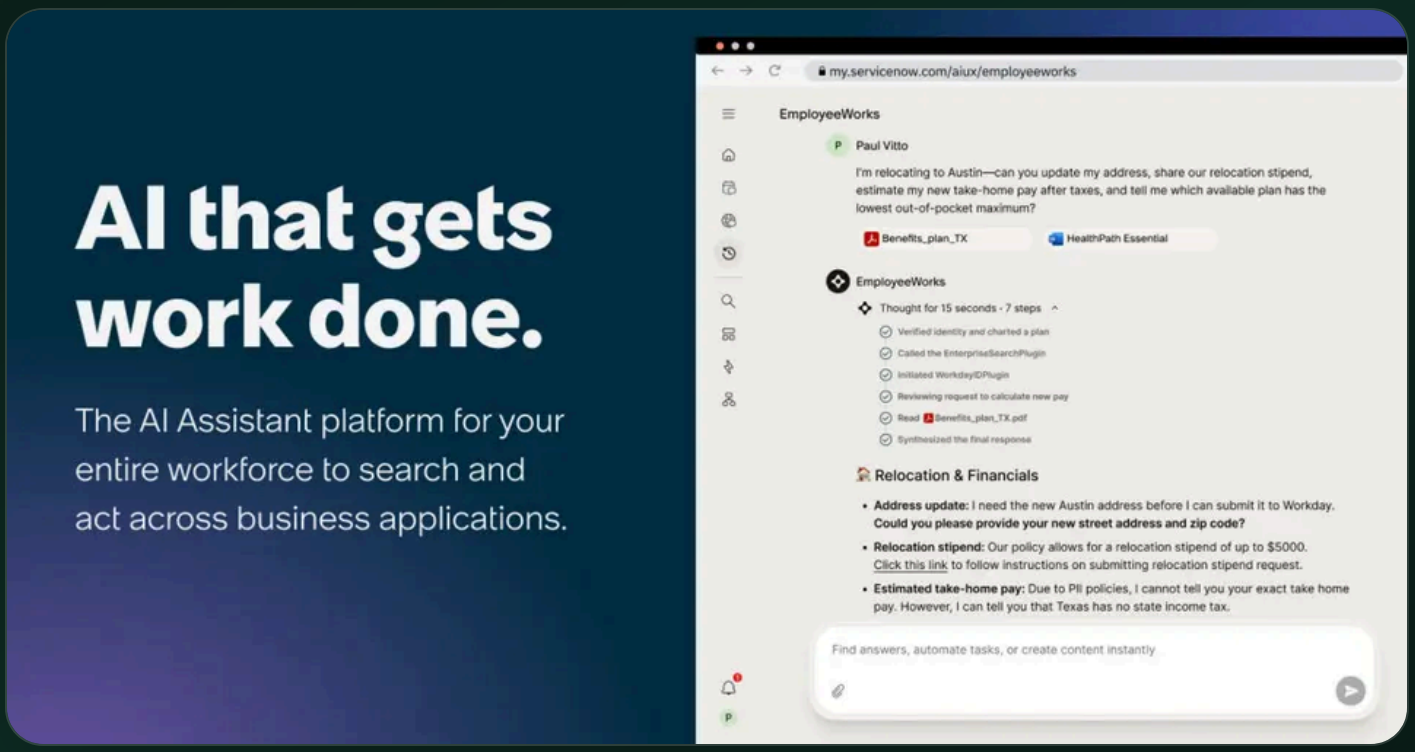
ToolGPA

NOVEMBER 2026

Moveworks

The Insider's Guide

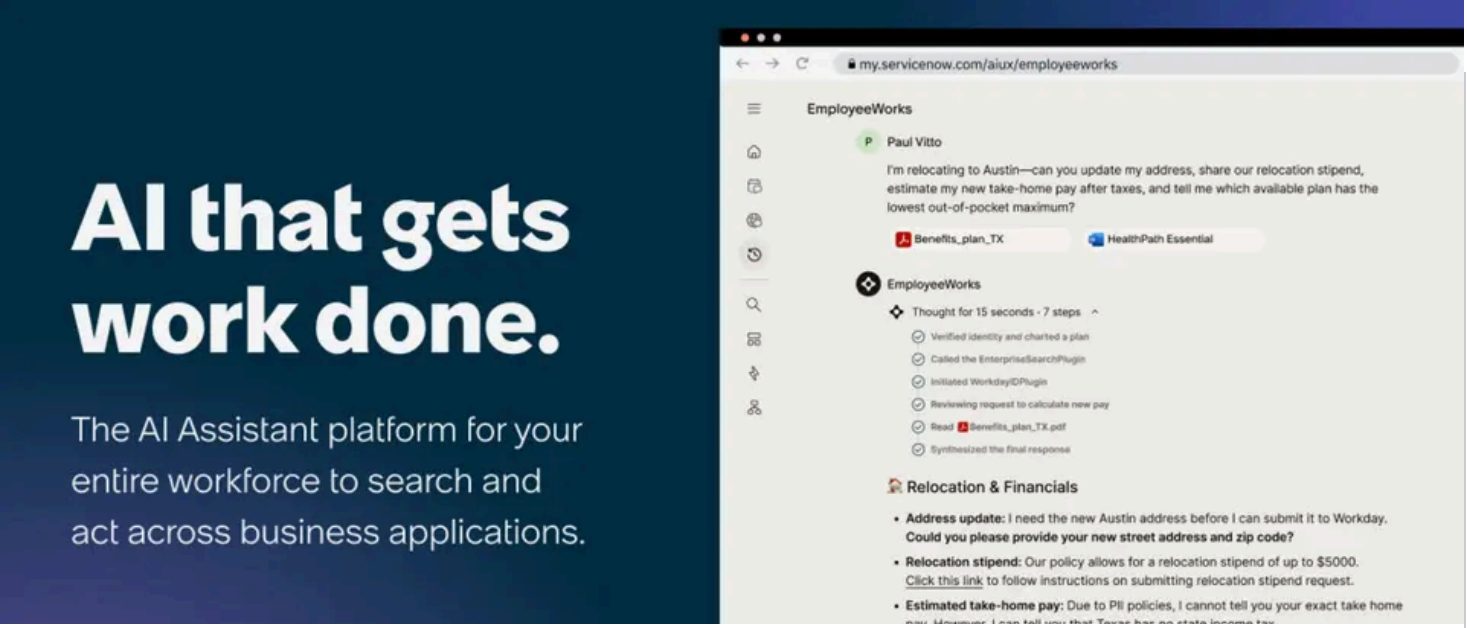
Employee-facing AI assistant for IT, HR and finance requests



Every plan, grade, refund rule and rival among AI assistants, read from Moveworks's own pages.

Made by Moveworks · checked Nov 12, 2026 · toolgpa.com

2.0
GPA



Contents

01 Welcome
What it is, who it suits, its grades and the ten things to know first

02 What it costs
Every plan, the free plan, ways to pay less and how prices have moved

03 What it does
Its main features, where it runs, what it works with and who makes it

04 Where it stands
Its grades against its category, and whether to keep it or make your own

05 The alternatives
The tools it is most often weighed against, side by side

06 Quick answers
The questions people ask about it, each answered in a line or two

07 About ToolGPA
Who made this guide, what else is on the site, and how to cite it

ToolGPA put this guide together from Moveworks's own pages, its app-store listings and our grades. Every fact in it is on Moveworks's page too, where it is kept up to date. Checked Nov 12, 2026.

Welcome

What it is, who it suits, its grades and the ten things to know first

2.0

GPA, above 9 of the 87 other AI assistants we grade

