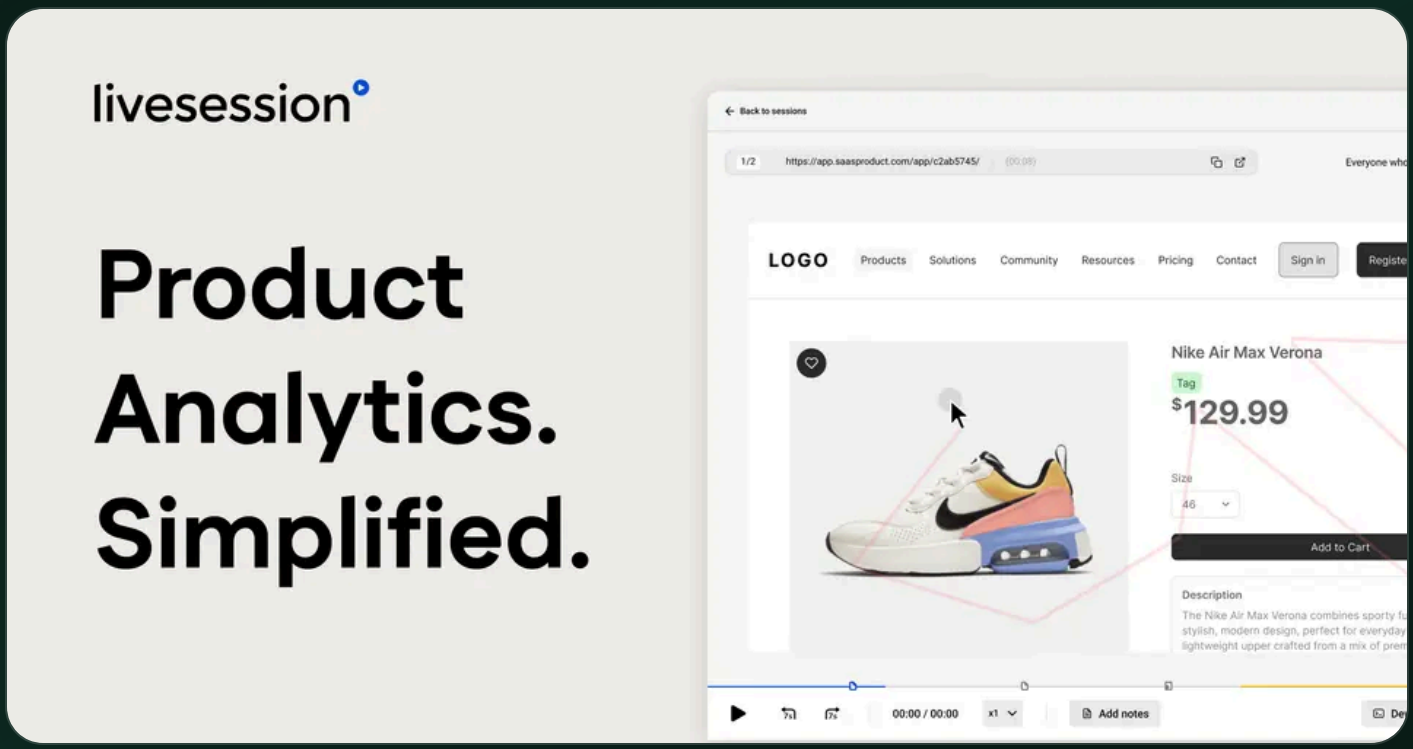
ToolGPA

NOVEMBER 2026

# LiveSession

## The Insider's Guide

Session replay, heatmaps and product analytics for web apps



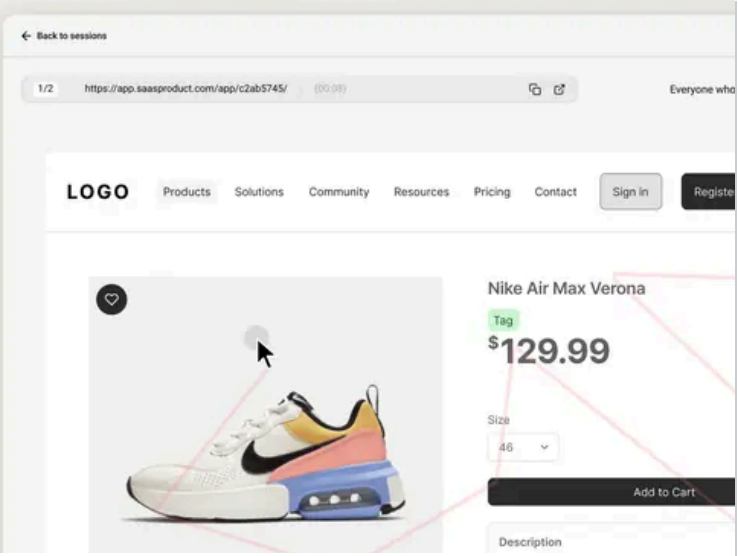

**Every plan, grade, refund rule and rival among website and product analytics tools, read from LiveSession's own pages.**

Made by LiveSession Sp. z o.o. · checked Nov 12, 2026 · toolgpa.com

2.2
GPA

livesession

# Product Analytics. Simplified.




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Who made this guide, what else is on the site, and how to cite it


ToolGPA put this guide together from LiveSession's own pages, its app-store listings and our grades. Every fact in it is on LiveSession's page too, where it is kept up to date. Checked Nov 12, 2026.

# Welcome

What it is, who it suits, its grades and the ten things to know first

**2.2**

GPA, above 18 of the 58 other website and product analytics tools we grade

LiveSession records visitor sessions and pairs the replays with funnels, metrics, dashboards, heatmaps and developer tools such as console and network logs. Plans are priced by recorded sessions per month, and there is a free plan with a low session cap.

To get you started, here are **9 things to know about LiveSession**, taken from its own pages and our grades.

> "
>
> **You add a tracking script and set up projects and funnels yourself.**
>
> From our grade for ease of use

**1** **Best for session replay for small sites**

That runs out fast, the free plan keeps data for a month, and dashboards, custom events and Slack alerts need Pro.

**2** **Paid plans start at $54 a month**

As its pricing page puts it: $54 per month for 5,000 sessions, billed annually.

**3** **There is a free plan**

1,000 sessions a month, 3 team members and 2 projects, with session replay, heatmaps and funnels.

**4** **It runs on Web**

Web.

**5** **Session replay**

Recordings of mouse movement, clicks and scrolling, with filters, tags, rage and error click flags, and skip-inactivity playback.

**6** **Heatmaps and clickmaps**

Heatmaps and clickmaps show where visitors click and scroll. They are included on every plan, including the free one.

