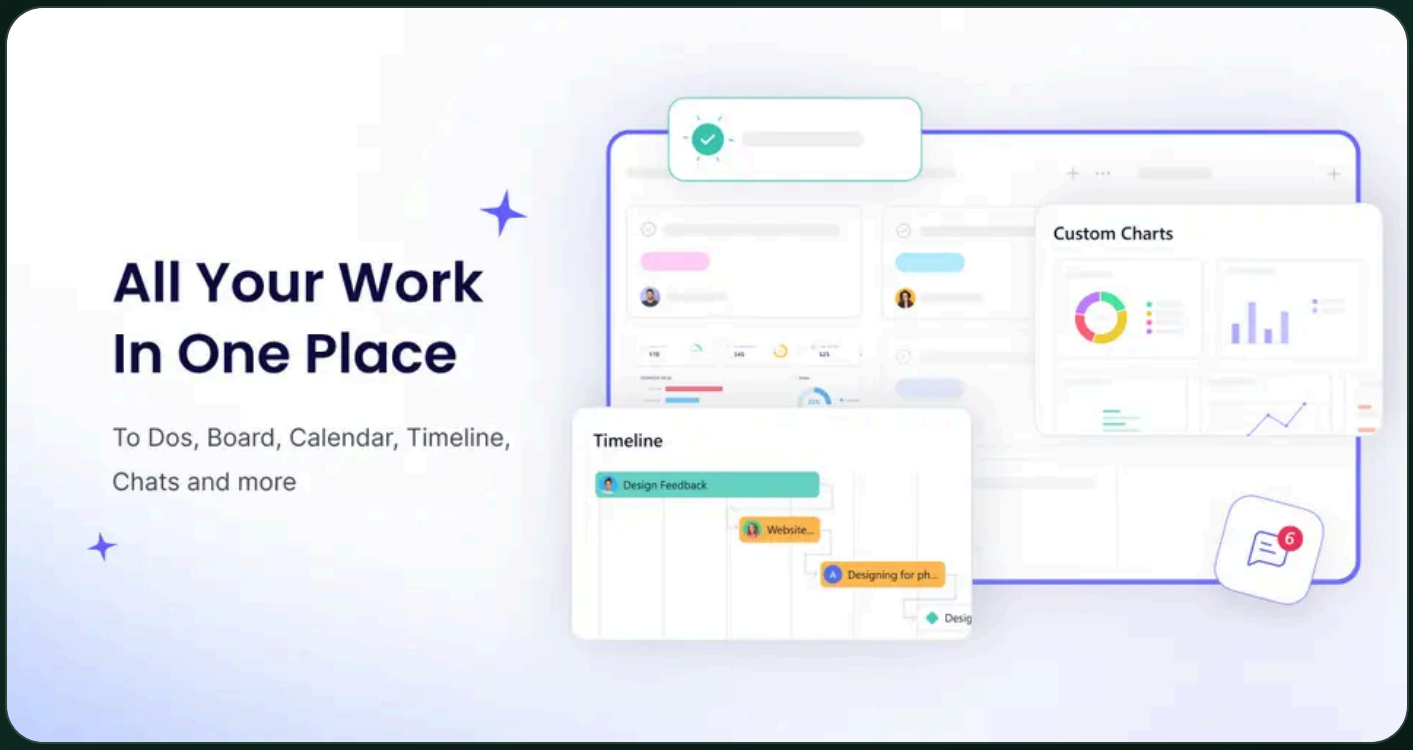
ToolGPA

NOVEMBER 2026

SmartTask

The Insider's Guide

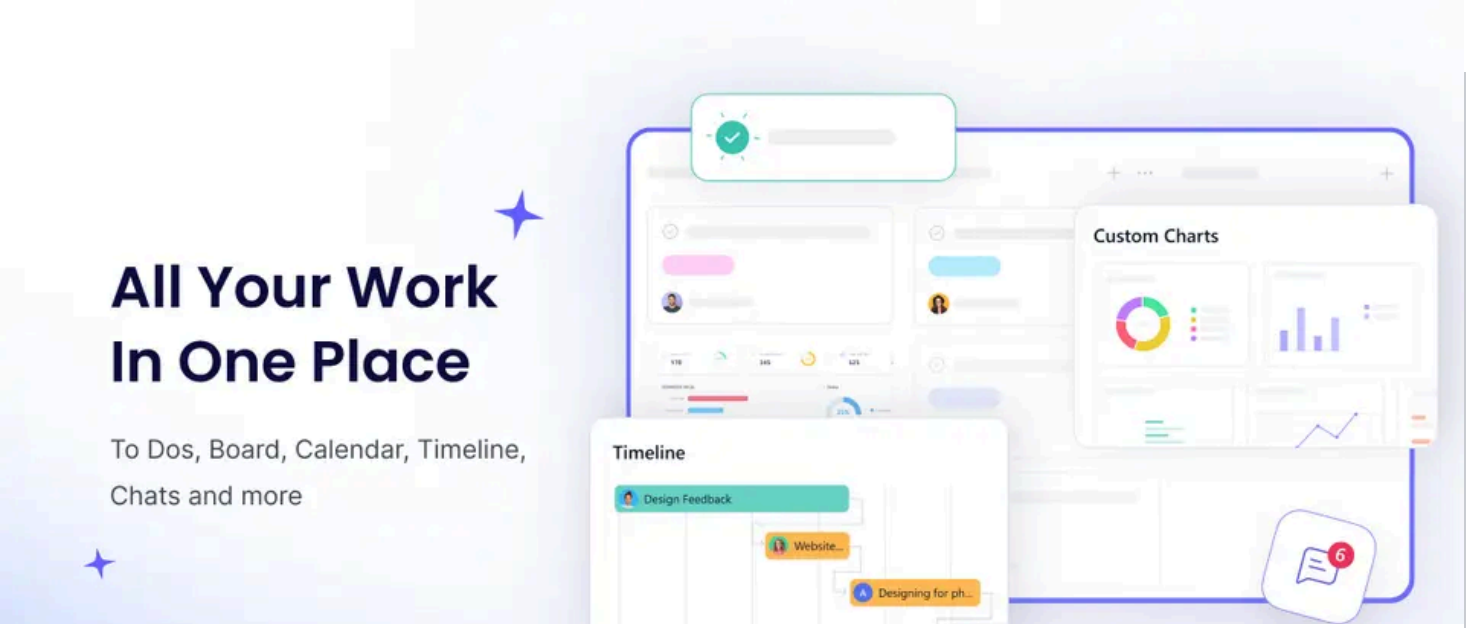
Project management, time tracking and CRM for client work



Every plan, grade, refund rule and rival among project management tools, read from SmartTask's own pages.

Made by Softronics Systems Pvt Ltd · checked Nov 13, 2026 · toolgpa.com

2.6
GPA



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Who made this guide, what else is on the site, and how to cite it

ToolGPA put this guide together from SmartTask's own pages, its app-store listings and our grades. Every fact in it is on SmartTask's page too, where it is kept up to date. Checked Nov 13, 2026.

Welcome

What it is, who it suits, its grades and the ten things to know first

2.6

GPA, above 98 of the 149 other project management tools we grade

SmartTask is a work management tool for teams that deliver client projects. It pairs tasks, board, timeline and calendar views with time tracking, resource planning, a branded client portal and a simple sales CRM. The free plan has no limit on users, projects or tasks, and paid plans add workflow, reporting and budgeting features.

> "
>
> **Many modules mean setup before a team is productive.**
>
> From our grade for ease of use

To get you started, here are **9 things to know about SmartTask**, taken from its own pages and our grades.

