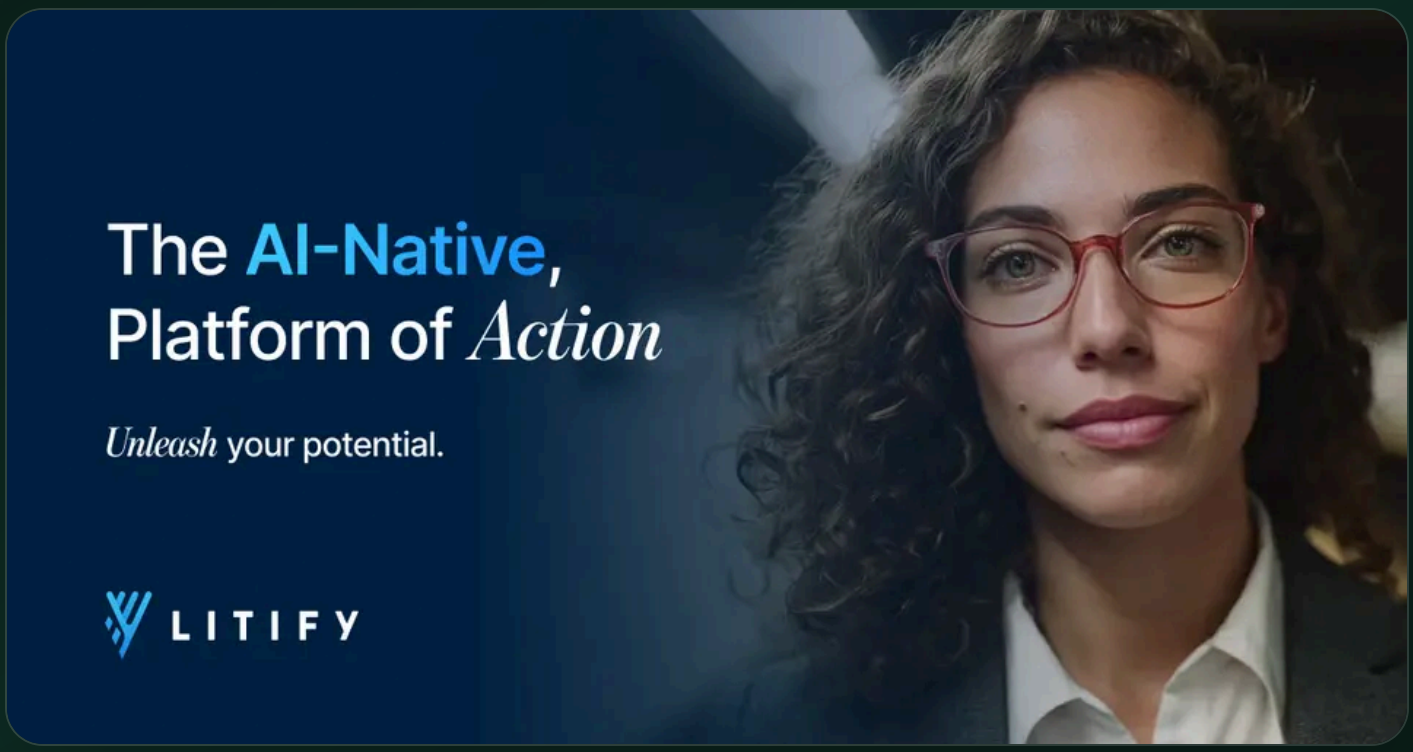
ToolGPA

NOVEMBER 2026

Litify

The Insider's Guide

Salesforce-based legal platform for case, intake and matter management



Every plan, grade, refund rule and rival among law practice software, read from Litify's own pages.

Made by Litify, LLC · checked Nov 12, 2026 · toolgpa.com

1.8
GPA



Contents

01 Welcome
What it is, who it suits, its grades and the ten things to know first

02 What it costs
Every plan, the free plan, ways to pay less and how prices have moved

03 What it does
Its main features, where it runs, what it works with and who makes it

04 Where it stands
Its grades against its category, and whether to keep it or make your own

05 The alternatives
The tools it is most often weighed against, side by side

06 Quick answers
The questions people ask about it, each answered in a line or two

07 About ToolGPA
Who made this guide, what else is on the site, and how to cite it

ToolGPA put this guide together from Litify's own pages, its app-store listings and our grades. Every fact in it is on Litify's page too, where it is kept up to date. Checked Nov 12, 2026.

Welcome

What it is, who it suits, its grades and the ten things to know first

1.8

GPA, above 4 of the 25 other law practice software we grade

Litify is a legal practice platform sold to law firms and corporate legal departments. It covers intake, matter management, documents, time and billing, legal spend management and reporting, with AI features under the Litify AI and ACE names. It is sold through demos and quotes, and its login goes through Salesforce.

