ToolGPA

NOVEMBER 2026

Telebroad

The Insider's Guide

Cloud business phone system with call center included in every seat



Every plan, grade, refund rule and rival among business phone systems, read from Telebroad's own pages.

Made by Telebroad · checked Nov 13, 2026 · toolgpa.com

1.8
GPA



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Who made this guide, what else is on the site, and how to cite it

ToolGPA put this guide together from Telebroad's own pages, its app-store listings and our grades. Every fact in it is on Telebroad's page too, where it is kept up to date. Checked Nov 13, 2026.

Welcome

What it is, who it suits, its grades and the ten things to know first

1.8

GPA, above 12 of the 77 other business phone systems we grade

Telebroad is a US cloud phone system that bundles voice, a cloud call center, person-to-person texting, team chat and fax into one per-user price, with no contract. The per-user rate falls as the headcount rises. AI receptionist and call intelligence are optional add-ons.

> "
>
> **It's a full system with an admin center to set up.**
>
> From our grade for ease of use

To get you started, here are **8 things to know about Telebroad**, taken from its own pages and our grades.

1 **Best for a cloud phone system with a call center in every seat**

Telebroad is a cloud phone system with a call center included in every seat, from $24.95 a user for 60 to 120 users.

2 **Paid plans start at $24.95 a month for each person**

As its pricing page puts it: $24.95 per user / month at 60-120 users ($39.95 for 1-2 users).

3 **It runs on 3 platforms**

Web, iOS and Android.

4 **Full phone system per seat**

Each seat includes unlimited US and Canada calling, auto-attendants and IVR, voicemail-to-email, one direct number and a team intercom.

5 **Cloud call center included**

Queues and ACD, call recording, monitor, whisper and barge, real-time dashboards and historical reports come with every user, with no separate plan.

6 **Teleconsole app**

One app for calls, texts, voicemail, fax and team chat, with apps listed for desktop, web, iOS and Android.

7 **A 1.8 GPA, above 12 of 77**

That is against the other business phone systems we grade, on value, the free plan, features, ease of use and platforms.

8 **Keep it**

To replace Telebroad you would be making phone numbers and calls carried over the phone network. That is not a weekend's work, with an AI app builder or without one.

Telebroad at a glance

PRICING Paid, from $24.95 per user / month at 60-120 users ($39.95 for 1-2 users)	FREE PLAN No
FREE TRIAL None stated	RUNS ON Web, iOS, Android
MADE BY Telebroad, since 2006	CATEGORY Business Phone Systems
OUR GRADE 1.8 GPA, weak	

The report card

Best for a cloud phone system with a call center in every seat

Telebroad is a cloud phone system with a call center included in every seat, from $24.95 a user for 60 to 120 users. A team of five pays $35.95 a user, and AI and international calling cost extra.

TOOLGPA REPORT CARD	Telebroad	Graded Nov 13, 2026

SUBJECT	GRADE	COMMENT
Value for money	D	$39.95 a user for 1 to 2 users and $35.95 for 3 to 20, against $19 in the middle of the category. Even $24.95 only applies to 60 to 120 users.
Free plan and trial	F	No free plan and no free trial, though the page says there is no contract.
Features	B	Full phone system, call center, apps, texting, an AI receptionist, call intelligence and CRM links in every seat. Bulk texting and AI are extra.
Ease of use	C	No store rating on record. It's a full system with an admin center to set up.
Platforms and integrations	B	Web, iOS and Android, with Salesforce, HubSpot and Zoho.

Grade point average — Weak, out of 4.0 **1.8**

An A is worth 4 points, a B 3, a C 2, a D 1 and an F nothing. The GPA is the average of the five.

