ToolGPA

NOVEMBER 2026

Wonderchat

The Insider's Guide

AI customer service agent with a built-in helpdesk



Every plan, grade, refund rule and rival among AI agents, read from Wonderchat's own pages.

Made by Wonderchat · checked Nov 13, 2026 · toolgpa.com

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Who made this guide, what else is on the site, and how to cite it

ToolGPA put this guide together from Wonderchat's own pages, its app-store listings and our grades. Every fact in it is on Wonderchat's page too, where it is kept up to date. Checked Nov 13, 2026.

Welcome

What it is, who it suits, its grades and the ten things to know first

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GPA, above 81 of the 178 other AI agents we grade

Wonderchat trains an AI agent on a company's help pages and documents, then answers customer questions on its website and other channels and hands conversations to a human when needed. It includes a shared inbox and helpdesk, and can also connect to Zendesk or Freshdesk. A separate set of plans covers an AI sales agent for lead qualification.

> "
>
> **You point it at your pages, train it and connect channels.**
>
> From our grade for ease of use

To get you started, here are **9 things to know about Wonderchat**, taken from its own pages and our grades.

1 **Best for support chatbot trained on your content**

Wonderchat builds a chatbot from your pages and documents, with a shared inbox and many channels.

2 **Paid plans start at $32.50 a month**

As its pricing page puts it: $32.50 per month, billed yearly ($39 billed monthly).

3 **There is a free plan**

Free forever: 50 AI replies a month, 1 AI agent, 2 team seats and 100 webpages per agent.

4 **It runs on Web**

Web.

5 **Agent trained on your content**

Learns from published web pages and documents, answers from them and flags questions it could not answer for review.

6 **Helpdesk and shared inbox**

Tickets arrive with the full chat, an AI-drafted reply and queued actions for approval. A teammate can also take over a live chat.

7 **Many channels**

Website chat, WhatsApp, Slack, Microsoft Teams, Messenger, Telegram, Discord, email, SMS and voice, from one agent.

8 **A 2.2 GPA, above 81 of 178**

That is against the other AI agents we grade, on value, the free plan, features, ease of use and platforms.

9 **Keep it**

To replace Wonderchat you would be making an AI model answering your customers from your own help articles. That is not a weekend's work, with an AI app builder or without one.

Wonderchat at a glance

PRICING Free plan, from $32.50 per month, billed yearly ($39 billed monthly)	FREE PLAN Yes
FREE TRIAL None stated	RUNS ON Web
MADE BY Wonderchat	CATEGORY AI Agents
OUR GRADE 2.2 GPA, fair	

The report card

Best for support chatbot trained on your content

Wonderchat builds a chatbot from your pages and documents, with a shared inbox and many channels. Free gives you 50 AI replies a month, about 20 resolutions, and Starter is $32.50 a month on yearly billing. Zendesk sync, voice and API access start at $125.

TOOLGPA REPORT CARD	Wonderchat	Graded Nov 13, 2026
SUBJECT	GRADE	COMMENT
Value for money	C	$32.50 a month billed yearly ($39 monthly) is between the category's $24 middle and $50 dearer quarter. The useful sync and API pieces start on Basic at $125.
Free plan and trial	C	Free forever, with 50 AI replies a month, 1 agent and 2 seats. That is about 20 resolutions, which a busy site will pass quickly.
Features	C	Bot trained on your content, helpdesk and shared inbox, channels and an AI sales agent. Zendesk and Freshdesk sync, voice and API/MCP access are on Basic and above.
Ease of use	C	No store rating on record. You point it at your pages, train it and connect channels.
Platforms and integrations	B	Web, with Zendesk, Freshdesk, Slack, Teams, Shopify, HubSpot and WhatsApp listed, plus API and MCP on Basic and up. No desktop app.
Grade point average		Fair, out of 4.0 **2.2**

An A is worth 4 points, a B 3, a C 2, a D 1 and an F nothing. The GPA is the average of the five.