To get you started, here are **7 things to know about Litify**, taken from its own pages and our grades.

> **It is sold through demos with no published price, and the pages speak to high-volume firms and enterprise teams.**
>
> From our report card of Litify

1 **Best for large firms and legal teams that run on Salesforce**

Litify is a legal platform built on Salesforce, covering intake, matters, documents, billing, reporting and AI agents.

2 **It runs on Web**

Web.

3 **Intake management**

The vendor describes call and voicemail capture, AI-guided questionnaires and predictive lead scoring that lead into a signed case.

4 **Matter and document management**

Matters, client data and documents live in one platform, with AI document generation and PDF editing listed by the vendor.

5 **Time and billing**

Timekeeping and billing that follows client guidelines, plus a separate spend management area for expense tracking, budgets and invoice review.

6 **A 1.8 GPA, above 4 of 25**

That is against the other law practice software we grade, on value, the free plan, features, ease of use and platforms.

7 **Keep it**

To replace Litify you would be making an AI agent, with the models and the safeguards behind it. That is not a weekend's work, with an AI app builder or without one.

Litify at a glance

PRICING Paid	FREE PLAN No
FREE TRIAL None stated	RUNS ON Web
MADE BY Litify, LLC, since 2016	CATEGORY Law Practice Software
OUR GRADE 1.8 GPA, weak	

The report card

Best for large firms and legal teams that run on Salesforce

Litify is a legal platform built on Salesforce, covering intake, matters, documents, billing, reporting and AI agents. It is sold through demos with no published price, and the pages speak to high-volume firms and enterprise teams.

TOOLGPA REPORT CARD — **Litify** — Graded Nov 12, 2026

SUBJECT	GRADE	COMMENT
Value for money	C	No price is published and pricing is recorded as unverified, which puts it in the middle.
Free plan and trial	F	No free plan, no trial and no self-serve sign-up; the page offers a demo.
Features	B	Intake, matters, documents, time and billing, reporting and AI agents cover the job, with no gap named in the listing.
Ease of use	C	No store rating is on record, and a Salesforce-based platform needs configuring and a guided rollout.
Platforms and integrations	C	Web only, with Salesforce and a Chrome extension as the listed integrations.

Grade point average — Weak, out of 4.0 **1.8**

An A is worth 4 points, a B 3, a C 2, a D 1 and an F nothing. The GPA is the average of the five.

Who Litify is for

- ✓ Fits if you run a high-volume firm or an enterprise legal team already on Salesforce
- ✓ Works for firms that want intake, billing and reporting on one platform

Who it is not for

- ✗ Skip it if you are a solo lawyer, since the vendor speaks to large firms and legal teams
- ✗ Not for you if you need a price to plan with, as none is published
- ✗ Skip it if you want to try it yourself, because only a demo is offered
- ✗ Watch out: the platform is built on Salesforce, and its log-in goes there
- ✗ Watch out: only Salesforce and Chrome are listed as integrations

Good to know

Good for

- ✓ Larger plaintiff and insurance defense firms with high intake volume
- ✓ Corporate legal departments that manage matters and outside counsel spend
- ✓ Firms that want to configure workflows on a Salesforce-based platform

Worth knowing

- ⓘ No prices are published; the vendor sells through a demo request, and pricing here is recorded as unverified.
- ⓘ The platform is built on Salesforce, and the log-in button on the site goes to Salesforce.
- ⓘ The vendor describes its solutions for high-volume firms and enterprise legal teams; solo-practice use is not addressed.
- ⓘ No free trial or self-serve sign-up is offered on the pages we read.

What it costs

Every plan, the free plan, ways to pay less and how prices have moved

Litify's current pricing could not be confirmed from its own site.

> **No price is published and pricing is recorded as unverified, which puts it in the middle.**
>
> From our grade for value for money

We could not confirm Litify's current prices from its own site, so this guide lists no plans. litify.com has them.

What it does

Its main features, where it runs, what it works with and who makes it

1

Place it runs: Web

Salesforce-based legal platform for case, intake and matter management. Here is what it does, as its own site describes it, and what it covers: AI features, workflow automation, time tracking, AI agents, reports, case management.

> **Intake, matters, documents, time and billing, reporting and AI agents cover the job, with no gap named in the listing.**
>
> From our grade for features

Intake management

The vendor describes call and voicemail capture, AI-guided questionnaires and predictive lead scoring that lead into a signed case.

Matter and document management

Matters, client data and documents live in one platform, with AI document generation and PDF editing listed by the vendor.

Time and billing

Timekeeping and billing that follows client guidelines, plus a separate spend management area for expense tracking, budgets and invoice review.

Reporting and analytics

A no-code reporting engine that filters firm data into dashboards and KPIs.

