ToolGPA

NOVEMBER 2026

Pulseway

The Insider's Guide

RMM with built-in remote control and a mobile app for IT teams



Every plan, grade, refund rule and rival among remote desktop apps, read from Pulseway's own pages.

Made by Pulseway · checked Nov 13, 2026 · toolgpa.com

1.8
GPA



Contents

01 Welcome
What it is, who it suits, its grades and the ten things to know first

02 What it costs
Every plan, the free plan, ways to pay less and how prices have moved

03 What it does
Its main features, where it runs, what it works with and who makes it

04 Where it stands
Its grades against its category, and whether to keep it or make your own

05 The alternatives
The tools it is most often weighed against, side by side

06 Quick answers
The questions people ask about it, each answered in a line or two

07 About ToolGPA
Who made this guide, what else is on the site, and how to cite it

ToolGPA put this guide together from Pulseway's own pages, its app-store listings and our grades. Every fact in it is on Pulseway's page too, where it is kept up to date. Checked Nov 13, 2026.

Welcome

What it is, who it suits, its grades and the ten things to know first

1.8

GPA, above 6 of the 85 other remote desktop apps we grade

Pulseway is a remote monitoring and management platform for IT departments and managed service providers. It monitors workstations, servers and network devices, automates patching and scripted fixes, and includes its own remote control for Windows and macOS. A mobile app lets technicians watch alerts and start remote sessions away from the desk.

To get you started, here are **7 things to know about Pulseway**, taken from its own pages and our grades.

> **There is no published price: the pricing address redirects to the home page and prices come from a demo.**
>
> From our report card of Pulseway

1 **Best for device management with built-in remote control**

Pulseway is device management for IT teams, with monitoring, patching, automation and built-in remote control, plus a mobile app.

2 **It runs on 4 platforms**

Web, Windows, macOS and Linux.

3 Monitoring and alerting

Real-time monitoring of servers, networks, workstations and mobile devices, with customizable alerts.

4 Built-in remote control

Connects to Windows and macOS devices from Windows, macOS, iOS or Android, with multi-screen access, file transfer and optional session recording on Windows agents.

5 Patch management

Discovers and updates operating systems and third-party applications, on a schedule.

6 A 1.8 GPA, above 6 of 85

That is against the other remote desktop apps we grade, on value, the free plan, features, ease of use and platforms.

7 Keep it

To replace Pulseway you would be making a fast, secure link to another computer through any network. That is not a weekend's work, with an AI app builder or without one.

Pulseway at a glance

PRICING Paid	FREE PLAN No
FREE TRIAL None stated	RUNS ON Web, macOS, Windows, Linux
MADE BY Pulseway	CATEGORY Remote Desktop
OUR GRADE 1.8 GPA, weak	

The report card

Best for device management with built-in remote control

Pulseway is device management for IT teams, with monitoring, patching, automation and built-in remote control, plus a mobile app. There is no published price: the pricing address redirects to the home page and prices come from a demo. Remote control is for Windows and macOS, and antivirus, backup and NOC services are paid add-ons.

TOOLGPA REPORT CARD

Pulseway

Graded Nov 13, 2026

SUBJECT	GRADE	COMMENT
Value for money	C	No price is published: the pricing address redirects to the home page and prices come from a requirements form or a demo, so it sits at the ordinary C.
Free plan and trial	F	No free plan or trial is listed; the pages push a demo.
Features	C	Monitoring, patching, automation, built-in remote control, network discovery and reporting. The listing shows gaps: Linux has no remote control named, session recording is Windows only and antivirus, backup and documentation are add-ons.
Ease of use	C	No store rating on record. You deploy agents and build automations.
Platforms and integrations	B	Web console and agents for Windows, Mac and Linux, with a mobile app on the tagline, and ConnectWise Manage, Autotask, Zendesk, PagerDuty, Slack, IT Glue and more.

Grade point average Weak, out of 4.0 **1.8**

An A is worth 4 points, a B 3, a C 2, a D 1 and an F nothing. The GPA is the average of the five.

