ToolGPA

NOVEMBER 2026

Net2Phone

The Insider’s Guide

Per-user cloud phone system with video, SMS and AI call tools



Every plan, grade, refund rule and rival among business phone systems, read from Net2Phone’s own pages.

Made by net2phone · checked Nov 12, 2026 · toolgpa.com

2.4
GPA



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Who made this guide, what else is on the site, and how to cite it

ToolGPA put this guide together from Net2Phone's own pages, its app-store listings and our grades. Every fact in it is on Net2Phone's page too, where it is kept up to date. Checked Nov 12, 2026.

Welcome

What it is, who it suits, its grades and the ten things to know first

2.4

GPA, above 55 of the 77 other business phone systems we grade

Net2Phone sells Unite, a per-user cloud phone system with calling, video meetings, SMS and team chat, plus add-on AI products for contact centers. Pricing falls as the user count rises. The company is a subsidiary of IDT Corporation.

To get you started, here are **9 things to know about Net2Phone**, taken from its own pages and our grades.

> "
>
> **Phones, plans, workflows and integrations need set-up.**
>
> From our grade for ease of use

1 **Best for a per-user cloud phone with video and AI call tools**

Net2Phone is a cloud phone system with video, texting and AI call summaries on higher plans.

2 **Paid plans start at $27.99 a month for each person**

As its pricing page puts it: $27.99 per user / month on a 36-month term ($28.99 billed monthly), 1-9 users.

3 **You can try it first**

Free trial offered on every Unite plan; its length is not stated.

4 **It runs on 5 platforms**

Web, macOS, Windows, iOS and Android.

5 **Business phone system**

A unified web and mobile app with 40+ calling features and unlimited calling to the US, Canada and Mexico on every Unite plan.

6 **Video meetings**

Limited video on Essentials, full video on Professional, and webinar and live stream hosting on Ultimate.

7 **AI call tools**

Professional adds AI call transcription and summaries, and Ultimate adds AI call sentiment analysis.

8 **A 2.4 GPA, above 55 of 77**

That is against the other business phone systems we grade, on value, the free plan, features, ease of use and platforms.

9 **Keep it**

To replace Net2Phone you would be making phone numbers and calls carried over the phone network. That is not a weekend's work, with an AI app builder or without one.

Net2Phone at a glance

PRICING
Free trial, from $27.99 per user / month on a 36-month term ($28.99 billed monthly), 1-9 users

FREE PLAN
No

FREE TRIAL
Free trial offered on every Unite plan; its length is not stated.

RUNS ON
Web, macOS, Windows, iOS, Android

MADE BY
net2phone

CATEGORY
Business Phone Systems

OUR GRADE
2.4 GPA, fair

The report card

Best for a per-user cloud phone with video and AI call tools

Net2Phone is a cloud phone system with video, texting and AI call summaries on higher plans. The lowest prices need a 36-month term, prices change with the number of users, and its AI Agent and Coach AI products are priced apart from the phone.

TOOLGPA REPORT CARD

Net2Phone

Graded Nov 12, 2026

SUBJECT	GRADE	COMMENT
Value for money	C	Essentials is $27.99 a user a month on a 36-month term ($28.99 monthly), above this category's $21 dearer-quarter line. Bands of 10 to 24 users cost less per head.
Free plan and trial	D	A free trial is offered on every plan, but its length isn't stated and a card isn't ruled out. No free plan.
Features	B	Unlimited calling to the US, Canada and Mexico, video, texting, AI summaries and a visual workflow builder. The listing shows no gap in the core phone job.
Ease of use	C	No store rating on record. Phones, plans, workflows and integrations need set-up.
Platforms and integrations	A	Web, Mac, Windows, iPhone and Android apps, with an integration product connecting calls and texts to 100+ apps. The mobile app needs an active plan.

Grade point average — Fair, out of 4.0 **2.4**

An A is worth 4 points, a B 3, a C 2, a D 1 and an F nothing. The GPA is the average of the five.

