ToolGPA

NOVEMBER 2026

Raygun Real User Monitoring

The Insider's Guide

Real user monitoring for web and mobile front-end performance



Every plan, grade, refund rule and rival among website and product analytics tools, read from Raygun Real User Monitoring's own pages.

Made by Raygun · checked Nov 13, 2026 · toolgpa.com

2.2
GPA



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Who made this guide, what else is on the site, and how to cite it

ToolGPA put this guide together from Raygun Real User Monitoring's own pages, its app-store listings and our grades. Every fact in it is on Raygun Real User Monitoring's page too, where it is kept up to date. Checked Nov 13, 2026.

Welcome

What it is, who it suits, its grades and the ten things to know first

2.2

GPA, above 29 of the 100 other website and product analytics tools we grade

Raygun Real User Monitoring tracks how a website or app performs for real visitors on desktop and mobile. It reports Core Web Vitals, gives a load-time waterfall for each page, and can show a single user's sessions. It is one of three Raygun products, alongside Crash Reporting and Application Performance Monitoring.

> "
>
> **You add a script and set up alerts, tags and dashboards.**
>
> From our grade for ease of use

To get you started, here are **9 things to know about Raygun Real User Monitoring**, taken from its own pages and our grades.

1 **Best for real-user speed monitoring tied to deployments**

Raygun's RUM tracks Core Web Vitals and page-level timings from real users and ties them to each deployment.

2 **Paid plans start at $80 a month**

As its pricing page puts it: $80 per month for 100,000 sessions, billed annually ($120 billed monthly).

3 **You can try it first**

14-day free trial, no credit card required

4 **It runs on Web**

Web.

5 **Core Web Vitals and UX metrics**

Tracks Google's Core Web Vitals from real users, with root cause analysis down to a single asset.

6 **Page-level diagnostics**

A full waterfall of DNS, latency, SSL, server and transfer times for each page, with instance-level diagnostics for individual requests.

7 **Filtering and segments**

Data can be filtered and compared by time, location, browser, device, release version or custom tags.

8 **A 2.2 GPA, above 29 of 100**

That is against the other website and product analytics tools we grade, on value, the free plan, features, ease of use and platforms.

9 **Keep it**

The plain part of Raygun Real User Monitoring you could make: reports. What surrounds it you could not. The 3 things listed below take a company, not a weekend.

Raygun Real User Monitoring at a glance

PRICING
Free trial, from $80 per month for 100,000 sessions, billed annually ($120 billed monthly)

FREE PLAN
No

FREE TRIAL
14-day free trial, no credit card required

RUNS ON
Web

MADE BY
Raygun

CATEGORY
Website & Product Analytics

OUR GRADE
2.2 GPA, fair

The report card

Best for real-user speed monitoring tied to deployments

Raygun's RUM tracks Core Web Vitals and page-level timings from real users and ties them to each deployment. It has no free plan, starts at $80 a month for 100,000 sessions, and alerts and integrations wait for the $160 Team plan.

TOOLGPA REPORT CARD **Raygun Real User Monitoring** Graded Nov 13, 2026

SUBJECT	GRADE	COMMENT
Value for money	C	$80 a month billed annually ($120 monthly) for 100,000 sessions sits between the middle ($32) and the dearer quarter ($150) of analytics tools.
Free plan and trial	C	A 14-day trial with no card. No free plan.
Features	C	Core Web Vitals, waterfalls, filters, customer lookup and deployment tracking do the job of speed monitoring fully, but it is a smaller job than analytics.
Ease of use	C	No store rating on record. You add a script and set up alerts, tags and dashboards.
Platforms and integrations	B	Web only, with Slack, Microsoft Teams, GitHub, Jira and an API listed.

Grade point average Fair, out of 4.0 **2.2**

An A is worth 4 points, a B 3, a C 2, a D 1 and an F nothing. The GPA is the average of the five.