Who Telebroad is for

- ✓ Fits if you want a call center built into every seat
- ✓ Works for teams of 3 to 20 who want a flat per-user price

Who it is not for

- ✗ Pricey if you're a small team, at $35.95 a user for 3 to 20 people
- ✗ Watch out: the AI Receptionist is $0.20 a minute and Call Intelligence is $12 a user a month
- ✗ Watch out: texting is person-to-person with fair-use limits, and bulk SMS is $0.0125 a segment
- ✗ Tight if you call abroad or send many texts, as international calls are by destination and Number Reputation is $250 a campaign a month

Good to know

Good for

- ✓ Small and mid-size US teams that want one per-user price covering call center features
- ✓ Businesses that want month-to-month service and help moving existing numbers

Worth knowing

- ⓘ Included texting is person-to-person with fair-use limits; bulk SMS is $0.0125 per segment and MMS $0.03 per message.
- ⓘ AI Receptionist is $0.20 per minute plus a user line each, and AI Call Intelligence is $12 per user per month.
- ⓘ International calls are billed by destination; Number Reputation (spam-label removal) is $250 per campaign per month.
- ⓘ The 120+ user tier has no published price, and the per-user rates shown are for the US.

PART 02 · PRICING

What it costs

Every plan, the free plan, ways to pay less and how prices have moved

$24.95

A month to start, for each person

Telebroad is a paid product, starting at $24.95 per user / month at 60-120 users ($39.95 for 1-2 users).

> **No free plan and no free trial, though the page says there is no contract.**

From our grade for free plan and trial

FREEDOM, 1-2 USERS

$39.95

per user / month, no contract

Every feature included: unlimited US and Canada calling, call center, apps and P2P texting.

FREEDOM, 3-20 USERS

$35.95

per user / month, no contract

Same features at a lower rate; the page calls this its most popular business tier.

FREEDOM, 20-60 USERS

$29.95

per user / month, no contract

Same features at a high-volume rate.

FREEDOM, 60-120 USERS

$24.95

per user / month, no contract

Same features at enterprise-scale pricing.

FREEDOM, 120+ USERS

Custom

Custom pricing quoted for the size of the team.

Read from telebroad.com on Nov 13, 2026.

PART 03 · FEATURES

What it does

Its main features, where it runs, what it works with and who makes it

3

Places it runs: Web, iOS and Android

Cloud business phone system with call center included in every seat. Here is what it does, as its own site describes it, and what it covers: public API, AI features, transcription, business phone line, business texting, online fax.

> **Full phone system, call center, apps, texting, an AI receptionist, call intelligence and CRM links in every seat.**
>
> From our grade for features

Full phone system per seat

Each seat includes unlimited US and Canada calling, auto-attendants and IVR, voicemail-to-email, one direct number and a team intercom.

Cloud call center included

Queues and ACD, call recording, monitor, whisper and barge, real-time dashboards and historical reports come with every user, with no separate plan.

Teleconsole app

One app for calls, texts, voicemail, fax and team chat, with apps listed for desktop, web, iOS and Android.

AI Receptionist

Automated voice agents that answer, route callers and take messages. Billed by the minute, plus a user line for each agent.

AI Call Intelligence

Call summaries, sentiment analysis and searchable transcripts, which can be switched on only for the users who need them.

CRM integrations and API

Click-to-call and call logging in Salesforce, HubSpot and Zoho, plus REST APIs and webhooks for developers.

Where it runs

Web · iOS · Android

What it works with

Salesforce · HubSpot · Zoho

Telebroad is made by Telebroad, and has been around since 2006.

PART 04 · STANDING

Where it stands

Its grades against its category, and whether to keep it or make your own

12/77

Other business phone systems it is graded above

Telebroad's GPA of 1.8 is higher than 12 of the 77 other business phone systems we grade, and level with 15.