Moveworks is an AI assistant platform for employees that answers questions and completes tasks across business applications such as Workday, Coupa, ServiceNow and Salesforce. It runs through chat, a web interface, intranets and company portals, supports more than 100 languages, and has agent-building tools. ServiceNow acquired the company in late 2025.

To get you started, here are **7 things to know about Moveworks**, taken from its own pages and our grades.

> **It publishes no price and only offers a demo, and it is now part of ServiceNow, so it is a purchase for a company, not for one person.**
>
> From our report card of Moveworks

1 **Best for employee IT, HR and finance requests**

Moveworks is an AI assistant for company staff that answers questions and completes tasks across Workday, ServiceNow and other work systems.

2 **It runs on Web**

Web.

3 **Search and action**

The assistant looks up information across connected apps and can then perform the task, such as resetting access or provisioning a tool.

4 **Reasoning Engine**

An agentic engine plans and runs multi-step requests and shows its reasoning.

5 **Tool Studio and agents**

Developers can build their own agents, and an AI Agent Marketplace lists prebuilt ones.

6 **A 2.0 GPA, above 9 of 87**

That is against the other AI assistants we grade, on value, the free plan, features, ease of use and platforms.

7 **Keep it**

To replace Moveworks you would be making an AI model, which you can rent by the request but not make. That is not a weekend's work, with an AI app builder or without one.

