ToolGPA

NOVEMBER 2026

Wildix

The Insider's Guide

Unified communications and cloud PBX with built-in AI features



Every plan, grade, refund rule and rival among business phone systems, read from Wildix's own pages.

Made by Wildix · checked Nov 13, 2026 · toolgpa.com

2.0
GPA



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Who made this guide, what else is on the site, and how to cite it

ToolGPA put this guide together from Wildix's own pages, its app-store listings and our grades. Every fact in it is on Wildix's page too, where it is kept up to date. Checked Nov 13, 2026.

Welcome

What it is, who it suits, its grades and the ten things to know first

2.0

GPA, above 28 of the 77 other business phone systems we grade

Wildix sells a business phone system with chat, web meetings, contact center tools and AI features, sold through partners. Subscriptions come in four tiers that can be mixed within one system and billed monthly, yearly or on five-year terms.

To get you started, here are **7 things to know about Wildix**, taken from its own pages and our grades.

> "
>
> **No prices are published, and the extra AI transcription bundles are sold on top.**
>
> From our report card of Wildix

1 **Best for cloud phone and team chat with built-in AI**

Wildix is cloud PBX and unified communications with chat, meetings, reporting and AI tools in four tiers.

2 **It runs on 3 platforms**

Web, iOS and Android.

3 **Four subscription tiers**

PBX-Basic for unattended phones, UC-Essential, UC-Business and UC-Premium, which can be combined in one system.

4 **Collaboration 7 apps**

Web, desktop and mobile apps for calls, team chat, presence, file sharing and web conferences, from UC-Essential up.

5 **AI tools**

Wilma AI voice bots and chatbots, with transcriptions, summaries and an in-chat assistant on UC-Business.

6 **A 2.0 GPA, above 28 of 77**

That is against the other business phone systems we grade, on value, the free plan, features, ease of use and platforms.

7 **Keep it**

To replace Wildix you would be making phone numbers and calls carried over the phone network. That is not a weekend's work, with an AI app builder or without one.

Wildix at a glance

PRICING Paid	FREE PLAN No
FREE TRIAL None stated	RUNS ON Web, iOS, Android
MADE BY Wildix	CATEGORY Business Phone Systems
OUR GRADE 2.0 GPA, fair	

The report card

Best for cloud phone and team chat with built-in AI

Wildix is cloud PBX and unified communications with chat, meetings, reporting and AI tools in four tiers. No prices are published, and the extra AI transcription bundles are sold on top.

TOOLGPA REPORT CARD	Wildix	Graded Nov 13, 2026

SUBJECT	GRADE	COMMENT
Value for money	C	No prices published; the page describes four tiers and sends buyers to a demo.
Free plan and trial	F	No free plan and no free trial is offered on the pages we read.
Features	B	Four tiers from PBX-Basic to UC-Premium, with apps, chat, meetings, reporting and AI tools. Nothing is missing from the core phone job.
Ease of use	C	No store rating on record. It's sold through a demo, and the listing shows several apps and tiers to set up.
Platforms and integrations	B	Web, iOS and Android, with HubSpot, Salesforce, Zoho, Microsoft 365 and Google Workspace.
Grade point average		Fair, out of 4.0 **2.0**

An A is worth 4 points, a B 3, a C 2, a D 1 and an F nothing. The GPA is the average of the five.

Who Wildix is for

- ✓ Fits if you want phone, chat and meetings in one system
- ✓ Works for teams that already use Microsoft 365 or Salesforce

Who it is not for

- ✗ Skip it if you want a posted price, as you have to book a demo
- ✗ Watch out: calls per user rise from 2 on PBX-Basic to 8 on UC-Business
- ✗ Pricey if you transcribe a lot, as capacity beyond UC-Premium is sold as extra bundles
- ✗ Not for you if you want figures for monthly, yearly or five-year terms, since none are shown

Good to know

Good for

- ✓ Mid-size companies buying through a Wildix partner
- ✓ Teams that want phones, chat and meetings in one system

Worth knowing

- ⓘ No prices are published; the pricing page describes the tiers and sends buyers to a demo.
- ⓘ Concurrent calls per user rise from 2 on PBX-Basic to 8 on UC-Business.
- ⓘ AI transcription capacity beyond what UC-Premium includes is sold as extra bundles.
- ⓘ The site lists billing terms of monthly, yearly or five years but gives no figures.

What it costs

Every plan, the free plan, ways to pay less and how prices have moved

Wildix's current pricing could not be confirmed from its own site.

> **No prices published; the page describes four tiers and sends buyers to a demo.**

From our grade for value for money

We could not confirm Wildix's current prices from its own site, so this guide lists no plans. wildix.com has them.

What it does

Its main features, where it runs, what it works with and who makes it

3

Places it runs: Web, iOS and Android

Unified communications and cloud PBX with built-in AI features. Here is what it does, as its own site describes it, and what it covers: AI features, team chat, video calls, business phone line.

> **Four tiers from PBX-Basic to UC-Premium, with apps, chat, meetings, reporting and AI tools.**
>
> From our grade for features

Four subscription tiers

PBX-Basic for unattended phones, UC-Essential, UC-Business and UC-Premium, which can be combined in one system.