Who Pulseway is for

- ✓ Fits if you manage Windows and Mac machines and want remote control inside the tool
- ✓ Makes sense if you use ConnectWise or Autotask and want a link to them

Who it is not for

- ✗ Not for you if you want a published price: it comes from a demo
- ✗ Skip it if you manage Linux machines and need remote control, which the pages name for Windows and macOS
- ✗ Watch out: session recording is for Windows agents only
- ✗ Watch out: antivirus, backup, IT documentation and NOC services are listed as add-ons

Good to know

Good for

- ✓ IT departments and MSPs that want RMM and remote control in one product
- ✓ Technicians who handle alerts and fixes from a phone
- ✓ Teams that run Pulseway's PSA or an existing ticketing tool

Worth knowing

- ⓘ No price is published: the pricing address redirects to the home page, and prices come from a requirements form or a demo.
- ⓘ Remote control is described for Windows and macOS devices; Linux machines can be monitored but the page names no remote control for them.
- ⓘ Session recording is available for Windows agents only.
- ⓘ Antivirus, backup, IT documentation and NOC services are listed as add-ons.

What it costs

Every plan, the free plan, ways to pay less and how prices have moved

Pulseway's current pricing could not be confirmed from its own site.

> **No free plan or trial is listed; the pages push a demo.**
>
> From our grade for free plan and trial

We could not confirm Pulseway's current prices from its own site, so this guide lists no plans. pulseway.com has them.

What it does

Its main features, where it runs, what it works with and who makes it

4

Places it runs: Web, macOS, Windows and Linux

RMM with built-in remote control and a mobile app for IT teams. Here is what it does, as its own site describes it, and what it covers: workflow automation, reports, help desk, remote desktop.

> **Monitoring, patching, automation, built-in remote control, network discovery and reporting.**
>
> From our grade for features

Monitoring and alerting

Real-time monitoring of servers, networks, workstations and mobile devices, with customizable alerts.

Built-in remote control

Connects to Windows and macOS devices from Windows, macOS, iOS or Android, with multi-screen access, file transfer and optional session recording on Windows agents.

Patch management

Discovers and updates operating systems and third-party applications, on a schedule.

Automation workflows

Runs scripts, restarts services and applies automatic fixes when an alert fires.

Network discovery and deployment

Finds endpoints on a network and mass-deploys the Pulseway agent with pre-configured policies.

Reporting

Ready-to-use report templates plus an Advanced Templates feature for custom reports.

Where it runs

Web · macOS · Windows · Linux

What it works with

ConnectWise Manage · Autotask · Zendesk · PagerDuty · Slack · IT Glue · Webroot · Bitdefender

Pulseway is made by Pulseway.

Where it stands

Its grades against its category, and whether to keep it or make your own

6/85

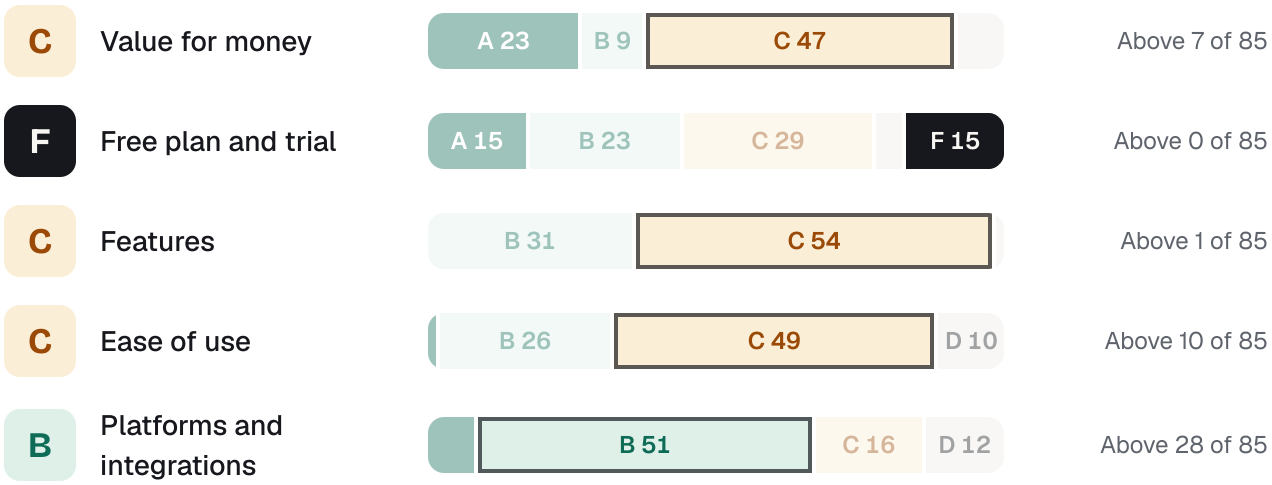
Other remote desktop apps it is graded above

