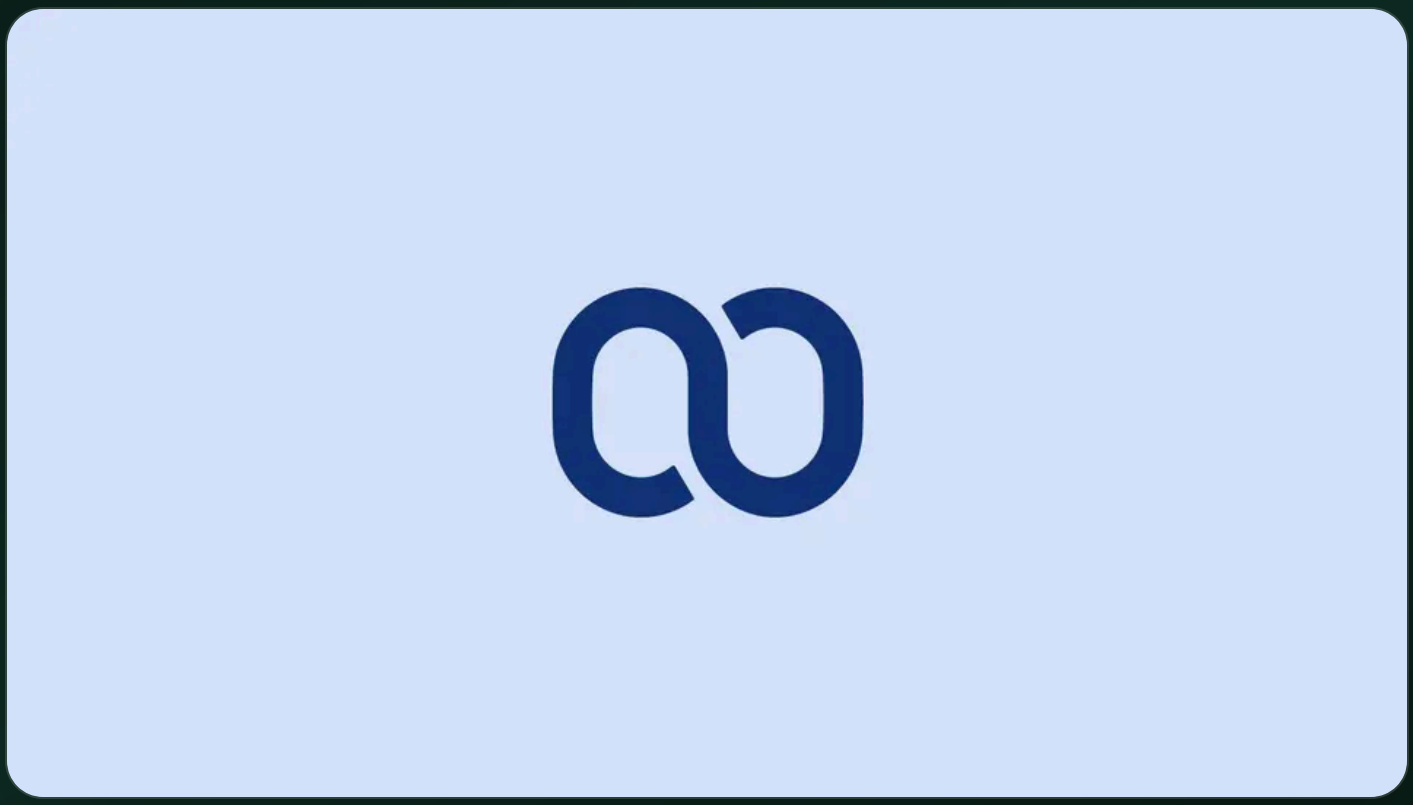
ToolGPA

NOVEMBER 2026

Weave

The Insider's Guide

Phones, texting, reviews and payments for healthcare practices



Every plan, grade, refund rule and rival among customer review tools, read from Weave's own pages.

Made by Weave Communications, Inc. · checked Nov 13, 2026 · toolgpa.com

1.6
GPA



Contents

01 Welcome
What it is, who it suits, its grades and the ten things to know first

02 What it costs
Every plan, the free plan, ways to pay less and how prices have moved

03 What it does
Its main features, where it runs, what it works with and who makes it

04 Where it stands
Its grades against its category, and whether to keep it or make your own

05 The alternatives
The tools it is most often weighed against, side by side

06 Quick answers
The questions people ask about it, each answered in a line or two

07 About ToolGPA
Who made this guide, what else is on the site, and how to cite it

ToolGPA put this guide together from Weave's own pages, its app-store listings and our grades. Every fact in it is on Weave's page too, where it is kept up to date. Checked Nov 13, 2026.

