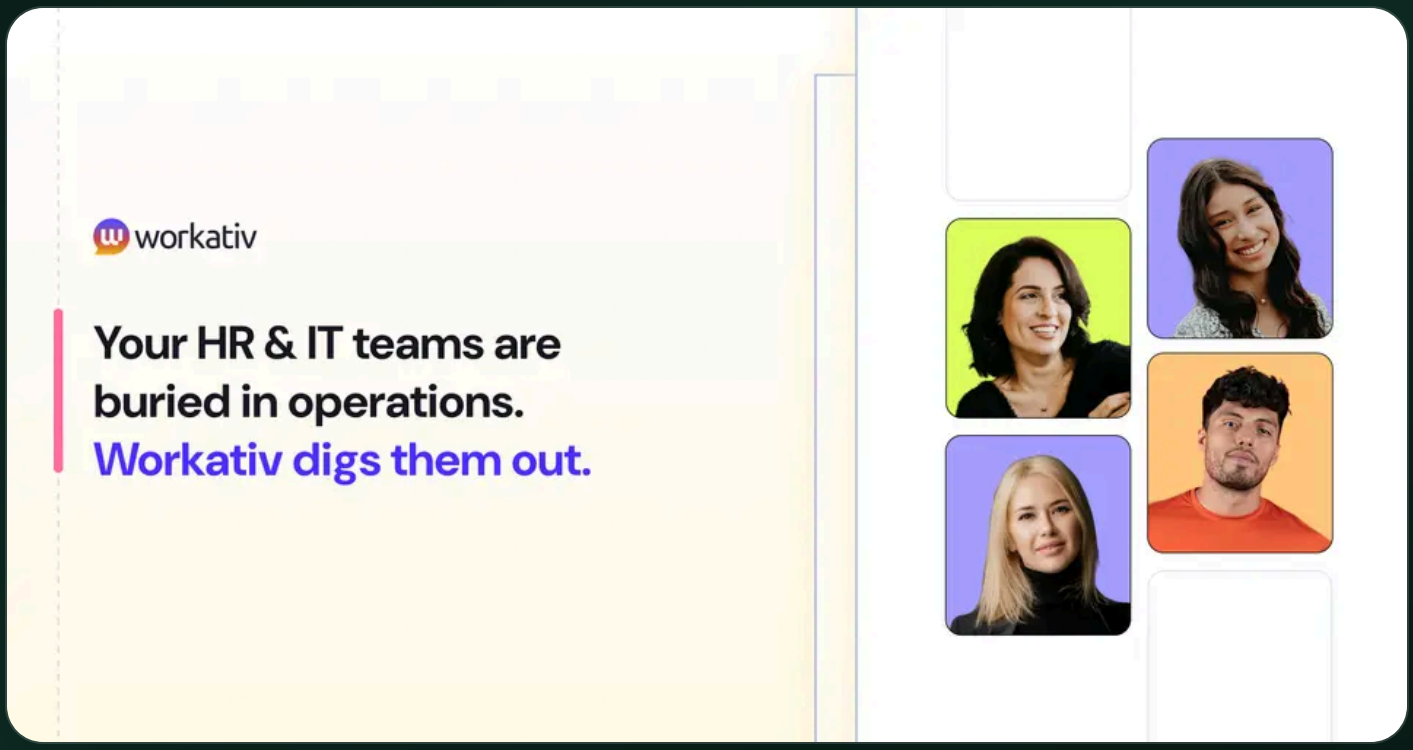
ToolGPA

NOVEMBER 2026

Workativ

The Insider's Guide

AI agents for HR and IT employee support in Slack and Teams



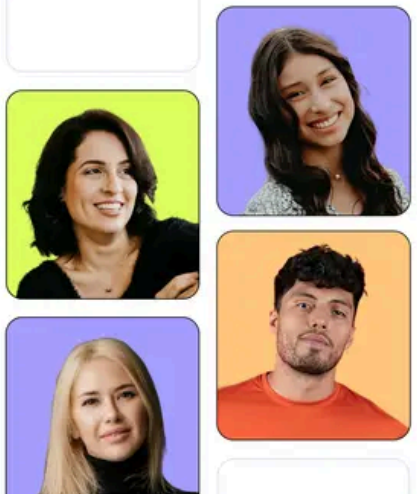
Every plan, grade, refund rule and rival among AI agents, read from Workativ's own pages.

