ToolGPA

NOVEMBER 2026

Aloha

The Insider's Guide

Review generation and patient engagement for healthcare practices



Every plan, grade, refund rule and rival among customer review tools, read from Aloha's own pages.

Made by Aloha · checked Nov 13, 2026 · toolgpa.com

1.6
GPA



The AI Operating System for Healthcare Practices

Reviews, scheduling, texting and the Charlie AI receptionist

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Who made this guide, what else is on the site, and how to cite it

ToolGPA put this guide together from Aloha's own pages, its app-store listings and our grades. Every fact in it is on Aloha's page too, where it is kept up to date. Checked Nov 13, 2026.

Welcome

What it is, who it suits, its grades and the ten things to know first

1.6

GPA, above 1 of the 63 other customer review tools we grade

Aloha, formerly ReviewWave, is a patient engagement platform for chiropractic, optometry and audiology practices. It automates Google review requests alongside online scheduling, two-way business texting, digital forms and recalls, and now adds an AI receptionist. Plans run on six-month terms billed monthly.

To get you started, here are **8 things to know about Aloha**, taken from its own pages and our grades.

> "
>
> **No rating on record, and a setup fee suggests a guided onboarding.**
>
> From our grade for ease of use

1 **Best for review automation for chiropractic and optometry**

Aloha, formerly ReviewWave, automates Google review requests for chiropractic, optometry and audiology practices, alongside scheduling and texting.

2 **Paid plans start at $299 a month**

As its pricing page puts it: $299 per month on a 6-month plan, plus $499 setup.

3 **It runs on 3 platforms**

Web, iOS and Android.

4 **Review automation**

Sends review requests to patients automatically to build Google reviews, part of every plan.

5 **Online scheduling**

Patients book online at any hour, and the plans include Reserve With Google.

6 **Business texting**

Two-way texting with a monthly text allowance that rises by plan.

7 **A 1.6 GPA, above 1 of 63**

That is against the other customer review tools we grade, on value, the free plan, features, ease of use and platforms.

8 **Keep it**

The plain part of Aloha you could make: review collection, appointment booking and forms. What surrounds it you could not. The 2 things listed below take a company, not a weekend.

Aloha at a glance

PRICING Paid, from $299 per month on a 6-month plan, plus $499 setup	FREE PLAN No
FREE TRIAL None stated	RUNS ON Web, iOS, Android
MADE BY Aloha	CATEGORY Customer Review Tools
OUR GRADE 1.6 GPA, weak	

The report card

Best for review automation for chiropractic and optometry

Aloha, formerly ReviewWave, automates Google review requests for chiropractic, optometry and audiology practices, alongside scheduling and

texting. The cheapest plan is $299 a month on a 6-month term plus $499 setup. Its focus is now wider than reviews.

TOOLGPA REPORT CARD	Aloha	Graded Nov 13, 2026
SUBJECT	GRADE	COMMENT
Value for money	D	$299 a month on a 6-month plan, plus a one-time $499 setup fee. The category's dearest tenth starts at $250.
Free plan and trial	F	No free plan or trial is on record for this listing.
Features	C	Review automation, scheduling, texting, forms, recalls and an AI receptionist. Reviews are one piece of a wider patient suite.
Ease of use	C	No rating on record, and a setup fee suggests a guided onboarding.
Platforms and integrations	B	Web, iPhone and Android, with Reserve With Google.
Grade point average		Weak, out of 4.0 **1.6**

An A is worth 4 points, a B 3, a C 2, a D 1 and an F nothing. The GPA is the average of the five.

Who Aloha is for

- ✓ Fits if you run a chiropractic, optometry or audiology practice
- ✓ Works for practices that also want scheduling and texting from the same vendor

Who it is not for

- ✗ Pricey if you only want reviews: $299 a month on a 6-month term, plus $499 setup
- ✗ Watch out: an AI website add-on costs $199 a month extra
- ✗ Skip it if you don't want a six-month term, since plans run on one
- ✗ Watch out: the product was renamed from ReviewWave to Aloha

Good to know

Good for

- ✓ Chiropractic, optometry and audiology practices wanting reviews tied to scheduling
- ✓ Practices that prefer a monthly plan with onboarding handled by the vendor

Worth knowing

- ⓘ Plans are priced on 6-month terms and carry a one-time $499 setup fee.
- ⓘ An AI website add-on costs $199 a month extra.
- ⓘ The product was renamed from ReviewWave to Aloha, and its focus is now wider than reviews.

PART 02 · PRICING

What it costs

Every plan, the free plan, ways to pay less and how prices have moved

$299

A month to start

Aloha is a paid product, starting at $299 per month on a 6-month plan, plus $499 setup.

