ToolGPA

NOVEMBER 2026

OpenText Fax (RightFax)

The Insider's Guide

Enterprise fax server software that connects to EHR and ERP systems



Every plan, grade, refund rule and rival among online fax services, read from OpenText Fax (RightFax)'s own pages.

Made by Open Text Corporation · checked Nov 12, 2026 · toolgpa.com

1.8
GPA



Contents

01 Welcome
What it is, who it suits, its grades and the ten things to know first

02 What it costs
Every plan, the free plan, ways to pay less and how prices have moved

03 What it does
Its main features, where it runs, what it works with and who makes it

04 Where it stands
Its grades against its category, and whether to keep it or make your own

05 The alternatives
The tools it is most often weighed against, side by side

06 Quick answers
The questions people ask about it, each answered in a line or two

07 About ToolGPA
Who made this guide, what else is on the site, and how to cite it

ToolGPA put this guide together from OpenText Fax (RightFax)'s own pages, its app-store listings and our grades. Every fact in it is on OpenText Fax (RightFax)'s page too, where it is kept up to date. Checked Nov 12, 2026.

Welcome

What it is, who it suits, its grades and the ten things to know first

1.8

GPA, above 1 of the 24 other online fax services we grade

OpenText Fax, still labeled RightFax on its own product page, is fax server software for large organizations. It can run on premises, in a hybrid setup or as a private cloud managed service, and connects to EMR, ERP and CRM systems, desktops, email and multifunction printers. An embedded AI layer routes, summarizes and extracts data from faxes.

To get you started, here are **7 things to know about OpenText Fax (RightFax)**, taken from its own pages and our grades.

> **This is server software that IT teams install and connect to EHR and back-office systems.**
>
> From our grade for ease of use

1 **Best for large organisations' own fax servers**

No prices are published, you go through OpenText sales, and it isn't aimed at individuals or small offices.

2 **It runs on Web**

Web.

3 Flexible deployment

The page lists on-premises, hybrid cloud, private cloud and managed service options, with a cloud fax transmission service built for the product.

4 EHR and back-office integrations

Certified integrations are listed for Epic and Veradigm, with connectors for Meditech, Oracle Health, SAP, Salesforce, NetSuite and SharePoint.

5 Desktop, email and MFP faxing

Users send from desktop apps with print-to-fax or from email clients, and multifunction printers connect through pre-built connectors.

6 A 1.8 GPA, above 1 of 24

That is against the other online fax services we grade, on value, the free plan, features, ease of use and platforms.

7 Keep it

To replace OpenText Fax (RightFax) you would be making fax numbers connected to the phone network. That is not a weekend's work, with an AI app builder or without one.

OpenText Fax (RightFax) at a glance

PRICING Paid	FREE PLAN No
FREE TRIAL None stated	RUNS ON Web
MADE BY Open Text Corporation	CATEGORY Online Fax
OUR GRADE 1.8 GPA, weak	

The report card

Best for large organisations' own fax servers

OpenText Fax (RightFax) is fax server software for hospitals and large companies, run on your own servers, in a private cloud or as a managed service. No prices are published, you go through OpenText sales, and it isn't aimed at individuals or small offices.

TOOLGPA REPORT CARD	OpenText Fax (RightFax)	Graded Nov 12, 2026
SUBJECT	GRADE	COMMENT
Value for money	C	No price is published. The page directs buyers to OpenText sales or a demo, so there is nothing to set against the category's $6.99 to $12.49 a month.
Free plan and trial	F	No free plan and no trial are on record.
Features	B	On-premises, hybrid and private-cloud options, Epic and Veradigm connectors, print-to-fax, MFP printer links, an AI assistant and usage dashboards. The listing shows no gap in the fax job.
Ease of use	D	No store rating on record. This is server software that IT teams install and connect to EHR and back-office systems.
Platforms and integrations	B	Desktop print-to-fax, email and printer faxing, plus connectors for Epic, Meditech, SAP, Salesforce and NetSuite. No phone apps are listed.
Grade point average		Weak, out of 4.0 **1.8**

An A is worth 4 points, a B 3, a C 2, a D 1 and an F nothing. The GPA is the average of the five.