Made by Workativ · checked Nov 13, 2026 · toolgpa.com

1.6
GPA

workativ

Your HR & IT teams are buried in operations.
Workativ digs them out.



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Who made this guide, what else is on the site, and how to cite it

ToolGPA put this guide together from Workativ's own pages, its app-store listings and our grades. Every fact in it is on Workativ's page too, where it is kept up to date. Checked Nov 13, 2026.

Welcome

What it is, who it suits, its grades and the ten things to know first

1.6

GPA, above 0 of the 178 other AI agents we grade

Workativ is an AI agent platform for HR and IT teams. Its agents answer employee questions about topics such as leave, benefits and password resets, and run workflows like onboarding and offboarding through connected HR, IT and identity systems. Agents deploy on a website, Slack, Microsoft Teams, WhatsApp and Messenger, with escalation to a live agent.

To get you started, here are **8 things to know about Workativ**, taken from its own pages and our grades.

> "
>
> **Once the sessions run out the agent stops replying.**
>
> From our report card of Workativ

1 **Best for HR and IT help agents inside Slack and Teams**

Workativ builds AI agents that answer HR and IT questions in Slack, Teams or on a website.

2 **Paid plans start at $349 a month**

As its pricing page puts it: $349 per month, billed monthly.

3 **It runs on Web**

Web.

4 **HR and IT agents**

Agents answer employee questions on leave, benefits, policy and IT requests, and can take actions such as creating a ticket in ServiceNow.

5 **Workflow automation**

Runs onboarding, offboarding, 30/60/90 day check-ins, performance review cycles and compliance training reminders from system events.

6 **Slack and Teams deployment**

Agents run inside Slack and Microsoft Teams, and also on a website, WhatsApp and Facebook Messenger, with a shared inbox for live agents.

7 **A 1.6 GPA, above 0 of 178**

That is against the other AI agents we grade, on value, the free plan, features, ease of use and platforms.

8 **Keep it**

To replace Workativ you would be making an AI agent, with the models and the safeguards behind it. That is not a weekend's work, with an AI app builder or without one.

Workativ at a glance

PRICING Paid, from $349 per month, billed monthly	FREE PLAN No
FREE TRIAL None stated	RUNS ON Web
MADE BY Workativ	CATEGORY AI Agents
OUR GRADE 1.6 GPA, weak	

The report card

Best for HR and IT help agents inside Slack and Teams

Workativ builds AI agents that answer HR and IT questions in Slack, Teams or on a website. It starts at $349 a month for 500 chat sessions, two agents and three admins, which is far above what this category charges. Once the sessions run out the agent stops replying.

TOOLGPA REPORT CARD	Workativ	Graded Nov 13, 2026

SUBJECT	GRADE	COMMENT
Value for money	D	$349 a month on the one self-serve plan, against a category middle of $24 and a dearest tenth from $150. The page says no per-user fees, but it is a lot for a small team.
Free plan and trial	F	No free plan and no trial are listed. The page offers a demo.
Features	C	HR and IT agents, workflows, Slack and Teams, knowledge training and guardrails. The Business plan stops at 2 agents, 5 actions and 3 live agents.
Ease of use	C	No store rating on record. You train it on your content, connect apps and set up actions before it answers anything.
Platforms and integrations	B	Runs in Slack, Teams and on a website, with Workday, ServiceNow, Okta, BambooHR and Freshservice listed. No mobile or desktop app.

Grade point average Weak, out of 4.0 **1.6**

An A is worth 4 points, a B 3, a C 2, a D 1 and an F nothing. The GPA is the average of the five.

