ToolGPA

NOVEMBER 2026

Zoiper

The Insider's Guide

SIP softphone for desktop and mobile that connects to your provider



Every plan, grade, refund rule and rival among business phone systems, read from Zoiper's own pages.

Made by Zoiper · checked Nov 13, 2026 · toolgpa.com

2.4
GPA



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Who made this guide, what else is on the site, and how to cite it

ToolGPA put this guide together from Zoiper's own pages, its app-store listings and our grades. Every fact in it is on Zoiper's page too, where it is kept up to date. Checked Nov 13, 2026.

Welcome

What it is, who it suits, its grades and the ten things to know first

2.4

GPA, above 55 of the 77 other business phone systems we grade

Zoiper is a softphone: an app that places and receives calls over SIP through a VoIP provider or PBX you already use. It does not sell phone lines itself. A free edition covers non-commercial use, and Zoiper 5 PRO is a paid license for business features such as call recording and CRM integration.

To get you started, here are **9 things to know about Zoiper**, taken from its own pages and our grades.

> "
>
> **No store rating on record, and you set up your SIP account details yourself.**
>
> From our grade for ease of use

1 **Best for a softphone for the SIP line you already have**

But it sells no phone lines, the free edition is for non-commercial use only, and it does only that one job.

2 **What it costs**

Paid plans start at €59.95 one-time (Zoiper 5 PRO), before VAT.

3 **There is a free plan**

Zoiper 5 is free to download for non-commercial use, with basic functionality for occasional use.

4 **It runs on 5 platforms**

Windows, macOS, Linux, Android and iOS.

5 SIP calling with voice and video

Places and receives voice and video calls through a VoIP provider or PBX, with instant messaging alongside. You supply the provider; Zoiper supplies the app.

6 Call encryption

Supports TLS, SRTP and ZRTP for voice and video. The site notes this works only if your server or service provider supports it.

7 CRM and address book links

The homepage lists CRM integration, Outlook and macOS address book integration, and a click-to-dial browser plugin among its productivity features.

8 A 2.4 GPA, above 55 of 77

That is against the other business phone systems we grade, on value, the free plan, features, ease of use and platforms.

9 Keep it

To replace Zoiper you would be making phone numbers and calls carried over the phone network. That is not a weekend's work, with an AI app builder or without one.

Zoiper at a glance

PRICING Free plan, from €59.95 one-time (Zoiper 5 PRO), before VAT	FREE PLAN Yes
FREE TRIAL None stated	RUNS ON macOS, Windows, Linux, iOS, Android
MADE BY Zoiper	CATEGORY Business Phone Systems
OUR GRADE 2.4 GPA, fair	

The report card

Best for a softphone for the SIP line you already have

Zoiper is a softphone that calls over a SIP provider or PBX you already use, with a €59.95 one-time license for the desktop. But it sells no phone lines, the free edition is for non-commercial use only, and it does only that one job.

TOOLGPA REPORT CARD — **Zoiper** — Graded Nov 13, 2026

SUBJECT	GRADE	COMMENT
Value for money	A	€59.95 once, with no subscription, is under a year of the typical business phone plan, which is $19 a month.
Free plan and trial	C	A free edition for non-commercial use, so any business use needs the paid license.
Features	D	It places and receives SIP calls and needs a separate provider or PBX to be of any use.
Ease of use	C	No store rating on record, and you set up your SIP account details yourself.
Platforms and integrations	B	Windows, Mac, Linux, iPhone and Android, with CRM and address book links.

Grade point average — Fair, out of 4.0 **2.4**

An A is worth 4 points, a B 3, a C 2, a D 1 and an F nothing. The GPA is the average of the five.