**7** **Funnels, metrics and dashboards**

Funnels track drop-off between steps. The free plan allows 1 funnel and Basic allows 2; metrics and dashboards open up on Pro.

**8** **A 2.2 GPA, above 18 of 58**

That is against the other website and product analytics tools we grade, on value, the free plan, features, ease of use and platforms.

**9** **Keep it**

The plain part of LiveSession you could make: reports. What surrounds it you could not. The 4 things listed below take a company, not a weekend.

### LiveSession at a glance

PRICING
Free plan, from $54 per month for 5,000 sessions, billed annually

FREE PLAN
Yes

FREE TRIAL
None stated

RUNS ON
Web

MADE BY
LiveSession Sp. z o.o.

CATEGORY
Website & Product Analytics

OUR GRADE
2.2 GPA, fair

## The report card

### Best for session replay for small sites

LiveSession records visitor sessions and gives you heatmaps and funnels, and the free plan covers 1,000 sessions a month. That runs out fast, the free plan keeps data for a month, and dashboards, custom events and Slack alerts need Pro. Busy sites will outgrow it.

TOOLGPA REPORT CARD

**LiveSession**

Graded Nov 12, 2026

| SUBJECT | GRADE | COMMENT |
|---|---|---|
| **Value for money** | C | $54 a month for 5,000 sessions on Basic, billed annually. That sits in the middle of what analytics tools charge, and Pro is $83 for 10,000. |
| **Free plan and trial** | C | Free plan with 1,000 sessions a month, 3 team members and 2 projects. Data is kept for 1 month, so a normal site hits the limit quickly. |
| **Features** | C | Session replay, heatmaps, clickmaps and funnels. Dashboards, custom events and Slack alerts are missing from Basic. |
| **Ease of use** | C | No store rating on record. You add a tracking script and set up projects and funnels yourself. |
| **Platforms and integrations** | B | Web only, but it links to Intercom, Zendesk, LiveChat, Sentry, Shopify, Zapier, Segment and Slack. |

**Grade point average** — Fair, out of 4.0 **2.2**

An A is worth 4 points, a B 3, a C 2, a D 1 and an F nothing. The GPA is the average of the five.

