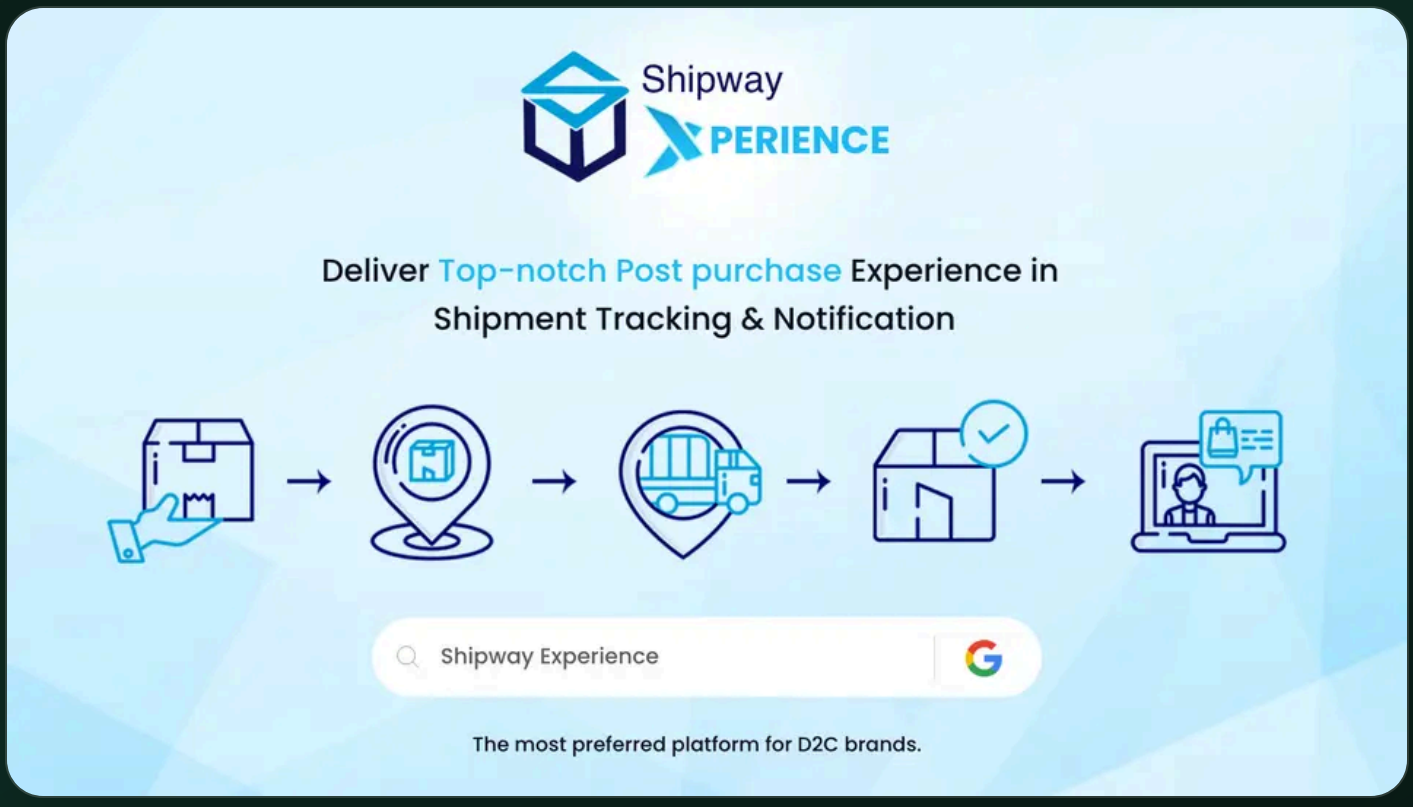
ToolGPA

NOVEMBER 2026

Shipway

The Insider's Guide

Shipment tracking, notifications and returns for Indian online stores



Every plan, grade, refund rule and rival among shipping software, read from Shipway's own pages.

Made by Shipway · checked Nov 13, 2026 · toolgpa.com

2.0
GPA



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ToolGPA put this guide together from Shipway's own pages, its app-store listings and our grades. Every fact in it is on Shipway's page too, where it is kept up to date. Checked Nov 13, 2026.

Welcome

What it is, who it suits, its grades and the ten things to know first

2.0

GPA, above 31 of the 80 other shipping software we grade

Shipway is an Indian post-purchase platform for online stores. It tracks parcels across many couriers, sends branded tracking pages and customer notifications, follows up failed deliveries, and automates returns and refunds. The company also runs a courier-aggregator service on its main site.

To get you started, here are **8 things to know about Shipway**, taken from its own pages and our grades.