Who Wonderchat is for

- ✓ Fits if you want a chatbot on your site trained on your own help pages
- ✓ Works for small support teams that can live inside 50 replies a month

Who it is not for

- ✗ Tight if you are busy: Free stops at 50 AI replies, about 20 resolutions, and 2 seats
- ✗ Pricey if you need Zendesk or Freshdesk sync, voice or the API, which start at $125 a month
- ✗ Watch out: the AI Sales Agent tab shows credits instead of replies, and an Enterprise tier from $1,499
- ✗ Watch out: the pricing page does not say which plans include voice and WhatsApp

Good to know

Good for

- ✓ Small teams that want an AI agent and a helpdesk without paying per seat
- ✓ Support teams that already run Zendesk or Freshdesk
- ✓ Businesses testing AI answers on a free plan first

Worth knowing

- ⓘ The Free plan is capped at 50 AI replies a month and 2 team seats, and the vendor notes it is around 20 resolutions.
- ⓘ Zendesk and Freshdesk sync, voice chat and API and MCP access start on the Basic plan.
- ⓘ The AI Sales Agent tab shows the same $125 and $417 prices with message credits instead of AI replies, and an Enterprise tier starting at $1,499.
- ⓘ Voice and WhatsApp channels are listed, but the pricing page does not say which plans include each.

PART 02 · PRICING

What it costs

Every plan, the free plan, ways to pay less and how prices have moved

$32.50

A month to start. There is a free plan too

Wonderchat has a free plan. Paid plans start at $32.50 per month, billed yearly ($39 billed monthly).

FREE

$0

50 AI replies a month, 1 agent, 2 seats, shared inbox and live chat handover.

STARTER

$32.50

per month, billed yearly ($39 billed monthly)

500 AI replies a month, 1 agent, unlimited seats, 200 webpages and 500K characters per agent.

BASIC

$125

per month, billed yearly ($149 billed monthly)

3,000 AI replies a month, 2 agents, Zendesk and Freshdesk ticket sync, voice chat, API and MCP access.

SCALE

$417

per month, billed yearly ($499 billed monthly)

10,000 AI replies a month, 4 agents, advanced analytics, advanced leads routing and priority support.

ENTERPRISE

Custom

Annual credit commit, SAML SSO, audit log, PII redaction, SOC 2 report and badge removal.

The free plan

Free forever: 50 AI replies a month, 1 AI agent, 2 team seats and 100 webpages per agent.

Read from wonderchat.io on Nov 13, 2026.

Ways to pay less

ANNUAL DISCOUNT

Yearly billing, 2 months free

The pricing page says yearly billing saves 17% and gives two months free, for example Starter at $32.50 a month against $39.

Stated on wonderchat.io

What it does

Its main features, where it runs, what it works with and who makes it

1

Place it runs: Web

AI customer service agent with a built-in helpdesk. Here is what it does, as its own site describes it, and what it covers: AI agents, help desk, live chat, AI support agent, chatbots.

> **Bot trained on your content, helpdesk and shared inbox, channels and an AI sales agent.**
>
> From our grade for features

Agent trained on your content

Learns from published web pages and documents, answers from them and flags questions it could not answer for review.

Helpdesk and shared inbox

Tickets arrive with the full chat, an AI-drafted reply and queued actions for approval. A teammate can also take over a live chat.

Many channels

Website chat, WhatsApp, Slack, Microsoft Teams, Messenger, Telegram, Discord, email, SMS and voice, from one agent.

Zendesk and Freshdesk sync

Connects to an existing helpdesk instead of replacing it; ticket sync is listed from the Basic plan.

AI sales agent

Qualifies website visitors, books meetings in the chat, follows up by email and syncs leads to a CRM. It has its own plan set.

Where it runs

Web

What it works with

Zendesk
Freshdesk
Slack
Microsoft Teams
Shopify
Calendly
HubSpot
WhatsApp

Wonderchat is made by Wonderchat.

PART 04 · STANDING

Where it stands

Its grades against its category, and whether to keep it or make your own

81/178

Other AI agents it is graded above

Wonderchat's GPA of 2.2 is higher than 81 of the 178 other AI agents we grade, and level with 41.

