ToolGPA

NOVEMBER 2026

Truvi

The Insider's Guide

Guest screening, damage protection and claims for rentals



Every plan, grade, refund rule and rival among vacation rental tools, read from Truvi's own pages.

Made by Truvi · checked Nov 13, 2026 · toolgpa.com

1.8
GPA



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Who made this guide, what else is on the site, and how to cite it

ToolGPA put this guide together from Truvi's own pages, its app-store listings and our grades. Every fact in it is on Truvi's page too, where it is kept up to date. Checked Nov 13, 2026.

Welcome

What it is, who it suits, its grades and the ten things to know first

1.8

GPA, above 3 of the 53 other vacation rental tools we grade

Truvi, which answers at the former Superhog address, screens guests, covers damage and handles claims for vacation rentals. Hosts pick a screening level, with optional ID verification and US criminal and sex offender checks, and a damage protection limit, and pay per booking rather than a subscription. A claims team handles recovery from guests.

To get you started, here are **7 things to know about Truvi**, taken from its own pages and our grades.

> "
>
> **There is no monthly fee, but screening is required and the extra checks cost more.**
>
> From our report card of Truvi

1 **Best for guest screening with damage cover**

Truvi, which used to be Superhog, screens each guest and adds damage protection and claims handling, charged per booking.

2 **It runs on Web**

Web.

3 **Automatic guest screening**

Checks that contact details are genuine and runs the guest against an internal watchlist, with results in the booking report.

4 **Optional ID and background checks**

Add-ons for biometric ID verification, plus US-only criminal background and sex offender registry checks.

5 **Damage protection**

Host-chosen protection from $0 to $1M, with no deposit or waiver needed, covering damage, smoke, unauthorized parties and excessive cleaning.

6 **A 1.8 GPA, above 3 of 53**

That is against the other vacation rental tools we grade, on value, the free plan, features, ease of use and platforms.

7 **Keep it**

The plain part of Truvi you could make: case management. What surrounds it you could not. The 1 things listed below take a company, not a weekend.

Truvi at a glance

PRICING Paid	FREE PLAN No
FREE TRIAL None stated	RUNS ON Web
MADE BY Truvi	CATEGORY Vacation Rental Software
OUR GRADE 1.8 GPA, weak	

The report card

Best for guest screening with damage cover

Truvi, which used to be Superhog, screens each guest and adds damage protection and claims handling, charged per booking. There is no monthly

fee, but screening is required and the extra checks cost more.

TOOLGPA REPORT CARD	Truvi	Graded Nov 13, 2026
SUBJECT	GRADE	COMMENT
Value for money	C	No monthly fee, billed per booking after check-in, so it cannot be set against a monthly category price. The per-booking estimator shows figures in six currencies.
Free plan and trial	F	Nothing is free: every booking is billed, and there is no trial.
Features	C	Guest screening, optional ID and background checks, damage protection and claims. It does that job fully, but it is a smaller job than a property system.
Ease of use	C	No store rating on record, and it has to be connected to your property system.
Platforms and integrations	B	Web with an API and links to Guesty, Hospitable, OwnerRez, Hostfully, Hostaway, Hostify, Avantio and Smoobu.
Grade point average		Weak, out of 4.0 **1.8**

An A is worth 4 points, a B 3, a C 2, a D 1 and an F nothing. The GPA is the average of the five.

Who Truvi is for

- ✓ Fits if you want damage protection and claims handled for each booking
- ✓ Works for managers who prefer a per-booking charge to a monthly fee

Who it is not for

- ✕ Watch out: screening is required on every program, and ID and the two background checks are add-ons
- ✕ Watch out: criminal and sex offender checks work for US guests only
- ✕ Pricey if you take many bookings, as the charge repeats on each one
- ✕ Watch out: superhog.com redirects to truvi.com, and the page still links an old and a new platform
- ✕ Not for you if you want a free plan, as none is listed

Good to know

Good for

- ✓ Property managers who want damage cover instead of collecting deposits
- ✓ Hosts who want to pay per booking rather than a monthly fee
- ✓ Managers on a supported PMS who want screening done automatically

Worth knowing

- ⓘ Criminal background and sex offender checks work for US guests only, and their fee is not charged when a check does not run.
- ⓘ Screening is required for every program, and ID verification and the two background checks are add-ons.
- ⓘ Superhog.com now redirects to truvi.com; the page still links to a my.superhog.com login and an old and a new platform.
- ⓘ The pricing page is a per-booking estimator in six currencies; the USD figures were read here.