Who Workativ is for

- ✓ Fits if a mid-sized company wants employees to ask HR and IT questions in Slack or Teams
- ✓ Works for teams that already use Workday, ServiceNow or Okta and want the agent to act in them

Who it is not for

- ✗ Pricey if you are small: $349 a month before you add anything
- ✗ Tight if your volume is high: 500 AI chat sessions a month, then the agent stops replying until the next period
- ✗ Skip it if you want to try before paying, as there is no free plan or trial
- ✗ Too light for bigger setups: 2 agents, 5 actions and 3 admins on Business
- ✗ Watch out: yearly billing is said to save 15%, but the page shows only the monthly price

Good to know

Good for

- ✓ HR and IT teams that want employee questions handled inside Slack or Teams
- ✓ Companies that run Workday, ServiceNow, Okta or similar and want agents to act in them
- ✓ Teams that prefer a flat monthly fee with no per-seat charge

Worth knowing

- ⓘ The pricing page shows one self-serve plan; usage is capped at 500 AI chat sessions a month, and the agent stops replying until the next period once the limit is reached.
- ⓘ Yearly billing is offered at a 15% saving, but the page shows only the monthly figure, so the yearly price is not stated here.
- ⓘ The page text lists Business and Enterprise only, although the page's metadata mentions a free plan; none is shown to visitors.
- ⓘ Runs in Slack and Teams and on a website; the vendor's pages do not list a mobile or desktop app.

PART 02 · PRICING

What it costs

Every plan, the free plan, ways to pay less and how prices have moved

$349

A month to start

Workativ is a paid product, starting at $349 per month, billed monthly.

> **"The page says no per-user fees, but it is a lot for a small team.**
>
> From our grade for value for money

BUSINESS

$349

per month, billed monthly

500 AI chat sessions a month, 2 AI agents, 5 actions, 3 admins or live agents, training on up to 10 million characters, 60-day data retention.

Read from workativ.com on Nov 13, 2026.

ENTERPRISE

Custom

More sessions, apps, live agents and training capacity, custom app integrations, and training on images and advanced documents. Sold through sales.

Ways to pay less

ANNUAL DISCOUNT

15% off with yearly billing

The pricing page has a Monthly/Yearly toggle labeled Save 15%, but shows the monthly price only.

Stated on workativ.com

What it does

Its main features, where it runs, what it works with and who makes it

1

Place it runs: Web

AI agents for HR and IT employee support in Slack and Teams. Here is what it does, as its own site describes it, and what it covers: workflow automation, AI agents, help desk, employee records, chatbots.

> "
>
> **HR and IT agents, workflows, Slack and Teams, knowledge training and guardrails.**

From our grade for features

HR and IT agents

Agents answer employee questions on leave, benefits, policy and IT requests, and can take actions such as creating a ticket in ServiceNow.

Workflow automation

Runs onboarding, offboarding, 30/60/90 day check-ins, performance review cycles and compliance training reminders from system events.

Slack and Teams deployment

Agents run inside Slack and Microsoft Teams, and also on a website, WhatsApp and Facebook Messenger, with a shared inbox for live agents.

Knowledge training

Trains on websites, documents and connected apps. The Business plan allows up to 10 million characters of training content.

Guardrails and security controls

The vendor lists PII redaction, prompt injection protection, role-based access, SSO and MFA, and says it holds SOC 2 Type II and ISO 27001 certification.

Where it runs

- Web

What it works with

- Workday
- ServiceNow
- Okta
- Slack
- Microsoft Teams
- BambooHR
- Freshservice
- Jira Service Management

Workativ is made by Workativ.

Where it stands

Its grades against its category, and whether to keep it or make your own

0/178

Other AI agents it is graded above

Workativ's GPA of 1.6 is higher than 0 of the 178 other AI agents we grade, and level with 29.