Who Zoiper is for

- ✓ Fits if you already have a SIP provider and want a calling app
- ✓ Works for individuals who want a one-time price, not a subscription

Who it is not for

- ✕ Not for you if you need phone numbers, as Zoiper doesn't sell them
- ✕ Skip it if you need the free edition for work, as it is limited to non-commercial use
- ✕ Watch out: prices are in euros and VAT is added at checkout, with no dollar price
- ✕ Tight if you need mobile for a team: licenses start at 10 users and go through sales

Good to know

Good for

- ✓ People who already have a SIP provider or PBX and need a calling app
- ✓ Companies that want a one-time desktop license rather than a monthly fee
- ✓ Resellers and ITSPs that want a branded softphone

Worth knowing

- ⓘ Zoiper does not provide phone numbers or lines; you need a separate SIP provider or PBX.
- ⓘ The free edition is limited to non-commercial use, so business use needs a paid license.
- ⓘ Prices are in euros and the checkout adds VAT; the page offered no US dollar price.
- ⓘ Mobile team licenses are only for 10 or more users and are arranged through sales.

PART 02 · PRICING

What it costs

Every plan, the free plan, ways to pay less and how prices have moved

€59.95 one-time

To start. There is a free plan too

Zoiper has a free plan. Paid plans start at €59.95 one-time (Zoiper 5 PRO), before VAT.

> **A free edition for non-commercial use, so any business use needs the paid license.**

From our grade for free plan and trial

ZOIPER 5 (FREE)

$0

Basic functionality for occasional use. The download page limits it to non-commercial use.

ZOIPER 5 PRO

€59.95

one-time per license, perpetual, before VAT

Desktop license for Windows, Mac and Linux with no subscription. Billed in euros; the checkout adds VAT (shown at 20%).

MOBILE TEAM LICENSING

€2.49

per user / month, billed annually

For iOS and Android, 10 users and up, bought centrally. Arranged through sales rather than checkout.

The free plan

Zoiper 5 is free to download for non-commercial use, with basic functionality for occasional use.

Read from zoiper.com on Nov 13, 2026.

What it does

Its main features, where it runs, what it works with and who makes it

5

Places it runs: macOS, Windows, Linux, iOS and Android

SIP softphone for desktop and mobile that connects to your provider. Here is what it does, as its own site describes it, and what it covers: video calls, business phone line.

> **It places and receives SIP calls and needs a separate provider or PBX to be of any use.**
>
> From our grade for features

SIP calling with voice and video

Places and receives voice and video calls through a VoIP provider or PBX, with instant messaging alongside. You supply the provider; Zoiper supplies the app.

Call encryption

Supports TLS, SRTP and ZRTP for voice and video. The site notes this works only if your server or service provider supports it.

CRM and address book links

The homepage lists CRM integration, Outlook and macOS address book integration, and a click-to-dial browser plugin among its productivity features.

Call center functions

The homepage lists auto-answer, provisioning and call recording, and a call center page covers features for agents.

AI call transcription

Zoiper 5 includes AI features that transcribe call recordings and produce summaries and titles.

Desktop and mobile apps

Downloads are listed for Windows, Mac, Linux, Android and iOS. An SDK and white-label branding are also offered for companies building their own app.

Where it runs

macOS · Windows · Linux · iOS · Android

What it works with

Outlook · Maximizer CRM · Lotus Organizer

Zoiper is made by Zoiper.

