ToolGPA

NOVEMBER 2026

Rezolve.ai

The Insider's Guide

Agentic AI service desk for IT, HR and finance teams



Every plan, grade, refund rule and rival among AI agents, read from Rezolve.ai's own pages.

Made by Rezolve.ai · checked Nov 13, 2026 · toolgpa.com

1.8
GPA



Contents

01 Welcome
What it is, who it suits, its grades and the ten things to know first

02 What it costs
Every plan, the free plan, ways to pay less and how prices have moved

03 What it does
Its main features, where it runs, what it works with and who makes it

04 Where it stands
Its grades against its category, and whether to keep it or make your own

05 The alternatives
The tools it is most often weighed against, side by side

06 Quick answers
The questions people ask about it, each answered in a line or two

07 About ToolGPA
Who made this guide, what else is on the site, and how to cite it

ToolGPA put this guide together from Rezolve.ai's own pages, its app-store listings and our grades. Every fact in it is on Rezolve.ai's page too, where it is kept up to date. Checked Nov 13, 2026.

Welcome

What it is, who it suits, its grades and the ten things to know first

1.8

GPA, above 30 of the 178 other AI agents we grade

Rezolve.ai sells AI for employee support and service desks. Its Sidekick agent answers and acts on requests in Microsoft Teams, email, web and voice, while other products assist ticket handlers, provide an AI-native ITSM system, and run governed autonomous agents. It can sit on top of ServiceNow, Freshservice or Jira.

To get you started, here are **7 things to know about Rezolve.ai**, taken from its own pages and our grades.

> "
>
> **Four products are priced separately and none has a published price.**
>
> From our report card of Rezolve.ai

1 **Best for AI help desk agent for employees in Teams**

Rezolve.ai is an AI service desk that answers employee questions in Microsoft Teams, helps technicians and can replace the ITSM tool.

2 **It runs on Web**

Web.

3 Sidekick for employees

Answers questions and carries out requests in Teams, email, web, voice and frontline apps; the vendor says about 70% of requests resolve before becoming tickets.

4 Technician assist

Tickets that reach a person arrive pre-analyzed with drafted replies, plus a copilot inside each ticket and a Level Zero agent.

5 AI-native ITSM

Incident, problem, change, request, SLA, asset and CMDB management, usable alone or alongside an existing ITSM.

6 A 1.8 GPA, above 30 of 178

That is against the other AI agents we grade, on value, the free plan, features, ease of use and platforms.

7 Keep it

To replace Rezolve.ai you would be making an AI agent, with the models and the safeguards behind it. That is not a weekend's work, with an AI app builder or without one.

Rezolve.ai at a glance

PRICING Paid	FREE PLAN No
FREE TRIAL None stated	RUNS ON Web
MADE BY Rezolve.ai	CATEGORY AI Agents
OUR GRADE 1.8 GPA, weak	

The report card

Best for AI help desk agent for employees in Teams

Rezolve.ai is an AI service desk that answers employee questions in Microsoft Teams, helps technicians and can replace the ITSM tool. Four products are priced separately and none has a published price. You get a quote after a scoping call.

TOOLGPA REPORT CARD **Rezolve.ai** Graded Nov 13, 2026

SUBJECT	GRADE	COMMENT
Value for money	C	No prices are published. The page says per employee per month, or per fulfiller for technician and ITSM products, after scoping.
Free plan and trial	F	No free plan or trial is listed, so the way in is a sales conversation.
Features	C	Employee assistant, technician assist, an AI-native ITSM, an agent studio and marketplace, and support for existing ITSM tools. Autonomous agents are priced separately.
Ease of use	C	No store rating on record. It needs scoping, then connecting to your ticketing and chat tools.
Platforms and integrations	B	Lives in Teams and other channels, with ServiceNow, Freshservice and Jira listed. The pages show no separate mobile or desktop apps.
Grade point average		Weak, out of 4.0 **1.8**

An A is worth 4 points, a B 3, a C 2, a D 1 and an F nothing. The GPA is the average of the five.