Who Net2Phone is for

- ✓ Fits if you want unlimited US, Canada and Mexico calling with video in one app
- ✓ Works for teams that want call summaries and sentiment analysis from the phone itself

Who it is not for

- ✗ Pricey if you pay monthly: Essentials is $28.99 a user, against $27.99 on a 36-month term
- ✗ Watch out: the lowest per-user prices need a 36-month term
- ✗ Watch out: AI Agent and Coach AI are separate credit-based products, from $99.99 and $109.99 a month
- ✗ Watch out: WhatsApp messaging is listed as coming soon on Professional and Ultimate
- ✗ Tight if you need a trial plan: the length isn't stated

Good to know

Good for

- ✓ Offices of 10 or more users that can commit to a long term
- ✓ Teams that want international calling to 40+ countries in the plan
- ✓ Businesses that want AI call summaries inside the phone plan

Worth knowing

- ⓘ The lowest per-user prices need a 36-month term; the page also lists higher monthly-billed prices.
- ⓘ Prices change with the user count in four bands (1-9, 10-24, 25-99 and 100+), and the 100+ band is contact-for-pricing.
- ⓘ AI Agent and Coach AI are separate credit-based products sold apart from Unite, from $99.99 and $109.99 a month.
- ⓘ WhatsApp messaging is listed as coming soon on Professional and Ultimate.

PART 02 · PRICING

What it costs

Every plan, the free plan, ways to pay less and how prices have moved

$27.99

A month to start, for each person

Net2Phone is a paid product with a free trial, starting at $27.99 per user / month on a 36-month term ($28.99 billed monthly), 1-9 users.

> **A free trial is offered on every plan, but its length isn't stated and a card isn't ruled out.**
>
> From our grade for free plan and trial

UNITE ESSENTIALS

$27.99

per user / month, 36-month term ($28.99 monthly), 1-9 users

Calling to the US, Canada and Mexico, 40+ phone features, limited video, 1-to-1 chat and SMS/MMS. $24.99 a month for 10-24 users, on the 36-month term $21.99.

UNITE PROFESSIONAL

$34.99

per user / month, 36-month term ($35.99 monthly), 1-9 users

Adds international calling to 40+ countries, full video, group chat, AI call transcription and summaries, and multi-device support. $29.99 monthly at 10-24 users.

UNITE ULTIMATE

$39.99

per user / month, 36-month term ($44.99 monthly), 1-9 users

Adds webinar and live stream video and AI call sentiment analysis. $38.99 monthly at 10-24 users, and 100+ users are priced through sales.

Trying it first

Free trial offered on every Unite plan; its length is not stated.

Read from net2phone.com on Nov 12, 2026.

What it does

Its main features, where it runs, what it works with and who makes it

5

Places it runs: Web, macOS, Windows, iOS and Android

Per-user cloud phone system with video, SMS and AI call tools. Here is what it does, as its own site describes it, and what it covers: transcription, workflow automation, video calls, business phone line, business texting.

> **Unlimited calling to the US, Canada and Mexico, video, texting, AI summaries and a visual workflow builder.**
>
> From our grade for features

Business phone system

A unified web and mobile app with 40+ calling features and unlimited calling to the US, Canada and Mexico on every Unite plan.

Video meetings

Limited video on Essentials, full video on Professional, and webinar and live stream hosting on Ultimate.

AI call tools

Professional adds AI call transcription and summaries, and Ultimate adds AI call sentiment analysis.

Texting and chat

External SMS/MMS messaging on every plan, 1-to-1 internal chat on Essentials and group chats and channels from Professional up.

Workflow integrations

The Integrate product builds visual workflows from calls and texts into more than 100 apps, such as Salesforce, HubSpot and Slack.

Desktop and mobile apps

Apps for Mac, Windows, iOS and Android. The mobile app is free to download but needs an active plan.

Where it runs

- Web
- macOS
- Windows
- iOS
- Android

What it works with

- Salesforce
- HubSpot
- Microsoft Teams
- Slack
- Zoho CRM
- Google Calendar
- Microsoft Outlook

Net2Phone is made by net2phone.

Where it stands

Its grades against its category, and whether to keep it or make your own

55/77

Other business phone systems it is graded above

Net2Phone's GPA of 2.4 is higher than 55 of the 77 other business phone systems we grade, and level with 12.

