ToolGPA

NOVEMBER 2026

Service Autopilot

The Insider's Guide

Scheduling and invoicing software for lawn, cleaning and pest firms

Service Autopilot™ by xplor

Every plan, grade, refund rule and rival among field service apps, read from Service Autopilot's own pages.

Made by BACKTELL LLC · checked Nov 12, 2026 · toolgpa.com

1.8
GPA

Service Autopilot™
by xplor

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Who made this guide, what else is on the site, and how to cite it

ToolGPA put this guide together from Service Autopilot's own pages, its app-store listings and our grades. Every fact in it is on Service Autopilot's page too, where it is kept up to date. Checked Nov 12, 2026.

Welcome

What it is, who it suits, its grades and the ten things to know first

1.8

GPA, above 6 of the 87 other field service apps we grade

Service Autopilot is business software for lawn care, landscaping, cleaning, snow removal, pest control, pool and other field service companies. It handles scheduling and routing, invoicing and payments, customer and lead tracking, and on higher plans job costing and workflow automations. Plans are priced per month on an annual contract, plus a sign-up fee.

> "
>
> **Industry set-up, automations and customer data need loading before it works.**
>
> From our grade for ease of use

To get you started, here are **9 things to know about Service Autopilot**, taken from its own pages and our grades.

1 **Best for lawn care and cleaning businesses on annual contracts**

Every plan has a sign-up fee, and two-way texting, QuickBooks, the client portal and Smart Maps are Elite features or add-ons.

2 **Paid plans start at $49 a month**

As its pricing page puts it: $49 per month, billed annually, plus a sign-up fee.

3 **You can try it first**

Free trial offered; its length is not stated on the pricing page

4 **It runs on Web**

Web.

5 **Scheduling and dispatch**

Schedules and dispatches jobs from every plan; Pro adds route optimization, multi-day jobs and a dispatch calendar.

6 **Invoicing and payments**

Instant invoices and integrated payments on all plans, with a mobile app for taking payments in the field.

7 **Customer and lead management**

Stores customer and property details and tracks prospects and leads.

8 **A 1.8 GPA, above 6 of 87**

That is against the other field service apps we grade, on value, the free plan, features, ease of use and platforms.

9 **Keep it**

To replace Service Autopilot you would be making connections to other products, each kept working as those products change. That is not a weekend's work, with an AI app builder or without one.

Service Autopilot at a glance

PRICING
Free trial, from $49 per month, billed annually, plus a sign-up fee

FREE PLAN
No

FREE TRIAL
Free trial offered; its length is not stated on the pricing page

RUNS ON
Web

MADE BY
BACKTELL LLC

CATEGORY
Field Service Software

OUR GRADE
1.8 GPA, weak

The report card

Best for lawn care and cleaning businesses on annual contracts

Service Autopilot covers scheduling, dispatch, invoicing, leads and job costing, with versions for different industries, from $49 a month billed annually. Every plan has a sign-up fee, and two-way texting, QuickBooks, the client portal and Smart Maps are Elite features or add-ons.

TOOLGPA REPORT CARD

Service Autopilot

Graded Nov 12, 2026

SUBJECT	GRADE	COMMENT
Value for money	D	Startup is $49 a month billed annually, but the QuickBooks link, texting and client portal sit on Elite or in add-ons, and Pro is $199, Pro Plus $499. Every plan has a sign-up fee of unstated size.
Free plan and trial	D	A free trial is offered, but its length and card terms aren't stated. There is no free plan.
Features	C	Scheduling and dispatch, invoicing and payments, customer and lead management, job costing and reporting, automations and industry versions. Two-way texting, QuickBooks integration, the client portal and Smart Maps are Elite features or add-ons on lower plans.
Ease of use	C	No store rating on record. Industry set-up, automations and customer data need loading before it works.
Platforms and integrations	B	Web, with QuickBooks Online, Gmail, Outlook and FleetSharp. No desktop app, and no phone apps are listed.

Grade point average — Weak, out of 4.0 **1.8**

An A is worth 4 points, a B 3, a C 2, a D 1 and an F nothing. The GPA is the average of the five.