Litify ACE agents

ACE 2.0 is the vendor's AI assistant. It runs multi-step workflows across matters, answers questions about the caseload and has a Chrome extension and voice-to-text.

Practice-area solutions

Packaged setups for personal injury, insurance defense, immigration and corporate legal departments, among 15+ practice areas the vendor mentions.

Where it runs

Web

What it works with

Salesforce

Chrome

Litify is made by Litify, LLC, and has been around since 2016.

Where it stands

Its grades against its category, and whether to keep it or make your own

4/25

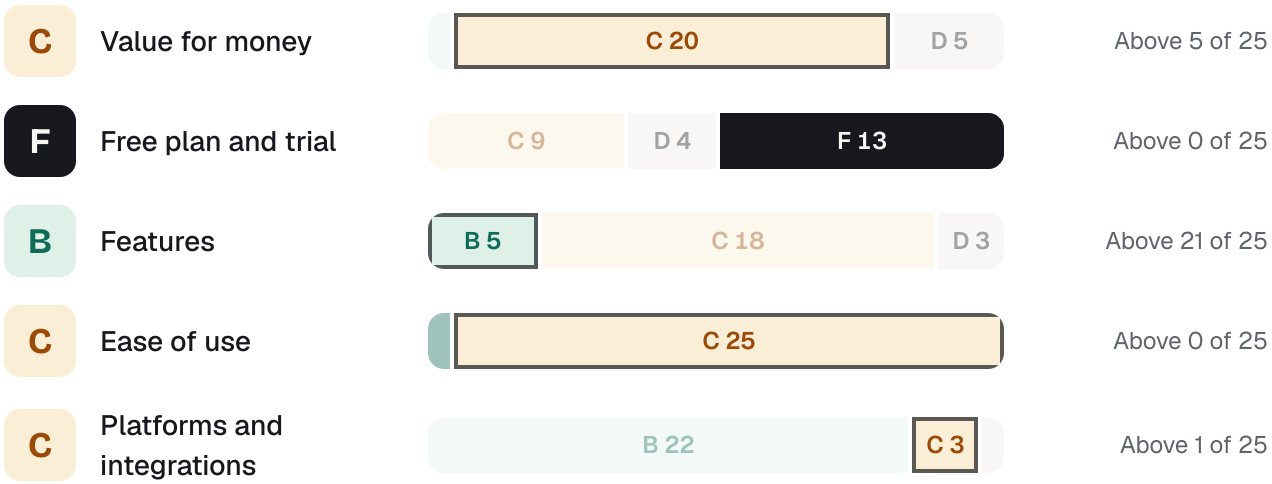
Other law practice software it is graded above

Litify's GPA of 1.8 is higher than 4 of the 25 other law practice software we grade, and level with 8.

It stands best on features (B, above 21 of 25) and worst on free plan and trial (F, above 0).

Each grade against the category

Every bar is all 26 law practice software we grade, cut by the letter each got. Litify's own letter is outlined.



Keep it, or make your own?

Whether this is something you could build for yourself with an AI app builder, and what you would give up.

Keep it

To replace Litify you would be making an AI agent, with the models and the safeguards behind it. That is not a weekend's work, with an AI app builder or without one.

That makes this kind of software worth paying for, not this one in particular: 13 of the 25 other law practice software grade higher.

What you could make

- Case management, time tracking and reports: an app builder makes these well.

What you could not

- An AI agent, with the models and the safeguards behind it.
- Connections to other products, each kept working as those products change.
- The depth: we grade its features B, which means it covers the whole job.

What this rests on. Litify's listing: what it does, where it runs, what it plugs into and what it costs. It is a judgement about the kind of software this is. We have not built a replacement for it, and making your own means looking after it too. How we decide, and every tool's verdict.

The alternatives

The tools it is most often weighed against, side by side



CASEpeer, Filevine, CloudLex and Centerbase

The 4 tools Litify is most often weighed against, with where each one differs from it.

1.6 GPA

CASEpeer

From $90/mo

Case management built for personal injury law firms.

- Litify also covers workflow automation and AI agents.

Litify and CASEpeer compared in full

2.0 GPA

Filevine

Free trial

Case management and the LOIS legal AI system, sold by quote.

- Litify also covers workflow automation and AI agents.
- Filevine also covers invoicing and business texting.

Litify and Filevine compared in full



1.8
GPA

CloudLex

Paid

Case management built only for plaintiff personal injury firms.

- Only CloudLex lists iOS and Android apps.
- Litify also covers time tracking and AI agents.
- CloudLex also covers calendar.

Litify and CloudLex compared in full



2.0
GPA

Centerbase

Paid

Practice management, billing and firm accounting for midsize firms.

- Only Centerbase lists iOS and Android apps.
- Litify also covers workflow automation and AI agents.
- Centerbase also covers invoicing, bookkeeping and trust accounting.

