ToolGPA

NOVEMBER 2026

Open-Xchange

The Insider's Guide

OX App Suite email platform sold to providers and governments



Every plan, grade, refund rule and rival among email apps, read from Open-Xchange's own pages.

Made by Open-Xchange · checked Nov 13, 2026 · toolgpa.com

1.8
GPA



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Who made this guide, what else is on the site, and how to cite it

ToolGPA put this guide together from Open-Xchange's own pages, its app-store listings and our grades. Every fact in it is on Open-Xchange's page too, where it is kept up to date. Checked Nov 13, 2026.

Welcome

What it is, who it suits, its grades and the ten things to know first

1.8

GPA, above 2 of the 122 other email apps we grade

Open-Xchange makes OX App Suite, an open-source email, calendar and collaboration platform sold to telecom operators, hosting providers and public-sector organizations. It runs on-premise, in a public cloud or as the managed OX Cloud service, and includes documents, drive storage, tasks and an AI agent. Pricing is not published.

> "
>
> **It publishes no prices and doesn't sell to individuals.**
>
> From our report card of Open-Xchange

To get you started, here are **7 things to know about Open-Xchange**, taken from its own pages and our grades.

1 **Best for email platforms sold through providers**

Open-Xchange is the maker of OX App Suite, an email, calendar and documents platform sold to service providers and governments.

2 **It runs on Web**

Web.

3 Email and calendar

A browser interface for email and calendar that the vendor says works the same on desktop, tablet and mobile.

4 Documents, drive and tasks

Text documents, spreadsheets and presentations in the browser, cloud storage tied to email, and personal and shared tasks.

5 AI agent

An integrated agent can write emails, schedule appointments, and search, summarize and organize messages, contacts and files.

6 A 1.8 GPA, above 2 of 122

That is against the other email apps we grade, on value, the free plan, features, ease of use and platforms.

7 Keep it

To replace Open-Xchange you would be making an email client: sending, receiving, threading and searching years of mail. That is not a weekend's work, with an AI app builder or without one.

Open-Xchange at a glance

PRICING Paid	FREE PLAN No
FREE TRIAL None stated	RUNS ON Web
MADE BY Open-Xchange	CATEGORY Email Apps
OUR GRADE 1.8 GPA, weak	

The report card

Best for email platforms sold through providers

Open-Xchange is the maker of OX App Suite, an email, calendar and documents platform sold to service providers and governments. It publishes no prices and doesn't sell to individuals.

TOOLGPA REPORT CARD	Open-Xchange	Graded Nov 13, 2026
SUBJECT	GRADE	COMMENT
Value for money	C	No prices are published, so there is nothing to compare. The site sends buyers to a demo.
Free plan and trial	F	Nothing free is listed. Buyers book a demo or contact sales.
Features	B	Email, calendar, documents, drive, tasks, encryption and an AI agent, all in one suite, with nothing missing from the mail and calendar job.
Ease of use	C	No store rating on record. A provider sets it up for you, and what you get depends on who that is.
Platforms and integrations	C	Web only on record, with Dovecot Pro, PowerDNS and openDesk as connections. No apps of its own listed.
Grade point average		Weak, out of 4.0 **1.8**

An A is worth 4 points, a B 3, a C 2, a D 1 and an F nothing. The GPA is the average of the five.

Who Open-Xchange is for

- ✓ Fits if you are a hosting provider that wants a branded mail platform
- ✓ Works for a public body that wants to run mail on its own servers

Who it is not for

- ✕ Skip it if you are one person or a small team, as the site is aimed at providers and the public sector
- ✕ Skip it if you want a price before talking to someone
- ✕ Not for you if you want a free plan or a trial
- ✕ Watch out: the public-sector page says it's most often installed on-premise

Good to know

Good for

- ✓ Telcos, ISPs and hosting companies offering branded email to customers
- ✓ Governments and public-sector bodies that want sovereign, open-source email
- ✓ Organizations replacing Gmail or Outlook at large scale

Worth knowing

- ⓘ No prices are published; the site directs buyers to book a demo or contact sales.
- ⓘ The site markets to service providers and the public sector, not individuals or small teams.
- ⓘ The public-sector page says it is most commonly deployed on-premise.
- ⓘ OX App Suite is described as open source, but Dovecot Pro, a related product, is a commercial edition.