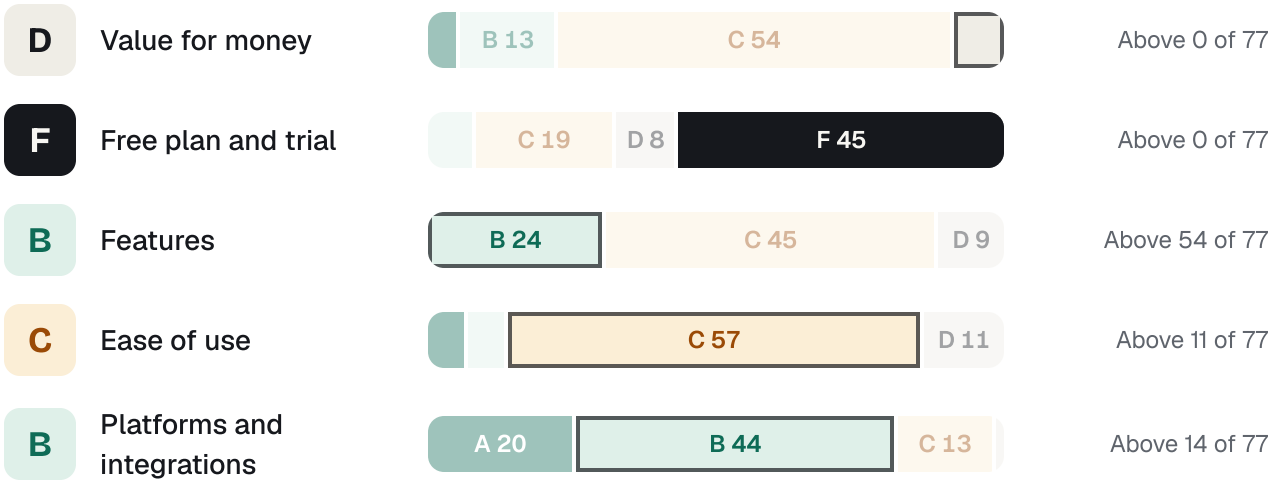
It stands best on features (B, above 54 of 77) and worst on free plan and trial (F, above 0).

Its paid plans start at $24.95 a month for each person, against a middle price of $19 for the category: 37 of the 49 others that charge start lower.

On features, ease of use and platforms it scores 2.7 out of 4. 10 tools score higher and cost less.

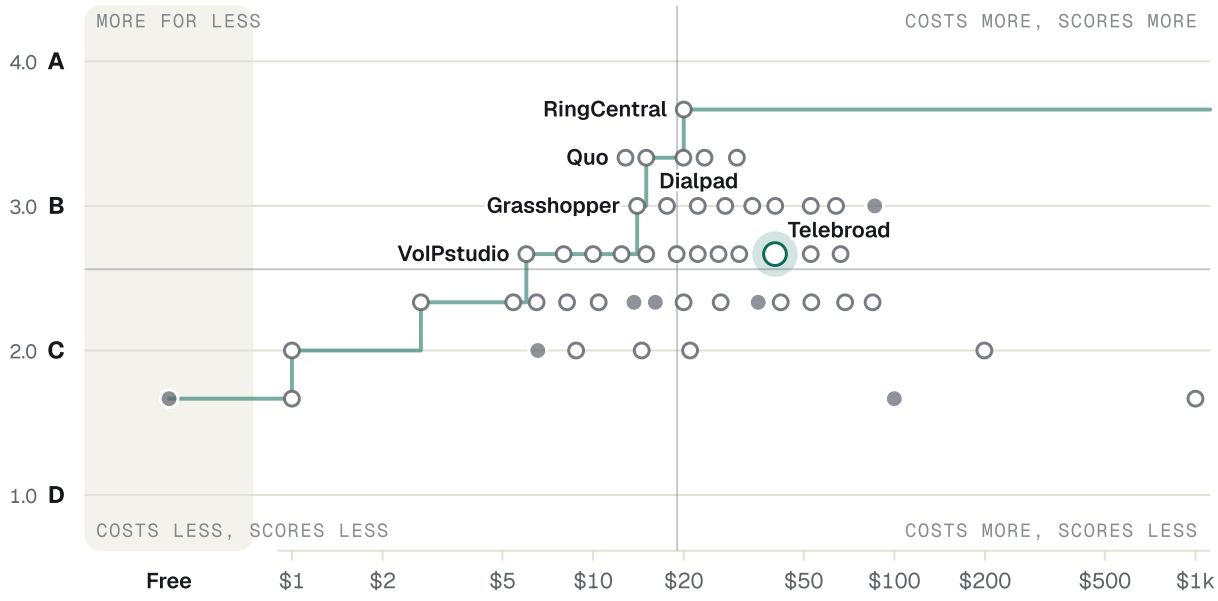
Each grade against the category

Every bar is all 78 business phone systems we grade, cut by the letter each got. Telebroad's own letter is outlined.



Price against what you get

Each dot is one of 51 business phone systems. Further left costs less; higher up scores better on features, ease of use and platforms. Telebroad is the marked dot.



