ToolGPA

NOVEMBER 2026

Tata Tele Business Services

The Insider’s Guide

Business telephony, contact center and connectivity for India

Every plan, grade, refund rule and rival among business phone systems, read from Tata Tele Business Services’s own pages.

Made by Tata Teleservices Limited · checked Nov 13, 2026 · toolgpa.com

1.8
GPA



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Who made this guide, what else is on the site, and how to cite it

ToolGPA put this guide together from Tata Tele Business Services's own pages, its app-store listings and our grades. Every fact in it is on Tata Tele Business Services's page too, where it is kept up to date. Checked Nov 13, 2026.

Welcome

What it is, who it suits, its grades and the ten things to know first

1.8

GPA, above 12 of the 77 other business phone systems we grade

Tata Tele Business Services, part of the Tata Group, sells connectivity and communication services to companies in India. Its Smartflo line covers cloud contact center, UCaaS and CPaaS, alongside SIP trunks, toll-free numbers, PRI, SMS and WhatsApp messaging, internet leased lines and cloud services.

To get you started, here are **7 things to know about Tata Tele Business Services**, taken from its own pages and our grades.

> "
>
> **No public prices could be read, and it's one part of a wide telecom catalog.**
>
> From our report card of Tata Tele Business Services

1 **Best for business telephony and a contact center in India**

Tata Tele Business Services sells phone numbers, trunks and the Smartflo contact center to businesses in India.

2 **It runs on Web**

Web.

3 **Smartflo cloud communications**

Smartflo is offered as a contact center (CCaaS), unified communications (UCaaS) and communications platform (CPaaS), with a Smartflo AI option.

4 **Inbound numbers and trunks**

Toll-free numbers, a smart single-number solution, SIP trunks, PRI, Centrex, call register services and 1600-series numbers.

5 **Microsoft and Webex calling**

Microsoft Operator Connect and Webex Calling are listed under its unified communications services.

6 **A 1.8 GPA, above 12 of 77**

That is against the other business phone systems we grade, on value, the free plan, features, ease of use and platforms.

7 **Keep it**

To replace Tata Tele Business Services you would be making phone numbers and calls carried over the phone network. That is not a weekend's work, with an AI app builder or without one.

Tata Tele Business Services at a glance

PRICING Paid	FREE PLAN No
FREE TRIAL None stated	RUNS ON Web
MADE BY Tata Teleservices Limited	CATEGORY Business Phone Systems
OUR GRADE 1.8 GPA, weak	

The report card

Best for business telephony and a contact center in India

Tata Tele Business Services sells phone numbers, trunks and the Smartflo contact center to businesses in India. No public prices could be read, and it's one part of a wide telecom catalog.

TOOLGPA REPORT CARD **Tata Tele Business Services** Graded Nov 13, 2026

SUBJECT	GRADE	COMMENT
Value for money	C	No public price list was readable, so it can't be set against the category's $19 middle.
Free plan and trial	F	No free plan and no free trial on record for this listing.
Features	C	Smartflo cloud communications, numbers and trunks, Teams and Webex calling, outbound tools and connectivity. The listing shows it spread across a broad catalog.
Ease of use	C	No store rating on record. It's sold through request-a-call and channel partners.
Platforms and integrations	B	Web, with Microsoft Teams, Webex, Truecaller, Zoom and Google Workspace.
Grade point average		Weak, out of 4.0 **1.8**

An A is worth 4 points, a B 3, a C 2, a D 1 and an F nothing. The GPA is the average of the five.

Who Tata Tele Business Services is for

- ✓ Fits if you're an Indian business that already buys connectivity from Tata
- ✓ Works for firms that want Teams or Webex calling through a local carrier

Who it is not for

- ✗ Skip it if you want a posted price, since quotes come by request
- ✗ Not for you if you're outside India, as it sells to businesses there
- ✗ Watch out: the phone products are a small part of a broad telecom catalog
- ✗ Too light on proof here, as only the home page and one product page were readable

Good to know

Good for

- ✓ Indian companies that want one provider for lines and telephony
- ✓ Contact centers that need toll-free and SIP services

Worth knowing

- ⓘ No public price list was readable on the pages checked, so pricing is unverified and likely quoted by sales.
- ⓘ Services are sold through a request-a-call and channel-partner model aimed at businesses in India.
- ⓘ The site is a broad telecom catalog, so the phone and contact center products are one part of a larger offering.

