ToolGPA

NOVEMBER 2026

LINE WORKS

The Insider’s Guide

Business chat and groupware that connects with the LINE app



Every plan, grade, refund rule and rival among team communication apps, read from LINE WORKS’s own pages.

Made by LINE WORKS Corp. · checked Nov 13, 2026 · toolgpa.com

2.2

GPA



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Who made this guide, what else is on the site, and how to cite it

ToolGPA put this guide together from LINE WORKS's own pages, its app-store listings and our grades. Every fact in it is on LINE WORKS's page too, where it is kept up to date. Checked Nov 13, 2026.

Welcome

What it is, who it suits, its grades and the ten things to know first

2.2

GPA, above 9 of the 75 other team communication apps we grade

LINE WORKS is a business communication tool from LINE WORKS Corp. in Japan. It combines messaging, a board, calendar, tasks, forms, contacts and video calls in one app, and its users can message people on the LINE consumer app. Pricing on the English site is in Japanese yen.

To get you started, here are **9 things to know about LINE WORKS**, taken from its own pages and our grades.

> "
>
> **An admin has to set up the company, members and groups first.**
>
> From our grade for ease of use

1 **Best for business chat that reaches customers on LINE**

LINE WORKS puts chat, calendar, board, tasks and calls in one app, and lets staff message people on the LINE consumer app.

2 **What it costs**

Paid plans start at ¥450 per user / month, billed annually (¥540 billed monthly).

3 **There is a free plan**

Up to 30 members, 5 GB of shared storage, basic business features and group calls for up to 4 people, 60 minutes.

4 **It runs on 5 platforms**

Web, macOS, Windows, iOS and Android.

5 **Chat with LINE users**

Messaging works like the LINE app, with stickers, and members can exchange messages with people on LINE outside the company.

6 **Groupware in one app**

Message, Board for notices, Calendar, Task, Form for surveys, and Contacts are included, with Drive and Mail on higher plans.

7 **Video calls and screen sharing**

Free plan calls hold up to 4 people for 60 minutes; Standard and Advanced allow up to 200 people.

8 **A 2.2 GPA, above 9 of 75**

That is against the other team communication apps we grade, on value, the free plan, features, ease of use and platforms.

9 **Keep it**

To replace LINE WORKS you would be making chat that a whole team counts on staying up. That is not a weekend's work, with an AI app builder or without one.

LINE WORKS at a glance

PRICING
Free plan, from ¥450 per user / month, billed annually (¥540 billed monthly)

FREE PLAN
Yes

FREE TRIAL
None stated

RUNS ON
Web, macOS, Windows, iOS, Android

MADE BY
LINE WORKS Corp., since 2015

CATEGORY
Team Communication

OUR GRADE
2.2 GPA, fair

The report card

Best for business chat that reaches customers on LINE

LINE WORKS puts chat, calendar, board, tasks and calls in one app, and lets staff message people on the LINE consumer app. The prices are in yen, the paid plans go through a contact step, and the pricing page carries a notice dated 2022, so confirm what you will pay before you plan around it.

TOOLGPA REPORT CARD

LINE WORKS

Graded Nov 13, 2026

SUBJECT	GRADE	COMMENT
Value for money	C	Standard is ¥450 per user a month billed yearly, about $3 at today's rates, so it sits at the edge of the cheaper quarter. Drive, mail and archiving cost more on top.
Free plan and trial	C	The free plan covers up to 30 members and 5 GB, with group calls capped at 4 people for 60 minutes. A small team will hit those.
Features	C	Chat, board, calendar, tasks, forms and calls. Drive is a paid option, Mail is Advanced only and archiving is extra.
Ease of use	C	No rating on record. An admin has to set up the company, members and groups first.
Platforms and integrations	B	Web, Mac, Windows, iPhone and Android. No API or integrations are listed on the pages read.

Grade point average Fair, out of 4.0 **2.2**

An A is worth 4 points, a B 3, a C 2, a D 1 and an F nothing. The GPA is the average of the five.