What paid plans start at, a month (each step along is roughly double)

Keep it, or make your own?

Whether this is something you could build for yourself with an AI app builder, and what you would give up.

Keep it

To replace Telebroad you would be making phone numbers and calls carried over the phone network. That is not a weekend's work, with an AI app builder or without one.

That makes this kind of software worth paying for, not this one in particular: 50 of the 77 other business phone systems grade higher. It costs $299.40 a year.

What you could not

- ✕ Phone numbers and calls carried over the phone network.
- ✕ Fax numbers connected to the phone network.

- ✕ Texts from a business number, registered with the carriers.
- ✕ Speech turned into text you can trust.
- ✕ A real app for iOS and Android. Something home-made would be a web page.
- ✕ It is priced for each person, which means accounts and billing for a team.
- ✕ It plugs into other products, Salesforce, HubSpot and Zoho among them, and has an API.
- ✕ AI features, unless you pay a model provider for each request yourself.
- ✕ The depth: we grade its features B, which means it covers the whole job.

What this rests on. Telebroad's listing: what it does, where it runs, what it plugs into and what it costs. It is a judgement about the kind of software this is. We have not built a replacement for it, and making your own means looking after it too. How we decide, and every tool's verdict.

The alternatives

The tools it is most often weighed against, side by side



Nextiva, RingCentral, 8x8, Dialpad and Ooma Office

The 5 tools Telebroad is most often weighed against, with where each one differs from it.

2.2 GPA

Nextiva

From $15/mo

Business phone, texting and video with an optional AI receptionist.

- Only Nextiva lists macOS, Windows and Linux apps.
- Telebroad also covers online fax.
- Nextiva also covers team chat and video calls.

Telebroad and Nextiva compared in full

3.0 GPA

RingCentral

Free trial · from $20/mo

Cloud phone system with texting, fax, video meetings and team chat.

- Only RingCentral lists macOS and Windows apps.
- Telebroad also covers online fax.
- RingCentral also covers team chat and video calls.

Telebroad and RingCentral compared in full



2.0
GPA

8x8

Paid

Cloud phone system with team chat, meetings and a receptionist console.

- Only 8x8 lists macOS and Windows apps.
- Telebroad also covers transcription and online fax.
- 8x8 also covers team chat and video calls.

Telebroad and 8x8 compared in full



2.8
GPA

Dialpad

Free trial · from $15/mo

AI business phone with live call transcripts and call summaries.

- Only Dialpad lists macOS and Windows apps.
- Only Dialpad lists a browser extension.
- Telebroad also covers online fax.

Telebroad and Dialpad compared in full



2.4
GPA

Ooma Office

From $19.95/mo

Small business phone system with a virtual receptionist, no contract.

- Only Telebroad lists a web app.
- Only Ooma Office lists macOS and Windows apps.
- Only Ooma Office lists a browser extension.

Telebroad and Ooma Office compared in full

PART 06 · QUESTIONS

Quick answers

The questions people ask about it, each answered in a line or two

13

Questions, each answered in a line or two

The short version of everything above, for when you only need the answer. Each one is told in full in its part of the guide.

Is Telebroad free?

No. Telebroad is a paid product, starting at $24.95 per user / month at 60-120 users ($39.95 for 1-2 users).

How much does Telebroad cost?

Telebroad lists 5 plans. Freedom, 1-2 users: $39.95 per user / month, no contract.

What platforms does Telebroad work on?

Telebroad is available on Web, iOS and Android.

Does Telebroad have a Windows app?

No Windows app was listed when its pages were read on Nov 13, 2026. Telebroad is listed for Web, iOS and Android.

Does Telebroad have a macOS app?

No macOS app was listed when its pages were read on Nov 13, 2026. Telebroad is listed for Web, iOS and Android.

Is Telebroad open source?

Telebroad is not described as open source on its own site, as read on Nov 13, 2026.

Does Telebroad have an API?

Yes. Telebroad offers a public API, according to its own site.

What does Telebroad integrate with?

Telebroad's listing names Salesforce, HubSpot and Zoho. A listing names up to eight integrations, so it may connect to more.

Who makes Telebroad?

Telebroad is made by a company of the same name. It dates from 2006.

