ToolGPA

NOVEMBER 2026

NetDocuments

The Insider's Guide

Cloud document and email management for legal teams



Every plan, grade, refund rule and rival among law practice software, read from NetDocuments's own pages.

Made by NetDocuments · checked Nov 13, 2026 · toolgpa.com

2.0
GPA



Contents

01 Welcome
What it is, who it suits, its grades and the ten things to know first

02 What it costs
Every plan, the free plan, ways to pay less and how prices have moved

03 What it does
Its main features, where it runs, what it works with and who makes it

04 Where it stands
Its grades against its category, and whether to keep it or make your own

05 The alternatives
The tools it is most often weighed against, side by side

06 Quick answers
The questions people ask about it, each answered in a line or two

07 About ToolGPA
Who made this guide, what else is on the site, and how to cite it

ToolGPA put this guide together from NetDocuments's own pages, its app-store listings and our grades. Every fact in it is on NetDocuments's page too, where it is kept up to date. Checked Nov 13, 2026.

Welcome

What it is, who it suits, its grades and the ten things to know first

2.0

GPA, above 17 of the 35 other law practice software we grade

NetDocuments is a cloud document and email management platform for law firms, in-house legal departments and public sector legal teams. It files documents and email by client and matter, works from Outlook, Word and Teams, and adds legal AI and workflow tools. Pricing is quoted per organization.

To get you started, here are **7 things to know about NetDocuments**, taken from its own pages and our grades.

> **Pricing is quoted per organisation after a form and a call, with legal AI and migration costing extra.**
>
> From our report card of NetDocuments

1 **Best for cloud document and email filing for law firms**

NetDocuments files documents and email by client and matter, works inside Outlook, Word and Teams, and adds legal AI.

2 **It runs on Web**

Web.

3 Document and email management

Documents and email are organized by client and matter, with version control and search built for legal work.

4 Microsoft tools

Users can work from Outlook, Word and Teams while documents stay filed in NetDocuments. The vendor also lists Microsoft Teams integration and document collaboration sites.

5 Legal AI

A Legal AI Assistant answers questions about documents and summarizes content. The site also lists an AI app builder, tabular review, AI search and MCP integrations.

6 A 2.0 GPA, above 17 of 35

That is against the other law practice software we grade, on value, the free plan, features, ease of use and platforms.

7 Keep it

To replace NetDocuments you would be making connections to other products, each kept working as those products change. That is not a weekend's work, with an AI app builder or without one.

NetDocuments at a glance

PRICING Paid	FREE PLAN No
FREE TRIAL None stated	RUNS ON Web
MADE BY NetDocuments	CATEGORY Law Practice Software
OUR GRADE 2.0 GPA, fair	

The report card

Best for cloud document and email filing for law firms

NetDocuments files documents and email by client and matter, works inside Outlook, Word and Teams, and adds legal AI. Pricing is quoted per organisation after a form and a call, with legal AI and migration costing extra.

TOOLGPA REPORT CARD — **NetDocuments** — Graded Nov 13, 2026

SUBJECT	GRADE	COMMENT
Value for money	C	No price is published; the quote depends on team size, products, security needs and migration scope.
Free plan and trial	F	No free plan and no free trial are listed anywhere on the pages we read.
Features	B	Document and email management, Microsoft tools, security controls, collaboration and legal AI. The listing shows no gap in the core job.
Ease of use	C	No store rating on record. A rollout involves migration and training.
Platforms and integrations	B	Web with Outlook, Word and Teams. Regional logins are listed, but no desktop or mobile apps are named.

Grade point average — Fair, out of 4.0 **2.0**

An A is worth 4 points, a B 3, a C 2, a D 1 and an F nothing. The GPA is the average of the five.