Welcome

What it is, who it suits, its grades and the ten things to know first

1.6

GPA, above 1 of the 63 other customer review tools we grade

Weave is a communications platform for dental, medical, optometry and veterinary practices that combines VoIP phones, two-way texting, appointment reminders, online scheduling, payments and review requests. The pricing page says plans start from $199 per month; the price of each plan is given on request.

To get you started, here are **8 things to know about Weave**, taken from its own pages and our grades.

> "
>
> **Reviews are one product among many, and some features depend on your practice type.**
>
> From our report card of Weave

1 **Best for practice phones, texting and review requests**

Weave combines VoIP phones, two-way texting, reminders, payments and review requests for practices.

2 **Paid plans start at $199 a month**

As its pricing page puts it: $199 per month and up.

3 **It runs on 3 platforms**

Web, iOS and Android.

4 **Reviews**

Requests reviews from patients, with an AI Response Assistant that can draft replies to them.

5 **VoIP phones**

Phones with a phone tree, call queues, call analytics and a call pop-up showing patient details.

6 **Texting and reminders**

Two-way texting, appointment reminders, confirmations and missed-call texting.

7 **A 1.6 GPA, above 1 of 63**

That is against the other customer review tools we grade, on value, the free plan, features, ease of use and platforms.

8 **Keep it**

To replace Weave you would be making phone numbers and calls carried over the phone network. That is not a weekend's work, with an AI app builder or without one.

Weave at a glance

PRICING Paid, from $199 per month and up	FREE PLAN No
FREE TRIAL None stated	RUNS ON Web, iOS, Android
MADE BY Weave Communications, Inc.	CATEGORY Customer Review Tools
OUR GRADE 1.6 GPA, weak	STORE RATING 4.4 on the App Store, 1,244 ratings

The report card

Best for practice phones, texting and review requests

Weave combines VoIP phones, two-way texting, reminders, payments and review requests for practices. Plans start from $199 a month, and the price of each plan is given on request. Reviews are one product among many, and some features depend on your practice type.

TOOLGPA REPORT CARD	Weave	Graded Nov 13, 2026

SUBJECT	GRADE	COMMENT
Value for money	D	From $199 a month, far above the category's middle of $29 and past its dearer quarter at $95. Individual plan prices aren't shown.
Free plan and trial	F	No free plan or trial is on record for this listing.
Features	C	Reviews, phones, texting, scheduling, forms and payments. Reviews are one piece of a platform for practices.
Ease of use	C	No rating on record, and a phone system needs setting up.
Platforms and integrations	B	Web, iPhone and Android apps; no desktop app or API listed.
Grade point average		Weak, out of 4.0 **1.6**

An A is worth 4 points, a B 3, a C 2, a D 1 and an F nothing. The GPA is the average of the five.

Who Weave is for

- ✓ Fits if you run a dental, medical, optometry or vet practice that needs a phone system too
- ✓ Works for practices that want one vendor for phones, texts and reviews

Who it is not for

- ✗ Pricey if you only want reviews: plans start from $199 a month
- ✗ Watch out: each plan's price is given on request, so you won't see it up front
- ✗ Skip it if you want a reviews tool alone, since reviews are one product in a larger platform
- ✗ Watch out: some features depend on practice type, such as insurance verification for dental only

Good to know

Good for

- ✓ Dental, optometry, medical and veterinary practices that want phones and patient messaging together
- ✓ Practices that want a single vendor for reminders, reviews and payments

Worth knowing

- ⓘ Individual plan prices are not shown; only a starting price of $199 per month.
- ⓘ Reviews are one product within a larger platform that includes phones.
- ⓘ Some features are limited by practice type, such as insurance verification for dental only.

PART 02 · PRICING

What it costs

Every plan, the free plan, ways to pay less and how prices have moved

$199

A month to start

Weave is a paid product, starting at $199 per month and up.

> **No free plan or trial is on record for this listing.**

From our grade for free plan and trial

PRO

Custom

Entry plan with 1,500 bulk text messages a month, reminders, two-way texting and reviews; price given on request.

ELITE

Custom

Marked most popular; 3,000 bulk messages a month, with more products than Pro. Price given on request.

ULTIMATE

Custom

Up to 15 phones, 15,000 bulk messages a month, quarterly one-on-one training and premium analytics. Price on request.

Read from getweave.com on Nov 13, 2026.