Who Rezolve.ai is for

- ✓ Fits if your employees already ask IT questions in Microsoft Teams
- ✓ Works for IT teams on ServiceNow, Freshservice or Jira who want an agent on top

Who it is not for

- ✗ Skip it if you want a price list, as every product is quoted after a call
- ✗ Not for you if you want to try it free, since none is on record
- ✗ Watch out: four products are priced separately, and autonomous agents are a fixed annual fee or per agent run
- ✗ Too light for non-Teams shops, as most of it runs inside Teams and other chat channels

Good to know

Good for

- ✓ IT and HR teams that run on Microsoft Teams
- ✓ Organizations that want AI on top of an existing ServiceNow or Freshservice setup
- ✓ Frontline-heavy employers that need chat and voice support

Worth knowing

- ⓘ No prices are published: the page quotes per employee per month, or per fulfiller per month for technician and ITSM products, after a scoping call.
- ⓘ Autonomous Agents are priced as a fixed annual fee with your own LLM, or per agent run with the vendor's.
- ⓘ Four products are priced separately, so a buyer can take one, such as employee AI, without the others.
- ⓘ Most of the product runs inside Teams and other channels; the pages show no separate mobile or desktop apps.

What it costs

Every plan, the free plan, ways to pay less and how prices have moved

Rezolve.ai's current pricing could not be confirmed from its own site.

> **The page says per employee per month, or per fulfiller for technician and ITSM products, after scoping.**
>
> From our grade for value for money

We could not confirm Rezolve.ai's current prices from its own site, so this guide lists no plans. rezolve.ai has them.

What it does

Its main features, where it runs, what it works with and who makes it

1

Place it runs: Web

Agentic AI service desk for IT, HR and finance teams. Here is what it does, as its own site describes it, and what it covers: workflow automation, AI agents, help desk, AI support agent, chatbots.

> **Employee assistant, technician assist, an AI-native ITSM, an agent studio and marketplace, and support for existing ITSM tools.**
>
> From our grade for features

Sidekick for employees

Answers questions and carries out requests in Teams, email, web, voice and frontline apps; the vendor says about 70% of requests resolve before becoming tickets.

Technician assist

Tickets that reach a person arrive pre-analyzed with drafted replies, plus a copilot inside each ticket and a Level Zero agent.

AI-native ITSM

Incident, problem, change, request, SLA, asset and CMDB management, usable alone or alongside an existing ITSM.

Agent Studio and Marketplace

Build agents by describing them, clone from a marketplace of 50 agents, or use 29 prebuilt automation flows.

Existing ITSM support

Works with ServiceNow, Freshservice and Jira, with 150+ integrations listed.

Where it runs

- Web

What it works with

- Microsoft Teams
- ServiceNow
- Freshservice
- Jira

Rezolve.ai is made by Rezolve.ai.