What are the alternatives to Telebroad?

The closest alternatives to Telebroad in our directory are Nextiva, RingCentral, 8x8, Dialpad and Ooma Office.

How does Telebroad compare with other business phone systems?

Telebroad's GPA of 1.8 is higher than 12 of the 77 other business phone systems we grade, and level with 15.

Is Telebroad good value for money?

ToolGPA grades Telebroad D for value for money. Its paid plans start at $24.95 a month for each person, against a middle price of $19 for the category: 37 of the 49 others that charge start lower.

Could I make my own version of Telebroad?

To replace Telebroad you would be making phone numbers and calls carried over the phone network.

Where this guide comes from

The prices, plans, platforms and features were read from Telebroad's own pages on Nov 13, 2026, and the grades were given on Nov 13, 2026. Graded from this listing, whose facts were read from Telebroad's own pages on 13 November 2026. Not based on using the product, and shorter than our full reviews.

Every tool we list gets five grades, A to F, each with its reason, and a GPA that averages them. How each is decided is at toolgpa.com/grades. This guide is ToolGPA's own work; it is not made, paid for or approved by Telebroad. Prices change, so check telebroad.com before you buy.

telebroad.com/pricing/
telebroad.com/integrations/
telebroad.com/
telebroad.com/apps/

PART 07 · ABOUT

About ToolGPA

Who made this guide, what else is on the site, and how to cite it

7,721

Tools graded, in 95 categories

ToolGPA grades software the way a school report grades a pupil: five subjects, a letter for each with the reason written beside it, and a GPA that averages them. Prices, plans and platforms are read from each maker's own pages and dated, so you always know how fresh a figure is.

Every grade, review and ranking on ToolGPA is our own judgement. No company can pay for a grade or change one. Every tool on the site has a guide like this one, free to download and pass on. It all lives at **toolgpa.com**.

7,721	95	739	579
tools graded	categories	price changes on record	apps priced in 12 countries

What else is on toolgpa.com

Telebroad, kept up to date

Everything in this guide, with prices and grades as they are today

toolgpa.com/tools/telebroad

How grades are given

The rules behind every letter and every GPA

toolgpa.com/grades

Value charts

What each tool costs against what it scores, for every category

toolgpa.com/charts

Compare

Any two tools side by side, plan by plan

toolgpa.com/compare

Price changes

Every price rise and cut on record, each with its source

toolgpa.com/price-changes

Prices by country

What apps cost on the App Store in 12 countries

toolgpa.com/prices-by-country

Pay less

Every public discount: yearly billing, students, nonprofits

toolgpa.com/save

Keep or make

Which tools are worth paying for, and which you could build yourself

toolgpa.com/keep-or-make

Scan for the live page

Prices and grades as they are today

Quoting this guide?

Please name ToolGPA and link to the live page, so readers can check the figures for themselves:

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ToolGPA, "Telebroad: The Insider's Guide",
checked Nov 13, 2026.
https://toolgpa.com/tools/telebroad
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Know someone choosing between business phone systems?

Send them this guide:
toolgpa.com/tools/telebroad/guide

ToolGPA elsewhere: youtube.com/@toolgpa

See our other guides

The best-graded business phone systems after Telebroad, each with an Insider's Guide of its own.

Business Phone Systems Insider's Guide

Every one of the 78 business phone systems we grade, compared

Zadarma Insider's Guide

Cloud PBX and virtual numbers in 110+ countries, free to start

3.2 GPA

Grasshopper Insider's Guide

Virtual business number on your own phone, priced per account

3.0 GPA

RingCentral Insider's Guide

Cloud phone system with texting, fax, video meetings and team chat

3.0 GPA

ToolGPA

Choosing software? Every tool graded, every price dated.

Compare tools at toolgpa.com ›

Everything in this guide is ToolGPA's own summary of what Telebroad's pages, its app-store listings and public reviews said on the dates shown. Grades are our judgement under the rules at toolgpa.com/grades. Every grade, review and ranking on ToolGPA is our own judgement. No company can pay for a grade or change one. Telebroad is a trademark of its owner, and this guide is not made, paid for or approved by Telebroad. Prices and plans change: check telebroad.com before you buy.