> **No free plan or trial is on record for this listing.**

From our grade for free plan and trial

ACTIVATE

$299

per month, on a 6-month plan paid monthly

Business two-way texting with 10,000 texts a month, review automation, online scheduling, apps and unlimited campaigns.

ELEVATE

$499

per month, on a 6-month plan paid monthly

Activate plus 15,000 texts a month, missed call text, website chat, online forms and a referral engine.

DOMINATE

$699

per month, on a 6-month plan paid monthly

Elevate plus 20,000 texts, CharlieAI Voice with 300 voice AI minutes and a Charlie texting agent.

Read from getaloha.com on Nov 13, 2026.

What it does

Its main features, where it runs, what it works with and who makes it

3

Places it runs: Web, iOS and Android

Review generation and patient engagement for healthcare practices. Here is what it does, as its own site describes it, and what it covers: forms, business texting, appointment booking, review collection.

"

Review automation, scheduling, texting, forms, recalls and an AI receptionist.

From our grade for features

Review automation

Sends review requests to patients automatically to build Google reviews, part of every plan.

Online scheduling

Patients book online at any hour, and the plans include Reserve With Google.

Business texting

Two-way texting with a monthly text allowance that rises by plan.

Forms and recalls

Digital intake forms, patient recalls and insurance verification are listed among its solutions.

AI receptionist

A voice and texting AI agent that is part of the Dominate plan.

Where it runs

Web iOS Android

What it works with

Reserve With Google

Aloha is made by Aloha.

Where it stands

Its grades against its category, and whether to keep it or make your own

1/63

Other customer review tools it is graded above

Aloha's GPA of 1.6 is higher than 1 of the 63 other customer review tools we grade, and level with 6.

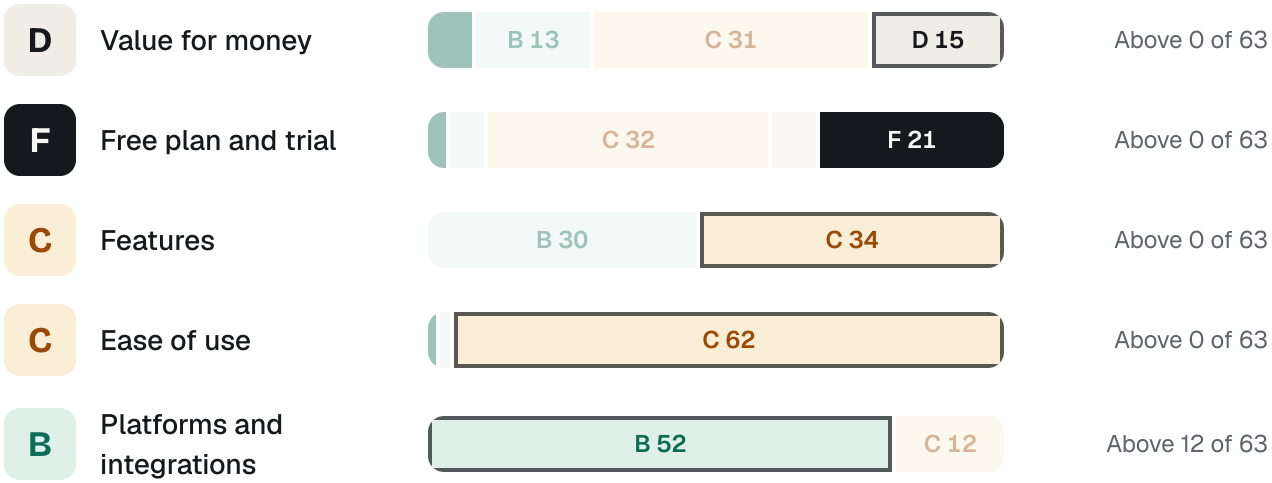
It stands best on platforms and integrations (B, above 12 of 63) and worst on free plan and trial (F, above 0).

Its paid plans start at $299 a month, against a middle price of $29 for the category: 47 of the 50 others that charge start lower.

On features, ease of use and platforms it scores 2.3 out of 4. 22 tools score higher and cost less.