Collaboration 7 apps

Web, desktop and mobile apps for calls, team chat, presence, file sharing and web conferences, from UC-Essential up.

AI tools

Wilma AI voice bots and chatbots, with transcriptions, summaries and an in-chat assistant on UC-Business.

Customer chat and meetings

UC-Business adds a website chat widget, contact-me links and meetings with customers, plus two-way SMS and MMS.

Reporting

UC-Premium adds CDR-View call reporting and x-caracal contact center dashboards.

Integrations hub

250+ business integrations are listed from UC-Business, including HubSpot, Salesforce, Zoho and Microsoft 365.

Where it runs

Web · iOS · Android

What it works with

HubSpot · Salesforce · Zoho · Microsoft 365 · Google Workspace

Wildix is made by Wildix.

PART 04 · STANDING

Where it stands

Its grades against its category, and whether to keep it or make your own

28/77

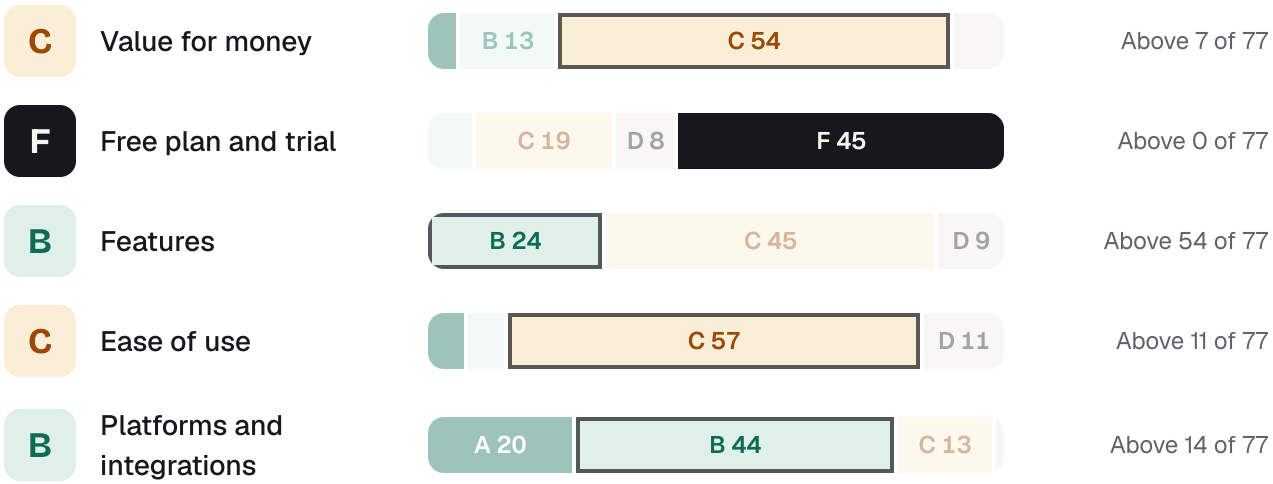
Other business phone systems it is graded above

Wildix's GPA of 2.0 is higher than 28 of the 77 other business phone systems we grade, and level with 18.

It stands best on features (B, above 54 of 77) and worst on free plan and trial (F, above 0).

Each grade against the category

Every bar is all 78 business phone systems we grade, cut by the letter each got. Wildix's own letter is outlined.



Keep it, or make your own?

Whether this is something you could build for yourself with an AI app builder, and what you would give up.

Keep it

To replace Wildix you would be making phone numbers and calls carried over the phone network. That is not a weekend's work, with an AI app builder or without one.

What you could not

- ✕ Phone numbers and calls carried over the phone network.
- ✕ Video calls.
- ✕ Chat that a whole team counts on staying up.
- ✕ A real app for iOS and Android. Something home-made would be a web page.
- ✕ It plugs into other products, HubSpot, Salesforce and Zoho among them.
- ✕ AI features, unless you pay a model provider for each request yourself.
- ✕ Hooks into the device itself: widgets.
- ✕ Sharing with other people, which means accounts and invitations.
- ✕ The depth: we grade its features B, which means it covers the whole job.

What this rests on. Wildix's listing: what it does, where it runs, what it plugs into and what it costs. It is a judgement about the kind of software this is. We have not built a replacement for it, and making your own means looking after it too. How we decide, and every tool's verdict.

The alternatives

The tools it is most often weighed against, side by side



Mitel, RingCentral, 8x8 and Sangoma

The 4 tools Wildix is most often weighed against, with where each one differs from it.

M

1.6
GPA

Mitel

Paid

Business phone systems, collaboration and contact center software.

- Only Wildix lists iOS and Android apps.

Wildix and Mitel compared in full

3.0
GPA

RingCentral

Free trial · from $20/mo

Cloud phone system with texting, fax, video meetings and team chat.

- Only RingCentral lists macOS and Windows apps.
- RingCentral also covers transcription and business texting.

Wildix and RingCentral compared in full

2.0
GPA

8x8

Paid

Cloud phone system with team chat, meetings and a receptionist console.