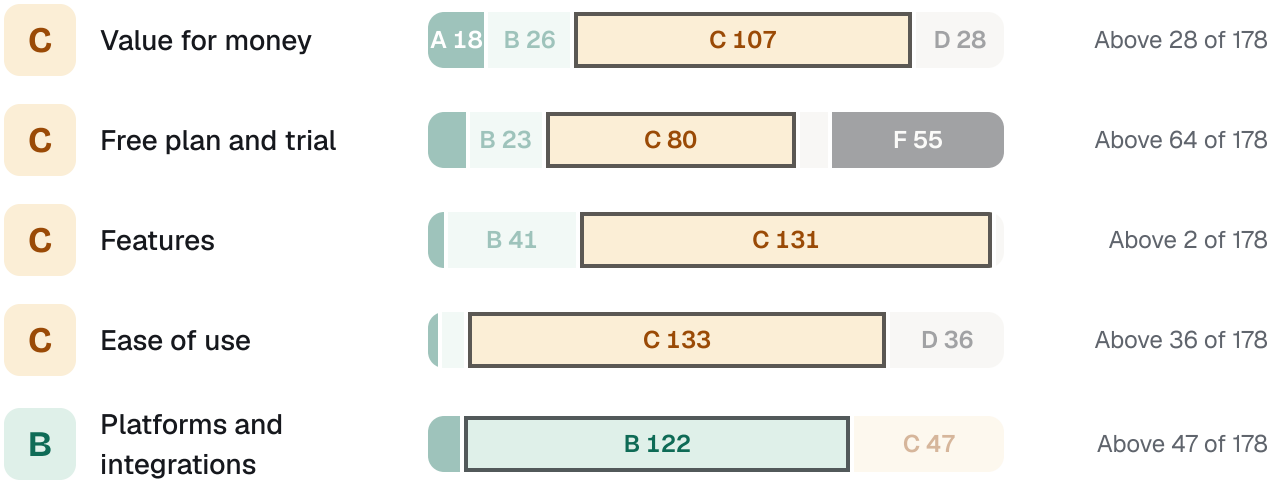
It stands best on platforms and integrations (B, above 47 of 178) and worst on features (C, above 2).

Its paid plans start at $32.50 a month, against a middle price of $25 for the category: 62 of the 98 others that charge start lower.

On features, ease of use and platforms it scores 2.3 out of 4. 27 tools score higher and cost less.

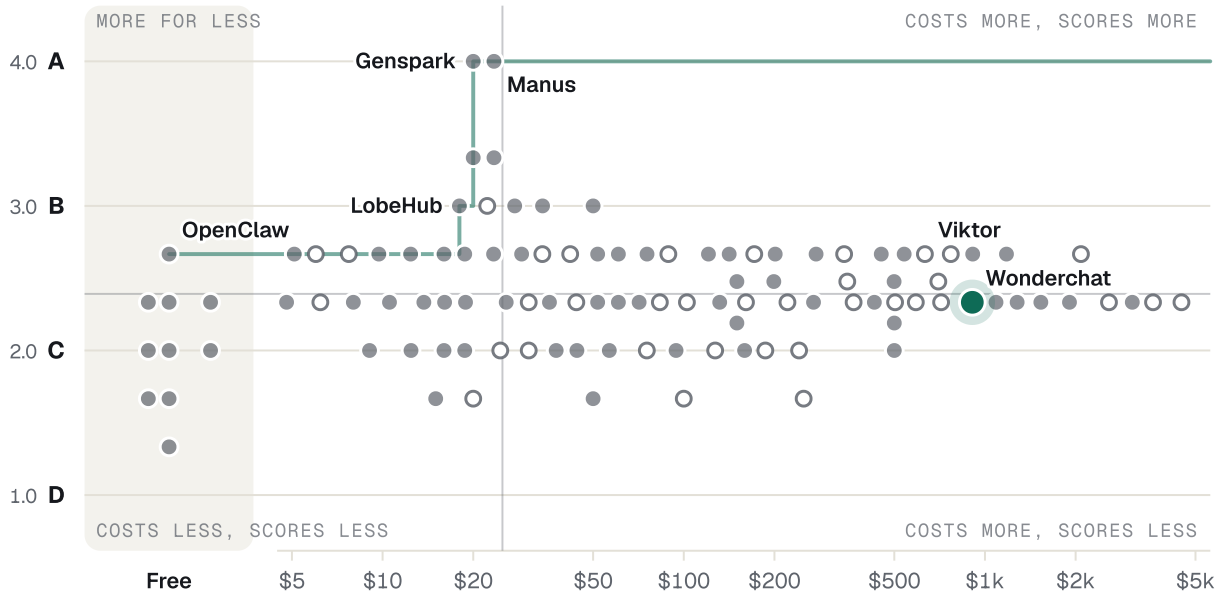
Each grade against the category

Every bar is all 179 AI agents we grade, cut by the letter each got. Wonderchat's own letter is outlined.