What it costs

Every plan, the free plan, ways to pay less and how prices have moved

1
plan

Truvi is a paid product.

> **No monthly fee, billed per booking after check-in, so it cannot be set against a monthly category price.**
>
> From our grade for value for money

PAY PER BOOKING

$0

no monthly fee, billed per booking after check-in

Programs in USD per booking: screening-only $12.60, screening plus $0-500 protection $20.10, $0-50K $28.75, $500-1M $18.40.

Read from truvi.com on Nov 13, 2026.

What it does

Its main features, where it runs, what it works with and who makes it

1

Place it runs: Web

Guest screening, damage protection and claims for rentals. Here is what it does, as its own site describes it, and what it covers: public API, case management.

> "
>
> **Guest screening, optional ID and background checks, damage protection and claims.**

From our grade for features

Automatic guest screening

Checks that contact details are genuine and runs the guest against an internal watchlist, with results in the booking report.

Optional ID and background checks

Add-ons for biometric ID verification, plus US-only criminal background and sex offender registry checks.

Damage protection

Host-chosen protection from $0 to $1M, with no deposit or waiver needed, covering damage, smoke, unauthorized parties and excessive cleaning.

Claims management

A claims team talks to the guest and manages recovery, aims for a settlement within 30 days and pays out within 3 to 5 business days.

PMS integrations and API

Connects to property management systems including Guesty, Hospitable, OwnerRez, Hostfully and Hostaway, and offers a Screen and Protect API.

Where it runs

Web

What it works with

Guesty
Hospitable
OwnerRez
Hostfully
Hostaway
Hostify
Avantio
Smoobu

Truvi is made by Truvi.

Where it stands

Its grades against its category, and whether to keep it or make your own

3/53

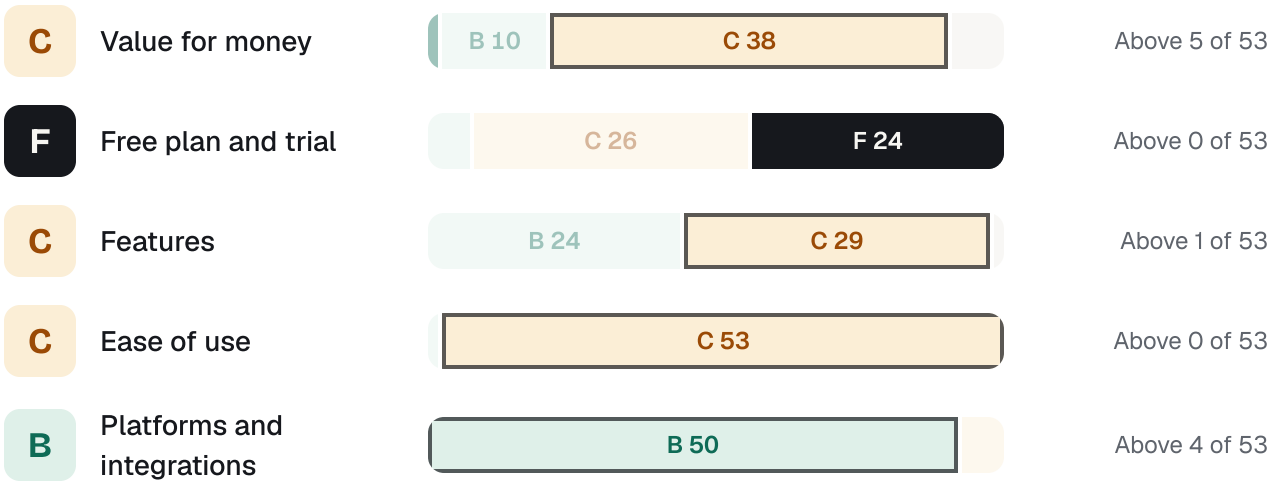
Other vacation rental tools it is graded above

Truvi's GPA of 1.8 is higher than 3 of the 53 other vacation rental tools we grade, and level with 10.

