ToolGPA

NOVEMBER 2026

ServiceChannel

The Insider’s Guide

Facilities work orders and service-provider network for brands

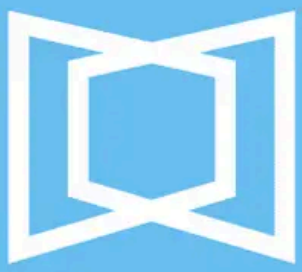


Every plan, grade, refund rule and rival among field service apps, read from ServiceChannel’s own pages.

Made by ServiceChannel · checked Nov 13, 2026 · toolgpa.com

1.8

GPA



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Who made this guide, what else is on the site, and how to cite it

ToolGPA put this guide together from ServiceChannel's own pages, its app-store listings and our grades. Every fact in it is on ServiceChannel's page too, where it is kept up to date. Checked Nov 13, 2026.

Welcome

What it is, who it suits, its grades and the ten things to know first

1.8

GPA, above 6 of the 87 other field service apps we grade

ServiceChannel is a facilities management platform for multi-location businesses such as retailers and restaurants. Facilities teams create work orders, track assets and preventive maintenance, and dispatch outside service providers, including through a provider marketplace. The vendor publishes no prices and sells through its sales team.

To get you started, here are **7 things to know about ServiceChannel**, taken from its own pages and our grades.

> **No price is published, and it is built for the brand hiring contractors, not for a small contractor running its own crew.**
>
> From our report card of ServiceChannel

1 **Best for brands that run facilities work through outside providers**

ServiceChannel handles work orders, assets and a provider marketplace for brands with many locations.

2 **It runs on Web**

Web.

3 Work order management

Internal and external work orders live in one app, so staff see when a provider will arrive and providers see issue and asset details.

4 Asset and preventive maintenance

The platform tracks facility assets and preventive maintenance, and also lists maintenance inventory and capital planning and projects.

5 Service provider marketplace

A marketplace for finding providers by performance, speed and cost, drawing on the work-order history held on the platform.

6 A 1.8 GPA, above 6 of 87

That is against the other field service apps we grade, on value, the free plan, features, ease of use and platforms.

7 Keep it

To replace ServiceChannel you would be making connections to other products, each kept working as those products change. That is not a weekend's work, with an AI app builder or without one.

ServiceChannel at a glance

PRICING Paid	FREE PLAN No
FREE TRIAL None stated	RUNS ON Web
MADE BY ServiceChannel	CATEGORY Field Service Software
OUR GRADE 1.8 GPA, weak	

The report card

Best for brands that run facilities work through outside providers

ServiceChannel handles work orders, assets and a provider marketplace for brands with many locations. No price is published, and it is built for the brand hiring contractors, not for a small contractor running its own crew.

TOOLGPA REPORT CARD — **ServiceChannel** — Graded Nov 13, 2026

SUBJECT	GRADE	COMMENT
Value for money	C	No prices are published; the site directs buyers to a demo or sales.
Free plan and trial	F	No free plan and no trial on the listing.
Features	B	Work orders, asset and preventive maintenance, a provider marketplace and AI checks on invoices cover the facilities job.
Ease of use	C	No store rating on record. A multi-location rollout takes configuration.
Platforms and integrations	C	Web only on the listing, with no integrations or apps named.
Grade point average		Weak, out of 4.0 **1.8**

An A is worth 4 points, a B 3, a C 2, a D 1 and an F nothing. The GPA is the average of the five.

Who ServiceChannel is for

- ✓ Fits if you manage many locations through outside providers
- ✓ Works for brands that want a marketplace to find contractors

Who it is not for

- ✕ Not for you if you are a contractor running your own crew
- ✕ Watch out: no price is published
- ✕ Watch out: the platform, marketplace, managed services and AI are listed as separate offerings
- ✕ Skip it if you want to try it first, since no trial is listed

Good to know

Good for

- ✓ Retail, restaurant and other multi-site brands that outsource repairs to many providers
- ✓ Facilities teams that want invoice checks and provider performance data in one place

Worth knowing

- ⓘ No prices are published; the site directs buyers to request a demo or contact sales.
- ⓘ It is built for brands managing many locations through outside providers, not for a small contractor running its own crew.
- ⓘ The vendor lists the platform, the marketplace, managed services and AI as separate offerings.

What it costs

Every plan, the free plan, ways to pay less and how prices have moved

ServiceChannel's current pricing could not be confirmed from its own site.

> **No prices are published; the site directs buyers to a demo or sales.**

From our grade for value for money

We could not confirm ServiceChannel's current prices from its own site, so this guide lists no plans. servicechannel.com has them.

What it does

1

Its main features, where it runs, what it works with and who makes it

Place it runs: Web

Facilities work orders and service-provider network for brands. Here is what it does, as its own site describes it, and what it covers: AI features, workflow automation, reports, inventory, job scheduling.