Moveworks at a glance

PRICING Paid	FREE PLAN No
FREE TRIAL None stated	RUNS ON Web
MADE BY Moveworks, since 2016	CATEGORY AI Assistants
OUR GRADE 2.0 GPA, fair	

The report card

Best for employee IT, HR and finance requests

Moveworks is an AI assistant for company staff that answers questions and completes tasks across Workday, ServiceNow and other work systems. It

publishes no price and only offers a demo, and it is now part of ServiceNow, so it is a purchase for a company, not for one person.

TOOLGPA REPORT CARD	Moveworks	Graded Nov 12, 2026
SUBJECT	GRADE	COMMENT
Value for money	C	No price is published, only a demo request, so there is nothing to set against the $12 middle of the category. A company buying it should expect a quote.
Free plan and trial	F	No free plan, no trial and no self-serve sign-up are listed. The only way in is a demo request.
Features	B	Searches across company systems and takes actions in them, with a Reasoning Engine, agent-building tools and admin controls. The listing names no gap in that job.
Ease of use	C	No store rating on record. The site gives a typical time to value of 8 weeks, because company systems have to be connected first.
Platforms and integrations	B	Web, plus chat, intranet and portal surfaces, in more than 100 languages, with connectors to Workday, Coupa, ServiceNow, Salesforce and Slack. No phone or desktop app is listed.
Grade point average		Fair, out of 4.0 **2.0**

An A is worth 4 points, a B 3, a C 2, a D 1 and an F nothing. The GPA is the average of the five.

Who Moveworks is for

- ✓ Fits if you run IT, HR or finance support at a company that already uses Workday or ServiceNow
- ✓ Works for teams that can budget for a quoted enterprise rollout

Who it is not for

- ✗ Skip it if you are one person or a small team, as there is no self-serve sign-up
- ✗ Not for you if you need a price up front, because none is published
- ✗ Watch out: setup means connecting company systems, with about 8 weeks to value
- ✗ Watch out: it now sits inside ServiceNow, and its offerings are branded around ServiceNow EmployeeWorks

Good to know

Good for

- ✓ Large employers cutting routine IT and HR requests
- ✓ ServiceNow customers wanting a front door to their workflows

Worth knowing

- ⓘ No pricing is published; the site only offers a demo request.
- ⓘ It is sold to organizations and is now part of ServiceNow, with offerings branded around ServiceNow EmployeeWorks.
- ⓘ Setup involves connecting company systems, with a stated typical time to value of 8 weeks.
- ⓘ Enterprise sales cycles apply; there is no free plan or self-serve sign-up.

What it costs

Every plan, the free plan, ways to pay less and how prices have moved

Moveworks's current pricing could not be confirmed from its own site.

> **A company buying it should expect a quote.**
>
> From our grade for value for money

We could not confirm Moveworks’s current prices from its own site, so this guide lists no plans. moveworks.com has them.

What it does

Its main features, where it runs, what it works with and who makes it

1

Place it runs: Web

Employee-facing AI assistant for IT, HR and finance requests. Here is what it does, as its own site describes it, and what it covers: public API, chat assistant, AI search, workflow automation, AI agents.

> **Searches across company systems and takes actions in them, with a Reasoning Engine, agent-building tools and admin controls.**
>
> From our grade for features

Search and action

The assistant looks up information across connected apps and can then perform the task, such as resetting access or provisioning a tool.

Reasoning Engine

An agentic engine plans and runs multi-step requests and shows its reasoning.

Tool Studio and agents

Developers can build their own agents, and an AI Agent Marketplace lists prebuilt ones.

Many surfaces

Employees reach it through web, chat apps and company portals, and the Conversations API extends it further.

Admin tools

A self-service admin console and Employee Experience Insights give program owners metrics and governance controls.

Where it runs

Web

What it works with

Workday
Coupa
ServiceNow
Salesforce
Confluence
Slack
GitHub
Box

Moveworks is made by Moveworks, and has been around since 2016.