Who LINE WORKS is for

- ✓ Fits if your customers or partners are on LINE
- ✓ Makes sense if you want chat and groupware in one app for a team in Japan

Who it is not for

- ✕ Pricey if you add Drive at ¥100 or archiving at ¥300 per person a month on top of the plan
- ✕ Tight if you stay free, with 30 members, 5 GB and 4-person group calls
- ✕ Watch out: prices are in yen, exclude tax and the paid plans are bought through a contact step
- ✕ Watch out: the pricing page mentions plans applying from April 2022, so check the current figures
- ✕ Skip it if you want third-party integrations, as none are listed

Good to know

Good for

- ✓ Companies in Japan whose staff and customers already use LINE
- ✓ Small teams of up to 30 that want a free business chat
- ✓ Frontline and shift-based workforces using mobile phones

Worth knowing

- ⓘ Prices are listed in Japanese yen and exclude tax; the pricing page notes the Standard and Advanced plans are bought through a contact-us step.
- ⓘ Drive is a paid option on the Standard plan at ¥100 per person a month billed annually; Mail is only on Advanced.
- ⓘ Message archiving costs ¥300 per person a month billed annually, and email archiving needs Advanced.
- ⓘ The pricing page carries a notice about plans applying from April 2022, so confirm current prices with the vendor.

What it costs

Every plan, the free plan, ways to pay less and how prices have moved

3
plans to choose from

LINE WORKS has a free plan. Paid plans start at ¥450 per user / month, billed annually (¥540 billed monthly).

> **Drive, mail and archiving cost more on top.**
>
> From our grade for value for money

FREE

¥0

Up to 30 members, 5 GB shared storage, messaging, board, calendar, task, form and contacts, limited admin features.

STANDARD

¥450

per user / month, billed annually (¥540 billed monthly)

Unlimited members, 1 TB shared storage, calls and screen sharing for up to 200 people, full admin features and SLA support.

ADVANCED

¥800

per user / month, billed annually (¥960 billed monthly)

Standard plus Drive and Mail, with 100 TB of shared storage and unlimited members.

The free plan

Up to 30 members, 5 GB of shared storage, basic business features and group calls for up to 4 people, 60 minutes.

Read from line-works.com on Nov 13, 2026.

Ways to pay less

ANNUAL DISCOUNT

20% off with annual contract

The pricing page shows an annual contract at ¥450 versus ¥540 monthly for Standard, and ¥800 versus ¥960 for Advanced, per person per month.

Stated on line-works.com

What it does

Its main features, where it runs, what it works with and who makes it

5

Places it runs: Web, macOS, Windows, iOS and Android

Business chat and groupware that connects with the LINE app. Here is what it does, as its own site describes it, and what it covers: tasks, calendar, forms, team chat, video calls, file sharing.

> "
>
> **Chat, board, calendar, tasks, forms and calls.**
>
> From our grade for features

Chat with LINE users

Messaging works like the LINE app, with stickers, and members can exchange messages with people on LINE outside the company.

Groupware in one app

Message, Board for notices, Calendar, Task, Form for surveys, and Contacts are included, with Drive and Mail on higher plans.

Video calls and screen sharing

Free plan calls hold up to 4 people for 60 minutes; Standard and Advanced allow up to 200 people.

Admin and security controls

A central admin console manages permissions and usage. The vendor lists SOC 2 and 3 and ISO/IEC 27001, 27017 and 27018 certifications.

Archiving options

Paid add-ons store message data or email data for up to 10 years.

Where it runs

Web · macOS · Windows · iOS · Android

What it works with

Its own pages name no integrations.

LINE WORKS is made by LINE WORKS Corp., and has been around since 2015.

Where it stands

Its grades against its category, and whether to keep it or make your own

9/75

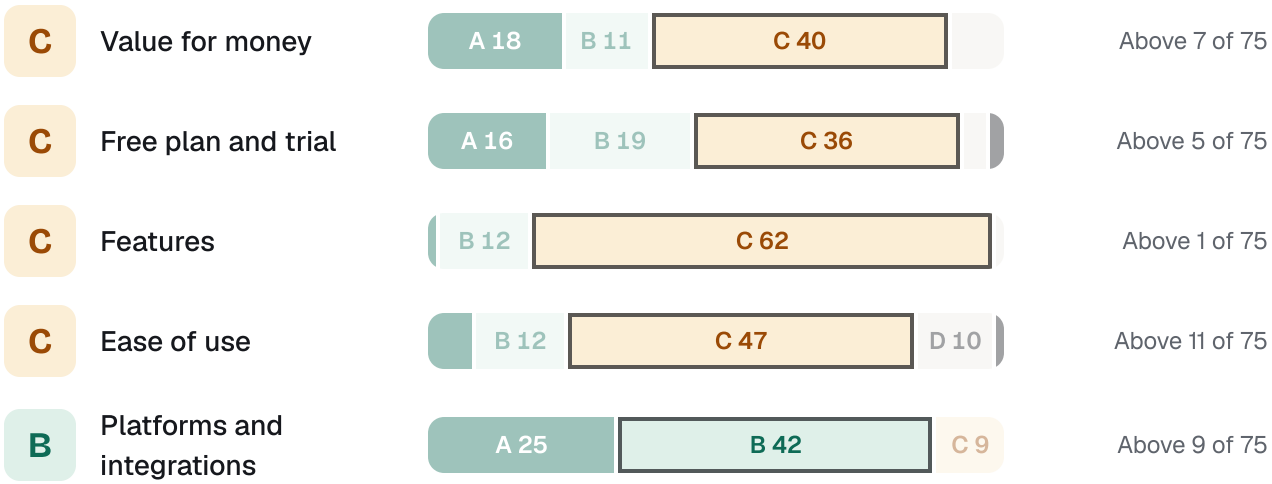
Other team communication apps it is graded above

