ToolGPA

NOVEMBER 2026

SRFax

The Insider's Guide

Email-to-fax service with HIPAA plans and a REST API



Every plan, grade, refund rule and rival among online fax services, read from SRFax's own pages.

Made by SRFax · checked Nov 12, 2026 · toolgpa.com

2.0
GPA



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Who made this guide, what else is on the site, and how to cite it

ToolGPA put this guide together from SRFax's own pages, its app-store listings and our grades. Every fact in it is on SRFax's page too, where it is kept up to date. Checked Nov 12, 2026.

Welcome

What it is, who it suits, its grades and the ten things to know first

2.0

GPA, above 3 of the 20 other online fax services we grade

SRFax is an internet fax service run from British Columbia that sends and receives faxes by email, a web portal or a REST API. Its published plans are all healthcare plans, sold by monthly page volume, with PGP encryption and an optional BAA. Support is by phone and email, with hours listed in Pacific time.

To get you started, here are **8 things to know about SRFax**, taken from its own pages and our grades.

> **Setup means choosing a plan, a number and a connection such as email, the portal or the API.**
>
> From our grade for ease of use

1 **Best for HIPAA-ready fax for clinics**

SRFax is a fax service aimed at healthcare offices in the US and Canada, with email-to-fax, a REST API and a BAA on request.

2 **Paid plans start at $10.70 a month**

As its pricing page puts it: $10.70 per month for 200 pages, billed annually ($12.60 billed monthly).

3 It runs on Web

Web.

4 Email to fax and web portal

Send and receive faxes from an existing email account, a web application or a mobile device, with up to 50 recipients scheduled at once.

5 REST fax API

A RESTful API adds email-to-fax to other software, with downloadable classes in PHP, Ruby, C# and VB.

6 Security options

Password protection and SSL encryption are standard, and PGP encryption is offered at no charge. A BAA can be requested.

7 A 2.0 GPA, above 3 of 20

That is against the other online fax services we grade, on value, the free plan, features, ease of use and platforms.

8 Keep it

To replace SRFax you would be making fax numbers connected to the phone network. That is not a weekend's work, with an AI app builder or without one.

SRFax at a glance

PRICING Paid, from $10.70 per month for 200 pages, billed annually ($12.60 billed monthly)	FREE PLAN No
FREE TRIAL None stated	RUNS ON Web
MADE BY SRFax	CATEGORY Online Fax
OUR GRADE 2.0 GPA, fair	

The report card

Best for HIPAA-ready fax for clinics

SRFax is a fax service aimed at healthcare offices in the US and Canada, with email-to-fax, a REST API and a BAA on request. Its published plans start at $10.70 a month for 200 pages sent and received combined, but they are the healthcare plans, and the small-business plans show no prices.

TOOLGPA REPORT CARD — **SRFax** — Graded Nov 12, 2026

SUBJECT	GRADE	COMMENT
Value for money	C	$10.70 a month on yearly billing for 200 pages combined, or $12.60 monthly, in the category's middle. Extra pages cost $0.05 each.
Free plan and trial	F	No free plan and no trial are on record.
Features	B	Email-to-fax, a web portal, a REST API, PGP at no charge, a BAA on request, porting, unlimited storage, a printer driver and optional OCR. The listing shows no gap in the fax job.
Ease of use	C	No store rating on record. Setup means choosing a plan, a number and a connection such as email, the portal or the API.
Platforms and integrations	B	Web portal and email, with a REST API and a printer driver. No native desktop or mobile app is listed.

Grade point average — Fair, out of 4.0 **2.0**

An A is worth 4 points, a B 3, a C 2, a D 1 and an F nothing. The GPA is the average of the five.