PART 04 · STANDING

Where it stands

Its grades against its category, and whether to keep it or make your own

9/87

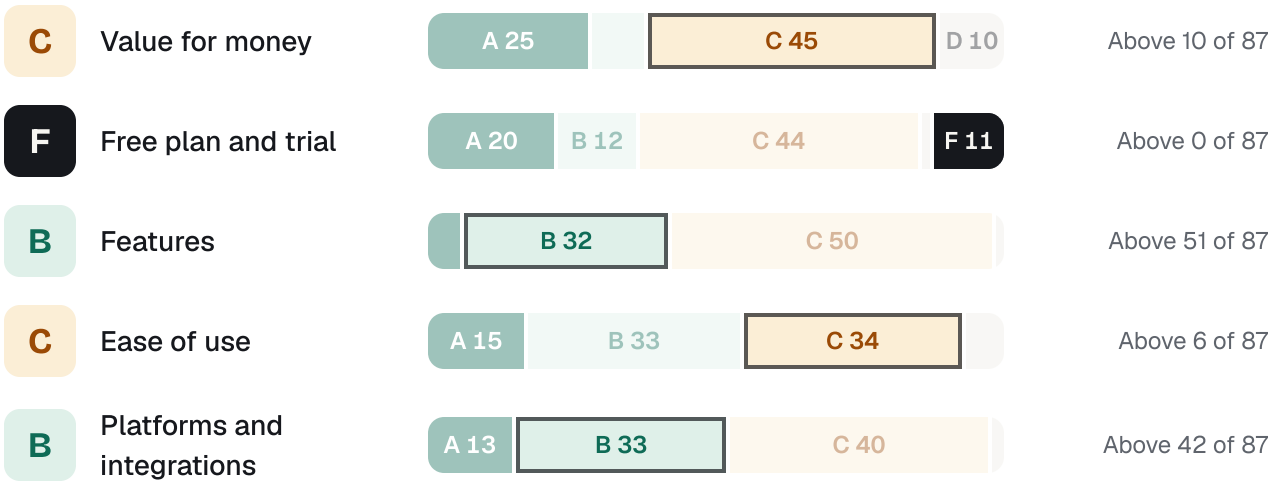
Other AI assistants it is graded above

Moveworks's GPA of 2.0 is higher than 9 of the 87 other AI assistants we grade, and level with 5.

It stands best on features (B, above 51 of 87) and worst on free plan and trial (F, above 0).

Each grade against the category

Every bar is all 88 AI assistants we grade, cut by the letter each got. Moveworks's own letter is outlined.



Keep it, or make your own?

Whether this is something you could build for yourself with an AI app builder, and what you would give up.

Keep it

To replace Moveworks you would be making an AI model, which you can rent by the request but not make. That is not a weekend's work, with an AI app builder or without one.

That makes this kind of software worth paying for, not this one in particular: 73 of the 87 other AI assistants grade higher.

What you could not

- An AI model, which you can rent by the request but not make.
- An AI agent, with the models and the safeguards behind it.
- A search engine with an AI model behind it.
- Connections to other products, each kept working as those products change.
- What a company asks for before it lets staff use something: roles and permissions.
- The depth: we grade its features B, which means it covers the whole job.

What this rests on. Moveworks's listing: what it does, where it runs, what it plugs into and what it costs. It is a judgement about the kind of software this is. We have not built a replacement for it, and making your own means looking after it too. How we decide, and every tool's verdict.

The alternatives

The tools it is most often weighed against, side by side



Glean Assistant, Writer, Cohere North, Langdock and Microsoft Copilot

The 5 tools Moveworks is most often weighed against, with where each one differs from it.

1.8 GPA

Glean Assistant

Paid

Workplace AI assistant that searches and acts across company apps.

Moveworks and Glean Assistant compared in full

2.0 GPA

Writer

Free trial

Enterprise AI agent platform with playbooks and governance.

- Moveworks also covers AI search.
- Writer also covers long-form writing.

Moveworks and Writer compared in full

1.8 GPA

Cohere North

Paid

Enterprise AI workspace with agents, search and automations.

Moveworks and Cohere North compared in full



2.6
GPA

Langdock

Free trial · from €23.20/mo

Model-agnostic AI chat, agents and workflows for companies.

- Only Langdock lists macOS, Windows, iOS and Android apps.
- Moveworks also covers AI search.

Moveworks and Langdock compared in full



3.0
GPA

Microsoft Copilot

Free plan · from $9.99/mo

Microsoft's AI assistant for chat, images and Microsoft 365 apps.

- Microsoft Copilot has a free plan. Moveworks does not.
- Only Microsoft Copilot lists Windows, macOS, iOS and Android apps.
- Moveworks also covers workflow automation.

Moveworks and Microsoft Copilot compared in full

PART 06 · QUESTIONS

Quick answers

The questions people ask about it, each answered in a line or two

11

Questions, each answered in a line or two

The short version of everything above, for when you only need the answer. Each one is told in full in its part of the guide.

Is Moveworks free?

No. Moveworks is a paid product.

What platforms does Moveworks work on?

Moveworks is available on Web.

Does Moveworks have an Android app?

No Android app was listed when its pages were read on Nov 12, 2026. Moveworks is listed for Web.

Does Moveworks have an iPhone app?