It stands best on platforms and integrations (B, above 4 of 53) and worst on free plan and trial (F, above 0).

Each grade against the category

Every bar is all 54 vacation rental tools we grade, cut by the letter each got. Truvi's own letter is outlined.



Keep it, or make your own?

Whether this is something you could build for yourself with an AI app builder, and what you would give up.

Keep it

The plain part of Truvi you could make: case management. What surrounds it you could not. The 1 things listed below take a company, not a weekend.

That makes this kind of software worth paying for, not this one in particular: 40 of the 53 other vacation rental tools grade higher.

What you could make

- Case management: an app builder makes this well.

What you could not

- It plugs into other products, Guesty, Hospitable and OwnerRez among them, and has an API.

What this rests on. Truvi's listing: what it does, where it runs, what it plugs into and what it costs. It is a judgement about the kind of software this is. We have not built a replacement for it, and making your own means looking after it too. How we decide, and every tool's verdict.

The alternatives

The tools it is most often weighed against, side by side



Autohost, Chekin, Hospitable, Hostaway and Guesty

The 5 tools Truvi is most often weighed against, with where each one differs from it.

2.2 GPA

Autohost

Free trial

Guest ID verification and fraud screening for rentals and hotels.

- Truvi also covers case management.
- Autohost also covers forms.

Truvi and Autohost compared in full

2.4 GPA

Chekin

Free trial · from €3.95/mo

Online guest check-in, ID checks and legal reporting for rentals.

- Truvi also covers case management.
- Chekin also covers shared inbox and invoicing.

Truvi and Chekin compared in full

Hospitable

2.6 GPA

Free plan · from $25.52/mo

Guest messaging, channel sync and operations for short-term rentals.

- Hospitable has a free plan. Truvi does not.
- Only Hospitable lists iOS and Android apps.
- Truvi also covers case management.

Truvi and Hospitable compared in full

Hostaway

2.0 GPA

Paid

Vacation rental PMS and channel manager for property managers.

- Only Hostaway lists iOS and Android apps.
- Truvi also covers case management.
- Hostaway also covers shared inbox, reports, channel manager and whatsApp messaging.

Truvi and Hostaway compared in full

Guesty

2.4 GPA

Free trial · from $9/mo

Property management software for short-term rental hosts and managers.

- Only Guesty lists iOS and Android apps.
- Truvi also covers case management.
- Guesty also covers tasks, shared inbox, reports and channel manager.

Truvi and Guesty compared in full

PART 06 · QUESTIONS

Quick answers

The questions people ask about it, each answered in a line or two

12

Questions, each answered in a line or two

The short version of everything above, for when you only need the answer. Each one is told in full in its part of the guide.

Is Truvi free?

No. Truvi is a paid product.

How much does Truvi cost?

Truvi lists one plan. Pay per booking: $0 no monthly fee, billed per booking after check-in.

What platforms does Truvi work on?

Truvi is available on Web.

Does Truvi have an Android app?

No Android app was listed when its pages were read on Nov 13, 2026. Truvi is listed for Web.

Does Truvi have an iPhone app?

No iPhone app was listed when its pages were read on Nov 13, 2026. Truvi is listed for Web.

Is Truvi open source?

Truvi is not described as open source on its own site, as read on Nov 13, 2026.

Does Truvi have an API?

Yes. Truvi offers a public API, according to its own site.

What does Truvi integrate with?

Truvi's listing names Guesty, Hospitable, OwnerRez, Hostfully, Hostaway, Hostify, Avantio and Smoobu.