What it costs

Every plan, the free plan, ways to pay less and how prices have moved

Open-Xchange's current pricing could not be confirmed from its own site.

> **No prices are published, so there is nothing to compare.**
>
> From our grade for value for money

We could not confirm Open-Xchange's current prices from its own site, so this guide lists no plans. ox.io has them.

What it does

Its main features, where it runs, what it works with and who makes it

1

Place it runs: Web

OX App Suite email platform sold to providers and governments. Here is what it does, as its own site describes it, and what it covers: open source, self-hostable, AI features, calendar, email client.

> **Email, calendar, documents, drive, tasks, encryption and an AI agent, all in one suite, with nothing missing from the mail and calendar job.**
>
> From our grade for features

Email and calendar

A browser interface for email and calendar that the vendor says works the same on desktop, tablet and mobile.

Documents, drive and tasks

Text documents, spreadsheets and presentations in the browser, cloud storage tied to email, and personal and shared tasks.

AI agent

An integrated agent can write emails, schedule appointments, and search, summarize and organize messages, contacts and files.

White-label for providers

Service providers can brand the platform, bundle features and sell tiers, add-ons and upgrades to their own customers.

Deployment choices

Install on-premise, in a public cloud, or use the managed OX Cloud service.

OX Guard encryption

OX Guard provides encrypted email for sensitive communication, which the vendor pitches to regulated professions.

Where it runs

Web

What it works with

Dovecot Pro

PowerDNS

openDesk

Open-Xchange is made by Open-Xchange.

PART 04 · STANDING

Where it stands

Its grades against its category, and whether to keep it or make your own

2/122

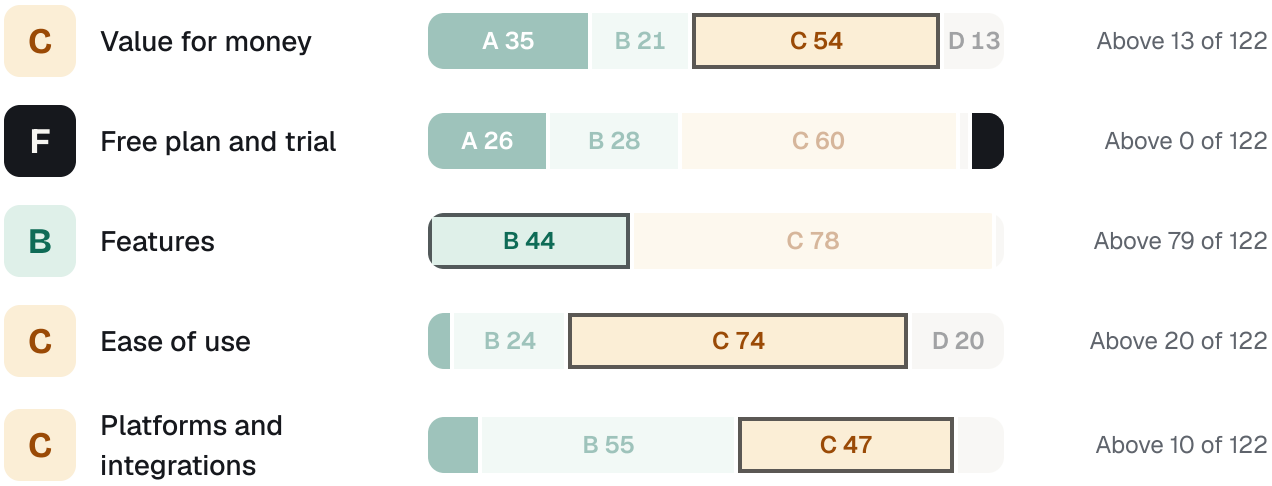
Other email apps it is graded above

Open-Xchange's GPA of 1.8 is higher than 2 of the 122 other email apps we grade, and level with 8.