> "
>
> **Store and courier connections have to be set up.**
>
> From our grade for ease of use

1 **Best for tracking and returns for Indian stores**

Shipway tracks couriers, sends branded notifications, follows up on non-delivery and handles returns and refunds for Indian stores.

2 **You can try it first**

7-day free trial covering 500 shipments

3 **It runs on Web**

Web.

4 **Courier tracking**

Tracking APIs across a long list of Indian and international couriers, including Bluedart, Delhivery, DTDC, DHL and India Post.

5 **Branded tracking and notifications**

White-label tracking pages with email, SMS and WhatsApp notifications and delivery-issue alerts.

6 **NDR follow-ups**

Follow-up workflows for non-delivery reports on failed deliveries.

7 **A 2.0 GPA, above 31 of 80**

That is against the other shipping software we grade, on value, the free plan, features, ease of use and platforms.

8 **Keep it**

To replace Shipway you would be making connections to other products, each kept working as those products change. That is not a weekend's work, with an AI app builder or without one.

Shipway at a glance

PRICING Free trial	FREE PLAN No
FREE TRIAL 7-day free trial covering 500 shipments	RUNS ON Web
MADE BY Shipway	CATEGORY Shipping Software
OUR GRADE 2.0 GPA, fair	

The report card

Best for tracking and returns for Indian stores

Shipway tracks couriers, sends branded notifications, follows up on non-delivery and handles returns and refunds for Indian stores. A 7-day trial covers 500 shipments, but the pricing page shows a pay-as-you-grow plan without prices, and the experience site and the main shipway.com aggregator are separate things.

TOOLGPA REPORT CARD	Shipway	Graded Nov 13, 2026

SUBJECT	GRADE	COMMENT
Value for money	C	The Premium plan is pay as you grow and no prices are shown, so it cannot be set against the category's $9, $19 and $34.99.
Free plan and trial	D	A 7-day free trial covering 500 shipments, and the listing does not say whether a card is needed. After that, nothing is free.
Features	C	Tracking, branded notifications, non-delivery follow-ups, returns and refunds, reviews and analytics. It is tracking and post-purchase, not courier booking.
Ease of use	C	No store rating is on record. Store and courier connections have to be set up.
Platforms and integrations	B	Web, with Shopify, Magento, WordPress, OpenCart and CS-Cart. No phone or desktop app.

Grade point average — Fair, out of 4.0 **2.0**

An A is worth 4 points, a B 3, a C 2, a D 1 and an F nothing. The GPA is the average of the five.

Who Shipway is for

- ✓ Fits if you ship within India and want branded tracking pages
- ✓ Works for stores that chase non-delivery and returns by message

Who it is not for

- ✕ Skip it if you want posted prices, as Premium shows none
- ✕ Tight if you want to try it longer, as the trial is 7 days and 500 shipments
- ✕ Not for you if you need courier booking at discounted rates, since it centres on tracking
- ✕ Watch out: the experience site and shipway.com are separate offerings
- ✕ Watch out: it is built for shipments in India

Good to know

Good for

- ✓ Indian D2C brands that want tracking pages and customer updates
- ✓ Stores on Shopify, Magento, WordPress or OpenCart

Worth knowing

- ⓘ The pricing page shows a trial and a pay-as-you-grow Premium plan without prices.
- ⓘ The experience site and the main shipway.com aggregator site are separate offerings.
- ⓘ Built for shipments in India.

What it costs

Every plan, the free plan, ways to pay less and how prices have moved

Shipway's current pricing could not be confirmed from its own site.

We could not confirm Shipway’s current prices from its own site, so this guide lists no plans. experience.shipway.com has them.

What it does

Its main features, where it runs, what it works with and who makes it

1

Place it runs: Web

Shipment tracking, notifications and returns for Indian online stores. Here is what it does, as its own site describes it, and what it covers: public API, workflow automation, reports, review collection.

> **Tracking, branded notifications, non-delivery follow-ups, returns and refunds, reviews and analytics.**
>
> From our grade for features

Courier tracking

Tracking APIs across a long list of Indian and international couriers, including Bluedart, Delhivery, DTDC, DHL and India Post.

Branded tracking and notifications

White-label tracking pages with email, SMS and WhatsApp notifications and delivery-issue alerts.

NDR follow-ups

Follow-up workflows for non-delivery reports on failed deliveries.

Returns and refunds

Automation for returns and refunds, plus COD fraud prevention as separate products.

Reviews and analytics

The feature table lists order review and feedback requests, custom email templates, analytics and bulk upload.

Where it runs

Web

What it works with

Shopify
Magento
WordPress
OpenCart
CS-Cart

Shipway is made by Shipway.