- Only 8x8 lists macOS and Windows apps.
- 8x8 also covers business texting.

Wildix and 8x8 compared in full

1.8
GPA

Sangoma

Paid

Business phone system in cloud, hybrid and on-premises forms.

- Only Sangoma lists Windows and macOS apps.
- Sangoma also covers transcription and business texting.

Wildix and Sangoma compared in full

PART 06 · QUESTIONS

Quick answers

The questions people ask about it, each answered in a line or two

10

Questions, each answered in a line or two

The short version of everything above, for when you only need the answer. Each one is told in full in its part of the guide.

Is Wildix free?

No. Wildix is a paid product.

What platforms does Wildix work on?

Wildix is available on Web, iOS and Android.

Does Wildix have a Windows app?

No Windows app was listed when its pages were read on Nov 13, 2026. Wildix is listed for Web, iOS and Android.

Does Wildix have a macOS app?

No macOS app was listed when its pages were read on Nov 13, 2026. Wildix is listed for Web, iOS and Android.

Is Wildix open source?

Wildix is not described as open source on its own site, as read on Nov 13, 2026.

What does Wildix integrate with?

Wildix's listing names HubSpot, Salesforce, Zoho, Microsoft 365 and Google Workspace.

Who makes Wildix?

Wildix is made by a company of the same name.

What are the alternatives to Wildix?

The closest alternatives to Wildix in our directory are Mitel, RingCentral, 8x8 and Sangoma.

How does Wildix compare with other business phone systems?

Wildix's GPA of 2.0 is higher than 28 of the 77 other business phone systems we grade, and level with 18.

Could I make my own version of Wildix?

To replace Wildix you would be making phone numbers and calls carried over the phone network.

Where this guide comes from

The prices, plans, platforms and features were read from Wildix's own pages on Nov 13, 2026, and the grades were given on Nov 13, 2026. Graded from this listing, whose facts were read from Wildix's own pages on 13 November 2026. Not based on using the product, and shorter than our full reviews.

Every tool we list gets five grades, A to F, each with its reason, and a GPA that averages them. How each is decided is at toolgpa.com/grades. This guide is ToolGPA's own work; it is not made, paid for or approved by Wildix. Prices change, so check wildix.com before you buy.

wildix.com

wildix.com/product/pricing/

PART 07 · ABOUT

About ToolGPA

Who made this guide, what else is on the site, and how to cite it

7,721

Tools graded, in 95 categories

ToolGPA grades software the way a school report grades a pupil: five subjects, a letter for each with the reason written beside it, and a GPA that averages them. Prices, plans and platforms are read from each maker's own pages and dated, so you always know how fresh a figure is.

Every grade, review and ranking on ToolGPA is our own judgement. No company can pay for a grade or change one. Every tool on the site has a guide like this one, free to download and pass on. It all lives at **toolgpa.com**.

7,721	95	739	579
tools graded	categories	price changes on record	apps priced in 12 countries

What else is on toolgpa.com

Wildix, kept up to date

Everything in this guide, with prices and grades as they are today

toolgpa.com/tools/wildix

How grades are given

The rules behind every letter and every GPA

toolgpa.com/grades

Value charts

What each tool costs against what it scores, for every category

toolgpa.com/charts

Compare

Any two tools side by side, plan by plan

toolgpa.com/compare

Price changes

Every price rise and cut on record, each with its source

toolgpa.com/price-changes

Prices by country

What apps cost on the App Store in 12 countries

toolgpa.com/prices-by-country

Pay less

Every public discount: yearly billing, students, nonprofits

toolgpa.com/save

Keep or make

Which tools are worth paying for, and which you could build yourself

toolgpa.com/keep-or-make

Scan for the live page

Prices and grades as they are today

Quoting this guide?

Please name ToolGPA and link to the live page, so readers can check the figures for themselves:

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ToolGPA, "Wildix: The Insider's Guide",
checked Nov 13, 2026.
https://toolgpa.com/tools/wildix
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Know someone choosing between business phone systems?

Send them this guide: toolgpa.com/tools/wildix/guide

ToolGPA elsewhere: youtube.com/@toolgpa

See our other guides

The best-graded business phone systems after Wildix, each with an Insider's Guide of its own.

Business Phone Systems Insider's Guide

Every one of the 78 business phone systems we grade, compared

Zadarma Insider's Guide

Cloud PBX and virtual numbers in 110+ countries, free to start

3.2 GPA

Grasshopper Insider's Guide

Virtual business number on your own phone, priced per account

3.0 GPA

RingCentral Insider's Guide

Cloud phone system with texting, fax, video meetings and team chat

3.0 GPA

ToolGPA

Choosing software? Every tool graded, every price dated.

Compare tools at toolgpa.com ›

Everything in this guide is ToolGPA's own summary of what Wildix's pages, its app-store listings and public reviews said on the dates shown. Grades are our judgement under the rules at toolgpa.com/grades. Every grade, review and ranking on ToolGPA is our own judgement. No company can pay for a grade or change one. Wildix is a trademark of its owner, and this guide is not made, paid for or approved by Wildix. Prices and plans change: check wildix.com before you buy.