ToolGPA

NOVEMBER 2026

Ozonetel

The Insider's Guide

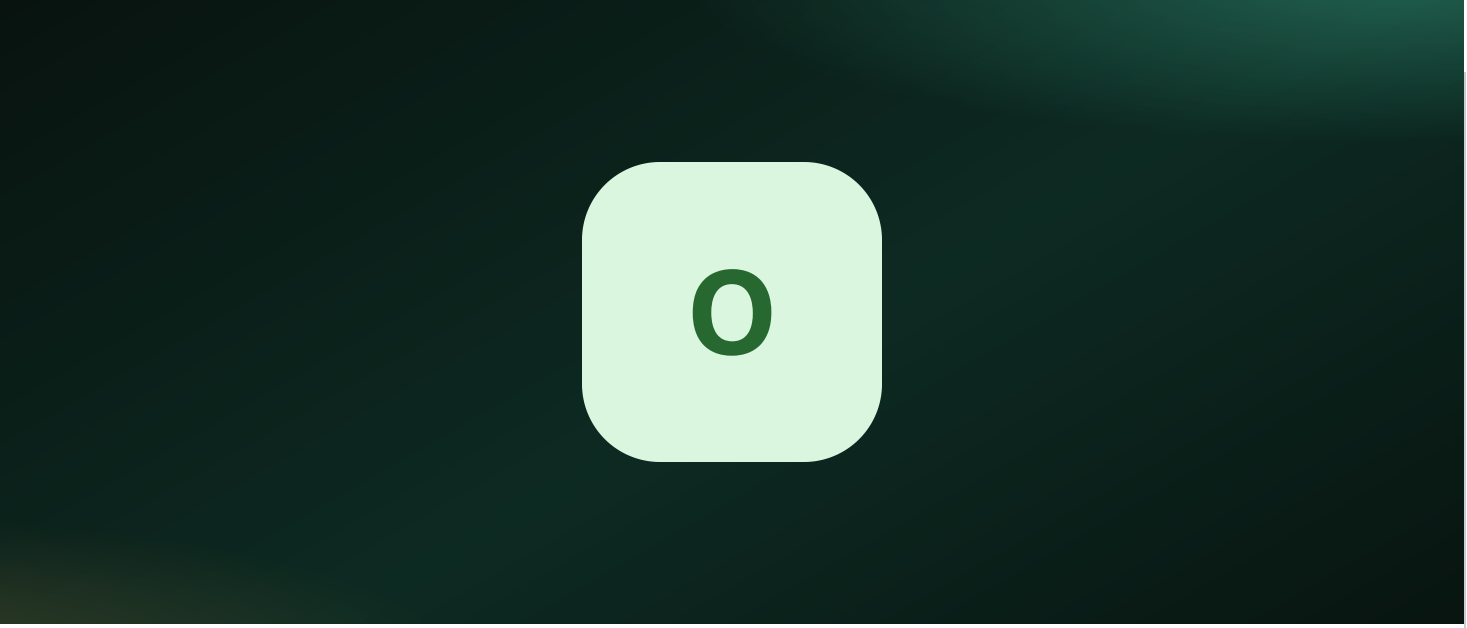
Cloud call center and contact center platform with AI agents



Every plan, grade, refund rule and rival among business phone systems, read from Ozonetel's own pages.

Made by Ozonetel · checked Nov 13, 2026 · toolgpa.com

1.8
GPA



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Who made this guide, what else is on the site, and how to cite it

ToolGPA put this guide together from Ozonetel's own pages, its app-store listings and our grades. Every fact in it is on Ozonetel's page too, where it is kept up to date. Checked Nov 13, 2026.

Welcome

What it is, who it suits, its grades and the ten things to know first

1.8

GPA, above 12 of the 77 other business phone systems we grade

Ozonetel sells a cloud call center and contact center platform with inbound, outbound and blended calling, auto dialers, IVR and omnichannel routing. It also offers voice AI agents, conversation analytics, and WhatsApp and SMS marketing tools, and it lists CRM connectors.

To get you started, here are **7 things to know about Ozonetel**, taken from its own pages and our grades.

> "
>
> **It's built for call center teams, and no plan prices could be read.**
>
> From our report card of Ozonetel

1 **Best for a cloud call center with AI agents**

Ozonetel is a cloud call center with auto dialers, voice AI and CRM connections.

2 **It runs on Web**

Web.

3 **Call center on the cloud**

Inbound, outbound and blended calling with ACD and smart routing, screen recording and toll-free and virtual number services.

4 **Auto dialers**

Predictive, power and preview dialers for outbound campaigns and inside sales teams, with click-to-call.