Who Raygun Real User Monitoring is for

- ✓ Fits if you ship often and want to see speed change per release
- ✓ Works for teams that want per-customer session lookups

Who it is not for

- ✕ Pricey if you pay monthly, at $120 against $80 billed annually
- ✕ Tight if you want alerts, as Core Web Vitals alerts, integrations and custom dashboards start at Team
- ✕ Watch out: sessions beyond your quota are charged on demand at $0.002
- ✕ Watch out: the pricing table mixes session and error labels
- ✕ Skip it if you want visitor analytics, as this is speed monitoring only

Good to know

Good for

- ✓ Development teams that want front-end performance data tied to releases
- ✓ Teams already using Raygun for crash reporting
- ✓ Web and mobile apps built with JavaScript, React, Angular, iOS or Android

Worth knowing

- ⓘ There is no free plan; the entry paid tier is $80 a month billed annually ($120 billed monthly).
- ⓘ The pricing table labels RUM quotas inconsistently (some labels say errors); its footnote refers to reserved sessions, charged on demand at $0.002 beyond them.
- ⓘ Core Web Vitals alerts, integrations and custom dashboards start at the Team plan.
- ⓘ Saving 33% needs annual billing; Crash Reporting lists SAML SSO and priority support on Business.

What it costs

Every plan, the free plan, ways to pay less and how prices have moved

$80
A month to start

Raygun Real User Monitoring is a paid product with a free trial, starting at $80 per month for 100,000 sessions, billed annually ($120 billed monthly).

BASIC

$80

per month for 100,000 sessions, billed annually ($120 billed monthly)

Unlimited apps and members, Core Web Vitals, page-level insights, slow-page alerts, deployment tracking and the Raygun API.

TEAM

$160

per month for 200,000 sessions, billed annually ($240 billed monthly)

Adds Core Web Vitals alerts, third-party integrations, unlimited custom dashboards, custom timings and user roles.

BUSINESS

$800

per month for 1M sessions, billed annually ($1,200 billed monthly)

Marked most popular for RUM; quota rises to 1M sessions a month. Feature list not shown in the RUM table.

ENTERPRISE

Custom

Talk-to-sales plan with custom terms, volume discounts and SLAs.

Trying it first

14-day free trial, no credit card required

Read from raygun.com on Nov 13, 2026.

Ways to pay less

ANNUAL DISCOUNT

Save 33% with annual billing

The pricing page labels annual billing as saving 33% against monthly: Basic RUM is $80 billed annually against $120 billed monthly.

Stated on raygun.com

What it does

Its main features, where it runs, what it works with and who makes it

1

Place it runs: Web

Real user monitoring for web and mobile front-end performance. Here is what it does, as its own site describes it, and what it covers: public API, reports, dashboards, page speed.

> **Web only, with Slack, Microsoft Teams, GitHub, Jira and an API listed.**

From our grade for platforms and integrations

Core Web Vitals and UX metrics

Tracks Google's Core Web Vitals from real users, with root cause analysis down to a single asset.

Page-level diagnostics

A full waterfall of DNS, latency, SSL, server and transfer times for each page, with instance-level diagnostics for individual requests.

Filtering and segments

Data can be filtered and compared by time, location, browser, device, release version or custom tags.

Customer Experience Monitoring

Search an individual customer to see a breakdown of their sessions and errors.

Deployment tracking and alerts

Watch the performance impact of each deployment, with custom alerts for slow pages and a daily Slack summary.

Where it runs

Web

What it works with

Slack
Microsoft Teams
GitHub
Jira

Raygun Real User Monitoring is made by Raygun.

PART 04 · STANDING

Where it stands

Its grades against its category, and whether to keep it or make your own

29/100

Other website and product analytics tools it is graded above

Raygun Real User Monitoring's GPA of 2.2 is higher than 29 of the 100 other website and product analytics tools we grade, and level with 25.