Who OpenText Fax (RightFax) is for

- ✓ Fits if you run a hospital or large company replacing an old fax server
- ✓ Works for IT teams that need fax kept on-premises or in a private cloud

Who it is not for

- ✗ Not for you if you're one person or a small office, as it's sold to organisations
- ✗ Skip it if you want a price up front, because none is published
- ✗ Watch out: cloud faxing is a separate OpenText offering, Fax Cloud Connect or Fax Private Cloud
- ✗ Watch out: the old rightfax address on opentext.com now returns an error

Good to know

Good for

- ✓ Hospitals and large enterprises replacing legacy fax servers
- ✓ IT teams that need on-premises or private-cloud control of fax

Worth knowing

- ⓘ No prices are published: the page directs buyers to contact OpenText sales or request a demo.
- ⓘ The old rightfax URL on opentext.com now returns an error; the product page is titled OpenText Fax (RightFax).
- ⓘ This is fax server software for organizations, not a self-serve signup for individuals.
- ⓘ Cloud faxing is offered through Fax Cloud Connect and Fax Private Cloud, which are separate OpenText offerings.

What it costs

Every plan, the free plan, ways to pay less and how prices have moved

OpenText Fax (RightFax)'s current pricing could not be confirmed from its own site.

"

No free plan and no trial are on record.

From our grade for free plan and trial

We could not confirm OpenText Fax (RightFax)’s current prices from its own site, so this guide lists no plans. opentext.com has them.

What it does

Its main features, where it runs, what it works with and who makes it

1

Place it runs: Web

Enterprise fax server software that connects to EHR and ERP systems. Here is what it does, as its own site describes it, and what it covers: AI features, workflow automation, reports, online fax.

> **"The listing shows no gap in the fax job.**

From our grade for features

Flexible deployment

The page lists on-premises, hybrid cloud, private cloud and managed service options, with a cloud fax transmission service built for the product.

EHR and back-office integrations

Certified integrations are listed for Epic and Veradigm, with connectors for Meditech, Oracle Health, SAP, Salesforce, NetSuite and SharePoint.

Desktop, email and MFP faxing

Users send from desktop apps with print-to-fax or from email clients, and multifunction printers connect through pre-built connectors.

Fax Aviator AI

The embedded AI answers questions, routes faxes, summarizes them and extracts structured data for downstream applications.

Analytics and monitoring

Centralized dashboards show fax performance, usage and delivery success.

Where it runs

Web

What it works with

Epic
Veradigm
SAP
Salesforce
Microsoft Teams
SharePoint
Oracle NetSuite
Meditech

OpenText Fax (RightFax) is made by Open Text Corporation.

PART 04 · STANDING

Where it stands

Its grades against its category, and whether to keep it or make your own

1/24

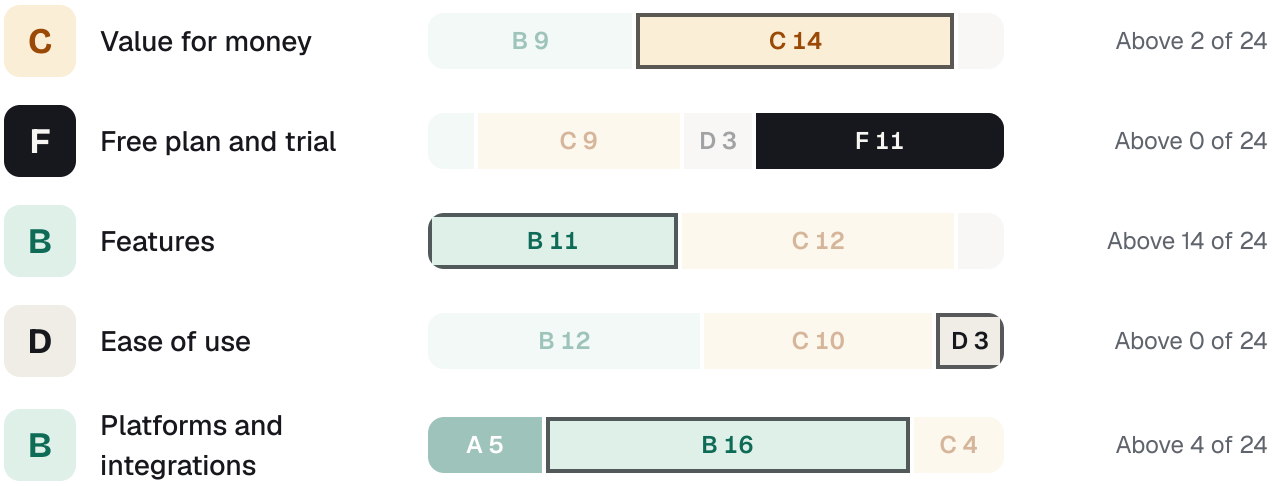
Other online fax services it is graded above

OpenText Fax (RightFax)'s GPA of 1.8 is higher than 1 of the 24 other online fax services we grade, and level with 3.