Pulseway's GPA of 1.8 is higher than 6 of the 85 other remote desktop apps we grade, and level with 6.

It stands best on platforms and integrations (B, above 28 of 85) and worst on free plan and trial (F, above 0).

Each grade against the category

Every bar is all 86 remote desktop apps we grade, cut by the letter each got. Pulseway's own letter is outlined.



Keep it, or make your own?

Whether this is something you could build for yourself with an AI app builder, and what you would give up.

Keep it

To replace Pulseway you would be making a fast, secure link to another computer through any network. That is not a weekend's work, with an AI app builder or without one.

That makes this kind of software worth paying for, not this one in particular: 73 of the 85 other remote desktop apps grade higher.

What you could make

- Reports and help desk: an app builder makes these well.

What you could not

- A fast, secure link to another computer through any network.
- Connections to other products, each kept working as those products change.
- Apps for macOS, Windows and Linux that stay in step with each other.

What this rests on. Pulseway's listing: what it does, where it runs, what it plugs into and what it costs. It is a judgement about the kind of software this is. We have not built a replacement for it, and making your own means looking after it too. How we decide, and every tool's verdict.

The alternatives

The tools it is most often weighed against, side by side



Datto RMM, NinjaOne, Kaseya VSA, Level and SuperOps

The 5 tools Pulseway is most often weighed against, with where each one differs from it.

Datto RMM

2.0 GPA

Free trial

Cloud RMM for MSPs and IT departments, with Microsoft 365 tools.

- Pulseway also covers help desk.

Pulseway and Datto RMM compared in full

NinjaOne

2.4 GPA

Free trial · from $1.50/mo

Endpoint management platform with built-in remote access.

- Pulseway also covers reports and help desk.

Pulseway and NinjaOne compared in full

Kaseya VSA

2.0 GPA

Paid

Endpoint monitoring, patching and remote support for MSPs and IT.

- Pulseway also covers help desk.

Pulseway and Kaseya VSA compared in full



2.6
GPA

Level

Free plan · from $2/mo

Remote monitoring and management priced per managed device.

- Level has a free plan. Pulseway does not.
- Pulseway also covers reports and help desk.

Pulseway and Level compared in full



2.2
GPA

SuperOps

Free trial

Endpoint management with built-in ticketing, sold per endpoint.

Pulseway and SuperOps compared in full

PART 06 · QUESTIONS

Quick answers

The questions people ask about it, each answered in a line or two

10

Questions, each answered in a line or two

The short version of everything above, for when you only need the answer. Each one is told in full in its part of the guide.

Is Pulseway free?

No. Pulseway is a paid product.

What platforms does Pulseway work on?

Pulseway is available on Web, Windows, macOS and Linux.

Does Pulseway have an Android app?

No Android app was listed when its pages were read on Nov 13, 2026. Pulseway is listed for Web, Windows, macOS and Linux.

Does Pulseway have an iPhone app?

No iPhone app was listed when its pages were read on Nov 13, 2026. Pulseway is listed for Web, Windows, macOS and Linux.

Is Pulseway open source?

Pulseway is not described as open source on its own site, as read on Nov 13, 2026.

What does Pulseway integrate with?

Pulseway's listing names ConnectWise Manage, Autotask, Zendesk, PagerDuty, Slack, IT Glue, Webroot and Bitdefender.