What it costs

Every plan, the free plan, ways to pay less and how prices have moved

Tata Tele Business Services's current pricing could not be confirmed from its own site.

"

No free plan and no free trial on record for this listing.

From our grade for free plan and trial

We could not confirm Tata Tele Business Services's current prices from its own site, so this guide lists no plans. tatatelebusiness.com has them.

What it does

Its main features, where it runs, what it works with and who makes it

1

Place it runs: Web

Business telephony, contact center and connectivity for India. Here is what it does, as its own site describes it, and what it covers: AI features, business phone line, business texting, whatsApp messaging.

> **Smartflo cloud communications, numbers and trunks, Teams and Webex calling, outbound tools and connectivity.**
>
> From our grade for features

Smartflo cloud communications

Smartflo is offered as a contact center (CCaaS), unified communications (UCaaS) and communications platform (CPaaS), with a Smartflo AI option.

Inbound numbers and trunks

Toll-free numbers, a smart single-number solution, SIP trunks, PRI, Centrex, call register services and 1600-series numbers.

Microsoft and Webex calling

Microsoft Operator Connect and Webex Calling are listed under its unified communications services.

Outbound and marketing

WhatsApp Business Platform, RCS, SMS, outbound dialing, Truecaller Business and an email platform for customer outreach.

Connectivity and cloud

Internet leased lines, broadband, SD-WAN, Wi-Fi, Microsoft 365, Google Workspace, Zoom and Azure sit beside the telephony services.

Where it runs

- Web

What it works with

- Microsoft Teams
- Webex
- Truecaller
- Zoom
- Google Workspace

Tata Tele Business Services is made by Tata Teleservices Limited.

Where it stands

Its grades against its category, and whether to keep it or make your own

12/77

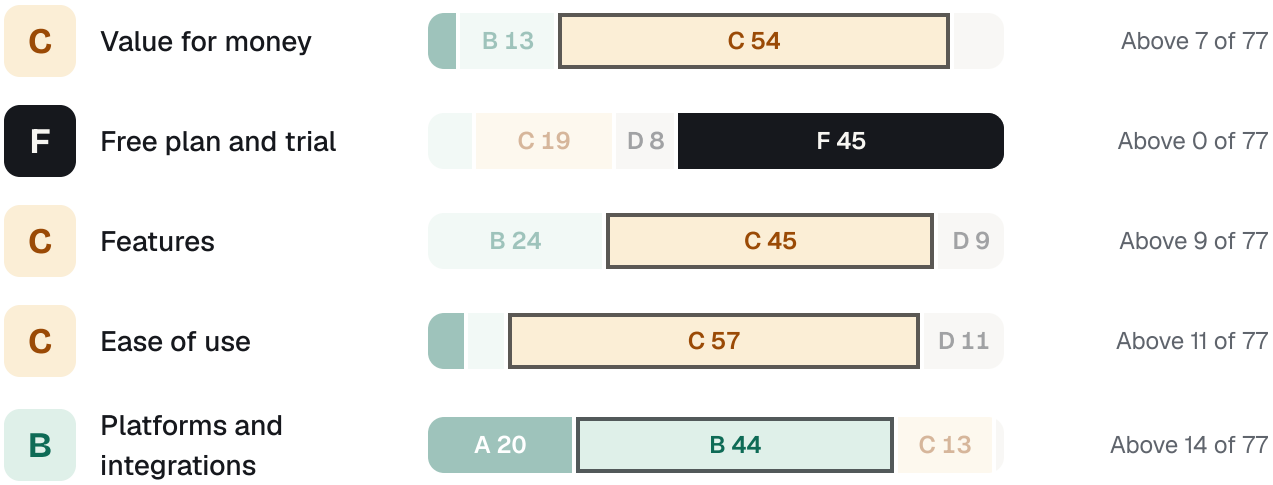
Other business phone systems it is graded above

Tata Tele Business Services's GPA of 1.8 is higher than 12 of the 77 other business phone systems we grade, and level with 15.