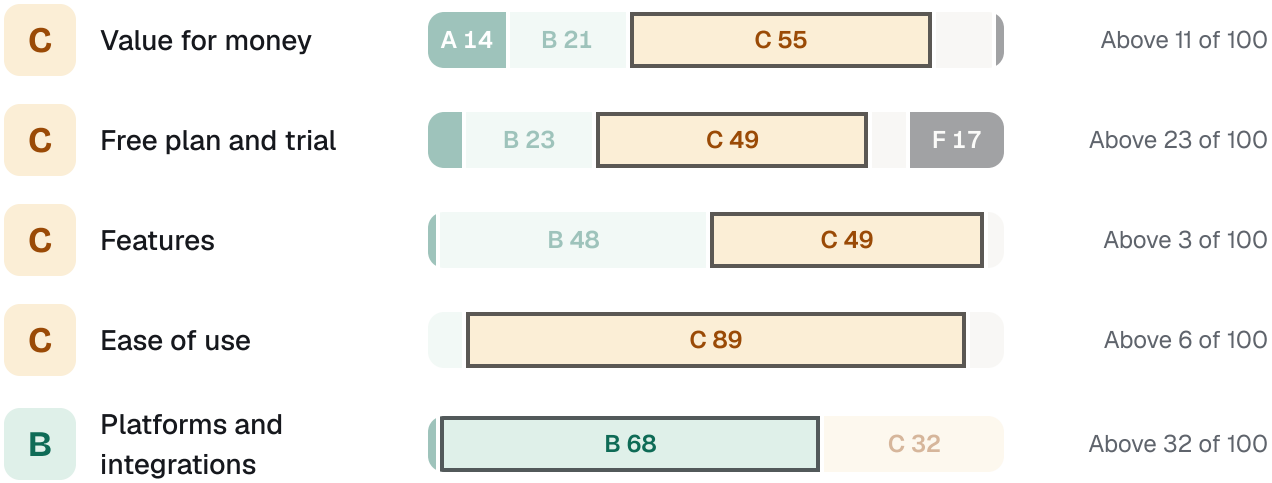
It stands best on platforms and integrations (B, above 32 of 100) and worst on features (C, above 3).

Its paid plans start at $80 a month, against a middle price of $25 for the category: 44 of the 63 others that charge start lower.

On features, ease of use and platforms it scores 2.3 out of 4. 27 tools score higher and cost less.

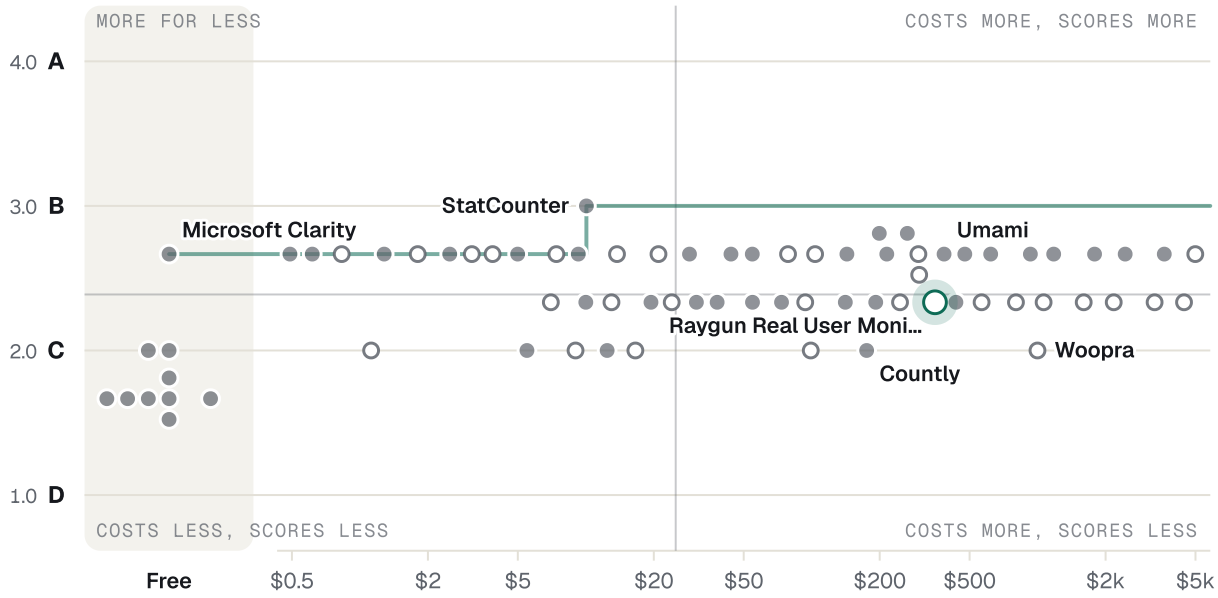
Each grade against the category

Every bar is all 101 website and product analytics tools we grade, cut by the letter each got. Raygun Real User Monitoring's own letter is outlined.



Price against what you get

Each dot is one of 74 website and product analytics tools. Further left costs less; higher up scores better on features, ease of use and platforms. Raygun Real User Monitoring is the marked dot.



What paid plans start at, a month (each step along is roughly double)

Keep it, or make your own?

Whether this is something you could build for yourself with an AI app builder, and what you would give up.