LINE WORKS's GPA of 2.2 is higher than 9 of the 75 other team communication apps we grade, and level with 19.

It stands best on platforms and integrations (B, above 9 of 75) and worst on features (C, above 1).

Each grade against the category

Every bar is all 76 team communication apps we grade, cut by the letter each got. LINE WORKS's own letter is outlined.



Keep it, or make your own?

Whether this is something you could build for yourself with an AI app builder, and what you would give up.

Keep it

To replace LINE WORKS you would be making chat that a whole team counts on staying up. That is not a weekend's work, with an AI app builder or without one.

That makes this kind of software worth paying for, not this one in particular: 47 of the 75 other team communication apps grade higher.

What you could make

- Calendar, tasks and forms: an app builder makes these well.

What you could not

- Chat that a whole team counts on staying up.
- Video calls.
- Storing and serving files for other people.
- Apps for macOS, Windows, iOS and Android that stay in step with each other.
- What a company asks for before it lets staff use something: SOC 2 and roles and permissions.

What this rests on. LINE WORKS's listing: what it does, where it runs, what it plugs into and what it costs. It is a judgement about the kind of software this is. We have not built a replacement for it, and making your own means looking after it too. How we decide, and every tool's verdict.

The alternatives

The tools it is most often weighed against, side by side



Slack, Microsoft Teams, Chatwork, Lark and DingTalk

The 5 tools LINE WORKS is most often weighed against, with where each one differs from it.

2.8 GPA

Slack

Free plan · from $7.25/mo

Channel-based team messaging with huddles, workflows and AI.

- Only Slack lists a Linux app.
- LINE WORKS also covers tasks, calendar and forms.
- Slack also covers workflow automation and documents.

LINE WORKS and Slack compared in full

3.0 GPA

Microsoft Teams

Free plan · from $4.00/mo

Chat, video meetings and calling tied into Microsoft 365.

- LINE WORKS also covers tasks, calendar and forms.
- Microsoft Teams also covers transcription, noise cancellation and whiteboard.

LINE WORKS and Microsoft Teams compared in full



2.4 GPA

Chatwork

Free plan · from $7/mo

Business group chat with built-in tasks, files and video calls.

- LINE WORKS also covers calendar and forms.

LINE WORKS and Chatwork compared in full



2.2 GPA

Lark

Free plan · from $6/mo

All-in-one suite of chat, meetings, docs, email and workflows.

- Only Lark lists a Linux app.
- LINE WORKS also covers tasks, forms and file sharing.
- Lark also covers transcription, wiki, workflow automation and documents.

LINE WORKS and Lark compared in full



2.0 GPA

DingTalk

Free plan · from $4.00/mo

Chat, meetings, docs and approvals in one work platform.

- Only LINE WORKS lists a web app.
- Only LINE WORKS lists macOS, Windows and Android apps.
- LINE WORKS also covers tasks, forms and file sharing.

LINE WORKS and DingTalk compared in full

PART 06 · QUESTIONS

Quick answers

The questions people ask about it, each answered in a line or two

10

Questions, each answered in a line or two

The short version of everything above, for when you only need the answer. Each one is told in full in its part of the guide.

Is LINE WORKS free?

LINE WORKS has a free plan. Up to 30 members, 5 GB of shared storage, basic business features and group calls for up to 4 people, 60 minutes.

How much does LINE WORKS cost?

LINE WORKS lists 3 plans. Free: ¥0.

What platforms does LINE WORKS work on?

LINE WORKS is available on Web, macOS, Windows, iOS and Android.

Does LINE WORKS offer any discounts?