> **Work orders, asset and preventive maintenance, a provider marketplace and AI checks on invoices cover the facilities job.**
>
> From our grade for features

Work order management

Internal and external work orders live in one app, so staff see when a provider will arrive and providers see issue and asset details.

Asset and preventive maintenance

The platform tracks facility assets and preventive maintenance, and also lists maintenance inventory and capital planning and projects.

Service provider marketplace

A marketplace for finding providers by performance, speed and cost, drawing on the work-order history held on the platform.

ServiceChannel AI

Flags stalled work orders and schedule risks, summarizes activity, and can check invoices against labor rates, hours and materials.

Managed services

A separate managed offering where ServiceChannel runs the provider network for a customer.

Where it runs

Web

What it works with

Its own pages name no integrations.

ServiceChannel is made by ServiceChannel.

Where it stands

Its grades against its category, and whether to keep it or make your own

6/87

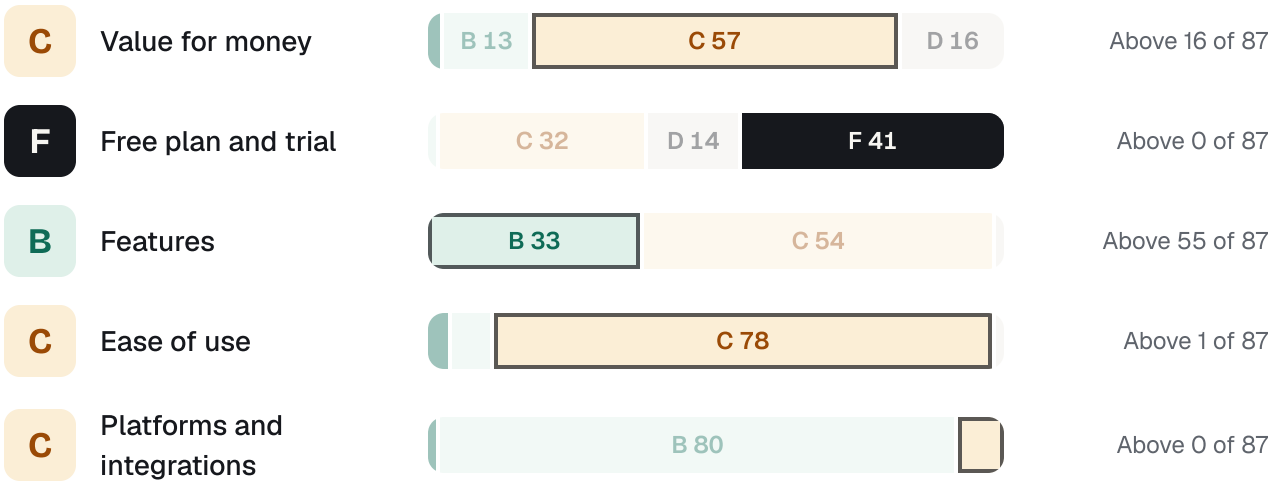
Other field service apps it is graded above

ServiceChannel's GPA of 1.8 is higher than 6 of the 87 other field service apps we grade, and level with 24.

It stands best on features (B, above 55 of 87) and worst on free plan and trial (F, above 0).

Each grade against the category

Every bar is all 88 field service apps we grade, cut by the letter each got. ServiceChannel's own letter is outlined.



Keep it, or make your own?

Whether this is something you could build for yourself with an AI app builder, and what you would give up.

Keep it

To replace ServiceChannel you would be making connections to other products, each kept working as those products change. That is not a weekend's work, with an AI app builder or without one.

That makes this kind of software worth paying for, not this one in particular: 57 of the 87 other field service apps grade higher.

What you could make

- Inventory, reports and job scheduling: an app builder makes these well.

What you could not

- Connections to other products, each kept working as those products change.
- AI features, unless you pay a model provider for each request yourself.
- The depth: we grade its features B, which means it covers the whole job.

What this rests on. ServiceChannel's listing: what it does, where it runs, what it plugs into and what it costs. It is a judgement about the kind of software this is. We have not built a replacement for it, and making your own means looking after it too. How we decide, and every tool's verdict.

The alternatives

The tools it is most often weighed against, side by side



ServiceTrade, BuildOps and ServicePower

The 3 tools ServiceChannel is most often weighed against, with where each one differs from it.

1.8 GPA

ServiceTrade

Paid

Field service management for commercial service contractors.

- Only ServiceTrade lists iOS and Android apps.
- ServiceChannel also covers workflow automation and reports.
- ServiceTrade also covers invoicing and quotes and estimates.

ServiceChannel and ServiceTrade compared in full

2.0 GPA

BuildOps

Paid

Service and project management software for commercial contractors.

- ServiceChannel also covers workflow automation.
- BuildOps also covers AI agents and quotes and estimates.

