ToolGPA

NOVEMBER 2026

Knowlarity

The Insider's Guide

Cloud telephony and contact center for businesses in India



Every plan, grade, refund rule and rival among business phone systems, read from Knowlarity's own pages.

Made by Knowlarity · checked Nov 13, 2026 · toolgpa.com

1.8
GPA



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Who made this guide, what else is on the site, and how to cite it

ToolGPA put this guide together from Knowlarity's own pages, its app-store listings and our grades. Every fact in it is on Knowlarity's page too, where it is kept up to date. Checked Nov 13, 2026.

Welcome

What it is, who it suits, its grades and the ten things to know first

1.8

GPA, above 12 of the 77 other business phone systems we grade

Knowlarity is a cloud telephony provider offering virtual numbers, toll-free numbers, IVR, a cloud contact center, missed-call services, auto dialers, messaging and AI voice tools. Its published voice plans are priced in Indian rupees, and it also lists a UAE edition.

To get you started, here are **9 things to know about Knowlarity**, taken from its own pages and our grades.

> "
>
> **A contact center needs numbers, agents and IVR set up.**
>
> From our grade for ease of use

1 **Best for a cloud call center for businesses in India**

Knowlarity sells a cloud contact center and virtual numbers for businesses in India, from Rs 1,999 an agent.

2 **What it costs**

Paid plans start at Rs 1,999 per agent / month, with a 1-year minimum contract.

3 **You can try it first**

Free trial offered; its length is not stated

4 **It runs on Web**

Web.

5 **Cloud contact center**

Inbound and outbound call handling for agents, with call routing, a softphone with WebRTC or MPLS, and lead management through its Tentacle product.

6 **Virtual and toll-free numbers**

Virtual numbers with call forwarding, voicemail and number masking, plus toll-free numbers sold as prepaid yearly plans.

7 **IVR and missed call**

IVR menus, missed-call numbers and automated outbound calling for lead capture, surveys and reminders.

8 **A 1.8 GPA, above 12 of 77**

That is against the other business phone systems we grade, on value, the free plan, features, ease of use and platforms.

9 **Keep it**

To replace Knowlarity you would be making phone numbers and calls carried over the phone network. That is not a weekend's work, with an AI app builder or without one.

Knowlarity at a glance

PRICING Free trial, from Rs 1,999 per agent / month, with a 1-year minimum contract	FREE PLAN No
FREE TRIAL Free trial offered; its length is not stated	RUNS ON Web
MADE BY Knowlarity	CATEGORY Business Phone Systems
OUR GRADE 1.8 GPA, weak	

The report card

Best for a cloud call center for businesses in India

Knowlarity sells a cloud contact center and virtual numbers for businesses in India, from Rs 1,999 an agent. It needs a 1-year contract paid quarterly in advance, and prices are in rupees.

TOOLGPA REPORT CARD

Knowlarity

Graded Nov 13, 2026

SUBJECT	GRADE	COMMENT
Value for money	C	Rs 1,999 an agent a month for inbound, Rs 2,999 for inbound and outbound, roughly in line with the category's $19 middle once converted.
Free plan and trial	D	A free trial is offered but its length isn't stated, and there's no free plan.
Features	C	Cloud contact center, virtual and toll-free numbers, IVR, missed-call numbers, messaging and AI tools. Auto-dialer pricing isn't published.
Ease of use	C	No store rating on record. A contact center needs numbers, agents and IVR set up.
Platforms and integrations	C	Web only, with Truecaller as the one listed integration.

Grade point average Weak, out of 4.0 **1.8**

An A is worth 4 points, a B 3, a C 2, a D 1 and an F nothing. The GPA is the average of the five.

Who Knowlarity is for

- ✓ Fits if you run an Indian support or sales desk with several agents
- ✓ Works for teams that want missed-call numbers and toll-free lines

Who it is not for

- ✕ Watch out: the per-agent plans need a 1-year minimum paid quarterly in advance
- ✕ Tight if you call a lot, as calls are billed in 30-second pulses
- ✕ Skip it if you want dollar prices, as only the All India rupee plans are shown
- ✕ Not for you if you resell the service, which isn't allowed

Good to know

Good for

- ✓ Indian call centers and sales teams that need inbound calling
- ✓ Businesses that want a toll-free or missed-call number

Worth knowing

- ⓘ Published prices are in Indian rupees and apply to the All India plans; no dollar prices were found.
- ⓘ The per-agent contact center plans need a 1-year minimum contract paid quarterly in advance.
- ⓘ Calls on the plans are billed in 30-second pulses, and customers cannot resell the service.
- ⓘ Outbound auto-dialer pricing is not published and is given only on request.