Who Service Autopilot is for

- ✓ Fits if you run a lawn care or cleaning business and are happy to pay for a year up front
- ✓ Works for firms that want job costing next to scheduling

Who it is not for

- ✗ Tight if you want to leave: the prices are for annual rates and downgrades happen at the end of the contract
- ✗ Pricey if you want texting, QuickBooks or the client portal, which are Elite features or add-ons
- ✗ Watch out: every plan carries a sign-up fee, and its amount isn't shown on the pricing page
- ✗ Watch out: each plan includes a set number of licences, 1 business and 1 mobile on Startup

Good to know

Good for

- ✓ Lawn, landscape, cleaning and snow businesses
- ✓ Owner-operators who want a low entry price
- ✓ Growing firms that want automations

Worth knowing

- ⓘ Every plan carries a sign-up fee; its amount is not shown on the pricing page.
- ⓘ Prices are for annual subscription rates and downgrades happen at the end of the contract period.
- ⓘ Each plan includes a set number of licenses: 1 business and 1 mobile on Startup, up to 2 business and 8 mobile on Elite.
- ⓘ Two-way texting, QuickBooks integration, client portal and Smart Maps are Elite features, or call-for-pricing add-ons on lower plans.

What it costs

Every plan, the free plan, ways to pay less and how prices have moved

$49

A month to start

Service Autopilot is a paid product with a free trial, starting at $49 per month, billed annually, plus a sign-up fee.

> **Every plan has a sign-up fee of unstated size.**
>
> From our grade for value for money

STARTUP

$49

per month, billed annually, plus a sign-up fee

Scheduling and dispatch, invoicing with integrated payments, expense tracking, and customer and lead management. 1 business user and 1 mobile license.

PRO

$199

per month, billed annually, plus a sign-up fee

Adds multi-day jobs, route optimization, a dispatch calendar, job costing, asset and employee tracking and custom reporting. 1 business user and 2 mobile licenses.

PRO PLUS

$499

per month, billed annually, plus a sign-up fee

Adds automations, marketplace access and training content. 1 business user and 5 mobile licenses.

ELITE

Custom

Everything in Pro Plus plus two-way texting, QuickBooks integration, client portal and multi-location management; priced on request. 2 business users and 8 mobile licenses.

Trying it first

Free trial offered; its length is not stated on the pricing page

Read from serviceautopilot.com on Nov 12, 2026.

What it does

Its main features, where it runs, what it works with and who makes it

1

Place it runs: Web

Scheduling and invoicing software for lawn, cleaning and pest firms. Here is what it does, as its own site describes it, and what it covers: workflow automation, time tracking, invoicing, reports, job scheduling, quotes and estimates.

> **Scheduling and dispatch, invoicing and payments, customer and lead management, job costing and reporting, automations and industry versions.**
>
> From our grade for features

Scheduling and dispatch

Schedules and dispatches jobs from every plan; Pro adds route optimization, multi-day jobs and a dispatch calendar.

Invoicing and payments

Instant invoices and integrated payments on all plans, with a mobile app for taking payments in the field.

Customer and lead management

Stores customer and property details and tracks prospects and leads.

Job costing and reporting

Job costing and analysis plus custom reports from the Pro plan up.

Automations

Pro Plus adds workflow automations that run on a schedule you set, with a marketplace for customizing them.

Industry versions

The site has separate pages for lawn care, landscaping, cleaning, snow removal, pest control, pool cleaning and general field service.

Where it runs

Web

What it works with

QuickBooks Online
Gmail
Outlook
FleetSharp

Service Autopilot is made by BACKTELL LLC.

Where it stands

Its grades against its category, and whether to keep it or make your own

6/87

Other field service apps it is graded above

Service Autopilot's GPA of 1.8 is higher than 6 of the 87 other field service apps we grade, and level with 24.