Who SRFax is for

- ✓ Fits if you run a US or Canadian clinic that needs HIPAA or PHIPA faxing
- ✓ Works for developers adding email-to-fax to their software

Who it is not for

- ✕ Skip it if you want small-business prices, as the plans page shows none for that family
- ✕ Tight if you want a trial or free plan, since neither is on record
- ✕ Watch out: sent and received pages are combined in one allowance, then $0.04 to $0.05 a page
- ✕ Tight if you need support at weekends or nights: it runs Monday to Friday, 6 am to 5 pm Pacific

Good to know

Good for

- ✓ Healthcare offices in the US and Canada that need HIPAA or PHIPA compliant faxing
- ✓ Developers adding fax to an application through an API
- ✓ Offices that prefer phone support from a Canadian team

Worth knowing

- ⓘ The published prices are healthcare plans; the Standard plan family for small businesses shows no prices on the plans page.
- ⓘ Page allowances combine sent and received pages, and extra pages cost $0.04 to $0.05 each.
- ⓘ Support hours are Monday to Friday, 6 am to 5 pm Pacific time.
- ⓘ No native desktop or mobile app is listed; the service works through email, the portal and the API.

PART 02 · PRICING

What it costs

Every plan, the free plan, ways to pay less and how prices have moved

$10.70

A month to start

SRFax is a paid product, starting at $10.70 per month for 200 pages, billed annually ($12.60 billed monthly).

> **No free plan and no trial are on record.**
>
> From our grade for free plan and trial

HEALTHCARE LITE

$10.70

per month for 200 pages, billed annually ($12.60 billed monthly)

200 sent and received pages combined a month; $0.05 per extra page. Annual billing saves 15%.

HEALTHCARE BASIC

$13.65

per month for 500 pages, billed annually ($16.05 billed monthly)

500 pages combined a month; $0.05 per extra page. Steps between Lite and Standard also exist.

HEALTHCARE STANDARD

$35.15

per month for 1,500 pages, billed annually ($41.35 billed monthly)

1,500 pages combined a month; $0.05 per extra page.

HEALTHCARE PROFESSIONAL

$117.20

per month for 5,000 pages, billed annually ($137.90 billed monthly)

5,000 pages combined a month; $0.05 per extra page.

HEALTHCARE PROFESSIONAL PREMIUM

$468.80

per month for 20,000 pages, billed annually ($551.55 billed monthly)

20,000 pages combined a month; $0.04 per extra page. Larger volumes go to sales.

Read from srfax.com on Nov 12, 2026.

Ways to pay less

ANNUAL DISCOUNT

15% off with annual billing

Every healthcare plan shows a 15% saving when paid yearly, such as $128.40 a year for Lite against $12.60 a month.

Stated on srfax.com

What it does

Its main features, where it runs, what it works with and who makes it

1

Place it runs: Web

Email-to-fax service with HIPAA plans and a REST API. Here is what it does, as its own site describes it, and what it covers: public API, online fax.

> **Email-to-fax, a web portal, a REST API, PGP at no charge, a BAA on request, porting, unlimited storage, a printer driver and optional OCR.**
>
> From our grade for features

Email to fax and web portal

Send and receive faxes from an existing email account, a web application or a mobile device, with up to 50 recipients scheduled at once.

REST fax API

A RESTful API adds email-to-fax to other software, with downloadable classes in PHP, Ruby, C# and VB.

Security options

Password protection and SSL encryption are standard, and PGP encryption is offered at no charge. A BAA can be requested.

Numbers and porting

Keep an existing number through porting or get a new local or toll-free number; extra numbers cost $4.95 each.

Storage, printer driver and downloader

Unlimited online storage, a printer driver for faxing from other programs, a downloader, and optional OCR are listed across plans.

Where it runs

Web

What it works with

Its own pages name no integrations.

SRFax is made by SRFax.

Where it stands

Its grades against its category, and whether to keep it or make your own

3/20

Other online fax services it is graded above

SRFax's GPA of 2.0 is higher than 3 of the 20 other online fax services we grade.