### Who LiveSession is for

- ✓ Fits if you want to watch real sessions on a site with under 1,000 visits a month
- ✓ Works for support teams that want replays inside Intercom or Zendesk

### Who it is not for

- ✕ Tight if you're staying free: 1,000 sessions a month and 1 month of data
- ✕ Too light for dashboards, custom events or Slack alerts on Basic, as those are Pro
- ✕ Pricey if your traffic grows, because the price follows recorded sessions up to 150,000 a month
- ✕ Watch out: the listed prices are the annually billed ones

## Good to know

### Good for

- ✓ Product and support teams that mainly need session replays
- ✓ Small sites starting on a free plan with low traffic
- ✓ Teams wanting replays linked from Intercom or Zendesk tickets

### Worth knowing

- ⓘ The free plan stops at 1,000 sessions a month and keeps data for 1 month.
- ⓘ Pricing follows recorded sessions; Basic runs up to 15,000 and Pro up to 150,000 per month.
- ⓘ Pro features such as dashboards, custom events and Slack alerts are not on Basic.
- ⓘ Monthly billing is offered on Free, Basic and Pro; the listed prices are the annually billed ones.

PART 02 · PRICING

# What it costs

Every plan, the free plan, ways to pay less and how prices have moved

**$54**

A month to start. There is a free plan too

LiveSession has a free plan. Paid plans start at $54 per month for 5,000 sessions, billed annually.

FREE

## $0

1,000 sessions a month with 1 month of data retention, session replay, heatmaps, funnels, filters and segments.

BASIC

## $54

per month for 5,000 sessions, billed annually

Scales up to 15,000 sessions. Unlimited projects and members, session sharing and segment notifications. Price rises with sessions.

PRO

## $83

per month for 10,000 sessions, billed annually

Scales up to 150,000 sessions. Adds dashboards and metrics, developer tools, Slack alerts, user identification and custom events.

ENTERPRISE

## Custom

From 100,000 sessions, with custom retention up to 12 months, custom paperwork, product training and priority support.

### The free plan

1,000 sessions a month, 3 team members and 2 projects, with session replay, heatmaps and funnels.

Read from livesession.io on Nov 12, 2026.

## Ways to pay less

STARTUPS

### 50% off the first year for startups

The startup program page lists a 50% first-year discount for companies less than 2 years old, by application.

Stated on livesession.io

# What it does

Its main features, where it runs, what it works with and who makes it

**1**

Place it runs: Web

Session replay, heatmaps and product analytics for web apps. Here is what it does, as its own site describes it, and what it covers: public API, reports, dashboards, web analytics, session replay.

"

**Session replay, heatmaps, clickmaps and funnels.**

From our grade for features

### Session replay

Recordings of mouse movement, clicks and scrolling, with filters, tags, rage and error click flags, and skip-inactivity playback.

### Heatmaps and clickmaps

Heatmaps and clickmaps show where visitors click and scroll. They are included on every plan, including the free one.

### Funnels, metrics and dashboards

Funnels track drop-off between steps. The free plan allows 1 funnel and Basic allows 2; metrics and dashboards open up on Pro.

### Developer tools

Console logs, network requests and errors attached to each session, for debugging. Listed as a core feature on all plans.

### Integrations for support

Replays can be linked from Intercom, Zendesk, LiveChat and Sentry, and sent to tools like Google Analytics and Segment.

### Privacy controls

Content masking hides sensitive page elements from recordings. The vendor states GDPR and CCPA compliance.

### Where it runs

Web

### What it works with

Intercom · Zendesk · LiveChat · Sentry · Shopify · Zapier · Segment · Slack

LiveSession is made by LiveSession Sp. z o.o.

PART 04 · STANDING

# Where it stands

Its grades against its category, and whether to keep it or make your own

**18**/58

Other website and product analytics tools it is graded above

LiveSession's GPA of 2.2 is higher than 18 of the 58 other website and product analytics tools we grade, and level with 13.