PART 03 · FEATURES

What it does

Its main features, where it runs, what it works with and who makes it

3

Places it runs: Web, iOS and Android

Phones, texting, reviews and payments for healthcare practices. Here is what it does, as its own site describes it, and what it covers: email campaigns, business phone line, business texting, online fax, appointment booking, review collection.

> **Reviews, phones, texting, scheduling, forms and payments.**

From our grade for features

Reviews

Requests reviews from patients, with an AI Response Assistant that can draft replies to them.

VoIP phones

Phones with a phone tree, call queues, call analytics and a call pop-up showing patient details.

Texting and reminders

Two-way texting, appointment reminders, confirmations and missed-call texting.

Scheduling, forms and payments

Online scheduling, digital forms, text to pay, collections lists and buy now pay over time.

Practice-specific tools

Insurance verification and analytics for dental, eyewear notifications for optometry and vaccine reminders for veterinary.

Where it runs

Web iOS Android

What it works with

Its own pages name no integrations.

Weave is made by Weave Communications, Inc.

Where it stands

Its grades against its category, and whether to keep it or make your own

1/63

Other customer review tools it is graded above

Weave's GPA of 1.6 is higher than 1 of the 63 other customer review tools we grade, and level with 6.

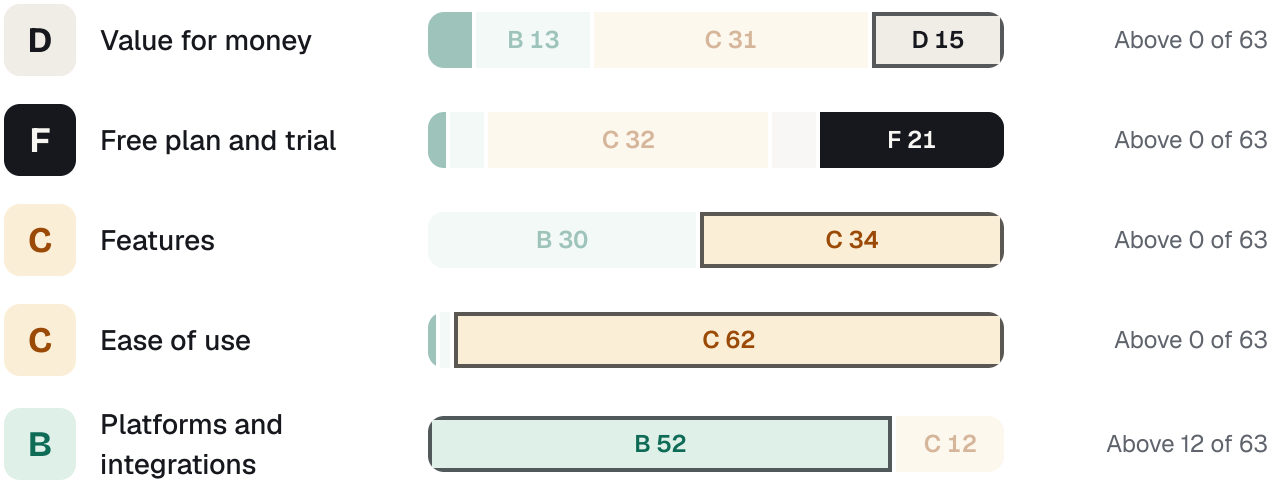
It stands best on platforms and integrations (B, above 12 of 63) and worst on free plan and trial (F, above 0).

Its paid plans start at $199 a month, against a middle price of $29 for the category: 44 of the 50 others that charge start lower.

On features, ease of use and platforms it scores 2.3 out of 4. 21 tools score higher and cost less.

