ToolGPA

NOVEMBER 2026

Pega

The Insider's Guide

Enterprise workflow, decisioning and AI agent platform



Every plan, grade, refund rule and rival among automation tools, read from Pega's own pages.

Made by Pegasystems · checked Nov 12, 2026 · toolgpa.com

2.0
GPA



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Who made this guide, what else is on the site, and how to cite it

ToolGPA put this guide together from Pega's own pages, its app-store listings and our grades. Every fact in it is on Pega's page too, where it is kept up to date. Checked Nov 12, 2026.

Welcome

What it is, who it suits, its grades and the ten things to know first

2.0

GPA, above 9 of the 71 other automation tools we grade

Pega sells the Pega Platform for building and running enterprise workflows, case management and AI-driven decisioning, plus customer engagement and service products built on it. The latest release named on its site is Pega Infinity '26. Prices are not published; a Community Edition trial lets developers try the toolkit.

To get you started, here are **8 things to know about Pega**, taken from its own pages and our grades.

> **No price is published, and the platform trial is described as a developer toolkit with no stated length or limits.**
>
> From our report card of Pega

1 **Best for enterprise workflow and decisioning**

Pega is an enterprise platform for workflow, decisioning and AI agents.

2 **You can try it first**

Platform Trial, Community Edition, with the full developer toolkit.

3 It runs on Web

Web.

4 Workflow automation

The platform orchestrates agents, people and systems, with workflow automation and case management as core capabilities.

5 AI agents and gen AI

The capabilities menu lists AI Agents, Gen AI and Predictive AI as separate areas of the platform.

6 Developer studios

The Community Edition trial gives access to App Studio, Dev Studio and Prediction Studio for building, testing and refining applications.

7 A 2.0 GPA, above 9 of 71

That is against the other automation tools we grade, on value, the free plan, features, ease of use and platforms.

8 Keep it

To replace Pega you would be making connections to other products, each kept working as those products change. That is not a weekend's work, with an AI app builder or without one.

Pega at a glance

PRICING
Free trial

FREE PLAN
No

FREE TRIAL
Platform Trial, Community Edition, with the full developer toolkit.

RUNS ON
Web

MADE BY
Pegasystems

CATEGORY
Automation

OUR GRADE
2.0 GPA, fair

The report card

Best for enterprise workflow and decisioning

Pega is an enterprise platform for workflow, decisioning and AI agents. No price is published, and the platform trial is described as a developer toolkit with no stated length or limits.

TOOLGPA REPORT CARD	Pega	Graded Nov 12, 2026
SUBJECT	GRADE	COMMENT
Value for money	C	No prices or plans are published, and no pricing page was found. It sits in the middle.
Free plan and trial	D	A Platform Trial, Community Edition, is offered, but its length and limits are not stated.
Features	B	Workflow automation, AI agents, gen AI, developer studios and a blueprint tool. Nothing in the listing shows a gap in the core work.
Ease of use	C	No store rating on record. An enterprise platform with a learning curve.
Platforms and integrations	C	Web only on record, with no integrations list or phone apps.
Grade point average		Fair, out of 4.0 **2.0**

An A is worth 4 points, a B 3, a C 2, a D 1 and an F nothing. The GPA is the average of the five.

Who Pega is for

- ✓ Fits if you are a large company building case and decisioning apps
- ✓ Works for a developer who wants to explore the Community Edition

Who it is not for

- ✕ Skip it if you want a published price, as none was found
- ✕ Not for you if you are a small team, as demos and sales contact are the main routes in
- ✕ Watch out: the trial has no stated length or limits
- ✕ Watch out: Pega's CRM and engagement products are separate from the Platform

Good to know

Good for

- ✓ Large enterprises running case-heavy processes in services and operations
- ✓ Teams that want workflow, decisioning and AI in one vendor's platform
- ✓ Developers evaluating the platform through the Community Edition trial

Worth knowing

- ⓘ No prices or plans are published, and no pricing page was found at the usual addresses.
- ⓘ The trial page describes the Community Edition as a developer toolkit, with no stated length or limits.
- ⓘ It is aimed at enterprise buyers, with demos and sales contact as the main routes in.
- ⓘ Pega also sells CRM and customer engagement products, which are separate from the Platform.

What it costs

Every plan, the free plan, ways to pay less and how prices have moved

Pega's current pricing could not be confirmed from its own site.

> **No prices or plans are published, and no pricing page was found.**
>
> From our grade for value for money

We could not confirm Pega's current prices from its own site, so this guide lists no plans. pega.com has them.

What it does

Its main features, where it runs, what it works with and who makes it

1

Place it runs: Web

Enterprise workflow, decisioning and AI agent platform. Here is what it does, as its own site describes it, and what it covers: AI features, workflow automation, AI agents, no-code, case management.

"

Workflow automation, AI agents, gen AI, developer studios and a blueprint tool.