No iPhone app was listed when its pages were read on Nov 12, 2026. Moveworks is listed for Web.

Is Moveworks open source?

Moveworks is not described as open source on its own site, as read on Nov 12, 2026.

Does Moveworks have an API?

Yes. Moveworks offers a public API, according to its own site.

What does Moveworks integrate with?

Moveworks's listing names Workday, Coupa, ServiceNow, Salesforce, Confluence, Slack, GitHub and Box.

Who makes Moveworks?

Moveworks is made by a company of the same name. It dates from 2016.

What are the alternatives to Moveworks?

The closest alternatives to Moveworks in our directory are Glean Assistant, Writer, Cohere North, Langdock and Microsoft Copilot.

How does Moveworks compare with other AI assistants?

Moveworks's GPA of 2.0 is higher than 9 of the 87 other AI assistants we grade, and level with 5.

Could I make my own version of Moveworks?

To replace Moveworks you would be making an AI model, which you can rent by the request but not make.

Where this guide comes from

The prices, plans, platforms and features were read from Moveworks's own pages on Nov 12, 2026, and the grades were given on Nov 12, 2026. Graded from this listing, whose facts were read from Moveworks's own pages on 12 November 2026. Not based on using the product, and shorter than our full reviews.

Every tool we list gets five grades, A to F, each with its reason, and a GPA that averages them. How each is decided is at toolgpa.com/grades. This guide is ToolGPA's own work; it is not made, paid for or approved by Moveworks. Prices change, so check moveworks.com before you buy.

moveworks.com
moveworks.com/us/en/platform/integrations
moveworks.com/us/en/resources/blog/serviceno…
moveworks.com/us/en/platform/ai-assistant
moveworks.com/us/en/company/about

PART 07 · ABOUT

About ToolGPA

Who made this guide, what else is on the site, and how to cite it

7,721

Tools graded, in 95 categories

ToolGPA grades software the way a school report grades a pupil: five subjects, a letter for each with the reason written beside it, and a GPA that averages them. Prices, plans and platforms are read from each maker's own pages and dated, so you always know how fresh a figure is.

Every grade, review and ranking on ToolGPA is our own judgement. No company can pay for a grade or change one. Every tool on the site has a guide like this one, free to download and pass on. It all lives at **toolgpa.com**.

7,721	95	739	579
tools graded	categories	price changes on record	apps priced in 12 countries

What else is on toolgpa.com

Moveworks, kept up to date

Everything in this guide, with prices and grades as they are today

toolgpa.com/tools/moveworks

How grades are given

The rules behind every letter and every GPA

toolgpa.com/grades

Value charts

What each tool costs against what it scores, for every category

toolgpa.com/charts

Compare

Any two tools side by side, plan by plan

toolgpa.com/compare

Price changes

Every price rise and cut on record, each with its source

toolgpa.com/price-changes

Prices by country

What apps cost on the App Store in 12 countries

toolgpa.com/prices-by-country

Pay less

Every public discount: yearly billing, students, nonprofits

toolgpa.com/save

Keep or make

Which tools are worth paying for, and which you could build yourself

toolgpa.com/keep-or-make

Scan for the live page

Prices and grades as they are today

Quoting this guide?

Please name ToolGPA and link to the live page, so readers can check the figures for themselves:

```
ToolGPA, "Moveworks: The Insider's Guide",
checked Nov 12, 2026.
https://toolgpa.com/tools/moveworks
```

Know someone choosing between AI assistants?

Send them this guide:
toolgpa.com/tools/moveworks/guide

ToolGPA elsewhere: youtube.com/@toolgpa

See our other guides

The best-graded AI assistants after Moveworks, each with an Insider's Guide of its own.

AI Assistants Insider's Guide

Every one of the 88 AI assistants we grade, compared

Gemini Insider's Guide

Google's AI assistant, tied into Gmail, Docs and other Google apps

3.8 GPA

Chatbox Insider's Guide

AI chat client for your own API keys or a hosted model plan

3.4 GPA

ChatGPT Insider's Guide

OpenAI's general-purpose AI assistant for chat, images and voice

3.4 GPA

ToolGPA

Choosing software? Every tool graded, every price dated.

Compare tools at toolgpa.com ›

Everything in this guide is ToolGPA's own summary of what Moveworks's pages, its app-store listings and public reviews said on the dates shown. Grades are our judgement under the rules at toolgpa.com/grades. Every grade, review and ranking on ToolGPA is our own judgement. No company can pay for a grade or change one. Moveworks is a trademark of its owner, and this guide is not made, paid for or approved by Moveworks. Prices and plans change: check moveworks.com before you buy.