It stands best on platforms and integrations (B, above 14 of 77) and worst on free plan and trial (F, above 0).

Each grade against the category

Every bar is all 78 business phone systems we grade, cut by the letter each got. Tata Tele Business Services's own letter is outlined.



Keep it, or make your own?

Whether this is something you could build for yourself with an AI app builder, and what you would give up.

Keep it

To replace Tata Tele Business Services you would be making phone numbers and calls carried over the phone network. That is not a weekend's work, with an AI app builder or without one.

That makes this kind of software worth paying for, not this one in particular: 50 of the 77 other business phone systems grade higher.

What you could not

- ✕ Phone numbers and calls carried over the phone network.
- ✕ The WhatsApp Business API, which Meta opens only through approved partners.
- ✕ Texts from a business number, registered with the carriers.
- ✕ It plugs into other products, Microsoft Teams, Webex and Truecaller among them.
- ✕ AI features, unless you pay a model provider for each request yourself.

What this rests on. Tata Tele Business Services's listing: what it does, where it runs, what it plugs into and what it costs. It is a judgement about the kind of software this is. We have not built a replacement for it, and making your own means looking after it too. How we decide, and every tool's verdict.

The alternatives

The tools it is most often weighed against, side by side



Knowlarity, Ozonetel, MyOperator, Ringover and CallHippo

The 5 tools Tata Tele Business Services is most often weighed against, with where each one differs from it.

1.8 GPA

Knowlarity

Free trial

Cloud telephony and contact center for businesses in India.

- Knowlarity also covers transcription and chatbots.

Tata Tele Business Services and Knowlarity compared in full

1.8 GPA

Ozonetel

Paid

Cloud call center and contact center platform with AI agents.

- Ozonetel also covers AI agents and chatbots.

Tata Tele Business Services and Ozonetel compared in full



2.2
GPA

MyOperator

Free trial · from ₹5,000/mo

Business calling and WhatsApp platform with IVR and AI agents.

- Tata Tele Business Services also covers business texting.
- MyOperator also covers chatbots and call tracking.

Tata Tele Business Services and MyOperator compared in full



2.0
GPA

Ringover

From $19/mo

Cloud phone system and AI call tools for sales and support teams.

- Only Ringover lists iOS and Android apps.
- Only Ringover lists a browser extension.
- Ringover also covers transcription, video calls and call tracking.

Tata Tele Business Services and Ringover compared in full



2.6
GPA

CallHippo

Free trial · from $19/mo

Virtual phone system with regional calling plans and a dialer suite.

- Only CallHippo lists macOS, Windows, iOS and Android apps.
- Only CallHippo lists a browser extension.
- Tata Tele Business Services also covers whatsApp messaging.

Tata Tele Business Services and CallHippo compared in full

PART 06 · QUESTIONS

Quick answers

The questions people ask about it, each answered in a line or two

10

Questions, each answered in a line or two

The short version of everything above, for when you only need the answer. Each one is told in full in its part of the guide.

Is Tata Tele Business Services free?

No. Tata Tele Business Services is a paid product.

What platforms does Tata Tele Business Services work on?

Tata Tele Business Services is available on Web.

Does Tata Tele Business Services have an Android app?

No Android app was listed when its pages were read on Nov 13, 2026. Tata Tele Business Services is listed for Web.

Does Tata Tele Business Services have an iPhone app?

No iPhone app was listed when its pages were read on Nov 13, 2026. Tata Tele Business Services is listed for Web.

Is Tata Tele Business Services open source?

Tata Tele Business Services is not described as open source on its own site, as read on Nov 13, 2026.

What does Tata Tele Business Services integrate with?

Tata Tele Business Services's listing names Microsoft Teams, Webex, Truecaller, Zoom and Google Workspace.

Who makes Tata Tele Business Services?

Tata Tele Business Services is made by Tata Teleservices Limited.

What are the alternatives to Tata Tele Business Services?