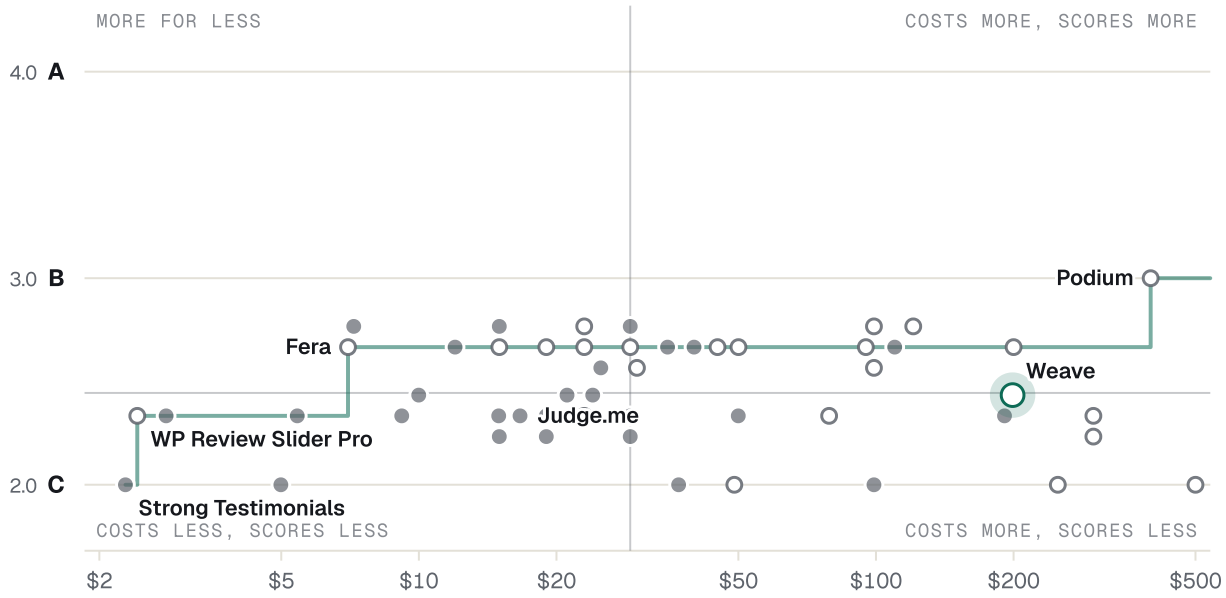
Each grade against the category

Every bar is all 64 customer review tools we grade, cut by the letter each got. Weave's own letter is outlined.



Price against what you get

Each dot is one of 51 customer review tools. Further left costs less; higher up scores better on features, ease of use and platforms. Weave is the marked dot.



What paid plans start at, a month (each step along is roughly double) ⍰

Keep it, or make your own?

Whether this is something you could build for yourself with an AI app builder, and what you would give up.

Keep it

To replace Weave you would be making phone numbers and calls carried over the phone network. That is not a weekend's work, with an AI app builder or without one.

That makes this kind of software worth paying for, not this one in particular: 56 of the 63 other customer review tools grade higher. It costs $2,388 a year.

What you could make

- Review collection and appointment booking: an app builder makes these well.

What you could not

- Phone numbers and calls carried over the phone network.
- Newsletters sent to thousands of people that still reach the inbox.
- Fax numbers connected to the phone network.
- Texts from a business number, registered with the carriers.
- A real app for iOS and Android. Something home-made would be a web page.

What this rests on. Weave's listing: what it does, where it runs, what it plugs into and what it costs. It is a judgement about the kind of software this is. We have not built a replacement for it, and making your own means looking after it too. How we decide, and every tool's verdict.

The alternatives

The tools it is most often weighed against, side by side



Demandforce, Podium, Birdeye and NiceJob

The 4 tools Weave is most often weighed against, with where each one differs from it.

D

1.8
GPA

Demandforce

Paid

Patient communication and review software for local practices.

- Weave also covers online fax.
- Demandforce also covers call tracking.

Weave and Demandforce compared in full

2.0
GPA

Podium

From $399/mo

Google review requests by text, plus a lead inbox for local businesses.

- Only Podium lists a browser extension.
- Weave also covers email campaigns, online fax and appointment booking.
- Podium also covers AI agents, live chat and sMS marketing.

Weave and Podium compared in full

2.0
GPA

Birdeye

Paid

Review management and AI agents for multi-location local businesses.

- Weave also covers email campaigns, business phone line, business texting, online fax and appointment booking.
- Birdeye also covers AI agents, surveys, reports and chatbots.

Weave and Birdeye compared in full

2.4
GPA

NiceJob

Free trial · from $95/mo

Review requests and referrals for local service businesses.

- Only Weave lists iOS and Android apps.
- Weave also covers business phone line, business texting, online fax and appointment booking.
- NiceJob also covers surveys.

Weave and NiceJob compared in full

Quick answers

The questions people ask about it, each answered in a line or two

12

Questions, each answered in a line or two

The short version of everything above, for when you only need the answer. Each one is told in full in its part of the guide.

Is Weave free?

No. Weave is a paid product, starting at $199 per month and up.

How much does Weave cost?

Weave lists 3 plans. Pro: custom pricing.

What platforms does Weave work on?

Weave is available on Web, iOS and Android.

How is Weave rated?

