

The 5 tools Khoros is most often weighed against, with where each one differs from it.

1.8 GPA

Bettermode

Free trial · from $149/mo

Branded community platform with Q&A, events and AI search.

- Bettermode also covers team chat.

Khoros and Bettermode compared in full

2.6 GPA

Discourse

Free plan · from $100/mo

Open-source discussion forum software with hosted plans.

- Discourse has a free plan. Khoros does not.
- Only Discourse lists iOS and Android apps.
- Discourse is open source, according to its own site.

Khoros and Discourse compared in full



1.8
GPA

Disciple Media

Free trial · from $599/mo

White-label community app for iOS, Android and web.

- Only Disciple Media lists iOS and Android apps.
- Khoros also covers AI search.
- Disciple Media also covers online courses.

Khoros and Disciple Media compared in full



2.8
GPA

Circle

Free trial · from $89/mo

Community platform with courses, events, payments and branded apps.

- Only Circle lists iOS and Android apps.
- Khoros also covers AI search.
- Circle also covers workflow automation, email campaigns and online courses.

Khoros and Circle compared in full



2.4
GPA

Mighty Networks

Free trial · from $79/mo

Community platform with courses, livestreams and paid memberships.

- Only Mighty Networks lists iOS and Android apps.
- Khoros also covers AI search.
- Mighty Networks also covers workflow automation and online courses.

Khoros and Mighty Networks compared in full

PART 06 · QUESTIONS

Quick answers

The questions people ask about it, each answered in a line or two

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Questions, each answered in a line or two

The short version of everything above, for when you only need the answer. Each one is told in full in its part of the guide.

Is Khoros free?

No. Khoros is a paid product.

What platforms does Khoros work on?

Khoros is available on Web.

Does Khoros have an Android app?

No Android app was listed when its pages were read on Nov 12, 2026. Khoros is listed for Web.

Does Khoros have an iPhone app?

No iPhone app was listed when its pages were read on Nov 12, 2026. Khoros is listed for Web.

Is Khoros open source?

Khoros is not described as open source on its own site, as read on Nov 12, 2026.

Who makes Khoros?

Khoros is made by Khoros, LLC.

What are the alternatives to Khoros?

The closest alternatives to Khoros in our directory are Bettermode, Discourse, Disciple Media, Circle and Mighty Networks.

How does Khoros compare with other course and community platforms?

Khoros's GPA of 1.6 is higher than 0 of the 41 other course and community platforms we grade, and level with 3.

Could I make my own version of Khoros?

To replace Khoros you would be making a search engine with an AI model behind it.

Where this guide comes from

The prices, plans, platforms and features were read from Khoros's own pages on Nov 12, 2026, and the grades were given on Nov 12, 2026. Graded from this listing, whose facts were read from Khoros's own pages on 12 November 2026. Not based on using the product, and shorter than our full reviews.

Every tool we list gets five grades, A to F, each with its reason, and a GPA that averages them. How each is decided is at toolgpa.com/grades. This guide is ToolGPA's own work; it is not made, paid for or approved by Khoros, LLC. Prices change, so check khoros.com before you buy.

khoros.ai/

khoros.ai/about-khoros/

PART 07 · ABOUT

About ToolGPA

Who made this guide, what else is on the site, and how to cite it

5,038

Tools graded, in 95 categories

ToolGPA grades software the way a school report grades a pupil: five subjects, a letter for each with the reason written beside it, and a GPA that averages them. Prices, plans and platforms are read from each maker's own pages and dated, so you always know how fresh a figure is.

Every grade, review and ranking on ToolGPA is our own judgement. No company can pay for a grade or change one. Every tool on the site has a guide like this one, free to download and pass on. It all lives at **toolgpa.com**.

5,038
tools graded

95
categories

739
price changes on record

579
apps priced in 12 countries

What else is on toolgpa.com

Khoros, kept up to date

Everything in this guide, with prices and grades as they are today

toolgpa.com/tools/khoros

How grades are given

The rules behind every letter and every GPA

toolgpa.com/grades

Value charts

What each tool costs against what it scores, for every category

toolgpa.com/charts

Compare

Any two tools side by side, plan by plan

toolgpa.com/compare

Price changes

Every price rise and cut on record, each with its source

toolgpa.com/price-changes

Prices by country

What apps cost on the App Store in 12 countries

toolgpa.com/prices-by-country

Pay less

Every public discount: yearly billing, students, nonprofits

toolgpa.com/save

Keep or make

Which tools are worth paying for, and which you could build yourself

toolgpa.com/keep-or-make

Scan for the live page

Prices and grades as they are today

Quoting this guide?

Please name ToolGPA and link to the live page, so readers can check the figures for themselves:

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ToolGPA, "Khoros: The Insider's Guide",
checked Nov 12, 2026.
https://toolgpa.com/tools/khoros
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Know someone choosing between course and community platforms?

Send them this guide: toolgpa.com/tools/khoros/guide

ToolGPA elsewhere: youtube.com/@toolgpa

See our other guides

The best-graded course and community platforms after Khoros, each with an Insider's Guide of its own.

Courses & Communities Insider's Guide

Every one of the 42 course and community platforms we grade, compared

Circle Insider's Guide

Community platform with courses, events, payments and branded apps

2.8 GPA

Fourthwall Insider's Guide

Creator shop with merch, digital products and memberships

2.8 GPA

Simplero Insider's Guide

All-in-one platform for courses, community, email and coaching

2.8 GPA

ToolGPA

Choosing software? Every tool graded, every price dated.

Compare tools at toolgpa.com ›

Everything in this guide is ToolGPA's own summary of what Khoros's pages, its app-store listings and public reviews said on the dates shown. Grades are our judgement under the rules at toolgpa.com/grades. Every grade, review and ranking on ToolGPA is our own judgement. No company can pay for a grade or change one. Khoros is a trademark of its owner, and this guide is not made, paid for or approved by Khoros, LLC. Prices and plans change: check khoros.com before you buy.