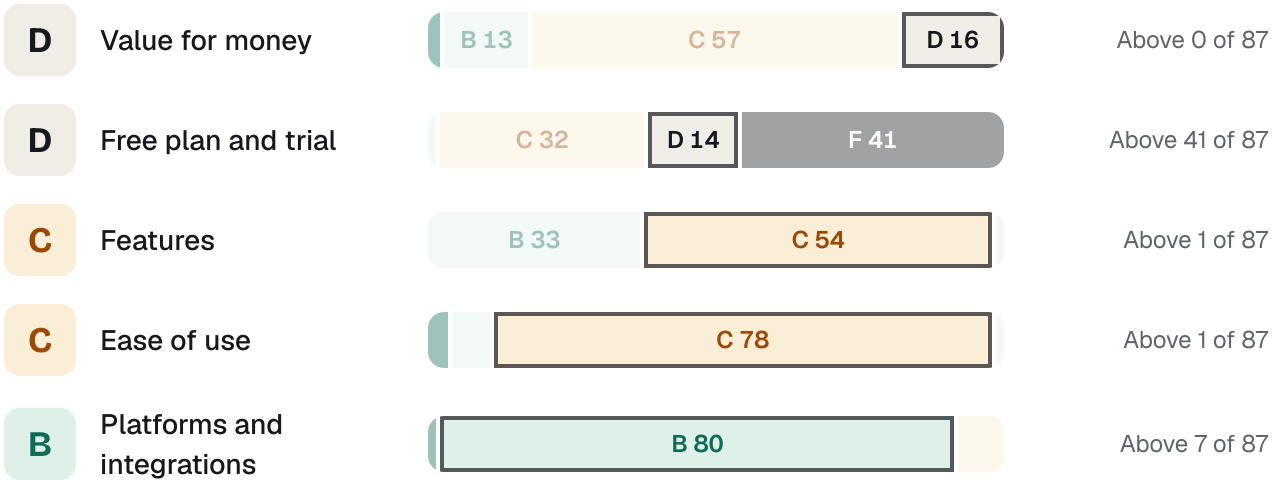
It stands best on platforms and integrations (B, above 7 of 87) and worst on value for money (D, above 0).

Its paid plans start at $49 a month, against a middle price of $50 for the category: 21 of the 53 others that charge start lower.

On features, ease of use and platforms it scores 2.3 out of 4. 5 tools score higher and cost less.

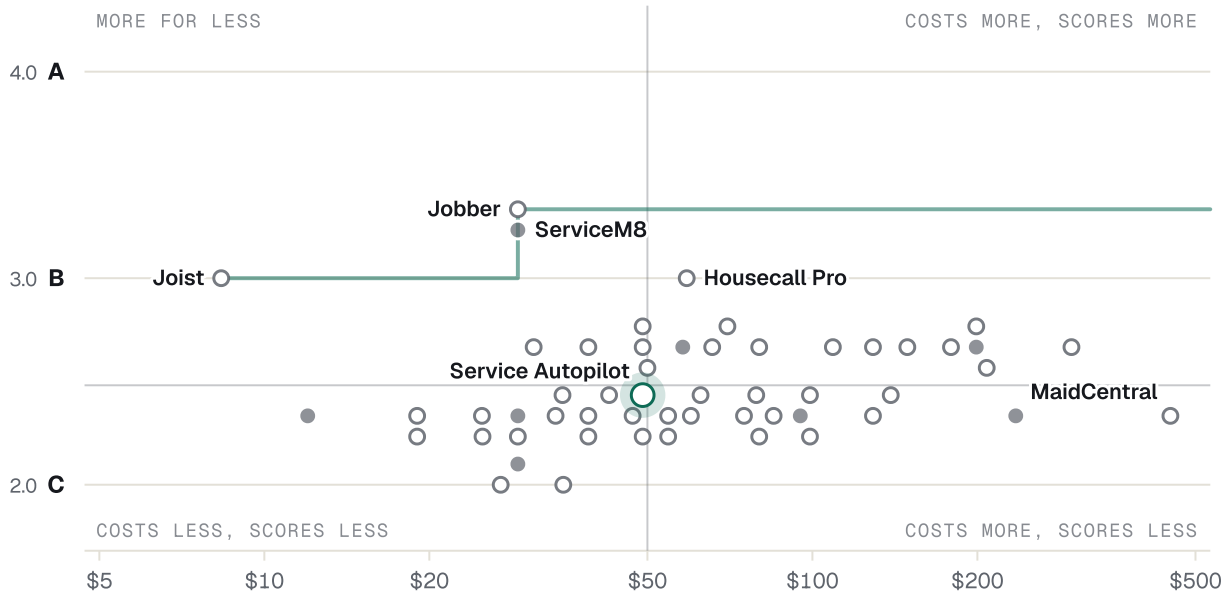
Each grade against the category

Every bar is all 88 field service apps we grade, cut by the letter each got. Service Autopilot's own letter is outlined.