Keep it

The plain part of Raygun Real User Monitoring you could make: reports. What surrounds it you could not. The 3 things listed below take a company, not a weekend.

That makes this kind of software worth paying for, not this one in particular: 46 of the 100 other website and product analytics tools grade higher. It costs $960 a year.

What you could make

- Reports: an app builder makes this well.

What you could not

- Speed tests run from real browsers on a schedule.
- Connections that pull numbers from dozens of other services.
- It plugs into other products, Slack, Microsoft Teams and GitHub among them, and has an API.

What this rests on. Raygun Real User Monitoring's listing: what it does, where it runs, what it plugs into and what it costs. It is a judgement about the kind of software this is. We have not built a replacement for it, and making your own means looking after it too. How we decide, and every tool's verdict.

The alternatives

The tools it is most often weighed against, side by side



Sematext Experience, LogRocket, Zipy, UXCam and Fullstory

The 5 tools Raygun Real User Monitoring is most often weighed against, with where each one differs from it.

2.2 GPA

Sematext Experience

Free trial · from $9/mo

Real user monitoring for front-end speed and page-load problems.

- Sematext Experience also covers log file analysis.

Raygun Real User Monitoring and Sematext Experience compared in full

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2.2 GPA

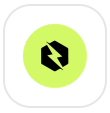
LogRocket

Free plan · from $83/mo

Session replay with error tracking and product analytics for web apps.

- LogRocket has a free plan. Raygun Real User Monitoring does not, though it has a free trial.
- LogRocket is self-hostable, according to its own site.
- Raygun Real User Monitoring also covers reports, dashboards and page speed.

Raygun Real User Monitoring and LogRocket compared in full



2.2 GPA

Zipy

Free plan · from $25/mo

Session replay with error monitoring for web and mobile apps.

- Zipy has a free plan. Raygun Real User Monitoring does not, though it has a free trial.
- Only Zipy lists a browser extension.
- Raygun Real User Monitoring also covers dashboards and page speed.

Raygun Real User Monitoring and Zipy compared in full



2.2 GPA

UXCam

Free trial

Product analytics and session replay for mobile apps and websites.

- Raygun Real User Monitoring also covers reports and page speed.
- UXCam also covers web analytics and session replay.

Raygun Real User Monitoring and UXCam compared in full



3.0 GPA

Fullstory

Free plan

Session replay and behavior analytics for websites and apps.

- Fullstory has a free plan. Raygun Real User Monitoring does not, though it has a free trial.
- Raygun Real User Monitoring also covers reports and page speed.
- Fullstory also covers surveys, web analytics and session replay.

Raygun Real User Monitoring and Fullstory compared in full

PART 06 · QUESTIONS

Quick answers

The questions people ask about it, each answered in a line or two

14

Questions, each answered in a line or two

The short version of everything above, for when you only need the answer. Each one is told in full in its part of the guide.

Is Raygun Real User Monitoring free?

No, Raygun Real User Monitoring is a paid product, but you can try it first.

How much does Raygun Real User Monitoring cost?

Raygun Real User Monitoring lists 4 plans. Basic: $80 per month for 100,000 sessions, billed annually ($120 billed monthly).

What platforms does Raygun Real User Monitoring work on?

Raygun Real User Monitoring is available on Web.

Does Raygun Real User Monitoring offer any discounts?

Raygun Real User Monitoring publicly lists the following: Save 33% with annual billing.

Does Raygun Real User Monitoring have an Android app?

No Android app was listed when its pages were read on Nov 13, 2026. Raygun Real User Monitoring is listed for Web.

Does Raygun Real User Monitoring have an iPhone app?

No iPhone app was listed when its pages were read on Nov 13, 2026. Raygun Real User Monitoring is listed for Web.

Is Raygun Real User Monitoring open source?

Raygun Real User Monitoring is not described as open source on its own site, as read on Nov 13, 2026.

Does Raygun Real User Monitoring have an API?

Yes. Raygun Real User Monitoring offers a public API, according to its own site.

What does Raygun Real User Monitoring integrate with?

Raygun Real User Monitoring's listing names Slack, Microsoft Teams, GitHub and Jira.

Who makes Raygun Real User Monitoring?

Raygun Real User Monitoring is made by Raygun.

What are the alternatives to Raygun Real User Monitoring?