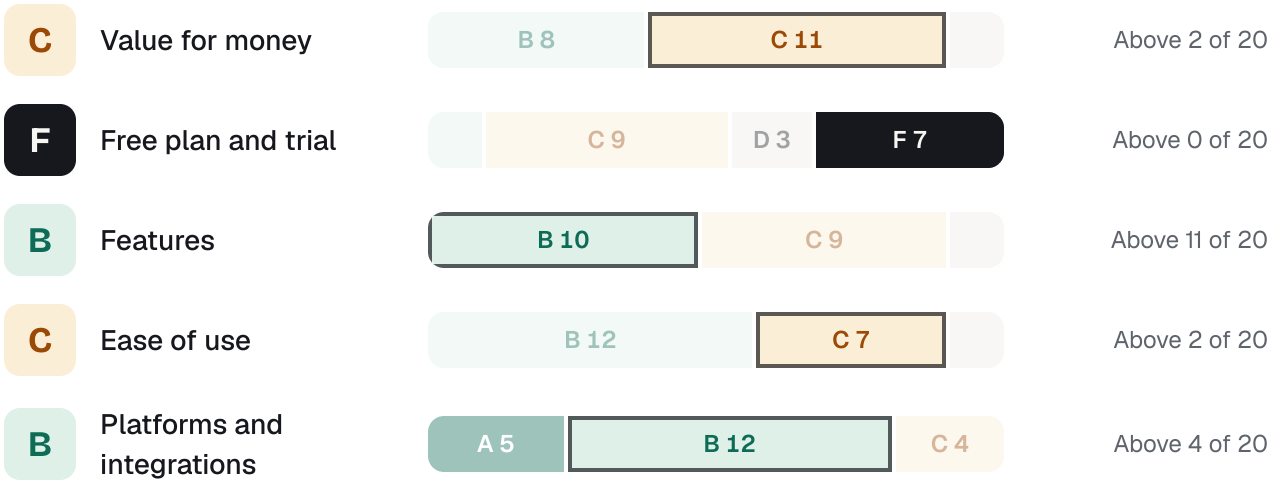
It stands best on features (B, above 11 of 20) and worst on free plan and trial (F, above 0).

Its paid plans start at $10.70 a month, against a middle price of $9.14 for the category: 11 of the 15 others that charge start lower.

On features, ease of use and platforms it scores 2.7 out of 4. 3 tools score higher and cost less.