1 **Best for client work with tasks, time tracking and a CRM**

SmartTask bundles tasks, time tracking, a client portal and a sales CRM, with a free plan that has unlimited users and tasks.

2 **Paid plans start at $6 a month for each person**

As its pricing page puts it: $6 per user / month, billed yearly ($12 billed monthly).

3 **There is a free plan**

Unlimited tasks, users, projects, contacts and guests, with embed views and Karma points.

4 **It runs on 3 platforms**

Web, iOS and Android.

5 Multiple work views

Tasks can be viewed as a list, a drag-and-drop board, a calendar or a timeline, with subtasks, dependencies and recurring tasks.

6 Time tracking and budgeting

Hours are logged against tasks, timesheets can be locked once approved, and project budgets sit alongside them. Both need the Business plan.

7 Resource management

Leave tracking and workload planning show who has capacity, and a Resource AI feature suggests allocations based on balanced workloads.

8 A 2.6 GPA, above 98 of 149

That is against the other project management tools we grade, on value, the free plan, features, ease of use and platforms.

9 Keep it

To replace SmartTask you would be making connections to other products, each kept working as those products change. That is not a weekend's work, with an AI app builder or without one.

SmartTask at a glance

PRICING
Free plan, from $6 per user / month, billed yearly ($12 billed monthly)

FREE PLAN
Yes

FREE TRIAL
None stated

RUNS ON
Web, iOS, Android

MADE BY
Softronics Systems Pvt Ltd

CATEGORY
Project Management

OUR GRADE
2.6 GPA, good

The report card

Best for client work with tasks, time tracking and a CRM

SmartTask bundles tasks, time tracking, a client portal and a sales CRM, with a free plan that has unlimited users and tasks. Timeline, dashboards, time tracking and budgeting all need Business at $11 a user, and the monthly rate is double the yearly.

TOOLGPA REPORT CARD — **SmartTask** — Graded Nov 13, 2026

SUBJECT	GRADE	COMMENT
Value for money	B	Premium is $6 per user a month billed yearly, which is the figure the cheaper quarter of the category starts at. Business is $11.
Free plan and trial	B	Free plan with unlimited tasks, users, projects, contacts and guests. Custom fields, reminders, forms and workflows are paid.
Features	C	Views, time tracking, budgeting, client portal and CRM. Timeline, dashboards, portfolios and time tracking need the Business plan.
Ease of use	C	No store rating on record. Many modules mean setup before a team is productive.
Platforms and integrations	B	Web, iOS and Android apps with Google Drive and Dropbox. No desktop app.

Grade point average — Good, out of 4.0 **2.6**

An A is worth 4 points, a B 3, a C 2, a D 1 and an F nothing. The GPA is the average of the five.

Who SmartTask is for

- ✓ Fits if you run client projects and want time tracking and a CRM in the same tool
- ✓ Works for small teams that want a free plan with no user cap

Who it is not for

- ✗ Pricey if you pay monthly, at $12 for Premium and $16 for Business against $6 and $11 yearly
- ✗ Tight if you want time tracking or budgeting, which need Business at $11
- ✗ Watch out: custom branding is a paid add-on on Business
- ✗ Skip it if you need single sign-on or enterprise API access, as they are Enterprise only with no published price

Good to know

Good for

- ✓ Agencies and consultancies delivering client projects
- ✓ Teams that want unlimited users on a free plan
- ✓ Teams that keep a light CRM alongside project work

Worth knowing

- ⓘ Timeline view, dashboards, portfolios, time tracking and budgeting need the Business plan.
- ⓘ Custom branding is a paid add-on on Business; white-labeling is an Enterprise feature.
- ⓘ Single sign-on and enterprise API access are limited to Enterprise, which has no published price.
- ⓘ Monthly billing costs $12 (Premium) and $16 (Business) per user, twice or more the yearly rates.

PART 02 · PRICING

What it costs

Every plan, the free plan, ways to pay less and how prices have moved

$6

A month to start, for each person.
There is a free plan too

SmartTask has a free plan. Paid plans start at $6 per user / month, billed yearly ($12 billed monthly).