Where it stands

Its grades against its category, and whether to keep it or make your own

31/80

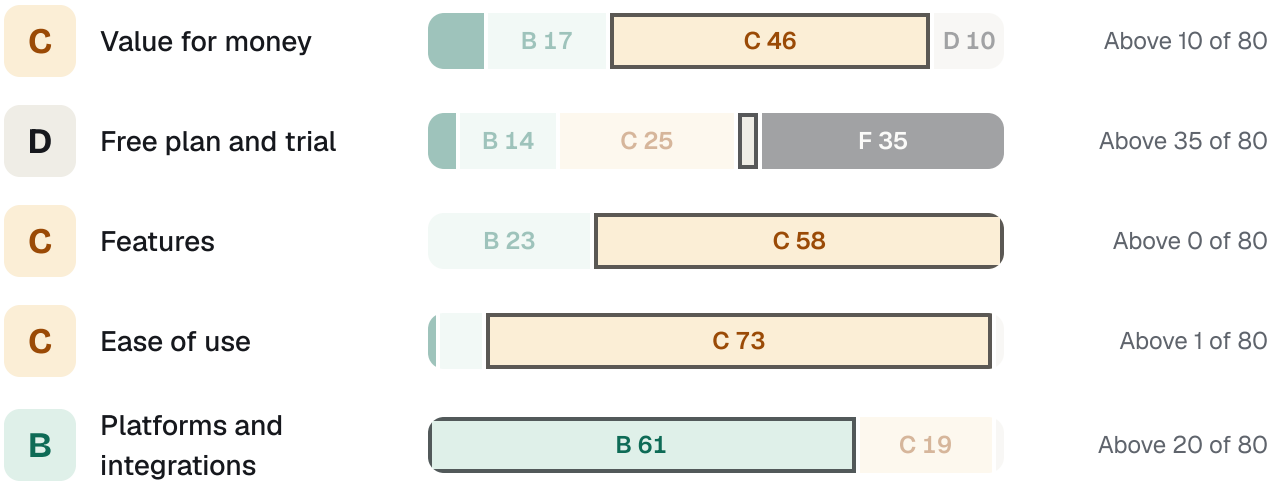
Other shipping software it is graded above

Shipway's GPA of 2.0 is higher than 31 of the 80 other shipping software we grade, and level with 10.

It stands best on platforms and integrations (B, above 20 of 80) and worst on free plan and trial (D, above 35).

Each grade against the category

Every bar is all 81 shipping software we grade, cut by the letter each got. Shipway's own letter is outlined.



Keep it, or make your own?

Whether this is something you could build for yourself with an AI app builder, and what you would give up.

Keep it

To replace Shipway you would be making connections to other products, each kept working as those products change. That is not a weekend's work, with an AI app builder or without one.

What you could make

- Reports and review collection: an app builder makes these well.

What you could not

- Connections to other products, each kept working as those products change.

What this rests on. Shipway's listing: what it does, where it runs, what it plugs into and what it costs. It is a judgement about the kind of software this is. We have not built a replacement for it, and making your own means looking after it too. How we decide, and every tool's verdict.

The alternatives

The tools it is most often weighed against, side by side



AfterShip, ClickPost, Narvar, parcelLab and Shiprocket

The 5 tools Shipway is most often weighed against, with where each one differs from it.

2.2 GPA

AfterShip

Free plan · from $11/mo

Branded order tracking pages and delivery emails for online stores.

- AfterShip has a free plan. Shipway does not, though it has a free trial.
- Shipway also covers workflow automation and review collection.
- AfterShip also covers dashboards.

Shipway and AfterShip compared in full

2.0 GPA

ClickPost

Paid

Multi-carrier shipping automation with tracking, returns and NDR tools.

- Shipway also covers review collection.

Shipway and ClickPost compared in full

1.8 GPA

Narvar

Paid

Post-purchase platform: tracking, returns and delivery dates.

- Shipway also covers workflow automation and review collection.

Shipway and Narvar compared in full

1.8 GPA

parcelLab

Paid

Post-purchase tracking, messages and returns for retailers.

- Shipway also covers workflow automation and review collection.

Shipway and parcelLab compared in full

2.4 GPA

Shiprocket

Free plan · from ₹199/mo

Courier aggregator and shipping dashboard for Indian sellers.

- Shiprocket has a free plan. Shipway does not, though it has a free trial.
- Shipway also covers workflow automation and review collection.
- Shiprocket also covers shipping labels.

Shipway and Shiprocket compared in full

PART 06 · QUESTIONS

Quick answers

The questions people ask about it, each answered in a line or two

11

Questions, each answered in a line or two

The short version of everything above, for when you only need the answer. Each one is told in full in its part of the guide.