What it costs

Every plan, the free plan, ways to pay less and how prices have moved

5

plans to choose from

Knowlarity is a paid product with a free trial, starting at Rs 1,999 per agent / month, with a 1-year minimum contract.

"

A free trial is offered but its length isn't stated, and there's no free plan.

From our grade for free plan and trial

INBOUND CONTACT CENTER

Rs 1,999

per agent / month

Unlimited inbound calls on the cloud contact center or the MPLS softphone; outbound by click-to-call at 40 paise a minute. Rupee price.

INBOUND & OUTBOUND CONTACT CENTER

Rs 2,999

per agent / month

Unlimited inbound and outbound calls. Terms: 1-year minimum contract, paid quarterly in advance. Rupee price.

CONTACT CENTER WITH LEAD MANAGEMENT

Rs 3,499

per month

Inbound and outbound contact center with the Tentacle lead-management tool; the page does not say whether this is per agent. Rupee price.

MISSED CALL

Rs 5,000

per month

Missed-call number rental with 2 lakh free missed calls a month, then 3 paise each; SMS at 16 paise each.

TOLL FREE BASIC (PREPAID)

Rs 21,000

per year

Toll-free number with 500 free incoming and 400 free outgoing minutes a month; incoming beyond that Rs 1.05 a minute.

Trying it first

Free trial offered; its length is not stated

Read from knowlarity.com on Nov 13, 2026.

What it does

Its main features, where it runs, what it works with and who makes it

1

Place it runs: Web

Cloud telephony and contact center for businesses in India. Here is what it does, as its own site describes it, and what it covers: transcription, business phone line, business texting, whatsApp messaging, chatbots.

> **Cloud contact center, virtual and toll-free numbers, IVR, missed-call numbers, messaging and AI tools.**
>
> From our grade for features

Cloud contact center

Inbound and outbound call handling for agents, with call routing, a softphone with WebRTC or MPLS, and lead management through its Tentacle product.

Virtual and toll-free numbers

Virtual numbers with call forwarding, voicemail and number masking, plus toll-free numbers sold as prepaid yearly plans.

IVR and missed call

IVR menus, missed-call numbers and automated outbound calling for lead capture, surveys and reminders.

Messaging

Promotional and transactional SMS and the WhatsApp Business API are listed alongside voice in the product menu.

AI tools

Speech analytics, text-to-speech and chatbot or voicebot products are listed under artificial intelligence.

Where it runs

Web

What it works with

Truecaller

Knowlarity is made by Knowlarity.

PART 04 · STANDING

Where it stands

Its grades against its category, and whether to keep it or make your own

12/77

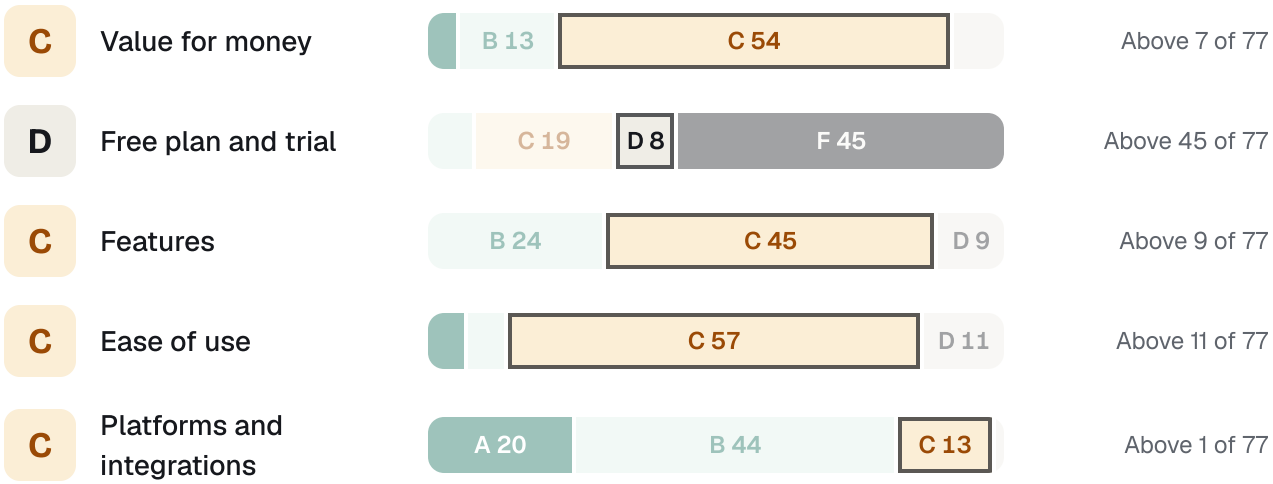
Other business phone systems it is graded above