Who NetDocuments is for

- ✓ Fits if you want filing by client and matter inside Outlook and Word
- ✓ Works for firms and legal departments that need security controls

Who it is not for

- ✕ Skip it if you need a price first, because quotes come after a form and a call
- ✕ Watch out: legal AI and workflow tools are priced in the quote, not shown apart
- ✕ Watch out: migration volume and training add to the cost of a rollout
- ✕ Watch out: the pages read don't name desktop or mobile apps

Good to know

Good for

- ✓ Law firms and in-house teams that want a legal-specific document management system
- ✓ Organizations standardizing on Microsoft 365 for daily legal work

Worth knowing

- ⓘ No prices are published. The vendor says pricing depends on team size, products chosen, security needs and migration scope, and is given after a form and a call.
- ⓘ Legal AI and workflow tools are described as part of the product choice, and are priced in the quote rather than shown separately.
- ⓘ Migration volume and training shape the cost of rollout.
- ⓘ The pages read list regional logins for the US, UK, Germany, Australia and Canada but do not name desktop or mobile apps.

What it costs

Every plan, the free plan, ways to pay less and how prices have moved

NetDocuments's current pricing could not be confirmed from its own site.

> **No price is published; the quote depends on team size, products, security needs and migration scope.**
>
> From our grade for value for money

We could not confirm NetDocuments's current prices from its own site, so this guide lists no plans. netdocuments.com has them.

What it does

Its main features, where it runs, what it works with and who makes it

1

Place it runs: Web

Cloud document and email management for legal teams. Here is what it does, as its own site describes it, and what it covers: AI features, real-time collaboration, workflow automation, documents, file sharing, reports.

> **Document and email management, Microsoft tools, security controls, collaboration and legal AI.**
>
> From our grade for features

Document and email management

Documents and email are organized by client and matter, with version control and search built for legal work.

Microsoft tools

Users can work from Outlook, Word and Teams while documents stay filed in NetDocuments. The vendor also lists Microsoft Teams integration and document collaboration sites.

Legal AI

A Legal AI Assistant answers questions about documents and summarizes content. The site also lists an AI app builder, tabular review, AI search and MCP integrations.

Security controls

Ethical walls and data loss prevention are listed, along with advanced security and data governance options. Data residency requirements can affect the package.

Collaboration

Files can be shared with colleagues or clients, with real-time edits, version history, eSignature and document bundling.

Where it runs

Web

What it works with

Microsoft Outlook

Microsoft Word

Microsoft Teams

NetDocuments is made by NetDocuments.

Where it stands

Its grades against its category, and whether to keep it or make your own

17/35

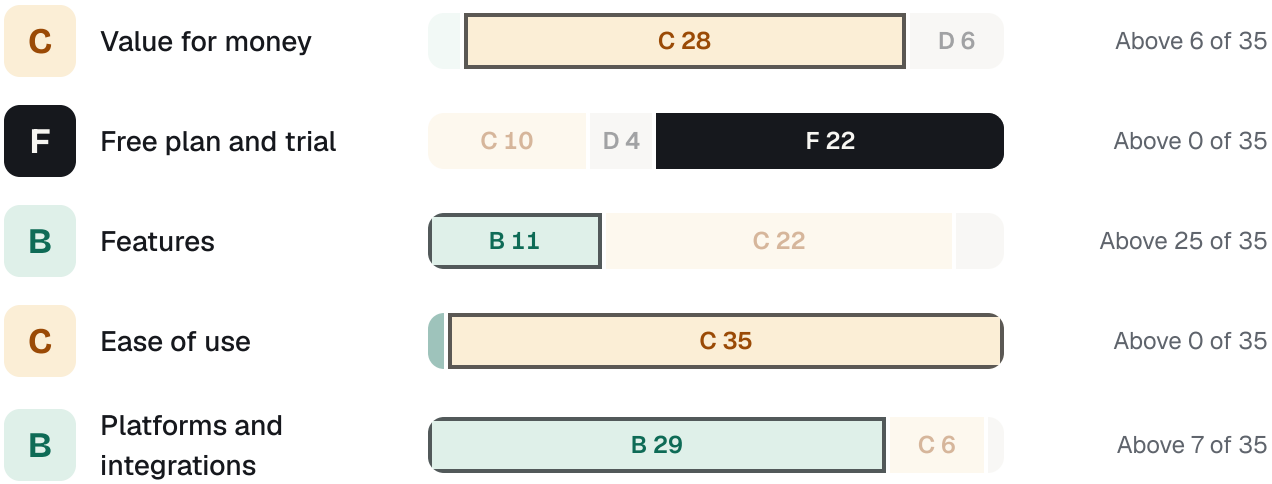
Other law practice software it is graded above

NetDocuments's GPA of 2.0 is higher than 17 of the 35 other law practice software we grade, and level with 11.