> **Free plan with unlimited tasks, users, projects, contacts and guests.**
>
> From our grade for free plan and trial

FREE FOREVER

$0

Unlimited tasks, users, projects, contacts and guests for teams exploring the core features.

PREMIUM

$6

per user / month, billed yearly ($12 billed monthly)

Adds custom fields, milestones, reminders, forms, private groups, workflows, AI agents and attendance.

BUSINESS

$11

per user / month, billed yearly ($16 billed monthly)

Adds timeline view, dashboards, portfolios, time tracking, budgeting and call recording integration. Custom branding is an add-on.

The free plan

Unlimited tasks, users, projects, contacts and guests, with embed views and Karma points.

ENTERPRISE

Custom

Adds single sign-on, white-labeling, enterprise API access, a customer success manager and managed services. Sold through sales.

Read from smarttask.io on Nov 13, 2026.

What it does

Its main features, where it runs, what it works with and who makes it

3

Places it runs: Web, iOS and Android

Project management, time tracking and CRM for client work. Here is what it does, as its own site describes it, and what it covers: tasks, kanban boards, Gantt & timelines, sales pipeline, workflow automation, time tracking, AI agents.

"

Views, time tracking, budgeting, client portal and CRM.

From our grade for features

Multiple work views

Tasks can be viewed as a list, a drag-and-drop board, a calendar or a timeline, with subtasks, dependencies and recurring tasks.

Time tracking and budgeting

Hours are logged against tasks, timesheets can be locked once approved, and project budgets sit alongside them. Both need the Business plan.

Resource management

Leave tracking and workload planning show who has capacity, and a Resource AI feature suggests allocations based on balanced workloads.

Client portal and guests

Guests can be invited to see chosen projects, tasks and comments while internal items stay private. Custom branding is a paid add-on.

Sales CRM

A CRM module tracks contacts and sales processes next to project work, with contacts that can be attached to tasks.

Workflows and AI agents

Multi-step workflow automations and AI agents are included from the Premium plan upward.

Where it runs

Web · iOS · Android

What it works with

Google Drive · Dropbox

SmartTask is made by Softronics Systems Pvt Ltd.

PART 04 · STANDING

Where it stands

Its grades against its category, and whether to keep it or make your own

98/149

Other project management tools it is graded above

SmartTask's GPA of 2.6 is higher than 98 of the 149 other project management tools we grade, and level with 21.

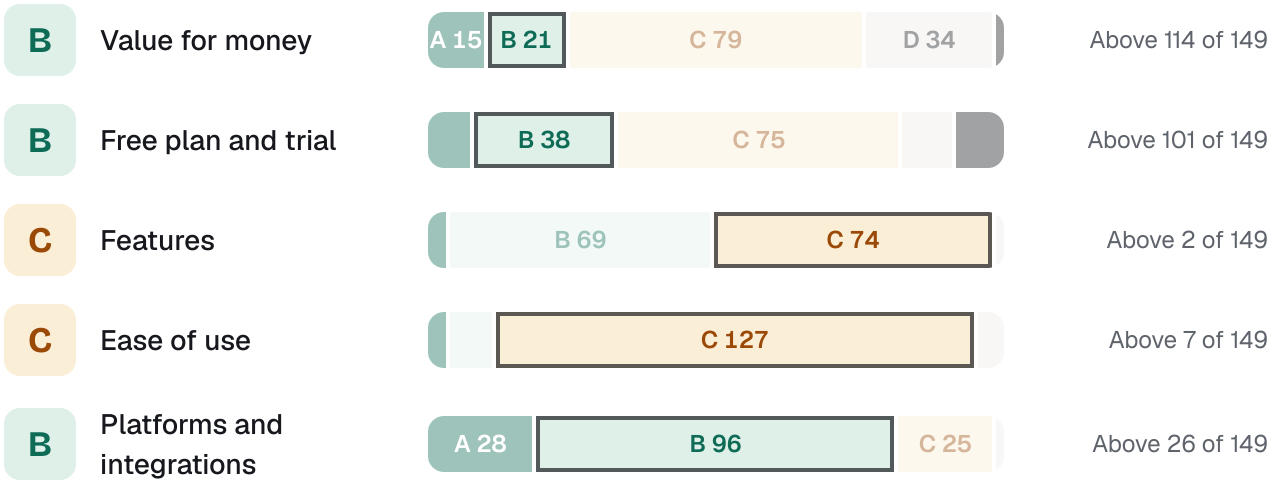
It stands best on value for money (B, above 114 of 149) and worst on features (C, above 2).