From our grade for features

Workflow automation

The platform orchestrates agents, people and systems, with workflow automation and case management as core capabilities.

AI agents and gen AI

The capabilities menu lists AI Agents, Gen AI and Predictive AI as separate areas of the platform.

Developer studios

The Community Edition trial gives access to App Studio, Dev Studio and Prediction Studio for building, testing and refining applications.

Pega Blueprint

Blueprint is a design tool the site describes as going from idea to app quickly, with a separate customer engagement version.

Cloud delivery

A Pega Cloud option and a Keeping current with Pega program for upgrades are listed in the platform menu.

Where it runs

Web

What it works with

Its own pages name no integrations.

Pega is made by Pegasystems.

Where it stands

Its grades against its category, and whether to keep it or make your own

9/71

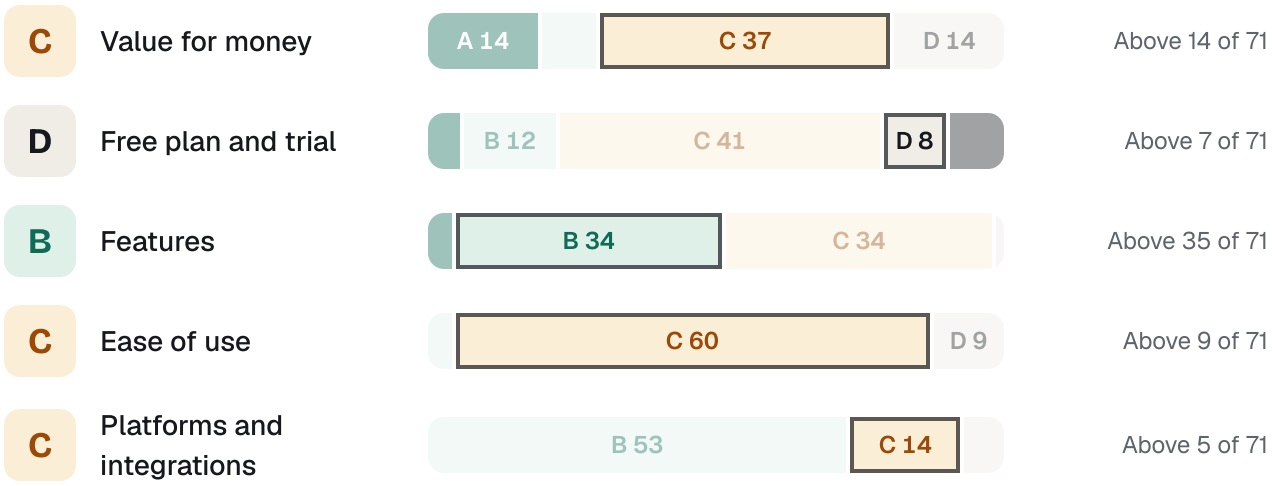
Other automation tools it is graded above

Pega's GPA of 2.0 is higher than 9 of the 71 other automation tools we grade, and level with 11.

It stands best on features (B, above 35 of 71) and worst on free plan and trial (D, above 7).

Each grade against the category

Every bar is all 72 automation tools we grade, cut by the letter each got. Pega's own letter is outlined.



Keep it, or make your own?

Whether this is something you could build for yourself with an AI app builder, and what you would give up.

Keep it

To replace Pega you would be making connections to other products, each kept working as those products change. That is not a weekend's work, with an AI app builder or without one.

That makes this kind of software worth paying for, not this one in particular: 51 of the 71 other automation tools grade higher.

What you could make

- Case management: an app builder makes this well.

What you could not

- Connections to other products, each kept working as those products change.
- An AI agent, with the models and the safeguards behind it.
- A builder that other people can use without writing code.
- The depth: we grade its features B, which means it covers the whole job.

What this rests on. Pega's listing: what it does, where it runs, what it plugs into and what it costs. It is a judgement about the kind of software this is. We have not built a replacement for it, and making your own means looking after it too. How we decide, and every tool's verdict.

The alternatives

The tools it is most often weighed against, side by side



Appian, Camunda, Nintex, Kissflow and Workato

The 5 tools Pega is most often weighed against, with where each one differs from it.

Appian

2.0 GPA

Free plan

Low-code process automation platform for large enterprises.

- Appian has a free plan. Pega does not, though it has a free trial.
- Appian also covers app builder.

Pega and Appian compared in full

Camunda

2.2 GPA

Free plan

BPMN process orchestration, self-hosted or as a cloud service.

- Camunda has a free plan. Pega does not, though it has a free trial.
- Camunda is self-hostable, according to its own site.
- Pega also covers no-code and case management.

Pega and Camunda compared in full



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Nintex

Free trial

Workflow, process and document automation platform.

- Pega also covers AI agents, no-code and case management.
- Nintex also covers documents and forms.

Pega and Nintex compared in full



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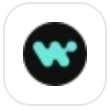
Kissflow

Paid

Enterprise low-code platform for workflows, apps and portals.