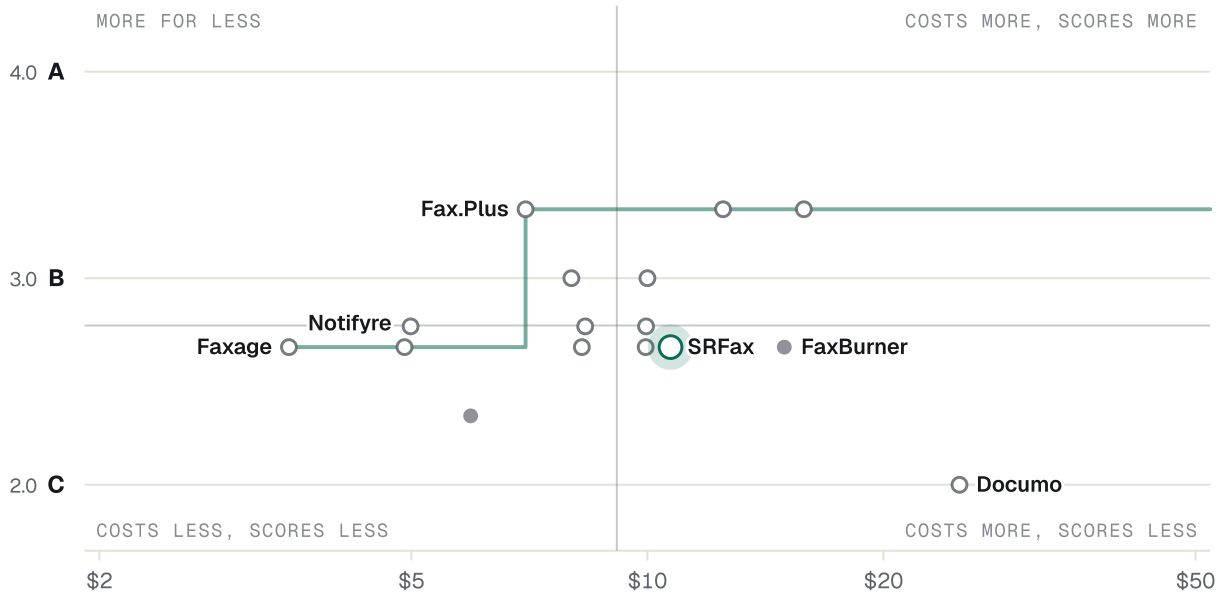
Each grade against the category

Every bar is all 21 online fax services we grade, cut by the letter each got. SRFax's own letter is outlined.



Price against what you get

Each dot is one of 16 online fax services. Further left costs less; higher up scores better on features, ease of use and platforms. SRFax is the marked dot.



What paid plans start at, a month (each step along is roughly double) ⍰

Keep it, or make your own?

Whether this is something you could build for yourself with an AI app builder, and what you would give up.

Keep it

To replace SRFax you would be making fax numbers connected to the phone network. That is not a weekend's work, with an AI app builder or without one.

That makes this kind of software worth paying for, not this one in particular: 17 of the 20 other online fax services grade higher. It costs $128.40 a year.

What you could not

- ✕ Fax numbers connected to the phone network.
- ✕ An API that other software can build on.

- ✕ What a company asks for before it lets staff use something: HIPAA.
- ✕ The depth: we grade its features B, which means it covers the whole job.

What this rests on. SRFax's listing: what it does, where it runs, what it plugs into and what it costs. It is a judgement about the kind of software this is. We have not built a replacement for it, and making your own means looking after it too. How we decide, and every tool's verdict.

The alternatives

The tools it is most often weighed against, side by side



Sfax, eFax, MetroFax, Phaxio and Notifyre

The 5 tools SRFax is most often weighed against, with where each one differs from it.

Sfax

2.2 GPA

Free trial

HIPAA cloud fax for healthcare offices, with print drivers and an API.

- Only Sfax lists Windows, macOS and iOS apps.

SRFax and Sfax compared in full

eFax

2.8 GPA

Free trial · from $15.83/mo

Online fax by email, web and apps, with personal and business plans.

- Only eFax lists Windows, iOS and Android apps.

SRFax and eFax compared in full

MetroFax

2.2 GPA

Free trial · from $9.96/mo

Low-cost online fax by email, web and mobile app for small businesses.

- Only MetroFax lists iOS and Android apps.
- MetroFax also covers shared inbox.

SRFax and MetroFax compared in full



1.8
GPA

Phaxio

From $10

Pay-per-page fax API for developers, from 7 cents a page.

SRFax and Phaxio compared in full



2.2
GPA

Notifyre

From $4.90/mo

Pay-per-page online fax and business texting, with a fax API.

- Notifyre also covers business texting.

SRFax and Notifyre compared in full

Quick answers

The questions people ask about it, each answered in a line or two

13

Questions, each answered in a line or two

The short version of everything above, for when you only need the answer. Each one is told in full in its part of the guide.

Is SRFax free?

No. SRFax is a paid product, starting at $10.70 per month for 200 pages, billed annually ($12.60 billed monthly).

How much does SRFax cost?

SRFax lists 5 plans. Healthcare Lite: $10.70 per month for 200 pages, billed annually ($12.60 billed monthly).

What platforms does SRFax work on?

SRFax is available on Web.

Does SRFax offer any discounts?

SRFax publicly lists the following: 15% off with annual billing.

Does SRFax have an Android app?

No Android app was listed when its pages were read on Nov 12, 2026. SRFax is listed for Web.

Does SRFax have an iPhone app?

No iPhone app was listed when its pages were read on Nov 12, 2026. SRFax is listed for Web.

Is SRFax open source?

SRFax is not described as open source on its own site, as read on Nov 12, 2026.

Does SRFax have an API?

Yes. SRFax offers a public API, according to its own site.

Who makes SRFax?

SRFax is made by a company of the same name.

What are the alternatives to SRFax?