Its paid plans start at $6 a month for each person, against a middle price of $9 for the category: 26 of the 121 others that charge start lower.

On features, ease of use and platforms it scores 2.3 out of 4. 16 tools score higher and cost less.

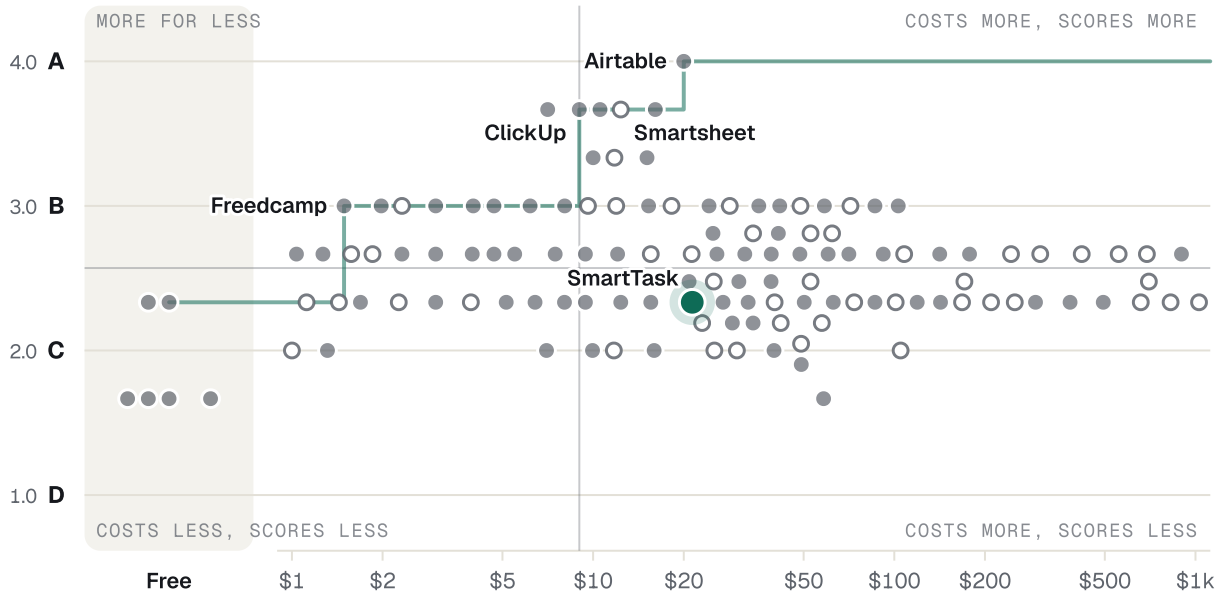
Each grade against the category

Every bar is all 150 project management tools we grade, cut by the letter each got. SmartTask's own letter is outlined.



Price against what you get

Each dot is one of 128 project management tools. Further left costs less; higher up scores better on features, ease of use and platforms. SmartTask is the marked dot.



What paid plans start at, a month (each step along is roughly double)

Keep it, or make your own?

Whether this is something you could build for yourself with an AI app builder, and what you would give up.