Price against what you get

Each dot is one of 109 AI agents. Further left costs less; higher up scores better on features, ease of use and platforms. Wonderchat is the marked dot.



What paid plans start at, a month (each step along is roughly double)

Keep it, or make your own?

Whether this is something you could build for yourself with an AI app builder, and what you would give up.

Keep it

To replace Wonderchat you would be making an AI model answering your customers from your own help articles. That is not a weekend's work, with an AI app builder or without one.

It costs $390 a year.

What you could make

- Help desk: an app builder makes this well.

What you could not

- An AI model answering your customers from your own help articles.

- An AI agent, with the models and the safeguards behind it.
- A chatbot builder hooked into the messaging apps.
- A chat box on your site that reaches you the moment a customer types.
- It plugs into other products, Zendesk, Freshdesk and Slack among them.

What this rests on. Wonderchat's listing: what it does, where it runs, what it plugs into and what it costs. It is a judgement about the kind of software this is. We have not built a replacement for it, and making your own means looking after it too. How we decide, and every tool's verdict.

The alternatives

The tools it is most often weighed against, side by side



Intercom Fin, Ada, Yellow.ai, Decagon and Botpress

The 5 tools Wonderchat is most often weighed against, with where each one differs from it.

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Intercom Fin

Free trial · from $19/mo

AI customer service agent billed per resolved conversation.

- Wonderchat has a free plan. Intercom Fin does not, though it has a free trial.

Wonderchat and Intercom Fin compared in full

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Ada

Paid

AI customer service agent platform for chat, email, voice and social.

- Wonderchat has a free plan. Ada does not.
- Wonderchat also covers help desk and live chat.

Wonderchat and Ada compared in full



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Yellow.ai

Free plan

Agentic AI platform for customer and employee service.

- Wonderchat also covers help desk and live chat.
- Yellow.ai also covers workflow automation.

Wonderchat and Yellow.ai compared in full



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Decagon

Paid

AI concierge agents for customer support across voice, chat and email.

- Wonderchat has a free plan. Decagon does not.
- Wonderchat also covers help desk and live chat.
- Decagon also covers a/B testing.

Wonderchat and Decagon compared in full



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Botpress

Free plan · from $150/mo

AI agent builder and helpdesk priced by conversation volume.

- Wonderchat also covers help desk and live chat.
- Botpress also covers whatsApp messaging.

Wonderchat and Botpress compared in full

PART 06 · QUESTIONS

Quick answers

The questions people ask about it, each answered in a line or two

13

Questions, each answered in a line or two

The short version of everything above, for when you only need the answer. Each one is told in full in its part of the guide.

Is Wonderchat free?

Wonderchat has a free plan. Free forever: 50 AI replies a month, 1 AI agent, 2 team seats and 100 webpages per agent.

How much does Wonderchat cost?

Wonderchat lists 5 plans. Free: $0.

What platforms does Wonderchat work on?

Wonderchat is available on Web.

Does Wonderchat offer any discounts?

Wonderchat publicly lists the following: Yearly billing, 2 months free.

Does Wonderchat have an Android app?

No Android app was listed when its pages were read on Nov 13, 2026. Wonderchat is listed for Web.

Does Wonderchat have an iPhone app?

No iPhone app was listed when its pages were read on Nov 13, 2026. Wonderchat is listed for Web.

Is Wonderchat open source?

Wonderchat is not described as open source on its own site, as read on Nov 13, 2026.

What does Wonderchat integrate with?

Wonderchat's listing names Zendesk, Freshdesk, Slack, Microsoft Teams, Shopify, Calendly, HubSpot and WhatsApp.