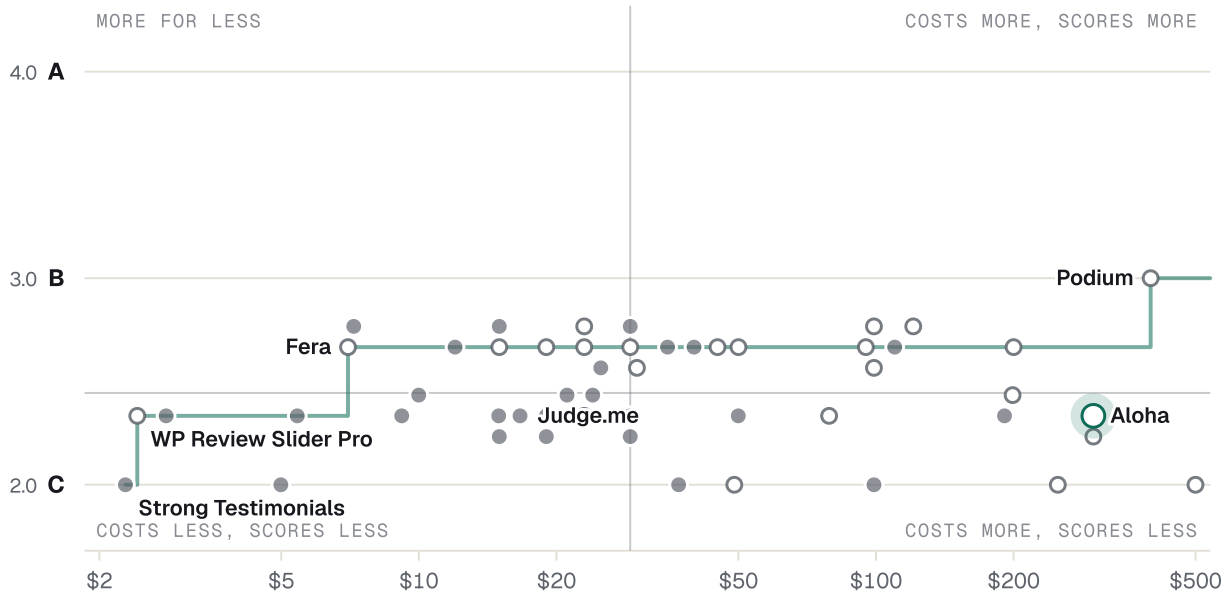
Each grade against the category

Every bar is all 64 customer review tools we grade, cut by the letter each got. Aloha's own letter is outlined.



Price against what you get

Each dot is one of 51 customer review tools. Further left costs less; higher up scores better on features, ease of use and platforms. Aloha is the marked dot.



What paid plans start at, a month (each step along is roughly double) ⍰

Keep it, or make your own?

Whether this is something you could build for yourself with an AI app builder, and what you would give up.

Keep it

The plain part of Aloha you could make: review collection, appointment booking and forms. What surrounds it you could not. The 2 things listed below take a company, not a weekend.

That makes this kind of software worth paying for, not this one in particular: 56 of the 63 other customer review tools grade higher. It costs $3,588 a year.

What you could make

- Review collection, appointment booking and forms: an app builder makes these well.

What you could not

- Texts from a business number, registered with the carriers.
- A real app for iOS and Android. Something home-made would be a web page.

What this rests on. Aloha's listing: what it does, where it runs, what it plugs into and what it costs. It is a judgement about the kind of software this is. We have not built a replacement for it, and making your own means looking after it too. How we decide, and every tool's verdict.

The alternatives

The tools it is most often weighed against, side by side



Weave, Demandforce, Birdeye, Podium and GatherUp

The 5 tools Aloha is most often weighed against, with where each one differs from it.

1.6 GPA

Weave

From $199/mo

Phones, texting, reviews and payments for healthcare practices.

- Aloha also covers forms.
- Weave also covers email campaigns, business phone line and online fax.

Aloha and Weave compared in full

D

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Demandforce

Paid

Patient communication and review software for local practices.

- Aloha also covers forms.
- Demandforce also covers email campaigns, business phone line and call tracking.

Aloha and Demandforce compared in full



2.0
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Birdeye

Paid

Review management and AI agents for multi-location local businesses.

- Aloha also covers forms, business texting and appointment booking.
- Birdeye also covers AI agents, surveys, reports and chatbots.

Aloha and Birdeye compared in full



2.0
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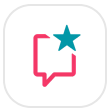
Podium

From $399/mo

Google review requests by text, plus a lead inbox for local businesses.

- Only Podium lists a browser extension.
- Aloha also covers forms and appointment booking.
- Podium also covers AI agents, live chat, business phone line and sMS marketing.

Aloha and Podium compared in full



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GatherUp

Free trial · from $99/mo

Review requests, NPS surveys and review monitoring per location.

- Only Aloha lists iOS and Android apps.
- Aloha also covers forms, business texting and appointment booking.
- GatherUp also covers surveys and reports.

Aloha and GatherUp compared in full

PART 06 · QUESTIONS

Quick answers

The questions people ask about it, each answered in a line or two

12

Questions, each answered in a line or two

The short version of everything above, for when you only need the answer. Each one is told in full in its part of the guide.

Is Aloha free?

No. Aloha is a paid product, starting at $299 per month on a 6-month plan, plus $499 setup.

How much does Aloha cost?

Aloha lists 3 plans. Activate: $299 per month, on a 6-month plan paid monthly.