Keep it

To replace SmartTask you would be making connections to other products, each kept working as those products change. That is not a weekend's work, with an AI app builder or without one.

It costs $72 a year.

What you could make

- Tasks, kanban boards, Gantt & timelines, time tracking and sales pipeline: an app builder makes these well.

What you could not

- Connections to other products, each kept working as those products change.
- An AI agent, with the models and the safeguards behind it.
- A real app for iOS and Android. Something home-made would be a web page.
- It is priced for each person, which means accounts and billing for a team.

What this rests on. SmartTask's listing: what it does, where it runs, what it plugs into and what it costs. It is a judgement about the kind of software this is. We have not built a replacement for it, and making your own means looking after it too. How we decide, and every tool's verdict.

The alternatives

The tools it is most often weighed against, side by side



Productive, Teamwork.com, Scoro, ClickUp and Asana

The 5 tools SmartTask is most often weighed against, with where each one differs from it.

2.4 GPA

Productive

Free trial · from $10/mo

Projects, resourcing and finances for agencies and consultancies.

- SmartTask has a free plan. Productive does not, though it has a free trial.
- Only Productive lists macOS and Windows apps.
- SmartTask also covers sales pipeline, workflow automation and AI agents.

SmartTask and Productive compared in full

2.4 GPA

Teamwork.com

Free plan · from $9.99/mo

Project and resource management for client service teams.

- Only Teamwork.com lists macOS and Windows apps.
- Only Teamwork.com lists a browser extension.
- SmartTask also covers sales pipeline and AI agents.

SmartTask and Teamwork.com compared in full

2.2
GPA

Scoro

Free trial · from $17/mo

Modular professional services automation for service firms.

- SmartTask has a free plan. Scoro does not, though it has a free trial.
- SmartTask also covers workflow automation and AI agents.
- Scoro also covers invoicing and reports.

SmartTask and Scoro compared in full

3.0
GPA

ClickUp

Free plan · from $9/mo

Work platform combining tasks, docs, chat and dashboards.

- Only ClickUp lists macOS, Windows and Linux apps.
- Only ClickUp lists a browser extension.
- SmartTask also covers sales pipeline and AI agents.

SmartTask and ClickUp compared in full

3.0
GPA

Asana

Free plan · from $10.99/mo

Work management for projects, goals and cross-team workflows.

- Only Asana lists macOS and Windows apps.
- SmartTask also covers sales pipeline, time tracking and AI agents.
- Asana also covers goals.

SmartTask and Asana compared in full

PART 06 · QUESTIONS

Quick answers

The questions people ask about it, each answered in a line or two

12

Questions, each answered in a line or two

The short version of everything above, for when you only need the answer. Each one is told in full in its part of the guide.

Is SmartTask free?

SmartTask has a free plan. Unlimited tasks, users, projects, contacts and guests, with embed views and Karma points.

How much does SmartTask cost?

SmartTask lists 4 plans. Free Forever: $0.

What platforms does SmartTask work on?

SmartTask is available on Web, iOS and Android.

Does SmartTask have a Windows app?

No Windows app was listed when its pages were read on Nov 13, 2026. SmartTask is listed for Web, iOS and Android.

Does SmartTask have a macOS app?

No macOS app was listed when its pages were read on Nov 13, 2026. SmartTask is listed for Web, iOS and Android.

Is SmartTask open source?

SmartTask is not described as open source on its own site, as read on Nov 13, 2026.

What does SmartTask integrate with?

SmartTask's listing names Google Drive and Dropbox. A listing names up to eight integrations, so it may connect to more.

Who makes SmartTask?

SmartTask is made by Softronics Systems Pvt Ltd.

What are the alternatives to SmartTask?

The closest alternatives to SmartTask in our directory are Productive, Teamwork.com, Scoro, ClickUp and Asana.

How does SmartTask compare with other project management tools?

SmartTask's GPA of 2.6 is higher than 98 of the 149 other project management tools we grade, and level with 21.