Price against what you get

Each dot is one of 54 field service apps. Further left costs less; higher up scores better on features, ease of use and platforms. Service Autopilot is the marked dot.



What paid plans start at, a month (each step along is roughly double) ⍰

Keep it, or make your own?

Whether this is something you could build for yourself with an AI app builder, and what you would give up.

Keep it

To replace Service Autopilot you would be making connections to other products, each kept working as those products change. That is not a weekend's work, with an AI app builder or without one.

That makes this kind of software worth paying for, not this one in particular: 57 of the 87 other field service apps grade higher. It costs $588 a year.

What you could make

- Job scheduling, quotes and estimates, invoicing, reports and time tracking: an app builder makes these well.

What you could not

- Connections to other products, each kept working as those products change.

What this rests on. Service Autopilot's listing: what it does, where it runs, what it plugs into and what it costs. It is a judgement about the kind of software this is. We have not built a replacement for it, and making your own means looking after it too. How we decide, and every tool's verdict.

The alternatives

The tools it is most often weighed against, side by side



Jobber, GorillaDesk, FieldRoutes, LMN and Skimmer

The 5 tools Service Autopilot is most often weighed against, with where each one differs from it.

2.8 GPA

Jobber

Free trial · from $29/mo

Quotes, scheduling and payments for home service businesses.

- Only Jobber lists iOS and Android apps.
- Service Autopilot also covers workflow automation and reports.
- Jobber also covers business texting and appointment booking.

Service Autopilot and Jobber compared in full

2.4 GPA

GorillaDesk

Free trial · from $49/mo

Field service software for pest control, lawn care and pool routes.

- Only GorillaDesk lists iOS and Android apps.
- Service Autopilot also covers workflow automation, time tracking and reports.
- GorillaDesk also covers time clock, appointment booking and review collection.

Service Autopilot and GorillaDesk compared in full



1.8
GPA

FieldRoutes

Paid

Routing, scheduling and billing software for pest and lawn companies.

- Service Autopilot also covers time tracking, reports and quotes and estimates.
- FieldRoutes also covers dashboards.

Service Autopilot and FieldRoutes compared in full



1.8
GPA

LMN

From $297/mo

Landscaping software with budgeting, estimating and job costing.

- Service Autopilot also covers workflow automation.
- LMN also covers dashboards.

Service Autopilot and LMN compared in full



2.2
GPA

Skimmer

Free trial · from $49/mo

Routing, scheduling and billing software for pool service companies.

- Only Skimmer lists iOS and Android apps.
- Service Autopilot also covers workflow automation and time tracking.

Service Autopilot and Skimmer compared in full

Quick answers

The questions people ask about it, each answered in a line or two

12

Questions, each answered in a line or two

The short version of everything above, for when you only need the answer. Each one is told in full in its part of the guide.

Is Service Autopilot free?

No, Service Autopilot is a paid product, but you can try it first. Free trial offered; its length is not stated on the pricing page.

How much does Service Autopilot cost?

Service Autopilot lists 4 plans. Startup: $49 per month, billed annually, plus a sign-up fee.

What platforms does Service Autopilot work on?

Service Autopilot is available on Web.

Does Service Autopilot have an Android app?

No Android app was listed when its pages were read on Nov 12, 2026. Service Autopilot is listed for Web.

Does Service Autopilot have an iPhone app?

No iPhone app was listed when its pages were read on Nov 12, 2026. Service Autopilot is listed for Web.

Is Service Autopilot open source?

Service Autopilot is not described as open source on its own site, as read on Nov 12, 2026.

What does Service Autopilot integrate with?

Service Autopilot's listing names QuickBooks Online, Gmail, Outlook and FleetSharp.

Who makes Service Autopilot?

Service Autopilot is made by BACKTELL LLC.

What are the alternatives to Service Autopilot?