LINE WORKS publicly lists the following: 20% off with annual contract.

Does LINE WORKS have a Linux app?

No Linux app was listed when its pages were read on Nov 13, 2026. LINE WORKS is listed for Web, macOS, Windows, iOS and Android.

Is LINE WORKS open source?

LINE WORKS is not described as open source on its own site, as read on Nov 13, 2026.

Who makes LINE WORKS?

LINE WORKS is made by LINE WORKS Corp. It dates from 2015.

What are the alternatives to LINE WORKS?

The closest alternatives to LINE WORKS in our directory are Slack, Microsoft Teams, Chatwork, Lark and DingTalk.

How does LINE WORKS compare with other team communication apps?

LINE WORKS's GPA of 2.2 is higher than 9 of the 75 other team communication apps we grade, and level with 19.

Could I make my own version of LINE WORKS?

To replace LINE WORKS you would be making chat that a whole team counts on staying up.

Where this guide comes from

The prices, plans, platforms and features were read from LINE WORKS's own pages on Nov 13, 2026, and the grades were given on Nov 13, 2026. Graded from this listing, whose facts were read from LINE WORKS's own pages on 13 November 2026. Not based on using the product, and shorter than our full reviews.

Every tool we list gets five grades, A to F, each with its reason, and a GPA that averages them. How each is decided is at toolgpa.com/grades. This guide is ToolGPA's own work; it is not made, paid for or approved by LINE WORKS Corp. Prices change, so check line-works.com before you buy.

line-works.com/en
line-works.com/en/pricing/
line-works.com/en/download/
line-works.com/en/aboutus/

PART 07 · ABOUT

About ToolGPA

Who made this guide, what else is on the site, and how to cite it

7,721

Tools graded, in 95 categories

ToolGPA grades software the way a school report grades a pupil: five subjects, a letter for each with the reason written beside it, and a GPA that averages them. Prices, plans and platforms are read from each maker's own pages and dated, so you always know how fresh a figure is.

Every grade, review and ranking on ToolGPA is our own judgement. No company can pay for a grade or change one. Every tool on the site has a guide like this one, free to download and pass on. It all lives at **toolgpa.com**.

7,721	95	739	579
tools graded	categories	price changes on record	apps priced in 12 countries

What else is on toolgpa.com

LINE WORKS, kept up to date

Everything in this guide, with prices and grades as they are today

toolgpa.com/tools/line-works

How grades are given

The rules behind every letter and every GPA

toolgpa.com/grades

Value charts

What each tool costs against what it scores, for every category

toolgpa.com/charts

Compare

Any two tools side by side, plan by plan

toolgpa.com/compare

Price changes

Every price rise and cut on record, each with its source

toolgpa.com/price-changes

Prices by country

What apps cost on the App Store in 12 countries

toolgpa.com/prices-by-country

Pay less

Every public discount: yearly billing, students, nonprofits

toolgpa.com/save

Keep or make

Which tools are worth paying for, and which you could build yourself

toolgpa.com/keep-or-make

Scan for the live page

Prices and grades as they are today

Quoting this guide?

Please name ToolGPA and link to the live page, so readers can check the figures for themselves:

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ToolGPA, "LINE WORKS: The Insider's Guide",
checked Nov 13, 2026.
https://toolgpa.com/tools/line-works
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Know someone choosing between team communication apps?

Send them this guide:
toolgpa.com/tools/line-works/guide

ToolGPA elsewhere: youtube.com/@toolgpa

See our other guides

The best-graded team communication apps after LINE WORKS, each with an Insider's Guide of its own.

Team Communication Insider's Guide

Every one of the 76 team communication apps we grade, compared

Discord Insider's Guide

Free text, voice and video chat built around servers

3.6 GPA

Pumble Insider's Guide

Team chat with unlimited message history on the free plan

3.6 GPA

Zoho Cliq Insider's Guide

Team chat, calls and meetings from the Zoho suite

3.4 GPA

ToolGPA

Choosing software? Every tool graded, every price dated.

Compare tools at toolgpa.com ›

Everything in this guide is ToolGPA's own summary of what LINE WORKS's pages, its app-store listings and public reviews said on the dates shown. Grades are our judgement under the rules at toolgpa.com/grades. Every grade, review and ranking on ToolGPA is our own judgement. No company can pay for a grade or change one. LINE WORKS is a trademark of its owner, and this guide is not made, paid for or approved by LINE WORKS Corp. Prices and plans change: check line-works.com before you buy.