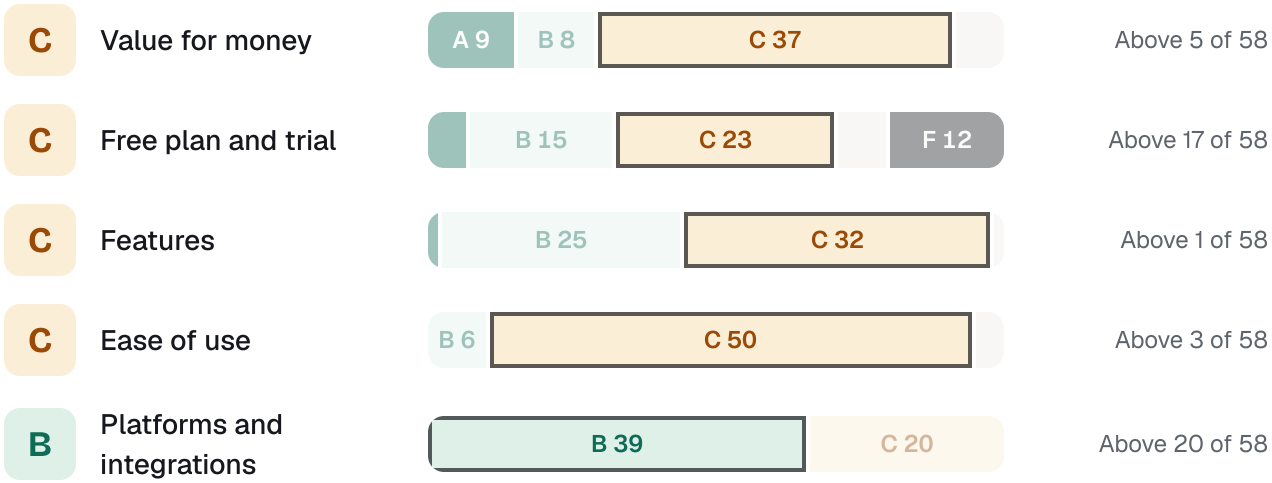
It stands best on platforms and integrations (B, above 20 of 58) and worst on features (C, above 1).

Its paid plans start at $54 a month, against a middle price of $29 for the category: 21 of the 32 others that charge start lower.

On features, ease of use and platforms it scores 2.3 out of 4. 13 tools score higher and cost less.

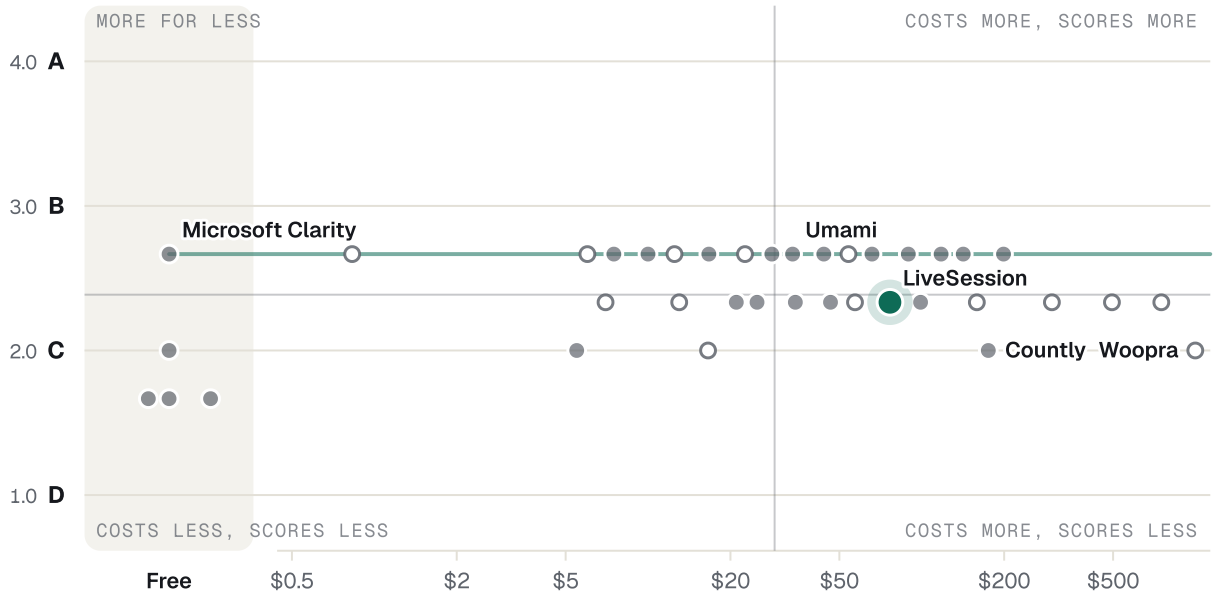
## Each grade against the category

Every bar is all 59 website and product analytics tools we grade, cut by the letter each got. LiveSession's own letter is outlined.