Knowlarity's GPA of 1.8 is higher than 12 of the 77 other business phone systems we grade, and level with 15.

It stands best on ease of use (C, above 11 of 77) and worst on free plan and trial (D, above 45).

Each grade against the category

Every bar is all 78 business phone systems we grade, cut by the letter each got. Knowlarity's own letter is outlined.



Keep it, or make your own?

Whether this is something you could build for yourself with an AI app builder, and what you would give up.

Keep it

To replace Knowlarity you would be making phone numbers and calls carried over the phone network. That is not a weekend's work, with an AI app builder or without one.

That makes this kind of software worth paying for, not this one in particular: 50 of the 77 other business phone systems grade higher.

What you could not

- ✕ Phone numbers and calls carried over the phone network.
- ✕ The WhatsApp Business API, which Meta opens only through approved partners.
- ✕ Texts from a business number, registered with the carriers.
- ✕ A chatbot builder hooked into the messaging apps.
- ✕ Speech turned into text you can trust.

What this rests on. Knowlarity's listing: what it does, where it runs, what it plugs into and what it costs. It is a judgement about the kind of software this is. We have not built a replacement for it, and making your own means looking after it too. How we decide, and every tool's verdict.

The alternatives

The tools it is most often weighed against, side by side



Ozonetel, MyOperator, Tata Tele Business Services, CallHippo and Ringover

The 5 tools Knowlarity is most often weighed against, with where each one differs from it.

1.8 GPA

Ozonetel

Paid

Cloud call center and contact center platform with AI agents.

- Knowlarity also covers transcription.
- Ozonetel also covers AI agents.

Knowlarity and Ozonetel compared in full

2.2 GPA

MyOperator

Free trial · from ₹5,000/mo

Business calling and WhatsApp platform with IVR and AI agents.

- Knowlarity also covers transcription and business texting.
- MyOperator also covers call tracking.

Knowlarity and MyOperator compared in full



1.8
GPA

Tata Tele Business Services

Paid

Business telephony, contact center and connectivity for India.

- Knowlarity also covers transcription and chatbots.

Knowlarity and Tata Tele Business Services compared in full



2.6
GPA

CallHippo

Free trial · from $19/mo

Virtual phone system with regional calling plans and a dialer suite.

- Only CallHippo lists macOS, Windows, iOS and Android apps.
- Only CallHippo lists a browser extension.
- Knowlarity also covers whatsApp messaging and chatbots.

Knowlarity and CallHippo compared in full



2.0
GPA

Ringover

From $19/mo

Cloud phone system and AI call tools for sales and support teams.

- Only Ringover lists iOS and Android apps.
- Only Ringover lists a browser extension.
- Knowlarity also covers chatbots.

Knowlarity and Ringover compared in full

PART 06 · QUESTIONS

Quick answers

The questions people ask about it, each answered in a line or two

11

Questions, each answered in a line or two

The short version of everything above, for when you only need the answer. Each one is told in full in its part of the guide.

Is Knowlarity free?

No, Knowlarity is a paid product, but you can try it first. Free trial offered; its length is not stated.

How much does Knowlarity cost?

Knowlarity lists 5 plans. Inbound Contact Center: Rs 1,999 per agent / month.

What platforms does Knowlarity work on?

Knowlarity is available on Web.

Does Knowlarity have an Android app?

No Android app was listed when its pages were read on Nov 13, 2026. Knowlarity is listed for Web.

Does Knowlarity have an iPhone app?

No iPhone app was listed when its pages were read on Nov 13, 2026. Knowlarity is listed for Web.