5 **Voice AI and conversation analytics**

Voice AI agents, agent assist, knowledge AI and quality audits sit alongside conversation analytics and conversational bots.

6 **A 1.8 GPA, above 12 of 77**

That is against the other business phone systems we grade, on value, the free plan, features, ease of use and platforms.

7 **Keep it**

To replace Ozonetel you would be making phone numbers and calls carried over the phone network. That is not a weekend's work, with an AI app builder or without one.

Ozonetel at a glance

PRICING Paid	FREE PLAN No
FREE TRIAL None stated	RUNS ON Web
MADE BY Ozonetel	CATEGORY Business Phone Systems
OUR GRADE 1.8 GPA, weak	

The report card

Best for a cloud call center with AI agents

Ozonetel is a cloud call center with auto dialers, voice AI and CRM connections. It's built for call center teams, and no plan prices could be read.

TOOLGPA REPORT CARD	Ozonetel	Graded Nov 13, 2026

SUBJECT	GRADE	COMMENT
Value for money	C	No pricing page could be read, so it can't be set against the category's $19 middle.
Free plan and trial	F	No free plan and no free trial is offered on the pages we read.
Features	C	Cloud call center, auto dialers, voice AI and analytics, CRM connectors and WhatsApp and SMS marketing. It targets contact centers, not a small office line.
Ease of use	C	No store rating on record. A call center needs agents, dialers and CRM connections set up.
Platforms and integrations	B	Web, with Zoho, Zendesk, Salesforce, Freshdesk, HubSpot and LeadSquared.
Grade point average		Weak, out of 4.0 **1.8**

An A is worth 4 points, a B 3, a C 2, a D 1 and an F nothing. The GPA is the average of the five.

Who Ozonetel is for

- ✓ Fits if you run a support or outbound sales team with a CRM
- ✓ Works for teams adding voice AI to an existing call center

Who it is not for

- ✗ Skip it if you want a posted price, as none could be read
- ✗ Not for you if you want a small office phone line
- ✗ Watch out: the home page lists both US and India contact numbers, and only one page was readable
- ✗ Too light on detail here, since only the home page backs these grades

Good to know

Good for

- ✓ Contact centers that need dialers and call routing
- ✓ Teams connecting calls to a CRM such as Zoho or Salesforce

Worth knowing

- ⓘ No pricing page could be read, so plan prices are unverified and likely come through sales.
- ⓘ It is aimed at call centers and customer experience teams rather than a small office phone line.
- ⓘ The homepage shows contact numbers for both the US and India.

What it costs

Every plan, the free plan, ways to pay less and how prices have moved

Ozonetel's current pricing could not be confirmed from its own site.

"

No free plan and no free trial is offered on the pages we read.

From our grade for free plan and trial

We could not confirm Ozonetel's current prices from its own site, so this guide lists no plans. ozonetel.com has them.

What it does

Its main features, where it runs, what it works with and who makes it

1

Place it runs: Web

Cloud call center and contact center platform with AI agents. Here is what it does, as its own site describes it, and what it covers: AI agents, business phone line, business texting, whatsApp messaging, chatbots.

> **Cloud call center, auto dialers, voice AI and analytics, CRM connectors and WhatsApp and SMS marketing.**
>
> From our grade for features

Call center on the cloud

Inbound, outbound and blended calling with ACD and smart routing, screen recording and toll-free and virtual number services.

Auto dialers

Predictive, power and preview dialers for outbound campaigns and inside sales teams, with click-to-call.

Voice AI and conversation analytics

Voice AI agents, agent assist, knowledge AI and quality audits sit alongside conversation analytics and conversational bots.

CRM connectors

CTI integrations are listed for Zoho, Zendesk, Salesforce, Freshdesk, HubSpot and LeadSquared.

WhatsApp and SMS marketing

A marketing platform covers WhatsApp Business, SMS and automated telemarketing campaigns.

Where it runs

Web

What it works with

Zoho
Zendesk
Salesforce
Freshdesk
HubSpot
LeadSquared

Ozonetel is made by Ozonetel.