ServiceChannel and BuildOps compared in full



2.0
GPA

ServicePower

Paid

Field service software for employed and contracted technicians.

- ServiceChannel also covers inventory.

ServiceChannel and ServicePower compared in full

PART 06 · QUESTIONS

Quick answers

The questions people ask about it, each answered in a line or two

9

Questions, each answered in a line or two

The short version of everything above, for when you only need the answer. Each one is told in full in its part of the guide.

Is ServiceChannel free?

No. ServiceChannel is a paid product.

What platforms does ServiceChannel work on?

ServiceChannel is available on Web.

Does ServiceChannel have an Android app?

No Android app was listed when its pages were read on Nov 13, 2026. ServiceChannel is listed for Web.

Does ServiceChannel have an iPhone app?

No iPhone app was listed when its pages were read on Nov 13, 2026. ServiceChannel is listed for Web.

Is ServiceChannel open source?

ServiceChannel is not described as open source on its own site, as read on Nov 13, 2026.

Who makes ServiceChannel?

ServiceChannel is made by a company of the same name.

What are the alternatives to ServiceChannel?

The closest alternatives to ServiceChannel in our directory are ServiceTrade, BuildOps and ServicePower.

How does ServiceChannel compare with other field service apps?

ServiceChannel's GPA of 1.8 is higher than 6 of the 87 other field service apps we grade, and level with 24.

Could I make my own version of ServiceChannel?

To replace ServiceChannel you would be making connections to other products, each kept working as those products change.

Where this guide comes from

The prices, plans, platforms and features were read from ServiceChannel's own pages on Nov 13, 2026, and the grades were given on Nov 13, 2026. Graded from this listing, whose facts were read from ServiceChannel's own pages on 13 November 2026. Not based on using the product, and shorter than our full reviews.

Every tool we list gets five grades, A to F, each with its reason, and a GPA that averages them. How each is decided is at toolgpa.com/grades. This guide is ToolGPA's own work; it is not made, paid for or approved by ServiceChannel. Prices change, so check servicechannel.com before you buy.

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servicechannel.com/ai/

About ToolGPA

Who made this guide, what else is on the site, and how to cite it

7,721
Tools graded, in 95 categories

ToolGPA grades software the way a school report grades a pupil: five subjects, a letter for each with the reason written beside it, and a GPA that averages them. Prices, plans and platforms are read from each maker's own pages and dated, so you always know how fresh a figure is.

Every grade, review and ranking on ToolGPA is our own judgement. No company can pay for a grade or change one. Every tool on the site has a guide like this one, free to download and pass on. It all lives at toolgpa.com.

7,721
tools graded

95
categories

739
price changes on record

579
apps priced in 12 countries

What else is on toolgpa.com

ServiceChannel, kept up to date

Everything in this guide, with prices and grades as they are today

toolgpa.com/tools/servicechannel

How grades are given

The rules behind every letter and every GPA

toolgpa.com/grades

Value charts

What each tool costs against what it scores, for every category

toolgpa.com/charts

Compare

Any two tools side by side, plan by plan

toolgpa.com/compare

Price changes

Every price rise and cut on record, each with its source

toolgpa.com/price-changes

Prices by country

What apps cost on the App Store in 12 countries

toolgpa.com/prices-by-country

Pay less

Every public discount: yearly billing, students, nonprofits

toolgpa.com/save

Keep or make

Which tools are worth paying for, and which you could build yourself

toolgpa.com/keep-or-make

Scan for the live page

Prices and grades as they are today

Quoting this guide?

Please name ToolGPA and link to the live page, so readers can check the figures for themselves:

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ToolGPA, "ServiceChannel: The Insider's
Guide", checked Nov 13, 2026.
https://toolgpa.com/tools/servicechannel
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Know someone choosing between field service apps?

Send them this guide:
toolgpa.com/tools/servicechannel/guide

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See our other guides

The best-graded field service apps after ServiceChannel, each with an Insider's Guide of its own.

Field Service Software Insider's Guide

Every one of the 88 field service apps we grade, compared

ServiceM8 Insider's Guide

Job management for trades, priced by jobs a month, not users

3.4 GPA

Jobber Insider's Guide

Quotes, scheduling and payments for home service businesses

2.8 GPA

Contractor Foreman Insider's Guide

Construction management for contractors, priced by team size

2.6 GPA

ToolGPA

Choosing software? Every tool graded, every price dated.

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Everything in this guide is ToolGPA's own summary of what ServiceChannel's pages, its app-store listings and public reviews said on the dates shown. Grades are our judgement under the rules at toolgpa.com/grades. Every grade, review and ranking on ToolGPA is our own judgement. No company can pay for a grade or change one. ServiceChannel is a trademark of its owner, and this guide is not made, paid for or approved by ServiceChannel. Prices and plans change: check servicechannel.com before you buy.