ToolGPA

NOVEMBER 2026

Uniphore

The Insider's Guide

Enterprise platform for building and orchestrating business AI agents



Every plan, grade, refund rule and rival among AI agents, read from Uniphore's own pages.

Made by Uniphore · checked Nov 13, 2026 · toolgpa.com

1.6
GPA



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Who made this guide, what else is on the site, and how to cite it

ToolGPA put this guide together from Uniphore's own pages, its app-store listings and our grades. Every fact in it is on Uniphore's page too, where it is kept up to date. Checked Nov 13, 2026.

Welcome

What it is, who it suits, its grades and the ten things to know first

1.6

GPA, above 0 of the 178 other AI agents we grade

Uniphore sells a Data and AI Orchestration Platform for large enterprises, made of data, knowledge, model and agentic layers. Teams build agents with a no-code interface and BPMN-style workflows, and tune small domain models on company data. It targets back-office and front-office uses across industries such as banking, insurance and telecom.

To get you started, here are **7 things to know about Uniphore**, taken from its own pages and our grades.

> "
>
> **There is no pricing page and no free way in.**
>
> From our report card of Uniphore

1 **Best for enterprise AI agent platform**

Uniphore sells an agent platform with visual workflows, knowledge, model and data layers, aimed at large enterprises.

2 **It runs on Web**

Web.

3 **Agentic layer**

Builds and manages agents with a no-code interface and natural language builder, and orchestrates custom and third-party agents.

4 **Visual workflows**

Agentic workflows are designed in a visual, BPMN-compatible builder that maps to business logic.

5 **Knowledge and model layers**

Builds domain-specific small language models from enterprise data, with guardrails and governance for the models used.

6 **A 1.6 GPA, above 0 of 178**

That is against the other AI agents we grade, on value, the free plan, features, ease of use and platforms.

7 **Keep it**

To replace Uniphore you would be making an AI agent, with the models and the safeguards behind it. That is not a weekend's work, with an AI app builder or without one.

Uniphore at a glance

PRICING Paid	FREE PLAN No
FREE TRIAL None stated	RUNS ON Web
MADE BY Uniphore, since 2008	CATEGORY AI Agents
OUR GRADE 1.6 GPA, weak	

The report card

Best for enterprise AI agent platform

Uniphore sells an agent platform with visual workflows, knowledge, model and data layers, aimed at large enterprises. There is no pricing page and no free way in. The site also pitches a Marketing AI product as its newest direction.

TOOLGPA REPORT CARD

Uniphore

Graded Nov 13, 2026

SUBJECT	GRADE	COMMENT
Value for money	C	No price is published and there is no pricing page, so it sits in the middle by default. Access is through sales.
Free plan and trial	F	No free plan or trial is listed, so the way in is a sales conversation.
Features	C	Agentic layer, visual workflows, knowledge, model and data layers and industry use cases. The pages read describe the platform in broad terms and show few specifics.
Ease of use	C	No store rating on record. An enterprise rollout with the vendor's team and data to connect.
Platforms and integrations	C	Web platform only on the pages read. No integrations are listed in the listing, and no apps.

Grade point average — Weak, out of 4.0 **1.6**

An A is worth 4 points, a B 3, a C 2, a D 1 and an F nothing. The GPA is the average of the five.

Who Uniphore is for

- ✓ Fits if you are a large enterprise buying through a sales team
- ✓ Works for companies that want one vendor for agents, data and models on their own infrastructure

Who it is not for

- ✗ Not for you if you want a price, as the site has no pricing page
- ✗ Skip it if you are a small team, since it is positioned for Fortune 1000 and other large enterprises
- ✗ Too light on detail: no integrations or limits are listed on the pages read
- ✗ Watch out: the site describes a Marketing AI product as its newest direction

Good to know

Good for

- ✓ Large enterprises that want agents built on their own data and models
- ✓ Teams that need to run AI on any cloud or infrastructure
- ✓ Contact-center and back-office operations looking to automate workflows

Worth knowing

- ⓘ No prices are published and the site has no pricing page; access is through the sales team.
- ⓘ The vendor positions the platform for Fortune 1000 and other large enterprises.
- ⓘ The site also describes a Marketing AI product as its newest direction.

What it costs

Every plan, the free plan, ways to pay less and how prices have moved

Uniphore's current pricing could not be confirmed from its own site.

> **No price is published and there is no pricing page, so it sits in the middle by default.**
>
> From our grade for value for money

We could not confirm Uniphore's current prices from its own site, so this guide lists no plans. uniphore.com has them.

What it does

Its main features, where it runs, what it works with and who makes it

1

Place it runs: Web

Enterprise platform for building and orchestrating business AI agents. Here is what it does, as its own site describes it, and what it covers: AI features, workflow automation, AI agents, no-code.

> **Agentic layer, visual workflows, knowledge, model and data layers and industry use cases.**
>
> From our grade for features

Agentic layer

Builds and manages agents with a no-code interface and natural language builder, and orchestrates custom and third-party agents.