Is Shipway free?

No, Shipway is a paid product, but you can try it first. 7-day free trial covering 500 shipments.

What platforms does Shipway work on?

Shipway is available on Web.

Does Shipway have an Android app?

No Android app was listed when its pages were read on Nov 13, 2026. Shipway is listed for Web.

Does Shipway have an iPhone app?

No iPhone app was listed when its pages were read on Nov 13, 2026. Shipway is listed for Web.

Is Shipway open source?

Shipway is not described as open source on its own site, as read on Nov 13, 2026.

Does Shipway have an API?

Yes. Shipway offers a public API, according to its own site.

What does Shipway integrate with?

Shipway's listing names Shopify, Magento, WordPress, OpenCart and CS-Cart.

Who makes Shipway?

Shipway is made by a company of the same name.

What are the alternatives to Shipway?

The closest alternatives to Shipway in our directory are AfterShip, ClickPost, Narvar, parcelLab and Shiprocket.

How does Shipway compare with other shipping software?

Shipway's GPA of 2.0 is higher than 31 of the 80 other shipping software we grade, and level with 10.

Could I make my own version of Shipway?

To replace Shipway you would be making connections to other products, each kept working as those products change.

Where this guide comes from

The prices, plans, platforms and features were read from Shipway's own pages on Nov 13, 2026, and the grades were given on Nov 13, 2026. Graded from this listing, whose facts were read from Shipway's own pages on 13 November 2026. Not based on using the product, and shorter than our full reviews.

Every tool we list gets five grades, A to F, each with its reason, and a GPA that averages them. How each is decided is at toolgpa.com/grades. This guide is ToolGPA's own work; it is not made, paid for or approved by Shipway. Prices change, so check experience.shipway.com before you buy.

experience.shipway.com/

experience.shipway.com/payment/

About ToolGPA

Who made this guide, what else is on the site, and how to cite it

7,721

Tools graded, in 95 categories

ToolGPA grades software the way a school report grades a pupil: five subjects, a letter for each with the reason written beside it, and a GPA that averages them. Prices, plans and platforms are read from each maker's own pages and dated, so you always know how fresh a figure is.

Every grade, review and ranking on ToolGPA is our own judgement. No company can pay for a grade or change one. Every tool on the site has a guide like this one, free to download and pass on. It all lives at **toolgpa.com**.

7,721	95	739	579
tools graded	categories	price changes on record	apps priced in 12 countries

What else is on toolgpa.com

Shipway, kept up to date

Everything in this guide, with prices and grades as they are today

toolgpa.com/tools/shipway

How grades are given

The rules behind every letter and every GPA

toolgpa.com/grades

Value charts

What each tool costs against what it scores, for every category

toolgpa.com/charts

Compare

Any two tools side by side, plan by plan

toolgpa.com/compare

Price changes

Every price rise and cut on record, each with its source

toolgpa.com/price-changes

Prices by country

What apps cost on the App Store in 12 countries

toolgpa.com/prices-by-country

Pay less

Every public discount: yearly billing, students, nonprofits

toolgpa.com/save

Keep or make

Which tools are worth paying for, and which you could build yourself

toolgpa.com/keep-or-make

Scan for the live page

Prices and grades as they are today

Quoting this guide?

Please name ToolGPA and link to the live page, so readers can check the figures for themselves:

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ToolGPA, "Shipway: The Insider's Guide",
checked Nov 13, 2026.
https://toolgpa.com/tools/shipway
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Know someone choosing between shipping software?

Send them this guide: toolgpa.com/tools/shipway/guide

ToolGPA elsewhere: youtube.com/@toolgpa

See our other guides

The best-graded shipping software after Shipway, each with an Insider's Guide of its own.

Shipping Software Insider's Guide

Every one of the 81 shipping software we grade, compared

Packlink PRO Insider's Guide

Free multi-carrier shipping dashboard for online sellers

3.0 GPA

Parcel2Go Insider's Guide

UK parcel courier comparison and booking, paid per parcel

3.0 GPA

Pirate Ship Insider's Guide

Free web app for discounted USPS and UPS labels, with no monthly fee

3.0 GPA

ToolGPA

Choosing software? Every tool graded, every price dated.

Compare tools at toolgpa.com ›

Everything in this guide is ToolGPA's own summary of what Shipway's pages, its app-store listings and public reviews said on the dates shown. Grades are our judgement under the rules at toolgpa.com/grades. Every grade, review and ranking on ToolGPA is our own judgement. No company can pay for a grade or change one. Shipway is a trademark of its owner, and this guide is not made, paid for or approved by Shipway. Prices and plans change: check experience.shipway.com before you buy.