It stands best on features (B, above 25 of 35) and worst on free plan and trial (F, above 0).

Each grade against the category

Every bar is all 36 law practice software we grade, cut by the letter each got. NetDocuments's own letter is outlined.



Keep it, or make your own?

Whether this is something you could build for yourself with an AI app builder, and what you would give up.

Keep it

To replace NetDocuments you would be making connections to other products, each kept working as those products change. That is not a weekend's work, with an AI app builder or without one.

What you could make

- Documents and reports: an app builder makes these well.

What you could not

- Connections to other products, each kept working as those products change.
- Storing and serving files for other people.
- Several people working in it at the same moment.
- AI features, unless you pay a model provider for each request yourself.
- The depth: we grade its features B, which means it covers the whole job.

What this rests on. NetDocuments's listing: what it does, where it runs, what it plugs into and what it costs. It is a judgement about the kind of software this is. We have not built a replacement for it, and making your own means looking after it too. How we decide, and every tool's verdict.

The alternatives

The tools it is most often weighed against, side by side



iManage, LawToolBox, Filevine, Clio and Centerbase

The 5 tools NetDocuments is most often weighed against, with where each one differs from it.

2.0 GPA

iManage

Paid

Document, email and knowledge management for law firms.

- Only iManage lists iOS and Android apps.
- NetDocuments also covers reports.

NetDocuments and iManage compared in full

2.0 GPA

LawToolBox

From $21/mo

Court-rules deadline calendaring inside Microsoft 365.

- NetDocuments also covers file sharing.
- LawToolBox also covers calendar and case management.

NetDocuments and LawToolBox compared in full



2.0
GPA

Filevine

Free trial

Case management and the LOIS legal AI system, sold by quote.

- NetDocuments also covers workflow automation, documents and file sharing.
- Filevine also covers time tracking, invoicing, business texting and case management.

NetDocuments and Filevine compared in full



2.8
GPA

Clio

Free trial · from $49/mo

Practice management, legal accounting and legal AI for law firms.

- Only Clio lists iOS and Android apps.
- NetDocuments also covers workflow automation, documents, file sharing and reports.
- Clio also covers time tracking, invoicing, bookkeeping, case management and trust accounting.

NetDocuments and Clio compared in full



2.0
GPA

Centerbase

Paid

Practice management, billing and firm accounting for midsize firms.

- Only Centerbase lists iOS and Android apps.
- NetDocuments also covers workflow automation, documents and file sharing.
- Centerbase also covers time tracking, invoicing, bookkeeping, case management and trust accounting.

NetDocuments and Centerbase compared in full

Quick answers

The questions people ask about it, each answered in a line or two

10

Questions, each answered in a line or two

The short version of everything above, for when you only need the answer. Each one is told in full in its part of the guide.

Is NetDocuments free?

No. NetDocuments is a paid product.

What platforms does NetDocuments work on?

NetDocuments is available on Web.

Does NetDocuments have an Android app?

No Android app was listed when its pages were read on Nov 13, 2026. NetDocuments is listed for Web.

Does NetDocuments have an iPhone app?

No iPhone app was listed when its pages were read on Nov 13, 2026. NetDocuments is listed for Web.

Is NetDocuments open source?

NetDocuments is not described as open source on its own site, as read on Nov 13, 2026.

What does NetDocuments integrate with?

NetDocuments's listing names Microsoft Outlook, Microsoft Word and Microsoft Teams.