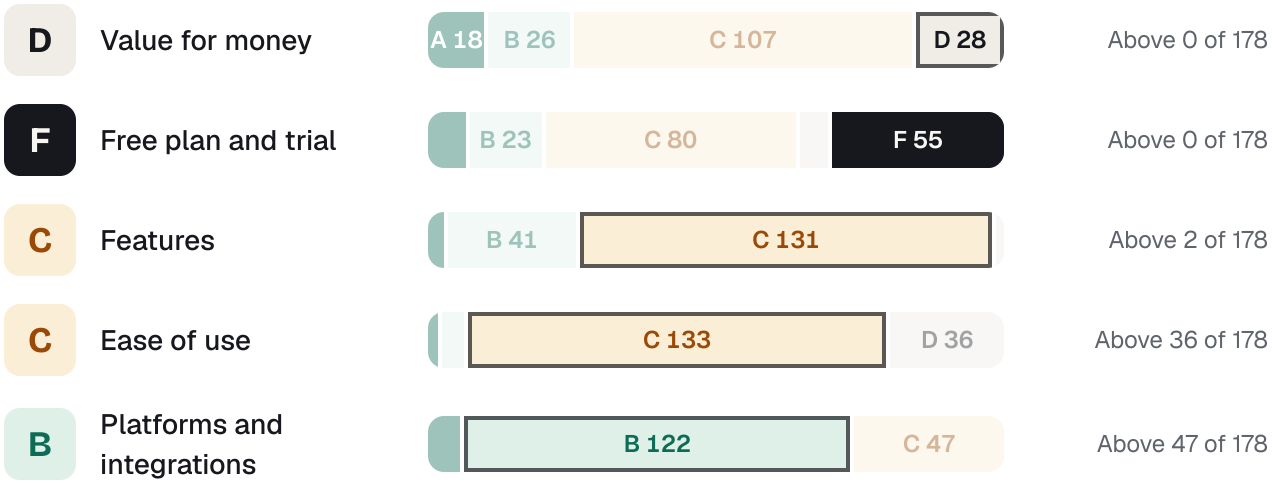
It stands best on platforms and integrations (B, above 47 of 178) and worst on free plan and trial (F, above 0).

Its paid plans start at $349 a month, against a middle price of $25 for the category: 93 of the 98 others that charge start lower.

On features, ease of use and platforms it scores 2.3 out of 4. 37 tools score higher and cost less.

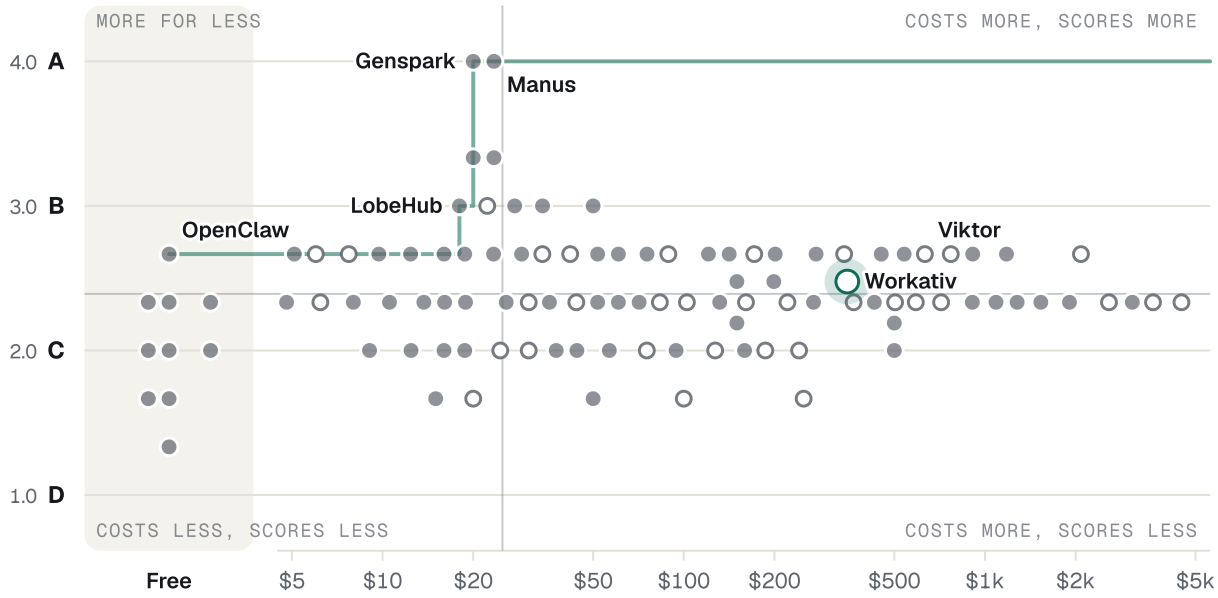
Each grade against the category

Every bar is all 179 AI agents we grade, cut by the letter each got. Workativ's own letter is outlined.