Is Knowlarity open source?

Knowlarity is not described as open source on its own site, as read on Nov 13, 2026.

What does Knowlarity integrate with?

Knowlarity's listing names Truecaller. A listing names up to eight integrations, so it may connect to more.

Who makes Knowlarity?

Knowlarity is made by a company of the same name.

What are the alternatives to Knowlarity?

The closest alternatives to Knowlarity in our directory are Ozonetel, MyOperator, Tata Tele Business Services, CallHippo and Ringover.

How does Knowlarity compare with other business phone systems?

Knowlarity's GPA of 1.8 is higher than 12 of the 77 other business phone systems we grade, and level with 15.

Could I make my own version of Knowlarity?

To replace Knowlarity you would be making phone numbers and calls carried over the phone network.

Where this guide comes from

The prices, plans, platforms and features were read from Knowlarity's own pages on Nov 13, 2026, and the grades were given on Nov 13, 2026. Graded from this listing, whose facts were read from Knowlarity's own pages on 13 November 2026. Not based on using the product, and shorter than our full reviews.

Every tool we list gets five grades, A to F, each with its reason, and a GPA that averages them. How each is decided is at toolgpa.com/grades. This guide is ToolGPA's own work; it is not made, paid for or approved by Knowlarity. Prices change, so check knowlarity.com before you buy.

knowlarity.com/pricing/voice

knowlarity.com/

PART 07 · ABOUT

About ToolGPA

Who made this guide, what else is on the site, and how to cite it

7,721

Tools graded, in 95 categories

ToolGPA grades software the way a school report grades a pupil: five subjects, a letter for each with the reason written beside it, and a GPA that averages them. Prices, plans and platforms are read from each maker's own pages and dated, so you always know how fresh a figure is.

Every grade, review and ranking on ToolGPA is our own judgement. No company can pay for a grade or change one. Every tool on the site has a guide like this one, free to download and pass on. It all lives at **toolgpa.com**.

7,721	95	739	579
tools graded	categories	price changes on record	apps priced in 12 countries

What else is on toolgpa.com

Knowlarity, kept up to date

Everything in this guide, with prices and grades as they are today

toolgpa.com/tools/knowlarity

How grades are given

The rules behind every letter and every GPA

toolgpa.com/grades

Value charts

What each tool costs against what it scores, for every category

toolgpa.com/charts

Compare

Any two tools side by side, plan by plan

toolgpa.com/compare

Price changes

Every price rise and cut on record, each with its source

toolgpa.com/price-changes

Prices by country

What apps cost on the App Store in 12 countries

toolgpa.com/prices-by-country

Pay less

Every public discount: yearly billing, students, nonprofits

toolgpa.com/save

Keep or make

Which tools are worth paying for, and which you could build yourself

toolgpa.com/keep-or-make

Scan for the live page

Prices and grades as they are today

Quoting this guide?

Please name ToolGPA and link to the live page, so readers can check the figures for themselves:

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ToolGPA, "Knowlarity: The Insider's Guide",
checked Nov 13, 2026.
https://toolgpa.com/tools/knowlarity
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Know someone choosing between business phone systems?

Send them this guide:
toolgpa.com/tools/knowlarity/guide

ToolGPA elsewhere: youtube.com/@toolgpa

See our other guides

The best-graded business phone systems after Knowlarity, each with an Insider's Guide of its own.

Business Phone Systems Insider's Guide

Every one of the 78 business phone systems we grade, compared

Zadarma Insider's Guide

Cloud PBX and virtual numbers in 110+ countries, free to start

3.2 GPA

Grasshopper Insider's Guide

Virtual business number on your own phone, priced per account

3.0 GPA

RingCentral Insider's Guide

Cloud phone system with texting, fax, video meetings and team chat

3.0 GPA

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Choosing software? Every tool graded, every price dated.

Compare tools at toolgpa.com ›

Everything in this guide is ToolGPA's own summary of what Knowlarity's pages, its app-store listings and public reviews said on the dates shown. Grades are our judgement under the rules at toolgpa.com/grades. Every grade, review and ranking on ToolGPA is our own judgement. No company can pay for a grade or change one. Knowlarity is a trademark of its owner, and this guide is not made, paid for or approved by Knowlarity. Prices and plans change: check knowlarity.com before you buy.