The closest alternatives to SRFax in our directory are Sfax, eFax, MetroFax, Phaxio and Notifyre.

How does SRFax compare with other online fax services?

SRFax's GPA of 2.0 is higher than 3 of the 20 other online fax services we grade.

Is SRFax good value for money?

ToolGPA grades SRFax C for value for money. Its paid plans start at $10.70 a month, against a middle price of $9.14 for the category: 11 of the 15 others that charge start lower.

Could I make my own version of SRFax?

To replace SRFax you would be making fax numbers connected to the phone network.

Where this guide comes from

The prices, plans, platforms and features were read from SRFax's own pages on Nov 12, 2026, and the grades were given on Nov 12, 2026. Graded from this listing, whose facts were read from SRFax's own pages on 12 November 2026. Not based on using the product, and shorter than our full reviews.

Every tool we list gets five grades, A to F, each with its reason, and a GPA that averages them. How each is decided is at toolgpa.com/grades. This guide is ToolGPA's own work; it is not made, paid for or approved by SRFax. Prices change, so check srfax.com before you buy.

srfax.com/fax-plans/healthcare-solutions/
srfax.com
srfax.com/fax-plans/
srfax.com/developers/

About ToolGPA

Who made this guide, what else is on the site, and how to cite it

5,038
Tools graded, in 95 categories

ToolGPA grades software the way a school report grades a pupil: five subjects, a letter for each with the reason written beside it, and a GPA that averages them. Prices, plans and platforms are read from each maker's own pages and dated, so you always know how fresh a figure is.

Every grade, review and ranking on ToolGPA is our own judgement. No company can pay for a grade or change one. Every tool on the site has a guide like this one, free to download and pass on. It all lives at **toolgpa.com**.

5,038
tools graded

95
categories

739
price changes on record

579
apps priced in 12 countries

What else is on toolgpa.com

SRFax, kept up to date

Everything in this guide, with prices and grades as they are today

toolgpa.com/tools/srfax

How grades are given

The rules behind every letter and every GPA

toolgpa.com/grades

Value charts

What each tool costs against what it scores, for every category

toolgpa.com/charts

Compare

Any two tools side by side, plan by plan

toolgpa.com/compare

Price changes

Every price rise and cut on record, each with its source

toolgpa.com/price-changes

Prices by country

What apps cost on the App Store in 12 countries

toolgpa.com/prices-by-country

Pay less

Every public discount: yearly billing, students, nonprofits

toolgpa.com/save

Keep or make

Which tools are worth paying for, and which you could build yourself

toolgpa.com/keep-or-make

Scan for the live page

Prices and grades as they are today

Quoting this guide?

Please name ToolGPA and link to the live page, so readers can check the figures for themselves:

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ToolGPA, "SRFax: The Insider's Guide", checked
Nov 12, 2026. https://toolgpa.com/tools/srfax
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Know someone choosing between online fax services?

Send them this guide: toolgpa.com/tools/srfax/guide

ToolGPA elsewhere: youtube.com/@toolgpa

See our other guides

The best-graded online fax services after SRFax, each with an Insider's Guide of its own.

Online Fax Insider's Guide

Every one of the 21 online fax services we grade, compared

Fax.Plus Insider's Guide

Online fax by web, email, desktop and mobile apps, priced by pages

3.0 GPA

eFax Insider's Guide

Online fax by email, web and apps, with personal and business plans

2.8 GPA

iFax Insider's Guide

Online fax apps and fax API, with HIPAA plans and AI fax reading

2.6 GPA

ToolGPA

Choosing software? Every tool graded, every price dated.

Compare tools at toolgpa.com ›

Everything in this guide is ToolGPA's own summary of what SRFax's pages, its app-store listings and public reviews said on the dates shown. Grades are our judgement under the rules at toolgpa.com/grades. Every grade, review and ranking on ToolGPA is our own judgement. No company can pay for a grade or change one. SRFax is a trademark of its owner, and this guide is not made, paid for or approved by SRFax. Prices and plans change: check srfax.com before you buy.