The closest alternatives to Service Autopilot in our directory are Jobber, GorillaDesk, FieldRoutes, LMN and Skimmer.

How does Service Autopilot compare with other field service apps?

Service Autopilot's GPA of 1.8 is higher than 6 of the 87 other field service apps we grade, and level with 24.

Is Service Autopilot good value for money?

ToolGPA grades Service Autopilot D for value for money. Its paid plans start at $49 a month, against a middle price of $50 for the category: 21 of the 53 others that charge start lower.

Could I make my own version of Service Autopilot?

To replace Service Autopilot you would be making connections to other products, each kept working as those products change.

Where this guide comes from

The prices, plans, platforms and features were read from Service Autopilot's own pages on Nov 12, 2026, and the grades were given on Nov 12, 2026. Graded from this listing, whose facts were read from Service Autopilot's own pages on 12 November 2026. Not based on using the product, and shorter than our full reviews.

Every tool we list gets five grades, A to F, each with its reason, and a GPA that averages them. How each is decided is at toolgpa.com/grades. This guide is ToolGPA's own work; it is not made, paid for or approved by BACKTELL LLC. Prices change, so check serviceautopilot.com before you buy.

serviceautopilot.com/pricing/
serviceautopilot.com/about/
serviceautopilot.com/

About ToolGPA

Who made this guide, what else is on the site, and how to cite it

7,721

Tools graded, in 95 categories

ToolGPA grades software the way a school report grades a pupil: five subjects, a letter for each with the reason written beside it, and a GPA that averages them. Prices, plans and platforms are read from each maker's own pages and dated, so you always know how fresh a figure is.

Every grade, review and ranking on ToolGPA is our own judgement. No company can pay for a grade or change one. Every tool on the site has a guide like this one, free to download and pass on. It all lives at toolgpa.com.

7,721	95	739	579
tools graded	categories	price changes on record	apps priced in 12 countries

What else is on toolgpa.com

Service Autopilot, kept up to date

Everything in this guide, with prices and grades as they are today

toolgpa.com/tools/service-autopilot

How grades are given

The rules behind every letter and every GPA

toolgpa.com/grades

Value charts

What each tool costs against what it scores, for every category

toolgpa.com/charts

Compare

Any two tools side by side, plan by plan

toolgpa.com/compare

Price changes

Every price rise and cut on record, each with its source

toolgpa.com/price-changes

Prices by country

What apps cost on the App Store in 12 countries

toolgpa.com/prices-by-country

Pay less

Every public discount: yearly billing, students, nonprofits

toolgpa.com/save

Keep or make

Which tools are worth paying for, and which you could build yourself

toolgpa.com/keep-or-make

Scan for the live page

Prices and grades as they are today

Quoting this guide?

Please name ToolGPA and link to the live page, so readers can check the figures for themselves:

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ToolGPA, "Service Autopilot: The Insider's
Guide", checked Nov 12, 2026.
https://toolgpa.com/tools/service-autopilot
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Know someone choosing between field service apps?

Send them this guide:
toolgpa.com/tools/service-autopilot/guide

ToolGPA elsewhere: youtube.com/@toolgpa

See our other guides

The best-graded field service apps after Service Autopilot, each with an Insider's Guide of its own.

Field Service Software Insider's Guide

Every one of the 88 field service apps we grade, compared

ServiceM8 Insider's Guide

Job management for trades, priced by jobs a month, not users

3.4 GPA

Jobber Insider's Guide

Quotes, scheduling and payments for home service businesses

2.8 GPA

Contractor Foreman Insider's Guide

Construction management for contractors, priced by team size

2.6 GPA

ToolGPA

Choosing software? Every tool graded, every price dated.

Compare tools at toolgpa.com ›

Everything in this guide is ToolGPA's own summary of what Service Autopilot's pages, its app-store listings and public reviews said on the dates shown. Grades are our judgement under the rules at toolgpa.com/grades. Every grade, review and ranking on ToolGPA is our own judgement. No company can pay for a grade or change one. Service Autopilot is a trademark of its owner, and this guide is not made, paid for or approved by BACKTELL LLC. Prices and plans change: check serviceautopilot.com before you buy.