The closest alternatives to Raygun Real User Monitoring in our directory are Sematext Experience, LogRocket, Zipy, UXCam and Fullstory.

How does Raygun Real User Monitoring compare with other website and product analytics tools?

Raygun Real User Monitoring's GPA of 2.2 is higher than 29 of the 100 other website and product analytics tools we grade, and level with 25.

Is Raygun Real User Monitoring good value for money?

ToolGPA grades Raygun Real User Monitoring C for value for money. Its paid plans start at $80 a month, against a middle price of $25 for the category: 44 of the 63 others that charge start lower.

Could I make my own version of Raygun Real User Monitoring?

The plain part of Raygun Real User Monitoring you could make: reports.

Where this guide comes from

The prices, plans, platforms and features were read from Raygun Real User Monitoring's own pages on Nov 13, 2026, and the grades were given on Nov 13, 2026. Graded from this listing, whose facts were read from Raygun's own pages on 13 November 2026. Not based on using the product, and shorter than our full reviews.

Every tool we list gets five grades, A to F, each with its reason, and a GPA that averages them. How each is decided is at toolgpa.com/grades. This guide is ToolGPA's own work; it is not made, paid for or approved by Raygun. Prices change, so check raygun.com before you buy.

raygun.com/platform/real-user-monitoring
raygun.com/pricing
raygun.com/about

About ToolGPA

Who made this guide, what else is on the site, and how to cite it

7,721

Tools graded, in 95 categories

ToolGPA grades software the way a school report grades a pupil: five subjects, a letter for each with the reason written beside it, and a GPA that averages them. Prices, plans and platforms are read from each maker's own pages and dated, so you always know how fresh a figure is.

Every grade, review and ranking on ToolGPA is our own judgement. No company can pay for a grade or change one. Every tool on the site has a guide like this one, free to download and pass on. It all lives at toolgpa.com.

7,721	95	739	579
tools graded	categories	price changes on record	apps priced in 12 countries

What else is on toolgpa.com

Raygun Real User Monitoring, kept up to date

Everything in this guide, with prices and grades as they are today

toolgpa.com/tools/raygun-real-user-monitoring

How grades are given

The rules behind every letter and every GPA

toolgpa.com/grades

Value charts

What each tool costs against what it scores, for every category

toolgpa.com/charts

Compare

Any two tools side by side, plan by plan

toolgpa.com/compare

Price changes

Every price rise and cut on record, each with its source

toolgpa.com/price-changes

Prices by country

What apps cost on the App Store in 12 countries

toolgpa.com/prices-by-country

Pay less

Every public discount: yearly billing, students, nonprofits

toolgpa.com/save

Keep or make

Which tools are worth paying for, and which you could build yourself

toolgpa.com/keep-or-make

Scan for the live page

Prices and grades as they are today

Quoting this guide?

Please name ToolGPA and link to the live page, so readers can check the figures for themselves:

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ToolGPA, "Raygun Real User Monitoring: The Insider's Guide", checked Nov 13, 2026. https://toolgpa.com/tools/raygun-real-user-monitoring
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Know someone choosing between website and product analytics tools?

Send them this guide: toolgpa.com/tools/raygun-real-user-monitoring/guide

ToolGPA elsewhere: youtube.com/@toolgpa

See our other guides

The best-graded website and product analytics tools after Raygun Real User Monitoring, each with an Insider's Guide of its own.

Website & Product Analytics Insider's Guide

Every one of the 101 website and product analytics tools we grade, compared

Google Analytics Insider's Guide

Google's free website and app analytics, with a paid 360 tier

3.4 GPA

Microsoft Clarity Insider's Guide

Free session recordings and heatmaps from Microsoft, no traffic cap

3.2 GPA

PostHog Insider's Guide

Open-source product analytics with replays, flags and surveys

3.2 GPA

ToolGPA

Choosing software? Every tool graded, every price dated.

Compare tools at toolgpa.com ›

Everything in this guide is ToolGPA's own summary of what Raygun Real User Monitoring's pages, its app-store listings and public reviews said on the dates shown. Grades are our judgement under the rules at toolgpa.com/grades. Every grade, review and ranking on ToolGPA is our own judgement. No company can pay for a grade or change one. Raygun Real User Monitoring is a trademark of its owner, and this guide is not made, paid for or approved by Raygun. Prices and plans change: check raygun.com before you buy.