Who makes Truvi?

Truvi is made by a company of the same name.

What are the alternatives to Truvi?

The closest alternatives to Truvi in our directory are Autohost, Chekin, Hospitable, Hostaway and Guesty.

How does Truvi compare with other vacation rental tools?

Truvi's GPA of 1.8 is higher than 3 of the 53 other vacation rental tools we grade, and level with 10.

Could I make my own version of Truvi?

The plain part of Truvi you could make: case management. What surrounds it you could not.

Where this guide comes from

The prices, plans, platforms and features were read from Truvi's own pages on Nov 13, 2026, and the grades were given on Nov 13, 2026. Graded from this listing, whose facts were read from Truvi's own pages on 13 November 2026. Not based on using the product, and shorter than our full reviews.

Every tool we list gets five grades, A to F, each with its reason, and a GPA that averages them. How each is decided is at toolgpa.com/grades. This guide is ToolGPA's own work; it is not made, paid for or approved by Truvi. Prices change, so check truvi.com before you buy.

truvi.com/
truvi.com/platform/integrations/
truvi.com/platform/pricing/

About ToolGPA

Who made this guide, what else is on the site, and how to cite it

7,721

Tools graded, in 95 categories

ToolGPA grades software the way a school report grades a pupil: five subjects, a letter for each with the reason written beside it, and a GPA that averages them. Prices, plans and platforms are read from each maker's own pages and dated, so you always know how fresh a figure is.

Every grade, review and ranking on ToolGPA is our own judgement. No company can pay for a grade or change one. Every tool on the site has a guide like this one, free to download and pass on. It all lives at **toolgpa.com**.

7,721	95	739	579
tools graded	categories	price changes on record	apps priced in 12 countries

What else is on toolgpa.com

Truvi, kept up to date

Everything in this guide, with prices and grades as they are today

toolgpa.com/tools/superhog

How grades are given

The rules behind every letter and every GPA

toolgpa.com/grades

Value charts

What each tool costs against what it scores, for every category

toolgpa.com/charts

Compare

Any two tools side by side, plan by plan

toolgpa.com/compare

Price changes

Every price rise and cut on record, each with its source

toolgpa.com/price-changes

Prices by country

What apps cost on the App Store in 12 countries

toolgpa.com/prices-by-country

Pay less

Every public discount: yearly billing, students, nonprofits

toolgpa.com/save

Keep or make

Which tools are worth paying for, and which you could build yourself

toolgpa.com/keep-or-make

Scan for the live page

Prices and grades as they are today

Quoting this guide?

Please name ToolGPA and link to the live page, so readers can check the figures for themselves:

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ToolGPA, "Truvi: The Insider's Guide", checked Nov 13, 2026.
https://toolgpa.com/tools/superhog
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Know someone choosing between vacation rental tools?

Send them this guide:
toolgpa.com/tools/superhog/guide

ToolGPA elsewhere: youtube.com/@toolgpa

See our other guides

The best-graded vacation rental tools after Truvi, each with an Insider's Guide of its own.

Vacation Rental Software Insider's Guide

Every one of the 54 vacation rental tools we grade, compared

CiiRUS Insider's Guide

Vacation rental PMS with trust accounting for professional managers

2.8 GPA

Hospitable Insider's Guide

Guest messaging, channel sync and operations for short-term rentals

2.6 GPA

Hostex Insider's Guide

Low-cost channel manager and PMS for short-term rentals

2.6 GPA

ToolGPA

Choosing software? Every tool graded, every price dated.

Compare tools at toolgpa.com ›

Everything in this guide is ToolGPA's own summary of what Truvi's pages, its app-store listings and public reviews said on the dates shown. Grades are our judgement under the rules at toolgpa.com/grades. Every grade, review and ranking on ToolGPA is our own judgement. No company can pay for a grade or change one. Truvi is a trademark of its owner, and this guide is not made, paid for or approved by Truvi. Prices and plans change: check truvi.com before you buy.