It stands best on features (B, above 79 of 122) and worst on free plan and trial (F, above 0).

Each grade against the category

Every bar is all 123 email apps we grade, cut by the letter each got. Open-Xchange's own letter is outlined.



Keep it, or make your own?

Whether this is something you could build for yourself with an AI app builder, and what you would give up.

Keep it

To replace Open-Xchange you would be making an email client: sending, receiving, threading and searching years of mail. That is not a weekend's work, with an AI app builder or without one.

That makes this kind of software worth paying for, not this one in particular: 112 of the 122 other email apps grade higher. Open-Xchange is open source, so there is a third way: take its code and run it yourself.

What you could make

- Calendar: an app builder makes this well.

What you could not

- An email client: sending, receiving, threading and searching years of mail.
- AI features, unless you pay a model provider for each request yourself.
- Sharing with other people, which means accounts and invitations.
- The depth: we grade its features B, which means it covers the whole job.

What this rests on. Open-Xchange's listing: what it does, where it runs, what it plugs into and what it costs. It is a judgement about the kind of software this is. We have not built a replacement for it, and making your own means looking after it too. How we decide, and every tool's verdict.

The alternatives

The tools it is most often weighed against, side by side



Zimbra, Kopano, SOGo, BlueMind and IceWarp

The 5 tools Open-Xchange is most often weighed against, with where each one differs from it.

Zimbra

Paid

Self-hosted email, calendar and file sharing for organizations.

- Only Zimbra lists Windows, macOS, Linux, iOS and Android apps.
- Zimbra also covers tasks.

Open-Xchange and Zimbra compared in full

Kopano

2.2 GPA

Free trial

Container-based business email and calendar for hosting providers.

- Open-Xchange is open source, according to its own site.
- Kopano also covers tasks.

Open-Xchange and Kopano compared in full

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2.2
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SOGo

Free

Open-source groupware with webmail, calendars and contacts.

- SOGo has a free plan. Open-Xchange does not.

Open-Xchange and SOGo compared in full

2.0
GPA

BlueMind

Paid

Open-source collaborative email and calendar with Outlook support.

- Open-Xchange is self-hostable, according to its own site.
- BlueMind also covers shared inbox.

Open-Xchange and BlueMind compared in full

2.6
GPA

IceWarp

Free trial · from $1.50/mo

Business email, chat, files and meetings, cloud or self-hosted.

- Only IceWarp lists Windows, macOS, iOS and Android apps.
- Open-Xchange is open source and self-hostable, according to its own site.
- IceWarp also covers team chat, video calls and file sharing.

Open-Xchange and IceWarp compared in full

Quick answers

The questions people ask about it, each answered in a line or two

10

Questions, each answered in a line or two

The short version of everything above, for when you only need the answer. Each one is told in full in its part of the guide.

Is Open-Xchange free?

No. Open-Xchange is a paid product.

What platforms does Open-Xchange work on?

Open-Xchange is available on Web.

Does Open-Xchange have an Android app?

No Android app was listed when its pages were read on Nov 13, 2026. Open-Xchange is listed for Web.

Does Open-Xchange have an iPhone app?

No iPhone app was listed when its pages were read on Nov 13, 2026. Open-Xchange is listed for Web.

Is Open-Xchange open source?

Yes. Open-Xchange is open source, according to its own site.

What does Open-Xchange integrate with?

Open-Xchange's listing names Dovecot Pro, PowerDNS and openDesk. A listing names up to eight integrations, so it may connect to more.

Who makes Open-Xchange?

Open-Xchange is made by a company of the same name.

What are the alternatives to Open-Xchange?