Where it stands

Its grades against its category, and whether to keep it or make your own

30/178

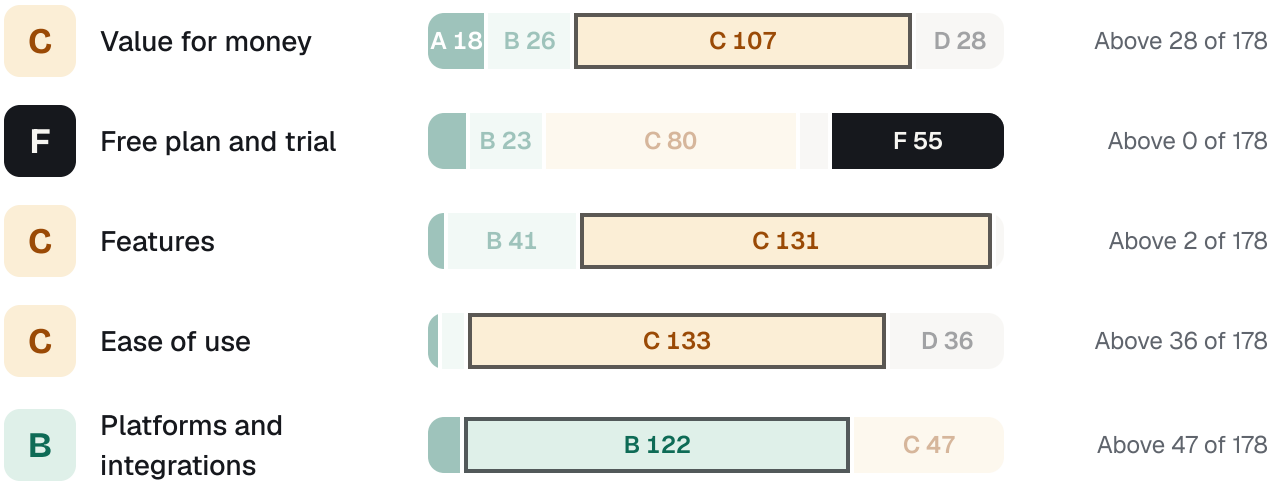
Other AI agents it is graded above

Rezolve.ai's GPA of 1.8 is higher than 30 of the 178 other AI agents we grade, and level with 33.

It stands best on platforms and integrations (B, above 47 of 178) and worst on free plan and trial (F, above 0).

Each grade against the category

Every bar is all 179 AI agents we grade, cut by the letter each got. Rezolve.ai's own letter is outlined.



Keep it, or make your own?

Whether this is something you could build for yourself with an AI app builder, and what you would give up.

Keep it

To replace Rezolve.ai you would be making an AI agent, with the models and the safeguards behind it. That is not a weekend's work, with an AI app builder or without one.

That makes this kind of software worth paying for, not this one in particular: 115 of the 178 other AI agents grade higher.

What you could make

- Help desk: an app builder makes this well.

What you could not

- An AI agent, with the models and the safeguards behind it.
- An AI model answering your customers from your own help articles.
- Connections to other products, each kept working as those products change.
- A chatbot builder hooked into the messaging apps.

What this rests on. Rezolve.ai's listing: what it does, where it runs, what it plugs into and what it costs. It is a judgement about the kind of software this is. We have not built a replacement for it, and making your own means looking after it too. How we decide, and every tool's verdict.

The alternatives

The tools it is most often weighed against, side by side



Workativ, Aisera, Leena AI, Atomicwork and Kore.ai

The 5 tools Rezolve.ai is most often weighed against, with where each one differs from it.

1.6 GPA

Workativ

From $349/mo

AI agents for HR and IT employee support in Slack and Teams.

- Rezolve.ai also covers AI support agent.
- Workativ also covers employee records.

Rezolve.ai and Workativ compared in full

1.6 GPA

Aisera

Paid

AI service desk and IT operations agents for the enterprise.

- Rezolve.ai also covers AI support agent.

Rezolve.ai and Aisera compared in full

1.8 GPA

Leena AI

Paid

AI assistants for HR, IT and finance help in large companies.

- Rezolve.ai also covers help desk, AI support agent and chatbots.

Rezolve.ai and Leena AI compared in full

2.2
GPA

Atomicwork

Free trial · from $25,000/yr

AI-native IT and enterprise service desk run by AI coworkers.

- Rezolve.ai also covers AI support agent and chatbots.

Rezolve.ai and Atomicwork compared in full

1.6
GPA

Kore.ai

Paid

Enterprise agent platform for service, work and process automation.

- Rezolve.ai also covers help desk.
- Kore.ai also covers AI search.

Rezolve.ai and Kore.ai compared in full

PART 06 · QUESTIONS

Quick answers

The questions people ask about it, each answered in a line or two

10

Questions, each answered in a line or two

The short version of everything above, for when you only need the answer. Each one is told in full in its part of the guide.

Is Rezolve.ai free?

No. Rezolve.ai is a paid product.

What platforms does Rezolve.ai work on?

Rezolve.ai is available on Web.

Does Rezolve.ai have an Android app?

No Android app was listed when its pages were read on Nov 13, 2026. Rezolve.ai is listed for Web.

Does Rezolve.ai have an iPhone app?

No iPhone app was listed when its pages were read on Nov 13, 2026. Rezolve.ai is listed for Web.

Is Rezolve.ai open source?

Rezolve.ai is not described as open source on its own site, as read on Nov 13, 2026.

What does Rezolve.ai integrate with?