Visual workflows

Agentic workflows are designed in a visual, BPMN-compatible builder that maps to business logic.

Knowledge and model layers

Builds domain-specific small language models from enterprise data, with guardrails and governance for the models used.

Data layer

Prepares enterprise data for AI without migrating it, which the vendor calls zero-copy.

Industry use cases

Pages cover risk and compliance, finance, procurement, revenue operations, marketing activation and customer experience automation.

Where it runs

Web

What it works with

Its own pages name no integrations.

Uniphore is made by Uniphore, and has been around since 2008.

PART 04 · STANDING

Where it stands

Its grades against its category, and whether to keep it or make your own

0/178

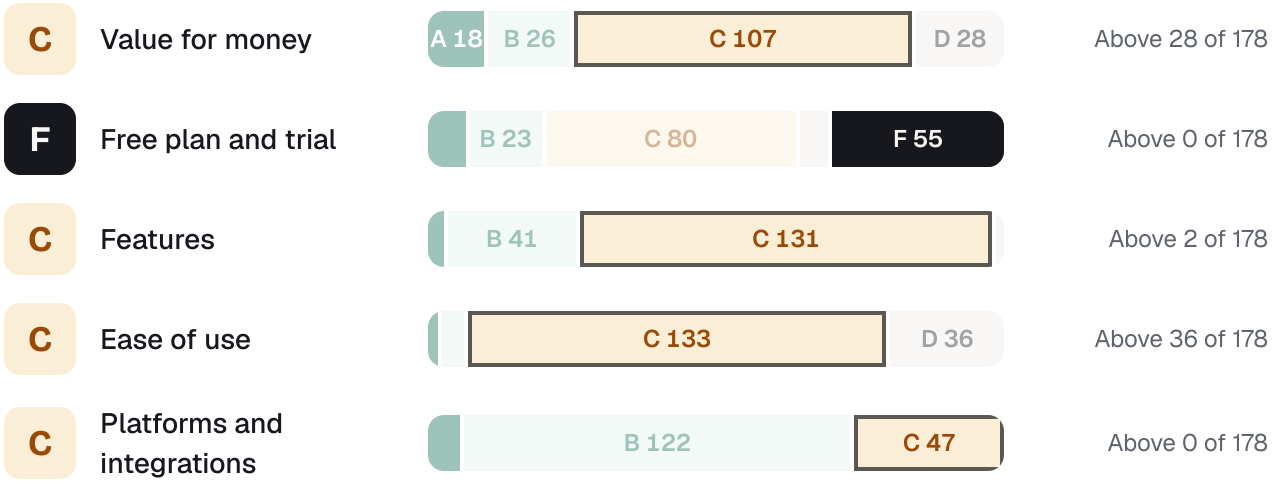
Other AI agents it is graded above

Uniphore's GPA of 1.6 is higher than 0 of the 178 other AI agents we grade, and level with 29.

It stands best on ease of use (C, above 36 of 178) and worst on free plan and trial (F, above 0).

Each grade against the category

Every bar is all 179 AI agents we grade, cut by the letter each got. Uniphore's own letter is outlined.



Keep it, or make your own?

Whether this is something you could build for yourself with an AI app builder, and what you would give up.

Keep it

To replace Uniphore you would be making an AI agent, with the models and the safeguards behind it. That is not a weekend's work, with an AI app builder or without one.

That makes this kind of software worth paying for, not this one in particular: 149 of the 178 other AI agents grade higher.

What you could not

- An AI agent, with the models and the safeguards behind it.
- A builder that other people can use without writing code.
- Connections to other products, each kept working as those products change.

What this rests on. Uniphore's listing: what it does, where it runs, what it plugs into and what it costs. It is a judgement about the kind of software this is. We have not built a replacement for it, and making your own means looking after it too. How we decide, and every tool's verdict.

PART 05 · ALTERNATIVES

The alternatives

The tools it is most often weighed against, side by side



Kore.ai, Cognigy, Aisera, Yellow.ai and Parloa

The 5 tools Uniphore is most often weighed against, with where each one differs from it.

Kore.ai

1.6 GPA

Paid

Enterprise agent platform for service, work and process automation.

- Uniphore also covers no-code.
- Kore.ai also covers AI search, AI support agent and chatbots.

Uniphore and Kore.ai compared in full

Cognigy

1.8 GPA

Paid

Enterprise AI agents for voice and chat in the contact center.

- Uniphore also covers workflow automation and no-code.
- Cognigy also covers live chat, AI support agent and chatbots.

Uniphore and Cognigy compared in full



1.6 GPA

Aisera

Paid

AI service desk and IT operations agents for the enterprise.

- Uniphore also covers no-code.
- Aisera also covers help desk and chatbots.

Uniphore and Aisera compared in full



2.2 GPA

Yellow.ai

Free plan

Agentic AI platform for customer and employee service.

- Yellow.ai has a free plan. Uniphore does not.
- Uniphore also covers no-code.
- Yellow.ai also covers AI support agent and chatbots.