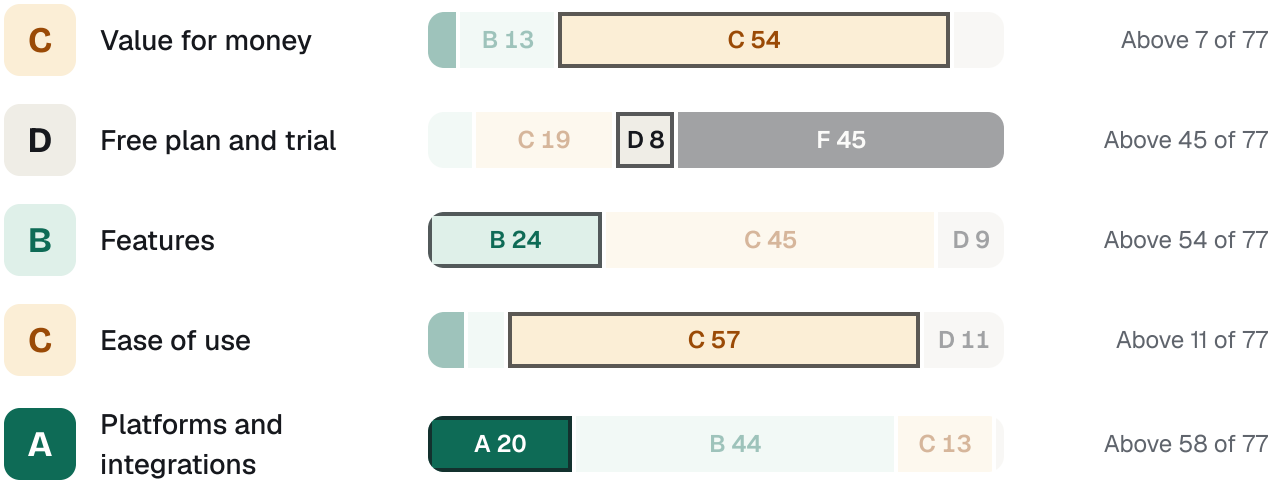
It stands best on platforms and integrations (A, above 58 of 77) and worst on free plan and trial (D, above 45).

Its paid plans start at $27.99 a month for each person, against a middle price of $19 for the category: 39 of the 49 others that charge start lower.

On features, ease of use and platforms it scores 3.0 out of 4. 5 tools score higher and cost less.

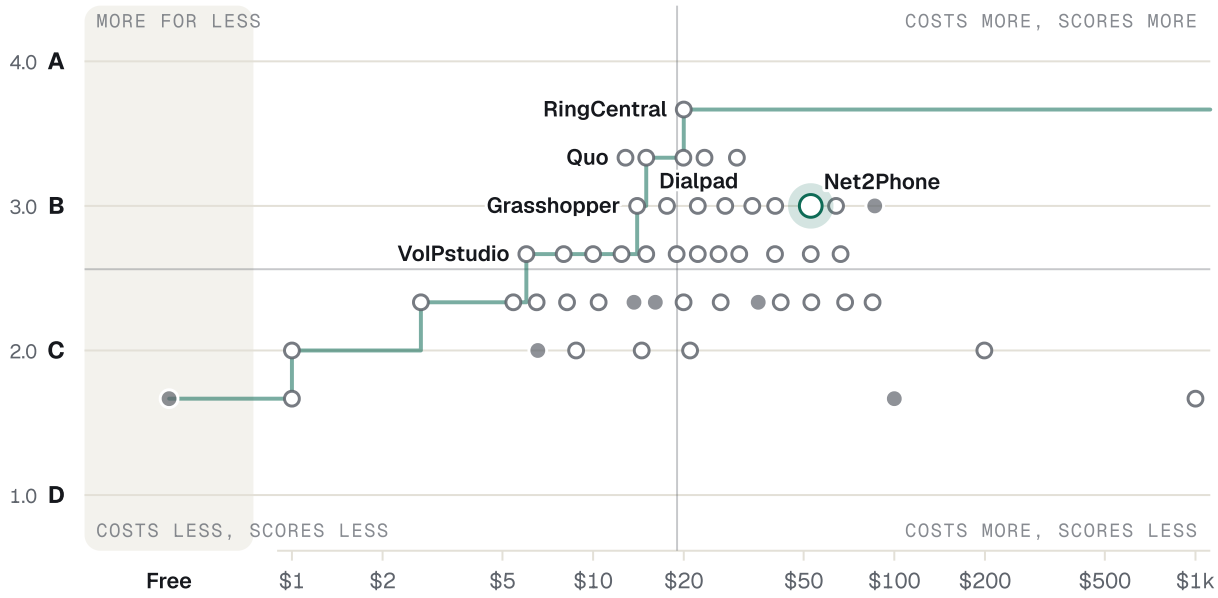
Each grade against the category

Every bar is all 78 business phone systems we grade, cut by the letter each got. Net2Phone's own letter is outlined.