It stands best on features (B, above 14 of 24) and worst on free plan and trial (F, above 0).

Each grade against the category

Every bar is all 25 online fax services we grade, cut by the letter each got. OpenText Fax (RightFax)'s own letter is outlined.



Keep it, or make your own?

Whether this is something you could build for yourself with an AI app builder, and what you would give up.

Keep it

To replace OpenText Fax (RightFax) you would be making fax numbers connected to the phone network. That is not a weekend's work, with an AI app builder or without one.

That makes this kind of software worth paying for, not this one in particular: 20 of the 24 other online fax services grade higher.

What you could make

- Reports: an app builder makes this well.

What you could not

- Fax numbers connected to the phone network.
- Connections to other products, each kept working as those products change.
- AI features, unless you pay a model provider for each request yourself.
- The depth: we grade its features B, which means it covers the whole job.

What this rests on. OpenText Fax (RightFax)'s listing: what it does, where it runs, what it plugs into and what it costs. It is a judgement about the kind of software this is. We have not built a replacement for it, and making your own means looking after it too. How we decide, and every tool's verdict.

The alternatives

The tools it is most often weighed against, side by side



InterFAX, eFax, Sfax, SRFax and Notifyre

The 5 tools OpenText Fax (RightFax) is most often weighed against, with where each one differs from it.

2.4 GPA

InterFAX

Free trial · from $9.95/mo

Cloud fax by subscription or prepaid credit, with REST and SOAP APIs.

- OpenText Fax (RightFax) also covers reports.

OpenText Fax (RightFax) and InterFAX compared in full

2.8 GPA

eFax

Free trial · from $15.83/mo

Online fax by email, web and apps, with personal and business plans.

- Only eFax lists Windows, iOS and Android apps.
- OpenText Fax (RightFax) also covers workflow automation and reports.

OpenText Fax (RightFax) and eFax compared in full



2.2 GPA

Sfax

Free trial

HIPAA cloud fax for healthcare offices, with print drivers and an API.

- Only Sfax lists Windows, macOS and iOS apps.
- OpenText Fax (RightFax) also covers workflow automation and reports.

OpenText Fax (RightFax) and Sfax compared in full



2.0 GPA

SRFax

From $10.70/mo

Email-to-fax service with HIPAA plans and a REST API.

- OpenText Fax (RightFax) also covers workflow automation and reports.

OpenText Fax (RightFax) and SRFax compared in full



2.2 GPA

Notifyre

From $4.90/mo

Pay-per-page online fax and business texting, with a fax API.

- OpenText Fax (RightFax) also covers workflow automation and reports.
- Notifyre also covers business texting.

OpenText Fax (RightFax) and Notifyre compared in full

Quick answers

The questions people ask about it, each answered in a line or two

10

Questions, each answered in a line or two

The short version of everything above, for when you only need the answer. Each one is told in full in its part of the guide.

Is OpenText Fax (RightFax) free?

No. OpenText Fax (RightFax) is a paid product.

What platforms does OpenText Fax (RightFax) work on?

OpenText Fax (RightFax) is available on Web.

Does OpenText Fax (RightFax) have an Android app?

No Android app was listed when its pages were read on Nov 12, 2026. OpenText Fax (RightFax) is listed for Web.

Does OpenText Fax (RightFax) have an iPhone app?

No iPhone app was listed when its pages were read on Nov 12, 2026. OpenText Fax (RightFax) is listed for Web.

Is OpenText Fax (RightFax) open source?

OpenText Fax (RightFax) is not described as open source on its own site, as read on Nov 12, 2026.

What does OpenText Fax (RightFax) integrate with?