Weave's iPhone and iPad app averages 4.4 out of 5 from 1,244 ratings on the App Store in the United States, as read on Nov 13, 2026.

Does Weave have a Windows app?

No Windows app was listed when its pages were read on Nov 13, 2026. Weave is listed for Web, iOS and Android.

Does Weave have a macOS app?

No macOS app was listed when its pages were read on Nov 13, 2026. Weave is listed for Web, iOS and Android.

Is Weave open source?

Weave is not described as open source on its own site, as read on Nov 13, 2026.

Who makes Weave?

Weave is made by Weave Communications, Inc.

What are the alternatives to Weave?

The closest alternatives to Weave in our directory are Demandforce, Podium, Birdeye and NiceJob.

How does Weave compare with other customer review tools?

Weave's GPA of 1.6 is higher than 1 of the 63 other customer review tools we grade, and level with 6.

Is Weave good value for money?

ToolGPA grades Weave D for value for money. Its paid plans start at $199 a month, against a middle price of $29 for the category: 44 of the 50 others that charge start lower.

Could I make my own version of Weave?

To replace Weave you would be making phone numbers and calls carried over the phone network.

Where this guide comes from

The prices, plans, platforms and features were read from Weave's own pages on Nov 13, 2026, and the grades were given on Nov 13, 2026. Graded from this listing, whose facts were read from Weave's own pages on 13 November 2026. Not based on using the product, and shorter than our full reviews.

Every tool we list gets five grades, A to F, each with its reason, and a GPA that averages them. How each is decided is at toolgpa.com/grades. This guide is ToolGPA's own work; it is not made, paid for or approved by Weave Communications, Inc. Prices change, so check getweave.com before you buy.

getweave.com/

getweave.com/pricing/

getweave.com/weave-mobile-app/

About ToolGPA

Who made this guide, what else is on the site, and how to cite it

7,721

Tools graded, in 95 categories

ToolGPA grades software the way a school report grades a pupil: five subjects, a letter for each with the reason written beside it, and a GPA that averages them. Prices, plans and platforms are read from each maker's own pages and dated, so you always know how fresh a figure is.

Every grade, review and ranking on ToolGPA is our own judgement. No company can pay for a grade or change one. Every tool on the site has a guide like this one, free to download and pass on. It all lives at toolgpa.com.

7,721	95	739	579
tools graded	categories	price changes on record	apps priced in 12 countries

What else is on toolgpa.com

Weave, kept up to date

Everything in this guide, with prices and grades as they are today

toolgpa.com/tools/weave

How grades are given

The rules behind every letter and every GPA

toolgpa.com/grades

Value charts

What each tool costs against what it scores, for every category

toolgpa.com/charts

Compare

Any two tools side by side, plan by plan

toolgpa.com/compare

Price changes

Every price rise and cut on record, each with its source

toolgpa.com/price-changes

Prices by country

What apps cost on the App Store in 12 countries

toolgpa.com/prices-by-country

Pay less

Every public discount: yearly billing, students, nonprofits

toolgpa.com/save

Keep or make

Which tools are worth paying for, and which you could build yourself

toolgpa.com/keep-or-make

Scan for the live page

Prices and grades as they are today

Quoting this guide?

Please name ToolGPA and link to the live page, so readers can check the figures for themselves:

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ToolGPA, "Weave: The Insider's Guide", checked
Nov 13, 2026. https://toolgpa.com/tools/weave
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Know someone choosing between customer review tools?

Send them this guide: toolgpa.com/tools/weave/guide

ToolGPA elsewhere: youtube.com/@toolgpa

See our other guides

The best-graded customer review tools after Weave, each with an Insider's Guide of its own.

Customer Review Tools Insider's Guide

Every one of the 64 customer review tools we grade, compared

Judge.me Insider's Guide

Product reviews for Shopify stores with a free plan and one paid tier

3.0 GPA

Rivyo Insider's Guide

Product reviews, loyalty points and referrals for Shopify stores

3.0 GPA

Common Ninja Insider's Guide

No-code embeddable widgets, including review and testimonial walls

2.8 GPA

ToolGPA

Choosing software? Every tool graded, every price dated.

Compare tools at toolgpa.com ›

Everything in this guide is ToolGPA's own summary of what Weave's pages, its app-store listings and public reviews said on the dates shown. Grades are our judgement under the rules at toolgpa.com/grades. Every grade, review and ranking on ToolGPA is our own judgement. No company can pay for a grade or change one. Weave is a trademark of its owner, and this guide is not made, paid for or approved by Weave Communications, Inc. Prices and plans change: check getweave.com before you buy.