Price against what you get

Each dot is one of 51 business phone systems. Further left costs less; higher up scores better on features, ease of use and platforms. Net2Phone is the marked dot.



What paid plans start at, a month (each step along is roughly double)

Keep it, or make your own?

Whether this is something you could build for yourself with an AI app builder, and what you would give up.

Keep it

To replace Net2Phone you would be making phone numbers and calls carried over the phone network. That is not a weekend's work, with an AI app builder or without one.

It is one of the better ones too: its GPA of 2.4 is higher than 55 of the 77 other business phone systems we grade. It costs $335.88 a year.

What you could not

- ✕ Phone numbers and calls carried over the phone network.
- ✕ Video calls.

- ✕ Connections to other products, each kept working as those products change.
- ✕ Texts from a business number, registered with the carriers.
- ✕ Speech turned into text you can trust.
- ✕ Apps for macOS, Windows, iOS and Android that stay in step with each other.
- ✕ It is priced for each person, which means accounts and billing for a team.
- ✕ The depth: we grade its features B, which means it covers the whole job.

What this rests on. Net2Phone's listing: what it does, where it runs, what it plugs into and what it costs. It is a judgement about the kind of software this is. We have not built a replacement for it, and making your own means looking after it too. How we decide, and every tool's verdict.

The alternatives

The tools it is most often weighed against, side by side



RingCentral, 8x8, Vonage Business Communications, Nextiva and Dialpad

The 5 tools Net2Phone is most often weighed against, with where each one differs from it.

3.0 GPA

RingCentral

Free trial · from $20/mo

Cloud phone system with texting, fax, video meetings and team chat.

- Net2Phone also covers workflow automation.
- RingCentral also covers team chat.

Net2Phone and RingCentral compared in full

2.0 GPA

8x8

Paid

Cloud phone system with team chat, meetings and a receptionist console.

- Net2Phone also covers transcription and workflow automation.
- 8x8 also covers team chat.

Net2Phone and 8x8 compared in full

2.4
GPA

Vonage Business Communications

From $19.99/mo

Business phone lines with texting, video meetings and team chat.

- Only Vonage Business Communications lists a browser extension.
- Net2Phone also covers workflow automation.
- Vonage Business Communications also covers team chat.

Net2Phone and Vonage Business Communications compared in full

2.2
GPA

Nextiva

From $15/mo

Business phone, texting and video with an optional AI receptionist.

- Only Nextiva lists a Linux app.
- Net2Phone also covers workflow automation.
- Nextiva also covers team chat.

Net2Phone and Nextiva compared in full

2.8
GPA

Dialpad

Free trial · from $15/mo

AI business phone with live call transcripts and call summaries.

- Only Dialpad lists a browser extension.
- Net2Phone also covers workflow automation.
- Dialpad also covers team chat.

Net2Phone and Dialpad compared in full

PART 06 · QUESTIONS

Quick answers

The questions people ask about it, each answered in a line or two

11

Questions, each answered in a line or two

The short version of everything above, for when you only need the answer. Each one is told in full in its part of the guide.

Is Net2Phone free?

No, Net2Phone is a paid product, but you can try it first. Free trial offered on every Unite plan; its length is not stated.

How much does Net2Phone cost?

Net2Phone lists 3 plans. Unite Essentials: $27.99 per user / month, 36-month term ($28.99 monthly), 1-9 users.

What platforms does Net2Phone work on?

Net2Phone is available on Web, macOS, Windows, iOS and Android.

Does Net2Phone have a Linux app?

No Linux app was listed when its pages were read on Nov 12, 2026. Net2Phone is listed for Web, macOS, Windows, iOS and Android.

Is Net2Phone open source?

Net2Phone is not described as open source on its own site, as read on Nov 12, 2026.

What does Net2Phone integrate with?