Who makes Pulseway?

Pulseway is made by a company of the same name.

What are the alternatives to Pulseway?

The closest alternatives to Pulseway in our directory are Datto RMM, NinjaOne, Kaseya VSA, Level and SuperOps.

How does Pulseway compare with other remote desktop apps?

Pulseway's GPA of 1.8 is higher than 6 of the 85 other remote desktop apps we grade, and level with 6.

Could I make my own version of Pulseway?

To replace Pulseway you would be making a fast, secure link to another computer through any network.

Where this guide comes from

The prices, plans, platforms and features were read from Pulseway's own pages on Nov 13, 2026, and the grades were given on Nov 13, 2026. Graded from this listing, whose facts were read from Pulseway's own pages on 13 November 2026. Not based on using the product, and shorter than our full reviews.

Every tool we list gets five grades, A to F, each with its reason, and a GPA that averages them. How each is decided is at toolgpa.com/grades. This guide is ToolGPA's own work; it is not made, paid for or approved by Pulseway. Prices change, so check pulseway.com before you buy.

pulseway.com/
pulseway.com/products/remote-access-software
pulseway.com/features/rmm-software

PART 07 · ABOUT

About ToolGPA

Who made this guide, what else is on the site, and how to cite it

7,721

Tools graded, in 95 categories

ToolGPA grades software the way a school report grades a pupil: five subjects, a letter for each with the reason written beside it, and a GPA that averages them. Prices, plans and platforms are read from each maker's own pages and dated, so you always know how fresh a figure is.

Every grade, review and ranking on ToolGPA is our own judgement. No company can pay for a grade or change one. Every tool on the site has a guide like this one, free to download and pass on. It all lives at **toolgpa.com**.

7,721	95	739	579
tools graded	categories	price changes on record	apps priced in 12 countries

What else is on toolgpa.com

Pulseway, kept up to date

Everything in this guide, with prices and grades as they are today

toolgpa.com/tools/pulseway

How grades are given

The rules behind every letter and every GPA

toolgpa.com/grades

Value charts

What each tool costs against what it scores, for every category

toolgpa.com/charts

Compare

Any two tools side by side, plan by plan

toolgpa.com/compare

Price changes

Every price rise and cut on record, each with its source

toolgpa.com/price-changes

Prices by country

What apps cost on the App Store in 12 countries

toolgpa.com/prices-by-country

Pay less

Every public discount: yearly billing, students, nonprofits

toolgpa.com/save

Keep or make

Which tools are worth paying for, and which you could build yourself

toolgpa.com/keep-or-make

Scan for the live page

Prices and grades as they are today

Quoting this guide?

Please name ToolGPA and link to the live page, so readers can check the figures for themselves:

```
ToolGPA, "Pulseway: The Insider's Guide",
checked Nov 13, 2026.
https://toolgpa.com/tools/pulseway
```

Know someone choosing between remote desktop apps?

Send them this guide:
toolgpa.com/tools/pulseway/guide

ToolGPA elsewhere: youtube.com/@toolgpa

See our other guides

The best-graded remote desktop apps after Pulseway, each with an Insider's Guide of its own.

Remote Desktop Insider's Guide

Every one of the 86 remote desktop apps we grade, compared

Chrome Remote Desktop Insider's Guide

Google's free remote access to your own computers from a browser

3.2 GPA

DWService Insider's Guide

Free browser-based remote access to computers via an agent

3.2 GPA

HopToDesk Insider's Guide

Free open-source remote desktop with a paid device dashboard

3.2 GPA

ToolGPA

Choosing software? Every tool graded, every price dated.

Compare tools at toolgpa.com ›

Everything in this guide is ToolGPA's own summary of what Pulseway's pages, its app-store listings and public reviews said on the dates shown. Grades are our judgement under the rules at toolgpa.com/grades. Every grade, review and ranking on ToolGPA is our own judgement. No company can pay for a grade or change one. Pulseway is a trademark of its owner, and this guide is not made, paid for or approved by Pulseway. Prices and plans change: check pulseway.com before you buy.