Price against what you get

Each dot is one of 109 AI agents. Further left costs less; higher up scores better on features, ease of use and platforms. Workativ is the marked dot.



What paid plans start at, a month (each step along is roughly double)

Keep it, or make your own?

Whether this is something you could build for yourself with an AI app builder, and what you would give up.

Keep it

To replace Workativ you would be making an AI agent, with the models and the safeguards behind it. That is not a weekend's work, with an AI app builder or without one.

That makes this kind of software worth paying for, not this one in particular: 149 of the 178 other AI agents grade higher. It costs $4,188 a year.

What you could make

- Help desk and employee records: an app builder makes these well.

What you could not

- An AI agent, with the models and the safeguards behind it.

- Connections to other products, each kept working as those products change.
- A chatbot builder hooked into the messaging apps.
- What a company asks for before it lets staff use something: single sign-on, SOC 2 and roles and permissions.

What this rests on. Workativ's listing: what it does, where it runs, what it plugs into and what it costs. It is a judgement about the kind of software this is. We have not built a replacement for it, and making your own means looking after it too. How we decide, and every tool's verdict.

The alternatives

The tools it is most often weighed against, side by side



Aisera, Leena AI, Atomicwork, Rezolve.ai and Kore.ai

The 5 tools Workativ is most often weighed against, with where each one differs from it.

Aisera

1.6 GPA

Paid

AI service desk and IT operations agents for the enterprise.

- Workativ also covers employee records.

Workativ and Aisera compared in full

Leena AI

1.8 GPA

Paid

AI assistants for HR, IT and finance help in large companies.

- Workativ also covers help desk, employee records and chatbots.

Workativ and Leena AI compared in full

Atomicwork

2.2 GPA

Free trial · from $25,000/yr

AI-native IT and enterprise service desk run by AI coworkers.

- Workativ also covers employee records and chatbots.

Workativ and Atomicwork compared in full



1.8
GPA

Rezolve.ai

Paid

Agentic AI service desk for IT, HR and finance teams.

- Workativ also covers employee records.
- Rezolve.ai also covers AI support agent.

Workativ and Rezolve.ai compared in full



1.6
GPA

Kore.ai

Paid

Enterprise agent platform for service, work and process automation.

- Workativ also covers help desk and employee records.
- Kore.ai also covers AI search and AI support agent.

Workativ and Kore.ai compared in full

Quick answers

The questions people ask about it, each answered in a line or two

13

Questions, each answered in a line or two

The short version of everything above, for when you only need the answer. Each one is told in full in its part of the guide.

Is Workativ free?

No. Workativ is a paid product, starting at $349 per month, billed monthly.

How much does Workativ cost?

Workativ lists 2 plans. Business: $349 per month, billed monthly.

What platforms does Workativ work on?

Workativ is available on Web.

Does Workativ offer any discounts?

Workativ publicly lists the following: 15% off with yearly billing.

Does Workativ have an Android app?

No Android app was listed when its pages were read on Nov 13, 2026. Workativ is listed for Web.

Does Workativ have an iPhone app?

No iPhone app was listed when its pages were read on Nov 13, 2026. Workativ is listed for Web.

Is Workativ open source?

Workativ is not described as open source on its own site, as read on Nov 13, 2026.

What does Workativ integrate with?

Workativ's listing names Workday, ServiceNow, Okta, Slack, Microsoft Teams, BambooHR, Freshservice and Jira Service Management.

Who makes Workativ?