- Pega also covers AI agents and case management.
- Kissflow also covers app builder and forms.

Pega and Kissflow compared in full



2.0
GPA

Workato

Paid

Enterprise integration and automation platform with AI agents.

- Pega also covers no-code and case management.

Pega and Workato compared in full

Quick answers

The questions people ask about it, each answered in a line or two

9

Questions, each answered in a line or two

The short version of everything above, for when you only need the answer. Each one is told in full in its part of the guide.

Is Pega free?

No, Pega is a paid product, but you can try it first. Platform Trial, Community Edition, with the full developer toolkit.

What platforms does Pega work on?

Pega is available on Web.

Does Pega have an Android app?

No Android app was listed when its pages were read on Nov 12, 2026. Pega is listed for Web.

Does Pega have an iPhone app?

No iPhone app was listed when its pages were read on Nov 12, 2026. Pega is listed for Web.

Is Pega open source?

Pega is not described as open source on its own site, as read on Nov 12, 2026.

Who makes Pega?

Pega is made by Pegasystems.

What are the alternatives to Pega?

The closest alternatives to Pega in our directory are Appian, Camunda, Nintex, Kissflow and Workato.

How does Pega compare with other automation tools?

Pega's GPA of 2.0 is higher than 9 of the 71 other automation tools we grade, and level with 11.

Could I make my own version of Pega?

To replace Pega you would be making connections to other products, each kept working as those products change.

Where this guide comes from

The prices, plans, platforms and features were read from Pega's own pages on Nov 12, 2026, and the grades were given on Nov 12, 2026. Graded from this listing, whose facts were read from Pega's own pages on 12 November 2026. Not based on using the product, and shorter than our full reviews.

Every tool we list gets five grades, A to F, each with its reason, and a GPA that averages them. How each is decided is at toolgpa.com/grades. This guide is ToolGPA's own work; it is not made, paid for or approved by Pegasystems. Prices change, so check pega.com before you buy.

pega.com
pega.com/platform-trial
pega.com/products/platform
pega.com/about

PART 07 · ABOUT

About ToolGPA

Who made this guide, what else is on the site, and how to cite it

5,038

Tools graded, in 95 categories

ToolGPA grades software the way a school report grades a pupil: five subjects, a letter for each with the reason written beside it, and a GPA that averages them. Prices, plans and platforms are read from each maker's own pages and dated, so you always know how fresh a figure is.

Every grade, review and ranking on ToolGPA is our own judgement. No company can pay for a grade or change one. Every tool on the site has a guide like this one, free to download and pass on. It all lives at **toolgpa.com**.

5,038
tools graded

95
categories

739
price changes on record

579
apps priced in 12 countries

What else is on toolgpa.com

Pega, kept up to date

Everything in this guide, with prices and grades as they are today

toolgpa.com/tools/pega

How grades are given

The rules behind every letter and every GPA

toolgpa.com/grades

Value charts

What each tool costs against what it scores, for every category

toolgpa.com/charts

Compare

Any two tools side by side, plan by plan

toolgpa.com/compare

Price changes

Every price rise and cut on record, each with its source

toolgpa.com/price-changes

Prices by country

What apps cost on the App Store in 12 countries

toolgpa.com/prices-by-country

Pay less

Every public discount: yearly billing, students, nonprofits

toolgpa.com/save

Keep or make

Which tools are worth paying for, and which you could build yourself

toolgpa.com/keep-or-make

Scan for the live page

Prices and grades as they are today

Quoting this guide?

Please name ToolGPA and link to the live page, so readers can check the figures for themselves:

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ToolGPA, "Pega: The Insider's Guide", checked
Nov 12, 2026. https://toolgpa.com/tools/pega
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Know someone choosing between automation tools?

Send them this guide: toolgpa.com/tools/pega/guide

ToolGPA elsewhere: youtube.com/@toolgpa

See our other guides

The best-graded automation tools after Pega, each with an Insider's Guide of its own.

Automation Insider's Guide

Every one of the 72 automation tools we grade, compared

IFTTT Insider's Guide

Simple trigger-and-action automations for apps and smart devices

3.0 GPA

Node-RED Insider's Guide

Open-source, flow-based programming tool for event-driven apps

3.0 GPA

Ui.Vision Insider's Guide

Open-source browser and desktop automation with computer vision

3.0 GPA

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Choosing software? Every tool graded, every price dated.

Compare tools at toolgpa.com ›

Everything in this guide is ToolGPA's own summary of what Pega's pages, its app-store listings and public reviews said on the dates shown. Grades are our judgement under the rules at toolgpa.com/grades. Every grade, review and ranking on ToolGPA is our own judgement. No company can pay for a grade or change one. Pega is a trademark of its owner, and this guide is not made, paid for or approved by Pegasystems. Prices and plans change: check pega.com before you buy.