## Price against what you get

Each dot is one of 38 website and product analytics tools. Further left costs less; higher up scores better on features, ease of use and platforms. LiveSession is the marked dot.




What paid plans start at, a month (each step along is roughly double)

## Keep it, or make your own?

Whether this is something you could build for yourself with an AI app builder, and what you would give up.

### Keep it

The plain part of LiveSession you could make: reports. What surrounds it you could not. The 4 things listed below take a company, not a weekend.

That makes this kind of software worth paying for, not this one in particular: 27 of the 58 other website and product analytics tools grade higher. It costs $648 a year.

**What you could make**

- Reports: an app builder makes this well.

**What you could not**

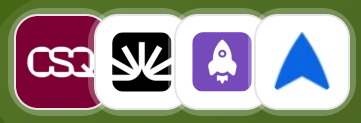
- Recordings of what each visitor did on your pages.

- A tracking script and a database that counts every visit.
- Connections that pull numbers from dozens of other services.
- It plugs into other products, Intercom, Zendesk and LiveChat among them, and has an API.

**What this rests on.** LiveSession's listing: what it does, where it runs, what it plugs into and what it costs. It is a judgement about the kind of software this is. We have not built a replacement for it, and making your own means looking after it too. How we decide, and every tool's verdict.

# The alternatives

The tools it is most often weighed against, side by side



Contentsquare, Fullstory, LogRocket and Mouseflow

The 4 tools LiveSession is most often weighed against, with where each one differs from it.

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## Contentsquare

Free plan · from $39/mo

Heatmaps, session replays and surveys, formerly sold as Hotjar.

- LiveSession also covers reports and dashboards.
- Contentsquare also covers surveys.

LiveSession and Contentsquare compared in full

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3.0 GPA

## Fullstory

Free plan

Session replay and behavior analytics for websites and apps.

- LiveSession also covers reports.
- Fullstory also covers surveys.

LiveSession and Fullstory compared in full



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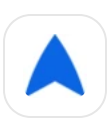
## LogRocket

Free plan · from $83/mo

Session replay with error tracking and product analytics for web apps.

- LogRocket is self-hostable, according to its own site.
- LiveSession also covers reports and dashboards.
- LogRocket also covers surveys.

LiveSession and LogRocket compared in full



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## Mouseflow

Free plan · from $25/mo

Session replay, heatmaps and funnels for website behavior.

- LiveSession also covers reports and dashboards.
- Mouseflow also covers forms and surveys.

LiveSession and Mouseflow compared in full

PART 06 · QUESTIONS

# Quick answers

The questions people ask about it, each answered in a line or two

**14**

Questions, each answered in a line or two

The short version of everything above, for when you only need the answer. Each one is told in full in its part of the guide.

### Is LiveSession free?

LiveSession has a free plan. 1,000 sessions a month, 3 team members and 2 projects, with session replay, heatmaps and funnels.

### How much does LiveSession cost?

LiveSession lists 4 plans. Free: $0.

### What platforms does LiveSession work on?

LiveSession is available on Web.

### Does LiveSession offer any discounts?

LiveSession publicly lists the following: 50% off the first year for startups.

### Does LiveSession have an Android app?

No Android app was listed when its pages were read on Nov 12, 2026. LiveSession is listed for Web.

### Does LiveSession have an iPhone app?

No iPhone app was listed when its pages were read on Nov 12, 2026. LiveSession is listed for Web.

### Is LiveSession open source?

LiveSession is not described as open source on its own site, as read on Nov 12, 2026.

### Does LiveSession have an API?

Yes. LiveSession offers a public API, according to its own site.

### What does LiveSession integrate with?

LiveSession's listing names Intercom, Zendesk, LiveChat, Sentry, Shopify, Zapier, Segment and Slack.

### Who makes LiveSession?

LiveSession is made by LiveSession Sp. z o.o.