Is SmartTask good value for money?

ToolGPA grades SmartTask B for value for money. Its paid plans start at $6 a month for each person, against a middle price of $9 for the category: 26 of the 121 others that charge start lower.

Could I make my own version of SmartTask?

To replace SmartTask you would be making connections to other products, each kept working as those products change.

Where this guide comes from

The prices, plans, platforms and features were read from SmartTask's own pages on Nov 13, 2026, and the grades were given on Nov 13, 2026. Graded from this listing, whose facts were read from Softronics Systems Pvt Ltd's own pages on 13 November 2026. Not based on using the product, and shorter than our full reviews.

Every tool we list gets five grades, A to F, each with its reason, and a GPA that averages them. How each is decided is at toolgpa.com/grades. This guide is ToolGPA's own work; it is not made, paid for or approved by Softronics Systems Pvt Ltd. Prices change, so check smarttask.io before you buy.

smarttask.io/pricing
smarttask.io/features
smarttask.io
smarttask.io/terms-of-service

About ToolGPA

Who made this guide, what else is on the site, and how to cite it

7,721

Tools graded, in 95 categories

ToolGPA grades software the way a school report grades a pupil: five subjects, a letter for each with the reason written beside it, and a GPA that averages them. Prices, plans and platforms are read from each maker's own pages and dated, so you always know how fresh a figure is.

Every grade, review and ranking on ToolGPA is our own judgement. No company can pay for a grade or change one. Every tool on the site has a guide like this one, free to download and pass on. It all lives at **toolgpa.com**.

7,721	95	739	579
tools graded	categories	price changes on record	apps priced in 12 countries

What else is on toolgpa.com

SmartTask, kept up to date

Everything in this guide, with prices and grades as they are today

toolgpa.com/tools/smarttask

How grades are given

The rules behind every letter and every GPA

toolgpa.com/grades

Value charts

What each tool costs against what it scores, for every category

toolgpa.com/charts

Compare

Any two tools side by side, plan by plan

toolgpa.com/compare

Price changes

Every price rise and cut on record, each with its source

toolgpa.com/price-changes

Prices by country

What apps cost on the App Store in 12 countries

toolgpa.com/prices-by-country

Pay less

Every public discount: yearly billing, students, nonprofits

toolgpa.com/save

Keep or make

Which tools are worth paying for, and which you could build yourself

toolgpa.com/keep-or-make

Scan for the live page

Prices and grades as they are today

Quoting this guide?

Please name ToolGPA and link to the live page, so readers can check the figures for themselves:

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ToolGPA, "SmartTask: The Insider's Guide",
checked Nov 13, 2026.
https://toolgpa.com/tools/smarttask
```

Know someone choosing between project management tools?

Send them this guide:
toolgpa.com/tools/smarttask/guide

ToolGPA elsewhere: youtube.com/@toolgpa

See our other guides

The best-graded project management tools after SmartTask, each with an Insider's Guide of its own.

Project Management Insider's Guide

Every one of the 150 project management tools we grade, compared

GitHub Issues Insider's Guide

Issue tracking and project planning built into GitHub

3.4 GPA

Freedcamp Insider's Guide

Project management suite with a free plan for unlimited users

3.2 GPA

Huly Insider's Guide

Open-source project management with chat, docs and video calls

3.2 GPA

ToolGPA

Choosing software? Every tool graded, every price dated.

Compare tools at toolgpa.com ›

Everything in this guide is ToolGPA's own summary of what SmartTask's pages, its app-store listings and public reviews said on the dates shown. Grades are our judgement under the rules at toolgpa.com/grades. Every grade, review and ranking on ToolGPA is our own judgement. No company can pay for a grade or change one. SmartTask is a trademark of its owner, and this guide is not made, paid for or approved by Softronics Systems Pvt Ltd. Prices and plans change: check smarttask.io before you buy.