Where it stands

Its grades against its category, and whether to keep it or make your own

55/77

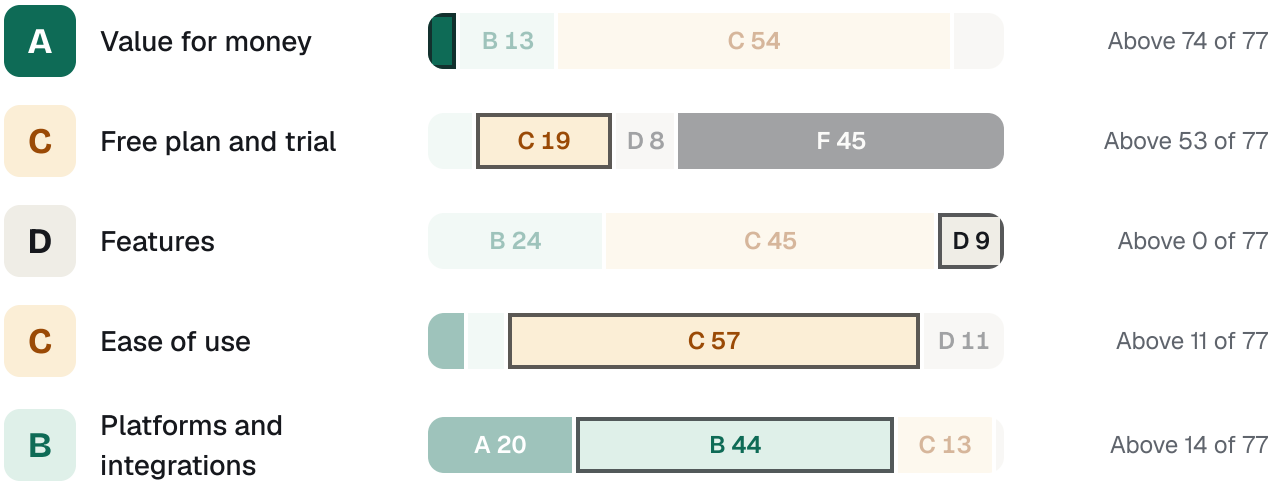
Other business phone systems it is graded above

Zoiper's GPA of 2.4 is higher than 55 of the 77 other business phone systems we grade, and level with 12.

It stands best on value for money (A, above 74 of 77) and worst on features (D, above 0).

Each grade against the category

Every bar is all 78 business phone systems we grade, cut by the letter each got. Zoiper's own letter is outlined.



Keep it, or make your own?

Whether this is something you could build for yourself with an AI app builder, and what you would give up.

Keep it

To replace Zoiper you would be making phone numbers and calls carried over the phone network. That is not a weekend's work, with an AI app builder or without one.

It is one of the better ones too: its GPA of 2.4 is higher than 55 of the 77 other business phone systems we grade. It costs $66.98, paid once.

What you could not

- ✕ Phone numbers and calls carried over the phone network.
- ✕ Video calls.
- ✕ Apps for macOS, Windows, Linux, iOS and Android that stay in step with each other.

What this rests on. Zoiper's listing: what it does, where it runs, what it plugs into and what it costs. It is a judgement about the kind of software this is. We have not built a replacement for it, and making your own means looking after it too. How we decide, and every tool's verdict.

The alternatives

The tools it is most often weighed against, side by side



Yeastar, Sangoma and Ringover

The 3 tools Zoiper is most often weighed against, with where each one differs from it.

2.6 GPA

Yeastar

Free trial

P-Series PBX in cloud, software or appliance editions.

- Zoiper has a free plan. Yeastar does not, though it has a free trial.
- Only Zoiper lists a Linux app.
- Only Yeastar lists a web app.

Zoiper and Yeastar compared in full

1.8 GPA

Sangoma

Paid

Business phone system in cloud, hybrid and on-premises forms.

- Zoiper has a free plan. Sangoma does not.
- Only Zoiper lists a Linux app.
- Only Sangoma lists a web app.

Zoiper and Sangoma compared in full

2.0
GPA

Ringover

From $19/mo

Cloud phone system and AI call tools for sales and support teams.

- Zoiper has a free plan. Ringover does not.
- Only Zoiper lists Windows, macOS and Linux apps.
- Only Ringover lists a web app.

Zoiper and Ringover compared in full

Quick answers

The questions people ask about it, each answered in a line or two

9

Questions, each answered in a line or two

The short version of everything above, for when you only need the answer. Each one is told in full in its part of the guide.

Is Zoiper free?

Zoiper has a free plan. Zoiper 5 is free to download for non-commercial use, with basic functionality for occasional use.

How much does Zoiper cost?

Zoiper lists 3 plans. Zoiper 5 (free): $0.

What platforms does Zoiper work on?

Zoiper is available on Windows, macOS, Linux, Android and iOS.

Is Zoiper open source?

Zoiper is not described as open source on its own site, as read on Nov 13, 2026.

What does Zoiper integrate with?