The closest alternatives to Tata Tele Business Services in our directory are Knowlarity, Ozonetel, MyOperator, Ringover and CallHippo.

How does Tata Tele Business Services compare with other business phone systems?

Tata Tele Business Services's GPA of 1.8 is higher than 12 of the 77 other business phone systems we grade, and level with 15.

Could I make my own version of Tata Tele Business Services?

To replace Tata Tele Business Services you would be making phone numbers and calls carried over the phone network.

Where this guide comes from

The prices, plans, platforms and features were read from Tata Tele Business Services's own pages on Nov 13, 2026, and the grades were given on Nov 13, 2026. Graded from this listing, whose facts were read from Tata Tele Business Services's own pages on 13 November 2026. Not based on using the product, and shorter than our full reviews.

Every tool we list gets five grades, A to F, each with its reason, and a GPA that averages them. How each is decided is at toolgpa.com/grades. This guide is ToolGPA's own work; it is not made, paid for or approved by Tata Teleservices Limited. Prices change, so check tatatelebusiness.com before you buy.

tatatelebusiness.com

tatatelebusiness.com/business-communications/...

PART 07 · ABOUT

About ToolGPA

Who made this guide, what else is on the site, and how to cite it

7,721

Tools graded, in 95 categories

ToolGPA grades software the way a school report grades a pupil: five subjects, a letter for each with the reason written beside it, and a GPA that averages them. Prices, plans and platforms are read from each maker's own pages and dated, so you always know how fresh a figure is.

Every grade, review and ranking on ToolGPA is our own judgement. No company can pay for a grade or change one. Every tool on the site has a guide like this one, free to download and pass on. It all lives at toolgpa.com.

7,721	95	739	579
tools graded	categories	price changes on record	apps priced in 12 countries

What else is on toolgpa.com

Tata Tele Business Services, kept up to date

Everything in this guide, with prices and grades as they are today

toolgpa.com/tools/tata-tele-business

How grades are given

The rules behind every letter and every GPA

toolgpa.com/grades

Value charts

What each tool costs against what it scores, for every category

toolgpa.com/charts

Compare

Any two tools side by side, plan by plan

toolgpa.com/compare

Price changes

Every price rise and cut on record, each with its source

toolgpa.com/price-changes

Prices by country

What apps cost on the App Store in 12 countries

toolgpa.com/prices-by-country

Pay less

Every public discount: yearly billing, students, nonprofits

toolgpa.com/save

Keep or make

Which tools are worth paying for, and which you could build yourself

toolgpa.com/keep-or-make

Scan for the live page

Prices and grades as they are today

Quoting this guide?

Please name ToolGPA and link to the live page, so readers can check the figures for themselves:

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ToolGPA, "Tata Tele Business Services: The Insider's Guide", checked Nov 13, 2026.
https://toolgpa.com/tools/tata-tele-business
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Know someone choosing between business phone systems?

Send them this guide: toolgpa.com/tools/tata-tele-business/guide

ToolGPA elsewhere: youtube.com/@toolgpa

See our other guides

The best-graded business phone systems after Tata Tele Business Services, each with an Insider's Guide of its own.

Business Phone Systems Insider's Guide

Every one of the 78 business phone systems we grade, compared

Zadarma Insider's Guide

Cloud PBX and virtual numbers in 110+ countries, free to start

3.2 GPA

Grasshopper Insider's Guide

Virtual business number on your own phone, priced per account

3.0 GPA

RingCentral Insider's Guide

Cloud phone system with texting, fax, video meetings and team chat

3.0 GPA

ToolGPA

Choosing software? Every tool graded, every price dated.

Compare tools at toolgpa.com ›

Everything in this guide is ToolGPA's own summary of what Tata Tele Business Services's pages, its app-store listings and public reviews said on the dates shown. Grades are our judgement under the rules at toolgpa.com/grades. Every grade, review and ranking on ToolGPA is our own judgement. No company can pay for a grade or change one. Tata Tele Business Services is a trademark of its owner, and this guide is not made, paid for or approved by Tata Teleservices Limited. Prices and plans change: check tatatelebusiness.com before you buy.