Where it stands

Its grades against its category, and whether to keep it or make your own

12/77

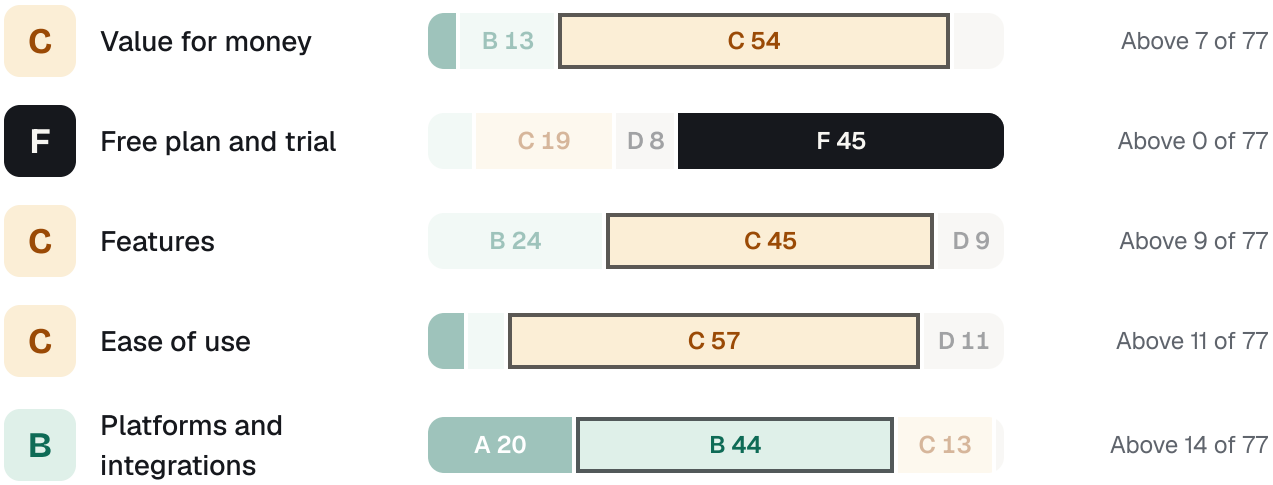
Other business phone systems it is graded above

Ozonetel's GPA of 1.8 is higher than 12 of the 77 other business phone systems we grade, and level with 15.

It stands best on platforms and integrations (B, above 14 of 77) and worst on free plan and trial (F, above 0).

Each grade against the category

Every bar is all 78 business phone systems we grade, cut by the letter each got. Ozonetel's own letter is outlined.



Keep it, or make your own?

Whether this is something you could build for yourself with an AI app builder, and what you would give up.

Keep it

To replace Ozonetel you would be making phone numbers and calls carried over the phone network. That is not a weekend's work, with an AI app builder or without one.

That makes this kind of software worth paying for, not this one in particular: 50 of the 77 other business phone systems grade higher.

What you could not

- ✕ Phone numbers and calls carried over the phone network.
- ✕ The WhatsApp Business API, which Meta opens only through approved partners.
- ✕ An AI agent, with the models and the safeguards behind it.
- ✕ Texts from a business number, registered with the carriers.
- ✕ A chatbot builder hooked into the messaging apps.
- ✕ It plugs into other products, Zoho, Zendesk and Salesforce among them.

What this rests on. Ozonetel's listing: what it does, where it runs, what it plugs into and what it costs. It is a judgement about the kind of software this is. We have not built a replacement for it, and making your own means looking after it too. How we decide, and every tool's verdict.

The alternatives

The tools it is most often weighed against, side by side



Knowlarity, MyOperator, Aloware, Readymode and Ytel

The 5 tools Ozonetel is most often weighed against, with where each one differs from it.

1.8 GPA

Knowlarity

Free trial

Cloud telephony and contact center for businesses in India.

- Ozonetel also covers AI agents.
- Knowlarity also covers transcription.

Ozonetel and Knowlarity compared in full

2.2 GPA

MyOperator

Free trial · from ₹5,000/mo

Business calling and WhatsApp platform with IVR and AI agents.

- Ozonetel also covers AI agents and business texting.
- MyOperator also covers call tracking.

Ozonetel and MyOperator compared in full



2.2
GPA

Aloware

Free trial · from $30/mo

Cloud calling and texting for sales and support teams.

- Only Aloware lists macOS, Windows, iOS and Android apps.
- Only Aloware lists a browser extension.
- Ozonetel also covers AI agents, whatsApp messaging and chatbots.

Ozonetel and Aloware compared in full



1.4
GPA

Readymode

From $199/mo

Cloud predictive dialer with a built-in CRM for outbound call teams.

- Ozonetel also covers AI agents, business texting, whatsApp messaging and chatbots.
- Readymode also covers reports.

Ozonetel and Readymode compared in full



1.8
GPA

Ytel

Paid

Browser-based outbound sales dialer with number health tools.

- Ozonetel also covers business texting, whatsApp messaging and chatbots.
- Ytel also covers sMS marketing and call tracking.

Ozonetel and Ytel compared in full

PART 06 · QUESTIONS

Quick answers

The questions people ask about it, each answered in a line or two

10

Questions, each answered in a line or two

The short version of everything above, for when you only need the answer. Each one is told in full in its part of the guide.

Is Ozonetel free?