Workativ is made by a company of the same name.

What are the alternatives to Workativ?

The closest alternatives to Workativ in our directory are Aisera, Leena AI, Atomicwork, Rezolve.ai and Kore.ai.

How does Workativ compare with other AI agents?

Workativ's GPA of 1.6 is higher than 0 of the 178 other AI agents we grade, and level with 29.

Is Workativ good value for money?

ToolGPA grades Workativ D for value for money. Its paid plans start at $349 a month, against a middle price of $25 for the category: 93 of the 98 others that charge start lower.

Could I make my own version of Workativ?

To replace Workativ you would be making an AI agent, with the models and the safeguards behind it.

Where this guide comes from

The prices, plans, platforms and features were read from Workativ's own pages on Nov 13, 2026, and the grades were given on Nov 13, 2026. Graded from this listing, whose facts were read from Workativ's own pages on 13 November 2026. Not based on using the product, and shorter than our full reviews.

Every tool we list gets five grades, A to F, each with its reason, and a GPA that averages them. How each is decided is at toolgpa.com/grades. This guide is ToolGPA's own work; it is not made, paid for or approved by Workativ. Prices change, so check workativ.com before you buy.

workativ.com/pricing

workativ.com

About ToolGPA

Who made this guide, what else is on the site, and how to cite it

7,721

Tools graded, in 95 categories

ToolGPA grades software the way a school report grades a pupil: five subjects, a letter for each with the reason written beside it, and a GPA that averages them. Prices, plans and platforms are read from each maker's own pages and dated, so you always know how fresh a figure is.

Every grade, review and ranking on ToolGPA is our own judgement. No company can pay for a grade or change one. Every tool on the site has a guide like this one, free to download and pass on. It all lives at **toolgpa.com**.

7,721	95	739	579
tools graded	categories	price changes on record	apps priced in 12 countries

What else is on toolgpa.com

Workativ, kept up to date

Everything in this guide, with prices and grades as they are today

toolgpa.com/tools/workativ

How grades are given

The rules behind every letter and every GPA

toolgpa.com/grades

Value charts

What each tool costs against what it scores, for every category

toolgpa.com/charts

Compare

Any two tools side by side, plan by plan

toolgpa.com/compare

Price changes

Every price rise and cut on record, each with its source

toolgpa.com/price-changes

Prices by country

What apps cost on the App Store in 12 countries

toolgpa.com/prices-by-country

Pay less

Every public discount: yearly billing, students, nonprofits

toolgpa.com/save

Keep or make

Which tools are worth paying for, and which you could build yourself

toolgpa.com/keep-or-make

Scan for the live page

Prices and grades as they are today

Quoting this guide?

Please name ToolGPA and link to the live page, so readers can check the figures for themselves:

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ToolGPA, "Workativ: The Insider's Guide",
checked Nov 13, 2026.
https://toolgpa.com/tools/workativ
```

Know someone choosing between AI agents?

Send them this guide:
toolgpa.com/tools/workativ/guide

ToolGPA elsewhere: youtube.com/@toolgpa

See our other guides

The best-graded AI agents after Workativ, each with an Insider's Guide of its own.

AI Agents Insider's Guide

Every one of the 179 AI agents we grade, compared

Genspark Insider's Guide

AI workspace with an agent for research, slides, sheets and docs

3.2 GPA

Manus Insider's Guide

General AI agent for research, slides, websites and browser tasks

3.2 GPA

OpenClaw Insider's Guide

Open-source personal AI agent you run yourself and message in chat

3.2 GPA

ToolGPA

Choosing software? Every tool graded, every price dated.

Compare tools at toolgpa.com ›

Everything in this guide is ToolGPA's own summary of what Workativ's pages, its app-store listings and public reviews said on the dates shown. Grades are our judgement under the rules at toolgpa.com/grades. Every grade, review and ranking on ToolGPA is our own judgement. No company can pay for a grade or change one. Workativ is a trademark of its owner, and this guide is not made, paid for or approved by Workativ. Prices and plans change: check workativ.com before you buy.