Litify and Centerbase compared in full

PART 06 · QUESTIONS

Quick answers

The questions people ask about it, each answered in a line or two

10

Questions, each answered in a line or two

The short version of everything above, for when you only need the answer. Each one is told in full in its part of the guide.

Is Litify free?

No. Litify is a paid product.

What platforms does Litify work on?

Litify is available on Web.

Does Litify have an Android app?

No Android app was listed when its pages were read on Nov 12, 2026. Litify is listed for Web.

Does Litify have an iPhone app?

No iPhone app was listed when its pages were read on Nov 12, 2026. Litify is listed for Web.

Is Litify open source?

Litify is not described as open source on its own site, as read on Nov 12, 2026.

What does Litify integrate with?

Litify's listing names Salesforce and Chrome. A listing names up to eight integrations, so it may connect to more.

Who makes Litify?

Litify is made by Litify, LLC. It dates from 2016.

What are the alternatives to Litify?

The closest alternatives to Litify in our directory are CASEpeer, Filevine, CloudLex and Centerbase.

How does Litify compare with other law practice software?

Litify's GPA of 1.8 is higher than 4 of the 25 other law practice software we grade, and level with 8.

Could I make my own version of Litify?

To replace Litify you would be making an AI agent, with the models and the safeguards behind it.

Where this guide comes from

The prices, plans, platforms and features were read from Litify's own pages on Nov 12, 2026, and the grades were given on Nov 12, 2026. Graded from this listing, whose facts were read from Litify's own pages on 12 November 2026. Not based on using the product, and shorter than our full reviews.

Every tool we list gets five grades, A to F, each with its reason, and a GPA that averages them. How each is decided is at toolgpa.com/grades. This guide is ToolGPA's own work; it is not made, paid for or approved by Litify, LLC. Prices change, so check litify.com before you buy.

litify.com/
litify.com/about-us

litify.com/request-demo

PART 07 · ABOUT

About ToolGPA

Who made this guide, what else is on the site, and how to cite it

5,038

Tools graded, in 95 categories

ToolGPA grades software the way a school report grades a pupil: five subjects, a letter for each with the reason written beside it, and a GPA that averages them. Prices, plans and platforms are read from each maker's own pages and dated, so you always know how fresh a figure is.

Every grade, review and ranking on ToolGPA is our own judgement. No company can pay for a grade or change one. Every tool on the site has a guide like this one, free to download and pass on. It all lives at **toolgpa.com**.

5,038	95	739	579
tools graded	categories	price changes on record	apps priced in 12 countries

What else is on toolgpa.com

Litify, kept up to date

Everything in this guide, with prices and grades as they are today

toolgpa.com/tools/litify

How grades are given

The rules behind every letter and every GPA

toolgpa.com/grades

Value charts

What each tool costs against what it scores, for every category

toolgpa.com/charts

Compare

Any two tools side by side, plan by plan

toolgpa.com/compare

Price changes

Every price rise and cut on record, each with its source

toolgpa.com/price-changes

Prices by country

What apps cost on the App Store in 12 countries

toolgpa.com/prices-by-country

Pay less

Every public discount: yearly billing, students, nonprofits

toolgpa.com/save

Keep or make

Which tools are worth paying for, and which you could build yourself

toolgpa.com/keep-or-make

Scan for the live page

Prices and grades as they are today

Quoting this guide?

Please name ToolGPA and link to the live page, so readers can check the figures for themselves:

```
ToolGPA, "Litify: The Insider's Guide",
checked Nov 12, 2026.
https://toolgpa.com/tools/litify
```

Know someone choosing between law practice software?

Send them this guide: toolgpa.com/tools/litify/guide

ToolGPA elsewhere: youtube.com/@toolgpa

See our other guides

The best-graded law practice software after Litify, each with an Insider's Guide of its own.

Law Practice Software Insider's Guide

Every one of the 26 law practice software we grade, compared

Clio Insider's Guide

Practice management, legal accounting and legal AI for law firms

2.8 GPA

CARET Legal Insider's Guide

Cloud practice management with billing and accounting for law firms

2.2 GPA

CosmoLex Insider's Guide

Law practice management with trust and business accounting built in

2.2 GPA

ToolGPA

Choosing software? Every tool graded, every price dated.

Compare tools at toolgpa.com ›

Everything in this guide is ToolGPA's own summary of what Litify's pages, its app-store listings and public reviews said on the dates shown. Grades are our judgement under the rules at toolgpa.com/grades. Every grade, review and ranking on ToolGPA is our own judgement. No company can pay for a grade or change one. Litify is a trademark of its owner, and this guide is not made, paid for or approved by Litify, LLC. Prices and plans change: check litify.com before you buy.