Who makes Wonderchat?

Wonderchat is made by a company of the same name.

What are the alternatives to Wonderchat?

The closest alternatives to Wonderchat in our directory are Intercom Fin, Ada, Yellow.ai, Decagon and Botpress.

How does Wonderchat compare with other AI agents?

Wonderchat's GPA of 2.2 is higher than 81 of the 178 other AI agents we grade, and level with 41.

Is Wonderchat good value for money?

ToolGPA grades Wonderchat C for value for money. Its paid plans start at $32.50 a month, against a middle price of $25 for the category: 62 of the 98 others that charge start lower.

Could I make my own version of Wonderchat?

To replace Wonderchat you would be making an AI model answering your customers from your own help articles.

Where this guide comes from

The prices, plans, platforms and features were read from Wonderchat's own pages on Nov 13, 2026, and the grades were given on Nov 13, 2026. Graded from this listing, whose facts were read from Wonderchat's own pages on 13 November 2026. Not based on using the product, and shorter than our full reviews.

Every tool we list gets five grades, A to F, each with its reason, and a GPA that averages them. How each is decided is at toolgpa.com/grades. This guide is ToolGPA's own work; it is not made, paid for or approved by Wonderchat. Prices change, so check wonderchat.io before you buy.

wonderchat.io/pricing

wonderchat.io

PART 07 · ABOUT

About ToolGPA

Who made this guide, what else is on the site, and how to cite it

7,721

Tools graded, in 95 categories

ToolGPA grades software the way a school report grades a pupil: five subjects, a letter for each with the reason written beside it, and a GPA that averages them. Prices, plans and platforms are read from each maker's own pages and dated, so you always know how fresh a figure is.

Every grade, review and ranking on ToolGPA is our own judgement. No company can pay for a grade or change one. Every tool on the site has a guide like this one, free to download and pass on. It all lives at **toolgpa.com**.

7,721	95	739	579
tools graded	categories	price changes on record	apps priced in 12 countries

What else is on toolgpa.com

Wonderchat, kept up to date

Everything in this guide, with prices and grades as they are today

toolgpa.com/tools/wonderchat

How grades are given

The rules behind every letter and every GPA

toolgpa.com/grades

Value charts

What each tool costs against what it scores, for every category

toolgpa.com/charts

Compare

Any two tools side by side, plan by plan

toolgpa.com/compare

Price changes

Every price rise and cut on record, each with its source

toolgpa.com/price-changes

Prices by country

What apps cost on the App Store in 12 countries

toolgpa.com/prices-by-country

Pay less

Every public discount: yearly billing, students, nonprofits

toolgpa.com/save

Keep or make

Which tools are worth paying for, and which you could build yourself

toolgpa.com/keep-or-make

Scan for the live page

Prices and grades as they are today

Quoting this guide?

Please name ToolGPA and link to the live page, so readers can check the figures for themselves:

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ToolGPA, "Wonderchat: The Insider's Guide",
checked Nov 13, 2026.
https://toolgpa.com/tools/wonderchat
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Know someone choosing between AI agents?

Send them this guide:
toolgpa.com/tools/wonderchat/guide

ToolGPA elsewhere: youtube.com/@toolgpa

See our other guides

The best-graded AI agents after Wonderchat, each with an Insider's Guide of its own.

AI Agents Insider's Guide

Every one of the 179 AI agents we grade, compared

Genspark Insider's Guide

AI workspace with an agent for research, slides, sheets and docs

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Manus Insider's Guide

General AI agent for research, slides, websites and browser tasks

3.2 GPA

OpenClaw Insider's Guide

Open-source personal AI agent you run yourself and message in chat

3.2 GPA

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Choosing software? Every tool graded, every price dated.

Compare tools at toolgpa.com ›

Everything in this guide is ToolGPA's own summary of what Wonderchat's pages, its app-store listings and public reviews said on the dates shown. Grades are our judgement under the rules at toolgpa.com/grades. Every grade, review and ranking on ToolGPA is our own judgement. No company can pay for a grade or change one. Wonderchat is a trademark of its owner, and this guide is not made, paid for or approved by Wonderchat. Prices and plans change: check wonderchat.io before you buy.