Uniphore and Yellow.ai compared in full



1.8 GPA

Parloa

Paid

AI agent platform for enterprise customer service.

- Uniphore also covers workflow automation.
- Parloa also covers AI support agent.

Uniphore and Parloa compared in full

PART 06 · QUESTIONS

Quick answers

The questions people ask about it, each answered in a line or two

9

Questions, each answered in a line or two

The short version of everything above, for when you only need the answer. Each one is told in full in its part of the guide.

Is Uniphore free?

No. Uniphore is a paid product.

What platforms does Uniphore work on?

Uniphore is available on Web.

Does Uniphore have an Android app?

No Android app was listed when its pages were read on Nov 13, 2026. Uniphore is listed for Web.

Does Uniphore have an iPhone app?

No iPhone app was listed when its pages were read on Nov 13, 2026. Uniphore is listed for Web.

Is Uniphore open source?

Uniphore is not described as open source on its own site, as read on Nov 13, 2026.

Who makes Uniphore?

Uniphore is made by a company of the same name. It dates from 2008.

What are the alternatives to Uniphore?

The closest alternatives to Uniphore in our directory are Kore.ai, Cognigy, Aisera, Yellow.ai and Parloa.

How does Uniphore compare with other AI agents?

Uniphore's GPA of 1.6 is higher than 0 of the 178 other AI agents we grade, and level with 29.

Could I make my own version of Uniphore?

To replace Uniphore you would be making an AI agent, with the models and the safeguards behind it.

Where this guide comes from

The prices, plans, platforms and features were read from Uniphore's own pages on Nov 13, 2026, and the grades were given on Nov 13, 2026. Graded from this listing, whose facts were read from Uniphore's own pages on 13 November 2026. Not based on using the product, and shorter than our full reviews.

Every tool we list gets five grades, A to F, each with its reason, and a GPA that averages them. How each is decided is at toolgpa.com/grades. This guide is ToolGPA's own work; it is not made, paid for or approved by Uniphore. Prices change, so check uniphore.com before you buy.

uniphore.com

uniphore.com/about-us/

uniphore.com/platform/business-ai-cloud/agentic...

PART 07 · ABOUT

About ToolGPA

Who made this guide, what else is on the site, and how to cite it

7,721

Tools graded, in 95 categories

ToolGPA grades software the way a school report grades a pupil: five subjects, a letter for each with the reason written beside it, and a GPA that averages them. Prices, plans and platforms are read from each maker's own pages and dated, so you always know how fresh a figure is.

Every grade, review and ranking on ToolGPA is our own judgement. No company can pay for a grade or change one. Every tool on the site has a guide like this one, free to download and pass on. It all lives at **toolgpa.com**.

7,721	95	739	579
tools graded	categories	price changes on record	apps priced in 12 countries

What else is on toolgpa.com

Uniphore, kept up to date

Everything in this guide, with prices and grades as they are today

toolgpa.com/tools/uniphore

How grades are given

The rules behind every letter and every GPA

toolgpa.com/grades

Value charts

What each tool costs against what it scores, for every category

toolgpa.com/charts

Compare

Any two tools side by side, plan by plan

toolgpa.com/compare

Price changes

Every price rise and cut on record, each with its source

toolgpa.com/price-changes

Prices by country

What apps cost on the App Store in 12 countries

toolgpa.com/prices-by-country

Pay less

Every public discount: yearly billing, students, nonprofits

toolgpa.com/save

Keep or make

Which tools are worth paying for, and which you could build yourself

toolgpa.com/keep-or-make

Scan for the live page

Prices and grades as they are today

Quoting this guide?

Please name ToolGPA and link to the live page, so readers can check the figures for themselves:

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ToolGPA, "Uniphore: The Insider's Guide",
checked Nov 13, 2026.
https://toolgpa.com/tools/uniphore
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Know someone choosing between AI agents?

Send them this guide:
toolgpa.com/tools/uniphore/guide

ToolGPA elsewhere: youtube.com/@toolgpa

See our other guides

The best-graded AI agents after Uniphore, each with an Insider's Guide of its own.

AI Agents Insider's Guide

Every one of the 179 AI agents we grade, compared

Genspark Insider's Guide

AI workspace with an agent for research, slides, sheets and docs

3.2 GPA

Manus Insider's Guide

General AI agent for research, slides, websites and browser tasks

3.2 GPA

OpenClaw Insider's Guide

Open-source personal AI agent you run yourself and message in chat

3.2 GPA

ToolGPA

Choosing software? Every tool graded, every price dated.

Compare tools at toolgpa.com ›

Everything in this guide is ToolGPA's own summary of what Uniphore's pages, its app-store listings and public reviews said on the dates shown. Grades are our judgement under the rules at toolgpa.com/grades. Every grade, review and ranking on ToolGPA is our own judgement. No company can pay for a grade or change one. Uniphore is a trademark of its owner, and this guide is not made, paid for or approved by Uniphore. Prices and plans change: check uniphore.com before you buy.