Rezolve.ai's listing names Microsoft Teams, ServiceNow, Freshservice and Jira.

Who makes Rezolve.ai?

Rezolve.ai is made by a company of the same name.

What are the alternatives to Rezolve.ai?

The closest alternatives to Rezolve.ai in our directory are Workativ, Aisera, Leena AI, Atomicwork and Kore.ai.

How does Rezolve.ai compare with other AI agents?

Rezolve.ai's GPA of 1.8 is higher than 30 of the 178 other AI agents we grade, and level with 33.

Could I make my own version of Rezolve.ai?

To replace Rezolve.ai you would be making an AI agent, with the models and the safeguards behind it.

Where this guide comes from

The prices, plans, platforms and features were read from Rezolve.ai's own pages on Nov 13, 2026, and the grades were given on Nov 13, 2026. Graded from this listing, whose facts were read from Rezolve.ai's own pages on 13 November 2026. Not based on using the product, and shorter than our full reviews.

Every tool we list gets five grades, A to F, each with its reason, and a GPA that averages them. How each is decided is at toolgpa.com/grades. This guide is ToolGPA's own work; it is not made, paid for or approved by Rezolve.ai. Prices change, so check rezolve.ai before you buy.

rezolve.ai

rezolve.ai/pricing

About ToolGPA

Who made this guide, what else is on the site, and how to cite it

7,721

Tools graded, in 95 categories

ToolGPA grades software the way a school report grades a pupil: five subjects, a letter for each with the reason written beside it, and a GPA that averages them. Prices, plans and platforms are read from each maker's own pages and dated, so you always know how fresh a figure is.

Every grade, review and ranking on ToolGPA is our own judgement. No company can pay for a grade or change one. Every tool on the site has a guide like this one, free to download and pass on. It all lives at toolgpa.com.

7,721	95	739	579
tools graded	categories	price changes on record	apps priced in 12 countries

What else is on toolgpa.com

Rezolve.ai, kept up to date

Everything in this guide, with prices and grades as they are today

toolgpa.com/tools/rezolve-ai

How grades are given

The rules behind every letter and every GPA

toolgpa.com/grades

Value charts

What each tool costs against what it scores, for every category

toolgpa.com/charts

Compare

Any two tools side by side, plan by plan

toolgpa.com/compare

Price changes

Every price rise and cut on record, each with its source

toolgpa.com/price-changes

Prices by country

What apps cost on the App Store in 12 countries

toolgpa.com/prices-by-country

Pay less

Every public discount: yearly billing, students, nonprofits

toolgpa.com/save

Keep or make

Which tools are worth paying for, and which you could build yourself

toolgpa.com/keep-or-make

Scan for the live page

Prices and grades as they are today

Quoting this guide?

Please name ToolGPA and link to the live page, so readers can check the figures for themselves:

```
ToolGPA, "Rezolve.ai: The Insider's Guide",
checked Nov 13, 2026.
https://toolgpa.com/tools/rezolve-ai
```

Know someone choosing between AI agents?

Send them this guide:
toolgpa.com/tools/rezolve-ai/guide

ToolGPA elsewhere: youtube.com/@toolgpa

See our other guides

The best-graded AI agents after Rezolve.ai, each with an Insider's Guide of its own.

AI Agents Insider's Guide

Every one of the 179 AI agents we grade, compared

Genspark Insider's Guide

AI workspace with an agent for research, slides, sheets and docs

3.2 GPA

Manus Insider's Guide

General AI agent for research, slides, websites and browser tasks

3.2 GPA

OpenClaw Insider's Guide

Open-source personal AI agent you run yourself and message in chat

3.2 GPA

ToolGPA

Choosing software? Every tool graded, every price dated.

Compare tools at toolgpa.com ›

Everything in this guide is ToolGPA's own summary of what Rezolve.ai's pages, its app-store listings and public reviews said on the dates shown. Grades are our judgement under the rules at toolgpa.com/grades. Every grade, review and ranking on ToolGPA is our own judgement. No company can pay for a grade or change one. Rezolve.ai is a trademark of its owner, and this guide is not made, paid for or approved by Rezolve.ai. Prices and plans change: check rezolve.ai before you buy.