Zoiper's listing names Outlook, Maximizer CRM and Lotus Organizer. A listing names up to eight integrations, so it may connect to more.

Who makes Zoiper?

Zoiper is made by a company of the same name.

What are the alternatives to Zoiper?

The closest alternatives to Zoiper in our directory are Yeastar, Sangoma and Ringover.

How does Zoiper compare with other business phone systems?

Zoiper's GPA of 2.4 is higher than 55 of the 77 other business phone systems we grade, and level with 12.

Could I make my own version of Zoiper?

To replace Zoiper you would be making phone numbers and calls carried over the phone network.

Where this guide comes from

The prices, plans, platforms and features were read from Zoiper's own pages on Nov 13, 2026, and the grades were given on Nov 13, 2026. Graded from this listing, whose facts were read from Zoiper's own pages on 13 November 2026. Not based on using the product, and shorter than our full reviews.

Every tool we list gets five grades, A to F, each with its reason, and a GPA that averages them. How each is decided is at toolgpa.com/grades. This guide is ToolGPA's own work; it is not made, paid for or approved by Zoiper. Prices change, so check zoiper.com before you buy.

zoiper.com

zoiper.com/en/shop/buy/zoiper5

zoiper.com/en/voip-softphone/download/current

About ToolGPA

Who made this guide, what else is on the site, and how to cite it

7,721

Tools graded, in 95 categories

ToolGPA grades software the way a school report grades a pupil: five subjects, a letter for each with the reason written beside it, and a GPA that averages them. Prices, plans and platforms are read from each maker's own pages and dated, so you always know how fresh a figure is.

Every grade, review and ranking on ToolGPA is our own judgement. No company can pay for a grade or change one. Every tool on the site has a guide like this one, free to download and pass on. It all lives at toolgpa.com.

7,721	95	739	579
tools graded	categories	price changes on record	apps priced in 12 countries

What else is on toolgpa.com

Zoiper, kept up to date

Everything in this guide, with prices and grades as they are today

toolgpa.com/tools/zoiper

How grades are given

The rules behind every letter and every GPA

toolgpa.com/grades

Value charts

What each tool costs against what it scores, for every category

toolgpa.com/charts

Compare

Any two tools side by side, plan by plan

toolgpa.com/compare

Price changes

Every price rise and cut on record, each with its source

toolgpa.com/price-changes

Prices by country

What apps cost on the App Store in 12 countries

toolgpa.com/prices-by-country

Pay less

Every public discount: yearly billing, students, nonprofits

toolgpa.com/save

Keep or make

Which tools are worth paying for, and which you could build yourself

toolgpa.com/keep-or-make

Scan for the live page

Prices and grades as they are today

Quoting this guide?

Please name ToolGPA and link to the live page, so readers can check the figures for themselves:

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ToolGPA, "Zoiper: The Insider's Guide",
checked Nov 13, 2026.
https://toolgpa.com/tools/zoiper
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Know someone choosing between business phone systems?

Send them this guide: toolgpa.com/tools/zoiper/guide

ToolGPA elsewhere: youtube.com/@toolgpa

See our other guides

The best-graded business phone systems after Zoiper, each with an Insider's Guide of its own.

Business Phone Systems Insider's Guide

Every one of the 78 business phone systems we grade, compared

Zadarma Insider's Guide

Cloud PBX and virtual numbers in 110+ countries, free to start

3.2 GPA

Grasshopper Insider's Guide

Virtual business number on your own phone, priced per account

3.0 GPA

RingCentral Insider's Guide

Cloud phone system with texting, fax, video meetings and team chat

3.0 GPA

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Choosing software? Every tool graded, every price dated.

Compare tools at toolgpa.com ›

Everything in this guide is ToolGPA's own summary of what Zoiper's pages, its app-store listings and public reviews said on the dates shown. Grades are our judgement under the rules at toolgpa.com/grades. Every grade, review and ranking on ToolGPA is our own judgement. No company can pay for a grade or change one. Zoiper is a trademark of its owner, and this guide is not made, paid for or approved by Zoiper. Prices and plans change: check zoiper.com before you buy.