OpenText Fax (RightFax)'s listing names Epic, Veradigm, SAP, Salesforce, Microsoft Teams, SharePoint, Oracle NetSuite and Meditech.

Who makes OpenText Fax (RightFax)?

OpenText Fax (RightFax) is made by Open Text Corporation.

What are the alternatives to OpenText Fax (RightFax)?

The closest alternatives to OpenText Fax (RightFax) in our directory are InterFAX, eFax, Sfax, SRFax and Notifyre.

How does OpenText Fax (RightFax) compare with other online fax services?

OpenText Fax (RightFax)'s GPA of 1.8 is higher than 1 of the 24 other online fax services we grade, and level with 3.

Could I make my own version of OpenText Fax (RightFax)?

To replace OpenText Fax (RightFax) you would be making fax numbers connected to the phone network.

Where this guide comes from

The prices, plans, platforms and features were read from OpenText Fax (RightFax)'s own pages on Nov 12, 2026, and the grades were given on Nov 12, 2026. Graded from this listing, whose facts were read from OpenText's own pages on 12 November 2026. Not based on using the product, and shorter than our full reviews.

Every tool we list gets five grades, A to F, each with its reason, and a GPA that averages them. How each is decided is at toolgpa.com/grades. This guide is ToolGPA's own work; it is not made, paid for or approved by Open Text Corporation. Prices change, so check opentext.com before you buy.

opentext.com/products/fax

About ToolGPA

Who made this guide, what else is on the site, and how to cite it

7,721

Tools graded, in 95 categories

ToolGPA grades software the way a school report grades a pupil: five subjects, a letter for each with the reason written beside it, and a GPA that averages them. Prices, plans and platforms are read from each maker's own pages and dated, so you always know how fresh a figure is.

Every grade, review and ranking on ToolGPA is our own judgement. No company can pay for a grade or change one. Every tool on the site has a guide like this one, free to download and pass on. It all lives at toolgpa.com.

7,721	95	739	579
tools graded	categories	price changes on record	apps priced in 12 countries

What else is on toolgpa.com

OpenText Fax (RightFax), kept up to date

Everything in this guide, with prices and grades as they are today

toolgpa.com/tools/rightfax

How grades are given

The rules behind every letter and every GPA

toolgpa.com/grades

Value charts

What each tool costs against what it scores, for every category

toolgpa.com/charts

Compare

Any two tools side by side, plan by plan

toolgpa.com/compare

Price changes

Every price rise and cut on record, each with its source

toolgpa.com/price-changes

Prices by country

What apps cost on the App Store in 12 countries

toolgpa.com/prices-by-country

Pay less

Every public discount: yearly billing, students, nonprofits

toolgpa.com/save

Keep or make

Which tools are worth paying for, and which you could build yourself

toolgpa.com/keep-or-make

Scan for the live page

Prices and grades as they are today

Quoting this guide?

Please name ToolGPA and link to the live page, so readers can check the figures for themselves:

```
ToolGPA, "OpenText Fax (RightFax): The
Insider's Guide", checked Nov 12, 2026.
https://toolgpa.com/tools/rightfax
```

Know someone choosing between online fax services?

Send them this guide: toolgpa.com/tools/rightfax/guide

ToolGPA elsewhere: youtube.com/@toolgpa

See our other guides

The best-graded online fax services after OpenText Fax (RightFax), each with an Insider's Guide of its own.

Online Fax Insider's Guide

Every one of the 25 online fax services we grade, compared

Fax.Plus Insider's Guide

Online fax by web, email, desktop and mobile apps, priced by pages

3.0 GPA

eFax Insider's Guide

Online fax by email, web and apps, with personal and business plans

2.8 GPA

iFax Insider's Guide

Online fax apps and fax API, with HIPAA plans and AI fax reading

2.6 GPA

ToolGPA

Choosing software? Every tool graded, every price dated.

Compare tools at toolgpa.com ›

Everything in this guide is ToolGPA's own summary of what OpenText Fax (RightFax)'s pages, its app-store listings and public reviews said on the dates shown. Grades are our judgement under the rules at toolgpa.com/grades. Every grade, review and ranking on ToolGPA is our own judgement. No company can pay for a grade or change one. OpenText Fax (RightFax) is a trademark of its owner, and this guide is not made, paid for or approved by Open Text Corporation. Prices and plans change: check opentext.com before you buy.