No. Ozonetel is a paid product.

What platforms does Ozonetel work on?

Ozonetel is available on Web.

Does Ozonetel have an Android app?

No Android app was listed when its pages were read on Nov 13, 2026. Ozonetel is listed for Web.

Does Ozonetel have an iPhone app?

No iPhone app was listed when its pages were read on Nov 13, 2026. Ozonetel is listed for Web.

Is Ozonetel open source?

Ozonetel is not described as open source on its own site, as read on Nov 13, 2026.

What does Ozonetel integrate with?

Ozonetel's listing names Zoho, Zendesk, Salesforce, Freshdesk, HubSpot and LeadSquared.

Who makes Ozonetel?

Ozonetel is made by a company of the same name.

What are the alternatives to Ozonetel?

The closest alternatives to Ozonetel in our directory are Knowlarity, MyOperator, Aloware, Readymode and Ytel.

How does Ozonetel compare with other business phone systems?

Ozonetel's GPA of 1.8 is higher than 12 of the 77 other business phone systems we grade, and level with 15.

Could I make my own version of Ozonetel?

To replace Ozonetel you would be making phone numbers and calls carried over the phone network.

Where this guide comes from

The prices, plans, platforms and features were read from Ozonetel's own pages on Nov 13, 2026, and the grades were given on Nov 13, 2026. Graded from this listing, whose facts were read from Ozonetel's own pages on 13 November 2026. Not based on using the product, and shorter than our full reviews.

Every tool we list gets five grades, A to F, each with its reason, and a GPA that averages them. How each is decided is at toolgpa.com/grades. This guide is ToolGPA's own work; it is not made, paid for or approved by Ozonetel. Prices change, so check ozonetel.com before you buy.

ozonetel.com

PART 07 · ABOUT

About ToolGPA

Who made this guide, what else is on the site, and how to cite it

7,721

Tools graded, in 95 categories

ToolGPA grades software the way a school report grades a pupil: five subjects, a letter for each with the reason written beside it, and a GPA that averages them. Prices, plans and platforms are read from each maker's own pages and dated, so you always know how fresh a figure is.

Every grade, review and ranking on ToolGPA is our own judgement. No company can pay for a grade or change one. Every tool on the site has a guide like this one, free to download and pass on. It all lives at **toolgpa.com**.

7,721	95	739	579
tools graded	categories	price changes on record	apps priced in 12 countries

What else is on toolgpa.com

Ozonetel, kept up to date

Everything in this guide, with prices and grades as they are today

toolgpa.com/tools/ozonetel

How grades are given

The rules behind every letter and every GPA

toolgpa.com/grades

Value charts

What each tool costs against what it scores, for every category

toolgpa.com/charts

Compare

Any two tools side by side, plan by plan

toolgpa.com/compare

Price changes

Every price rise and cut on record, each with its source

toolgpa.com/price-changes

Prices by country

What apps cost on the App Store in 12 countries

toolgpa.com/prices-by-country

Pay less

Every public discount: yearly billing, students, nonprofits

toolgpa.com/save

Keep or make

Which tools are worth paying for, and which you could build yourself

toolgpa.com/keep-or-make

Scan for the live page

Prices and grades as they are today

Quoting this guide?

Please name ToolGPA and link to the live page, so readers can check the figures for themselves:

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ToolGPA, "Ozonetel: The Insider's Guide",
checked Nov 13, 2026.
https://toolgpa.com/tools/ozonetel
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Know someone choosing between business phone systems?

Send them this guide:
toolgpa.com/tools/ozonetel/guide

ToolGPA elsewhere: youtube.com/@toolgpa

See our other guides

The best-graded business phone systems after Ozonetel, each with an Insider's Guide of its own.

Business Phone Systems Insider's Guide

Every one of the 78 business phone systems we grade, compared

Zadarma Insider's Guide

Cloud PBX and virtual numbers in 110+ countries, free to start

3.2 GPA

Grasshopper Insider's Guide

Virtual business number on your own phone, priced per account

3.0 GPA

RingCentral Insider's Guide

Cloud phone system with texting, fax, video meetings and team chat

3.0 GPA

ToolGPA

Choosing software? Every tool graded, every price dated.

Compare tools at toolgpa.com ›

Everything in this guide is ToolGPA's own summary of what Ozonetel's pages, its app-store listings and public reviews said on the dates shown. Grades are our judgement under the rules at toolgpa.com/grades. Every grade, review and ranking on ToolGPA is our own judgement. No company can pay for a grade or change one. Ozonetel is a trademark of its owner, and this guide is not made, paid for or approved by Ozonetel. Prices and plans change: check ozonetel.com before you buy.