Net2Phone's listing names Salesforce, HubSpot, Microsoft Teams, Slack, Zoho CRM, Google Calendar and Microsoft Outlook.

Who makes Net2Phone?

Net2Phone is made by net2phone.

What are the alternatives to Net2Phone?

The closest alternatives to Net2Phone in our directory are RingCentral, 8x8, Vonage Business Communications, Nextiva and Dialpad.

How does Net2Phone compare with other business phone systems?

Net2Phone's GPA of 2.4 is higher than 55 of the 77 other business phone systems we grade, and level with 12.

Is Net2Phone good value for money?

ToolGPA grades Net2Phone C for value for money. Its paid plans start at $27.99 a month for each person, against a middle price of $19 for the category: 39 of the 49 others that charge start lower.

Could I make my own version of Net2Phone?

To replace Net2Phone you would be making phone numbers and calls carried over the phone network.

Where this guide comes from

The prices, plans, platforms and features were read from Net2Phone's own pages on Nov 12, 2026, and the grades were given on Nov 12, 2026. Graded from this listing, whose facts were read from Net2Phone's own pages on 12 November 2026. Not based on using the product, and shorter than our full reviews.

Every tool we list gets five grades, A to F, each with its reason, and a GPA that averages them. How each is decided is at toolgpa.com/grades. This guide is ToolGPA's own work; it is not made, paid for or approved by net2phone. Prices change, so check net2phone.com before you buy.

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PART 07 · ABOUT

About ToolGPA

Who made this guide, what else is on the site, and how to cite it

7,721

Tools graded, in 95 categories

ToolGPA grades software the way a school report grades a pupil: five subjects, a letter for each with the reason written beside it, and a GPA that averages them. Prices, plans and platforms are read from each maker's own pages and dated, so you always know how fresh a figure is.

Every grade, review and ranking on ToolGPA is our own judgement. No company can pay for a grade or change one. Every tool on the site has a guide like this one, free to download and pass on. It all lives at toolgpa.com.

7,721	95	739	579
tools graded	categories	price changes on record	apps priced in 12 countries

What else is on toolgpa.com

Net2Phone, kept up to date

Everything in this guide, with prices and grades as they are today

toolgpa.com/tools/net2phone

How grades are given

The rules behind every letter and every GPA

toolgpa.com/grades

Value charts

What each tool costs against what it scores, for every category

toolgpa.com/charts

Compare

Any two tools side by side, plan by plan

toolgpa.com/compare

Price changes

Every price rise and cut on record, each with its source

toolgpa.com/price-changes

Prices by country

What apps cost on the App Store in 12 countries

toolgpa.com/prices-by-country

Pay less

Every public discount: yearly billing, students, nonprofits

toolgpa.com/save

Keep or make

Which tools are worth paying for, and which you could build yourself

toolgpa.com/keep-or-make

Scan for the live page

Prices and grades as they are today

Quoting this guide?

Please name ToolGPA and link to the live page, so readers can check the figures for themselves:

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ToolGPA, "Net2Phone: The Insider's Guide",
checked Nov 12, 2026.
https://toolgpa.com/tools/net2phone
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Know someone choosing between business phone systems?

Send them this guide:
toolgpa.com/tools/net2phone/guide

ToolGPA elsewhere: youtube.com/@toolgpa

See our other guides

The best-graded business phone systems after Net2Phone, each with an Insider's Guide of its own.

Business Phone Systems Insider's Guide

Every one of the 78 business phone systems we grade, compared

Zadarma Insider's Guide

Cloud PBX and virtual numbers in 110+ countries, free to start

3.2 GPA

Grasshopper Insider's Guide

Virtual business number on your own phone, priced per account

3.0 GPA

RingCentral Insider's Guide

Cloud phone system with texting, fax, video meetings and team chat

3.0 GPA

ToolGPA

Choosing software? Every tool graded, every price dated.

Compare tools at toolgpa.com ›

Everything in this guide is ToolGPA's own summary of what Net2Phone's pages, its app-store listings and public reviews said on the dates shown. Grades are our judgement under the rules at toolgpa.com/grades. Every grade, review and ranking on ToolGPA is our own judgement. No company can pay for a grade or change one. Net2Phone is a trademark of its owner, and this guide is not made, paid for or approved by net2phone. Prices and plans change: check net2phone.com before you buy.