### What are the alternatives to LiveSession?

The closest alternatives to LiveSession in our directory are Contentsquare, Fullstory, LogRocket and Mouseflow.

### How does LiveSession compare with other website and product analytics tools?

LiveSession's GPA of 2.2 is higher than 18 of the 58 other website and product analytics tools we grade, and level with 13.

### Is LiveSession good value for money?

ToolGPA grades LiveSession C for value for money. Its paid plans start at $54 a month, against a middle price of $29 for the category: 21 of the 32 others that charge start lower.

### Could I make my own version of LiveSession?

The plain part of LiveSession you could make: reports. What surrounds it you could not.

## Where this guide comes from

The prices, plans, platforms and features were read from LiveSession's own pages on Nov 12, 2026, and the grades were given on Nov 12, 2026. Graded from this listing, whose facts were read from LiveSession Sp. z o.o.'s own pages on 12 November 2026. Not based on using the product, and shorter than our full reviews.

Every tool we list gets five grades, A to F, each with its reason, and a GPA that averages them. How each is decided is at toolgpa.com/grades. This guide is ToolGPA's own work; it is not made, paid for or approved by LiveSession Sp. z o.o. Prices change, so check livesession.io before you buy.

livesession.io/pricing
livesession.io/startup-program
livesession.io/
livesession.io/terms-of-service

# About ToolGPA

Who made this guide, what else is on the site, and how to cite it

**5,038**
Tools graded, in 95 categories

ToolGPA grades software the way a school report grades a pupil: five subjects, a letter for each with the reason written beside it, and a GPA that averages them. Prices, plans and platforms are read from each maker's own pages and dated, so you always know how fresh a figure is.

Every grade, review and ranking on ToolGPA is our own judgement. No company can pay for a grade or change one. Every tool on the site has a guide like this one, free to download and pass on. It all lives at [toolgpa.com](toolgpa.com).

**5,038**
tools graded

**95**
categories

**739**
price changes on record

**579**
apps priced in 12 countries

## What else is on toolgpa.com

### LiveSession, kept up to date

Everything in this guide, with prices and grades as they are today

toolgpa.com/tools/livesession

### How grades are given

The rules behind every letter and every GPA

toolgpa.com/grades

### Value charts

What each tool costs against what it scores, for every category

toolgpa.com/charts

### Compare

Any two tools side by side, plan by plan

toolgpa.com/compare

### Price changes

Every price rise and cut on record, each with its source

toolgpa.com/price-changes

### Prices by country

What apps cost on the App Store in 12 countries

toolgpa.com/prices-by-country

### Pay less

Every public discount: yearly billing, students, nonprofits

toolgpa.com/save

### Keep or make

Which tools are worth paying for, and which you could build yourself

toolgpa.com/keep-or-make

**Scan for the live page**

Prices and grades as they are today

### Quoting this guide?

Please name ToolGPA and link to the live page, so readers can check the figures for themselves:

```
ToolGPA, "LiveSession: The Insider's Guide",
checked Nov 12, 2026.
https://toolgpa.com/tools/livesession
```

### Know someone choosing between website and product analytics tools?

Send them this guide:
toolgpa.com/tools/livesession/guide

ToolGPA elsewhere: youtube.com/@toolgpa

# See our other guides

The best-graded website and product analytics tools after LiveSession, each with an Insider's Guide of its own.

### Website & Product Analytics Insider's Guide

Every one of the 59 website and product analytics tools we grade, compared

### Google Analytics Insider's Guide

Google's free website and app analytics, with a paid 360 tier

3.4 GPA

### Microsoft Clarity Insider's Guide

Free session recordings and heatmaps from Microsoft, no traffic cap

3.2 GPA

### PostHog Insider's Guide

Open-source product analytics with replays, flags and surveys

3.2 GPA

ToolGPA

## Choosing software? Every tool graded, every price dated.

Compare tools at toolgpa.com ›

Everything in this guide is ToolGPA's own summary of what LiveSession's pages, its app-store listings and public reviews said on the dates shown. Grades are our judgement under the rules at toolgpa.com/grades. Every grade, review and ranking on ToolGPA is our own judgement. No company can pay for a grade or change one. LiveSession is a trademark of its owner, and this guide is not made, paid for or approved by LiveSession Sp. z o.o. Prices and plans change: check livesession.io before you buy.