What platforms does Aloha work on?

Aloha is available on Web, iOS and Android.

Does Aloha have a Windows app?

No Windows app was listed when its pages were read on Nov 13, 2026. Aloha is listed for Web, iOS and Android.

Does Aloha have a macOS app?

No macOS app was listed when its pages were read on Nov 13, 2026. Aloha is listed for Web, iOS and Android.

Is Aloha open source?

Aloha is not described as open source on its own site, as read on Nov 13, 2026.

What does Aloha integrate with?

Aloha's listing names Reserve With Google. A listing names up to eight integrations, so it may connect to more.

Who makes Aloha?

Aloha is made by a company of the same name.

What are the alternatives to Aloha?

The closest alternatives to Aloha in our directory are Weave, Demandforce, Birdeye, Podium and GatherUp.

How does Aloha compare with other customer review tools?

Aloha's GPA of 1.6 is higher than 1 of the 63 other customer review tools we grade, and level with 6.

Is Aloha good value for money?

ToolGPA grades Aloha D for value for money. Its paid plans start at $299 a month, against a middle price of $29 for the category: 47 of the 50 others that charge start lower.

Could I make my own version of Aloha?

The plain part of Aloha you could make: review collection, appointment booking and forms.

Where this guide comes from

The prices, plans, platforms and features were read from Aloha's own pages on Nov 13, 2026, and the grades were given on Nov 13, 2026. Graded from this listing, whose facts were read from Aloha's own pages on 13 November 2026. Not based on using the product, and shorter than our full reviews.

Every tool we list gets five grades, A to F, each with its reason, and a GPA that averages them. How each is decided is at toolgpa.com/grades. This guide is ToolGPA's own work; it is not made, paid for or approved by Aloha. Prices change, so check getaloha.com before you buy.

getaloha.com/
reviewwave.com/pricing

getaloha.com/pricing/

PART 07 · ABOUT

About ToolGPA

Who made this guide, what else is on the site, and how to cite it

7,721

Tools graded, in 95 categories

ToolGPA grades software the way a school report grades a pupil: five subjects, a letter for each with the reason written beside it, and a GPA that averages them. Prices, plans and platforms are read from each maker's own pages and dated, so you always know how fresh a figure is.

Every grade, review and ranking on ToolGPA is our own judgement. No company can pay for a grade or change one. Every tool on the site has a guide like this one, free to download and pass on. It all lives at **toolgpa.com**.

7,721	95	739	579
tools graded	categories	price changes on record	apps priced in 12 countries

What else is on toolgpa.com

Aloha, kept up to date

Everything in this guide, with prices and grades as they are today

toolgpa.com/tools/reviewwave

How grades are given

The rules behind every letter and every GPA

toolgpa.com/grades

Value charts

What each tool costs against what it scores, for every category

toolgpa.com/charts

Compare

Any two tools side by side, plan by plan

toolgpa.com/compare

Price changes

Every price rise and cut on record, each with its source

toolgpa.com/price-changes

Prices by country

What apps cost on the App Store in 12 countries

toolgpa.com/prices-by-country

Pay less

Every public discount: yearly billing, students, nonprofits

toolgpa.com/save

Keep or make

Which tools are worth paying for, and which you could build yourself

toolgpa.com/keep-or-make

Scan for the live page

Prices and grades as they are today

Quoting this guide?

Please name ToolGPA and link to the live page, so readers can check the figures for themselves:

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ToolGPA, "Aloha: The Insider's Guide", checked Nov 13, 2026.
https://toolgpa.com/tools/reviewwave
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Know someone choosing between customer review tools?

Send them this guide:
toolgpa.com/tools/reviewwave/guide

ToolGPA elsewhere: youtube.com/@toolgpa

See our other guides

The best-graded customer review tools after Aloha, each with an Insider's Guide of its own.

Customer Review Tools Insider's Guide

Every one of the 64 customer review tools we grade, compared

Judge.me Insider's Guide

Product reviews for Shopify stores with a free plan and one paid tier

3.0 GPA

Rivyo Insider's Guide

Product reviews, loyalty points and referrals for Shopify stores

3.0 GPA

Common Ninja Insider's Guide

No-code embeddable widgets, including review and testimonial walls

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ToolGPA

Choosing software? Every tool graded, every price dated.

Compare tools at toolgpa.com ›

Everything in this guide is ToolGPA's own summary of what Aloha's pages, its app-store listings and public reviews said on the dates shown. Grades are our judgement under the rules at toolgpa.com/grades. Every grade, review and ranking on ToolGPA is our own judgement. No company can pay for a grade or change one. Aloha is a trademark of its owner, and this guide is not made, paid for or approved by Aloha. Prices and plans change: check getaloha.com before you buy.