Who makes NetDocuments?

NetDocuments is made by a company of the same name.

What are the alternatives to NetDocuments?

The closest alternatives to NetDocuments in our directory are iManage, LawToolBox, Filevine, Clio and Centerbase.

How does NetDocuments compare with other law practice software?

NetDocuments's GPA of 2.0 is higher than 17 of the 35 other law practice software we grade, and level with 11.

Could I make my own version of NetDocuments?

To replace NetDocuments you would be making connections to other products, each kept working as those products change.

Where this guide comes from

The prices, plans, platforms and features were read from NetDocuments's own pages on Nov 13, 2026, and the grades were given on Nov 13, 2026. Graded from this listing, whose facts were read from NetDocuments's own pages on 13 November 2026. Not based on using the product, and shorter than our full reviews.

Every tool we list gets five grades, A to F, each with its reason, and a GPA that averages them. How each is decided is at toolgpa.com/grades. This guide is ToolGPA's own work; it is not made, paid for or approved by NetDocuments. Prices change, so check netdocuments.com before you buy.

netdocuments.com/

netdocuments.com/pricing/

PART 07 · ABOUT

About ToolGPA

Who made this guide, what else is on the site, and how to cite it

7,721

Tools graded, in 95 categories

ToolGPA grades software the way a school report grades a pupil: five subjects, a letter for each with the reason written beside it, and a GPA that averages them. Prices, plans and platforms are read from each maker's own pages and dated, so you always know how fresh a figure is.

Every grade, review and ranking on ToolGPA is our own judgement. No company can pay for a grade or change one. Every tool on the site has a guide like this one, free to download and pass on. It all lives at **toolgpa.com**.

7,721	95	739	579
tools graded	categories	price changes on record	apps priced in 12 countries

What else is on toolgpa.com

NetDocuments, kept up to date

Everything in this guide, with prices and grades as they are today

toolgpa.com/tools/netdocuments

How grades are given

The rules behind every letter and every GPA

toolgpa.com/grades

Value charts

What each tool costs against what it scores, for every category

toolgpa.com/charts

Compare

Any two tools side by side, plan by plan

toolgpa.com/compare

Price changes

Every price rise and cut on record, each with its source

toolgpa.com/price-changes

Prices by country

What apps cost on the App Store in 12 countries

toolgpa.com/prices-by-country

Pay less

Every public discount: yearly billing, students, nonprofits

toolgpa.com/save

Keep or make

Which tools are worth paying for, and which you could build yourself

toolgpa.com/keep-or-make

Scan for the live page

Prices and grades as they are today

Quoting this guide?

Please name ToolGPA and link to the live page, so readers can check the figures for themselves:

```
ToolGPA, "NetDocuments: The Insider's Guide",
checked Nov 13, 2026.
https://toolgpa.com/tools/netdocuments
```

Know someone choosing between law practice software?

Send them this guide:
toolgpa.com/tools/netdocuments/guide

ToolGPA elsewhere: youtube.com/@toolgpa

See our other guides

The best-graded law practice software after NetDocuments, each with an Insider's Guide of its own.

Law Practice Software Insider's Guide

Every one of the 36 law practice software we grade, compared

Clio Insider's Guide

Practice management, legal accounting and legal AI for law firms

2.8 GPA

CARET Legal Insider's Guide

Cloud practice management with billing and accounting for law firms

2.2 GPA

CosmoLex Insider's Guide

Law practice management with trust and business accounting built in

2.2 GPA

ToolGPA

Choosing software? Every tool graded, every price dated.

Compare tools at toolgpa.com ›

Everything in this guide is ToolGPA's own summary of what NetDocuments's pages, its app-store listings and public reviews said on the dates shown. Grades are our judgement under the rules at toolgpa.com/grades. Every grade, review and ranking on ToolGPA is our own judgement. No company can pay for a grade or change one. NetDocuments is a trademark of its owner, and this guide is not made, paid for or approved by NetDocuments. Prices and plans change: check netdocuments.com before you buy.