The closest alternatives to Open-Xchange in our directory are Zimbra, Kopano, SOGo, BlueMind and IceWarp.

How does Open-Xchange compare with other email apps?

Open-Xchange's GPA of 1.8 is higher than 2 of the 122 other email apps we grade, and level with 8.

Could I make my own version of Open-Xchange?

To replace Open-Xchange you would be making an email client: sending, receiving, threading and searching years of mail.

Where this guide comes from

The prices, plans, platforms and features were read from Open-Xchange's own pages on Nov 13, 2026, and the grades were given on Nov 13, 2026. Graded from this listing, whose facts were read from Open-Xchange's own pages on 13 November 2026. Not based on using the product, and shorter than our full reviews.

Every tool we list gets five grades, A to F, each with its reason, and a GPA that averages them. How each is decided is at toolgpa.com/grades. This guide is ToolGPA's own work; it is not made, paid for or approved by Open-Xchange. Prices change, so check ox.io before you buy.

ox.io/
ox.io/ox-app-suite-for-public-sector
ox.io/ox-app-suite-for-service-providers
ox.io/about

About ToolGPA

Who made this guide, what else is on the site, and how to cite it

7,721
Tools graded, in 95 categories

ToolGPA grades software the way a school report grades a pupil: five subjects, a letter for each with the reason written beside it, and a GPA that averages them. Prices, plans and platforms are read from each maker's own pages and dated, so you always know how fresh a figure is.

Every grade, review and ranking on ToolGPA is our own judgement. No company can pay for a grade or change one. Every tool on the site has a guide like this one, free to download and pass on. It all lives at toolgpa.com.

7,721	95	739	579
tools graded	categories	price changes on record	apps priced in 12 countries

What else is on toolgpa.com

Open-Xchange, kept up to date

Everything in this guide, with prices and grades as they are today

toolgpa.com/tools/open-xchange

How grades are given

The rules behind every letter and every GPA

toolgpa.com/grades

Value charts

What each tool costs against what it scores, for every category

toolgpa.com/charts

Compare

Any two tools side by side, plan by plan

toolgpa.com/compare

Price changes

Every price rise and cut on record, each with its source

toolgpa.com/price-changes

Prices by country

What apps cost on the App Store in 12 countries

toolgpa.com/prices-by-country

Pay less

Every public discount: yearly billing, students, nonprofits

toolgpa.com/save

Keep or make

Which tools are worth paying for, and which you could build yourself

toolgpa.com/keep-or-make

Scan for the live page

Prices and grades as they are today

Quoting this guide?

Please name ToolGPA and link to the live page, so readers can check the figures for themselves:

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ToolGPA, "Open-Xchange: The Insider's Guide",
checked Nov 13, 2026.
https://toolgpa.com/tools/open-xchange
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Know someone choosing between email apps?

Send them this guide:
toolgpa.com/tools/open-xchange/guide

ToolGPA elsewhere: youtube.com/@toolgpa

See our other guides

The best-graded email apps after Open-Xchange, each with an Insider's Guide of its own.

Email Apps Insider's Guide

Every one of the 126 email apps we grade, compared

Microsoft Outlook Insider's Guide

Microsoft's email and calendar app for desktop, mobile and web

3.6 GPA

AOL Mail Insider's Guide

Free webmail with news and weather in a companion mobile app

3.2 GPA

BlueMail Insider's Guide

Cross-platform email client with a unified inbox and built-in AI

3.2 GPA

ToolGPA

Choosing software? Every tool graded, every price dated.

Compare tools at toolgpa.com ›

Everything in this guide is ToolGPA's own summary of what Open-Xchange's pages, its app-store listings and public reviews said on the dates shown. Grades are our judgement under the rules at toolgpa.com/grades. Every grade, review and ranking on ToolGPA is our own judgement. No company can pay for a grade or change one. Open-Xchange is a trademark of its owner, and this guide is not made, paid for or approved by Open-Xchange. Prices and plans change: check ox.io before you buy.